

# Welcome to the California Department of Public Health Immunization Updates for Providers

Friday, April 5, 2024

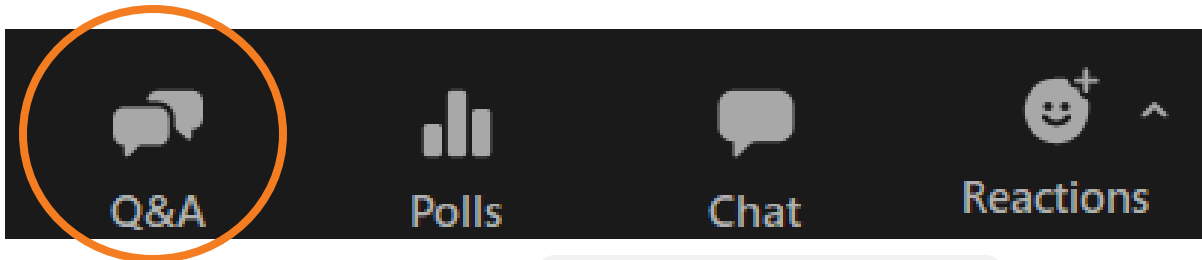
9:00AM – 10:30AM

Provider Webinar: Meets Every other Friday



# Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts can respond directly.



Resource links will be dropped into, "Chat"



# Housekeeping

## Reminder to Attendees:



Today's session is being recorded. For slides, webinar recordings, and other postings, see the

[CDPH Weekly Immunization Updates for Providers](#)



To be added to the CDPH email messaging listserv for providers, please email your request to [billiedawn.greenblatt@cdph.ca.gov](mailto:billiedawn.greenblatt@cdph.ca.gov)

If you have post-webinar-related questions, please email [leslie.amani@cdph.ca.gov](mailto:leslie.amani@cdph.ca.gov)

## Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

# Agenda: Friday, April 5, 2024

No.	Item	Speaker(s)	Time (AM)
1	Welcome, Announcements, and Poll	Leslie Amani (CDPH)	9:00 – 9:10
2	COVID-19 Vaccine Administration Data	Sharon Brummitt (CDPH)	9:10 – 9:15
3	COVID-19 Testing Resource	Stefanie Medlin, MPH (CDPH)	9:15 – 9:25
4	RSV: End of Season	Kelley Leung, RN (CDPH)	9:25 – 9:30
5	New Products: Status and Access	Edward Salaguinto, PharmD, RPh (CDPH)	9:30 – 9:40
6	Vaccine Management Updates and Demo	Josh Pocus (My Turn), Hannah Shows (Demo), Claudia Aguiluz (myCAvax)	9:40 – 9:55
7	Resources and Q&A	Leslie Amani (CDPH)	9:55 – 10:30

**Thank you for attending today's webinar!**

# Announcements

Leslie Amani, CDPH



# National Public Health Week



## Social Media Spotlight: National Public Health Week

Happy National Public Health Week! At CDPH, we strive to provide positive health outcomes for ALL individuals, families, and communities.

Public health is more than just health care. It's the steps we take to make sure our neighborhoods and environment are free from pollution. It's making sure our food and water are safe to eat and drink. It's also the relationships we foster in our communities and so much more!

Public health programs succeed with support and involvement of the communities they serve. What does public health mean to you? Join the conversation and share our message on our social media channels: [Facebook](#), [Instagram](#), [X](#) and [LinkedIn](#).





# myCAvax VFA Office Hours

Please join CDPH for a 30-minute VFA Office Hours session.

When: Tuesday, April 9, 2024

Time: 2PM – 2:30PM

Topic: VFA Office Hours

Registration Link: [myCAvax VFA Office Hours Zoom Registration Link](#)





# Healthy Places Index (HPI) Toolkit Training

You're invited! Leverage the power of storytelling with HPI data to amplify community voices and foster connections that drive positive health outcomes.

**When:** Thursday April 11, 2024

**Time:** 1PM – 2PM, PST

**Topic:** Healthy Places Index: Building Impact #4 of 6:  
Engage, Empower, Enrich, Storytelling with HPI

**Registration Link:** [HPI Toolkit Training Registration](#)







# 2024 California Immunization Coalition Summit

The graphic features the California Immunization Coalition logo at the top. Below it, the text reads '2024 California Immunization Coalition Summit' with the tagline 'Empowering Communities Through Science and Communication'. A green banner states 'Early Registration Ends April 15' and 'Prices Increase April 16. Register Today!'. A dark blue button with white text says 'Register Today'. A blue banner at the bottom of the text section reads 'This education activity is being jointly provided by the Annenberg Center for Health Sciences at Eisenhower and the California Immunization Coalition. CE credit will be available for clinicians.' Below this is a photograph of the Sacramento skyline with the Tower Bridge. At the bottom, it says 'THE CALIFORNIA 2024 SUMMIT IMMUNIZATION COALITION' and 'JUNE 5-6 SACRAMENTO, CA'.

**Audience:** Physicians, pharmacists, nurses, administrators, educators, immunization stakeholders, coalition members, advocates and other providers from the public and private sector who are involved in working on current immunization issues, strategies and activities.

**Location:** Sacramento, CA

The **2024 California Immunization Coalition Summit** will provide clinical updates and the latest information on issues related to vaccine administration and communication. Participating in this statewide event will provide access to the latest information on immunization issues and communication strategies and will help connect you with public health colleagues and private sector representatives that can assist your work in educating and supporting your community. The Summit is a terrific opportunity to renew our collective vision to make access to vaccinations and disease prevention a reality for all Californians.

[California Immunization Coalition Annual Summit Registration Link](#)

# CDPH Immunization Branch

## EZIZ Updates

To be added to the CDPH Email Messaging Listserv, please email [Billiedawn.Greenblatt@cdph.ca.gov](mailto:Billiedawn.Greenblatt@cdph.ca.gov)



 | **EZIZ Update**

Immunization Branch

Thursday, April 4, 2024

### Latest News and Updates

**In this message:**

- CDPH Immunization Updates for Providers Webinar
- VFA Office Hours
- Oral Cancer Awareness Month

#### CDPH Immunization Updates for Providers Webinar

Please join CDPH tomorrow from 9:00AM - 10:30AM for the CDPH Immunization Updates for Providers webinar, which occurs every other week. In addition to our usual updates, special guest Stefanie Medlin from the CDPH Medical Countermeasures Unit, Center for Infectious Diseases will provide an update on the at-home COVID-19 testing program.

Please ensure someone from your staff attends to hear relevant and timely updates.

**Tomorrow, Friday, April 5, 2024, from 9:00 AM - 10:30 AM (PT)**

Register for the webinar using this [registration link](#).

[Return to Table of Contents](#)

# Measles: Job Aids for Healthcare Providers

## Should I Test For Measles?

A Guide for California Healthcare Providers

While suspecting measles in your patient, immediately mask and isolate the patient per airborne precautions.\*

**STEP 1 – HISTORY**

**In the 21 days prior to onset of illness, has patient had any of the following?**

- Known exposure to a person with measles?
- International travel, contact with an international traveler, or been to an international airport in the US?
- Visited a venue popular with international visitors?
- Resided in or visited a US community with measles cases?  
*Current listings at [bit.ly/2JqBbMW](http://bit.ly/2JqBbMW)*

**If NO to all, measles very unlikely, testing not required.**

**If YES to any, continue**

**STEP 2 – EXAM**

**Has the patient had a combination of...?**

- **FEVER**
- And one or more of: **COUGH, CONJUNCTIVITIS, or RUNNY NOSE**
- And **RASH**<sup>†</sup>
  - Red-brown macules or papules - may become confluent patches
  - Begins on face and progresses downwards to the rest of the body
  - Typically appears within a few days after other symptoms begin

If no rash within 4 days after onset of illness, you may consult your local health department.

**STEP 3**

**CALL** your local health department to report illness and discuss testing.

**COLLECT** specimens for PCR testing.

- Urine (10-50 ml in sterile container) AND
- Dacron swab of throat (preferred) or nasopharynx in viral transport medium

**Measles unlikely, testing not required.**

As needed, call your local health department for consultation.

**Local health department contact information: [bit.ly/LHD-Reporting](http://bit.ly/LHD-Reporting)**

\*Place patient in a negative pressure room when available; if not, examine the patient outside the facility or in a private room with the door closed; minimize the time patient spends in the facility. Other precautions apply.

<sup>†</sup>Immunization in last month with MMR or MMRV can be a cause of measles-like rash - check immunization history. Testing is not indicated if immunized against measles in last month and answer is no to all questions in Step 1.

California Department of Public Health | Immunization Branch  
Adapted with permission from Tennessee Department of Health

## VISITING ANOTHER COUNTRY? PROTECT YOUR FAMILY.

# THINK MEASLES.

Measles is widespread in Asia, Europe, Africa, and other regions.

**BEFORE YOU TRAVEL**

Tell your doctor where you are traveling. Babies and children may need measles protection at a younger age than usual.

**AFTER YOU TRAVEL**

Call your doctor if anyone gets a fever and rash within 3 weeks of returning from your trip. Describe where you traveled.

**✂ Talk with your doctor if you are planning an international trip.**

For more information go to [www.cdc.gov/travel](http://www.cdc.gov/travel).

California Department of Public Health, Immunization Branch
IMM-1046 ADA English (1/24)

# April 2024



## April is National Minority Health, Stress Awareness, and Move More Month!

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
31	1 Cesar Chavez Day CDPH/PCC Closed	2	3	4	5	6
<div style="background-color: green; color: white; padding: 5px; display: inline-block;">April is National Oral Cancer Awareness Month</div>						
<div style="background-color: blue; color: white; padding: 5px; display: inline-block;">National Public Health Week begins April 1 – April 7</div>						
7	8	9	10	11	12	13
<div style="background-color: orange; color: white; padding: 5px; display: inline-block;">Black Maternal Health Week April 11 – April 17</div>						
14	15	16	17	18	19	20
21	22	23	24	25	26	27
<div style="background-color: blue; color: white; padding: 5px; display: inline-block;">National Infant Immunization Week is April 22 – April 29</div>						
28	29	30	1	2	3	4



# LHDs Websites: Spotlight on Alameda County

Public Health Department  
Alameda County Health

Start Here ▶ Health Alerts ▶ Font Size (+/-) ▶

Select Language ▼

Health Alerts Programs & Services Data & Reports Contracting Opportunities Sponsorship & Funding Request Current Vacancies About

Search Search

Accredited Health Department  
PHAB  
Advancing Public Health Performance  
Public Health Accreditation Board

**Measles Update**

- March 29, 2024 Press Release
- Health Alert
- Measles Page
- Measles Info

**Mpx**

- Mpx Home Page
- Vaccine
- FAQs
- Clinical Guidance

**Need Help?**

**Positive for COVID-19?**  
People who test positive and are experiencing mild or moderate symptoms may be eligible for treatment.  
[Find out if treatment is right for you](#)

Alameda County Public Health Department

**ACALERT**  
Subscribe to AC Alert  
Alameda County's 24/7 notification system, to begin receiving emergency alerts. [Learn more >](#)

**Mortality Report**

**Frequently Asked Questions**

**Program Highlights**  
[Happy Heart Campaign](#)  
[Chronic Hepatitis \(HCV\)](#)  
[Perinatal Equity Initiative](#)

**HAPPY HEART**

**Harvest of the Month™**

## ACPHD Campaigns

Watch for future LHDs websites featured!

## Alameda County Public Health Department

# Poll: Are you a VFC Provider?

1. Are you a Vaccines for Children (VFC) Provider?

Yes

No

N/A

2. Would you like to learn more about becoming a VFC Provider?

Yes

No

N/A



# COVID-19 Vaccine Administration Data

Sharon Brummitt, CDPH



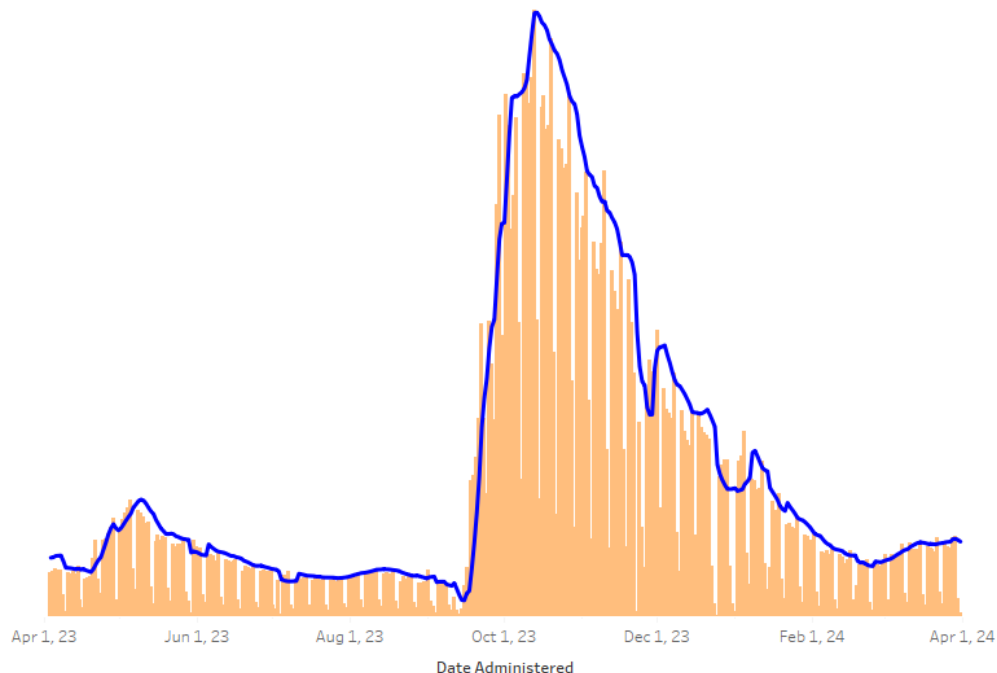
# COVID-19 Vaccine Administration Summary

as of April 1, 2024

## 95,735,618

Total Doses Administered:

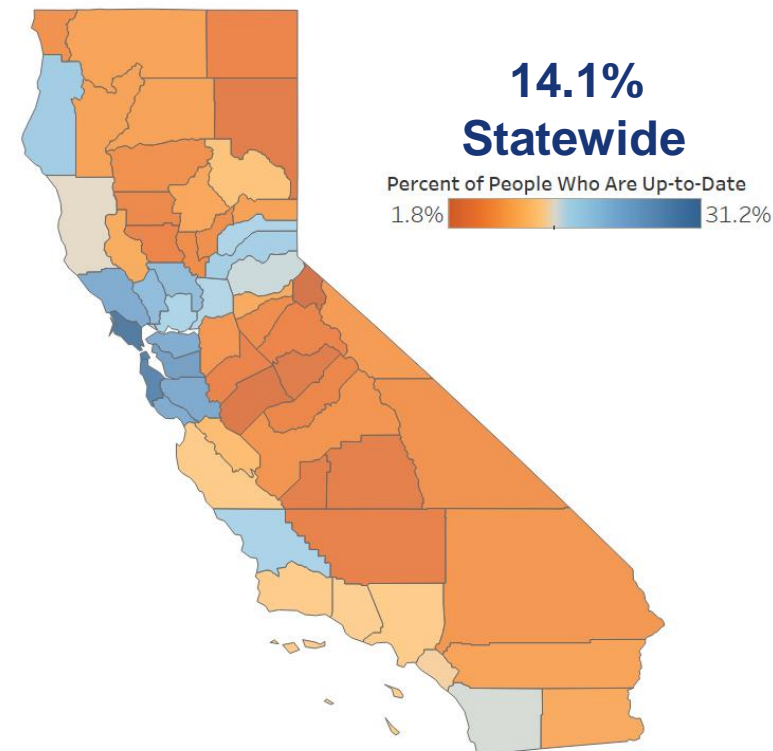
Daily Doses Administered: **Statewide**



## 5,640,413

Total Up-to-Date\* Recipients:

Percent of Population Who Are Up-to-Date



\*Has received at least one dose of the Updated 2023-2024 vaccine



# Trends in COVID-19 Vaccine Administration

as of April 1, 2024

## Most Recent Eligibility Groups

- Additional Updated 2023-2024 dose for 65+ age group

### Older Adults Now Able to Receive Additional Dose of Updated COVID-19 Vaccine

[Print](#)

#### Media Statement

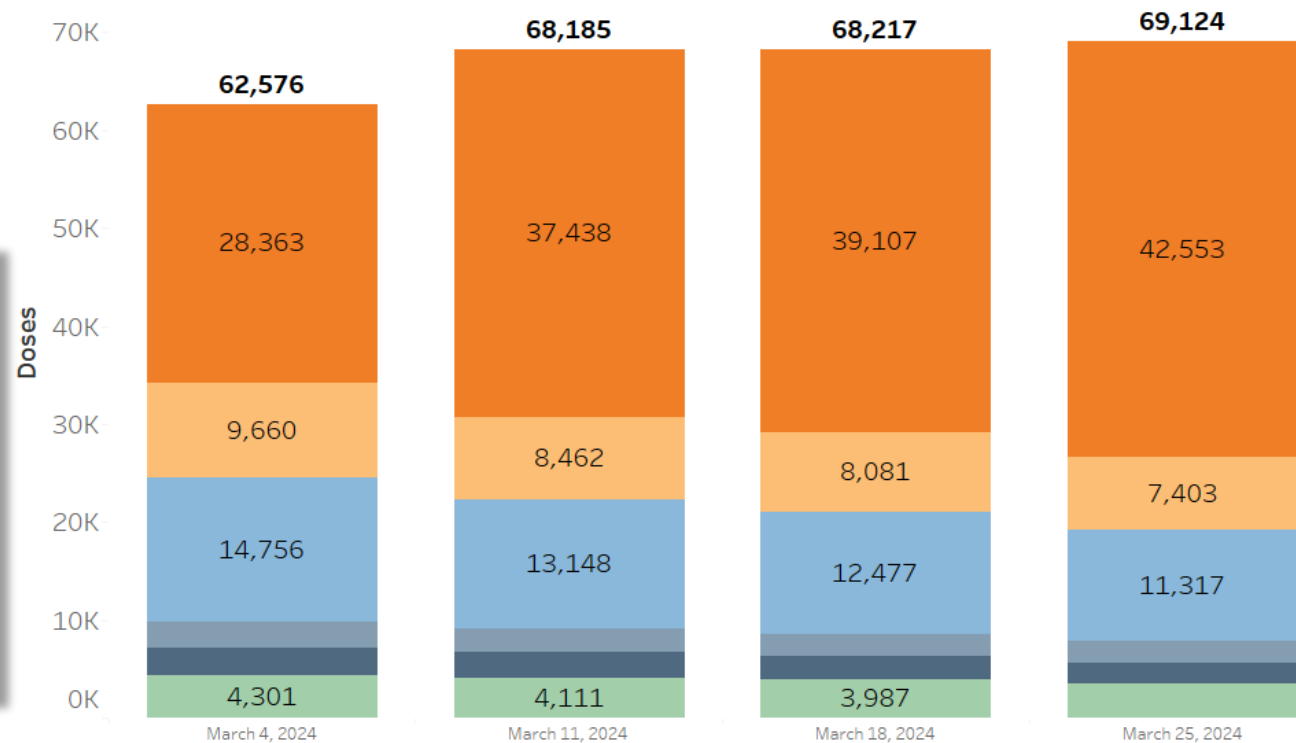
For Immediate Release: Wednesday, February 28, 2024

Contact: [Media Relations](#)  
(404) 639-3286

Today, CDC Director Mandy Cohen endorsed the CDC Advisory Committee on Immunization Practices' (ACIP) recommendation for adults ages 65 years and older to receive an additional updated 2023-2024 COVID-19 vaccine

## Doses Administered by Age Group, Past 4 Weeks

Under 5	5-11	12-17	18-49	50-64	65+
8,834 doses per week		12,925 doses per week		45,267 doses per week	



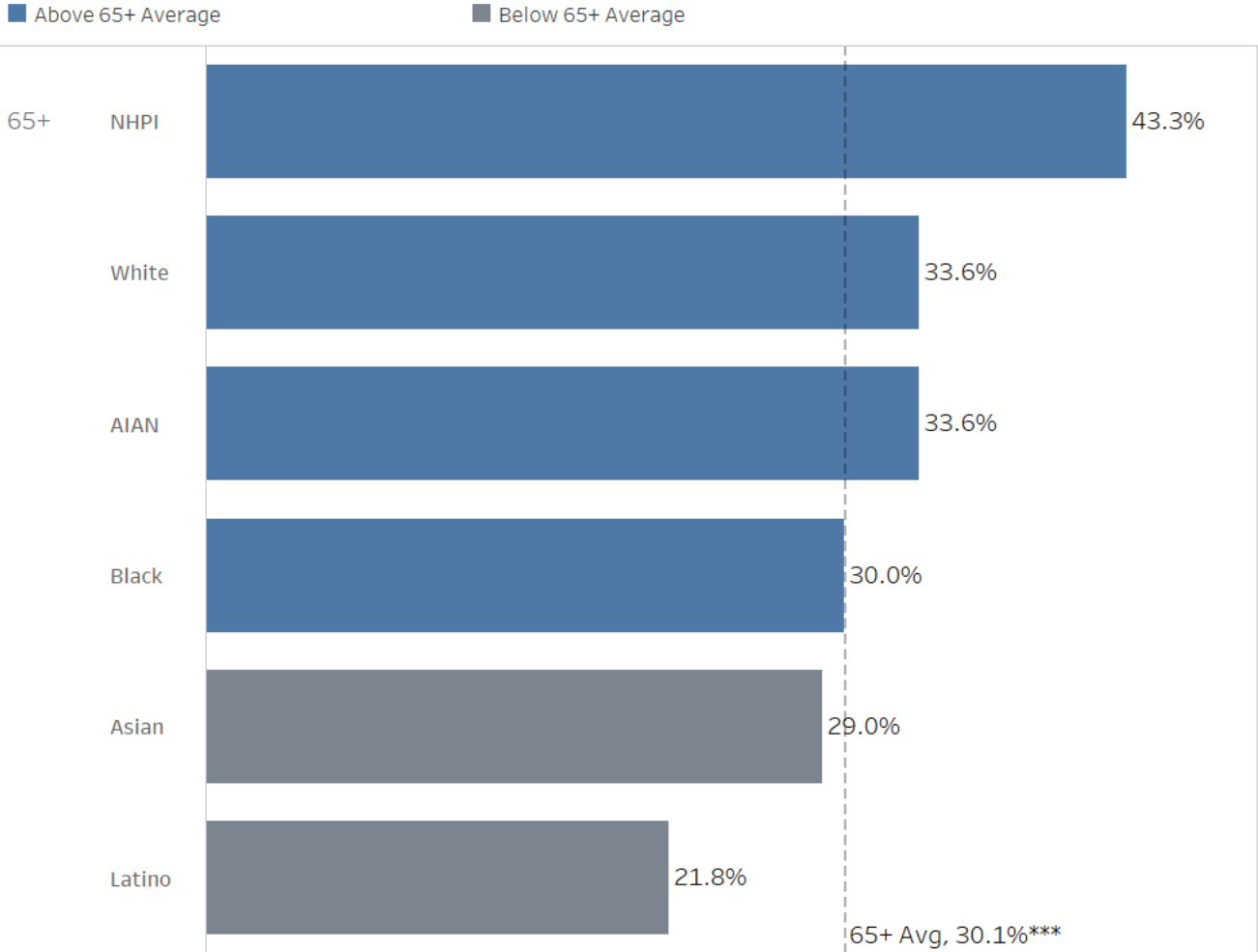
# Up-to-Date COVID-19 Vaccination Status Among 65+

by Race/Ethnicity\*

as of April 1, 2024

Highest uptake among NHPI\*\*, White, and AIAN\*\*

Percent of 65+ Population Who Are Up-to-Date by Race/Ethnicity



\*Vaccination rate estimates for some groups, such as NHPI, may be affected by differences in how demographic data is collected by the Census and at time of vaccination

\*\*NHPI = Native Hawaiian and Pacific Islander, AIAN = American Indian or Alaska Native

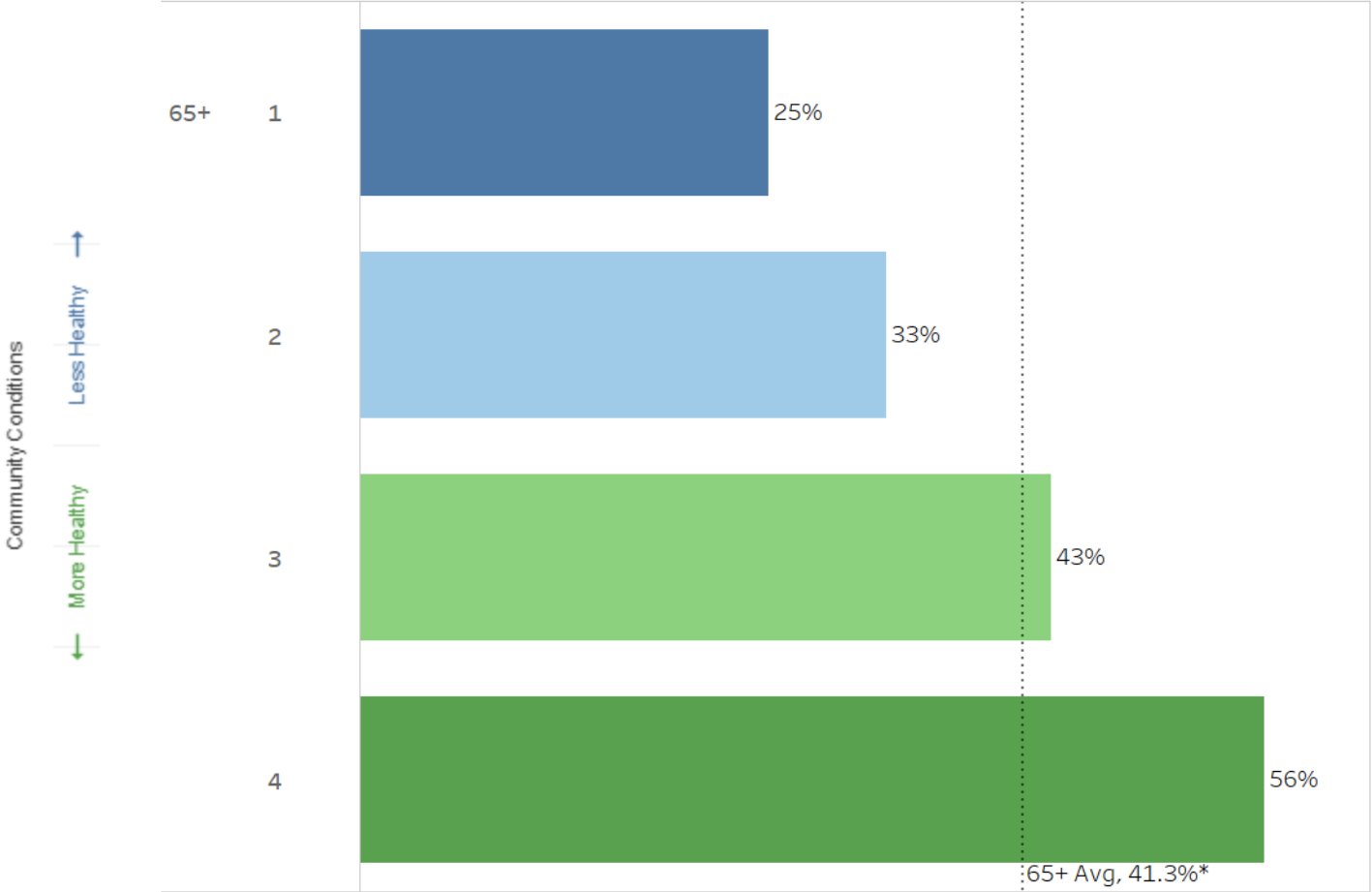
\*\*\*Rate calculation based on persons with any of the above listed races compared to DOF population estimates

# Up-to-Date COVID-19 Vaccination Status Among 65+ by HPI

as of April 1, 2024

Highest uptake among Healthy Places Index (HPI) Quartile 3 and Quartile 4

Percent of 65+ Population Who Are Up-to-Date by HPI



\*Rates based on 65+ recipients with HPI information and ACS 2019 5-year population estimates

# COVID-19 Vaccine Data Summary

as of April 1, 2024

## Key Metrics

<b>95.7 million</b> doses administered		<b>+69 thousand</b> doses administered
<b>14.1%</b> Statewide who are Up-to-Date		<b>5.6 million</b> Up-to-Date recipients
<b>35.0%</b> 65+ population Up-to-Date*		<b>2.3 million</b> 65+ Up-to-date recipients

## System Notes

- Up-to-Date status does not include the new 65+ additional dose guidelines
  - Updated monthly
- Email [cdphvaccinatedatateam@cdph.ca.gov](mailto:cdphvaccinatedatateam@cdph.ca.gov) for questions and comments

\*Rates based on all recipients with age 65+ and DOF population estimates

# CDPH COVID-19 Testing Updates

Stefanie Medlin, MPH, Medical Countermeasures Unit, Center for Infectious Diseases, CDPH

# CDPH At-Home Testing Program Update

- CDPH is continuing to provide COVID-19 tests to support populations who are high risk for severe disease through June 30, 2024\*.
- Skilled Nursing Facilities, Elder Care Facilities, Long-Term Care Facilities, Programs serving those >65 years, and Community Based Organizations that serve the elderly can request at-home tests until June 30, 2024, or when testing resources are exhausted. \*
- The FDA extended expiration date on many of these tests will vary, with some tests being shipped out expiring between November 2024 and March 2025.
- Orders should reflect a 2 – 3 month need of tests.

Order OTC tests here: <https://labsupport.powerappsportals.us/ordercovidotc/>

*\*At-home tests will likely be available for the 2024-2025 respiratory viral season pending the continued availability of tests from the federal government. More information will be forthcoming.*

# Professional CLIA\*-Waived Test Availability

## Professional CLIA-waived tests:

- Professional tests to facilities with their own CLIA-waiver and state facility license through **June 30, 2024.**
- BinaxNOW CLIA-waived tests have extended expiration dates through July 2024.
- We have depleted our inventory of COVID/Flu A&B multiplex tests. Should these tests become available again, we will notify this group of their availability.
- CDPH does not have any RSV tests at this time.

Order

Order professional CLIA-waived tests

here: <https://labsupport.powerappsportals.us/ordercovidprofessionaluse/>

\*CLIA Clinical Laboratory Improvement Amendments

# Additional Ways for Individuals to Obtain COVID-19 Tests

- Insured? You may be eligible for tests. Read more here: <https://covid19.ca.gov/get-tested/>
- [Home Test to Treat](https://www.test2treat.org) offers free tests and free treatment (if eligible) for COVID-19 at home [www.test2treat.org](https://www.test2treat.org). \*As of December 8, 2023, eligible individuals that signed up for Home Test-to-Treat will be sent COVID / Flu tests to use, and home treatment options available will include COVID and Flu treatment (depending on the test result). **This program is slated to end April 16, 2024.**



# At-home tests are likely not expired!

- ❑ Most printed expiration dates are not correct and have been extended.
- ❑ Check to see the correct expiration date on the [FDA website](#)
- ❑ Replace tests that are older than the **extended** expiration dates.
- ❑ If newer tests are not easily available, you may use an expired test as long as the internal control line remains valid.
- ❑ CDPH cannot accept the return of expired at-home tests. Please access the [Test Disposal/Site Clean-up Instructions](#) for additional information on how to dispose of expired testing supplies.



For questions, please contact [OTCTesting@cdph.ca.gov](mailto:OTCTesting@cdph.ca.gov)

# RSV: End of Season

Kelley Leung, RN, CDPH

# End of RSV Season: Nirsevimab Turned Off from Ordering

- The timing of administration of nirsevimab is recommended from October through March.
- In alignment with RSV vaccination season, CDC has zeroed out our California allocation balances
  - **As a result, the VFC Program has turned off ordering of the nirsevimab (Beyfortus™) 50mg product.**
  - New allocations from CDC for nirsevimab will be implemented for the 2024-2025 season.
  - RSV ordering will resume later this fall.
- **Based on current shelf life for nirsevimab, providers with nirsevimab inventory on hand at the end of the 2023-2024 vaccination season should plan to store the product for use in the 2024-2025 season.**

# New Products: Status and Access

Edward Salaguinto, PharmD, RPh, CDPH

# JYNNEOS: Commercialization

Bavarian Nordic, the maker of JYNNEOS, has opened ordering of the vaccine through commercial wholesalers:

**JYNNEOS®** (Smallpox and Monkeypox Vaccine, Live, Non-Replicating) [View Distributors](#) ▲

Anda: (800) 647-0575

ASD: (800) 746-6273

Cardinal Health: (800) 926-3161

Cencora: (844) 222-2273

Henry Schein: (800) 472-4346

McKesson (Hospitals and health systems): (855) 625-4677

McKesson (Independent pharmacies): (855) 625-7385

McKesson (Medical-Surgical): (855) 571-2100

McKesson (National chain pharmacies): (855) 625-6285

Medico-Mart: (800) 242-6248

Morris & Dickson Specialty Division: (800) 388-3833

**As of 4/3/24 10:00 am:**

**Morris & Dickson** – available to order

**Cardinal** – product arrived Wednesday morning; some delays entering into their portal.

**McKesson MMS** – no inventory just yet; in process of shipping to various DC's. Will keep you posted.

# JYNNEOS: Commercialization

- State, tribal, local, and territory health departments can continue to access the ASPR\* Strategic National Stockpile supply of JYNNEOS as the commercial availability ramps up.
- On Tuesday, April 30, 2024, at 9 a.m., ET, HHS\*\* will close the current mechanism of ordering against thresholds by setting all thresholds to zero.
- To ensure equitable access to JYNNEOS, health departments can continue to use the supply previously ordered from HHS and order the vaccine from the HHS supply to support access in circumstances where commercial product is not available or accessible.
- Private insurance: TBA
- Medi-Cal: TBA

\*Administration for Strategic Preparedness and Response

\*\*U.S. Department of Health and Human Service

# PEMGARDA (pemivibart): Emergency Use Authorization (EUA)

**PEMGARDA has not been approved, but has been authorized for emergency use by the Food and Drug Administration (FDA) under an EUA for the pre-exposure prophylaxis of COVID-19 in certain adults and adolescent individuals (12 years of age and older weighing at least 40 kg):**

- Who are not currently infected with SARS-CoV-2 and who have not had a known recent exposure to an individual infected with SARS CoV-2 **and**
- Who have moderate-to-severe immune compromise due to a medical condition or receipt of immunosuppressive medications or treatments and are unlikely to mount an adequate response to COVID-19 vaccination.

**The emergency use of PEMGARDA is only authorized for the duration of the declaration that circumstances exist justifying the authorization of the emergency use of drugs and biological products during the COVID-19 pandemic under Section 564(b)(1) of the Act, 21 U.S.C. § 360bbb-3(b)(1), unless the declaration is terminated, or authorization is revoked sooner.**

# PEMGARDA (pemivibart): Limitations of Authorized Use

- PEMGARDA is not authorized for use:
  - For treatment of COVID-19, or
  - For post-exposure prophylaxis of COVID-19 in individuals who have been exposed to someone infected with SARS CoV-2.
- Pre-exposure prophylaxis with PEMGARDA is not a substitute for vaccination in individuals for whom COVID-19 vaccination is recommended. Individuals for whom COVID-19 vaccination is recommended, including individuals with moderate-to-severe immune compromise who may derive benefit from COVID-19 vaccination, should receive COVID-19 vaccination.
- In individuals who have recently received a COVID-19 vaccine, PEMGARDA should be administered at least 2 weeks after vaccination.
- PEMGARDA may only be prescribed for an individual patient by physicians, advanced practice registered nurses, and physician assistants who are licensed or authorized under State law to prescribe drugs.



# PEMGARDA (pemivibart): Availability

PEMGARDA is currently available to order in the United States from the following specialty distributors.

## PEMGARDA NDC/UPC: 81960-031-03

Cardinal Health	
Phone	855.855.0708
Email	<a href="mailto:gmb-spd-csorderentry@cardinalhealth.com">gmb-spd-csorderentry@cardinalhealth.com</a>
Portal	Specialty Online: <a href="http://specialtyonline.cardinalhealth.com">specialtyonline.cardinalhealth.com</a> Order Express: <a href="http://orderexpress.cardinalhealth.com">orderexpress.cardinalhealth.com</a>
Account Setup	866.677.4844
McKesson Plasma and Biologics	
Phone	877.625.2566
Email	<a href="mailto:mpborders@mckesson.com">mpborders@mckesson.com</a>
Portal	<a href="https://connect.mckesson.com/">https://connect.mckesson.com/</a>
Account Setup	<a href="mailto:mpbonboarding@mckesson.com">mpbonboarding@mckesson.com</a>
McKesson Specialty Care Distribution	
Phone	800.482.6700
Email	<a href="mailto:physvcscustcare@mckesson.com">physvcscustcare@mckesson.com</a>
Portal	<a href="https://mscs.mckesson.com/">https://mscs.mckesson.com/</a>
Account Setup	<a href="mailto:onboarding2@mckesson.com">onboarding2@mckesson.com</a>

If you need further information,  
please feel free to contact the  
INVIVYD Medical Information  
Department at 1-800-890-3385 or  
email [medinfo@invivyd.com](mailto:medinfo@invivyd.com).

# Vaccine Management

Josh Pocus, My Turn, Hannah Shows (Demo), and Claudia Aguiluz, myCAvax

# What's New in My Turn? – Release 48 (1 of 3)



New updates for patients were launched on  
**Tuesday, March 26, 2024!**

## Release Highlights



### Patients will be able to view:

- ✓ Additional vaccines for super clinics added to the 'Please select a vaccine to learn more' dropdown on the 'Walk-in' page
- ✓ The new super clinic module indicating additional vaccines added to the carousel on the Landing page
- ✓ The new banner with information about additional COVID-19 doses for patients aged 65 years and older on the Landing page
- ✓ The new 'filter results' options and clinic tags on the 'Walk-in' page, aligned with the new super clinic functionality
- ✓ The updated COVID-19 tile with a new question on the Landing page on the My Turn Public portal
- ✓ The new vaccines listed in alphabetical order under the 'Vaccinations Q&A' tab on the main navigation menu on the Landing page
- ✓ The new description added to the 'Please confirm which vaccine you would like to schedule' question on the 'Let's get started' page
- ✓ The new 'Please confirm which vaccination(s) the patient would like to receive' section and CDC screening questions added to the 'Final steps' page
- ✓ New questions covering super clinics added to the 'General Q&A' and 'Flu Q&A' pages
- ✓ An error message if no locations match the vaccines selected during the filter search on the 'Select a location' page
- ✓ An updated description added to the 'Select a vaccine brand or type' dropdown on the 'Select date & time' page
- ✓ A note on selecting the new 'Other vaccines' option on the existing 'Please confirm which vaccine you would like to schedule' question on the 'Let's get started' page

### Patients will no longer be able to view:

- ✓ The brand names of the vaccines listed in the filter search dropdown and tags on the 'Walk-in' page





## New updates for Clinic Managers were launched on Tuesday, March 26, 2024!

### Release Highlights



#### Clinic Managers will be able to view:

- ✓ The updated Clinic Creation flow featuring the new 'Clinic Type' field and additional vaccine types
- ✓ The new 'Clinic Tags' section added to the Clinic Creation flow
- ✓ The new 'Clinic Information' section while setting up a clinic
- ✓ The new 'Vaccine Type' and 'Clinic Type' fields and columns added to the list view of the 'Clinics' page
- ✓ The new 'Pop-up Clinic' checkbox field with a tooltip under the 'Vendor Clinic' field
- ✓ The 'Vaccinia (mpox)' dropdown option renamed to 'Mpox (vaccinia)' on the 'Vaccine Type' field when creating a new vaccine supply for a traditional clinic
- ✓ The updated '(XXX) XXX-XXXX' phone number format on the 'Mobile' field on the user creation page
- ✓ New tooltips added to the clinic details page when viewing a specific clinic
- ✓ New columns and filters added to the 'Clinics' page
- ✓ An error message on the 'Name Field' if the entered value exceeds 35 characters on the 'Create an Account' page (authenticated flow) and the 'Provider of Record' page (unauthenticated flow)
- ✓ An error message on both the authenticated and unauthenticated flows indicating that the extension field on the clinic manager and provider of record sections only allows 10 characters

- ✓ The 'By Vaccine Type' dropdown section, displaying various tiles named after each vaccine when selecting the 'Super Clinic' filter option on the 'Type' field on the 'My Turn dashboard' page
- ✓ An error message if adding a new tag other than the predefined options ('Serves Medi-Cal (18 years and younger),' 'Serves Insured,' 'Serves Uninsured,' 'Adults (19+ years),' 'Pediatric (18 years and younger),' and 'Walk-ins Welcome') to the clinic

#### Clinic Managers will no longer be able to view:

- ✓ The 'Pediatric Patients Only' and 'Free Flu Vaccine' checkboxes on the 'Details' page of the clinic
- ✓ The 'Vaccine Supplies' and 'Status' fields on the 'Clinic Details' sub-tab
- ✓ The 'Brand' and 'Presentation' fields while creating the vaccine inventory
- ✓ The 'IIS-Enabled' checkbox on the 'Manage User' tab and the 'Clinics Contact' subtab when viewing contacts
- ✓ An option to edit the 'Provider Location Name' field for existing locations while going through the authenticated digital enrollment flow



## New updates for Clinic Managers and Vaccine Administrators were launched on **Tuesday, March 26, 2024!**

### Release Highlights



#### Clinic Managers and Vaccine Administrators will be able to view:

- ✓ The new 'Clinic Type' filter added to the VA, Walk-in, and IIS flows
- ✓ The blank fields under the health insurance section when changing responses from 'Yes' to 'No' for the 'Does the patient have health insurance?' question
- ✓ The updated CSV file name and the updated subtext added to a few required fields on the CSV Bulk Upload flow
- ✓ The interdependent functionality of the 'Vaccine Family,' 'Manufacturer Name,' 'Vaccine,' and 'Package' information fields in the Inline Bulk Upload flow
- ✓ The new 'Duplicate patient information' and 'Duplicate vaccine information' buttons on the Inline Bulk Upload flow
- ✓ The dependency of the 'Vaccine field' on the 'Vaccine Family' and 'Vaccine Manufacturers Name' fields
- ✓ The 'Clinic Details' section that includes the 'Clinic Name' field on the 'Walk-in' flow
- ✓ All scheduled vaccinations in the title of an appointment on the VA flow
- ✓ An error message when entering numbers or special characters on certain fields in the VA flow for COVID-19, Flu, or Mpox appointments

- ✓ An option to bulk update appointments only when they select appointments with the same super clinic and the same vaccine types
- ✓ An enhanced validation that highlights empty required fields in red within the CSV template
- ✓ An error message if the selected clinic does not have a specific vaccine supply based on the age selected and the 'Next' button will be disabled until a different clinic is selected
- ✓ An error message asking them to complete the 'Public Clinic Name' and 'Vaccine Type' fields if the 'Public Clinic Name' entered does not match the clinic selected while bulk uploading appointments via the CSV Bulk Upload flow
- ✓ The cancellation of an appointment if all the appointments are not resubmitted along with the parent appointment through the Inline Bulk Upload flow
- ✓ The updated 'Vaccination disclosure' section while scheduling COVID-19, flu, and mpox appointments on the traditional VA flow
- ✓ The updated View / Edit Page Layout and a new 'Created By' dropdown filter field added to the 'View / Edit Records' page
- ✓ Updated attestations in the 'Minor consent' section on the VA and IIS flows

#### Clinic Managers and Vaccine Administrators will no longer be able to view:

- ✓ The 'Dose' detail from the mpox appointment headers while on the VA and IIS flows

# Super Clinic Creation



## Healthcare provider location

Your clinic must be associated with a healthcare provider location enrolled in **My Turn**. If you are unsure which location your clinic is associated with, please contact your organization's liaison or Production Support at 1-833-422-4255 or [MyTurn.Clinic.HD@accenture.com](mailto:MyTurn.Clinic.HD@accenture.com).

\* Provider location

Placeholder

## Vaccine type

Select which vaccine(s) your clinic will offer. These values can be updated later in your clinic's Vaccine Supply tab.

\*Vaccine type

- Chickenpox (varicella)
- COVID-19
- DTaP
- Flu - high dose (65+)
- Flu - injectable
- Flu - nasal spray
- Hepatitis A
- Hepatitis B
- HPV
- Meningococcal (ACWY)
- Meningitis B
- MenABCWY
- Mpox (vaccinia)
- MMR
- Polio
- Tdap

## Clinic tags

\*Select at least one option below.

- Serves Medi-Cal (18 years and younger)
- Serves insured ⓘ
- Serves uninsured

\*Select at least one option below.

- Adult (19+ years)
- Pediatric (18 years and younger)

(Optional) Select any services that apply to your clinic. These tags allow patients to find your clinic based on their scheduling preferences.

- Enable geofencing ⓘ
- Walk-ins welcome ⓘ
- School vaccination clinic ⓘ

## Clinic settings

(Optional) These tags allow you to track your clinics more accurately through reporting.

- Pop-up clinic ⓘ
- Vendor clinic ⓘ

Previous

Next

## COVID-19

\* Injection Site

Left Arm

\* Route

Intramuscular (IM)

\* Product

Moderna Single-Dose Syringe - Carton (12 yrs - 100+ yrs) - COVID-19 Vaccine

\* Lot Number

2345

\* Funding Source ⓘ

317/ VFA/ BAP

## HPV

\* Injection Site

Left Arm

\* Route

Intramuscular (IM)

\* Product

Gardasil 9 Single Dose Vials - 10 Per Box

\* Lot Number

3456

\* Funding Source ⓘ

317/ VFA/ BAP

Checked-in by: Aurora Clauden - 04/04/2024, 08:40 AM

Clinic Managers will be able to create Super Clinics and manage clinic inventory using the Super Clinic functionality.

# Super Clinics: Patient Scheduling



The screenshot shows the My Turn website interface. At the top, there are navigation links: Home, Find a Clinic, Vaccinations Q&A, and Digital Vaccine Record. The main content area is divided into two sections: "Walk-in clinics" and "Walk-in reminders".

**Walk-in clinics**  
**No appointment needed**

Find a walk-in clinic today by entering your zip code below to find locations near you. Use the "Filter results" drop-downs to find clinics that offer the vaccine and services you need.

**Walk-in reminders**

- When possible, bring documentation with your name on it to ensure the name used on your vaccination record is correct.
- Before making an appointment, please contact the clinic to confirm your insurance, Medi-Cal or Medicare plan is accepted.
- People younger than 18 years must have parental or guardian consent unless the patient is an emancipated minor or seeking treatment after potentially being exposed to a contagious disease.
- Give yourself enough time to fill out a few patient forms when you arrive.

Below the reminders is a search form titled "Please select a vaccine to learn more:". It includes a "Select one" dropdown menu with a list of vaccines: Chickenpox, COVID-19, DTaP, Flu, Hepatitis A, Hepatitis B, HPV, Meningococcal, MMR, Mpox, Polio, and Tdap. There is also a "Submit" button, a "Search Radius" slider set to 200 miles, and filters for "Search by insurance status" and "Search by age".

Patients will be able to schedule two or more appointments using the Super Clinic functionality.

## Confirm vaccination(s)

The vaccines offered at the chosen location are listed below. Please confirm which vaccinations the patient would like to receive.

To review the vaccinations the patient has completed or still needs, refer to the patient's [digital vaccine record](#)

### COVID-19

Yes

No

### HPV

Yes

No

### Flu

Yes

No



# My Turn – Known Issues and Workarounds



## Known Issues

### 'Go to Appointment' Button Redirects to a Blank Appointment Screen – Super Clinic Only

- ✓ The 'Go to appointment' button on the 'Additional appointments' modal when completing an appointment for a patient that has multiple appointments currently redirects you to a blank appointment screen.

### Missing New Flu Brands on CSV / Inline Bulk Upload and Clinic Walk-in Flows

- ✓ Influenza, Audenz, and Fluvirin are missing as options to select on the CSV / Inline Bulk Upload flow and when creating a walk-in appointment.

### Ordering Provider Required in CAIR for Vaccine Record Submissions

- ✓ CAIR now requires the Ordering Provider to be specified for vaccine record submissions – not having one will result in a warning response from CAIR2. The Ordering Provider data is not currently captured in My Turn.



## Workaround / Next Steps

- ✓ Estimated Fix: **4/9/2024**
- ✓ Workaround: Access the appointment through the 'Appointments' tab
  
- ✓ Estimated Fix: **4/9/2024**
- ✓ Workaround: Use a Super Clinic to complete these appointments.
  
- ✓ Estimated Fix: **4/9/2024**



# My Turn – Known Issues and Workarounds



## Known Issues

### Super Clinic Vaccine Supplies Incompatible with Traditional Clinics

- ✓ Do not add super clinic vaccine supplies to traditional clinics. The screening questions will not appear properly for patients. If you'd like to offer vaccine appointments outside of what a traditional clinic can support, create a super clinic.

### Super Clinic – Clinic Specific Links are Not Working

- ✓ Super Clinics do not support clinic specific links at this time. The third-party application does not support the new super clinic setup for clinic specific links.

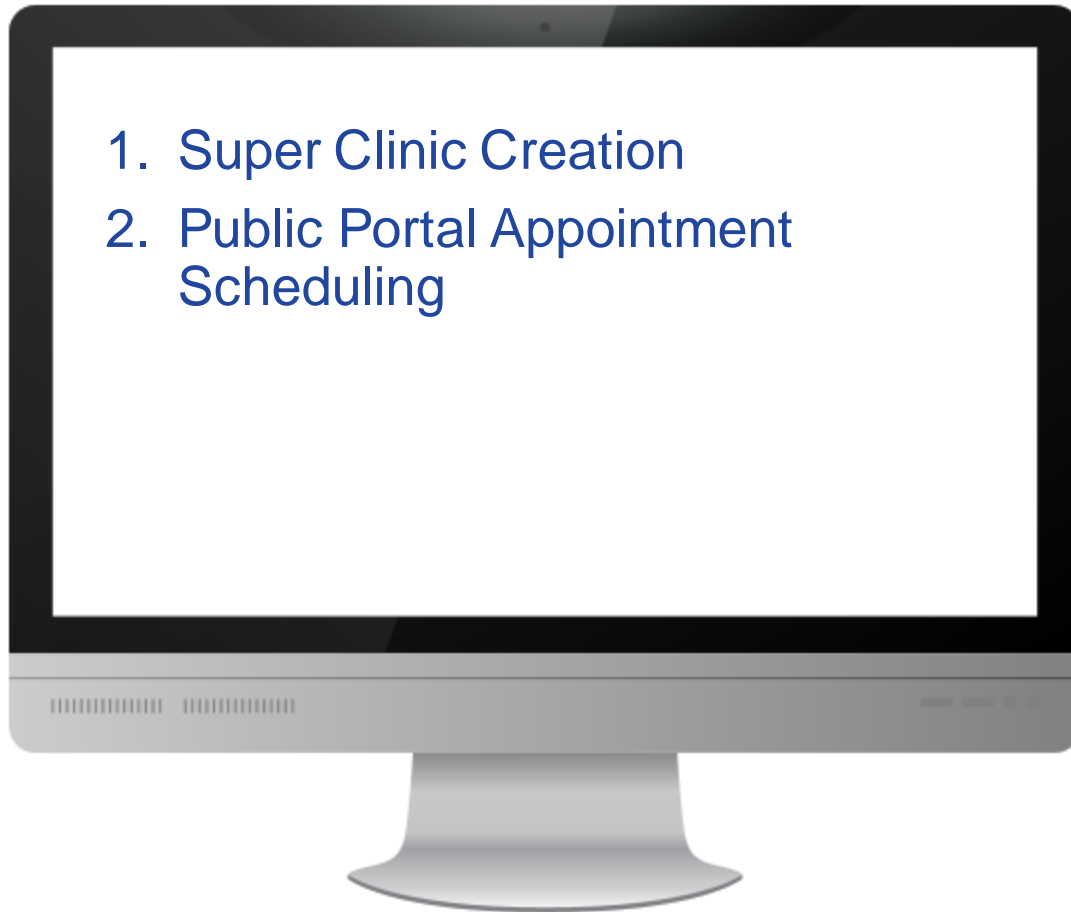


## Workaround / Next Steps

- ✓ Estimated Fix: **TBD**
- ✓ Note: An error message is being added to stop users from adding different supply type to a clinic.

- ✓ Estimated Fix: **4/9/2024**
- ✓ Workaround: None at this time

# My Turn Demo



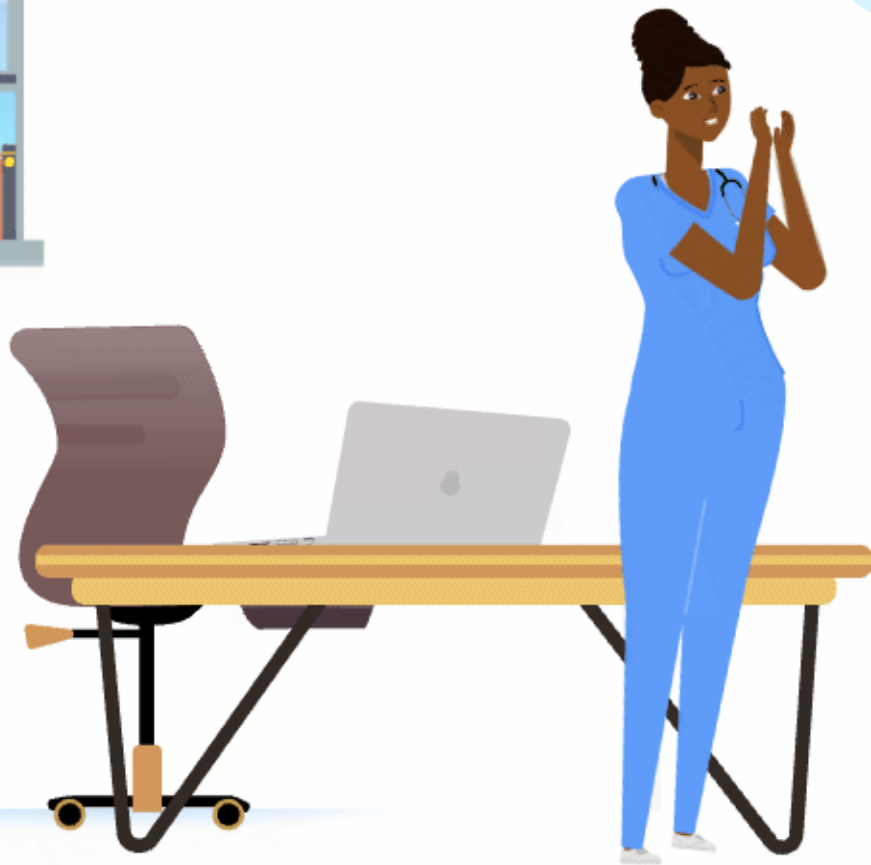
**Q&A**

# Vaccines for Children (VFC) Coming to myCAvax Soon!

COMING SOON



VFC vaccine ordering, and other related VFC activities will be transitioning to myCAvax in **June 2024**. We will share Zoom registration links for upcoming VFC trainings focused on ordering and vaccine management as they are scheduled.



# VFA Recertification Completion

Almost there! **67%** of VFA-eligible providers completed recertification so far.

As of **Thursday, April 4, 2024**, **360** out of **540** total providers eligible for VFA have completed recertification.



**180 VFA-eligible providers still need to complete recertification.**

VFA ordering opens on **Monday, April 15, 2024**. Recertification completion is required to submit a VFA vaccine order.



## Issues

**Missing LHD 317 / VFA tile on the Landing Page**



## Workaround / Next Steps

- ✓ If you do not see the LHD 317 or VFA tile on the landing page and you are the Primary VFA Contact or LHD 317 Vaccine Coordinator, contact the Provider Call Center.

# Updating / Adding Location Storage Units-Recert



Providers will be required to update new fields on their storage units to provide updated information. Transfers cannot be done until the update is completed.

If you are a VFA or LHD 317 provider and have not completed recertification yet, update the existing storage units during recertification by clicking the 'Edit' icon against a storage unit, and viewing historical data and copying appropriate information.

If you have already completed recertification or are a BAP, SGF, or Outbreak provider, log in to myCAvax and make updates to the existing storage units by clicking the 'Edit' option against a storage unit.

**VFA - Recertification**  
Step 3 - Storage Capacity

Please complete all fields. If you are adding a new unit or editing an existing unit, complete all fields for each Storage Unit entry. You will not be able to proceed if all fields have not been completed.

You must have storage equipment on site (not in transit, or on order) before submitting this form.

**Vaccine storage capacity and unit details**  
Enter all units that will be used to store VFA vaccines, and indicate at least one unit as the primary.

**Refrigerated storage (2°C to 8°C)**  
Does your location have refrigerated storage?  
 Yes  
 No

**Refrigerated storage capacity**

Vaccines Stored	Unit Priority	Unit Grade	Type	Storage Capacity cu.ft	Storage Brand
VFA	Primary	Household		15	Frigidaire
VFA	Primary	Household		30	Frigidaire
	Primary			47385	

**Add refrigerator**  
Refrigerated storage 38°F to 48°F (2°C to 8°C)

VFC: [ ]  
Outbreak: [ ]

Estimated number of storage capacity (cu. ft) your location is able to store during peak vaccination periods (e.g., during back-to-school or influenza season) at the following temperature:

\*Approx. Storage Capacity (cu. ft): 30

\*Thermometer Type: Digital data logger

\*Thermometer Model: AccuTherm

\*Thermometer Serial Number: 95567829382

\*Calibration Expiration Date: Mar 31, 2024

\*Unit Grade: Household

\*Unit Priority: Primary

Historical Information: Your previous storage unit and thermometer details are highlighted below. Please use this information to edit the fields above.

\*Storage Unit Brand/Model: Frigidaire

\*Thermometer Model & Serial Number: AccuTherm 996449234167

Buttons: Cancel, Save

Account: Happy Healthy Location HS

Buttons: + Follow, Edit, Printable View

Account Owner: Monterey County LHD Owner | Status: Active | Account Record Type: Provider Location | Type: [ ]

Details | Related

**Storage Capacities (3)**

Storage Capacity Name	Storage Type	Vaccines Stored	Unit Priority	Actions
<a href="#">SC-36540</a>	Refrigerated Storage Capacity	--	Primary	Edit
<a href="#">SC-36737</a>	Frozen Storage Capacity		Primary	Delete
<a href="#">SC-36738</a>	Backup Thermometer			

View All

# Navigating to the Location Account / Storage Units



Follow the steps below to navigate to your Location Account and update storage units.

1. Select the 'Program Locations' option from the dropdown on a program tile.
2. Click the 'View Program Location' hyperlink against a Program Location.
3. Click the 'Account Name' hyperlink.
4. Select the 'Related' tab and scroll down to the 'Storage Capacities' section.

myCAVax  
California Vaccine Management System

Home My Programs

## Welcome Happy

> myCAVax Program Messages

STATE  
General Fund  
Vaccines

Program Locations  
Transfers  
Excursions  
Shipment Incidents

State General Fund (S)

Home Order Vaccine Returns and Waste

STATE  
California  
Vaccines

## State General Fund - Program Locations

Organization  
**Healthy Living Organization HS** [Manage organization account](#)

Enroll and manage your organization's vaccination locations. Your organization must have at least one program location enrolled and in an active status before you can place a vaccine order request.

Program  
1 location · Sorted by Program Name

Search this list...

Program Name	Primary Vaccine C...	Program Participa...	Program Participa...	Enrollment Forms	Manage Program Loc...
1	Happy Healthy Locatio...	Happy Primary Coordi...	Active	Approved	<a href="#">View Program Location</a>

Program Location  
**Happy Healthy Location HS - State General Fund**

LHD/MCE: [Monterey County Health Department](#) myCAVax ID: CA8479449B10001 Temporary Closure: IIS Identifier: IISID123

DETAILS RELATED

Account Name: [Happy Healthy Location HS](#)

Account Owner: Monterey County LHD Owner Status: Active

Account Record Type: Provider Location Type

No related lists to display

Account  
**Happy Healthy Location HS**

Account Owner: [Monterey County LHD Owner](#) Status: Active Account Record Type: Provider Location Type

Details **Related**

Storage Capacities (3)

Storage Capacity Name	Storage Type	Vaccines Stored	Unit Priority
<a href="#">SC-36540</a>	Refrigerated Storage Capacity		Primary
<a href="#">SC-36737</a>	Frozen Storage Capacity		Primary
<a href="#">SC-36738</a>	Backup Thermometer		

Edit Delete View All



# Action Required: Update Storage Units



All providers must update the storage units associated with their Provider Location by clicking the 'Edit' option against a storage unit. You will need to indicate what program vaccines are stored in the unit, the storage unit brand and model, and the storage unit thermometer model and serial number.

**NOTE:** If you do not update the required fields in the storage units, Transfers will not function properly for the following programs: VFA, LHD 317, BAP, and Outbreak.

Storage Capacities (6+)				New
Storage Capacity Name	Storage Type	Vaccines Stored	Unit Priority	
<a href="#">SC-0003</a>	Refrigerated Storage Capacity		Primary	
				<a href="#">View All</a>

Edit  
Delete

**Required Information**

Storage Capacity Name  
SC-0003

Storage Type  
Refrigerated Storage Capacity  
*This field is calculated upon save*

Type  
--None--

\* Unit Priority  
Primary

\* Refrigerated Storage Capacity cu. ft.  
47,385

\* Storage Unit Brand

\* Storage Unit Model

\* Vaccines Stored

Available: SGF, 317, VFA, Outbreak, BAP

Chosen:

\* Thermometer Type (Select one)  
Networked Continuous Temperature Monitoring syst...

Specify Other Thermometer Type

\* Thermometer Model

\* Thermometer Serial Number

\* Calibration Expiration Date  
9/30/2021

Account  
Sample Location 101 - HS

Location Application  
Motionphone - COVID-19

Unit Grade  
--None--

**Historical Information**

Storage Unit Brand/Model  
Thermo Scientific TSX80088A Ultra-Low Networked Continuous Temperature Monitoring System

Thermometer Model and Serial Number  
Cooper-Atkins 10080(900-T) S/N: 10170-032-091819008



# Upcoming VFA Office Hours



Are you an existing provider with questions about the VFA program in myCAvax?  
You are invited to join CDPH for a 30-minute VFA Office Hours session on  
**Tuesday, April 9, 2024, from 2:00 PM – 2:30 PM PST** on Zoom.

There will be an opportunity for Q&A with CDPH.

Register for the webinar using this [Zoom registration link](#).

# Vaccine Inventory Management Job Aids



The job aids linked below detail how to complete vaccine inventory reports in myCAvax. You can also access these job aids from the [Knowledge Center](#) (myCAvax login required).

Vaccine Inventory Management Job Aids
<a href="#">Recording Shipment Incidents</a>
<a href="#">Recording Temperature Excursions</a>
<a href="#">Recording Returns and Waste</a>
<a href="#">Recording a Vaccine Transfer</a>

# Bridge Access Program (BAP): Vaccine Allocations Cadence Update



Allocations of BAP COVID-19 vaccine products are refreshed on a biweekly cadence. CDPH receives allocations mid-week and distributes inventory to the LHDs within a few business days.

The most recent CDC allocation refresh was received **Wednesday, March 27, 2024**, and doses were added to LHD allocations.

# Reminder: End-of-Season Vaccine Dating

**COVID vaccine dating is shorter than that of other routine vaccines and will continue to get shorter as we approach the end of the season.**

- COVID-19 doses distributed by McKesson will continue to be distributed until they are 30 days away from the expiry date. This is the same approach used for flu vaccines and helps to reduce vaccine wastage.
- For direct ship COVID-19 vaccines, vaccine dating may be similarly shorter compared to earlier in the season.

To manage this reduction in shelf life for COVID-19 vaccines toward the end of the vaccination season, CDC recommends that providers order smaller quantities of vaccine and utilize more frequent orders if needed.

# Reminder: Reporting Shipment Incidents in myCAvax

Providers are required to report Shipment Incidents in myCAvax as soon as an incident has been discovered for BAP, SGF, LHD 317, and VFA orders. The form can be found in the 'Shipment Incidents' tab under the 'Vaccine Inventory' dropdown menu in the provider community.

Report any of these issues immediately for resolution:

- Broken, torn, or tampered with
- Not ordered / incorrect recipient
- Out-of-range temperature
- Package never arrived
- Previously opened
- Shipping contents discrepancies

Once the report has been made, CDPH will contact the distributor for a resolution on behalf of the provider. If additional information is needed, CDPH will contact the provider directly. Once a resolution has been given, CDPH will inform the provider via email and post the resolution details in the 'Guidance/Resolution' section of the Shipment Incident report.

Resources:




- [Reporting Shipment Incidents](#) section in the BAP Provider Operations Manual (POM) and [BAP Requirements at a Glance](#)
- myCAvax [Recording Shipment Incidents](#) job aid

# VFA / LHD 317: Finding Support Through System Transition

If you have questions regarding the LHD 317 or VFA program requirements or the myCAvax system, contact the Provider Call Center at (833) 502-1245 or [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov), Monday – Friday, 8:00 AM – 5:00 PM PT.



# Slide Icon Key

Icon	Meaning
	This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.
	This is to label slides that include important system reminders.
	This is to label slides that include tips and best practices to improve your system experience.

# Resources and Q&A

Leslie Amani, CDPH



# Vaccine Support

## Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

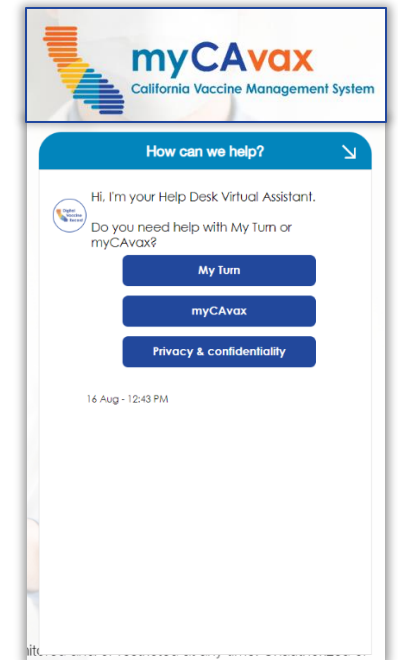
- For myCAvax Help Desk inquiries: [myCAvax.hd@cdph.ca.gov](mailto:myCAvax.hd@cdph.ca.gov)
- For My Turn Clinic Help Desk inquiries: [MyTurn.Clinic.HD@cdph.ca.gov](mailto:MyTurn.Clinic.HD@cdph.ca.gov)
- For all other inquiries: [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov)
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

## myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.



Need help? View our job aids in the [Knowledge Center](#), or [contact us](#).





# Sesame Care: COVID-19 Vaccine Appointments

The California COVID-19 telehealth program through Sesame Care officially ended on Thursday, February 29, 2024.

Sesame Care in partnership with CDPH will be offering \$30 COVID-19 vaccine appointments for California residents.

Visit <https://sesamecare.com/covidca> and use the promo code **CACOVVID** to get the discounted rate.

# California's Digital Vaccine Record (DVR)



## Welcome to the Digital Vaccine Record (DVR) portal

To get a digital copy of your vaccine record, just enter a few details below. You can get a link to your COVID-19 Vaccine Record with a QR code or your California Immunization Record. Save it on your phone and use it as proof of vaccination wherever you go.

If you are a parent or guardian and have multiple vaccine records associated with a single cell phone number or email address, enter each Digital Vaccine Record request separately.

NOTE: It is possible that some or all vaccine doses you received were not reported to the California Immunization Registry (CAIR), and therefore your Digital Vaccine Record may not be complete. If your record is incomplete, please ask your provider to submit your vaccine information to CAIR so we can update your record. It's important that you provide up to date information about yourself (phone, email, first and last name) to your provider so you can access your complete record.

If you received your vaccinations from a federal agency (e.g., Department of Defense, Indian Health Services, or Veterans Affairs), you may need to contact those agencies for assistance with your vaccination record.

If you have questions about your vaccination record, [visit our FAQ](#).

# COVID-19 Therapeutics Resources

## Type of Support

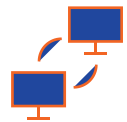
## Description

Updated 3.18.24



### Clinical Guidance

For general Therapeutics questions, please email: [COVIDRxProviders@cdph.ca.gov](mailto:COVIDRxProviders@cdph.ca.gov)



### General Information

[CDPH COVID-19 Treatments Webpage](#) (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources)

[Finding COVID-19 Treatments](#) (questions and answers for the public on finding COVID-19 treatments)

[COVID-19 Therapeutics Best Practices Checklist](#) (testing, prescribing, dispensing, and more for providers)

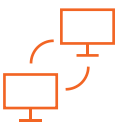
[Frequently Asked Questions document](#) for clinics, providers, and pharmacists



### Locating Resources

Finding Providers and Test-to-Treat Sites

- [COVID-19 Therapeutics Locator](#) (find COVID-19 medications near you)
- [Information Page for Test-to-Treat](#) Program (hhs.gov)



### [Archive LHD Therapeutics SharePoint](#)

For access to previously recorded LHD webinars and slides contact: [rphoadmin@cdph.ca.gov](mailto:rphoadmin@cdph.ca.gov)

For Information on how to registers for HPOP reporting information, use link below.

- [CDPH Therapeutics HPOP Account Verification & Reporting](#) information



### Questions

For general CDPH Therapeutics questions, please email [COVIDRxProviders@cdph.ca.gov](mailto:COVIDRxProviders@cdph.ca.gov)

For ordering, program inquiries, signing up new HPOP Accounts: please e-mail [CDPHTherapeutics@cdph.ca.gov](mailto:CDPHTherapeutics@cdph.ca.gov)

# CDPH Provider Webinars and Trainings

## Week of April 8, 2024

	Monday 4/8	Tuesday 4/9	Wednesday 4/10	Thursday 4/11	Friday 4/12
Live Webinars and Training		<a href="#">myCAvax VFA Office Hours</a> 2:00 pm – 2:30 pm		<a href="#">HPI Toolkit Training Series - Building Impact #4: Engage, Empower, Enrich: Storytelling with HPI</a> 1:00 pm – 2:30 pm	
View On Demand	<ul style="list-style-type: none"> <li><a href="#">CDPH Weekly Provider Archived Webinars and Slides</a></li> <li><a href="#">COVID-19 Crucial Conversations Archived Webinars and Slides</a></li> <li><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></li> </ul>	<ul style="list-style-type: none"> <li><a href="#">Introduction to My Turn Onboarding (v. 1/4/22)</a></li> <li><a href="#">Latest Features in My Turn (Requires myCAvax Login)</a></li> <li><a href="#">myCAvax Release Notes for LHD and CDPH Users (Requires myCAvax Login)</a></li> </ul>	<ul style="list-style-type: none"> <li><a href="#">Moderna COVID-19 Vaccine Resources for Providers</a></li> <li><a href="#">CDC COVID-19 Vaccination Clinical &amp; Professional Resources</a></li> <li><a href="#">Novavax COVID-19 Vaccine Information</a></li> <li><a href="#">Pfizer COVID-19 Vaccine (COMIRNATY) Information</a></li> </ul>		

Help	<b>Help Desk</b>		<b>Immunization Resources</b>	
	<p>CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm Email: <a href="mailto:providercallcenter@cdph.ca.gov">providercallcenter@cdph.ca.gov</a></p> <p>My Turn: Help Desk Email: <a href="mailto:myturn.clinic.hd@cdph.ca.gov">myturn.clinic.hd@cdph.ca.gov</a> Onboarding Email: <a href="mailto:myturnonboarding@cdph.ca.gov">myturnonboarding@cdph.ca.gov</a></p> <p>myCAvax: Help Desk Email: <a href="mailto:mycavax.hd@cdph.ca.gov">mycavax.hd@cdph.ca.gov</a></p> <p>Mpox: Email: <a href="mailto:stdcb@cdph.ca.gov">stdcb@cdph.ca.gov</a></p>		<p><a href="#">California's General Immunization Resources (eziz.org)</a></p> <p><a href="#">RSV Immunization Resources</a>      <a href="#">Flu Vaccination Resources</a></p> <p><a href="#">COVID-19 Vaccination Resources</a>      <a href="#">COVID-19 Treatments</a></p> <p><a href="#">Mpox Vaccination Resources</a></p>	

# CDPH Provider Webinars and Trainings

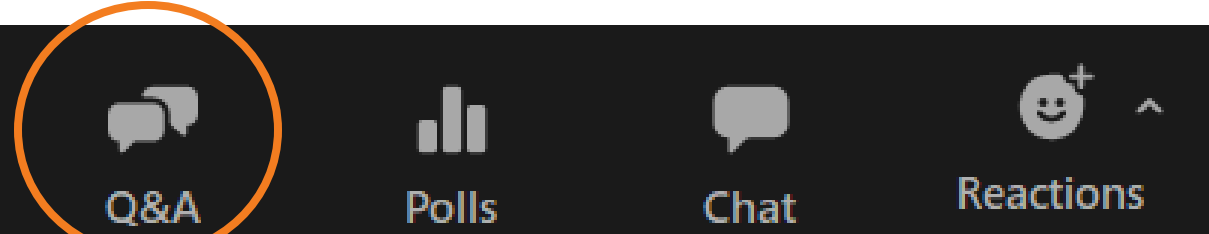
## Week of April 15, 2024 - Draft

	Monday 4/15	Tuesday 4/16	Wednesday 4/17	Thursday 4/18	Friday 4/19
Live Webinars and Training					<a href="#">CDPH Immunization Updates for Providers</a> 9:00 am – 10:30 am
View On Demand	<ul style="list-style-type: none"> <li><a href="#">CDPH Weekly Provider Archived Webinars and Slides</a></li> <li><a href="#">COVID-19 Crucial Conversations Archived Webinars and Slides</a></li> <li><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></li> </ul>	<ul style="list-style-type: none"> <li><a href="#">Introduction to My Turn Onboarding (v. 1/4/22)</a></li> <li><a href="#">Latest Features in My Turn (Requires myCAVax Login)</a></li> <li><a href="#">myCAVax Release Notes for LHD and CDPH Users (Requires myCAVax Login)</a></li> </ul>	<ul style="list-style-type: none"> <li><a href="#">Moderna COVID-19 Vaccine Resources for Providers</a></li> <li><a href="#">CDC COVID-19 Vaccination Clinical &amp; Professional Resources</a></li> <li><a href="#">Novavax COVID-19 Vaccine Information</a></li> <li><a href="#">Pfizer COVID-19 Vaccine (COMIRNATY) Information</a></li> </ul>		

<b>Help</b>	<b>Help Desk</b>	<b>Immunization Resources</b>
	<p><b>CDPH Provider Call Center:</b> 1-833-502-1245, M-F 8am-5pm <i>Email:</i> <a href="mailto:providercallcenter@cdph.ca.gov">providercallcenter@cdph.ca.gov</a></p> <p><b>My Turn:</b> <i>Help Desk Email:</i> <a href="mailto:myturn.clinic.hd@cdph.ca.gov">myturn.clinic.hd@cdph.ca.gov</a> <i>Onboarding Email:</i> <a href="mailto:myturnonboarding@cdph.ca.gov">myturnonboarding@cdph.ca.gov</a></p> <p><b>myCAVax:</b> <i>Help Desk Email:</i> <a href="mailto:mycavax.hd@cdph.ca.gov">mycavax.hd@cdph.ca.gov</a></p> <p><b>Mpox:</b> <i>Email:</i> <a href="mailto:stddb@cdph.ca.gov">stddb@cdph.ca.gov</a></p>	<p><a href="#">California's General Immunization Resources (eziz.org)</a></p> <p><a href="#">RSV Immunization Resources</a>      <a href="#">Flu Vaccination Resources</a></p> <p><a href="#">COVID-19 Vaccination Resources</a>      <a href="#">COVID-19 Treatments</a></p> <p><a href="#">Mpox Vaccination Resources</a></p>

# Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts can respond directly.



Resource links will be dropped into, "Chat"



# Upcoming Webinar Opportunities

## CDPH Immunization Updates for Providers

Next session: Friday, April 19, 2024

9AM – 10:30AM

**Thank you for attending today's session!**

