Welcome to the California Department of Public Health Immunization Updates for Providers

Friday, April 5, 2024
9:00AM – 10:30AM
Provider Webinar: Meets Every other Friday
Questions

During today’s webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts can respond directly.
Housekeeping

**Reminder to Attendees:**

Today's session is being recorded. For slides, webinar recordings, and other postings, see the [CDPH Weekly Immunization Updates for Providers](#).

To be added to the CDPH email messaging listserv for providers, please email your request to [billiedawn.greenblatt@cdph.ca.gov](mailto:billiedawn.greenblatt@cdph.ca.gov)

If you have post-webinar-related questions, please email [leslie.amani@cdph.ca.gov](mailto:leslie.amani@cdph.ca.gov)

**Reminder to Panelists:**

Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.
## Agenda: Friday, April 5, 2024

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<th>No.</th>
<th>Item</th>
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<td>Welcome, Announcements, and Poll</td>
<td>Leslie Amani (CDPH)</td>
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<td>COVID-19 Vaccine Administration Data</td>
<td>Sharon Brummitt (CDPH)</td>
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<td>Kelley Leung, RN (CDPH)</td>
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<td>New Products: Status and Access</td>
<td>Edward Salaguinto, PharmD, RPh (CDPH)</td>
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<td>Vaccine Management Updates and Demo</td>
<td>Josh Pocus (My Turn), Hannah Shows (Demo), Claudia Aguiluz (myCAvax)</td>
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<td>Resources and Q&amp;A</td>
<td>Leslie Amani (CDPH)</td>
<td>9:55 – 10:30</td>
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Thank you for attending today’s webinar!
Announcements

Leslie Amani, CDPH
Social Media Spotlight: National Public Health Week

Happy National Public Health Week! At CDPH, we strive to provide positive health outcomes for ALL individuals, families, and communities.

Public health is more than just health care. It's the steps we take to make sure our neighborhoods and environment are free from pollution. It's making sure our food and water are safe to eat and drink. It's also the relationships we foster in our communities and so much more!

Public health programs succeed with support and involvement of the communities they serve. What does public health mean to you? Join the conversation and share our message on our social media channels: Facebook, Instagram, X and LinkedIn.
myCAvax VFA Office Hours

Please join CDPH for a 30-minute VFA Office Hours session.

When: Tuesday, April 9, 2024
Time: 2PM – 2:30PM
Topic: VFA Office Hours
Registration Link: myCAvax VFA Office Hours Zoom Registration Link
Healthy Places Index (HPI) Toolkit Training

You’re invited! Leverage the power of storytelling with HPI data to amplify community voices and foster connections that drive positive health outcomes.

**When:** Thursday April 11, 2024

**Time:** 1PM – 2PM, PST

**Topic:** Healthy Places Index: Building Impact #4 of 6: Engage, Empower, Enrich, Storytelling with HPI

**Registration Link:** [HPI Toolkit Training Registration](#)
The 2024 California Immunization Coalition Summit will provide clinical updates and the latest information on issues related to vaccine administration and communication. Participating in this statewide event will provide access to the latest information on immunization issues and communication strategies and will help connect you with public health colleagues and private sector representatives that can assist your work in educating and supporting your community. The Summit is a terrific opportunity to renew our collective vision to make access to vaccinations and disease prevention a reality for all Californians.

**Audience:** Physicians, pharmacists, nurses, administrators, educators, immunization stakeholders, coalition members, advocates and other providers from the public and private sector who are involved in working on current immunization issues, strategies and activities.

**Location:** Sacramento, CA

[California Immunization Coalition Annual Summit Registration Link](#)
CDPH Immunization Branch
EZIZ Updates

To be added to the CDPH Email Messaging Listserv, please email Billiedawn.Greenblatt@cdph.ca.gov
Should I Test for Measles?

**A Guide for California Healthcare Providers**

While suspecting measles in your patient, immediately mask and isolate the patient per airborne precautions.*

**STEP 1: HISTORY**

- In the 21 days prior to onset of illness, has the patient had any of the following?
  - Known exposure to a person with measles?
  - International travel, contact with an international traveler, or been to an international airport in the US?
  - Visited a venue popular with international visitors?
  - Resided in or visited a US community with measles cases?

Current listings at bit.ly/2AjBMW

If NO to all, measles very unlikely, testing not required.

**STEP 2: DMAM**

- Has the patient had a combination of...
  - FEVER
  - And one or more of: COUGH, CONJunctivitis, or RUNNY NOSE
  - And RASH
    - Red-brown macules or papules; may become confluent patches.
    - Begins on face and progresses downwards to the rest of the body.
    - Typically appears within a few days after other symptoms begin

If yes, within 4 days after onset of illness, you may consult your local health department.

**STEP 3**

CALL local health department to report illness and discuss testing.

COLLECT specimens for PCR testing:

- Urine (0.5-10 mL in sterile container) AND
- Enucleate swab of throat (genofixed or nosopharyngeal in viral transport medium)

Measles unlikely, testing not required.

As needed, call your local health department for consultation.

Local health department contact information: bit.ly/LHD-Reporting

*For patients in a hospital, contact your local health department.

Adapted with permission from: California Department of Public Health, Immunization Branch.

Visiting Another Country? Protect Your Family.

**Think Measles.**

Measles is widespread in Asia, Europe, Africa, and other regions.

**Beefore You Travel**

Tell your doctor where you are traveling. Babies and children may need measles protection at a younger age than usual.

**After You Travel**

Call your doctor if anyone gets a fever and rash within 3 weeks of returning from your trip. Describe where you traveled.

Visit with your doctor if you are planning an international trip.

For more information go to www.cdph.ca.gov/Travel
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**April 2024**

**April is National Minority Health, Stress Awareness, and Move More Month!**

- **31**: Cesar Chavez Day CDPH/PCC Closed
- **4**: April is National Oral Cancer Awareness Month
- **6-13**: National Public Health Week begins April 1 – April 7
- **11-17**: Black Maternal Health Week April 11 – April 17
- **22-29**: National Infant Immunization Week is April 22 – April 29
LHDs Websites: Spotlight on Alameda County

Alameda County Public Health Department

ACPHD Campaigns

Watch for future LHDs websites featured!
Poll: Are you a VFC Provider?

1. Are you a Vaccines for Children (VFC) Provider?
   - Yes
   - No
   - N/A

2. Would you like to learn more about becoming a VFC Provider?
   - Yes
   - No
   - N/A
COVID-19 Vaccine Administration Data
Sharon Brummitt, CDPH
COVID-19 Vaccine Administration Summary
as of April 1, 2024

95,735,618
Total Doses Administered:

Daily Doses Administered: Statewide

5,640,413
Total Up-to-Date* Recipients:

Percent of Population Who Are Up-to-Date

14.1%
Statewide

*Has received at least one dose of the Updated 2023-2024 vaccine
Most Recent Eligibility Groups

- Additional Updated 2023-2024 dose for 65+ age group

CDC/ACIP recommends additional dose for 65+
Up-to-Date COVID-19 Vaccination Status Among 65+ by Race/Ethnicity*

as of April 1, 2024

Highest uptake among NHPI**, White, and AIAN**

Vaccination rate estimates for some groups, such as NHPI, may be affected by differences in how demographic data is collected by the Census and at time of vaccination.

**NHPI = Native Hawaiian and Pacific Islander, AIAN = American Indian or Alaska Native

***Rate calculation based on persons with any of the above listed races compared to DOF population estimates

CDC/ACIP recommends additional dose for 65+
Up-to-Date COVID-19 Vaccination Status Among 65+
by HPI
as of April 1, 2024

Highest uptake among Healthy Places Index (HPI) Quartile 3 and Quartile 4

*Rates based on 65+ recipients with HPI information and ACS 2019 5-year population estimates

CDC/ACIP recommends additional dose for 65+
COVID-19 Vaccine Data Summary
as of April 1, 2024

Key Metrics

- **95.7 million** doses administered
- **14.1%** Statewide who are Up-to-Date
- **35.0%** 65+ population Up-to-Date*

| +69 thousand | doses administered |
| 5.6 million | Up-to-Date recipients |
| 2.3 million | 65+ Up-to-date recipients |

System Notes

- Up-to-Date status **does not** include the new 65+ additional dose guidelines
  - Updated monthly
- Email [cdphvaccinatedatateam@cdph.ca.gov](mailto:cdphvaccinatedatateam@cdph.ca.gov) for questions and comments

*Rates based on all recipients with age 65+ and DOF population estimates

CDC/ACIP recommends additional dose for 65+
CDPH COVID-19 Testing Updates
Stefanie Medlin, MPH, Medical Countermeasures Unit, Center for Infectious Diseases, CDPH
CDPH At-Home Testing Program Update

• CDPH is continuing to provide COVID-19 tests to support populations who are high risk for severe disease through June 30, 2024*.

• Skilled Nursing Facilities, Elder Care Facilities, Long-Term Care Facilities, Programs serving those >65 years, and Community Based Organizations that serve the elderly can request at-home tests until June 30, 2024, or when testing resources are exhausted. *

• The FDA extended expiration date on many of these tests will vary, with some tests being shipped out expiring between November 2024 and March 2025.

• Orders should reflect a 2 – 3 month need of tests.

Order OTC tests here: https://labsupport.powerappsportals.us/ordercovidotc/

*At-home tests will likely be available for the 2024-2025 respiratory viral season pending the continued availability of tests from the federal government. More information will be forthcoming.
Professional CLIA*-Waived Test Availability

Professional CLIA-waived tests:

• Professional tests to facilities with their own CLIA-waiver and state facility license through June 30, 2024.

• BinaxNOW CLIA-waived tests have extended expiration dates through July 2024.

• We have depleted our inventory of COVID/Flu A&B multiplex tests. Should these tests become available again, we will notify this group of their availability.

• CDPH does not have any RSV tests at this time.

Order professional CLIA-waived tests here: https://labsupport.powerappsportals.us/ordercovidprofessionaluse/

*CLIA Clinical Laboratory Improvement Amendments
Additional Ways for Individuals to Obtain COVID-19 Tests

• Insured? You may be eligible for tests. Read more here: https://covid19.ca.gov/get-tested/

• **Home Test to Treat** offers free tests and free treatment (if eligible) for COVID-19 at home [www.test2treat.org](http://www.test2treat.org). *As of December 8, 2023, eligible individuals that signed up for Home Test-to-Treat will be sent COVID / Flu tests to use, and home treatment options available will include COVID and Flu treatment (depending on the test result). This program is slated to end April 16, 2024.*
At-home tests are likely not expired!

- Most printed expiration dates are not correct and have been extended.
- Check to see the correct expiration date on the FDA website.
- Replace tests that are older than the extended expiration dates.
- If newer tests are not easily available, you may use an expired test as long as the internal control line remains valid.
- CDPH cannot accept the return of expired at-home tests. Please access the Test Disposal/Site Clean-up Instructions for additional information on how to dispose of expired testing supplies.

For questions, please contact OTCTesting@cdph.ca.gov
RSV: End of Season
Kelley Leung, RN, CDPH
End of RSV Season: Nirsevimab Turned Off from Ordering

• The timing of administration of nirsevimab is recommended from October through March.

• In alignment with RSV vaccination season, CDC has zeroed out our California allocation balances
  - As a result, the VFC Program has turned off ordering of the nirsevimab (Beyfortus™) 50mg product.
  - New allocations from CDC for nirsevimab will be implemented for the 2024-2025 season.
  - RSV ordering will resume later this fall.

• Based on current shelf life for nirsevimab, providers with nirsevimab inventory on hand at the end of the 2023-2024 vaccination season should plan to store the product for use in the 2024-2025 season.
New Products: Status and Access
Edward Salaguinto, PharmD, RPh, CDPH
Bavarian Nordic, the maker of JYNNEOS, has opened ordering of the vaccine through commercial wholesalers:

**JYNNEOS®** (Smallpox and Monkeypox Vaccine, Live, Non-Replicating) [View Distributors ▲]

- Anda: (800) 647-0575
- ASD: (800) 746-6273
- Cardinal Health: (800) 926-3161
- Cencora: (844) 222-2273
- Henry Schein: (800) 472-4346
- McKesson (Hospitals and health systems): (855) 625-4677
- McKesson (Independent pharmacies): (855) 625-7385
- McKesson (Medical-Surgical): (855) 571-2100
- McKesson (National chain pharmacies): (855) 625-6285
- Medico-Mart: (800) 242-6248
- Morris & Dickson Specialty Division: (800) 388-3833

As of 4/3/24 10:00 am:

- **Morris & Dickson** – available to order
- **Cardinal** – product arrived Wednesday morning; some delays entering into their portal.
- **McKesson MMS** – no inventory just yet; in process of shipping to various DC’s. Will keep you posted.
JYNNEOS: Commercialization

• State, tribal, local, and territory health departments can continue to access the ASPR* Strategic National Stockpile supply of JYNNEOS as the commercial availability ramps up.

• On Tuesday, April 30, 2024, at 9 a.m., ET, HHS** will close the current mechanism of ordering against thresholds by setting all thresholds to zero.

• To ensure equitable access to JYNNEOS, health departments can continue to use the supply previously ordered from HHS and order the vaccine from the HHS supply to support access in circumstances where commercial product is not available or accessible.

• Private insurance: TBA

• Medi-Cal: TBA

*Administration for Strategic Preparedness and Response
**U.S. Department of Health and Human Service
PEMGARDA (pemivibart): Emergency Use Authorization (EUA)

PEMGARDA has not been approved, but has been authorized for emergency use by the Food and Drug Administration (FDA) under an EUA for the pre-exposure prophylaxis of COVID-19 in certain adults and adolescent individuals (12 years of age and older weighing at least 40 kg):

• Who are not currently infected with SARS-CoV-2 and who have not had a known recent exposure to an individual infected with SARS CoV-2 and
• Who have moderate-to-severe immune compromise due to a medical condition or receipt of immunosuppressive medications or treatments and are unlikely to mount an adequate response to COVID-19 vaccination.

The emergency use of PEMGARDA is only authorized for the duration of the declaration that circumstances exist justifying the authorization of the emergency use of drugs and biological products during the COVID-19 pandemic under Section 564(b)(1) of the Act, 21 U.S.C. § 360bbb-3(b)(1), unless the declaration is terminated, or authorization is revoked sooner.
PEMGARDA (pemivibart): Limitations of Authorized Use

- PEMGARDA is not authorized for use:
  - For treatment of COVID-19, or
  - For post-exposure prophylaxis of COVID-19 in individuals who have been exposed to someone infected with SARS CoV-2.

- Pre-exposure prophylaxis with PEMGARDA is not a substitute for vaccination in individuals for whom COVID-19 vaccination is recommended. Individuals for whom COVID-19 vaccination is recommended, including individuals with moderate-to-severe immune compromise who may derive benefit from COVID-19 vaccination, should receive COVID-19 vaccination.

- In individuals who have recently received a COVID-19 vaccine, PEMGARDA should be administered at least 2 weeks after vaccination.

- PEMGARDA may only be prescribed for an individual patient by physicians, advanced practice registered nurses, and physician assistants who are licensed or authorized under State law to prescribe drugs.
PEMGARDA (pemivibart): Availability

PEMGARDA is currently available to order in the United States from the following specialty distributors.

**PEMGARDA NDC/UPC: 81960-031-03**

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If you need further information, please feel free to contact the INVIVYD Medical Information Department at 1-800-890-3385 or email medinfo@invivyd.com.
Vaccine Management
Josh Pocus, My Turn, Hannah Shows (Demo), and Claudia Aguiluz, myCAvax
What’s New in My Turn? – Release 48 (1 of 3)

New updates for patients were launched on Tuesday, March 26, 2024!

**Release Highlights**

- Additional vaccines for super clinics added to the ‘Please select a vaccine to learn more’ dropdown on the ‘Walk-in’ page
- The new super clinic module indicating additional vaccines added to the carousel on the Landing page
- The new banner with information about additional COVID-19 doses for patients aged 65 years and older on the Landing page
- The new ‘filter results’ options and clinic tags on the ‘Walk-in’ page, aligned with the new super clinic functionality
- The updated COVID-19 tile with a new question on the Landing page on the My Turn Public portal
- The new vaccines listed in alphabetical order under the ‘Vaccinations Q&A’ tab on the main navigation menu on the Landing page
- The new description added to the ‘Please confirm which vaccine you would like to schedule’ question on the ‘Let’s get started’ page
- New questions covering super clinics added to the ‘General Q&A’ and ‘Flu Q&A’ pages
- An error message if no locations match the vaccines selected during the filter search on the ‘Select a location’ page
- An updated description added to the ‘Select a vaccine brand or type’ dropdown on the ‘Select date & time’ page
- A note on selecting the new ‘Other vaccines’ option on the existing ‘Please confirm which vaccine you would like to schedule’ question on the ‘Let’s get started’ page

**Patients will no longer be able to view:**

- The brand names of the vaccines listed in the filter search dropdown and tags on the ‘Walk-in’ page
What’s New in My Turn? – Release 46 (2 of 3)

New updates for Clinic Managers were launched on
Tuesday, March 26, 2024!

Release Highlights

Clinic Managers will be able to view:

✓ The updated Clinic Creation flow featuring the new ‘Clinic Type’ field and additional vaccine types
✓ The new ‘Clinic Tags’ section added to the Clinic Creation flow
✓ The new ‘Clinic Information’ section while setting up a clinic
✓ The new ‘Vaccine Type’ and ‘Clinic Type’ fields and columns added to the list view of the ‘Clinics’ page
✓ The new ‘Pop-up Clinic’ checkbox field with a tooltip under the ‘Vendor Clinic’ field
✓ The ‘Vaccinia (mpox)’ dropdown option renamed to ‘Mpx (vaccinia)’ on the ‘Vaccine Type’ field when creating a new vaccine supply for a traditional clinic
✓ The updated ‘(XXX) XXX-XXXX’ phone number format on the ‘Mobile’ field on the user creation page
✓ New tooltips added to the clinic details page when viewing a specific clinic
✓ New columns and filters added to the ‘Clinics’ page
✓ An error message on the ‘Name Field’ if the entered value exceeds 35 characters on the ‘Create an Account’ page (authenticated flow) and the ‘Provider of Record’ page (unauthenticated flow)
✓ An error message on both the authenticated and unauthenticated flows indicating that the extension field on the clinic manager and provider of record sections only allows 10 characters

Clinic Managers will no longer be able to view:

✓ The ‘By Vaccine Type’ dropdown section, displaying various tiles named after each vaccine when selecting the ‘Super Clinic’ filter option on the ‘Type’ field on the ‘My Turn dashboard’ page
✓ An error message if adding a new tag other than the predefined options (‘Serves Medi-Cal (18 years and younger),’ ‘Serves Insured,’ ‘Serves Uninsured,’ ‘Adults (19+ years),’ ‘Pediatric (18 years and younger),’ and ‘Walk-ins Welcome’) to the clinic
✓ The ‘Pediatric Patients Only’ and ‘Free Flu Vaccine’ checkboxes on the ‘Details’ page of the clinic
✓ The ‘Vaccine Supplies’ and ‘Status’ fields on the ‘Clinic Details’ sub-tab
✓ The ‘Brand’ and ‘Presentation’ fields while creating the vaccine inventory
✓ The ‘IIS-Enabled’ checkbox on the ‘Manage User’ tab and the ‘Clinics Contact’ subtab when viewing contacts
✓ An option to edit the ‘Provider Location Name’ field for existing locations while going through the authenticated digital enrollment flow

Release Highlights

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✓ The ‘Brand’ and ‘Presentation’ fields while creating the vaccine inventory
✓ The ‘IIS-Enabled’ checkbox on the ‘Manage User’ tab and the ‘Clinics Contact’ subtab when viewing contacts
✓ An option to edit the ‘Provider Location Name’ field for existing locations while going through the authenticated digital enrollment flow
What’s New in My Turn? – Release 46 (3 of 3)

New updates for Clinic Managers and Vaccine Administrators were launched on **Tuesday, March 26, 2024**!

**Release Highlights**

Clinic Managers and Vaccine Administrators will be able to view:
- The new ‘Clinic Type’ filter added to the VA, Walk-in, and IIS flows
- The blank fields under the health insurance section when changing responses from ‘Yes’ to ‘No’ for the ‘Does the patient have health insurance?’ question
- The updated CSV file name and the updated subtext added to a few required fields on the CSV Bulk Upload flow
- The interdependent functionality of the ‘Vaccine Family,’ ‘Manufacturer Name,’ ‘Vaccine,’ and ‘Package’ information fields in the Inline Bulk Upload flow
- The new ‘Duplicate patient information’ and ‘Duplicate vaccine information’ buttons on the Inline Bulk Upload flow
- The dependency of the ‘Vaccine field’ on the ‘Vaccine Family’ and ‘Vaccine Manufacturers Name’ fields
- The ‘Clinic Details’ section that includes the ‘Clinic Name’ field on the ‘Walk-in’ flow
- All scheduled vaccinations in the title of an appointment on the VA flow
- An error message when entering numbers or special characters on certain fields in the VA flow for COVID-19, Flu, or Mpox appointments

Clinic Managers and Vaccine Administrators will no longer be able to view:
- The ‘Dose’ detail from the Mpox appointment headers while on the VA and IIS flows

- An option to bulk update appointments only when they select appointments with the same super clinic and the same vaccine types
- An enhanced validation that highlights empty required fields in red within the CSV template
- An error message if the selected clinic does not have a specific vaccine supply based on the age selected and the ‘Next’ button will be disabled until a different clinic is selected
- An error message asking them to complete the ‘Public Clinic Name’ and ‘Vaccine Type’ fields if the ‘Public Clinic Name’ entered does not match the clinic selected while bulk uploading appointments via the CSV Bulk Upload flow
- The cancellation of an appointment if all the appointments are not resubmitted along with the parent appointment through the Inline Bulk Upload flow
- The updated ‘Vaccination disclosure’ section while scheduling COVID-19, Flu, and Mpox appointments on the traditional VA flow
- The updated View / Edit Page Layout and a new ‘Created By’ dropdown filter field added to the ‘View / Edit Records’ page
- Updated attestations in the ‘Minor consent’ section on the VA and IIS flows
Clinic Managers will be able to create Super Clinics and manage clinic inventory using the Super Clinic functionality.
Super Clinics: Patient Scheduling

Patients will be able to schedule two or more appointments using the Super Clinic functionality.

Confirm vaccination(s)

The vaccines offered at the chosen location are listed below. Please confirm which vaccinations the patient would like to receive.

To review the vaccinations the patient has completed or still needs, refer to the patient’s digital vaccine record.

COVID-19

- Yes
- No

HPV

- Yes
- No

Flu

- Yes
- No
Known Issues

‘Go to Appointment’ Button Redirects to a Blank Appointment Screen – Super Clinic Only

✓ The ‘Go to appointment’ button on the ‘Additional appointments’ modal when completing an appointment for a patient that has multiple appointments currently redirects you to a blank appointment screen.

Missing New Flu Brands on CSV / Inline Bulk Upload and Clinic Walk-in Flows

✓ Influenza, Audenz, and Fluvirin are missing as options to select on the CSV / Inline Bulk Upload flow and when creating a walk-in appointment.

Ordering Provider Required in CAIR for Vaccine Record Submissions

✓ CAIR now requires the Ordering Provider to be specified for vaccine record submissions – not having one will result in a warning response from CAIR2. The Ordering Provider data is not currently captured in My Turn.

Workaround / Next Steps

✓ Estimated Fix: 4/9/2024
✓ Workaround: Access the appointment through the ‘Appointments’ tab

✓ Estimated Fix: 4/9/2024
✓ Workaround: Use a Super Clinic to complete these appointments.

✓ Estimated Fix: 4/9/2024
Known Issues

Super Clinic Vaccine Supplies Incompatible with Traditional Clinics
✓ Do not add super clinic vaccine supplies to traditional clinics. The screening questions will not appear properly for patients. If you’d like to offer vaccine appointments outside of what a traditional clinic can support, create a super clinic.

Super Clinic – Clinic Specific Links are Not Working
✓ Super Clinics do not support clinic specific links at this time. The third-party application does not support the new super clinic setup for clinic specific links.

Workaround / Next Steps
✓ Estimated Fix: TBD
✓ Note: An error message is being added to stop users from adding different supply type to a clinic.

✓ Estimated Fix: 4/9/2024
✓ Workaround: None at this time
My Turn Demo

1. Super Clinic Creation
2. Public Portal Appointment Scheduling

Q&A
Vaccines for Children (VFC) Coming to myCAvax Soon!

VFC vaccine ordering, and other related VFC activities will be transitioning to myCAvax in June 2024. We will share Zoom registration links for upcoming VFC trainings focused on ordering and vaccine management as they are scheduled.
Almost there! 67% of VFA-eligible providers completed recertification so far.

As of Thursday, April 4, 2024, 360 out of 540 total providers eligible for VFA have completed recertification.

180 VFA-eligible providers still need to complete recertification.

VFA ordering opens on Monday, April 15, 2024. Recertification completion is required to submit a VFA vaccine order.
Workarounds to Complete Recertification Part Two

**Issues**

Missing LHD 317 / VFA tile on the Landing Page

**Workaround / Next Steps**

✓ If you do not see the LHD 317 or VFA tile on the landing page and you are the Primary VFA Contact or LHD 317 Vaccine Coordinator, contact the Provider Call Center.
Updating / Adding Location Storage Units - Recert

If you are a VFA or LHD 317 provider and have not completed recertification yet, update the existing storage units during recertification by clicking the ‘Edit’ icon against a storage unit, and viewing historical data and copying appropriate information.

If you have already completed recertification or are a BAP, SGF, or Outbreak provider, log in to myCAvax and make updates to the existing storage units by clicking the ‘Edit’ option against a storage unit.

Providers will be required to update new fields on their storage units to provide updated information. Transfers cannot be done until the update is completed.
Navigating to the Location Account / Storage Units

Follow the steps below to navigate to your Location Account and update storage units.

1. Select the ‘Program Locations’ option from the dropdown on a program tile.
2. Click the ‘View Program Location’ hyperlink against a Program Location.
3. Click the ‘Account Name’ hyperlink.
4. Select the ‘Related’ tab and scroll down to the ‘Storage Capacities’ section.

Check out the Managing Storage Units job aid in the Knowledge Center to learn more about updating storage units.
All providers must update the storage units associated with their Provider Location by clicking the ‘Edit’ option against a storage unit. You will need to indicate what program vaccines are stored in the unit, the storage unit brand and model, and the storage unit thermometer model and serial number.

**NOTE:** If you do not update the required fields in the storage units, Transfers will not function properly for the following programs: VFA, LHD 317, BAP, and Outbreak.
Are you an existing provider with questions about the VFA program in myCAvax? You are invited to join CDPH for a 30-minute VFA Office Hours session on Tuesday, April 9, 2024, from 2:00 PM – 2:30 PM PST on Zoom.

There will be an opportunity for Q&A with CDPH.

Register for the webinar using this [Zoom registration link](#).
The job aids linked below detail how to complete vaccine inventory reports in myCAvax. You can also access these job aids from the Knowledge Center (myCAvax login required).

<table>
<thead>
<tr>
<th>Vaccine Inventory Management Job Aids</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Recording Shipment Incidents</strong></td>
</tr>
<tr>
<td><strong>Recording Temperature Excursions</strong></td>
</tr>
<tr>
<td><strong>Recording Returns and Waste</strong></td>
</tr>
<tr>
<td><strong>Recording a Vaccine Transfer</strong></td>
</tr>
</tbody>
</table>
Allocations of BAP COVID-19 vaccine products are refreshed on a biweekly cadence. CDPH receives allocations mid-week and distributes inventory to the LHDs within a few business days.

The most recent CDC allocation refresh was received **Wednesday, March 27, 2024**, and doses were added to LHD allocations.
Reminder: End-of-Season Vaccine Dating

COVID vaccine dating is shorter than that of other routine vaccines and will continue to get shorter as we approach the end of the season.

- COVID-19 doses distributed by McKesson will continue to be distributed until they are 30 days away from the expiry date. This is the same approach used for flu vaccines and helps to reduce vaccine wastage.

- For direct ship COVID-19 vaccines, vaccine dating may be similarly shorter compared to earlier in the season.

To manage this reduction in shelf life for COVID-19 vaccines toward the end of the vaccination season, CDC recommends that providers order smaller quantities of vaccine and utilize more frequent orders if needed.
Provides are **required** to report Shipment Incidents in myCAvax as soon as an incident has been discovered for BAP, SGF, LHD 317, and VFA orders. The form can be found in the ‘Shipment Incidents’ tab under the ‘Vaccine Inventory’ dropdown menu in the provider community.

Report any of these issues immediately for resolution:
- Broken, torn, or tampered with
- Not ordered / incorrect recipient
- Out-of-range temperature
- Package never arrived
- Previously opened
- Shipping contents discrepancies

Once the report has been made, CDPH will contact the distributor for a resolution on behalf of the provider. If additional information is needed, CDPH will contact the provider directly. Once a resolution has been given, CDPH will inform the provider via email and post the resolution details in the ‘Guidance/Resolution’ section of the Shipment Incident report.

Resources:
- [Reporting Shipment Incidents](#) section in the BAP Provider Operations Manual (POM) and [BAP Requirements at a Glance](#)
- myCAvax [Recording Shipment Incidents](#) job aid
VFA / LHD 317: Finding Support Through System Transition

If you have questions regarding the LHD 317 or VFA program requirements or the myCAvax system, contact the Provider Call Center at (833) 502-1245 or providercallcenter@cdph.ca.gov, Monday – Friday, 8:00 AM – 5:00 PM PT.
### Slide Icon Key

<table>
<thead>
<tr>
<th>Icon</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>🌟</td>
<td>This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.</td>
</tr>
<tr>
<td>📣</td>
<td>This is to label slides that include important system reminders.</td>
</tr>
<tr>
<td>💡</td>
<td>This is to label slides that include tips and best practices to improve your system experience.</td>
</tr>
</tbody>
</table>

Have suggestions to improve My Turn or myCAvax? Leave a comment in our [feedback form](#).
Resources and Q&A

Leslie Amani, CDPH
Vaccine Support

Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: myCAvax.hd@cdph.ca.gov
- For My Turn Clinic Help Desk inquiries: MyTurn.Clinic.HD@cdph.ca.gov
- For all other inquiries: providercallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.

Need help? View our job aids in the Knowledge Center, or contact us.
Sesame Care: COVID-19 Vaccine Appointments

The California COVID-19 telehealth program through Sesame Care officially ended on Thursday, February 29, 2024.

Sesame Care in partnership with CDPH will be offering $30 COVID-19 vaccine appointments for California residents.

Visit https://sesamecare.com/covidca and use the promo code CACOVID to get the discounted rate.
Welcome to the Digital Vaccine Record (DVR) portal

To get a digital copy of your vaccine record, just enter a few details below. You can get a link to your COVID-19 Vaccine Record with a QR code or your California Immunization Record. Save it on your phone and use it as proof of vaccination wherever you go.

If you are a parent or guardian and have multiple vaccine records associated with a single cell phone number or email address, enter each Digital Vaccine Record request separately.

NOTE: It is possible that some or all vaccine doses you received were not reported to the California Immunization Registry (CAIR), and therefore your Digital Vaccine Record may not be complete. If your record is incomplete, please ask your provider to submit your vaccine information to CAIR so we can update your record. It’s important that you provide up to date information about yourself (phone, email, first and last name) to your provider so you can access your complete record.

If you received your vaccinations from a federal agency (e.g., Department of Defense, Indian Health Services, or Veterans Affairs), you may need to contact those agencies for assistance with your vaccination record.

If you have questions about your vaccination record, visit our FAQ.
<table>
<thead>
<tr>
<th>Type of Support</th>
<th>Description</th>
<th>Updated</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinical Guidance</td>
<td>For general Therapeutics questions, please email: <a href="mailto:COVIDRxProviders@cdph.ca.gov">COVIDRxProviders@cdph.ca.gov</a></td>
<td>3.18.24</td>
</tr>
</tbody>
</table>
| General Information  | **CDPH COVID-19 Treatments Webpage** (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources)  
|                      | **Finding COVID-19 Treatments** (questions and answers for the public on finding COVID-19 treatments)  
|                      | **COVID-19 Therapeutics Best Practices Checklist** (testing, prescribing, dispensing, and more for providers)  
|                      | **Frequently Asked Questions document** for clinics, providers, and pharmacists |                                |
| Locating Resources   | Finding Providers and Test-to-Treat Sites  
|                      | • **COVID-19 Therapeutics Locator** (find COVID-19 medications near you)  
|                      | • **Information Page for Test-to-Treat** Program (hhs.gov) |                                |
| Archive LHD Therapeutics SharePoint | For access to previously recorded LHD webinars and slides contact: rphadmin@cdph.ca.gov  
For Information on how to registers for HPOP reporting information, use link below.  
|                      | • **CDPH Therapeutics HPoP Account Verification & Reporting** information |                                |
| Questions            | For general CDPH Therapeutics questions, please email COVIDRxProviders@cdph.ca.gov  
For ordering, program inquiries, signing up new HPOP Accounts: please e-mail CDPHTherapeutics@cdph.ca.gov |                                |
# CDPH Provider Webinars and Trainings

## Week of April 8, 2024

<table>
<thead>
<tr>
<th>Monday 4/8</th>
<th>Tuesday 4/9</th>
<th>Wednesday 4/10</th>
<th>Thursday 4/11</th>
<th>Friday 4/12</th>
</tr>
</thead>
<tbody>
<tr>
<td>Live Webinars and Training</td>
<td>myCAvax VFA Office Hours 2:00 pm – 2:30 pm</td>
<td></td>
<td>HPI Toolkit Training Series - Building Impact #4: Engage, Empower, Enrich: Storytelling with HPI 1:00 pm – 2:30 pm</td>
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</table>

### View On Demand

- CDPH Weekly Provider Archived Webinars and Slides
- COVID-19 Crucial Conversations Archived Webinars and Slides
- AIM Vaccine Confidence Toolkit Webinar Series
- Introduction to My Turn Onboarding (v. 1/4/22)
- Latest Features in My Turn (Requires myCAvax Login)
- myCAvax Release Notes for LHD and CDPH Users (Requires myCAvax Login)
- Moderna COVID-19 Vaccine Resources for Providers
- CDC COVID-19 Vaccination Clinical & Professional Resources
- Novavax COVID-19 Vaccine Information
- Pfizer COVID-19 Vaccine (COMIRNATY) Information

### Help Desk

- **CDPH Provider Call Center:** 1-833-502-1245, M-F 8am-5pm
- **My Turn:** Help Desk Email: myturn.clinic.hd@cdph.ca.gov  
  Onboarding Email: myturnonboarding@cdph.ca.gov
- **myCAvax:** Help Desk Email: mycavax.hd@cdph.ca.gov
- **Mpx:** Email: stdcb@cdph.ca.gov

- Email: providercallcenter@cdph.ca.gov

### Immunization Resources

- California’s General Immunization Resources (eziz.org)
- RSV Immunization Resources
- MyTurn Immunization Resources
- Flu Vaccination Resources
- COVID-19 Vaccination Resources
- COVID-19 Treatments
- MyTurn Vaccination Resources
# CDPH Provider Webinars and Trainings

## Week of April 15, 2024 - Draft

<table>
<thead>
<tr>
<th>Monday 4/15</th>
<th>Tuesday 4/16</th>
<th>Wednesday 4/17</th>
<th>Thursday 4/18</th>
<th>Friday 4/19</th>
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<tbody>
<tr>
<td><strong>Live Webinars and Training</strong></td>
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<td></td>
<td>CDPH Immunization Updates for Providers (9:00 am – 10:30 am)</td>
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**myCAvax:** Email: mycavax.hd@cdph.ca.gov  
**Mpox:** Email: stdcb@cdph.ca.gov  
**Email:** providercallcenter@cdph.ca.gov  
**Onboarding Email:** myturnonboarding@cdph.ca.gov

### Immunization Resources

- California's General Immunization Resources (eziz.org)  
- RSV Immunization Resources  
- Flu Vaccination Resources  
- COVID-19 Vaccination Resources  
- COVID-19 Treatments  
- Mpox Vaccination Resources

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Calendar Subject to Change - Last updated: 4/4/24
Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts can respond directly.

Resource links will be dropped into, “Chat”
Upcoming Webinar Opportunities

**CDPH Immunization Updates for Providers**
Next session: Friday, April 19, 2024
9AM – 10:30AM

Thank you for attending today's session!