



**VFA**

California  
Vaccines for  
Adults Program

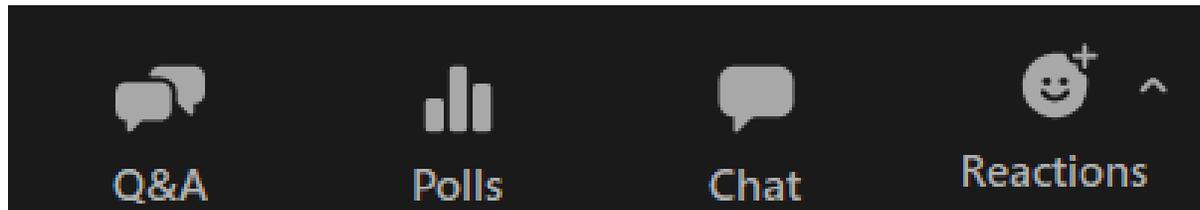
# Vaccines for Adults (VFA) Office Hours

**Tuesday, April 9, 2024**

**2PM – 2:30PM**

# Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts can respond directly.



Resource links will be dropped into, "Chat"



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# VFA Recertification Completion

Almost there! **67%** of VFA-eligible providers completed recertification so far.

As of **Monday, April 8, 2024**, **363** out of **540** total providers eligible for VFA have completed recertification.



**177 VFA-eligible providers still need to complete recertification.**

VFA ordering opens on **Monday, April 15, 2024**. Recertification completion is required to submit a VFA vaccine order.

# Workarounds to Complete Recertification Part Two



## Issues

### Missing LHD 317 / VFA tile on the Landing Page



## Workaround / Next Steps

- ✓ If you do not see the LHD 317 or VFA tile on the landing page and you are the Primary VFA Contact or LHD 317 Vaccine Coordinator, contact the Provider Call Center.

### Multi-Program User

The screenshot shows the myCAvax dashboard for a Multi-Program User named Aurora. The navigation bar includes Home, My Programs, My Turn, Vaccine Orders, Program Locations, Vaccine Inventory, and More. The main content area features a 'Welcome Aurora' message and a 'myCAvax Program Messages' section. Below this, there are three program tiles: BAP (COVID-19 Vaccination Program), State General Fund (SGF), and My Turn Clinic. A fourth tile, VFA (Vaccines for Adults), is highlighted with an orange border. The VFA tile includes buttons for Home, Order Vaccine, and Returns and Waste.

### Single Program User

The screenshot shows the myCAvax dashboard for a Single Program User named Vikki. The navigation bar includes Home, My Turn Enrollment, Vaccine Orders, Program Location, Vaccine Inventory, Reports, and More. The main content area features a 'Welcome Vikki' message and a 'myCAvax Program Messages' section. A box highlights the 'VFA Vaccines for Adults - Home' link. Below this, there are three action tiles: Order Vaccine (Submit a new vaccine order request), Returns and Waste (Report loss due to Returns and Waste), and Excursions (Report Loss due to temperature excursion). Each tile includes a corresponding link (Create an order, Report Returns and Waste, Report Excursions).

# Ordering VFA Vaccine in myCAvax

Providers with an active VFA Program Location can request VFA vaccines using the order form on the 'VFA - Order Request' page. Providers must input on-hand vaccine inventory and doses administered information for all VFA vaccines received, in addition to any requested doses.

myCAvax  
California Vaccine Management System

Home My Programs My Turn Enrollment Vaccine Orders Program Locations More

Need help? Review the job aid(s) for [placing vaccine order requests](#), [VFA product guide](#), [shipping cadence](#) and [managing storage units](#).

## VFA - Order Request

Step 1 - Select Account and Product

To change the program selected, navigate back to the [Vaccine Orders](#) page.

\* Program Location  
Enter search key

Select Location, Provide Inventory and Doses Administered for Vaccines Listed.

- Select the location account.
- Ensure the current VFA Inventory in your vaccine storage units matches the On-Hand Inventory you enter.
- Your VFA Doses Administered inventory must match the immunization registry (CAIR/Healthy Futures).
- Complete all required transfers, waste events, and returns prior to this order request.
- Account for every dose of VFA-supplied vaccine ordered and received by the provider location.

Account for every dose of VFA-supplied vaccine ordered and received by the provider location.

Vaccine product	*Quantity	Lot number	Expiration Date / Beyond use date	*Qty since last order	Provider inventory	Recommended Order size	*Doses requested
Hepatitis A Adult Havrix Single Dose Syringes - 10 Per Box	30	VFD38743	1/29/2025	50	-50	40	0
Adult Vaqta Single Dose Syringes - 10 Per Box							0
Adult Engerix B Single Dose Syringes - 10 Per Box							0
Hepatitis B Adult Hepilisav-B Single Dose Syringes - 5 Per Box							0

Account for every dose of VFA-supplied vaccine ordered and received by the provider location.

Vaccine Products VFA On-hand Inventory VFA Doses administered Provider inventory Order size

Vaccine product \*Quantity Lot number Expiration Date / Beyond use date \*Qty since last order Provider inventory Recommended Order size \*Doses requested

Chat with us

# Viewing Status of VFA Vaccine Orders

Navigate to an order and view the status of the order on the 'Status' field at the top of the page and under the 'Status Information' section. Providers can also view the status of their orders on the 'Orders' table.

The screenshot displays the myCAVax interface. The top navigation bar includes Home, My Programs, My Turn Enrollment, Vaccine Orders, Program Locations, and More. The main content area shows an order request for Order Number B-041083. The status is 'Corrections Needed'. The status information section shows the status as 'Corrections Needed' and the status reason as 'Accountability error'. The CSR comments section shows a comment from 2/22: 'Corrections Needed on the Engerix order line; order beyond recommended size'.

The 'VFA Vaccines for Adults - Orders' table shows the following data:

Order Number	Program Location	Submitted Date	Status	Status Reason	Correction Date	VTrack
1	Reshma's Chocolate fa...	02-11-2024	Pending	Accountability fa...		
2	Reshma's Unicorn Islan...	03-12-2024	Fulfillment Pending		03-12-2024	

# Order Status Definitions



**Draft:** The order has not been submitted or processed yet.

**Submitted:** The order has been successfully submitted to CDPH for review and approval.

**Assigned:** CDPH assigned a CSR to review the order.

**Pending:** The order is on hold, but no action is needed from the provider.

**Corrections Needed:** Action is needed from the provider before the order can be approved.

**Approved:** The order has been approved by CDPH and is ready for fulfillment.

**Complete:** When an order is in 'Complete' status, the order is anticipated to arrive that day. Tracking information is not available in myCAvax until the order is in 'Complete' status.

The screenshot shows the myCAvax interface for 'Vaccines for Adults - Orders'. It includes a search filter for 'Vaccines for Adults', a search bar, and a table of 10 orders. The 'Status' column is highlighted with an orange box, showing all orders are 'Complete'. The table data is as follows:

Order Number	Program Location	Submitted Date	Status	Status Reason	Correction Date	VTckS Process Date
1	B-041217	GVHC - 889 Abrego St - Vac...	01-30-2024	Complete		
2	B-041322	GVHC - 889 Abrego St - Vac...	02-03-2024	Complete		02-04-2024
3	B-041324	GVHC - 889 Abrego St - Vac...	02-04-2024	Complete		02-05-2024
4	B-041341	GVHC - 889 Abrego St - Vac...	02-05-2024	Complete		02-05-2024
5	B-041348	GVHC - 889 Abrego St - Vac...	02-05-2024	Complete		02-05-2024
6	B-041383	GVHC - 889 Abrego St - Vac...	02-06-2024	Complete		02-06-2024
7	B-041404	GVHC - 889 Abrego St - Vac...	02-07-2024	Complete		02-07-2024
8	B-041422	GVHC - 889 Abrego St - Vac...	02-08-2024	Complete		02-08-2024
9	B-041424	GVHC - 889 Abrego St - Vac...	02-08-2024	Complete		
10	B-041444	GVHC - 889 Abrego St - Vac...	02-12-2024	Complete		



**NOTE:** Orders in 'Draft' and 'Corrections' Needed' statuses automatically expire after 14 days from the 'Last Modified Date.'

# Navigating to the Location Account / Storage Units



Follow the steps below to navigate to your Location Account and update storage units.

1. Select the 'Program Locations' option from the dropdown on a program tile.
2. Click the 'View Program Location' hyperlink against a Program Location.
3. Click the 'Account Name' hyperlink.
4. Select the 'Related' tab and scroll down to the 'Storage Capacities' section.

myCAVax  
California Vaccine Management System

Home My Programs

## Welcome Aurora

myCAVax Program Messages

**1**

VFA  
Vaccines for Adults

- Program Locations
- Transfers
- Excursions
- Shipment Incidents

Home Order Vaccine Returns and Waste

## VFA Vaccines for Adults - Program Locations

Organization  
**Golden Valley Health Center - HS** [Manage organization account](#)

Enroll and manage your organization's vaccination locations. Your organization must have at least one program location enrolled and in an active status before you can place a vaccine order request.

**Program**  
1 location - Sorted by Program Name

Program Name	Primary Vaccine Coordinator	Program Participation	Program Participation Reason	Enrollment Forms	Manage Program Locations
1 GVHC - 889 Abrego St - Vaccin...	Aurora Clauden	Order Hold	Approved		<b>2</b> <a href="#">View Program Location</a>

## Program Location

### GVHC - 889 Abrego St - Vaccines for Adults

LHD/MACE: Monterey County Health Department | myCAVax Id: CA8480479B10001 | Temporary Closure | IS Identifier: DOH

**3**

**Account Name**  
[GVHC - 889 Abrego St - HS](#)

Account Owner: Monterey County LHD Owner | Status: Active

Account Record Type: Provider Location | Type: Provider Location

No related lists to display

## Account

### Happy Healthy Location HS

Account Owner: Monterey County LHD Owner | Status: Active | Account Record Type: Provider Location | Type: Provider Location

**4**

**Related**

### Storage Capacities (3)

Storage Capacity Name	Storage Type	Vaccines Stored	Unit Priority
<a href="#">SC-36540</a>	Refrigerated Storage Capacity		Primary
<a href="#">SC-36737</a>	Frozen Storage Capacity		Primary
<a href="#">SC-36738</a>	Backup Thermometer		

Edit Delete View All



# Action Required: Update Storage Units



All providers must update the storage units associated with their Provider Location by clicking the 'Edit' option against a storage unit. You will need to indicate what program vaccines are stored in the unit, the storage unit brand and model, and the storage unit thermometer model and serial number.

**NOTE:** If you do not update the required fields in the storage units, Waste across all programs will not function properly. Transfers will not function properly for the following programs: VFA, LHD 317, BAP, and Outbreak.

Storage Capacities (6+)				New
Storage Capacity Name	Storage Type	Vaccines Stored	Unit Priority	
<a href="#">SC-0003</a>	Refrigerated Storage Capacity		Primary	 View All

Edit  
Delete

**Required Information**

Storage Capacity Name  
SC-0003

Storage Type  
Refrigerated Storage Capacity  
*This field is calculated upon save*

Type  
--None--

\* Unit Priority  
Primary

\* Refrigerated Storage Capacity cu. ft.  
47,385

\* Storage Unit Brand

\* Storage Unit Model

\* Vaccines Stored

Available: SGF, 317, VFA, Outbreak, BAP

Chosen:

\* Thermometer Type (Select one)  
Networked Continuous Temperature Monitoring syst...

Specify Other Thermometer Type

\* Thermometer Model

\* Thermometer Serial Number

\* Calibration Expiration Date  
9/30/2021

Account  
Sample Location 101 - HS

Location Application  
Motionphone - COVID-19

Unit Grade  
--None--

**Historical Information**

Storage Unit Brand/Model  
Thermo Scientific TSX80088A Ultra-Low Networked Continuous Temperature Monitoring System

Thermometer Model and Serial Number  
Cooper-Atkins 10080(900-T) S/N: 10170-032-091819008

# Upcoming VFA Ordering Updates Office Hour



Are you a VFA provider preparing to order vaccine in myCAvax?  
You are invited to join CDPH for a 30-minute VFA office hour session to learn the latest ordering updates on **Tuesday, April 23, 2024**, from **2:00 PM – 2:30 PM PST** on Zoom.

There will be an opportunity for Q&A with CDPH.

Register for the webinar using this [Zoom Registration Link](#).

# VFA / LHD 317: Finding Support Through System Transition

If you have questions regarding the LHD 317 or VFA program requirements or the myCAvax system, contact the Provider Call Center at (833) 502-1245 or [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov), Monday – Friday, 8:00 AM – 5:00 PM PT.



# Q&A



# Resources: Vaccines for Adults (VFA) on EZIZ

**Home**  
**Vaccine Programs**  
**Vaccine Management**  
**Storage Units**  
**Temperature Monitoring**  
**Training & Webinars**  
**Clinic Resources**  
**Patient Resources**

**Contact VFC**  
Phone: (877) 243-8832  
Hours:  
Mon-Thurs, 9AM-4:30PM  
Friday, 9AM-4PM  
[Send us an email](#)  
Fax: (877) 329-9832

- ▶ [VFC Field Representatives](#)
- ▶ [Find VFC providers](#)
- ▶ [Sign up for EZIZ emails](#)
- ▶ [Frequently Asked Questions](#)

**California Vaccines for Adults Program/317**

**PROGRAM OVERVIEW**

The California Vaccines for Adults (VFA) program was created by the California Department of Public Health (CDPH) to increase adult vaccination rates and decrease disparities in immunization coverage by:

- Providing no-cost vaccine for uninsured or underinsured adults 19 years of age and older to eligible\* California health centers
  - Federally Qualified Health Centers (FQHCs)
  - FQHC Look-Alikes
  - Rural Health Centers (RHCs)
  - Tribal Health Centers
  - Indian Health Services (IHS) Centers
  - Community Health Centers (CHCs)
- Assisting centers participating in the program in integrating the [standards for adult immunization practice](#) (ARAD – Assess, Recommend, Administer, Document) into routine clinical care.

VFA program vaccines are purchased with limited federal funds called Section 317 funds and are referred to as 317-funded VFA vaccines. Most vaccines routinely recommended for adults by the federal Advisory Committee on Immunization Practices (ACIP) are available through the program.

Year 7 of the program runs from January 1, 2023 through December 31, 2023. The program will be extended and will open enrollment to eligible providers as funding permits. **The VFA program is not currently accepting applications for enrollment at this time. A notification will be given to eligible providers when program enrollment re-opens. Please check back periodically for updates.** Clinics may continue using VFA vaccines for eligible adults through each vaccine's expiration date.

\* To be eligible to participate in the VFA program, providers must:

- Have active participation in the California Vaccines for Children (VFC) program;
- Have experience providing a safety net for uninsured and underinsured adults; and
- Be enrolled in the [California Immunization Registry \(CAIR\)](#) or [Healthy Futures](#).

In order to participate in the VFA program, organizations must agree to comply with program requirements outlined below:

- [VFA Program Provider Agreement](#)
- [VFA Program Participation Requirements at a Glance](#)

**VFA (317) Resources**

- ▶ [About the VFA Program](#)
- ▶ [VFA Resources and Communications](#)
- ▶ [317 for Local Health Departments](#)

# Upcoming CDPH Webinar Opportunities

**Next LHDs session is Tuesday, April 16, 2024, 1PM – 2:30PM**

[CDPH IZB Bi-weekly Updates for Providers](#)

Next session: Friday, April 19, 2024  
9AM – 10:30AM

