# Welcome to the California Department of Public Health Immunization Updates for Providers

Friday, May 3, 2024

9:00M - 10:30AM



Provider Webinar: Meets Every other Friday



## Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts can respond directly.







# Housekeeping

#### **Reminder to Attendees:**



Today's session is being recorded. For slides, webinar recordings, and other postings, see the

**CDPH Weekly Immunization Updates for Providers** 



To be added to the CDPH email messaging listserv for providers, please email your request to <a href="mailto:billiedawn.greenblatt@cdph.ca.gov">billiedawn.greenblatt@cdph.ca.gov</a>

If you have post-webinar-related questions, please email <a href="mailto:leslie.amani@cdph.ca.gov">leslie.amani@cdph.ca.gov</a>

#### **Reminder to Panelists:**



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.



# Agenda: Friday, May 3, 2024

No.	ltem	Speaker(s)	Time (AM)
1	Welcome and Announcements	Leslie Amani (CDPH)	9:00 – 9:10
2	Vaccine Administration Data	Celeste Romano (CDPH)	9:10 – 9:15
3	Vaccines for Children (VFC)	Claudia Aguiluz (CDPH)	9:15 – 9:20
4	Clinical Update	Louise McNitt, MD (CDPH)	9:20 – 9:30
5	Storage and Handling: Moderna COVID-19 Vaccine	Kelley Leung, RN (CDPH)	9:30 – 9:35
6	Vaccine Management	Josh Pocus (My Turn) and Claudia Aguiluz (myCAvax)	9:35 – 9:45
7	Resources and Q&A	Leslie Amani (CDPH)	9:45 – 10:30
	Thank you for atter	nding today's webinar!	



### Announcements

Leslie Amani, CDPH



# May is Hepatitis Awareness Month

The month of May is designated as Hepatitis Awareness Month in the United States, and May 19th is Hepatitis Testing Day. During May, CDC and our public health partners work to shed light on the impact of these hidden epidemics by raising awareness of viral hepatitis while encouraging testing and vaccination.



**CDC Hepatitis Awareness Month** 



# Healthy Places Index (HPI) Toolkit Webinar Series

You're invited to our Building Impact HPI training series – a dynamic learning journey designed for all audiences, whether you're a program specialist or a research scientist. Each session, scheduled from January to June, promises a hands-on experience with engaging activities, open discussions, and dedicated Q&A sessions.

When: Thursday, May 9, 2024

Time: 1PM – 2PM, PST

HPI Toolkit Registration Link

Topic #5: Your Data and HPI:

Navigate the ins and outs of HPI data management in this session, including uploading your data to the HPI map and downloading HPI data through our API. Learn best practices to get the most out of using your data with HPI.



# 2024 California Immunization Coalition Summit



**Audience**: Physicians, pharmacists, nurses, administrators, educators, immunization stakeholders, coalition members, advocates and other providers from the public and private sector who are involved in working on current immunization issues, strategies and activities.

Location: Sacramento, CA

The **2024 California Immunization Coalition Summit** will provide clinical updates and the latest information on issues related to vaccine administration and communication. Participating in this statewide event will provide access to the latest information on immunization issues and communication strategies and will help connect you with public health colleagues and private sector representatives that can assist your work in educating and supporting your community. The Summit is a terrific opportunity to renew our collective vision to make access to vaccinations and disease prevention a reality for all Californians.

#### **California Immunization Coalition Annual Summit Registration Link**



### Spotlight: Butte County Public Health



Animal Control	Home • Departments • Departments M to Z • Public Health	Contact Us
Birth & Death Certificates	Public Health	Public Health
	FUDICTICALLI	Physical Address View Map
Public Health Clinics	Welcome to the Bublic Health Department	202 Mira Loma Drive Oroville, CA 95965
	Welcome to the Public Health Department The Butte County Department of Public Health (BCPHD) runs over 50 programs serving: children,	010ville, CA 95965
COVID-19	mothers, families, adults, small businesses, animals, and the environment. Promoting healthy	
	behaviors and resources, preventing illness and protecting the health of residents and visitors in	Directions
Environmental Health	Butte County is our daily commitment.	
		Phone: <u>530-552-4000</u>
Public Health Laboratory	As a nationally accredited health department, we are involved in a variety of community-based activities that engage residents in the planning, evaluation and implementation of health	Fax: 530-538-2165
	improvements in their communities. Our website is designed to be your local resource for health	
Programs	information. Throughout this site, you can learn more about the many excellent programs and	TTY: 530-538-6588
	services that are offered through the department.	Heure
Services Fees	Danette York	Hours
	Director, Butte County Public Health	Monday through Friday
News & Media	- Sincetor, batte county rabite nearth	8 am to 5 pm
		Report a Health Emergency
		24-Hour Line: 530-552-4000



### May 2024

			way 2024			
California Department of PublicHealth	Asian Ameri	can Pacific Islan	der (AAPI) and H	epatitis Awareı	ness Month	
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
28	29	30	1	2	3	4
5	6	7	8	9	10	11
Cnco de Mayo	•	Nationa	l Nurses' Week Hist	ory		
12	13	14 CDPH IZB LHD Webinar	15	16	17	18 HIV Awareness Day
•		National	Women's Health We	ek		
19	20	21	22	23	24	25
26	27 Memorial Day	28 CDPH IZB LHD Webinar	29	30	31	1



A look ahead for upcoming observances in May!

### **EZIZ Email Updates**

Immunization Branch

May 2, 2024

#### **Latest Updates and Resources**

Are you signed up to receive CDPH Immunization Branch EZIZ Email updates for providers?

To be added, please email <u>billiedawn.Greenblatt@cdph.ca.gov</u>

#### In this message:

**JCDPH** 

- 1. Hepatitis Awareness & Asian American and Pacific Islander Heritage Month
- 2. May July Holiday Cadence Calendars for BAP and SGF
- 3. CDPH Immunization Updates for Providers Webinar Reminder
- 4. VFC Transition to myCAvax

**EZIZ Update** 

#### May is Hepatitis Awareness and Asian American and Pacific Islander Heritage (AAPI) month!

Did you know? About 9 in 10 adults with chronic hepatitis B in California are Asian and Pacific Islanders, especially those born in China, Korea, Vietnam, and the Pacific Islands.



## **EZIZ** Webpages

# Explore EZIZ! <u>https://eziz.org/</u>

#### **Provider Education**

#### EZIZ Training

EZIZ Training provides free online immunization skills training for medical assistants & other staff, anytime, anywhere.

- Learning Objectives
- Registration and Login
- Annual VFC Recertification Requirement | FAQs
- System Requirements and Troubleshooting
- Clinical Job Aids

#### Webinars

#### CDPH Trainings

- Provider Webinar Homepage: Friday Provider Webinar, Crucial Conversations, Training Sessions, and Office Hours
- Afternoon TEAch Webinars

#### Partner Trainings

 Infodemiology – training for healthcare professionals on responding to trending health narratives.

	California's Vacc	ine Programs			Hot Topics			
Home								
Vaccine Programs	₩ VFC	VFA	BAP	317				
Vaccine Management	California	California	California	Local Health	CDPH Immuniza Updates for Provi			
Storage Units	Vaccines for Children Program	Vaccines for Adults Program	Bridge Access Program	Departments				
Temperature Monitoring					<ul> <li>Immunization Regist Requirements</li> <li>COVID-19 Vaccine Regist</li> </ul>			
Training & Webinars	Ordering & Vacci	ne Management	Storage Requiren	nents	-			
Clinic Resources		(( )())			Popular Resources			
Patient Resources	MyVFCvaccines     MyCAvax (for Vi		<ul><li>Vaccine Storage</li><li>Digital Data Log</li></ul>	<ul> <li>For Patients and Staff</li> <li>Flu</li> <li>Mpox</li> </ul>				
Contact VFC					<ul> <li>Pertussis</li> <li>Schedules &amp; Recommendation</li> </ul>			
Phone: (877) 243-8832	Alerts!				<ul> <li>VFC Vaccine Fact Sheet</li> <li>For Pharmacies</li> </ul>			
Hours: Mon-Thurs, 9AM-4:30PM	<b>2023-24</b>	COVID-19 Vaco	ine		CDPH Applications			
Friday, 9AM-4PM	• CDC now	recommends all adu	Ilts 65 years and older	<ul> <li>My Turn (COVID/Flu</li> </ul>				
Send us an email Fax: (877) 329-9832		l updated 2023-2024	se. For more accine Timing Guide	Administration System				
VFC Field Representatives	COVID-19	<ul> <li>CAIR (California Immu Registry)</li> </ul>						
Find VFC providers	Vaccine C	ordering and Manufa	cturer Info	<ul> <li>My DVR (Digital Vaccin Records)</li> </ul>				
<ul> <li>Sign up for EZIZ emails</li> <li>Frequently Asked Questions</li> </ul>	Protect your p	atients against	RSV!		<ul> <li>CAIR-ME (Medical Exer from Immunizations for and Child Care)</li> </ul>			
	RSV Immunizati	RSV Immunization FAQs						
	Resources for Pr	roviders and Patients						
	Holiday Orderi	Holiday Ordering & Distribution Calendars						
	CA BAP COVID-							

Vaccine Order Status

From CDPH

VFC Memos



### **COVID-19 Vaccine Administration Data**

Celeste Romano, CDPH



### **COVID-19 Vaccine Administration Summary**

as of April 29, 2024

**96,017,394** Total Doses Administered:

Daily Doses Administered: Statewide



#### Total <u>Up-to-Date\*</u> Recipients:

Percent of Population Who Are Up-to-Date



\*Has received at least one dose of the Updated 2023-2024 vaccine

Public Dashboard Link



CDC - Updated 2023-2024 Formula mRNA Vaccine

# Statewide COVID-19 Vaccination Data

- Up-to-Date status includes recipients who have received at least one dose of the updated COVID-19 vaccine
- Additional doses CDC recommends for certain groups are not required to be considered Upto-Date

This chart shows persons with up-to-date COVID-19 vaccination status in California, by county of residence. These data are updated monthly Up-to-date status is defined as having received at least 1 dose of an updated COVID-19 vaccine. CDC recommends that certain groups (children aged 6 months-4 years, people who are moderately or severely immunocompromised, and people aged 65 years and older) receive additional doses.. For additional information, see the data dictionaries in the California Open Data Portal.



# Trends in COVID-19 Vaccine Administration

#### as of April 29, 2024

#### **Most Recent Eligibility Groups**

 Additional Updated 2023-2024 dose for 65+ age group

Older Adults Now Able to Receive Additional Dose of Updated COVID-19 Vaccine

<u>Print</u>

#### Media Statement

For Immediate Release: Wednesday, February 28, 2024 Contact: <u>Media Relations</u> (404) 639-3286

Today, CDC Director Mandy Cohen endorsed the CDC Advisory Committee on Immunization Practices' (ACIP) recommendation for adults ages 65 years and older to receive an additional updated 2023-2024 COVID-19 vaccine Doses Administered by Age Group, Past 4 Weeks





# Trends in 65+ Additional COVID-19 Dose Administration

as of April 29, 2024

#### Additional Updated 2023-2024 Dose Uptake among 65+

- Peak in administration the first week of April
- Recent decline in additional doses

Additional Updated 2023-2024 Doses Administered Among 65+ since Recommendation (02/28/24)



# Trends in 65+ Additional COVID-19 Dose Administration

as of April 29, 2024

#### Additional Updated 2023-2024 Dose Uptake among 65+

 In the past 5 weeks, 75% of 65+ vaccine recipients received an additional dose



## **COVID-19 Vaccine Data Summary**

as of April 29, 2024

### **Key Metrics**

96.0 million doses administered

14.4% Statewide who are Up-to-Date

35.6% 65+ population Up-to-Date\*

+57 thousand doses administered
5.8 million Up-to-Date recipients
2.3 million 65+ Up-to-date recipients

#### **System Notes**

- Up-to-Date status defined as at least one dose of the updated COVID-19 vaccine
- · Public dashboard updated monthly
- Email <u>cdphvaccinedatateam@cdph.ca.gov</u> for questions and comments

\*Rates based on all recipients with age 65+ and DOF population estimates



## Vaccines for Children

Claudia Aguiluz, CDPH



## VFC COVID-19 Vaccine Supply

- COVID-19 vaccine for all age groups will continue to be available for provider orders until the end of the 2023-2024 season.
- However, as manufacturers prepare for the 2024-2025 season VFC Program product availability is expected as follows:
  - Novavax: Latest 2023-2024 expiry is 5/31/2024. This product is no longer available for ordering.

• Pfizer:

- Pfizer 6m-4y vaccine (NDC 59267-4315-02) is no longer available for ordering.
- <u>Pfizer 5-11y</u> latest 2023-2024 expiry is 8/31/2024. Pfizer estimates supply will run out as soon as end of contract (June 6).
- <u>Pfizer 12yo+</u> (refrigerated/never frozen) latest 2023-2024 expiry is 8/31/2024. Pfizer estimates supply will run out as soon as late May/early June.
- Moderna: Latest 2023-2024 expiry for 6m-11yo and 12yo+ vaccines is late September or better. Moderna indicates supply sufficient to meet demand between now and when 2024-2025 vaccine is available.



# **Clinical Update**

Louise McNitt, MD, CDPH



### COVID-19: California Pediatric Cases and Hospitalizations Averted by Vaccination

Recent study found that California's pediatric COVID-19 immunization program averted 376,085 reported cases and 273 hospitalizations among children aged 6 months to 15 years over approximately 4 to 7 months following vaccination availability.

Table. Statewide Estimates	of Averted COVID-19 Cases and	Hospitalizations in California D	Due to Vaccination Among Childrei	n Aged 6 Months to 15 Years <sup>a</sup>

Age group (vaccine	Postvaccine period	Children Observed, No.		Expected, No. (95% PI)		Averted, No. (95% PI)		% Averted (95% PI)		
eligibility date)	(length, d)	No. (%)	Cases	Hospitalizations	Cases	Hospitalizations	Cases	Hospitalizations	Cases	Hospitalizations
12-15 y (May 10, 2021)	June 10, 2021, to October 29, 2021 (144)	1 712 868 (53.5)	248 296	688	394 506 (392 545 to 396 467)	747 (623 to 932)	146 210 (136 056 to 158 948)	59 (-65 to 244)	37.1 (34.5 to 40.3)	7.9 (-8.7 to 32.7)
5-11 y (October 29, 2021)	November 19, 2021, to June 17, 2022 (199)	1 219 432 (34.8)	739830	729	969 964 (940 000 to 1 000 497)	775 (650 to 950)	230 134 (200 170 to 265 149)	46 (-79 to 221)	23.7 (20.6 to 27.3)	5.8 (-10.2 to 28.6)
6-59 mo (June 17, 2022)	July 17, 2022, to February 27, 2023 (225)	177 087 (7.9)	67 287	520	67 027 (66 321 to 67 733)	688 (561 to 844)	-259 (-1938 to 1019)	168 (42 to 324)	−0.4 (−2.9 to 1.5)	24.4 (6.1 to 47.1)

Abbreviation: PI, prediction interval.

<sup>a</sup> The expected number of cases and hospitalizations for each age group is calculated according to the counterfactual predictions.

## COVID-19: FDA VRBPAC Meeting Discuss and Recommend Strain(s) for 2024 – 2025 Vaccine

- When: Thursday, May 16, 2024: The FDA Vaccines and Related Biologic Products Advisory Committee (VRBPAC) will meet to discuss and make recommendations on the selection of strain(s) to be included in the 2024 – 2025 Formula for COVID-19 vaccines.
- June 2024: ACIP anticipated to review and vote on recommendations for 2024 2025 season
- Late Summer Fall: 2024-25 vaccine anticipated to be available for use

DA VRBPAC May 16, 2024, Meeting Announcement

### Revised Time Frame for 2024-2025 COVID-19 Vaccine Availability



#### Proposed changes: WHO-TAG-CO-VAC mid-late April (exact date to be determined), FDA VRBPAC in May, ACIP in June

Slide for discussion purposes. Information is approximated and exact timelines for manufacturing are inferred. WHO: World Health Organization | TAG-CO-VAC: Technical Advisory Group on Covid-19 Vaccine Composition | FDA: Food and Drug Administration | VRBPAC: Vaccines and Related Biologic Products Advisory Committee | ACIP: Advisory Committee on Immunization Practices Vaccines and Related Biological Products Advisory Committee May 16, 2024 Meeting Announcement - 05/16/2024 | FDA





## Continue Vaccinating Against COVID-19 Year-round

#### **Respiratory Disease Immunization Recommendations for Children**

	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	April	May	Jun
<u>COVID-19</u> (6 months+)	Children	recommer ages 6 mo l vaccine.			10 M		lti-dose	initial se	ries, with	n at least o	one dose	of the
<u>Flu</u> ( <u>6 months+)</u>	<ul> <li>6 mo year</li> <li>2 do</li> <li>Who</li> </ul>	te children: onths – 8 s who need ses*, or o may not rn in the fal	vaccir Septe Octob	nation: mber and		ue vacc e is avai		as long a	: flu is cire	culating, a	and unex	pired
RSV (Nirsevimab) 0 –19 months)**					ıl adminis r 1 – Maı		:(					
Recommended	mmuniza	ition timing	g 🖂	IZ timin	g for cer	tain situ	ations					
Children ages 6 mon accine dose should reeks later and idea	be given	as soon as	vaccine							> 4		
*Providers may adji	ust timin	g based on	guidano	e from loo	al public	c health	or regi	onal me	dical cer	nters.	1	CDPH
ornia Department of Public												-1527 (3/24



# Interchangeability of COVID-19 Vaccines for Infants/Toddlers

- Children 6 months-4 years should receive all vaccine doses in their initial series from the same manufacturer.
- If the same vaccine is not available at the vaccination site at the time of the clinic visit, they may receive an age-appropriate COVID-19 vaccine from a different manufacturer. A Vaccine Adverse Event Reporting System (VAERS) report is not indicated in these circumstances.
- Children 6 months-4 years who receive 1 Pfizer-BioNTech and 1 Moderna vaccine dose, should follow a 3-dose schedule, for example:
  - Dose 1: Pfizer

- Dose 2: if Pfizer isn't available, Moderna, 4-8 weeks after dose 1
- Dose 3: Pfizer or Moderna, at least 8 weeks after dose 2

#### COVID-19 Vaccine Timing 2023-24 – Routine Schedule



#### IMM-1396 COVID-19 Vaccine Timing Chart (eziz.org)

### **JYNNEOS Commercialization**

- JYNNEOS vaccine became available for purchase from <u>Bavarian Nordic</u> on April 1, 2024
- LHDs and Providers were asked to order vaccine needed for LGBTQ+ PRIDE season (April – August) by April 25, 2024
- Some orders were adjusted based on recent shipping data and vaccine usage during PRIDE season last year
  - Providers with order adjustments were sent an email message from myCAvax



### New Process for JYNNEOS Orders from SNS\*

- Non-LHD providers will no longer be able to order JYNNEOS in myCAVax
   Providers will be advised to contact their LHD if they are unable to access the commercial JYNNEOS product and need doses from SNS
- Providers will need to justify their need for doses from SNS rather than purchasing through commercial market, e.g.:
  - Need vaccine for events where uninsured patients will be vaccinated
  - Provider unable to access commercial product
- Reminder: all JYNNEOS vaccine that CDPH currently has in inventory has expiration date of Oct 31, 2024
  - Expiration date of any future vaccine ordered from SNS is also likely to be shortdated (<u>SNS Products: Vaccines and Treatment Available for Use in the Mpox</u> <u>Response (hhs.gov)</u>)



## **Order Commercial JYNNEOS**

- LHDs and Providers are encouraged to start purchasing the commercial JYNNEOS product for their insured patients
- A list of JYNNEOS wholesalers and distributors can be found on the Bavarian Nordic website at <u>Contact Us | USA | Bavarian Nordic</u>

(bnvaccines.com)

JYNNEOS® (Smallpox and Monkeypox Vaccine, Live, Non-Replicating) View Distributors Anda: (800) 647-0575 ASD: (800) 746-6273 Cardinal Health: (800) 926-3161 Cencora: (844) 222-2273 Henry Schein: (800) 472-4346 McKesson (Hospitals and health systems): (855) 625-4677 McKesson (Independent pharmacies): (855) 625-7385 McKesson (Medical-Surgical): (855) 571-2100 McKesson (National chain pharmacies): (855) 625-6285 Medico-Mart: (800) 242-6248 Morris & Dickson Specialty Division: (800) 388-3833



## Storage and Handling: Moderna COVID-19 Vaccine Kelley Leung, RN, CDPH



## Moderna COVID-19 Vaccine



- Single dose vials for all age groups
  - Vial for 6m-11yo is overfilled, do not withdraw entire contents of vial when preparing dose
  - Dose for 6m-11yo: 0.25mL
- Ships frozen between -50°C and -15°C (-58°F and 5°F)
- Once received, can be stored:
  - Regular freezer: -50°C and -15°C (-58°F and 5°F) until expiration date
  - Refrigerator: 2–8°C (36-46°F) Up to 30 days (not to exceed expiration date)



### Vaccine Management

Josh Pocus, My Turn, and Claudia Aguiluz, myCAvax



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# What's New in My Turn? – Release 49 (1 of 3)

# New updates for Patients launched on Wednesday, April 24, 2024!

#### **Release Highlights**



- The 'Pediatric (18 and younger)' tag instead of the 'Pediatric patients only (under 18)' tag on the 'Select a location' page.
- The new 'Flu nasal spray' tag for those between 2 years and 49 years old, and the 'Flu high dose (65+)' tag for patients aged 65 and above on the 'Select a location' page.
- An updated description provided for the question 'Is the patient interested in getting the nasal spray?' on the 'Screening' page.
- ✓ The CDC screening questions arranged alphabetically on the 'Final steps' page.

#### Patients will no longer be able to view:

- The nasal spray eligibility questions or errors upon responding 'Yes' to the 'Is the patient interested in getting the nasal spray'? question on the 'Screening' page while scheduling flu appointments.
- The 'Would the patient also like to receive the flu vaccine'? question on the 'Final steps' page while scheduling flu appointments.





My Turn Public

# What's New in My Turn? – Release 49 (2 of 3)



### New updates for Clinic Managers launched on Wednesday, April 24, 2024!

#### **Release Highlights**



#### Clinic Managers will be able to view:

- The new tooltip added to the 'Are you the clinic manager or someone else?' question on the 'Contact Creation' page while on the authenticated digital enrollment flow.
- The new help text added to the 'Date Administered' field while bulk uploading the records via 'CSV Upload' on the 'CAIR Quick Entry' page.
- An error message if the entered Clinic Name contains commas while bulk uploading the records via 'CSV Upload' on the 'CAIR Quick Entry' page.
- The 'Enable geofencing' and 'Vendor clinic' checkboxes regardless of whether the 'Show Clinic on My Turn' toggle is selected on the Clinic Creation flow.
- The 'School vaccination clinic' checkbox if they select super clinic as the 'Clinic Type' while on the Clinic Creation flow.
- The 'Phone Number' field under the 'Address' field on the 'Clone Clinic and Availability' pop-up window.
- The tags selected for the clinic during the Clinic Creation flow that appear on the 'Tag' subtab after the 'Clone Clinic Creation' process.
- Error messages on the 'Phone,' 'Extension Number,' and 'Mobile' fields on the 'Contact' subtab if the entered value is not within the specified limit or does not meet the format requirements.

- An error message on the 'New Location Tag' pop-up window when they try to add the 'School vaccination clinic' tag to a traditional clinic.
- The vaccine supply synchronizes with the clinic's 'Vaccine Type' field. If the added vaccine supply already exists in the clinic's 'Vaccine Type' field, the value remains unchanged; otherwise, the vaccine supply is added to the 'Vaccine Type' field.
- ✓ The updated footer on the 'My Turn Clinic' portal with new contact details and resource links.
- ✓ The new 'More' section added under the 'Reports' section on the 'Dashboard and Reports' page.
- The updated 'Completed appts by vaccine type' tile title on the 'Dashboard and Reports' page for super clinics.

#### Clinic Managers will no longer be able to view:

- The 'Address Information' section on the 'Contact Details' page on the 'Contacts' subtab.
- ✓ The 'Status' field on the 'Clone Clinic and Availability' pop-up window.

#### New My Turn Users will no longer be able to view:

 The 'County field' on the 'Provider Organization Information' page while on the unauthenticated digital enrollment flow.



# What's New in My Turn? – Release 49 (3 of 3)

### New updates for Clinic Managers and Vaccine Administrators launched on Wednesday, April 24, 2024!

 $\checkmark$ 

 $\checkmark$ 

 $\checkmark$ 

 $\checkmark$ 

#### **Release Highlights**



#### Clinic Managers and Vaccine Administrators will be able to view:

- Successfully schedule COVID-19 or Mpox appointments on the 'Add New Appointment' pop-up window and confirm them without any error.
- An updated header that shows only the vaccine type and not the vaccine brand while going through an appointment in the traditional VA and IIS flows.
- The 'Rebook Appointment' option in the dropdown arrow for parent appointments that are in the 'Cancelled' status on the 'Appointments' page.
- View a warning banner indicating they can no longer modify the 'Scheduled Vaccination' section after submitting a super clinic appointment.
- A note added to the 'Scheduled vaccinations' pop-up window on the VA flow indicating that the set of screening questions will change, and the vaccination status of an appointment will be reset to Pending Vaccination when they modify the patient's scheduled vaccinations.
- An error message on the 'Cancel Appointment' pop-up window when they try to cancel an appointment without selecting a reason for cancellation.
- An error message on the 'Add New Appointment' pop-up window when the specific vaccine supply is not available in the clinic based on the age entered.
- The 'Previous Doses' section on the VA and IIS flows displaying all the previous doses received by the patient.

- View the new 'Vaccination Scheduled' field below the 'Schedule' field on the 'Cancel Appointment' pop-up window that displays the child appointments that will be canceled along with the parent appointment.
- An error message when they enter any numbers or special characters in the 'Relationship to Policy Holder' field on the 'Edit Health Insurance' pop-up window.
- The 'Standard minor consent form' below the 'Additional or alternative minor consent form provided to patient' checkbox on the 'Edit Parent/Guardian Information' pop-up window on the VA and IIS flows.
- The Nasal spray products on the 'Product' field based on the responses to the nasal spray question in the VA flow and the clinic inventory.
- ✓ A banner on the VA flow indicating missing information in the 'Screening Question' section.
- The 'Back' button instead of the 'Cancel' button on the 'Bulk Update Confirmation' pop-up window.
- The updated subtext on the 'Presentation' field on the 'CSV Template' while bulk uploading appointments via the CSV Bulk Upload flow.
- The 'Primary Birth' column renamed to 'Primary Holder Birth' on the 'CSV Template' while bulk uploading appointments via the CSV Bulk Upload flow.
- The errors beneath the 'Missing Required Fields' and 'Invalid User Input' columns when they open the CSV Error File after uploading the 'CSV Bulk Upload Template.'

Clinic Managers and Vaccine Administrators will no longer be able to view:

 The 'Has the patient been exposed to Mpox?' screening question while scheduling Mpox appointments on the Mpox flow.

**My Turn Clinic**
# My Turn Clinic Setup for a School-Located Vaccine Event



Pop-up clinic 🚺

Vendor clinic 🚯

(Optional) These tags allow you to track your clinics more accurately through reporting.

- After you have added vaccine inventory and availability, go to the 'Clinic Links' tab. Click the 'Generate New Link' button to generate a clinic-specific link for your school event.
- 4. NOTE: The 'Activate Location' switch functions the same as the 'Show Clinic on My Turn' switch from Step 1. If you do not want your clinic to be shown on the My Turn Public Portal, do not toggle the 'Activate Location' switch.

School	ol Eve	nt Test				Clone	Clinic And Availability	Add User	Change Owr
Book Appoints	ments						<b>4</b> Ac	tivate Loc	ation o
						<b>T</b>			
Details Vac	cine In	ventory Vaccine	Supply Availab	ility SMS Re	quests	Tag	Reporting Conta		: Links
Clinic lin		ventory Vaccine	Supply Availab	ility SMS Re	quests	lag	Reporting Conta	3	
Clinic li		entory Vaccine : Expiration Date		✓ Language	quests ~	Active	QR Code	3	Generate New Li
Clinic lin All	nks			-		_		<b>3</b>	Generate New Li

clinic' taq.

Clinic Tags section, select

the 'School vaccination

# Sunsetting CAIR Mass Vax

CAIR Mass Vax will be retired by the end of June 2024. It has been replaced by CAIR Quick Entry (CQE) in My Turn.

Providers enrolled in My Turn will automatically gain access to CAIR Quick Entry, which offers familiar functionalities from Mass Vax along with enhancements and support additional vaccines.

CAIR Quick Entry offers:

- Simplified uploading of records in bulk or batches to CAIR.
- Ability to edit records after submission.
- Prefilled rows for quick entry of information
- Support for all Mass Vax vaccines, plus additional vaccine options.

If you have questions about enrolling in CAIR Quick Entry, email mycavax.hd@cdph.ca.gov or call (833) 502-1245, Monday – Friday, 8:00 AM – 5:00 PM PT.





## My Turn – Known Issues and Workarounds

### **Known Issues**

#### **Clinic Appointment Reports Including 'Generic' Vaccines**

 Super Clinic appointment reports are including records with a vaccine type of 'Generic'.

#### Blank Accounts Dropdown on IIS Status Page

 Refreshing the IIS Status page may cause an issue where the Accounts dropdown select is blank.

### Greyed Out Pre-Screening Questions if Accessing Certain Appointments Through 'Additional Appointments'

 If navigating to an appointment that only has one product (traditional or super clinic appointment with one product) via the 'Additional appointments' pop up, the pre-screening questions are greyed out.

### Ordering Provider Required in CAIR for Vaccine Record Submissions

 CAIR now requires the Ordering Provider to be specified for vaccine record submissions – not having one will result in a warning response from CAIR2. The Ordering Provider data is not currently captured in My Turn.

### ) - Workaround / Next Steps

- Estimated Fix: 6/26/2024
- Workaround: If exporting reports, use Excel to filter out these records.
- Estimated Fix: 6/26/2024
- ✓ Workaround: If this occurs, please log out and log back in.
- Estimated Fix: TBD
- Workaround: Access the appointment through the 'Appointments' tab.
- Estimated Fix: TBD



# Vaccines for Children (VFC) Coming Soon to myCAvax!



VFC vaccine ordering, and other related VFC activities will go live in myCAvax on Monday, June 10, 2024.

Once live, VFC providers will be able to easily:

- Report shipping incidents electronically
- Access practice dashboards
- View support resources in the Knowledge Center
- Read important broadcast messages from CDPH upon logging in to myCAvax
- Centralize many state-funded vaccine programs
   in one platform



CONING SOON

## **VFC Upcoming Provider Actions**



### By Friday, May 24, 2024

#### Vaccine Orders:

- Last day to submit new VFC orders in MyVFCvaccines is Friday, May 24.
  - NOTE: If your routine order is due during or shortly after our blackout period, consider submitting a new order by Friday, May 24 to avoid any delays in your vaccine supply.
- Submit transfers, waste, returns, and shipping / handling incidents into MyVFCvaccines alongside orders.

#### Account Management:

- If needed, update Primary and Backup Vaccine Coordinator information in MyVFCvaccines.
- Update expired data loggers.
- Ensure certificate of calibration is valid.

#### Training:

• Provider training is set to start **late May**. Keep an eye out for training invites.

#### Monday, May 27, 2024 – Friday, May 31, 2024

#### Vaccine Orders:

- VFC program will review and approve orders submitted.
- If order corrections are needed, VFC providers must promptly submit corrections as requested by VFC program during this period.
- After Friday, May 31, any unapproved MyVFCvaccines orders must be resubmitted by VFC providers in myCAvax after go-live.

#### Training:

 Please plan to attend provider trainings – registration links will be shared with you soon!

### By Friday, June 10, 2024

#### Go Live:

- VFC program go-live in myCAvax log in!
- VFC providers will be able to submit orders, returns, transfers, etc.
- Contact the Provider Call Center for support via phone or email when needed.

#### Account Management:

• Expired certificate of calibration will prevent VFC providers from ordering vaccine product.

#### Training:

 Provider training will continue after go-live – registration links will be shared with you soon!



# Preparing to Access the VFC Program in myCAvax



Primary and backup vaccine coordinators will be granted access to myCAvax based on the information provided in MyVFCvaccines. Be sure your vaccine coordinator information is up to date in MyVFCvaccines by Friday, May 24, 2024. Unlike MyVFCvaccines, in myCAvax, each user will need to log in with their own unique credentials.

#### For existing myCAvax users:

The VFC program will be added to your account on **Monday, June 10, 2024**.

Update your contact information (e.g. email address, etc.) in MyVFCvaccines to match myCAvax, if needed, so that access to VFC can be added to your existing login credentials.

#### For brand new myCAvax users:

Your primary and backup vaccine coordinator will receive a myCAvax welcome email on **Monday**, **June 10, 2024**, which will ask them to finish setting up their myCAvax account.

Be sure the information for your vaccine coordinators is correct in MyVFCvaccines as that's how their unique login credentials will be created.



# VFC Go-Live in myCAvax: Day One

On **Monday, June 10, 2024**, VFC providers will log in to myCAvax and be able to:

- View and place orders
- View and place transfers\*
- View and report waste or returns
- Report shipping incidents
- Report excursions\*

**\*NOTE:** Reporting transfers and excursions in myCAvax are dependent on having up-to-date vaccine storage and temperature monitoring equipment logged in myCAvax.

**NOTE:** Expired Digital Data Loggers (DDLS) and vaccine storage unit information may have to be validated or confirmed to place an order.

As we transition the VFC program from MyVFCvaccines to myCAvax, the below policies / procedures will stay the same:

- Information required to place orders will not change – doses administered and on hand inventory will still need to be reported
- Timeframes for order submission and order processing will not change
- Providers will still receive email confirmations once orders are approved and are being filled by McKesson or directly (Merck / Pfizer)
- Providers will still be able to receive shipping labels for returning doses



### VFC Providers Using myCAvax Today: Update Storage Units





We ask that all VFC providers who already use myCAvax to manage other programs **update storage units as soon as possible in myCAvax** so that you can submit orders and transfers in the new system.

- Make a new storage unit and indicate that VFC vaccine are stored in it.
- Add the program to the storage unit accordingly (if your VFC vaccine is stored in a storage unit already tracked in myCAvax).



**NOTE:** For more information on updating / adding storage units, view the 'Managing myCAvax Provider Accounts' job aid on the Knowledge Center (myCAvax login required).

# **VFC Training Sessions for Providers**

The VFC program will be live in myCAvax on **Monday**, **June 10**, **2024**. CDPH will begin system training for VFC providers in **late May 2024**.

VFC providers who are brand new to myCAvax should attend the '*Brand New Provider Training: Getting Started with myCAvax*' training.

All VFC providers should attend the below trainings:

- VFC 101: Requesting VFC Vaccine in myCAvax
- VFC 102: Managing VFC Vaccine Inventory in myCAvax

Multiple sessions will be offered for each training. Dates, times, and registration links will be shared in the coming weeks. Stay tuned!



# Vaccines for Adults (VFA) Recertification Completion

Almost there! **80%** of VFA-eligible providers completed recertification so far.

As of Thursday, May 2, 2024, 431 out of 540 total providers eligible for VFA have completed recertification.



### 109 VFA-eligible providers still need to complete recertification.

Recertification completion is <u>required</u> to submit a VFA vaccine order. Providers will need to complete recertification if they want to place a VFA vaccine order before the next ordering window – **the April VFA ordering window is now closed.** 



# Quarter 2 VFA Ordering Period (April 15 – 30, 2024) (1 of 2)

California VFA Vaccination Program Ordering & Distribution Cadence Calendar (Providers)

\*Cadence below applies to approved VFA orders only. Time period for order review and approval may vary.

Monday	Tuesday	Wednesday	Thursday	Friday
April 15	16	17	18	19
	Provider VFA Orde	ring Open in myCAvax (Order Submission	April 15 – April 30)	
CDPH Transmits to CDC by EOD	McKesson Receives Orders			
	CDPH Transmits to CDC by EOD	McKesson Receives Orders	]	
		CDPH Transmits to CDC by EOD	McKesson Receives Orders	
			CDPH Transmits to CDC by EOD	McKesson Receives Orders
				CDPH Transmits to CDC by EOD
22	23	24	25	26
	Provider VFA Orde	ring Open in myCAvax (Order Submission	April 15 – April 30)	
Monday Orders Shipped by*	Estimated Delivery (Tuesday/Wednesda	ay)		
Tuesday Orders Shipped by*	Estimated Delivery (Tuesday/Wednesda	ay)		
	Wednesday Orders Shipped by*	Estimated Delivery (Wednesday/Thurso	day)	
		Thursday Orders Shipped by*	Estimated Delivery (Thursday/Friday)	
McKesson receives Orders			Friday Orders Shipped by*	Estimated Delivery (Friday/Tuesday)
29	30	May 01	02	03
	vax (Order Submission April 15 – April 0)			
	Estimated Delivery (Tuesday)			



NOTE: Order transmission and receipt of orders is highlighted the first 2 weeks for illustration purposes only. Similar timelines are applicable to LHDs 317 Vaccine Orders submitted on a monthly frequency.

# Quarter 2 VFA Ordering Period (April 15 – 30, 2024) (2 of 2)

**California VFA Vaccination Program Ordering & Distribution Cadence Calendar** (Providers/LHDs) \*Cadence below applies to approved VFA orders only. Time period for order review and approval may vary.

CDPH Order Transmission to CDC	McKesson Receives Orders By	Order Shipping Window	Estimated Order Delivery
Monday	Tuesday	Wed/Thu/Mon	Tue/Wed
Tuesday	Wednesday	Thu/Mon	Tues/Wed
Wednesday	Thursday	Mon/Tue	Wed/Thu
Thursday	Friday	Mon/Tue/Wed	Thu/Fri
Friday	Monday	Tue/Wed/Thu	Fri/Tue

#### **KEY NOTES:**

- Timeline for ordering recurs every day from April 15th through 30th, excluding weekends. Order transmission and receipt of orders only highlighted the first week for illustration purposes only.
- Orders will be reviewed and approved daily; however, VFA sites should allow for up to 2 weeks after order submission for review, processing, and shipment of the order. If vaccine inventory or accountability corrections are needed prior to order approval, VFA Program staff will notify the clinic's Vaccine Coordinator. Please respond as soon as possible to prevent delays in order approval. Orders needing correction will be held in queue until requested corrections are resolved or orders will expire after 2 weeks of pending corrections.
- Delivery windows are dependent on provider's days/hours of operation. Update hours in myCAvax for any holiday or temporary closures. Watch for emails regarding order confirmations, advance shipment notices of vaccine, and temperature monitoring alerts. MCKESSON DOES NOT SHIP VACCINES ON FRIDAYS AND NO DELIVERIES ARE MADE ON MONDAYS.
- Orders may ship out sooner than anticipated 'orders shipped by' dates and may arrive earlier than the 'Estimated Delivery' dates.





## **BAP: COVID Vaccine Supply Update**

As manufacturers prepare for the **2024-2025** season, BAP Program product availability is expected as follows:

- Novavax: Latest 2023-2024 expiry is Friday, May 31, 2024. This product is no longer available for ordering.
- Pfizer: 12yo+ (refrigerated/never frozen) latest 2023-2024 expiry is Saturday, August 31, 2024. Pfizer estimates supply will run out as soon as late May / early June.
- Moderna: Latest 2023-2024 expiry for 12yo+ vaccines is late September or better. Moderna indicates supply sufficient to meet demand between now and when 2024-2025 vaccine is available.



### Slide Icon Key

lcon	Meaning
	This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.
<u> </u>	This is to label slides that include important system reminders.
Q	This is to label slides that include tips and best practices to improve your system experience.



### Resources and Q&A

Leslie Amani, CDPH



# Vaccine Support

### **Provider Call Center**

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: <u>myCAvax.hd@cdph.ca.gov</u>
- For My Turn Clinic Help Desk inquiries: <u>MyTurn.Clinic.HD@cdph.ca.gov</u>
- For all other inquiries: providercallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

### myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.



Need help? View our job aids in the Knowledge Center, or contact us.





## **COVID-19 Therapeutics Resources**



Type of Support		Description	Updated 3.18.24	
	Clinical Guidance	For general Therapeutics questions, please email: <u>COVIDRxProviders@cdph.ca.gov</u>		
_			Webpage (provides general information for healthcare providers, allocations, drug facts sheets, and additional resources)	
<u> </u>	<b>General Information</b>	Finding COVID-19 Treatments	(questions and answers for the public on finding COVID-19 treatments)	
<b>—</b> ~		COVID-19 Therapeutics Best	Practices Checklist (testing, prescribing, dispensing, and more for providers)	
		Frequently Asked Questions of	ocument for clinics, providers, and pharmacists	
		Finding Providers and Test-to-	reat Sites	
	Locating Resources	<ul> <li><u>COVID-19 Therapeutics Letters</u></li> </ul>	ocator (find COVID-19 medications near you)	
		<ul> <li>Information Page for Test-</li> </ul>	<u>o-Treat</u> Program (hhs.gov)	
	Archive LHD	For access to previously record	ded LHD webinars and slides contact: rphoadmin@cdph.ca.gov	
	Therapeutics	For Information on how to regi	sters for HPOP reporting information, use link below.	
ر ت ل	SharePoint	<u>CDPH Therapeutics HPc</u>	P Account Verification & Reporting information	
		For general CDPH Therapeuti	cs questions, please email <u>COVIDRxProviders@cdph.ca.gov</u>	

Questions

For general CDPH Therapeutics questions, please email <u>COVIDRxProviders@cdph.ca.gov</u> For ordering, program inquiries, signing up new HPOP Accounts: please e-mail <u>CDPHTherapeutics@cdph.ca.gov</u>



### **CDPH Provider Webinars and Trainings**



### Week of May 6, 2024

	Monday 5/6	Tuesday 5/7	Wednesday 5/8	Thursday 5/9	Friday 5/10
Live Webinars and Training				HPI Toolkit Training Series - Building Impact #5: Your Data & HPI 1:00 pm – 2:30 pm	
View On Demand	<ul> <li><u>CDPH Immunization Branch A</u> <u>Provider Webinars and Slides</u></li> <li><u>AIM Vaccine Confidence Toolk</u> <u>Series</u></li> </ul>	kit Webinar(v. 1/4/22)kit WebinarLatest Features (Requires myC)	Avax Login) ase Notes for LHD and CDPH Users	<ul> <li>Moderna COVID-19 Vaccine Re</li> <li>CDC COVID-19 Vaccination Clir</li> <li>Novavax COVID-19 Vaccine Info</li> <li>Pfizer COVID-19 Vaccine (COM</li> </ul>	nical & Professional Resources
Help	CDPH Provider Call Center: 1-83 My Turn: Help Desk Email: mytur myCAvax: Help Desk Email: myca Mpox: Email: stdcb@cdph.ca.gov	rn.clinic.hd@cdph.ca.gov Onboard avax.hd@cdph.ca.gov	: <u>providercallcenter@cdph.ca.gov</u> ding Email: <u>myturnonboarding@cdph.ca</u>	California's General Immuniza	Flu Vaccination Resources



### **CDPH Provider Webinars and Trainings**



### Week of May 13, 2024 - Draft

	Monday 5/13	Tuesday 5/14	Wednesday 5/15	Thursday 5/16	Friday 5/17
Live Webinars and Training					<u>CDPH Immunization Updates</u> for Providers 9:00 am – 10:30 am
View On Demand	<ul> <li><u>CDPH Immunization Branch A</u> <u>Provider Webinars and Slides</u></li> <li><u>AIM Vaccine Confidence Tool</u> <u>Series</u></li> </ul>	Kit Webinar(v. 1/4/22)Kit WebinarLatest Features (Requires myC)	CAvax Login) ase Notes for LHD and CDPH Users	<ul> <li>Moderna COVID-19 Vaccine Re</li> <li>CDC COVID-19 Vaccination Clir</li> <li>Novavax COVID-19 Vaccine Info</li> <li>Pfizer COVID-19 Vaccine (COM</li> </ul>	nical & Professional Resources
Help		cavax.hd@cdph.ca.gov	<i>l:</i> <u>providercallcenter@cdph.ca.gov</u> rding Email: <u>myturnonboarding@cdph.ca</u>	California's General Immuniza	s Flu Vaccination Resources urces COVID-19 Treatments



### Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts can respond directly.







### **Upcoming Webinar Opportunities**

CDPH IZB Bi-weekly Updates for Providers Next session: Friday, May 17, 2024 9AM – 10:30AM

### Thank you for attending today's session!



