

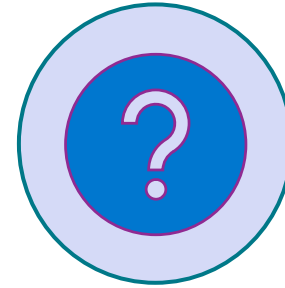


## Immunization Branch

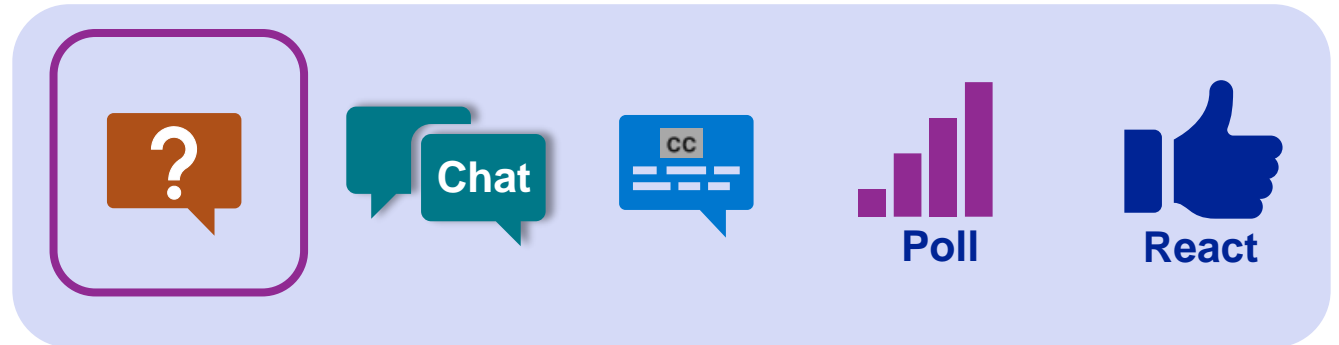
# Immunization Updates for Providers

Friday, May 30, 2025  
9:00 am – 10:30 am

# Q&A



During today's webinar, please click and open the Q&A icon to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.



[Links are in blue and underlined](#)

# Housekeeping

## Reminder to Attendees:



Today's session is being recorded. For slides, webinar recordings, and other postings, see the

[CDPH Weekly Immunization Updates for Providers](#).



To be added to the CDPH email messaging listserv for providers, please email your request to [blanca.corona@cdph.ca.gov](mailto:blanca.corona@cdph.ca.gov).



If you have post-webinar-related questions, please email [leslie.amani@cdph.ca.gov](mailto:leslie.amani@cdph.ca.gov).

# Agenda: Friday, May 30, 2025

No.	Topic	Presenters (CDPH)	Time (AM)
1	Welcome and Announcements	Leslie Amani	9:00 – 9:05
2	Vaccines for Children (VFC)	Christina Sapad	9:05 – 9:15
3	Clinical	Floria Chi, MD	9:15 – 9:20
4	CA Immunization Registry (CAIR)	Michael Powell	9:20 – 9:25
5	Vaccine Management (My Turn / myCAvax)	Josh Pocus and Dan Conway	9:25 – 9:40
6	Resources and Q&A	Leslie Amani and CDPH SMEs	9:40 – 10:30

# **Announcements**

Leslie Amani, CDPH

# Clinician Outreach and Communication Activity

Archived! May 13, 2025, CDC COCA Call

Topic: Clinician Update on Human Cases of H5N1 and Influenza A Virus Surveillance

Link to Archived COCA Call:

[Human Cases of H5n1 and Influenza A Virus Surveillance](#)

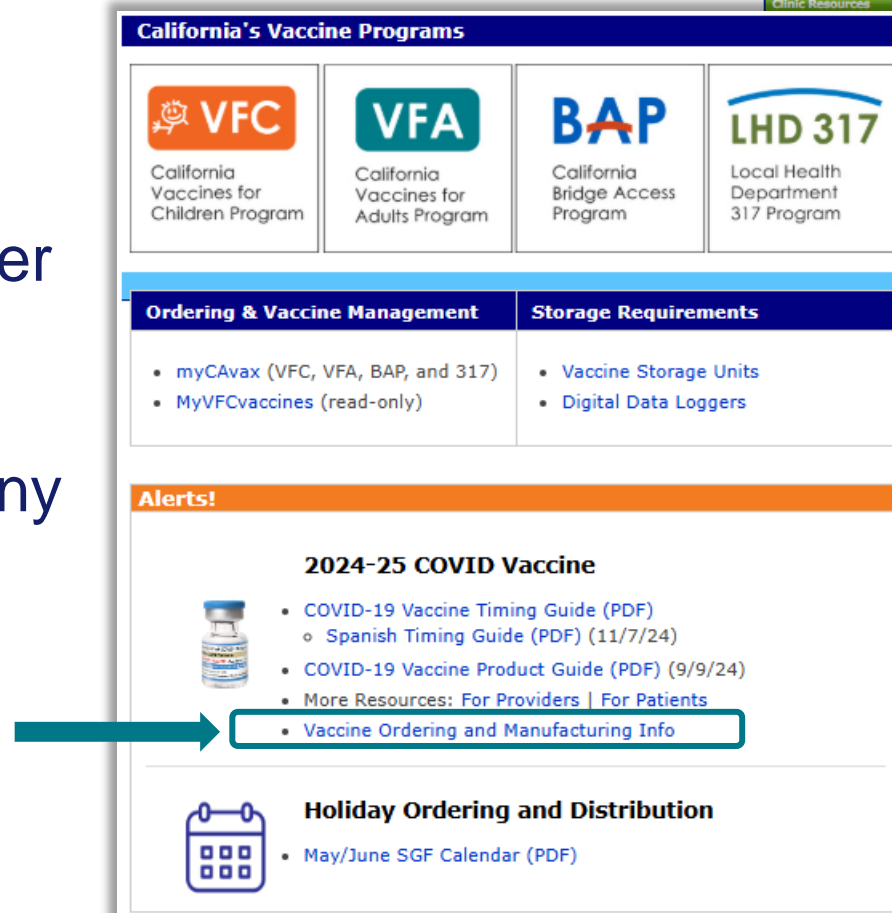
[Clinician Outreach and Communication Activity \(COCA\)](#)



# Explore EZIZ Resources

Looking for Vaccine Ordering and Manufacturer Information?

EZIZ houses this and many resources for California's Immunization Providers.



The screenshot shows the EZIZ.org homepage with a navigation menu on the left and a main content area. The main content area is divided into sections: California's Vaccine Programs, Ordering & Vaccine Management, Storage Requirements, Alerts!, and Holiday Ordering and Distribution. A green arrow points to the 'Vaccine Ordering and Manufacturer Info' link in the Alerts! section.

**California's Vaccine Programs**

- VFC: California Vaccines for Children Program
- VFA: California Vaccines for Adults Program
- BAP: California Bridge Access Program
- LHD 317: Local Health Department 317 Program

**Ordering & Vaccine Management**

- myCAvax (VFC, VFA, BAP, and 317)
- MyVFCvaccines (read-only)

**Storage Requirements**

- Vaccine Storage Units
- Digital Data Loggers

**Alerts!**

**2024-25 COVID Vaccine**

- COVID-19 Vaccine Timing Guide (PDF)
  - Spanish Timing Guide (PDF) (11/7/24)
- COVID-19 Vaccine Product Guide (PDF) (9/9/24)
- More Resources: [For Providers](#) | [For Patients](#)
- [Vaccine Ordering and Manufacturing Info](#)

**Holiday Ordering and Distribution**

- May/June SGF Calendar (PDF)

[EZIZ.org Homepage](https://eziz.org)



The screenshot shows the EZIZ.org homepage with a navigation menu on the left and a main content area. The main content area is divided into sections: Vaccine Programs, Vaccine Management, Storage Units, Temperature Monitoring, Training & Webinars, and Clinic Resources. The Vaccine Programs section is highlighted, showing links to Vaccine Ordering and Manufacturer Info, Vaccine Fact Sheets, Vaccine Ordering and Manufacturer Info, Resources for Providers, Resources for Patients, and California Bridge Access Program. The Vaccine Management section is also highlighted, showing links to Vaccine Ordering and Manufacturer Info, Vaccine Fact Sheets, Vaccine Ordering and Manufacturer Info, Resources for Providers, Resources for Patients, and California Bridge Access Program. The Storage Units section is also highlighted, showing links to Vaccine Ordering and Manufacturer Info, Vaccine Fact Sheets, Vaccine Ordering and Manufacturer Info, Resources for Providers, Resources for Patients, and California Bridge Access Program. The Temperature Monitoring section is also highlighted, showing links to Vaccine Ordering and Manufacturer Info, Vaccine Fact Sheets, Vaccine Ordering and Manufacturer Info, Resources for Providers, Resources for Patients, and California Bridge Access Program. The Training & Webinars section is also highlighted, showing links to Vaccine Ordering and Manufacturer Info, Vaccine Fact Sheets, Vaccine Ordering and Manufacturer Info, Resources for Providers, Resources for Patients, and California Bridge Access Program. The Clinic Resources section is also highlighted, showing links to Vaccine Ordering and Manufacturer Info, Vaccine Fact Sheets, Vaccine Ordering and Manufacturer Info, Resources for Providers, Resources for Patients, and California Bridge Access Program.

**EZIZ**  
A one-stop shop for immunization training and resources.

**Vaccine Ordering and Manufacturer Info**

For privately insured patients, providers purchase vaccines directly from vaccine manufacturers or wholesale distributors. Ordering information and customer service contacts are provided below. See [COVID-19 Vaccine Access & Ordering Infographic](#) for private and public vaccines.

**Moderna**

- Customer Service: 866-MOD-ERNA or 1-866-663-3762 or [MedInfo@modernatx.com](mailto:MedInfo@modernatx.com) (for medical inquiries)
- For temperature excursions: Customer Service or [excursions@modernatx.com](mailto:excursions@modernatx.com)
- Moderna COVID-19 Vaccine Website
- Moderna's return policy
- Expiry Checker
- Storage and handling, administration, FAQs, Clinical Considerations, EUAs: [CDC resources](#)
- For expiry dates, scan QR code on product

**Private Purchase:** Updated Moderna COVID-19 vaccine may be ordered through Moderna (vaccine will be shipped through McKesson Specialty) or through wholesale distributors. If you do not have an established account with a wholesaler, Moderna provides a list of their wholesalers [here](#).

**BAP Orders:** use myCAvax (return nonviable vaccine to McKesson)

**VFC Orders:** use myVFCvaccines (return nonviable vaccine to McKesson)

**Shipping:** Moderna vaccines ship frozen between -50°C and -15°C (-58°F and 5°F).

**Novavax**

- Customer Service: 1-844-Novavax (1-888-668-2829)
- Novavax COVID-19 Vaccine Website
- Storage and handling, administration, FAQs, Clinical Considerations, EUAs: [CDC resources](#)
- Expiry Checker
- Medical information and temperature excursions: 1-844-NOVAVAX (1-844-668-2829) option 2

**Private Purchase:** Novavax updated COVID-19 vaccine (packaged as 5-dose vials, minimum order 10 doses) will be available for purchase through the following wholesale distributors: Amerisource Bergen, Cardinal Health, FFF Enterprises, Henry Schein, McKesson Medical Surgical, and McKesson Plasma & Biologics.

**Private Returns:** To initiate your product return (both opened and unopened vials) and request a return authorization (box labels), please access the [Inner website](#) and provide Product NDC, Lot #, Expiration Date, Exact Quantity, Price.

**BAP Orders:** use myCAvax (return nonviable vaccine to McKesson)

**VFC Orders:** use myVFCvaccines (return nonviable vaccine to McKesson)

**Shipping:** Novavax vaccine ships like other routine refrigerated vaccines at temperatures between 2° to 8°C (36° to 46°F).

**Pfizer**

- Customer Service: (800) 666-7248, Option 8 or the [mRNAvaccines@pfizer.com](mailto:mRNAvaccines@pfizer.com) (includes temperature excursions during shipping)
- Pfizer COVID-19 Vaccine Website
- Storage and handling, administration, FAQs, Clinical Considerations, EUAs: [CDC resources](#)
- Expiry Checker
- Temperature Excursion Stability Calculator
- Medical Information: Pfizer US Medical Information at 800-438-1985
- Controlant Customer Service: (855) 442-CONTROL or 855-442-6687 (701-540-4039 to leave a message)

**Private Purchase:** Updated Pfizer COVID-19 vaccine may be ordered through Pfizer or through wholesale distributors. If you do not have an established account with a wholesaler, Pfizer lists their U.S. wholesalers [here](#).

# VFC Program Overview on EZIZ



The screenshot shows the EZIZ website interface. At the top left is the EZIZ logo with a family icon. To its right is a search bar labeled 'ENHANCED BY Google' and a magnifying glass icon. Below the search bar is the tagline 'A one-stop shop for immunization training and resources.' The main content area is divided into three columns. The left column is a green sidebar with a table of contents: Home, Vaccine Programs, Vaccine Management, Storage Units, Temperature Monitoring, Training & Webinars, Clinic Resources, and Patient Resources. Below this is a 'Contact VFC' section with phone, hours, and email information, followed by a list of links: VFC Field Representatives, Find VFC providers, Sign up for EZIZ emails, and Frequently Asked Questions. The middle column is titled 'About the VFC Program' and contains a 'Background' section with two paragraphs about the VFC Program's history and administration. Below this is a section titled 'For Providers: How the Program Works' which lists seven topics with plus icons: What are the provider benefits?, How do I get vaccines?, Which vaccines are covered?, What children are eligible?, Who can be a VFC provider?, VFC Program Requirements, and What is Medi-Cal's relationship with VFC?. At the bottom of this section is an 'Additional resources:' list with three items: Becoming a VFC Provider, VFC Program for Birthing Hospitals | FAQs for Birthing Hospitals, and Immunization Quality Improvement for Providers (IQIP) Program. The right column is titled 'VFC Resources' and contains three sections: 'Provider Requirements' with links to General Requirements, VFC Eligibility Screening & Documentation, and Immunization Quality Improvement for Providers (IQIP); 'Annual Recertification' with links to Who, When, Where and What You Need to Do and Training Requirement; and 'Enrollment' with links to How the Program Works, How to Enroll, and Frequently Asked Questions. At the bottom of the right column is a 'Related Links' section with links to ACIP Recommendations and CDC Immunization Schedules.

**Home**

**Vaccine Programs**

**Vaccine Management**

**Storage Units**

**Temperature Monitoring**

**Training & Webinars**

**Clinic Resources**

**Patient Resources**

**Contact VFC**

Phone: (877) 243-8832  
Hours:  
Mon-Thurs, 9AM-4:30PM  
Friday, 9AM-4PM  
Send us an email  
Fax: (877) 329-9832

- ▶ VFC Field Representatives
- ▶ Find VFC providers
- ▶ Sign up for EZIZ emails
- ▶ Frequently Asked Questions

**About the VFC Program**

**Background**

The Vaccines for Children (VFC) Program helps families by providing vaccines at no cost to providers who serve eligible children from birth through 18 years of age. The VFC Program has earned high marks from California doctors for making it easy to provide high-quality care to their patients.

The VFC Program is administered at the national level by the Centers for Disease Control and Prevention (CDC) and the National Center for Immunization and Respiratory Diseases. The program was established by an act of Congress in 1993.

The California VFC Program is administered by the California Department of Public Health (CDPH) Immunization Branch and has enrolled more than 4,000 public and private provider sites since its inception in 1995.

**For Providers: How the Program Works**

CDC contracts with vaccine manufacturers to buy vaccines at reduced rates. Enrolled providers order federally funded vaccines through their state VFC Program and receive routine vaccines (including influenza) at no cost.

- + What are the provider benefits?
- + How do I get vaccines?
- + Which vaccines are covered?
- + What children are eligible?
- + Who can be a VFC provider?
- + VFC Program Requirements
- + What is Medi-Cal's relationship with VFC?

**Additional resources:**

- Becoming a VFC Provider
- VFC Program for Birthing Hospitals | FAQs for Birthing Hospitals
- Immunization Quality Improvement for Providers (IQIP) Program

**VFC Resources**

**Provider Requirements**

- ▶ General Requirements
- ▶ VFC Eligibility Screening & Documentation
- ▶ Immunization Quality Improvement for Providers (IQIP)

**Annual Recertification**

- ▶ Who, When, Where and What You Need to Do
- ▶ Training Requirement

**Enrollment**

- ▶ How the Program Works
- ▶ How to Enroll
- ▶ Frequently Asked Questions

**Related Links**

- ▶ ACIP Recommendations
- ▶ CDC Immunization Schedules

[What are the provider benefits?](#)

[How do I get vaccines?](#)

[Which vaccines are covered?](#)

[What children are eligible?](#)

[Who can be a VFC provider?](#)

[VFC Program Requirements](#)

[What is Medi-Cal's relationship with VFC?](#)

[VFC Program Overview Webpage](#)



# Measles Toolkit for the Public Updated

From CDPH Office of Communications  
for Public Communications:

The **Measles Communications Toolkit** has been updated with resized English graphics and translated social media content in **Hindi, Tagalog, Thai and Vietnamese**.

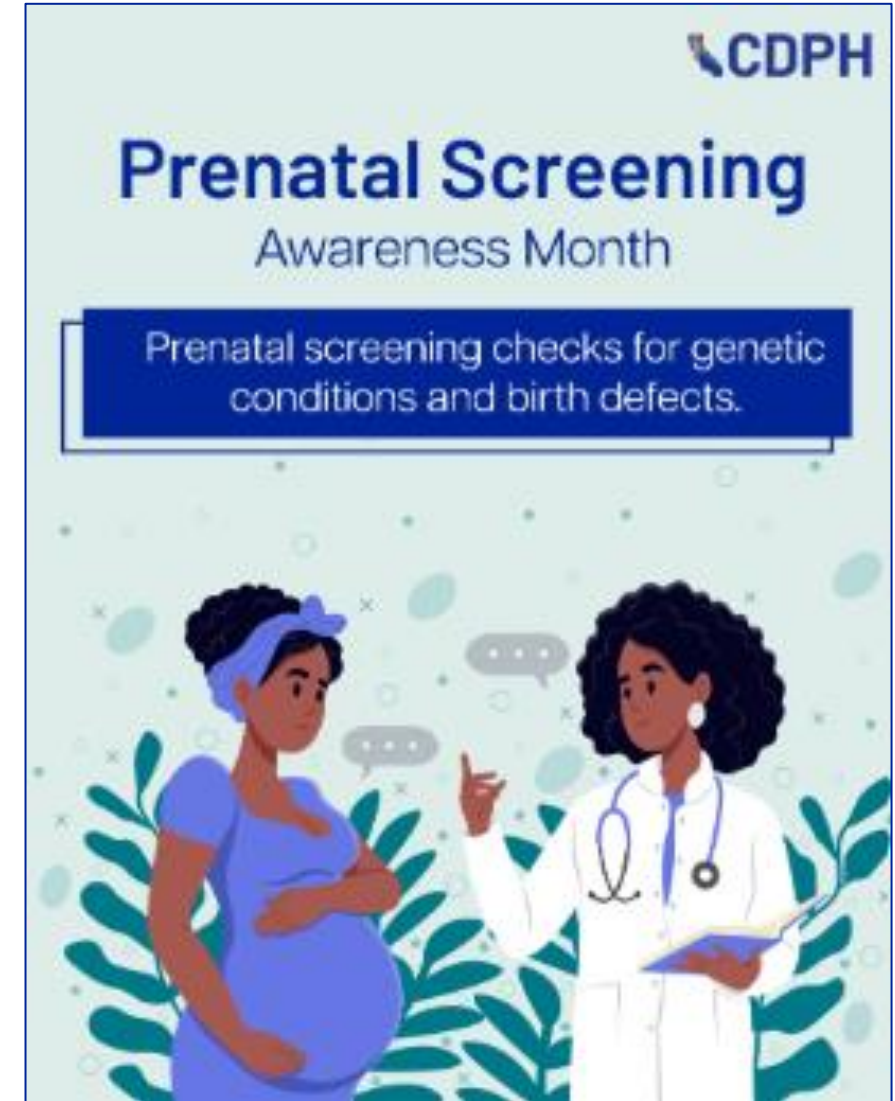
[CDPH Measles' Resources Webpage](#)



# May is Prenatal Screening Awareness Month

May is **Prenatal Screening Awareness Month**. Prenatal screening can find certain genetic conditions and birth defects in babies before birth. Screening helps families learn about these conditions early and ensures access to timely follow-up care if needed.

[CDPH Prenatal Screening Program Webpage](#)



# **Vaccines for Children**

Christina Sapad, CDPH

# COVID-19 Vaccine Ordering

Continue ordering COVID-19 vaccine for your practice. For the VFC Program, COVID-19 vaccine product availability for the 2024 – 2025 season is as follows:

- **Novavax:** This product is no longer available for ordering. Latest doses distributed expired on 4/30/2025. Any remaining expired doses must be returned to McKesson.
- **Pfizer and Moderna vaccines remain available for ordering with the following expiry parameters:**
  - Pfizer:
    - **6m-4y, 5-11y** vaccine will have a minimum shelf life of 3 months upon delivery; viable for 10 weeks in the refrigerator
    - **12y+** vaccine has an expiry of 9/6/2025
  - Moderna:
    - **6m-11y** vaccine has an expiry of 9/12/2025
    - **12y+** vaccine has an expiry of 9/14/2025

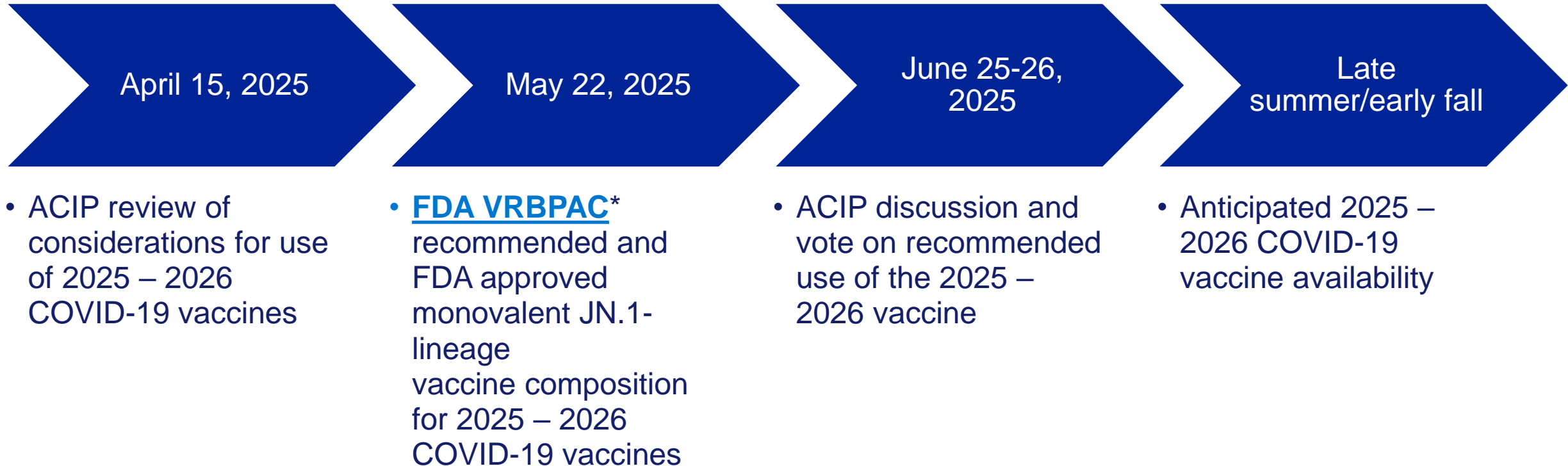
# 2024 – 2025 VFC Flu Vaccine Orders

- **Last day to order VFC flu vaccine** for the 2024 – 2025 season is **June 10, 2025!**
- Most flu vaccine will expire on June 30, 2025.
- CDC will stop flu vaccine shipments 2 weeks prior to expiry.
- Ordering for flu vaccines will resume in the fall.

# Clinical

Floria Chi, MD, CDPH

# COVID-19 Vaccines: Preliminary Timeline



\*Food and Drug Administration's Vaccines and Related Biologic Products Advisory Committee  
[COVID-19 Vaccines \(2025-2026 Formula\) for Use in the United States Beginning in Fall 2025](#) (FDA)



# Timing and Administration of COVID-19, Influenza, and RSV Immunizations

	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
COVID-19	Administer as soon as available	However, can be given any time of the year to people eligible for vaccination										
Flu		Ideally administer early fall <sup>1</sup>										
Older adults RSV vaccine		Ideally administer late summer/ early fall										
Maternal RSV vaccine		Administer September through January in most of the continental U.S. <sup>2</sup>										
OR												
Infant RSV immunization, nirsevimab			Ideally administer October through March in most of the continental U.S. <sup>2</sup>									

<sup>1</sup> Children who need 2 doses should receive their first dose as soon as possible (including during July and August). One dose of flu vaccine can be considered for pregnant people in their third trimester during July and August.

<sup>2</sup> In jurisdictions with RSV seasonality that differs from most of the continental United States, including Alaska, southern Florida, Guam, Hawaii, Puerto Rico, U.S.-affiliated Pacific Islands, and U.S. Virgin Islands, providers should follow state, local, or territorial guidance. However, nirsevimab may be administered outside of routine seasonal administration (ie., October through March) based on local RSV activity and other special circumstances.

[CDC Presentation](#) 



# CA Immunization Registry (CAIR)

Michael Powell, CDPH

# CAIR Help Desk



- The Help Desk team will be in training for a few hours each day over the next 3 – 4 weeks as we transition to a new support system.
- During this time, morning phone support will be unavailable.
- We encourage you to email the Help Desk for assistance, as this will be the most efficient way to reach us.
- Phone messages will be returned, but please expect possible delays in response times.
- We appreciate your patience and understanding as we work to improve our services.

# CAIR and My DVR Contact Information



- CAIR Contact Information
  - General Information
    - [California Immunization Registry](#)
  - Help Desk
    - [CAIRHelpDesk@cdph.ca.gov](mailto:CAIRHelpDesk@cdph.ca.gov)
    - 800-578-7889
  - Data Exchange
    - [CAIRDataExchange@cdph.ca.gov](mailto:CAIRDataExchange@cdph.ca.gov)
  - My DVR
    - [Digital Vaccine Record \(ca.gov\)](#)
    - [DVR Virtual Assistant](#)

# **Vaccine Management**

Josh Pocus and Dan Conway, CDPH

# What's Next in My Turn – Release 59

New updates for providers will launch on **June 06, 2025!**

## Release Highlights

### My Turn Public

- ✓ The new fields in the 'List a new location' will allow to enter multiple start and closing dates on the 'List a location', 'Update a location' and 'Delete a location' forms.
- ✓ A 'Delete' icon is displayed on the 'Open dates and Hours of operations' section in the 'List a new location' and 'Update a location' forms in the 'Testing site information' page.
- ✓ The 'Do not display hours of operations on the location card' check-box is positioned further down in the 'Open dates and Hours of operations' section in the 'Testing site information' page.
- ✓ An error message is displayed if the starting date and closing dates overlaps when adding new hours of operation in the 'List a new location' form on the 'Testing Site Information' page.
- ✓ A new 'Shots for School' carousel module is displayed on the 'My Turn' homepage.

## Release Highlights

### My Turn Clinic

- ✓ An error message is displayed if the expiration date entered is today or earlier on the 'New Vaccine Inventory: New Vaccine' pop-up window in the 'Vaccine Inventory' flow.
- ✓ A new sorting arrow icon appears on the 'Name', 'Email', and 'Account Name' columns in the 'Contact' tab of the 'Clinic' page, allowing A-Z and Z-A sorting.
- ✓ A new banner displaying 'How to Use CAIR Quick Entry' and 'CAIR Quick Entry vs. Bulk Walk-in Upload' job aids are added to the 'Inline Submission' tab on the 'CAIR Quick Entry Upload Records' page.
- ✓ An error is displayed if the 'Open from' and 'Open to' times are the same, and the '+Add new hours of operations' link is disabled when all days are selected on the 'Hours of Operation' tab of the 'MPOD site' page.
- ✓ A new 'Closed to the Public' column is displayed on the 'MPODs' subtab in the 'Public Health Emergency' page.
- ✓ A new 'NDC Code' column is displayed on the 'Antibiotics Inventory' subtab in the 'MPOD site' page.
- ✓ A new 'MPOD Site Type' field with the 'Open to the Public' and 'Closed to the Public' drop down value on the 'Bulk Update MPOD site' pop up window in the 'Public Health Emergency' page.
- ✓ A new optional 'NDC Code' field is displayed when adding or editing inventory in the 'Antibiotics Inventory' tab on the 'MPOD Site' page.





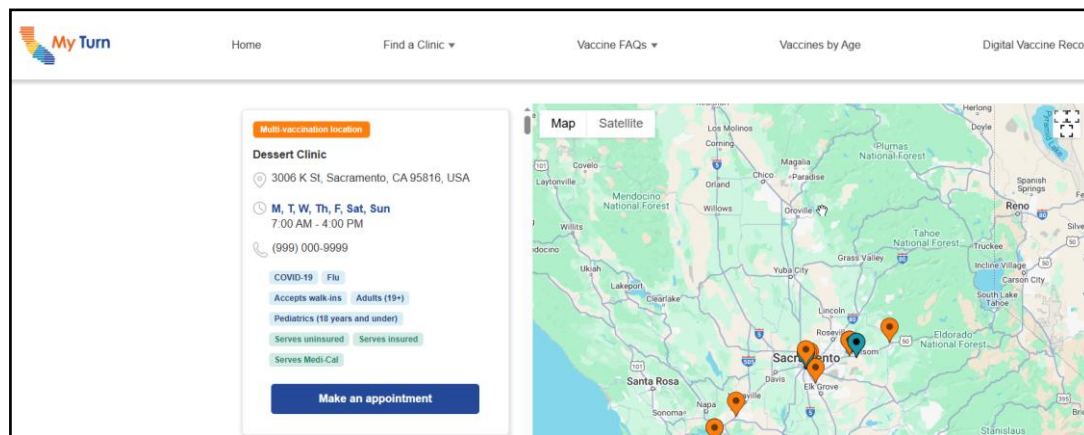
# Reminder: Please Make Events Findable via the Vaccine Locator!

- Any events being hosted should be made findable via making an appointment **as well as** through the Vaccine Locator.
- To make an event findable via the Vaccine Locator, Providers can click the 'Show on My Turn Vaccine Locator' button

## Vaccine Locator

Switch the toggle below to show your clinic on the My Turn Vaccine Locator page. This public-facing page helps patients find your location based on its proximity and vaccination services. (Opting in to the Vaccine Locator does not enable appointment scheduling.)

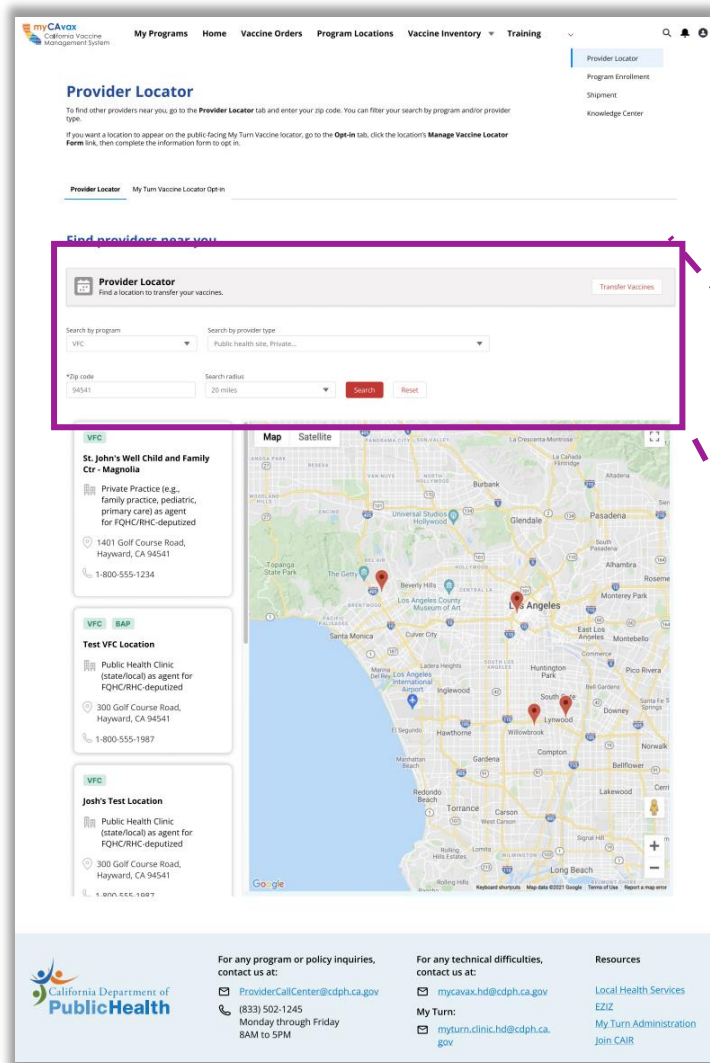
Show on My Turn Vaccine Locator



# Provider Locator – What is it?

The My Turn Vaccine Locator in myCAvax allows Providers the option to display their Vaccination Locations in the My Turn Public Portal.

- **Opted-In Providers are able to:**
  - Help patients locate nearby providers
  - Update their operating hours and the available vaccines
  - Opt-out at any time
- **What are the Benefits of Opting-In?**
  - Increases the accessibility of vaccines throughout California
  - Increased clinic visibility with the ability to market clinics on a state-wide platform
  - Increased accessibility to CDPH vaccination programs



## Find providers near you.

### Provider Locator

Find a location to transfer your vaccines.

Transfer Vaccines

Search by program

Search by provider type

\*Zip code

Search radius

Search

Reset

**Don't forget to opt-in to the My Turn Vaccine Locator in myCAvax!**

# My Turn Vaccine Locator – Opt-in TODAY!

The screenshot shows the 'myCAVax California Vaccine Management System' interface. At the top, there's a navigation bar with links: My Programs, Home, Vaccine Orders, Program Locations, Vaccine Inventory, and Training. Below this, the 'Provider Locator' section is active. It includes instructions on how to find providers and a note about opting in. A purple circle with the number '1' highlights the 'My Turn Vaccine Locator Opt-in' link in the navigation bar. Below this, the 'Opt-in to My Turn Vaccine Locator (Public-facing)' section is shown. It contains a 'My Locations' section with a search bar and a table of locations. A purple circle with the number '2' highlights the 'Manage Vaccine Locator Form' link in the table. The footer contains contact information for the California Department of Public Health, including email addresses and phone numbers.

**Provider Locator**

To find other providers near you, go to the **Provider Locator** tab and enter your zip code. You can filter your search by program and/or provider type.

If you want a location to appear on the public-facing My Turn Vaccine Locator, go to the **Opt-in** tab, click the location's **Manage Vaccine Locator Form** link, then complete the information form to opt in.

1

Provider Locator **My Turn Vaccine Locator Opt-in**

**Opt-in to My Turn Vaccine Locator (Public-facing).**

The My Turn Vaccine Locator is a public-facing page that helps patients find your location based on its proximity, vaccination services, and the patient's age and insurance status.

**My Locations**

Use the "Search by Locator Status" dropdown below to filter locations by Vaccine Locator participation and status.

Search by Locator Status

Search Reset

2

Location	Vaccine Locator Status	Vaccine Locator
Kern Medical HQ	Active	<a href="#">Manage Vaccine Locator Form</a>
VFC Location	Inactive	<a href="#">Manage Vaccine Locator Form</a>
St John Health Site	Info needed	<a href="#">Manage Vaccine Locator Form</a>
St John Health Site	Active	<a href="#">Manage Vaccine Locator Form</a>
St John Health Site	Info needed	<a href="#">Manage Vaccine Locator Form</a>

[View More](#)

**California Department of Public Health**

For any program or policy inquiries, contact us at:

[ProviderCallCenter@cdph.ca.gov](mailto:ProviderCallCenter@cdph.ca.gov)

(833) 502-1245  
Monday through Friday  
8AM to 5PM

For any technical difficulties, contact us at:

[mycavax.hd@cdph.ca.gov](mailto:mycavax.hd@cdph.ca.gov)

My Turn:  
[myturn.clinic.hd@cdph.ca.gov](mailto:myturn.clinic.hd@cdph.ca.gov)

**Resources**


[Local Health Services](#)  
[EZIZ](#)  
[My Turn Administration](#)  
[Join CAIR](#)

- Opt-In to having clinic locations appear on the 'My Turn Public' portal by completing the following steps on the 'Provider Locator' page:
  1. Select the 'My Turn Vaccine Locator Opt-in' tab
  2. Click the location's 'Manage Vaccine Locator Form' link. You will be navigated away from the Provider Locator page to complete the information form.
  3. Complete the form to finish Opting-In to the My Turn Vaccine Locator.

Once a clinic location is opted-in, it becomes visible to patients on the My Turn Public portal 'Vaccine Locator' tool.



# POV: Vaccine Inventory vs. Vaccine Supply




HomeClinicsVaccine InventoryAppointmentsEnrollmentCAIR Quick Entry ▾More ▾

Need Help? Please see the [Set Up a Clinic and User Management](#) job aid.

ClinicDessert Clinic

Clone Clinic And AvailabilityAdd New Contact/UserChange Owner

Book Appointments

Activate Location 

DetailsVaccine InventoryVaccine SupplyAvailabilitySMS RequestsTagReportingContactsClinic Links

Clinic linksAll

Generate New Link

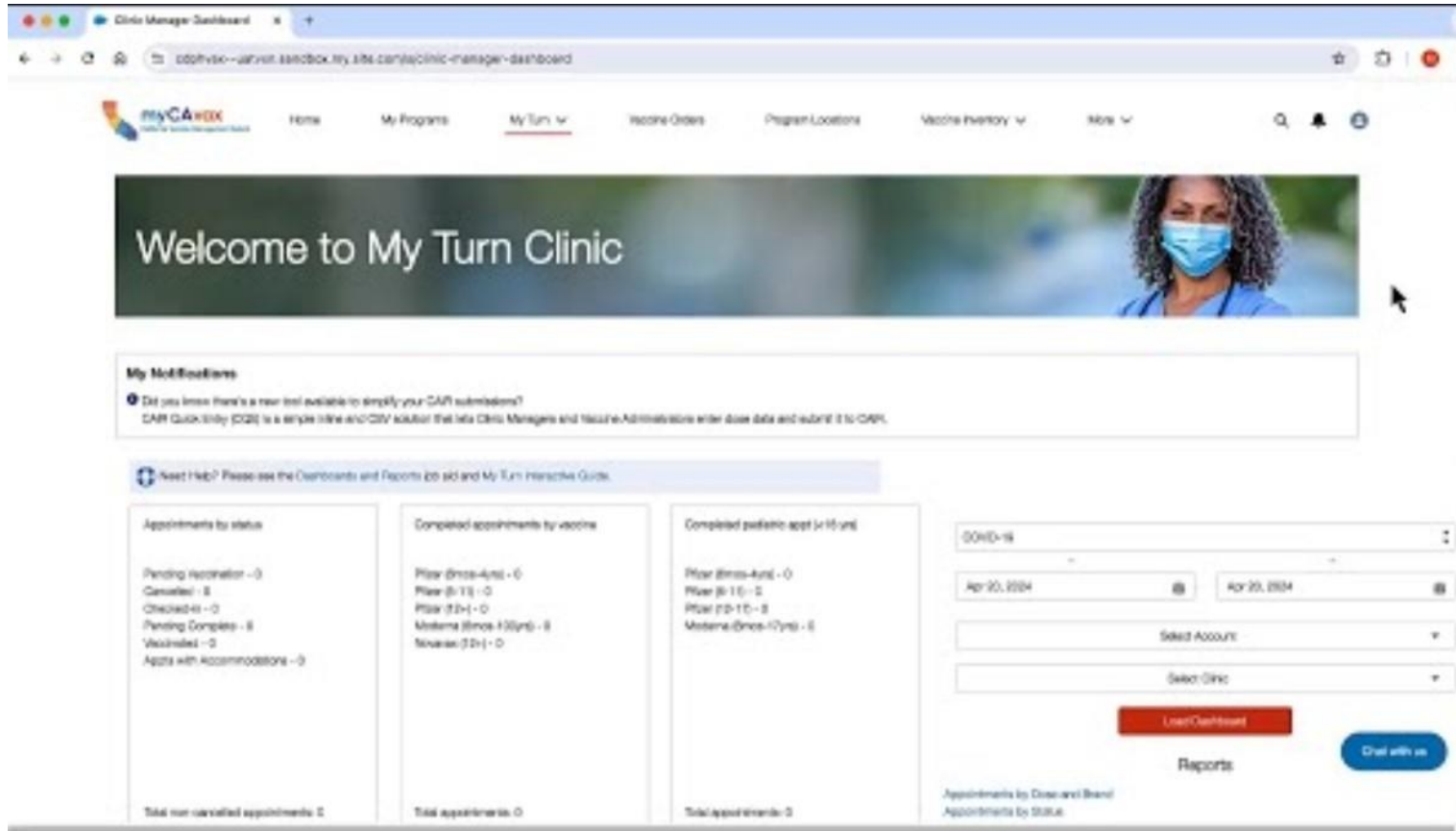
URL	Landing Page ▾	Language ▾	Active	QR Code	Action
<a href="https://uat.myturn.ca.gov/sch...">https://uat.myturn.ca.gov/sch...</a>	Dec 31, 2025	Eligibility	English	✓	<a href="#">View code</a> Deactivate link

Provider View

Public View

# Training Video: School-Focused Clinic Set-Up

- This video covers how to use the 'Super Clinics' functionality in My Turn to create a school-located vaccine event, as well as how a parent or guardian would sign up their child for the event.



The screenshot shows the 'My Turn Clinic Manager' dashboard. At the top, there's a navigation bar with links: Home, My Programs, My Turn (active), Vaccine Orders, Program Locations, Vaccine Inventory, and More. Below the navigation bar is a large banner with the text 'Welcome to My Turn Clinic' and a photo of a healthcare worker wearing a mask. Under the banner is a 'My Notifications' section with a message about a new tool for simplifying CARP submissions. Below that is a 'Need Help?' section with links to the Dashboard and Reports, and a My Turn Interactive Guide. The main content area is divided into three columns: 'Appointments by status', 'Completed appointments by vaccine', and 'Completed pediatric appt (4-10 yrs)'. Each column has a list of appointment types and counts. On the right side, there's a search and filter section with a dropdown for 'COVID-19', date pickers for 'Apr 20, 2024' and 'Apr 20, 2024', and dropdowns for 'Select Account' and 'Select Clinic'. Below these are buttons for 'Load Dashboard', 'Reports', and 'Chat with us'. At the bottom, there are links for 'Appointments by Date and Brand' and 'Appointments by Status'.

Appointments by status	Completed appointments by vaccine	Completed pediatric appt (4-10 yrs)
Pending Vaccination - 0	Prior (8mos-4yrs) - 0	Prior (8mos-4yrs) - 0
Canceled - 0	Prior (5-11) - 0	Prior (5-11) - 0
Checked-in - 0	Prior (12+) - 0	Prior (12-15) - 0
Pending Complete - 0	Misfire (8mos-4yrs) - 0	Misfire (8mos-4yrs) - 0
Vaccinated - 0	Misfire (5-11) - 0	Misfire (12-15) - 0
Appts with Accommodations - 0	Misfire (12+) - 0	
Total non-vaccinated appointments: 0	Total appointments: 0	Total appointments: 0



# Recap: My Turn Office Hour

The screenshot shows the EZIZ website interface. At the top, there's a blue header with the EZIZ logo and a search bar. Below the header is a green sidebar with navigation links: Home, Vaccine Programs, Vaccine Management, Storage Units, Temperature Monitoring, Training & Webinars, Clinic Resources, and Patient Resources. The main content area is titled 'My Turn' and describes the system as a one-stop shop for immunization training and resources. It includes a 'Steps to Enroll' section with instructions for users who do and do not have a myCAvax account. There are also links to enrollment resources and contact information for the Provider Call Center.

**EZIZ**  
A one-stop shop for immunization training and resources.

**Vaccine Administration System**

**My Turn**

My Turn is a system that gives providers an all-in-one application for vaccine eligibility, public appointment scheduling, walk-in appointments, dose administration, and reporting for vaccine clinics. My Turn currently supports appointments for COVID-19, flu, and mpox vaccinations, with broader vaccine support coming in the future.

For more information, visit the [My Turn website](#).

**Steps to Enroll**

**I do NOT have a myCAvax account:**

1. Visit [mycavax.cdph.ca.gov](#).
2. Select the 'My Turn' tab next to the 'Home' tab to view the 'My Turn' landing page.
3. On the 'My Turn' landing page, select either the 'Enroll your organization' or 'Enroll Now' button. Begin enrolling in My Turn on the 'Step 1 - Create an account' page.

**I have a myCAvax account:**

1. Log in to myCAvax using your usual credentials.
2. Select the 'My Turn Enrollment' tab next to the 'Enrollment' tab to view the Enrollment page.
3. On the Enrollment page, select the 'Enroll Location' button. The page redirects to the 'Step 1 - Required Training' page to begin My Turn enrollment.

**Enrollment Resources**

- [My Turn Onboarding Guide](#)
- ['Enrolling in My Turn' quick sheet](#)
- **NEW!** [What is My Turn Clinic Flyer](#)
- **NEW!** [Benefits of My Turn Clinic Webinar](#)
  - [Register Here](#)

**Questions About Enrollment?**

Contact the Provider Call Center at:

- [MyTurn.Clinic.HD@cdph.ca.gov](#)
- (833) 502-1245  
Monday – Friday, 8 AM – 5 PM PT.

- Thank you to those who participated in the **My Turn Demo & Office Hour** session hosted by the My Turn Team on **Tuesday, May 20, 2025!**

- Resources available:

- [My Turn Vaccine Administration System on EZIZ](#)
- [My Turn Onboarding Guide](#)
- [Enrolling in My Turn Quick Sheet](#)
- Support Information



# What's New in myCAvax? – Release 57

New updates for providers launched on Wednesday, **May 21, 2025!**

## Release Highlights

### SGF Provider Enrollment Flow

- ✓ New SGF LHD Provider Invitation flow to invite Providers to enroll in the SGF program.
- ✓ New SGF Provider Enrollment flow to submit program required information for enrollment in the SGF Program.

### Display Record Dates Based on PST

- ✓ Corrected list view date filters to us Pacific Standard Time (PST) vs. Coordinated Universal Time (UTC) on the Orders, Excursions, Return and Waste Events, Transfers, and Shipment Incidents list view pages.

### New Urgent Reason Field

- ✓ The 'Urgent Reason' field will appear on the 'Vaccine Order' page when the product is marked urgent.

### Display Vaccines in Alphabetical Order

- ✓ Vaccines will appear in alphabetical order when selecting from the Vaccine Group dropdown for Transfers, Excursion, Returns and Waste submission page

### Display N/A (not applicable) for IIS Last Order

- ✓ 'N/A' will appear in the 'IIS Qty Used Since Last Order' and '% Doses Submitted to IIS' columns if no dose administration record is found since the last order.

### Excursion Page Updates

- ✓ An error message will appear in the 'Excursion Details' section if excursion or log times are less than 0 hours and 0 minutes.
- ✓ Added ability to upload and delete multiple files using the 'Upload Files' button on the 'Step 3 – Report Affected Inventory' page.

# R57 Enhancement: SGF Enrollment Flow – Step 1 - Provider Location Information

- After completing the Enrollment Criteria, the new 'Step 1 - Provider Location Information' page displays.
- Providers will use this page to confirm and/or update Provider Location information.

myCavax  
Customized vaccine management system

My Programs Home Program Locations Vaccine Orders Vaccine Inventory Training

Need help? Review the job aid(s) for completing SGF enrollment.

STATE  
STEP 1 - Provider Location Information

**Location details**  
Review the following information provided by your LHD, and provide information for any editable fields.  
Please Note: Only enter business or public information (no personal emails, phone numbers, or addresses)  
What is a Location?  
A provider location is a specific practice or site where a provider administers vaccine to patients. Each provider location is required to have a unique IIS ID to report their vaccine administration data to CAIR. This IIS ID will be used across all programs.

\*Location Name  
Death Star  
\*Phone number  
123-456-7890  
\*IIS  
12039219  
\*Provider type  
Hospital  
Is this facility a mobile facility, or does this facility have mobile units?  
Yes

**Vaccine delivery/shipping address (No P.O. Box)**  
This is the address of record where SGF supplied vaccines will be shipped.

\*Street Address 1  
123 Test Ave  
\*Street Address 2  
\*City  
San Francisco  
\*State  
CA  
\*Zip Code  
90004  
Delivery Instructions

Back Next

**Location details**  
Review the following information provided by your LHD, and provide information for any editable fields.  
Please Note: Only enter business or public information (no personal emails, phone numbers, or addresses)  
What is a Location?  
A provider location is a specific practice or site where a provider administers vaccine to patients. Each provider location is required to have a unique IIS ID to report their vaccine administration data to CAIR. This IIS ID will be used across all programs.

\*Location Name  
Death Star  
\*Phone number  
123-456-7890  
\*IIS  
12039219  
\*Provider type  
Hospital  
Is this facility a mobile facility, or does this facility have mobile units?  
Yes

**Vaccine delivery/shipping address (No P.O. Box)**  
This is the address of record where SGF supplied vaccines will be shipped.

\*Street Address 1  
123 Test Ave  
Street Address 2  
\*City  
San Francisco  
\*State  
CA  
\*Zip Code  
90004  
Delivery Instructions

Back Next

# R57 Enhancement: SGF Enrollment Flow – Step 3 - Storage Capacity

- As part of ‘Step 3 - Storage Capacity’, Providers will enter their location’s storage capacity details.

myCAVax

California Vaccine Management System

My ProgramsHomeVaccine OrdersProgram LocationsVaccine InventoryTraining

Need help? Review the job aid(s) for completing SGF enrollment.

STATE

Step 3 - Storage Capacity

You must have storage equipment on site (not in transit, or on order) before submitting this application.

Vaccine storage capacity and unit details

Enter all units that will be used to store SGF supply vaccines. Refrigerated storage and frozen storage are required to proceed. Note: If you are adding SGF for an existing storage unit, please check the attestation to add SGF to the storage unit.

Refrigerated storage 36°F to 46°F (2°C to 8°C)

Refrigerated storage 36°F to 46°F (2°C to 8°C)

Add refrigerator

Use for SGF	Vaccines Stored	Storage Unit Priority	Storage Unit Grade	Storage Unit Type	Storage Unit Brand	Storage Unit Model	Thermometer Type	Thermometer Model	Thermometer Serial Number	Calibration Expiration Date	Action
<input type="checkbox"/>	VFA	Primary	Commercial	Compact/Und...	Kenmore	998034	Digital data logger	Kenmore	494720	10/30/2023	
<input type="checkbox"/>	SGF	Primary	Commercial	Stand-Alone	Kenmore	123456	Digital data logger	Kenmore	123456	10/30/2023	

Backup thermometer

Your location must have a backup thermometer to continue enrollment. Please enter details for your thermometer below.

Backup thermometer

Add thermometer

Use for SGF	Thermometer Type	Thermometer Model	Thermometer Serial Number	Calibration Expiration Date	Intention for Use	No longer in use
<input type="checkbox"/>						

Back

Next

Save as draft

# R57 Enhancement: SGF Enrollment Flow Updates – Step 4 - Key Practice Staff

- As part of 'Step 4 - Key Practice Staff', Providers will enter their location's key practice staff details.

**Step 4 - Key Practice Staff**

In order to proceed, you must have at least the Provider of Record and Primary Vaccine Coordinator below. Backup Vaccine Coordinator and Provider of Record Designee contact details are optional. These staff members should be those who manage adult patients in the (Master Program Short Name) program. Medical Licenses will be validated to ensure active status of license.

Please Note: Only enter business or public information (no personal emails, phone numbers, or addresses)

NOTE: The SGF provider agreement will be sent to your Provider of Record to collect an e-signature. Once the e-signature is received, your location enrollment application will be submitted for review by CDPH.

**Key practice staff**  
Staff members who are responsible for managing the program.

Role	Name	Title	Specialty	Clinic Title	Email	Phone number	NPI ID	License No.	License Verified	Actions
*Provider of Record	Wanda Smith	PharmD	None	None	ws@email.com	(123) 456-7890	23445567	NP11111		
*Primary Vaccine Coordinator	John Doe	PharmD	None	None	jd@email.com	(384)128-4629	123987198	NP28391		

**Optional key practice staff**  
Assigning contacts to these roles is not mandatory.

Role	Name	Title	Specialty	Clinic Title	Email	Phone number	NPI ID	License No.	License Verified	Actions
Backup Vaccine Coordinator										<a href="#">+ Add contact</a>
Additional Vaccine Coordinator										<a href="#">+ Add contact</a>
Provider of Record Designee										<a href="#">+ Add contact</a>
Organization Coordinator	Wanda Smith	PharmD	None	None	ws@email.com	(123) 849-2919	01923812	NP11111		

**Communication staff members**  
Staff members who do not need access to the system but would receive program communications.

Role	Name	Title	Specialty	Clinic Title	Email	Phone number	Actions
Additional Staff Member	Wanda Smith	PharmD	None	None	wsmith@email.com	(123) 456-7890	

[Back](#) [Next](#) [Save as draft](#)



# R57 Enhancement: SGF Enrollment Flow Updates – Step 8 - Supplemental Documents

- In the final step, 'Step 8 - Supplemental Documents', Providers will use this page to upload the required SGF Program documentation.

myCAVax  
Home My Programs My Turn Vaccine Orders Program Locations Vaccine Inventory More

Need help? Review the job aid(s) for completing a myCAVax enrollment.

STATE  
Enrollment System

### Step 8 - Supplemental Documents

#### File documents upload

Gather the following documents, which must be uploaded during the enrollment process. 1 file upload is required for the following list in order to proceed:  
(Accepted file formats: JPEG, PNG, PDF, Excel, CSV, or MS Word. Maximum file size: 60MB.)

\*Completed temperature logs (one month at minimum) and data logger downloads

Upload Files Or drop files

\*Picture(s) showing interior of vaccine storage units (must clearly show placement of vaccines, data logger probe, and water bottles)

Upload Files Or drop files

\*Picture(s) showing exterior of vaccine storage units (must clearly show entire vaccine storage unit and placement of the data logger display)

Upload Files Or drop files

\*Pictures of "Do Not Unplug" signage placement

Upload Files Or drop files

Back Next Save as draft



# Resources

Leslie Amani, CDPH

# Vaccine Support

## Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: [myCAvax.hd@cdph.ca.gov](mailto:myCAvax.hd@cdph.ca.gov)
- For My Turn Clinic Help Desk inquiries: [MyTurn.Clinic.HD@cdph.ca.gov](mailto:MyTurn.Clinic.HD@cdph.ca.gov)
- For all other inquiries: [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov)
- Phone: (833) 502-1245, Monday through Friday from 8:00 am – 5:00 pm

## myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.



Need help? View our job aids in the [Knowledge Center](#), or [contact us](#).



# CDPH Provider Webinars and Trainings

## Week of June 2, 2025

	Monday 6/2	Tuesday 6/3	Wednesday 6/4	Thursday 6/5	Friday 6/6
Live Webinars and Training	No webinars are currently scheduled!				
View On Demand	<ul style="list-style-type: none"><li>• <a href="#">CDPH Immunization Branch Archived Provider Webinars and Slides</a></li><li>• <a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></li></ul>		<ul style="list-style-type: none"><li>• <a href="#">Introduction to My Turn Onboarding</a> (v. 1/4/22)</li><li>• <a href="#">Latest Features in My Turn</a> (Requires myCAvax Login)</li><li>• <a href="#">myCAvax Release Notes for LHD and CDPH Users</a> (Requires myCAvax Login)</li></ul>		
Help	<b>Help Desk</b> CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm <b>Email:</b> <a href="mailto:providercallcenter@cdph.ca.gov">providercallcenter@cdph.ca.gov</a> My Turn: <b>Help Desk Email:</b> <a href="mailto:myturn.clinic.hd@cdph.ca.gov">myturn.clinic.hd@cdph.ca.gov</a> <b>Onboarding Email:</b> <a href="mailto:myturnonboarding@cdph.ca.gov">myturnonboarding@cdph.ca.gov</a> myCAvax: <b>Help Desk Email:</b> <a href="mailto:mycavax.hd@cdph.ca.gov">mycavax.hd@cdph.ca.gov</a> <b>Mpox: Email:</b> <a href="mailto:stdcb@cdph.ca.gov">stdcb@cdph.ca.gov</a>			<b>Immunization Resources</b> <a href="#">California's General Immunization Resources (eziz.org)</a> <a href="#">RSV Immunization Resources</a> <a href="#">Flu Vaccination Resources</a> <a href="#">COVID-19 Vaccination Resources</a> <a href="#">COVID-19 Treatments</a> <a href="#">Mpox Vaccination Resources</a>	

# CDPH Provider Webinars and Trainings

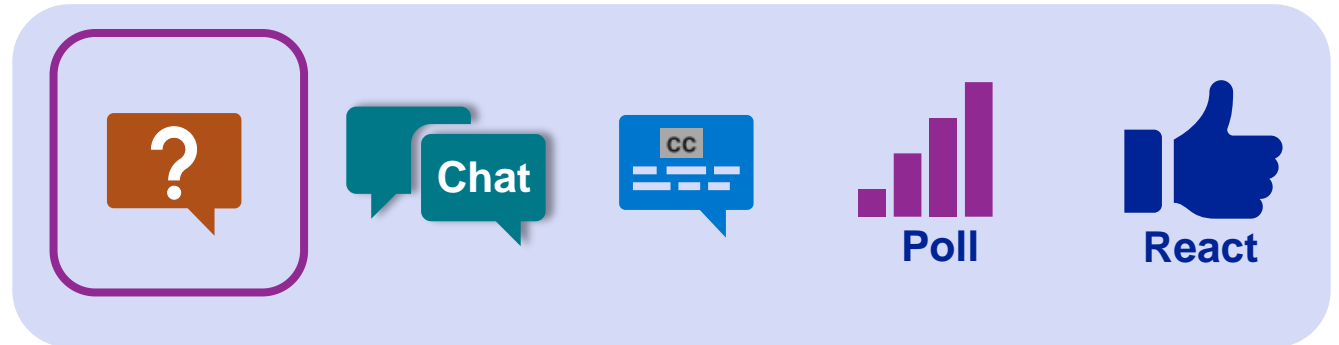
## Week of June 9, 2025

	Monday 6/9	Tuesday 6/10	Wednesday 6/11	Thursday 6/12	Friday 6/13
Live Webinars and Training					<a href="#">CDPH Immunization Updates for Providers</a> 9:00 am – 10:30 am
View On Demand	<ul style="list-style-type: none"><li><a href="#">CDPH Immunization Branch Archived Provider Webinars and Slides</a></li><li><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></li></ul>		<ul style="list-style-type: none"><li><a href="#">Introduction to My Turn Onboarding</a> (v. 1/4/22)</li><li><a href="#">Latest Features in My Turn</a> (Requires myCAvax Login)</li><li><a href="#">myCAvax Release Notes for LHD and CDPH Users</a> (Requires myCAvax Login)</li></ul>		
Help	<b>Help Desk</b> <b>CDPH Provider Call Center:</b> 1-833-502-1245, M-F 8am-5pm <b>Email:</b> <a href="mailto:providercallcenter@cdph.ca.gov">providercallcenter@cdph.ca.gov</a> <b>My Turn:</b> <b>Help Desk Email:</b> <a href="mailto:myturn.clinic.hd@cdph.ca.gov">myturn.clinic.hd@cdph.ca.gov</a> <b>Onboarding Email:</b> <a href="mailto:myturnonboarding@cdph.ca.gov">myturnonboarding@cdph.ca.gov</a> <b>myCAvax:</b> <b>Help Desk Email:</b> <a href="mailto:mycavax.hd@cdph.ca.gov">mycavax.hd@cdph.ca.gov</a> <b>Mpox:</b> <b>Email:</b> <a href="mailto:stdcb@cdph.ca.gov">stdcb@cdph.ca.gov</a>			<b>Immunization Resources</b> <a href="#">California's General Immunization Resources (eziz.org)</a> <a href="#">RSV Immunization Resources</a> <a href="#">Flu Vaccination Resources</a> <a href="#">COVID-19 Vaccination Resources</a> <a href="#">COVID-19 Treatments</a> <a href="#">Mpox Vaccination Resources</a>	

# Q&A



During today's webinar, please click and open the Q&A icon to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.





# Immunization Branch