

Welcome to California COVID-19 Vaccination Program Friday Provider Office Hours!

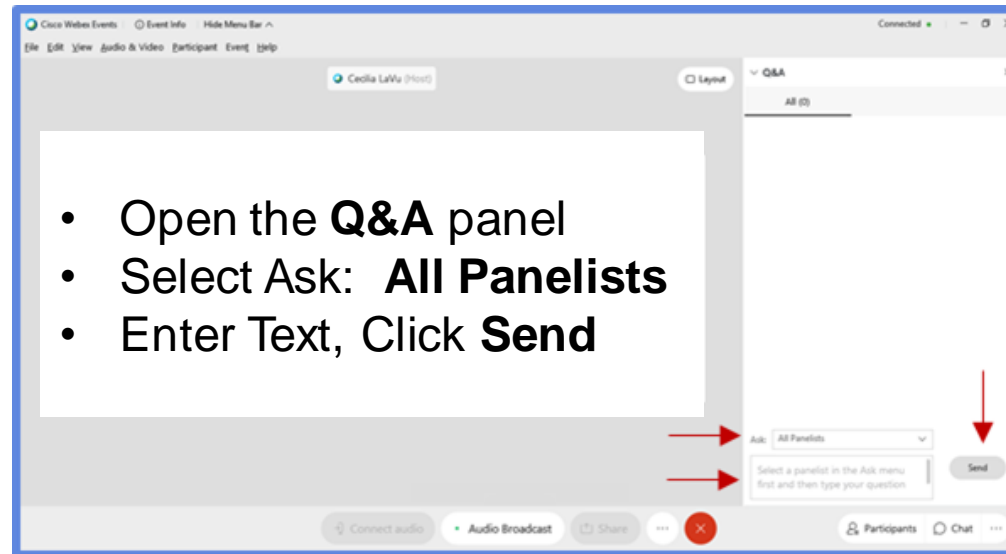
Friday, June 25, 2021



Welcome to Provider Office Hours

Thank you for joining our call. Please stand by; we will begin momentarily.
During the session, please use the Q&A panel to comment or ask a question:

Q&A Panel



Housekeeping

Reminder to Panelists:

Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Participants:

Please access today's slides and archived presentations at:

<https://eziz.org/covid/education/>



We Appreciate Your Feedback!

- ▶ We will have a short, 1-question poll at the end of our agenda items.
- ▶ Please complete our poll!



Agenda: Friday, June 25, 2021

No.	Item	Speaker	Time (AM)
1	Welcome & Announcements & Poll	Leslie Amani (Moderator)	9:00 – 9:03
2	Allocation & Administration	Amy Pine (CDPH)	9:03 – 9:10
3	Communication Update	Cielo Avalos (CDPH)	9:10 – 9:15
4	My Turn and myCAvax	Eric Norton (My Turn) & Claudia Aguiluz (CDPH)	9:15 – 9:25
Q&A for My Turn/ myCAvax			9:25 – 9:35
5	Provider Call Center	Ana Ramirez (CDPH)	9:35 – 9:40
6	Clinical Update	Louise McNitt, MD (CDPH)	9:40 – 9:45
7	Digital Vaccine Record	Amy Pine (CDPH)	9:45 – 9:50
8	Storage & Handling	Kate McHugh (CDPH)	9:50 – 9:55
9	Wrap-Up & Feedback Poll	Leslie Amani (Moderator)	9:55
Q&A General			9:55 – 10:00

Announcements

Stay informed!

Provider Resources on eziz.org/covid

Frequent Content Updates:

- Alerts
- Program Enrollment
- My Turn Onboarding
- Reporting Requirements
- Patient Resources
- Archived Communications
- Education & Support Materials
- More to explore!

**Vaccinate
ALL 58**

California COVID-19 Vaccination Program

ENHANCED BY Google

Program Updates

Program Enrollment

My Turn Onboarding

Vaccine Management

Vaccine Administration

Reporting Requirements

Archived Communications

Patient Resources

Provider Support

COVID Call Center

Email: [For Program Info](#)

Phone: (833) 502-1245

Hours: Mon-Fri, 8AM-6PM

myCAvax Help Desk

Email: [For Technical Support](#)

Phone: (833) 502-1245, option 2

Vaccines

[Manufacturer Contacts](#)

My Turn

Email: [For Onboarding, Technical Support](#)

Help Desk: (415) 621-9494

Sun-Sat, 7AM-7PM

Clinic Translation Line: (833) 980-3933

Mon-Fri 8AM-8PM,

Sun-Sat 8AM-5PM

Program Updates

The state of California signed a Third Party Administrator (TPA) contract with Blue Shield of California to help the state optimize and accelerate COVID-19 vaccine allocation and distribution equitably, efficiently, and safely throughout the state. The TPA is working closely with local health departments to identify facilities that have the capacity to properly maintain COVID-19 vaccine and meet additional federal and state requirements.

Providers currently enrolled or in the process of enrolling in the California COVID-19 Vaccination Program can access program-related resources and communications on this website.

Program Education and Support

- [Provider Office Hours and myCAvax Training Sessions](#)
- [Guide to Other COVID-19 Vaccine Related Websites](#)
- [Frequently Asked Questions Updated 6/24](#)

Alerts:

Check Expiration Dates!

- [View List of COVID-19 Vaccine Lots Expiring June 20-July 1](#)

Need Vaccine?

- Request short-dated vaccine in the [Vaccine Marketplace feature](#) in myCAvax. [Find out how.](#)
- All providers (approved in myCAvax) may request doses, including those who are not in the TPA network, have not yet received vaccine, or are no longer receiving vaccine.

Providers of Pediatric Services

- [How to Enroll in the California COVID-19 Vaccination Program: Recorded Webinar \(slides\)](#) | [Enrollment Steps](#) | [Begin Enrollment at myCAvax](#)
- [What to Expect After Enrolling: Recorded Webinar \(slides\)](#)

TPA Information

- [New State Program Supports Workplace COVID-19 Vaccinations](#)
- [Changes to requirements for non-TPA-contracted pediatricians, individual practitioners and small group practices for participation in the COVID-19 Vaccine Program](#)

Week of June 28, 2021*

This Week's Events

Help


	Monday 6/28	Tuesday 6/29	Wednesday 6/30	Thursday 7/1	Friday 7/2
	<p><u>Vaccine Order Request Q&A</u> 10 am – 10:30 am</p> <p><u>myCAvax and My Turn Office Hours</u> 12 pm – 1 pm PW: Immunize2020!</p> <p><u>My Turn: Train the Trainer</u> 1 pm – 2 pm</p> <p><u>Introduction to My Turn Onboarding</u> 1 pm – 2:30 pm Contact: MyTurnOnboarding@cdph.ca.gov</p>	<p><u>My Turn Clinic Manager Training</u> 10 am – 1 pm</p> <p><u>What's New in myCAvax</u> 1:00 pm – 1:30 pm</p> <p><u>My Turn Onboarding and myCAvax Office Hours</u> 1 pm – 2 pm Contact: MyTurnOnboarding@cdph.ca.gov</p> <p><u>My Turn User Training</u> 3 pm – 4 pm</p>	<p><u>Provider 101 Enrollment</u> 10 am – 11 am</p> <p><u>Introduction to My Turn Onboarding</u> 1 pm – 2:30 pm Contact: MyTurnOnboarding@cdph.ca.gov</p> <p><u>What's new in My Turn Session</u> 4 pm – 4:30 pm Every 3 weeks starting June 30</p>	<p><u>My Turn Onboarding and myCAvax Office Hours</u> 1 pm – 2 pm Contact: MyTurnOnboarding@cdph.ca.gov</p>	<p><u>Provider Office Hours</u> 9 am – 10 am PW: Immunize2021!</p> <p><u>Provider 101 Enrollment</u> 10 am – 11 am</p> <p><u>Introduction to My Turn Onboarding</u> 1 pm – 2:30 pm Contact: MyTurnOnboarding@cdph.ca.gov</p>
	<p>Website: www.eziz.org General email: covidcallcenter@cdph.ca.gov CDPH Provider Call Center: 1-833-502-1245, 8am-6pm</p> <p>FAQs: https://eziz.org/assets/docs/COVID19/Vax58ProviderFAQs.pdf Allocation email: tpa_allocations@blueshieldca.com My Turn email: myturnonboarding@cdph.ca.gov</p>				

* Note: Calendar subject to change


Last updated: 6/24/21

COVID-19 Vaccine Provider FAQs

- Answers to Provider questions
- Updated weekly: Last updated 06.24.2021
- Currently in its 25th iteration!

 **Q: Where can COVID-19 vaccine Providers find information about the safety of the COVID-19 vaccine during pregnancy?**

A: COVID-19 vaccine Providers can find information about the safety of the COVID-19 vaccine during pregnancy at [Vaccination During Pregnancy Guidance](#). To access a fact sheet about the safety of the COVID-19 vaccine during pregnancy, please visit [COVID-19 Vaccine and Pregnancy](#).

 **Q: Who can patients contact to arrange transportation services to and from COVID-19 vaccination clinics?**

A: Transportation services are available for one-way and round-trip rides to and from COVID-19 vaccination clinics through the following ways:

1. Lyft and Uber are currently offering free rides to and from COVID-19 vaccination sites. COVID-19 vaccine recipients can visit [Lyft COVID-19 Vaccine Access](#) or [Uber COVID-19 Vaccine Access](#) to request a ride.
2. My Turn offers transportation services to and from COVID-19 vaccination sites. If a patient needs transportation services, they can contact the CDPH COVID-19 Hotline at 1-800-438-4375.

11.6 Q: Given the reporting functionality in myCAvax, do I have to report my daily on-hand inventory in VaccineFinder?

A: Yes, it is a federal requirement that California COVID-19 vaccine Providers continue to report daily on-hand inventory in VaccineFinder.

California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers. Providers may also visit [California COVID-19 Vaccination Program](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

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Provider FAQs on EZIZ

Partnerships Addressing Lack of Child Care as Barrier to COVID-19 Vaccination

KinderCare

- Now until July 2
- Free childcare for children 6 weeks to 12 yrs old
- Individuals can go on their [website](#) and find a site nearby, call 1-866-337-3105, or email doseofcare@kindercare.com

Learning Care Group

- Now until July 4
- Call [833.459.3557](tel:833.459.3557) to arrange for child care after you've scheduled your appointment (Recommend to schedule 24 hrs in advance.)
- [98 LCG](#) locations throughout California
- FAQ page here: www.learningcaregroup.com/vaccine-care-faq/

YMCA

- Locate and contact your local YMCA for more info at www.ymca.net/find-your-y

Bright Horizon

- Now until July 4
- For eligible employees
- Call 833-545-1081 or visit the [Bright Horizons website](#) for details or go [here](#) if already enrolled



Building Vaccine Confidence

🏠 COVID-19 Vaccination

Product Info by US Vaccine +

Clinical Care +

Provider Requirements and Support +

Training and Education +

Vaccine Recipient Education +

Health Departments +

Planning & Partnerships +

Vaccine Effectiveness Research

Vaccination Toolkits +

COVID-19 Vaccine Data Systems +

Content Syndication

Vaccinate with Confidence —

COVID-19 Vaccine Strategy

Rapid Community Assessment +



Vaccinate with **Confidence**

Strategy to Reinforce Confidence in Covid-19 Vaccines

Building Confidence in COVID-19 Vaccines

What Is Vaccine Confidence?

Vaccine confidence is the trust that patients, their families, and providers have in:

- Recommended vaccines
- Providers who administer vaccines
- Processes and policies that lead to vaccine development, licensure or authorization, manufacturing, and recommendations for use

Many factors influence vaccine decision-making, including cultural, social, and political factors; individual and group factors; and vaccine-specific factors. However, confidence in the vaccines, the vaccinator, and the system all support the decision to get vaccinated.

Why Is It Important?



COVID-19 Vaccine Confidence Strategy

Vaccinate with Confidence Strategy to Reinforce Confidence in COVID-19

[Learn more](#)

COVID-19 Vaccine and Pregnancy

- New [factsheet for pregnant women](#)
- See also: [CDPH Guidance for Vaccination during Pregnancy](#)

COVID-19 Vaccine and Pregnancy

Are you pregnant or planning to become pregnant? COVID-19 vaccines are safe and protective for you and your baby.¹

If you are pregnant, you are at higher risk for severe COVID-19

Pregnant people are at higher risk for getting very sick with COVID-19 than people who are not pregnant.

If you contract COVID-19, it may complicate your pregnancy

Pregnant people who contract COVID-19 are at higher risk for pregnancy complications such as high blood pressure, bleeding disorders, death, and stillbirth.

If you are pregnant, you may receive the COVID-19 vaccine

Pregnant and lactating people may receive any of the three COVID-19 vaccines currently authorized for use in the U.S. For more about vaccines currently available in California visit our [Get the Facts on Vaccines](#).

The COVID-19 vaccine may provide your baby some protection from COVID-19

Recent studies show that vaccinated pregnant people pass antibodies to their developing baby in the womb, so the baby is born with some protection from day one.²

COVID-19 vaccines are effective

These vaccines use a small piece of the virus that can't cause infection, but triggers an immune response in the body – causing the body to produce protective antibodies. The vaccines DO NOT contain live virus, so CANNOT give someone COVID-19 disease. All three vaccines are very protective³.

COVID-19 vaccines are safe for you and your baby

CDC followed more than 35,000 people who were vaccinated during or just before pregnancy. Based on this information, and also based on what is known about how these vaccines work and their ingredients, researchers have found no obvious safety concerns for pregnant people receiving the COVID-19 vaccine.

Other considerations for vaccination during pregnancy

As with everyone who receives the COVID-19 vaccine, pregnant people may experience side effects such as body aches, chills, and tiredness – these are normal for everyone. Consult your doctor about any concerning side effects.



More Information

Visit this document on the CDPH website

¹Read our full [Guidance for Vaccination during Pregnancy](#).

²See the CDC's [COVID-19 Vaccines While Pregnant or Breastfeeding](#).

³See [Get the Facts on Vaccines](#).

An illustration of a person's head in profile, wearing large blue sunglasses. The left lens shows the Golden Gate Bridge, and the right lens shows a tropical beach with a palm tree and a white car. Above the sunglasses is a small logo that says "Vax for the Win" with a stylized "V" made of colorful bars.

Win the dream!

Pack your shades! All vaccinated Californians 18+ are automatically entered in the Golden State Getaways drawing. It's not too late. Get vaccinated now for a chance to win one of six California all-inclusive vacations.

Visit [MyTurn.ca.gov](https://myturn.ca.gov) or call (833) 422-4255 to schedule an appointment or find a walk-in clinic near you.

Exclusions apply. Learn more at covid19.ca.gov.

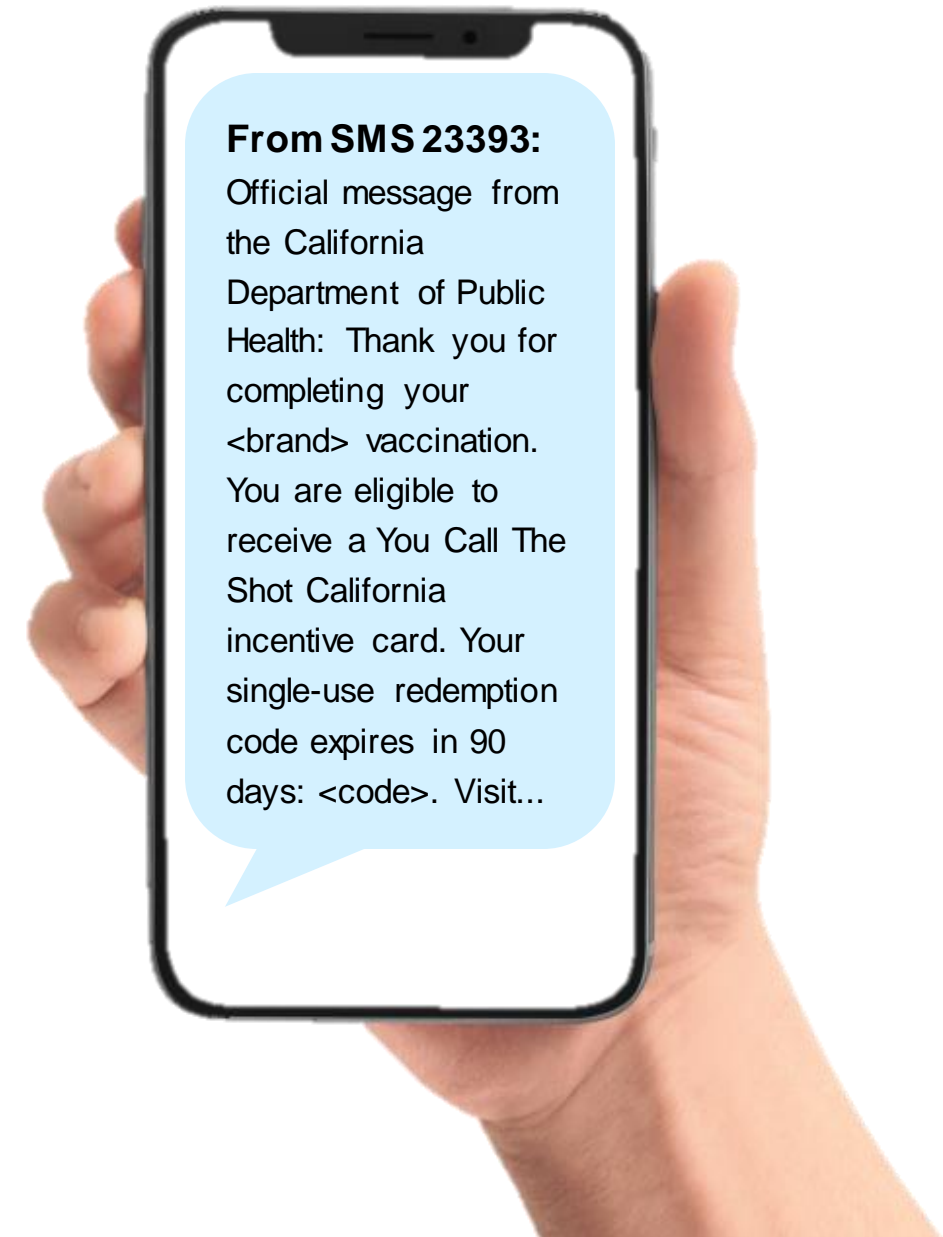
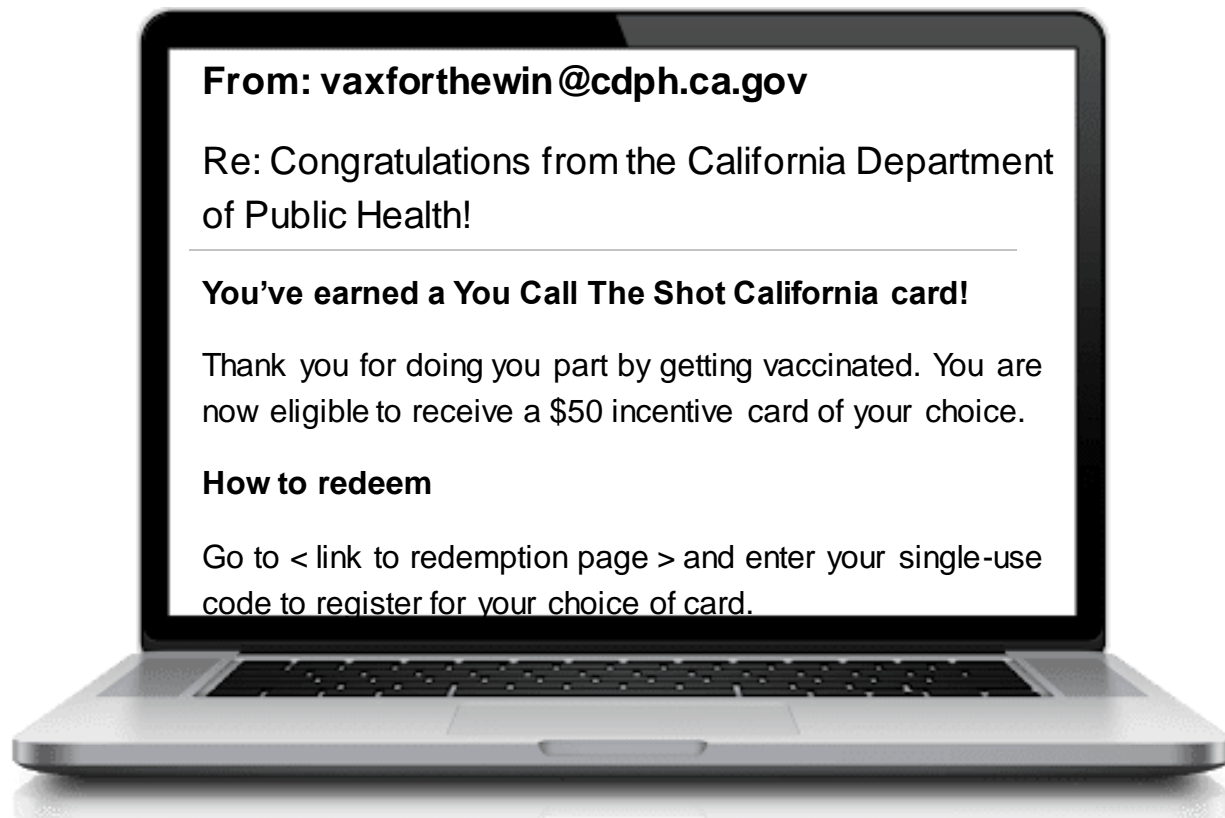
A small illustration of a pair of green flip-flops.An illustration of a silver \$50 Incentive Card. The card has the "You Call The Shot" logo and "Vaccinate ALL 58" text. Above the card are three yellow speech bubbles containing icons: a carton of milk, two dollar signs, and two apples. The background is blue with colorful confetti.

\$50

Incentive Card

Get Vaccinated. Get Rewarded.

Vax for the Win Prize Notifications



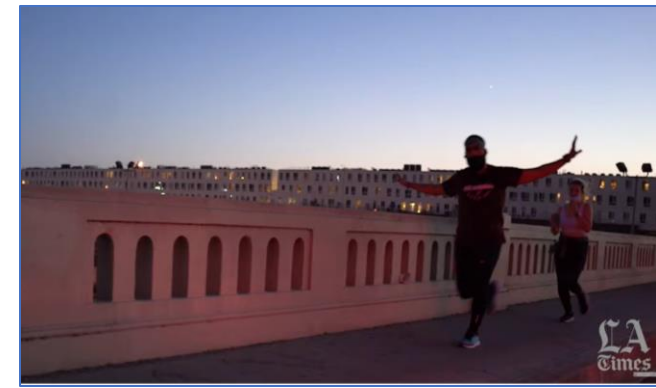
Administration & Allocation

Amy Pine, CDPH

Doses Administered to Date (6/23/21)

40,873,812 doses administered!

- **67.8%** of 12+ population has received at least one dose and 57.6% is fully protected!
- **1,266,161** doses administered in 12-17-year-olds.
- **78.5%** of 65+ population have received at least one dose (67.48% fully protected).



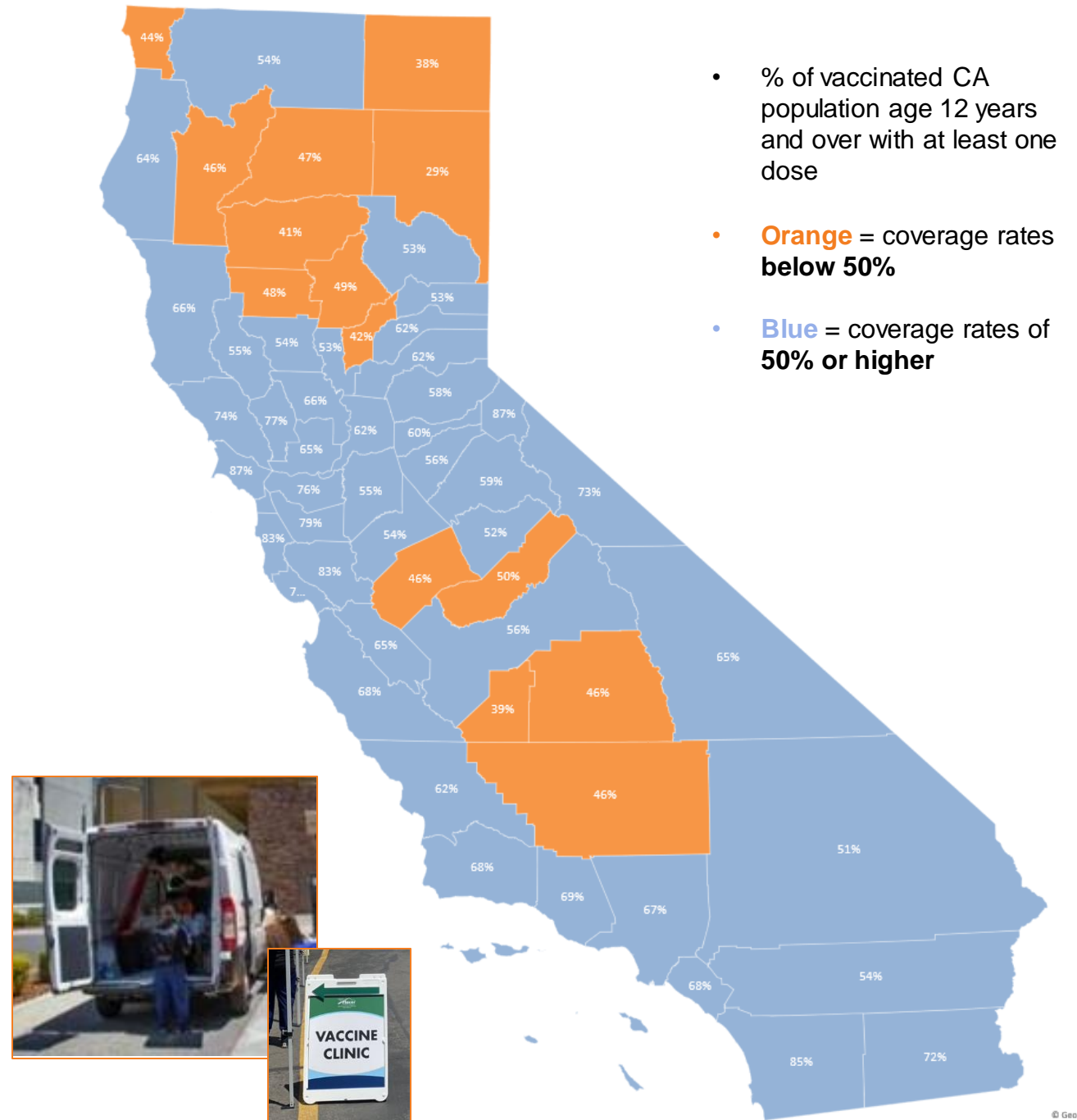
Boyle Heights Runner's Group

Vaccine Equity Metric

Target: Protect **70%** of Q1 population

- **56.1%** of Q1 population has received at least one dose; 45.2% are fully protected.
- Charge: Vaccinate remaining **13.9%** of Q1 population to reach target.

Thank you for the relentless
incrementalism and the radical
convenience!



Communications Update

Cielo Avalos, CDPH

Let's get to immunity.

Highlights from June Week of Action:

➤ Press Events:

- John Legend and Dr. Burke Harris
- Dr. Burke Harris visit Central Valley to thank providers and administer vaccines
- Release of "Vacunate" song:
<https://www.youtube.com/watch?v=x0kwh6Q6V8>

➤ Partnerships with Doctors to answer COVID-19 questions from the public

https://www.facebook.com/CAPublicHealth/videos/?ref=page_internal

➤ Release of COVID-19 vaccine and Fertility Video on social media:

<https://www.facebook.com/CAPublicHealth/posts/10158518576602582>

➤ MarTan Martinez (Redwood Rancheria) Traditional Medicine Healer hosted a meeting with @CAPublicHealth Tribal Liaisons to answer the question: "Where do we go from here?" #traditionalmedicine #spiritualhealing



- We need to be more clinical with our messaging.
- Education is needed to answer basic questions such as:
 - How was the vaccine developed so quickly?
 - What is Herd Immunity?
 - Will the vaccine give me COVID-19?
 - Will the vaccine affect future fertility?
 - Natural immunity vs. vaccine immunity?
 - I am young and healthy I don't need vaccine
 - Long-term side effects

Let's get to immunity.

- Santa Clara County vaccine clinic at PayPal Stadium:
 - Agilas vs. Atlas friendly match
 - 4-hrs. "Fan Fest" area
 - Mariachi appearance during halftime
 - Radio remote onsite
 - América Soccer Legend Appearance
- FB live panel chat with Diane Guerrero, Patty Rodriguez and Mariale with Dr. Diana Ramos in Partnership with ACOG on the topic of fertility.
- API: IG influencers to create personal message in posts and stories
- Native American: Traditional Healing Tribal/AIAN Webinar
- NHPI Keiki Art Event- Install of art exhibit at Pacific Islander Ethnic Museum in LA
- *Tentative*: Social Media Chats with Los Tigres del Norte, Governor Gavin Newsom, and Senator Alex Padilla.

My Turn and myCAvax

Eric Norton, My Turn and Claudia Aguiluz, CDPH

Table of Contents

- What's Next On My Turn & myCAvax
- myCAvax New Small Order Feature Postponed
- Group Scheduling
- Appendix:
 - Group Scheduling Overview and Screenshots
 - Transition to Order Request Process: Phase 1 Completed

What's Next on My Turn Public: Release 13 (6/30)

Priorities

- ✓ Adding date parameter for 2nd dose scheduling flow
- ✓ Add cancel reason on public site
- ✓ Save language selection to person account

General Enhancements

- ✓ Add DOB validation against age range on screening page
- ✓ Split patient details page into sections for clearer user experience
- ✓ Remove Parent / Guardian phone number from screening page

What's Next on My Turn Clinic: Release 13 (6/30)

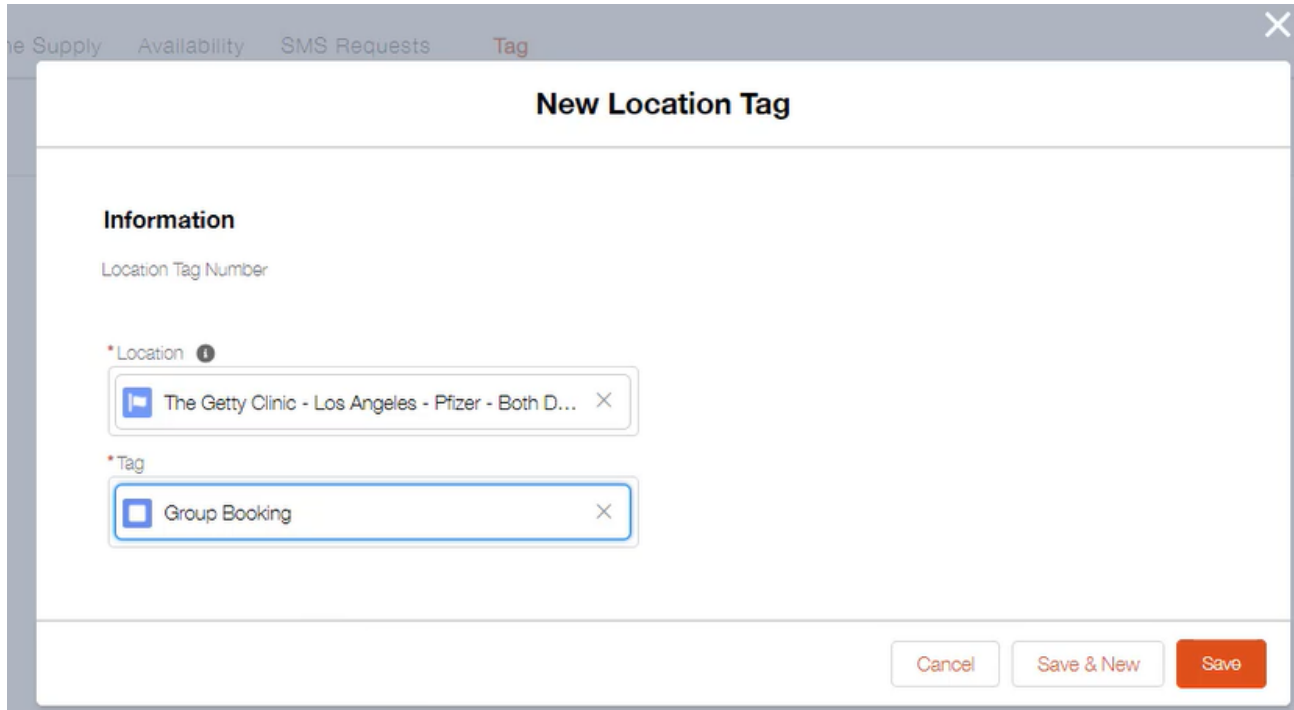
Priorities

- ✓ Updates to consent for minors
- ✓ Bifurcating parent or guardian name into First/Last name
- ✓ Requiring parent or guardian First/Last name and phone number for all minors
- ✓ Breaking parent or guardian address into separate fields
- ✓ Matching public & clinic consent acknowledgements and mapping them to the VA flow
- ✓ Date validations for 2nd dose appointments
- ✓ New Intraday report
- ✓ SMS / Email notifications for appointments
- ✓ Vaccination brand & vaccine administered validation
- ✓ Bulk reschedule date and time separately
- ✓ My Turn Clinic Satisfaction survey

General Enhancements

- ✓ Highlight error fields on walk-in
- ✓ Make "Policy Holder Middle Name" field optional
- ✓ Populate Vaccine Administrator selector with recently added Vaccine Administrators

Group Scheduling – Remember to Tag



The screenshot shows a web application window titled "New Location Tag". At the top, there are tabs for "Supply", "Availability", "SMS Requests", and "Tag", with "Tag" being the active tab. Below the tabs, the form is titled "New Location Tag". Under the "Information" section, there is a label "Location Tag Number". Below this, there are two required fields: "*Location" and "*Tag". The "*Location" field contains a dropdown menu with the selected option "The Getty Clinic - Los Angeles - Pfizer - Both D...". The "*Tag" field contains a dropdown menu with the selected option "Group Booking". At the bottom of the form, there are three buttons: "Cancel", "Save & New", and "Save".

Remember to tag clinics that are available for group/family scheduling.

Patients who want group / family scheduling **will not be able to view your clinic unless you tag it as such.**

What's Next on myCAvax: Release 12 (7/9)

- ✓ System readiness for Small Order submission via myCAvax and **local redistribution** (LHDs/MCEs) including:
 - ✓ Update Provider Order Submission for Small Orders
 - ✓ Update LHD Vaccine Order Review Page for Small Orders
 - ✓ Export orders, shipping contacts/ hours for ease of order approval/ fulfillment coordination at local level
 - ✓ Import Small Orders fulfillment information to complete orders/create a shipping record
 - ✓ Data Updates for Small Order Eligibility and Order Type
 - ✓ Configure Min doses for small orders and Delivery Type for each LHD
 - ✓ Implement validations for Small Order eligibility for locations, Min and Max Order size, delivery methods available within each LHDs/MCEs
- ✓ Small Order Process V2
 - Validations for Distribution
 - Implement Product Family
 - Configure Delivery Method
 - Notify Providers of Small Order Requirements
- ✓ Transfers Enhancements
- ✓ Updates to Order Expire Batch
- ✓ Updates to Product Record Logic
- ✓ Account Status Updates

myCAvax New Small Order Feature Postponed (7/8)

In order to create the best user experience and to alleviate additional oversight to manage small orders, we decided to **postpone** the release of the new functionality surrounding Small Order Requests until the next release on **July 8**.

Postponing allows additional time to:

- Refine and coordinate LHDs/MCEs transition process
- Add additional functionality that limits the capability to place small orders to only those Providers approved for this feature
- Preset shipping / delivery selection for the county
- Provide trainings and answer questions to enhance your user experience

Call Center and Help Desk

If you have technical issues (password resets, etc.) please contact the myCAvax Help Desk at myCAvax.HD@accenture.com.

For questions regarding the COVID-19 Vaccination Program, please contact the COVID-19 Provider Call Center at covidcallcenter@cdph.ca.gov or call (833) 502-1245 (Mon–Fri 8AM–6PM).

Transition to Order Request Process: Phase 2 & 3 *In Progress*



Upcoming Changes	Small Orders via myCAvax (fulfillment by your LHD/MCEs)	Small Orders v2 (Third Party Redistributor)/Requests Marketplace enhancements
Proposed Roll Out	July 8th	TBD
Specific asks for LHJs as applicable	<ul style="list-style-type: none">Review and approve small orders AND standard order requests submitted by active providers via myCAvax.Order delivery will continue following local processes.	<ul style="list-style-type: none">Review and approve small orders AND standard order requests submitted by active providers via myCAvax.Fill orders locally when possible in order to deplete surplus inventoryShipments will be done by a state-contracted vendor via UPS/FedEx
Specific asks for Providers	<ul style="list-style-type: none">Be on the lookout and follow transition guidance shared by your LHD/MCEParticipate in myCAvax Sessions (when available) covering new functionality	<ul style="list-style-type: none">Be on the lookout and follow transition guidance shared by your LHD/MCEParticipate in myCAvax Sessions (when available) covering new functionality

Transition to Order Request Process: Phase 2 & 3 *In Progress*

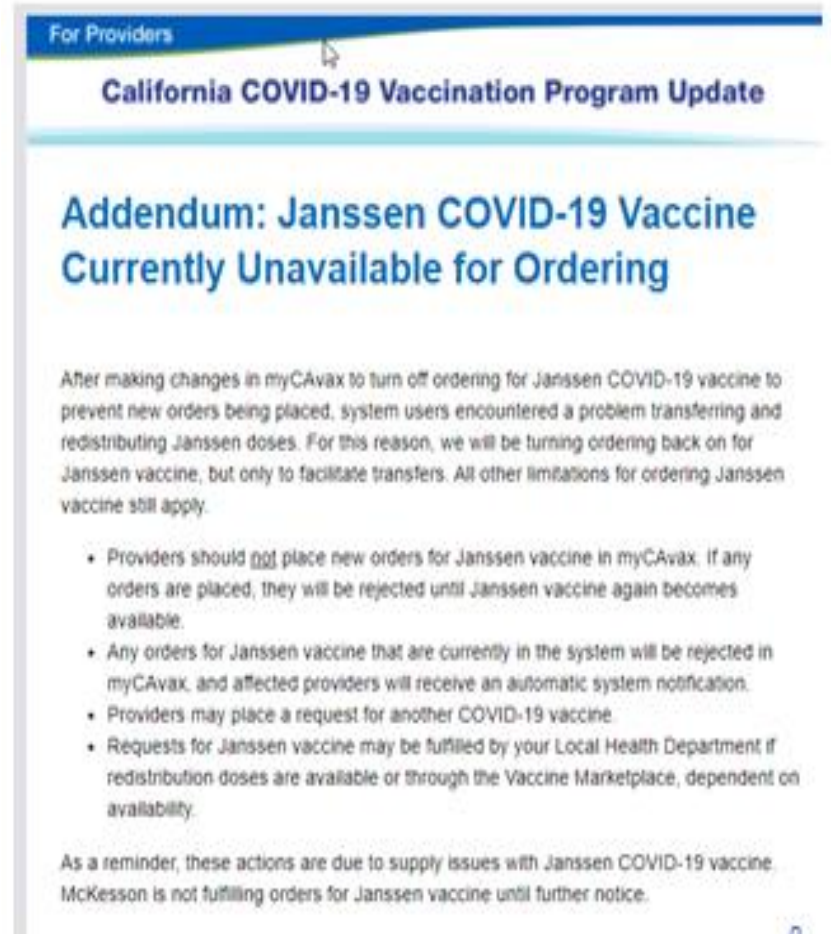
Phase 2

Phase 3

Upcoming Changes	Small Orders via myCAvax (fulfillment by your LHD/MCEs)	Small Orders v2 (Third Party Redistributor)/Requests Marketplace enhancements
Proposed Roll Out	July 8th	TBD
Specific asks for LHJs as applicable	<ul style="list-style-type: none">• Review and approve small orders AND standard order requests submitted by active providers via myCAvax.• Order delivery will continue following local processes.	<ul style="list-style-type: none">• Review and approve small orders AND standard order requests submitted by active providers via myCAvax.• Order shipments will be done by a state-contracted vendor via UPS/FedEx
Stakeholders Involved	CDPH / TPA LHJs / MCEs In-network Providers VFC Providers Out-of-network Providers	CDPH / Third Party vendor / TPA LHJs / MCEs In-network Providers VFC Providers Out-of-network Providers

Vaccine Ordering Updates

- Products currently unavailable for ordering:
 - J&J Janssen Covid-19 Vaccine (effective 6/17/2021)
 - Pfizer 1,170 packaging (effective 6/24/2021)
- Providers should not place new orders for unavailable products
 - Any placed order will be rejected until vaccine products becomes available.
- Providers may place a request for another COVID-19 vaccine
- Alternatively, requests for vaccines may be fulfilled by your Local Health Department if redistribution doses are available or through the Vaccine Marketplace, dependent on availability.



The screenshot shows a document titled "California COVID-19 Vaccination Program Update" with a sub-header "Addendum: Janssen COVID-19 Vaccine Currently Unavailable for Ordering". The text explains that after making changes in myCAVax to turn off ordering for Janssen COVID-19 vaccine, system users encountered a problem transferring and redistributing Janssen doses. For this reason, ordering will be turned back on for Janssen vaccine, but only to facilitate transfers. All other limitations for ordering Janssen vaccine still apply. A bulleted list provides further instructions: providers should not place new orders for Janssen vaccine; any orders placed will be rejected until Janssen vaccine becomes available; any orders currently in the system will be rejected and providers will receive an automatic notification; providers may place a request for another COVID-19 vaccine; and requests for Janssen vaccine may be fulfilled by the Local Health Department or through the Vaccine Marketplace, depending on availability. A reminder at the bottom states that these actions are due to supply issues with Janssen COVID-19 vaccine and that McKesson is not fulfilling orders until further notice.

For Providers

California COVID-19 Vaccination Program Update

Addendum: Janssen COVID-19 Vaccine Currently Unavailable for Ordering

After making changes in myCAVax to turn off ordering for Janssen COVID-19 vaccine to prevent new orders being placed, system users encountered a problem transferring and redistributing Janssen doses. For this reason, we will be turning ordering back on for Janssen vaccine, but only to facilitate transfers. All other limitations for ordering Janssen vaccine still apply.

- Providers should not place new orders for Janssen vaccine in myCAVax. If any orders are placed, they will be rejected until Janssen vaccine again becomes available.
- Any orders for Janssen vaccine that are currently in the system will be rejected in myCAVax, and affected providers will receive an automatic system notification.
- Providers may place a request for another COVID-19 vaccine.
- Requests for Janssen vaccine may be fulfilled by your Local Health Department if redistribution doses are available or through the Vaccine Marketplace, dependent on availability.

As a reminder, these actions are due to supply issues with Janssen COVID-19 vaccine. McKesson is not fulfilling orders for Janssen vaccine until further notice.

9

Pfizer 1,170 Vaccine NOT Available for Ordering

- Centers for Disease Control and Prevention (CDC) announced that Pfizer 1170 vaccine is currently unavailable for ordering until further notice.
- As with Janssen vaccine, ordering capability will be left on in myCAvax for Pfizer 1170 vaccine, but only to allow vaccine transfer/redistribution documentation within the system.
- DO NOT place new orders for Pfizer 1170 vaccine in myCAvax. As alternatives:
 - You may place a request for 1 or more of the Pfizer 450 packaging, as needed (i.e. increments multiples of 450, 900, 1350, etc.).
 - You may place a request doses of Moderna COVID-19 vaccine instead.
 - If redistribution doses are available for Pfizer 1170 vaccine locally, orders may be fulfilled by the Local Health Department or through the Vaccine Marketplace.

Important considerations when ordering Pfizer 450

Packaging & Shipments

- Packaging will include 3 trays of 25 vials each
- Doses are shipped in an AeroSafe thermal shipper which has a slightly different outer appearance than the Softbox shipper used for 1170 Pfizer.
- The internal AeroSafe box components are similar, containing dry-ice and a Controlant monitor embedded in the foam of the lid.
- Dry ice re-fills will not be provided for Pfizer 450 COVID-19 vaccine orders.
- The AeroSafe thermal shipping container for Pfizer 450 is meant to be returned within 10 days of delivery.
- If vaccines will be stored in the thermal shipper utilizing locally sourced dry-ice, then return the shipper within 30 days.
- Resource: Refer to Pfizer's Shipping and Handling guidance for additional information.



Softbox

AeroSafe



AeroSafe



Item	Description
A DRY ICE POD	Holds the top layer of dry ice
B X-DIVIDER	Cardboard X-divider placed on top of the bagged vial cartons to ensure the bagged vial cartons stay in place
C VIAL CARTONS* IN BAG	Each carton contains 25 multiple dose vials
D FOAM LID	Top foam lid that includes an embedded temperature-monitoring device and remains connected to the box
E ALUMINUM INNER LINING	Structure that holds the vial cartons in place, is integrated into the thermal shipping container. The 25-pack cartons are placed into a bag before being placed into the aluminum inner lining
F THERMAL SHIPPING CONTAINER	Outer box of the thermal shipping container

Important considerations when ordering Pfizer 450

Storage

- In the absence of an ultra-low temperature environment:
 - Pfizer vaccines can be stored in a **freezer** between -25°C and -15°C (-13°F to 5°F) **for up to 2 weeks** (label with BUD of 14 days)
 - Any **remaining** unused doses may be transferred to **refrigerator** temperatures between 2°C to 8°C (35°F to 46°F) **for up to 1 month** (label with BUD of 31 days max)
 - **For a total of 45 days** (14 days in the freezer+ 31 days in a refrigerator).
- Resource: Refer to [Storing Pfizer Vaccines](#) for additional information.

Recommended Storage Conditions

Pfizer recommends storing vaccine in ultra-cold freezers between -80°C and -60°C (-112°F and -76°F) until the expiry date printed on the label. Alternatively, vaccine may be stored under conditions below with reduced beyond use dates; beyond use dates must not exceed manufacturer expiration dates. Carefully track cumulative time vials are stored under these alternate conditions. Freezer and refrigerator storage may be easiest. Thermal shippers require significant support, including well-trained staff, dry ice, and consistent protocols.

To maximize vaccine shelf life of unpunctured vials: Plan to transfer vial trays to the coldest environment you can support then transfer progressively to the next temperature range as indicated below. (See redistribution guidance at the end of this document.)

Original Thermal Shipper	Freezer	Refrigerator
Store between -80°C to -60°C (-112°F to -76°F) for up to 30 days (label with a Beyond Use Date of 30 days) then transfer remaining doses to freezer or refrigerator Open container no more than 2 times/day for up to 3 mins/ opening Only open to transfer doses you'll need for the day to freezer or refrigerator; plan accordingly Click link in daily emails to download temperature data; save Excel file for 3 years Recharge dry ice every 5 days ; reseal with packaging tape	Store between -25°C and -15°C (-13°F to 5°F) for up to 2 weeks (label with BUD of 14 days) then transfer remaining doses to the refrigerator Carefully adjust thermostat to this narrow range if storing with routine vaccines Vials may be returned one time to the recommended storage condition of -80°C to -60°C (-112°F to -76°F) and used by the expiration date Monitor temperatures twice daily and report temperature excursions	Store between 2°C to 8°C (35°F to 46°F) for up to 1 month (label with BUD of 31 days max) Combined freezer & refrigerator storage not to exceed 45 days Place vaccine vials removed from frozen storage at the same time in a resealable plastic bag or similar container Monitor temperatures twice daily and report temperature excursions After 1 month, report remaining doses as waste and discard

If proper storage and handling protocols are followed, the following vaccine shelf life can be expected. Plan accordingly.

Storage Units	Max Shelf Life
Thermal shipper to freezer to refrigerator	30 + 14 + 31 = 75 days
Freezer to refrigerator	14 + 31 = 45 days
Standalone freezer only	14 days
Standalone refrigerator only	31 days

For punctured vials: Store at 2°C to 25°C (35°F to 77°F) and use **within 6 hours** from time vaccine was mixed with diluent.

APPENDIX

Group Scheduling

Group scheduling allows families and groups to schedule multiple appointments together at the same time.

Public Overview

- Two initial questions will be added to the flow:
 - Are you booking for a group?
 - How many people are you booking for?
- If booking for a group, a resident will see clinics accepting group bookings
- A resident will only fill out information for the primary patient

Clinic Manager Overview

- To help planning and scheduling, create a new clinic with a “group scheduling” tag
- A group will take up one time slot regardless of group size so manage capacity conservatively

Vaccine Administrator Overview

- Vaccine Administrators will find the appointment for the primary patient and see a new field for “Group Size” (2-5)
- For the additional group members, the Vaccine Administrator will use the walk-in flow to create appointments

Group Scheduling

The appointment booking flow will begin by asking:

- **Are you scheduling an appointment for an individual or a group/family?**

Are you scheduling an appointment for an individual or a group/family?

You can schedule up to five people at a time.

☐ Individual

☒ Group/family

How many people are you scheduling an appointment for?

☐ 2

☐ 3

☐ 4

☒ 5

Please select the age of the youngest person in your group/family.

You must be the parent/guardian of any minors included in your group/family. [Learn more](#)

[Pfizer COVID-19 Vaccine Fact Sheet](#)

☒ 12

☐ 13 - 17

☐ 18 and older

☐ I certify that I, the person completing the registration process, am over the age of 18 years old.

☐ I confirm that I am the parent/guardian of all minors included in my group/family.

Then...

Parent/guardian first name

Emancipated minors can enter their own contact information below.

Parent/guardian last name

Parent/guardian home street address (optional)

Please enter parent/guardian address if different than minor's

Parent/guardian city (optional)

Parent/guardian zip code (optional)

What county do you live in?

Do you need help with transportation to a vaccine clinic, or need a home appointment because you're unable to leave home due to limited mobility or fragile health?

NOTE: Someone will call you to help schedule transportation or home appointment

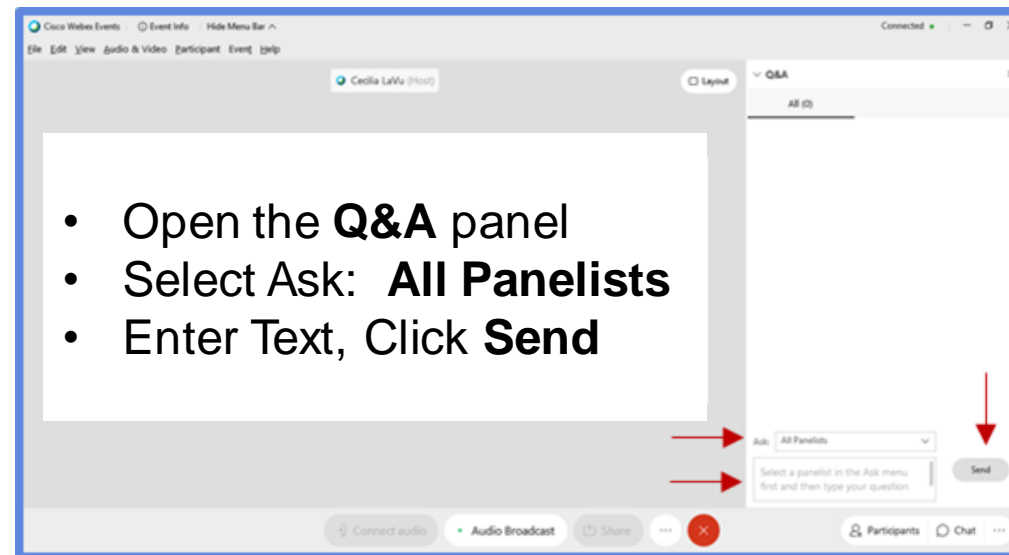
☐ Yes☐ No

If a group appointment includes a minor, they will be required to provide a **Parent/guardian first name** and **last name**

Provider Office Hours Q&A

Please use the Q&A panel to comment or ask a question:

Q&A Panel



Provider Call Center: Vaccine Marketplace Matching

Ana Ramirez, CDPH

Update on Vaccine Marketplace



Metrics (as of 6/24)

Total Records: 902 posts

Excess: 718 posts

- 121 have been closed
- 52 counties reported excess doses

Need Doses: 184 posts

- 82 have been closed
- 17 counties requested excess doses
- Los Angeles, Orange County, and San Diego count for the majority of requests



Enhancements Integrated With Call Center

- Leverage the Call Center to assist providers with matching vaccine needs.
- Share *feedback* to help us maximize the Marketplace's benefits



Reminder – Close Posts:

- Once doses expire
- Once doses are transferred
- If you want to keep doses (J&J)

Vaccine Marketplace Matching

1. Review Vaccine Marketplace report for potential matches
2. Contact LHD(s) for match approval
3. Contact and screen providers
 - Storage and handling
 - Physical transfer of vaccine
 - myCAvax emergency transfer
4. Confirmation email to providers, cc' LHD(s)
 - Job aids and resources

Clinical Update

Dr. Louise McNitt, CDPH

ACIP meeting 6/23/21

- [ACIP June 2021 Presentation Slides | Immunization Practices | CDC](#)
- Association of mRNA COVID-19 vaccines with risk of myocarditis and pericarditis in young adults
- Benefits of vaccination continue to outweigh the risks
- ACIP continues to recommend COVID-19 vaccination for all people 12 and over
- [Statement Following CDC ACIP Meeting from Nation's Leading Doctors, Nurses and Public Health Leaders on Benefits of Vaccination | HHS.gov](#)
- Updated clinical guidance coming here: [Clinical Care Considerations for COVID-19 Vaccination | CDC](#).
- Updated EUA info coming here: [COVID-19 Vaccine EUA Recipient/Caregiver Fact Sheets | CDC](#)

ACIP meeting 6/23/21

- [ACIP June 2021 Presentation Slides | Immunization Practices | CDC](#)
- Booster doses
 - No indication for booster doses at this time
 - CDC will continue to monitor vaccine effectiveness and cases of COVID-19 after vaccination.
 - Need for booster doses will be reconsidered if there is evidence of declining protection against illness, such as decline in vaccine effectiveness, or if a variant of concern substantially impacts vaccine protection from COVID-19 disease.

COVID-19 Vaccine and Infertility



No, COVID-19 vaccines don't impact fertility — here's the science

BY PAUL A. OFFIT, OPINION CONTRIBUTOR — 05/10/21 08:30 AM EDT
THE VIEWS EXPRESSED BY CONTRIBUTORS ARE THEIR OWN AND NOT THE VIEW OF THE HILL

448 COMMENTS

- 2 scientists petitioned the European Medicines Agency (EMA) to withhold Pfizer's mRNA vaccine.
- Believed it could cause infertility because SARS-CoV-2 spike protein shares several short genetic sequences with a placental protein called syncytin-1, which is critical to the development of a healthy placenta.

Why this is not true:

1. SARS-CoV-2 spike protein is immunologically distinct from syncytin-1 – saying they are the same would be the equivalent of saying that two people share the same social security number because both contain the number six.
2. During phase 3 studies of Pfizer's and Moderna's mRNA vaccines, 36 women became pregnant, half in vaccine group and half in placebo group.
3. If antibodies directed against SARS-CoV-2 spike protein could cause infertility, then antibodies against this protein following natural infection should do the same thing. No evidence that COVID-19 pandemic has affected birth rate in the US.

Resources: COVID-19 Vaccine and Infertility

- [Myths and Facts about COVID-19 Vaccines | CDC](#)
- [Interim Clinical Considerations for Use of COVID-19 Vaccines | CDC](#)
- [COVID-19 Vaccination Considerations for Obstetric–Gynecologic Care | ACOG](#)
- [COVID-19 Vaccines: Myth Versus Fact | Johns Hopkins Medicine](#)

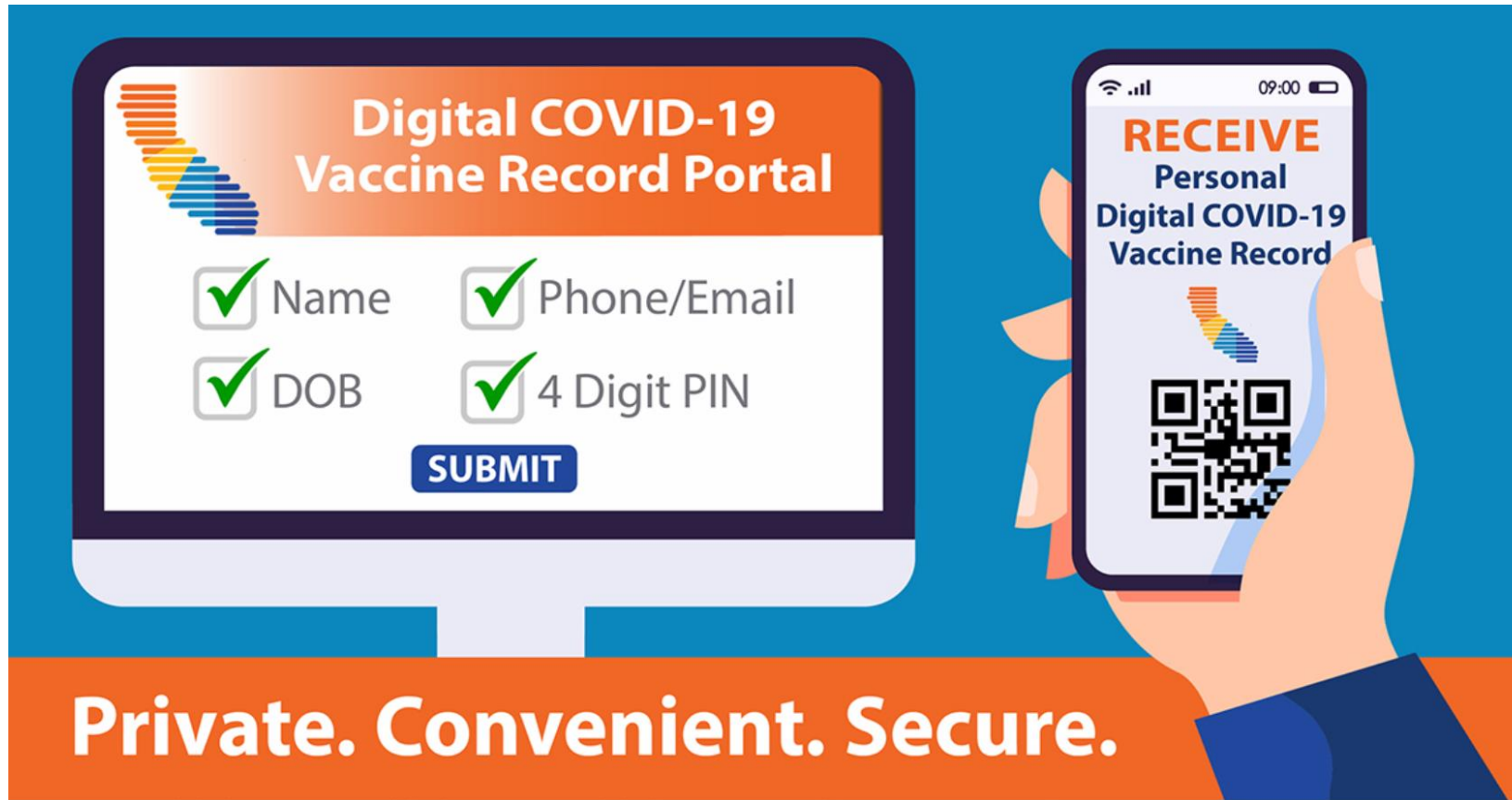
Administration Errors – Wrong Site

Vaccines	Type	Administration error/deviation	Interim recommendation
All currently authorized vaccines (Pfizer-BioNTech Moderna, and Janssen COVID-19 vaccines)	Site/route	<ul style="list-style-type: none">Incorrect site (i.e., site other than the deltoid muscle [preferred site] or anterolateral thigh [alternate site])	<ul style="list-style-type: none">Do not repeat dose.* Inform the recipient of the potential for local and systemic adverse events.
		<ul style="list-style-type: none">Incorrect route (e.g., subcutaneous)	<ul style="list-style-type: none">Do not repeat dose.* Inform the recipient of the potential for local and systemic adverse events.

Digital Vaccine Record

Amy Pine, CDPH

CA's Digital COVID-19 Vaccine Record



<https://myvaccinerecord.cdph.ca.gov/>

[What to Know About California's Digital Vaccine Cards - The New York Times \(nytimes.com\)](https://www.nytimes.com/2021/05/11/health/covid-vaccine-digital-card.html)

myvaccinerecord.cdph.ca.gov

https://myvaccinerecord.cdph.ca.gov

State of California

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Digital COVID-19 Vaccine Record

Digital COVID-19 Vaccine Record

Welcome to the Digital COVID-19 Vaccine Record portal. Just enter a few details below to get a link to a QR code and digital copy of your COVID-19 vaccination record. If you want to share your proof of vaccination, you can use either the electronic version you'll get from the portal or the card you were given at time of vaccination.

If you are a parent or guardian and have multiple vaccine records associated with a single cell phone number or email address, enter each digital vaccine record request separately.

The portal provides only a digital copy of your vaccine record. If you have any more questions about your Digital COVID-19 Vaccine Record, [visit our FAQ](#).

Please fill out the required fields to receive a link to a QR code and digital copy of your COVID-19 vaccination record:

Required fields marked with *

First name *
John

Last name *
Smith

Date of birth *
11/21/1990

Provide the cell phone or email used when you received your COVID-19 vaccine.

☒ Cell Phone ☐ Email

Cell Phone *
(555) 555-5555

Set a 4-digit PIN code to access your vaccine record. *

2 3 0 3

Note: this code will not be sent to you, so please ensure you write down for future use.

☒ By checking this box, you are declaring under penalty of perjury under the laws of the State of California that you are the Patient or Parent/Guardian of the Patient and are therefore authorized to access the Patient's immunization record.

Submit

State Template Verification

CA.gov State of California

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Digital COVID-19 Vaccine Record

Personal Digital COVID-19 Vaccine Record

CA.gov

State of California



Vaccination Information:

Name: John Smith
DOB: 11/21/1990
Dose #1 Date: 5/4/2021
Dose #1 Type/Mfr.: Moderna

Dose #2 Date: 7/9/2021
Dose #2 Type/Mfr.: Moderna

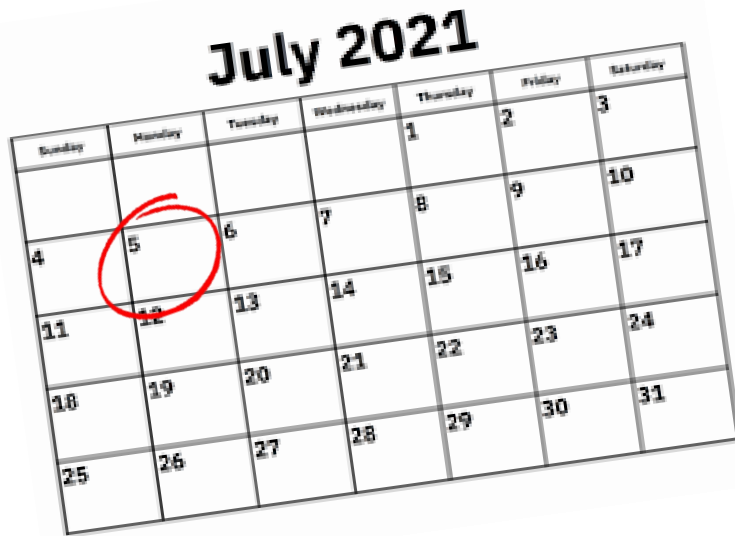
Digital Vaccine Record - myvaccinerecord.cdph.ca.gov

- Created according to an open-source [SMART Health Card](#) framework developed by the [Vaccine Credential Initiative](#) (a coalition of public and private institutions meant to make it easier for various vaccine providers to give people access to their health records while also keeping that information safe)
- [Troubleshooting form](#) in case there are issues....(might take 2 – 3 weeks to resolve some issues)
- [FAQs](#) posted
- Over 500,000 records successfully generated in first 48 hours of operation!
- Call Center Operating to assist 1-833-422-4255

Storage & Handling

Kate McHugh, CDPH

July 4 Holiday Schedule



July 2021

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

- **COVID-19 Vaccine Will Not be Delivered on Monday, July 5** (federally observed holiday)
- **Pfizer**
 - No vaccine deliveries will occur on Monday, July 5
- **Moderna and J&J/Janssen Centrally Distributed Vaccines**
 - No vaccine deliveries will occur on Monday, July 5 or Tuesday, July 6

July 4 Holiday Schedule Table

	Saturday, July 3	Sunday, July 4	Monday, July 5	Tuesday, July 6
PFIZER	Deliveries upon Request	No Deliveries	No Deliveries	Deliveries
McKesson Specialty	Deliveries upon Request	No Deliveries	No Deliveries	No Deliveries

Expiration Checkers

- Janssen/J&J: [vaxcheck.jnj](https://vaxcheck.jnj.com)
- Moderna: [Vial Expiration Date Lookup | Moderna COVID-19 Vaccine \(EUA\) \(modernatx.com\)](https://modernatx.com/vial-expiration-date-lookup)
- [CDC Code Set: Home Page - COVID-19 VACCINE LOT NUMBER AND EXPIRATION DATES \(cdc.gov\)](https://www.cdc.gov/vaccines/imz/downloads/covid19/covid19-vaccine-lot-number-expiration-dates.pdf)
- Providers are responsible for disposing of their own vaccine.
- Remember to report waste in myCAvax!
 - [IMM-1347.pdf \(eziz.org\)](https://www.eziz.org/imm-1347.pdf)

Lot Numbers Expiring June or July

See CDC's [Vaccine Lot Number and Expiration Date](#) webpage

Product	Lot Number	Expiration Date	Product	Lot Number	Expiration Date	Product	Lot Number	Expiration Date
Janssen	210A21A	6/27/2021	Moderna	039K20A	6/20/2021	Pfizer	EM9810	6/30/2021
Janssen	208A21A	6/27/2021	Moderna	039K20-2A	6/20/2021	Pfizer	EN6201	6/30/2021
Janssen	209A21A	6/27/2021	Moderna	037K20A	6/22/2021	Pfizer	EP6955	6/30/2021
Janssen	1805025	7/9/2021	Moderna	025L20A	6/25/2021	Pfizer	EN6200	6/30/2021
Janssen	1802070	7/9/2021	Moderna	038K20A	6/26/2021	Pfizer	EN6199	6/30/2021
Janssen	1805020	7/9/2021	Moderna	026L20A	6/28/2021	Pfizer	EN6204	6/30/2021
Janssen	1805029	7/9/2021	Moderna	027L20A	6/30/2021	Pfizer	EN6203	6/30/2021
Janssen	1802072	7/9/2021	Moderna	041L20A	7/3/2021	Pfizer	EN6198	6/30/2021
Janssen	1805022	7/9/2021	Moderna	011L20A	7/3/2021	Pfizer	EN6208	6/30/2021
Janssen	1805018	7/9/2021	Moderna	042L20A	7/5/2021	Pfizer	EN6202	6/30/2021
Janssen	1802068	7/9/2021	Moderna	012L20A	7/6/2021	Pfizer	EN6205	6/30/2021
Janssen	1805031	7/10/2021	Moderna	043L20A	7/7/2021	Pfizer	EM9809	6/30/2021
Janssen	1808609	7/24/2021	Moderna	013L20A	7/8/2021	Pfizer	EN6206	6/30/2021
Janssen	1808978	7/28/2021	Moderna	028L20A	7/9/2021	Pfizer	ER8736	7/31/2021
			Moderna	004M20A	7/10/2021	Pfizer	EN6207	7/31/2021
			Moderna	006M20A	7/12/2021	Pfizer	EW0153	7/31/2021
			Moderna	029L20A	7/13/2021	Pfizer	EW0161	7/31/2021
			Moderna	007M20A	7/14/2021	Pfizer	EW0162	7/31/2021
			Moderna	030L20A	7/16/2021	Pfizer	ER8727	7/31/2021
			Moderna	011M20A	7/16/2021	Pfizer	ER8737	7/31/2021
			Moderna	010M20A	7/19/2021	Pfizer	ER8732	7/31/2021
			Moderna	012M20A	7/20/2021	Pfizer	EP7534	7/31/2021
			Moderna	031L20A	7/22/2021	Pfizer	EW0158	7/31/2021
			Moderna	015M20A	7/29/2021	Pfizer	EP7533	7/31/2021
			Moderna	013M20A	7/31/2021	Pfizer	ER8730	7/31/2021
						Pfizer	ER8729	7/31/2021
						Pfizer	ER8734	7/31/2021
						Pfizer	ER2613	7/31/2021
						Pfizer	ER8733	7/31/2021
						Pfizer	EW0150	7/31/2021
						Pfizer	ER8735	7/31/2021
						Pfizer	ER8731	7/31/2021
						Pfizer	EW0151	7/31/2021

Ancillary Kit Configuration Tool

- CDC developed a tool to assist with ancillary kit configurations when redistributing
- [COVID-19 Vaccine – California Vaccines for Children \(VFC\) \(eziz.org\)](https://eziz.org)
 - In the "Redistribution, Repositioning & Transfers" section, link titled "[Ancillary Kit Configuration Tool](#)"

Instructions:

- This tool identifies the no. of ancillary items required to pick/pack given a required no. of doses
- For each kit being broken down, please enter the required number of doses in the yellow box
- Please note, figures are rounded for ease of use. This means for low-dose quantities, recommended items may not include low volume items such as Needle Info

Standard Adult			SPMK Adult			Pfizer 450 Adult		
Total doses: 100			Total doses: 1170			Total doses: 450		
Doses required: 50			Doses required: 560			Doses required: 250		
Product	Product Description	Qty	Product	Product Description	Qty	Product	Product Description	Qty
Needles	22-25G x 1"	43	Needles	22-25G x 1"	397	Needles	22-25G x 1"	175
Needles	22-25G x 1.5"	10	Syringes	1ml LDV	397	Syringes	1ml LDV	175
Syringes	1ml or 3ml	53	Needles	22-25G x 1"	89	Needles	22-25G x 1"	42
Alcohol Pads	Sterile, individually sealed	105	Syringes	1ml	89	Syringes	1ml	42
Vaccination Card		50	Needles	22-25G x 1.5"	108	Needles	22-25G x 1.5"	47
Needle Info Card		1	Syringes	1ml	108	Syringes	1ml	47
Face Shield		1	Needles, Mixing	21-25G x 1.5"	98	Needles, Mixing	21-25G x 1.5"	44
Surgical Mask		2	Syringes, Mixing	3ml or 5ml	98	Syringes, Mixing	3ml or 5ml	44
			Alcohol Pads	Sterile, individually sealed	1388	Alcohol Pads	Sterile, individually sealed	617
			Vaccination Card		574	Vaccination Card		250
			Needle Info Card		5	Needle Info Card		2
			Face Shield		12	Face Shield		6
			Surgical Mask		24	Surgical Mask		11
			Diluent		96	Diluent		42

Wrap-Up

Leslie Amani, CDPH

Hear it? Clear It.

If you see or hear of any vaccine-related rumors within the communities you serve, share them with our Trust and Safety team via the CDPH Rumors Inbox.



Trust and Safety Team

Our shared mission is to reduce COVID-19 vaccine hesitancy and increase vaccination across the State of California.



How You Can Help

You are critical in our effort to provide Californians accurate and timely information around COVID-19 vaccination.



Monitor What You See and Hear






Monitor online media and what you hear in your local communities for potential rumors and inaccurate information.

If found, **report** it to **rumors@cdph.ca.gov**

[Contact](#)

Where can I go for additional help?

Local Health Jurisdictions/County Representatives have an assigned TPA Account Manager for each LHJ/County. When sending an email to any of these teams, please :cc your TPA Account Manager so they can follow up on your behalf, if necessary.

Type of Support	Description
 Allocations process inquiries	<p>This email box is being managed by a TPA team that is partnering with the State to set up the new site-level direct allocation process. They will obtain answers for you and respond, or forward to the TPA Account Manager for your LHJ/County who will contact you directly. Email: TPA_allocations@blueshield.ca.com.</p>
 myCAvax help desk	<ul style="list-style-type: none"> Dedicated staff provides up-to-date information and technical support through myCAvax help desk: myCAvax.HD@Accenture.com or (833)-502-1245 “411” myCAvax webinar training sessions are currently being scheduled each week. Send an email to the above address to inquire about the session schedule and invitation.
 My Turn/ My Turn Clinic help desk	<p>For Onboarding (those in process of onboarding): myturnonboarding@cdph.ca.gov For General Questions: myturninfo@cdph.ca.gov For Technical Assistance: MyTurn.Clinic.HD@accenture.com or 415-621-9494, open 7 days/week 7am - 7pm For job aids and demo and training opportunities: https://eziz.org/covid/myturn/</p>
 COVID-19 Call Center for Providers/LHJs	<p>The COVID-19 Call Center for Providers is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.</p> <ul style="list-style-type: none"> Email: covidcallcenter@cdph.ca.gov Phone: (833) 502-1245 (Monday through Friday from 8AM–6PM)
 TPAgeneralinquiry	<p>This email box is being managed by a team at the TPA who will either respond to you directly with an answer to your general question or forward your question/request to the specialized team managing the information you are seeking so that team can respond to you directly. Email: TPA_Inquiry@blueshieldca.com</p>

Source: TPA Vaccine Task Force

Where can I go for enrollment support?

California Medical Association (CMA) Enrollment Support

To receive assistance with the enrollment process, contact:

- CMA at VaccineNetwork@cmadocs.org
- CMA Member Services: 800-786-4262



Your Feedback is Important to Us

Poll: How helpful was today's Provider Office Hours to your work?

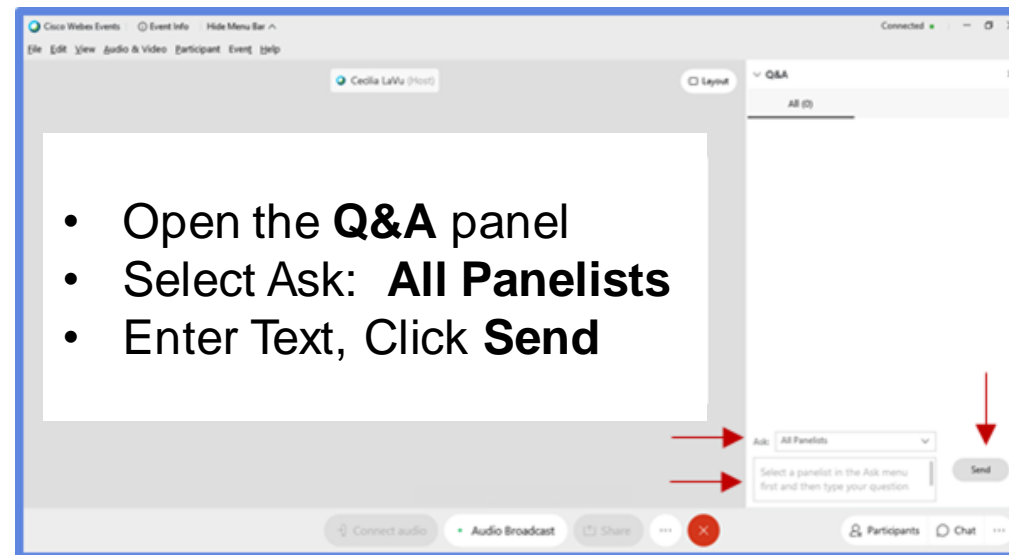
- A. Very helpful
- B. Helpful
- C. Somewhat helpful
- D. Slightly helpful
- E. Not helpful at all



Provider Office Hours Q&A

Please use the Q&A panel to comment or ask a question:

Q&A Panel



Thank you!



Next Monday:

Next Friday:

My Turn & myCAvax Office Hours

Provider Office Hours

Monday, June 28 12:00 PM

Friday, July 2 9:00 AM

Audio Conference: 415-655-0001

Access Code: 145 995 8782

Session Number: 145 995 8782

Session Password: Immunize2020!