

Welcome to the California Department of Public Health California COVID-19 Vaccination Program

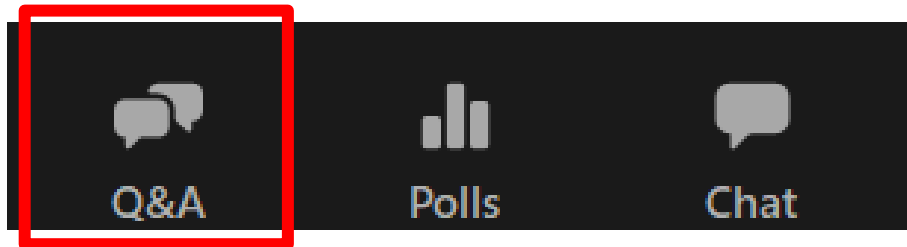
My Turn & myCAvax Monday Office Hours

Monday, June 6, 2022



My Turn myCAvax Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Housekeeping

Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.



If you have post-webinar questions, please email leslie.amani@cdph.ca.gov

My Turn and myCAvax

Eric Norton, My Turn

Izabella Samuel, My Turn

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Table of Contents

- Pfizer pediatric (6 months - 4 years, **maroon cap**) and Moderna pediatric (6 months - 5 years) My Turn Update for Clinic Managers and Vaccine Administrators
- What's Next in My Turn? Release 27 for Clinic Managers and Vaccine Administrators
- Attend the What's New in My Turn Session Tomorrow! For Clinic Managers and Vaccine Administrators
- Clinic Link Expiration Release 27 Update for Clinic Managers
- Pfizer pediatric (5-11, **orange cap**) Booster Data Fix Update for Clinic Managers and Vaccine Administrators
- My Turn Demo
 - Release 26.5 Updates
- Pediatric Pre-Ordering Reminders for Providers and LHDs/MCEs
- Product Groupings Now Live! For Providers
- Pediatric Allocations for LHDs/MCEs
- Viewing Reports in myCAvax for LHDs/MCEs
- myCAvax Demo
 - Viewing Reports in myCAvax for LHDs/MCEs
 - Viewing Reports in myCAvax on the Community Side for Providers and LHDs/MCEs

Appendix:

- What's Next in My Turn? Release 27
- myCAvax – Known Issues & Workarounds
- Helpful Reports in myCAvax for LHDs/MCEs
- Slide Icon Key
- Release Roadmaps
- [Link to myCAvax Trainings](#)
- [Link to the My Turn and myCAvax Feedback Form](#)

Pfizer Pediatric (6 months-4 years, Maroon Cap) & Moderna Pediatric (6 months-5 years) Updates

Clinic Managers and Vaccine Administrators



- For the forecasted My Turn release, the **VRBPAC meeting is scheduled for June 14th and 15th** followed by the **ACIP meeting scheduled for June 22nd and 23rd. The WSSSRWG will meet shortly after.** The first delivery date for the pediatric vaccine is scheduled for June 20th.
- By June 15th, My Turn Clinic will have the ability to input Pfizer pediatric (6 months-4 years, **maroon cap**) (baby Pfizer) and Moderna pediatric (6 months-5 years) (baby Moderna) via inline and bulk upload functionality in case of early approval.
- By June 21st, My Turn Public and Clinic will be ready to deploy baby Pfizer (3 doses) and baby Moderna (2 doses) through scheduling, walk-ins, and inline/bulk upload.

Get Ready for My Turn Release 27!

Clinic Managers and Vaccine Administrators



New updates for My Turn Public and Clinic will launch 6/7.



Release Highlights

- ✓ Test to Treat information will be updated and Q&A will be added.

My Turn Public

Release Highlights

- ✓ Expiration Date will be automatically set to 6 months after the clinic close date for Clinic Specific Links.
- ✓ "Other" will be added as an option to the State field for bulk uploads.
- ✓ A New report will be created for Appointments that Automatically Change to 'Vaccinated' status.
- ✓ Data fix for 5-11 additional doses will be processed.
- ✓ A 4 hour grace period for bulk uploads will be added before records are sent to the IIS registry.

My Turn Clinic

Attend What's New in My Turn Tomorrow!

Clinic Managers and Vaccine Administrators



**Attend the What's New in My Turn
Session on Tuesday – June 7th from
4-5 PM PT.**

Use this link to register!

My Turn Clinic Link – Release 27 Update

Clinic Managers and Vaccine Administrators



Expiration date for a clinic specific link will automatically set to 6 months after the Clinic closing date!

This way, if you choose to extend your clinic beyond the initial close date the clinic link will still work!

The screenshot shows the 'ABC Clinic' management page. At the top, there are buttons for 'Clone Clinic And Availability', 'Add Volunteer Director', and 'Add Vaccine Administrators'. Below these, a table displays clinic details: Account (Los Angeles County Vaccine Preventable Disease Control Program), Clinic Hours (12am - 11:59pm Mon-Sun), Start Date (5/7/2021), and Closing Date (1/9/2025). A 'Book Appointments' button is on the left, and an 'Activate Location' toggle switch is on the right. A navigation bar includes links for Details, Vaccine Inventory, Vaccine Supply, Availability, SMS Requests, Tags, Reporting, Contacts, and Clinic Links (which is highlighted). Below the navigation bar, there's a 'Generate New Link' button. At the bottom, a table lists clinic links with columns for URL, Expiration Date, Landing Page, Language, Active status, QR Code, and Action.

URL	Expiration Date	Landing Page	Language	Active	QR Code	Action
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Pfizer Pediatric (5-11, Orange Cap) Booster Data Fix

Clinic Managers and Vaccine Administrators



The My Turn system data fix will be processed on June 7th as a part of Release 27 to convert Booster doses administered to this age group during the workaround period to 'Booster' doses.

Any true 'Additional Dose' appointments from the workaround period will need to be changed back to 'Additional Dose' following the data fix. Starting Wednesday, June 8th Clinic Managers will need to utilize the Edit IIS functionality to update these doses, so keep track of Patient Name and Date of Appointment or any preferred identification information from the workaround period.

My Turn Demo

**1. Release 26.5
Functionality for Clinic
Managers and Vaccine
Administrators**



Q&A

Pediatric COVID-19 Vaccine Pre-Orders

LHDs/MCEs and Providers



Pfizer pediatric (6 months – 4 years, maroon cap) and Moderna pediatric (6 months – 5 years)

Pre-Ordering for both Pfizer and Moderna products is in progress for LHDs/MCEs and Providers. The minimum order amount is 100 doses for both products.

Wave 1:

- Pre-Orders were opened in myCAvax on Friday, June 3rd.
- Any Orders submitted **after 5 PM today** will be included in Wave 2.
- Only Pre-Order if your Provider **location will be open to receive vaccines on Monday, June 20th (Federal Juneteenth Holiday observed).**

Wave 2:

- Pre-Orders will be open in myCAvax tomorrow Tuesday, June 7th to Friday, June 10th at 5 PM.
- Vaccine will be delivered June 21st through June 24th.
- Routine ordering for the new products and small orders timeline (Pfizer only through TPR) will be shared once we receive more information.
- Regular order cadence will continue for existing approved COVID-19 vaccine products.

Pediatric COVID-19 Vaccine Pre-Orders

LHDs/MCEs and Providers



Monday	Tuesday	Wednesday	Thursday	Friday
May 30	31	June 1	2	3 Wave 1 Pre-Orders Opens on myCAvax (Delivery on 6/20) [†]
6 Wave 1 Order by 5pm (Delivery on 6/20) [†]	7 LHD Approval by 12pm CDPH submits orders–Wave 1 Wave 2 Order Period (Delivery on 6/21-6/24)	8	9	10 Wave 2 Order by 5pm (Delivery on 6/21-6/24)
13 LHD Approval by 12pm CDPH submits orders–Wave 2	14 FDA VRBPAC	15 FDA VRBPAC (anticipated approval [^])	16 ACIP Western States (anticipated approval [^])	17
20 Juneteenth Holiday Wave 1 Deliveries (contingent upon approval [^])	21 Wave 2 Deliveries (contingent upon approval [^])	22	23	24

[†] Only order during Wave 1 if you can receive vaccines on Monday, June 20th, otherwise order during Wave 2.

^{**} Pre-orders submitted after 6/6 at 5pm will be included in Wave 2.

[^] Delivery is contingent upon FDA, ACIP, and Western States approval

Product Groupings – Now Live!

Providers



The Product Groupings went live in myCAvax on the evening of Friday, June 3rd. These will be helpful when determining the age group for your desired products!

*Account
Cinderella's Castle

Only enter values for products you want to order, otherwise leave fields blank.

Reported Inventory (VaccineFinder)			On-hand Inventory			Doses administered		Order size	
*Vaccine product	Quantity	Last updated	*Quantity	Lot number	Expiration/Beyond use date	*Qty since last order	Order increments	*Doses requested	
Pfizer (6 Months - 4 years)	<input type="text"/>	<input type="text"/>	<input type="text"/> + <input type="text"/>	100 dose min 100 (over 100)	<input type="text"/>	<input type="text"/>	Clear Row
Moderna (6 Months - 5 years)	<input type="text"/>	<input type="text"/>	<input type="text"/> + <input type="text"/>	100 dose min 100 (over 100)	<input type="text"/>	<input type="text"/>	Clear Row

Pediatric Allocations for LHDs/MCEs

LHDs/MCEs



The **allocation cadence** will be determined once orders are consistent – we expect it to be similar to the current cadence.

Allocations were updated in myCAvax on June 2nd. You can view them on the **LHD/MCE Virtual Inventory** in myCAvax.



Allocations from **Wave 1** will carry over to **Wave 2**.

myCAvax LHD/MCE Virtual Inventory

50+ items • Sorted by CDPH Master Allocation • Filtered by All lhd/mce virtual inventory • Updated a few seconds ago

LHD/MCE Virtual Inv...	Account	Product	CDPH Master All...	Allocat...	Reallo...	Order...	Balance
<input type="checkbox"/> LHD/MCE-0166	Contra Costa County Local Health Department	Pfizer (12 years - 100+ years) - 1170/6 trays of 195 - COVID-19 Va...	CDPHVI-0013	1,514,350	-250,2...	178,620	1,085,519
<input type="checkbox"/> LHD/MCE-0167	Fresno County Department of Pub...						
<input type="checkbox"/> LHD/MCE-0168	Los Angeles County Department o...						
<input type="checkbox"/> LHD/MCE-0169	Madera County Public Health						
<input type="checkbox"/> LHD/MCE-0170	Marin County Health and Human S...						
<input type="checkbox"/> LHD/MCE-0171	Napa County Health and Human S...						
<input type="checkbox"/> LHD/MCE-0172	Orange County Health Care Agenc...						
<input type="checkbox"/> LHD/MCE-0173	Sacramento Department of Health						

LHD/MCE Virtual Inventory Details: LHD/MCE-0178

Details

LHD/MCE Virtual Inventory	LHD/MCE-0178	CDPH Master Allocation	CDPHVI-0013
Account	San Mateo County Health Service Department	Product	Pfizer (12 years - 100+ years) - 1170/6 trays of 195 - COVID-19 Vaccine
Allocated from CDPH	137,375	Reallocated to/from LHD	2,250

Inventory Summary

Requested	Adjusted
148,005	-15,700
Ordered	Balance
132,305	7,320

System Information

Owner	Last Modified By
Migration User	Mrudula Ravilla - 12/10/2021, 9:06 AM
Created By	Migration User - 12/3/2020, 9:37 AM

LHD/MCEs Allocations (6+)

LHD Allocation Name	Number of Doses Alloc...	Created Date	Created By
CDPH-08137	2,340	7/1/2021, 1:48 PM	Swarupa Todatdy
CDPH-08107	1,170	6/23/2021, 12:01 PM	Swarupa Todatdy
CDPH-08105	-1,170	6/23/2021, 11:59 AM	Swarupa Todatdy
CDPH-08104	-1,170	6/23/2021, 11:52 AM	Swarupa Todatdy
CDPH-08101	2,340	6/23/2021, 11:46 AM	Swarupa Todatdy
CDPH-08096	21,060	6/18/2021, 9:40 AM	Swarupa Todatdy

LHD/MCE Virtual Inventory History (6+)

Date	Field	User	Original Value	New Value
12/10/2021, 9:06 AM	Ordered	Mrudula Ravilla	128,795	132,305
12/10/2021, 9:06 AM	Requested	Mrudula Ravilla	146,835	148,005
12/10/2021, 9:05 AM	Ordered	Mrudula Ravilla	131,135	128,795
12/10/2021, 9:05 AM	Requested	Mrudula Ravilla	148,005	146,835

Reports in myCAvax

LHDs/MCEs



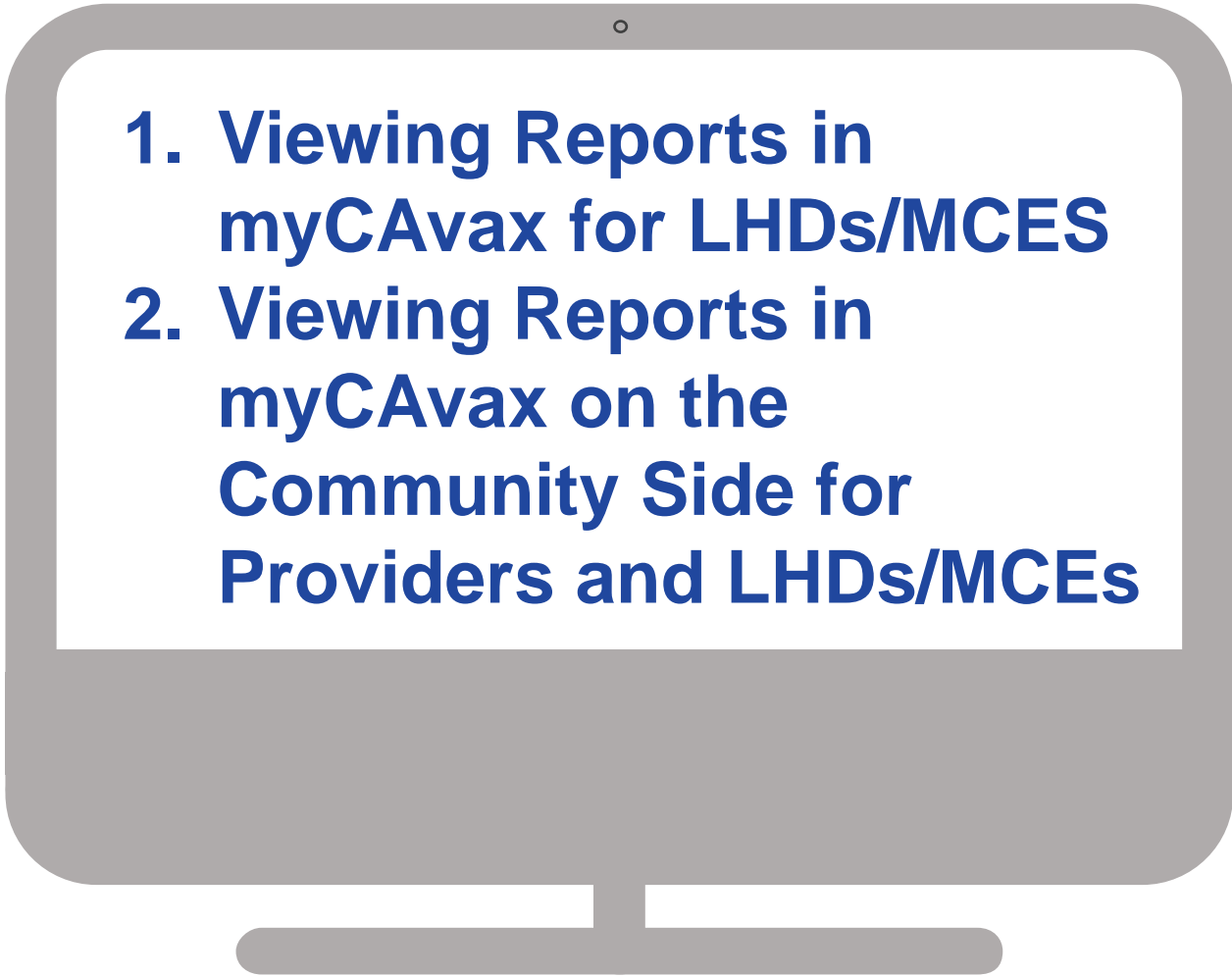
- To navigate to the COVID-19 Reports Folder:**
1. Expand the **More** dropdown and select **Reports**.
 2. Select **All Folders** and then **COVID-19 Reports** to view the folder.
 3. Open any sub-folder to view the reports within.

The screenshot shows the myCAvax interface with the following elements:

- Top Navigation Bar:** Includes a search bar, navigation tabs (Home, Training, Accounts, etc.), and a 'More' dropdown menu.
- More Dropdown Menu:** Expanded to show 'Reports' (indicated by a blue circle with the number 1).
- Reports Page:** Displays a list of folders under 'All Folders' (90 items). The 'All Folders' filter is selected (indicated by a blue circle with the number 2).
- COVID-19 Reports Folder:** Expanded to show a list of sub-folders (indicated by a blue circle with the number 3).
- COVID-19 Reports Table:** A table listing reports within the COVID-19 Reports folder.

Name	Description	Folder	Created By	Created On	Subscribed
Orders		COVID-19 Reports	Copado Integration User	4/25/2022, 1:45 PM	
Vaccine Marketplace		COVID-19 Reports	Copado Integration User	4/25/2022, 1:45 PM	
Allocations and Vaccine Inventory		COVID-19 Reports	Copado Integration User	4/25/2022, 1:45 PM	
Archives		COVID-19 Reports	Copado Integration User	4/25/2022, 1:45 PM	
Contact Lists		COVID-19 Reports	Copado Integration User	4/25/2022, 1:45 PM	
Provider Enrollment		COVID-19 Reports	Copado Integration User	4/25/2022, 1:45 PM	
Shipping		COVID-19 Reports	Copado Integration User	4/25/2022, 1:45 PM	
TPR		COVID-19 Reports	Copado Integration User	4/25/2022, 1:45 PM	
Site Visits		COVID-19 Reports	Praveen Yadavalli	4/25/2022, 2:55 PM	
LHD Dashboard Reports		COVID-19 Reports	Yesenia Del Real	4/25/2022, 4:25 PM	

myCAvax Demo

- 
- 1. Viewing Reports in myCAvax for LHDs/MCES**
 - 2. Viewing Reports in myCAvax on the Community Side for Providers and LHDs/MCEs**



Q&A

APPENDIX

What's Next on My Turn: Release 27 (06/01)

My Turn Public

General Enhancements

- ✓ Update post appointment communications to check administration date and time.
- ✓ FHIR Integration to redirect residents from vaccines.gov to My Turn – Phase 2.
- ✓ [Continued] Failure Point Notification – setting up monitoring tools throughout My Turn System to flag (potential) issues.
- ✓ Continued Analysis – Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability.
- ✓ Test to Treat information will be updated and Q&A will be added.

My Turn Clinic

General Enhancements

- ✓ [Clinic Specific Links] Make Expiration Date Optional
- ✓ [Bulk Walk-In Upload] Add "Other" as an option to the State field
- ✓ [Reports] Create a New report for Appointments that Automatically Change to 'Vaccinated' status
- ✓ Data fix for 5-11 additional doses
- ✓ Investigation
 - ✓ Incorrect lot numbers being entered
 - ✓ Turn off SMS Confirmation for In-Home Vaccinations
 - ✓ Add grace period between Bulk Uploads & Contact records before sent to IIS

myCAvax – Known Issues - *Updated 6/03*



Known Issues

‘Qualified Frozen Vaccine Transport Container’ Missing in the Community multi-line form?

- ✓ We are working on correcting an issue where the option to select ‘Qualified Frozen Vaccine Transport Container’ is missing in the Community multi-line ordering form



Workaround/Next Steps

- ✓ Fix: TBD
- ✓ Workaround: If you would like to select this option, you can make note in the ‘Comments’ field

Reports in myCAvax - Vaccine Transfers Report

LHDs/MCEs




Vaccine Name ↑	Transfer Type ↑	Vaccine Sender: County ↑	Order Number	Vaccine Sender: Account Name	Vaccine Sender: Provider Pin	Vaccine Receiver: Account Name	Vaccine Receiver: Provider Pin	Transfer Date	Number of Doses Transferred	Lot #	Status
Moderna (18 years - 100+ years) - 100/1 box of 10 - COVID-19 Vaccine (104)	Redistribution transfer (70)	(21)	00030708	Santa Clara County Public Health Department	-	MayView Community Health Center Mountain View	070709	3/2/2021	120	023M20A	In Progress
			00024413	Test13 Location	23223	Test51 location	2432	3/3/2021	100	10	In Progress
			00030719	Santa Clara County Public Health Department	-	AACI - Moorpark	070894	3/30/2021	10,000	333	In Progress
			00031351	Automation Test	C12825	Automation_Test_Location-inactive	Z12345	4/13/2021	100	lot56	In Progress
			00021924	jai Feb22D	-	Jaclynn Do Family Medicine	024218	3/1/2021	10	1234	In Progress
			00030831	Madera County Department of Public Health Organization	-	A1CARE PHARMACY	C12291	4/5/2021	55	33	In Progress
			00030832	Madera County Department of Public Health Organization	-	A1CARE PHARMACY	C12291	4/5/2021	55	33	In Progress
			00030810	Madera County Department of Public Health Organization	-	D Street Medical Center	072123	4/5/2021	11	333	In Progress
			00030833	Madera County Department of Public Health Organization	-	AACI - Moorpark	070894	4/5/2021	11	22	In Progress
			00030812	Madera County Department of Public Health Organization	-	Aasha Pediatrics	C10642	4/5/2021	50	555	In Progress
			00002806	Hamilton Hospital	-	GHTestCEO Gates	-	2/2/2021	30	LOT123	In Progress
			00002802	360Clinic	-	-	-	2/1/2021	10	11dd	In Progress
			00002801	Hamilton Hospital	-	GHTestCEO Gates	-	2/1/2021	20	lot123	In Progress
			00002803	Hamilton Hospital	-	Hamilton Clinic	H12345	2/3/2021	200	lot123	In Progress
			00002781	Hamilton Hospital	-	Claudia's Kids Satellite #1	070460Test	2/1/2021	100	tester123	In Progress
			00002819	Hamilton Hospital	-	Hamilton Clinic	H12345	2/1/2021	20	lot123	In Progress
			00002799	Hamilton Hospital	-	GHTestCEO Gates	-	2/2/2021	200	lot123	In Progress
			00002804	360Clinic	-	-	-	2/1/2021	10	fd33	In Progress
			00003016	location3	C0025	Queen1	21455	2/2/2021	45	AH810M	In Progress
			00003011	Claudia's Kids	-	Call Kids #310	CAA075466	2/1/2021	80	512	In Progress
			00003053	test 19	C127	loc3	76868	2/5/2021	20	123	In Progress
			Subtotal							11,247	

The **Transfer Report** is a summary of vaccine transfers grouped by the vaccine product.

Here, you can find details of the **vaccine sender**, **vaccine receiver**, the **order number**, **transfer type**, the **number of doses**, and the **status of the transfer**.

Reports in myCAvax – Orders processed for Distribution

LHDs/MCEs



Report: Accounts with Vaccine Order

Orders processed for Distribution

Summary of orders approved and processed through CDC

Owner Role

Order Type

Vaccine: Product Name

Alameda County (32)

Standard Order (CDC) (7)

Janssen (18 years - 100+ years) - 100/2 boxes of 50 - COVID-19 Vaccine (3)

Parent Account: Account Name	Account Name	Order Number	Approved Quantity	Shipping City	Shipping
Hamilton Hospital	Hamilton Clinic	00030466	200	Castro Valley	94552
Hamilton Hospital	Hamilton Clinic	00047564	100	Castro Valley	94552
Hamilton Hospital	Hamilton Clinic	00044549	100	Castro Valley	94552
Subtotal			400		
Pfizer (12 years - 100+ years) - 450/3 trays of 75 - COVID-19 Vaccine (2)					
Subtotal					
Pfizer (5 years - 11 years) - 100/box - COVID-19 Vaccine (2)					
Subtotal					
Subtotal					
Small Order (Redistributor) (25)					
Janssen (18 years - 100+ years) - 100/2 boxes of 50 - COVID-19 Vaccine (7)					
Subtotal					

Total Records

Total Approved Quantity

Total Doses Requested

Total Current Inventory (Snowflake)

349

135,484

175,017

0

Sum of Approved Quantity

Vaccine: Product Name

Alameda County

Janssen (18 years - 100+ years) - 100/2 boxes of 50 - COVID-19 Vaccine

Moderna (18 years - 100+ years) - 100/1 box of 10 - COVID-19 Vaccine

Moderna (18 years - 100+ years) - 140/1 box of 10 - COVID-19 Vaccine

Pfizer (12 years - 100+ years) - 1170/6 trays of 195 - COVID-19 Vaccine

Pfizer (12 years - 100+ years) - 450/3 trays of 75 - COVID-19 Vaccine




Pfizer (5 years - 11 years) - 100/box - COVID-19 Vaccine

Pfizer Tris-sucrose (12 years - 100+ years) - 300/box - COVID-19 Vaccine

The **Orders processed for Distribution** report is a summary of approved doses and shipped doses from your LHD/MCE to all the Provider Locations you approve orders for.

Here, you can find details of the **Provider Accounts**, **approved doses**, the **order number**, **doses requested**, and the **fulfillment method**. Use the filter function on a copy of the report to filter for **fulfillment method**, **date**, **product** and more!

Slide Icon Key

Icon	Meaning
	This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.
	This is to label slides that include important system reminders.
	This is to label slides that include tips and best practices to improve your system experience.

Release Roadmap

RECENTLY DEPLOYED

May 19th (R26.0)

Orders

- ✓ Product Colors on Multi-line Order screen
- ✓ Allow LHDs to Move Standards Orders to Small Orders
- ✓ Mass Update Order Flows to Include or Exclude Orders
- ✓ Dynamically Filter Preferred Vaccine Temperature on Vaccine Order Review Page

Account

- ✓ Easily identify active contacts
- ✓ Modify Account Compact Layout for LHD Account Record Type

Community

- ✓ Training Page for Product and CDC Training
- ✓ Update Links for on Product Training page for Pfizer
- ✓ Address Validation Language Enhancements

Site Visits

- ✓ Email Automation for Site Visits
- ✓ Addition of VFC Information on Site Visits
- ✓ Update Status of Site Visit based on Scheduled Date

Other

- ✓ Enable Quick Text in myCAvax
- ✓ Exclude Waste Events with a High '# of Doses Wasted' from VTrckS
- ✓ Changes to 'Community - CalVax Welcome Email Template' email template

IN PROGRESS

June 16th (R27.0)

Orders

- ✓ Allow LHDs to Move Small Orders to Standard Orders
- ✓ Order Page Layout Changes
- ✓ Addition of new cancelation 'Status Reason' options for orders
- ✓ Update Audit History for Order/Transfers
- ✓ Add 'Doses Requested' to Standard Order Screen

Account

- ✓ Storing docusign at the Location Application

Community

- ✓ Add Knowledge Center article to account page
- ✓ Change Flow Title for Multiple Flows

Other

- ✓ Auto-Deactivate Licenses
- ✓ Allow CDPH Super Users to edit distributor proxies
- ✓ Default tab display on opening of records
- ✓ Remaining email templates to Lightning

UPCOMING

July 14 (R28.0)

Orders

- ✓ Order Fulfillment Updates to allow multiple lots, edit information, general UI enhancements
- ✓ Allow CDPH to change Vaccine/Qty on Shipment Records

Account

- ✓ Vacation Holds for Location Accounts
- ✓ Add VFC Regions to Accounts

Community

- ✓ Update Thermometer Type options and
- ✓ Add Data Logger as Shipment Incident Type

Site Visits

- ✓ Provider Category
- ✓ VFC Assigned Pin

Other

- ✓ New registration emails
- ✓ Sharing enhancements

My Turn Public Product Roadmap

RECENTLY DEPLOYED

May 25th (R26.5)

Release 26.5

- ✓ 5-11 Pfizer first booster rollout for individual and group flows
- ✓ Remove flu vaccine from Public Portal
- ✓ Limit stock count on vaccine supply to maximum of 10,000,000 to improve syncing and overall system performance

CURRENT

June 7th (R27)

Release 27

- ✓ Update post appointment communications to check administration date and time
- ✓ FHIR Integration to redirect residents from vaccines.gov to My Turn – Phase 2
- ✓ [Continued] Failure Point Notification – setting up monitoring tools throughout My Turn System to flag (potential) issues
- ✓ Continued Analysis – Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability
- ✓ Test to Treat information will be updated and Q&A will be added.

UPCOMING

June 29th (R28)

Release 28

- ✓ Removing flu – zero out flu vaccine supplies to remove nasal spray and flu shot tags
- ✓ [Testing] Update error messaging for better user experience and accessibility
- ✓ [Continued] Failure Point Notification – setting up monitoring tools throughout My Turn system to flag (potential) issues
- ✓ Continued Analysis – Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability

TBD (as approved):

- ✓ Baby Pfizer
- ✓ Baby Moderna
- ✓ 6-11 y/o Moderna

My Turn Clinic Product Roadmap

RECENTLY DEPLOYED

May 25th (R26.5)

Release 26.5

- ✓ Flu Warning Message
 - ✓ Walk-in flow
 - ✓ Clinic Setup flow
 - ✓ Bulk Appointment Upload
 - ✓ VA flow
 - ✓ Flu-related location tags from Clinic Creation/Clinic Details page
- ✓ [Grace Period] Add grace period on the VA flow
- ✓ [Walk-In Flow] Add "Other" as an option to the State field
- ✓ Pfizer 5-11 Booster
 - ✓ Walk-In flow
 - ✓ VA flow
 - ✓ Appointments tab filters
 - ✓ Single/Bulk Edit
 - ✓ Clinic Setup/Vaccine supply +Trigger
 - ✓ Bulk Walk-In Upload

CURRENT

June 7th (R27)

Release 27

- ✓ [Clinic Specific Links] Make Expiration Date Optional
- ✓ [Bulk Walk-In Upload] Add "Other" as an option to the State field
- ✓ [Reports] Create a New report for Appointments that Automatically Change to 'Vaccinated' status
- ✓ Data fix for 5-11 additional doses
- ✓ Investigation
 - ✓ Incorrect lot numbers being entered
 - ✓ Turn off SMS Confirmation for In-Home Vaccinations
 - ✓ Add grace period between Bulk Uploads & Contact records before sent to IIS

UPCOMING

June 29th (R28)

Release 28

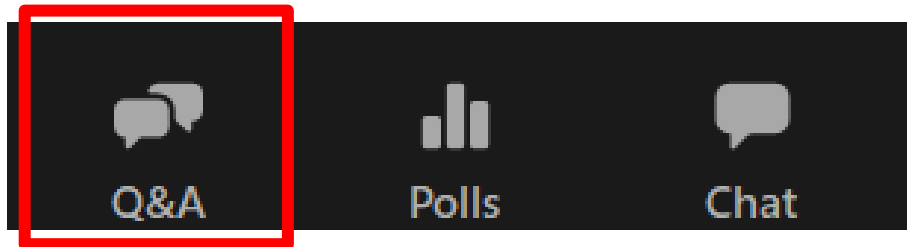
- ✓ [SMS/Email] Opt-out on the Walk-In flow
- ✓ [Vaccine Inventory] UPDATE: Entering Lot Numbers correctly

TBD (as approved):

- ✓ Pfizer 6 months-4-years three-dose vaccine rollout
 - ✓ VA Flow Updates & EUA Links
 - ✓ Update to Dose Fields
 - ✓ Add Vaccine Supply & Inventory
 - ✓ Bulk Upload Appointment Template Update
 - ✓ Clinic Setup
 - ✓ Walk-in flow Update
 - ✓ Single/Bulk Update
- ✓ Moderna 6 months-5-years two dose series
- ✓ Moderna 6 year-11-year two dose series
- ✓ Moderna 12 year-17-year two dose series

My Turn & myCAvax Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Additional Support

Type of Support

Description

Updated 6.6.22



COVID-19 Provider Call Center

The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.

- Email: covidcallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–6PM



Enrollment Support

For Provider enrollment support, please contact myCAvax Clinic Operations at

- Email: myCAvaxinfo@cdph.ca.gov



myCAvax Help Desk

Dedicated staff provide up-to-date information and technical support on the myCAvax system.

- Email: myCAvax.HD@Accenture.com
 - Phone: (833)-502-1245, option 3, Monday through Friday 8AM–6PM
- For training opportunities: <https://eziz.org/covid/education/>



My Turn Clinic Help Desk

For **onboarding support** (those in the process of onboarding): myturnonboarding@cdph.ca.gov

For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: MyTurn.Clinic.HD@Accenture.com or (833) 502-1245, option 4: Monday through Friday 8AM–6PM

For job aids, demos, and training opportunities: flu at <https://eziz.org/covid/myturn/flu/> and COVID at <https://eziz.org/covid/myturn/>



Archived Communications

For archived communications from the COVID-19 Provider Call Center about the California COVID-19 Vaccination Program visit

- Website: [EZIZ Archived Communications](#)

Thank you!

Upcoming Webinars and Office Hours:

- LHJs COVID-19 Vaccine Coordination Webinars:

Tuesdays at 1 PM

Register [here](#)

- Provider Office Hours:

Fridays at 9 AM

Register [here](#)

