California Department of Public Health
Immunization Updates for Providers

Friday, July 12, 2024

9:00 am – 10:30 am

Housekeeping

Reminder to Attendees:

Today's session is being recorded. For slides, webinar recordings, and other postings, see the [CDPH Weekly Immunization Updates for Providers](#)

To be added to the CDPH email messaging listserv for providers, please email your request to blanca.corona@cdph.ca.gov

If you have post-webinar-related questions, please email leslie.amani@cdph.ca.gov
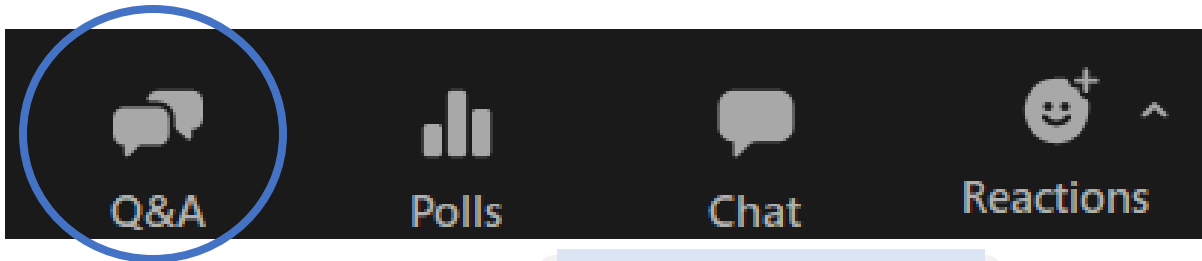
Reminder to Panelists:

Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.

Resource links will be dropped into, "Chat"

Friday, July 12, 2024

No.	Item	Speaker(s)	Time (AM)
1	Welcome and Announcements	Leslie Amani (CDPH)	9:00 – 9:10
2	Vaccines for Children (VFC)	Christina Sapad (CDPH)	9:10 – 9:15
3	Child Health and Disability Prevention Program	Sabrina Atoyebi, Medical Operations and Policy Branch Chief	9:15 – 9:25
4	California Immunization Registry (CAIR)	Michael Powell (CDPH)	9:25 – 9:30
5	Storage and Handling	Kelley Leung, RN (CDPH)	9:30 – 9:35
6	Clinical	Caterina Liu, MD (CDPH)	9:35 – 9:50
7	Mpox: JYNNEOS Vaccine Availability	Brenda Meza (CDPH)	9:50 – 9:55
8	CDPH Quality Assurance	Francisco Borboa (CDPH)	9:55 – 10:00
9	Vaccines for Adults	Christina Sapad (CDPH)	10:00 – 10:05
10	Vaccine Management Updates	Josh Pocus (My Turn) and Claudia Aguiluz (myCAvax)	10:05 – 10:15
11	Resources and Q&A	Leslie Amani (CDPH)	10:15 – 10:30

Thank you for attending today's session!

Announcements

Leslie Amani, CDPH

AIM Webinar

Date: Monday, July 15, 2024
Time: 10:00 am – 11:00 am, PT

Description: Register now for AIM's webinar, Slam Dunk Strategies for Adolescent Immunization: Utilizing Sports-Based Approaches to Increase Catch-up and Engagement.

Registration Link: [July 15, 2024, AIM Webinar Registration](#)

AIM Webinar

Date: Tuesday, July 16, 2024
Time: 10:00 am – 11:00 am, PT

Description: Register now for AIM's next vaccine confidence webinar, Utilizing Infodemiology to Improve Vaccine Confidence: Resources for Immunization Programs and Partners

Registration Link: July 16, 2024, AIM Webinar Registration

📅 Crucial Conversations Webinar

Title: Talking to Parents about School-Required Immunizations

Description: Please join Dr. Eric Ball to learn conversational methodologies for effectively talking with parents about school-required immunizations.

When: Tuesday, July 30, 2024

Time: 12:00 pm - 1:00 pm, PT

Registration link: [Crucial Conversations Webinar Registration](#)

Spotlight: Santa Cruz County Public Health

EZIZ Email Updates

Are you signed up to receive CDPH Immunization Branch EZIZ Email updates for providers?

To be added, please email
Blanca.corona@cdph.ca.gov

Vaccines for Children

Christina Sapad, CDPH

VFC Vaccine Returns

- 2023-2024 Flu Vaccine has expired as of June 30th.

- Submit a Vaccine Return Form in myCAvax to receive a return shipment label to send back any unused doses to McKesson.

- 2 options for receiving return labels:

  1. **Email**: Return label will be sent to the Primary Vaccine Coordinator usually on the day the return is submitted, from McKesson Specialty Dist. [mailto:pkginfo@ups.com], subject line "UPS Label Delivery, <Label tracking Number>."

  2. **Standard mail:** Return labels will be mailed to the provider location. The envelope containing the return label will have the wording "Return Label for Expired Vaccines" in red font.

     - If you do not receive your return label from McKesson within 7 days, contact the VFC Program for further assistance.

- Return nonviable vaccine within 30 days before the return labels expire.

VFC Eligibility and Changes to CHDP

- The Child Health and Disability Prevention (CHDP) Program has transitioned as part of Medi-Cal as of Monday, July 1, 2024.

- Children 18 years of age or younger, originally under CHDP will still qualify for VFC as they would now be under Medi-Cal.

- VFC resources have been updated to reflect the change.

VFC Eligibility Screening & Documentation Requirements

1. **Screen for VFC Eligibility at Every Immunization Visit**

You are required to screen ALL children (birth through 18 years) in your practice at every immunization encounter prior to administering VFC vaccines.

2. **Determine Which Eligibility Criterion Is Met**

To be VFC-eligible, patients must meet at least one of these four criteria:

- **Medicaid-eligible (or enrolled):** Has Medi-Cal as primary or secondary coverage
- **American Indian (AI) or Alaska Native (AN):** As defined by the Indian Health Care Improvement Act
- **Uninsured:** A child who has no health insurance coverage Underinsured: A child who has private health insurance, but the coverage does not include vaccines; a child whose insurance covers only selected vaccines.
- **Underinsured:** A child who has private health insurance, but the coverage does not include vaccines; a child whose insurance covers only selected vaccines. Underinsured children are eligible to receive VFC vaccine only through a Federally Qualified Health Center (FQHC) or Rural Health Center (RHC).

Verification of patient/parent response or self-identification of eligibility criterion (or criteria) is not required. No other factor may be considered when screening for VFC eligibility.

VFC Eligibility Screening & Documentation Requirements

Child Health and Disability Prevention Program (CHDP)

Sabrina Atoyebi, Medical Operations and Policy Branch Chief

Child Health and Disability Prevention Program

Child Health and Disability Prevention (CHDP) Program Webpage

Child Health and Disability Prevention (CHDP) Program Transition Plan

Department of Healthcare Services (DHCS) Home Sitewide Search

California Immunization Registry (CAIR)

Michael Powell, CDPH

California Immunization Registry

- 7/2/2024 - Sprint 13 / Release 2.8.15
  - Updated pneumococcal conjugate vaccines (PCV) schedule to align with CDC's recommendations accommodating PCV15 and PCV20
    [Pneumococcal Vaccine Recommendations | CDC](#)
  - Updated RSV schedule to allow two doses on the same day through data exchange

- CAIR User Agreement
  - Upcoming changes
  - Account/password policy
    [California Immunization Registry](#)

Storage & Handling

Kelley Leung, RN, CDPH

Prefilled Diluent Syringes

- Hiberix, M-M-R®ᵢᵢ, VARIVAX, and ProQuad now come with prefilled syringe diluents.
- The volume of diluent in the prefilled syringe may be slightly more than 0.5mL (~0.7mL).
- Prepare and administer the **entire volume** and record as 0.5mL dose.
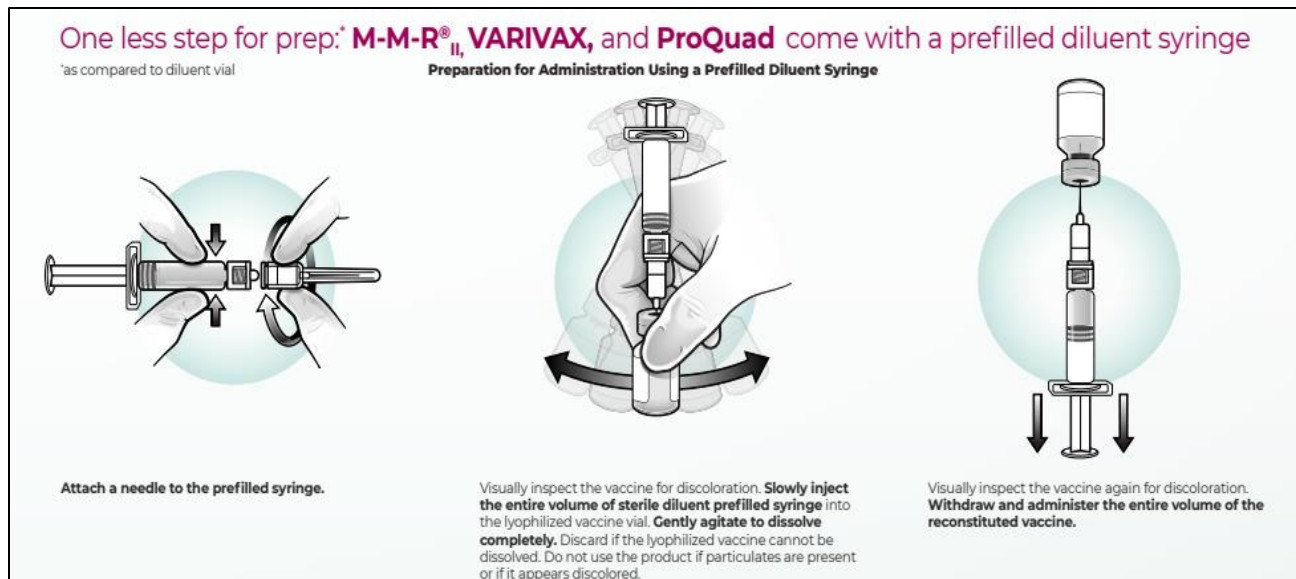
MMRII VARIVAX & ProQuad PreFilled Syring Diluent | merckvaccines.com
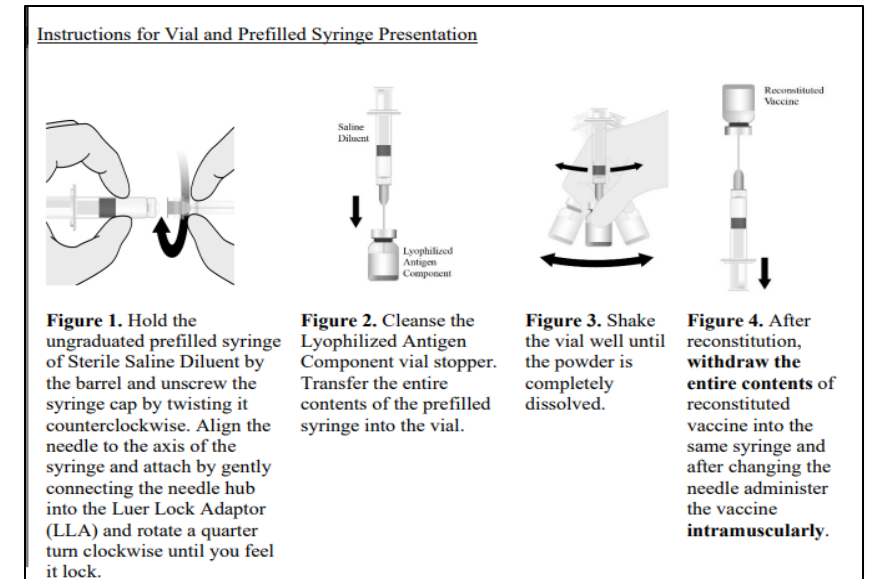
HIBERIX Reconstituting Instructions- Prefilled Syringe|pediarix.com

Clinical

Caterina Liu, MD, CDPH

CDC's Advisory Committee on Immunization Practices (ACIP) Meeting: June 26 – 28, 2024

Topics Covered:

- RSV Vaccines: Adult (Vote), Maternal/Pediatric
- COVID-19 Vaccines (Vote)
- Influenza Vaccines (Vote)
- Pneumococcal Vaccines (Vote)
- Combined DTaP-IPV-HIB-Hep B vaccine (Vaxelis) (Vote, VFC Vote)
- Meningococcal, HPV, Chikungunya, Dengue Vaccines

Presentations | Agenda | Webcast Recordings

ACIP Recent Meeting Recommendations

Centers for Disease Control and Prevention
CDC 24/7: Saving Lives, Protecting People™

Adult RSV Vaccine Recommendations

- ACIP now recommends the following older adults receive a single dose of RSV vaccine:

  - **All adults 75 years of age and older**

  - **Adults 60–74 years of age and older who are at increased risk of severe RSV disease**

    - RSV vaccination is recommended as a single lifetime dose only. Persons who have already received RSV vaccination are NOT recommended to receive another dose.

    - These recommendations supplant the current recommendation that adults 60 years of age and older may receive RSV vaccination, using shared clinical decision-making. Adults 60–74 years of age who are **not** at increased risk of severe RSV disease are NOT recommended to receive RSV vaccination.

    - CDC will publish Clinical Considerations that describe chronic medical conditions and other risk factors for severe RSV disease for use in this risk-based recommendation.

  - No preferential recommendation between products: Arexvy (GSK), Abrysvo (Pfizer), **mRESVIA - *New, mRNA vaccine (Moderna)**

  - The Work Group discussed RSV vaccination for adults 50 – 59 years and concluded there is insufficient information at this time to move forward with a recommendation.
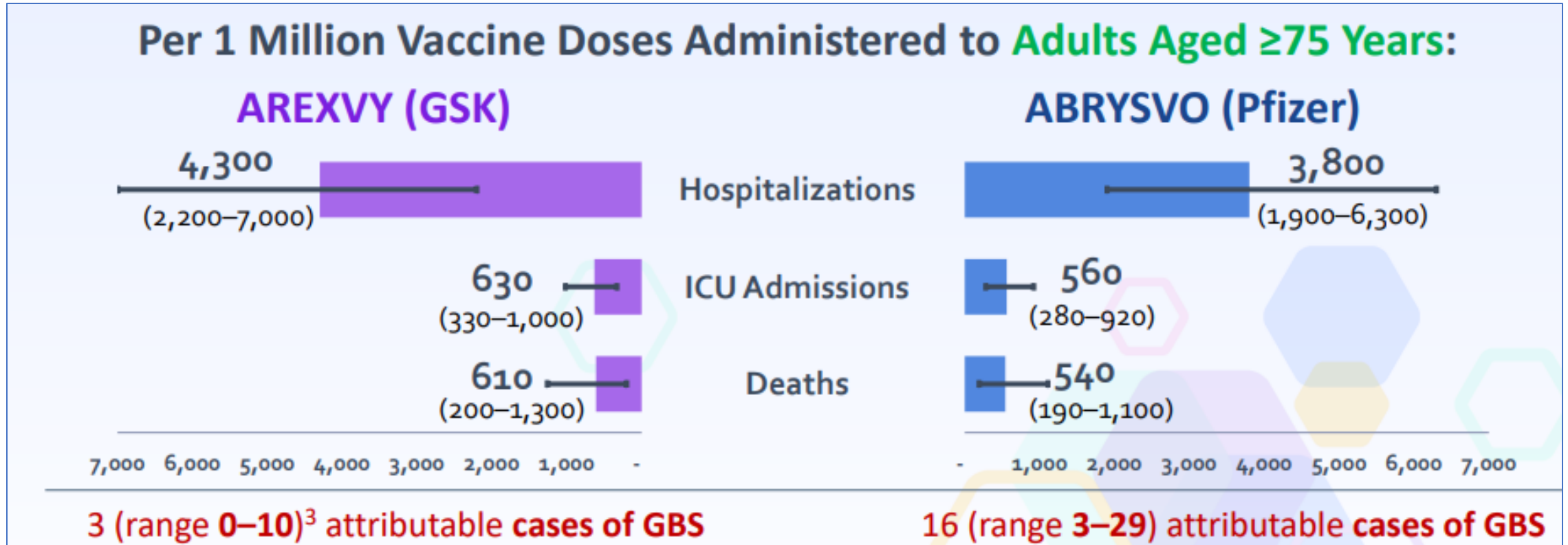
ACIP 6/26/24 Presentation; ACIP Recent Mtg. Recs.; CDC Updates RSV Adult Recommendations

RSV Vaccine - Adult

- Manufacturers presented data on duration of protection, revaccination, safety, co-administration, and use in 50-59y.
- Real-world evidence of robust protection against severe RSV during the first season after vaccination among adults 60+.
- Uncertainty remains regarding the magnitude of potential risk of Guillain-Barré syndrome (GBS).

  - Vaccine Safety Datalink (VSD) analysis found 7 GBS cases, but not deemed statistically significant.

  - FDA evaluation in 65+ found an elevated incidence of GBS following Pfizer vaccination, but not significant after adjustment.

ACIP 6/26/24 Presentation; FDA mRESVIA

Estimated RSV-Associated Outcomes[1] Preventable <u>over 2 RSV Seasons</u> vs. potential cases of GBS (*positive predictive value-adjusted attributable risk of GBS in FDA-CMS partnership data among adults aged ≥65 years, 42-day risk interval[2]*)

Per 1 Million Vaccine Doses Administered to Adults Aged ≥75 Years:

AREXVY (GSK)		ABRYSVO (Pfizer)
4,300 (2,200–7,000)	Hospitalizations	3,800 (1,900–6,300)
630 (330–1,000)	ICU Admissions	560 (280–920)
610 (200–1,300)	Deaths	540 (190–1,100)

7,000 6,000 5,000 4,000 3,000 2,000 1,000 -   - 1,000 2,000 3,000 4,000 5,000 6,000 7,000

3 (range **0–10**)[3] attributable **cases of GBS**   16 (range **3–29**) attributable **cases of GBS**

Estimated RSV-Associated Outcomes[1] Preventable over 2 RSV Seasons vs. potential cases of GBS (*positive predictive value-adjusted attributable risk of GBS in FDA-CMS partnership data among adults aged ≥65 years, 42-day risk interval[2,3]*)

Per 1 Million Vaccine Doses Administered to Adults Aged 60–74 Years at Increased Risk of Severe RSV Disease:

AREXVY (GSK)

- Hospitalizations: 2,800 (1,500–4,700)
- ICU Admissions: 650 (340–1,070)
- Deaths: 250 (80–440)

3 (range **0–10**)[4] attributable **cases of GBS**

ABRYSVO (Pfizer)

- Hospitalizations: 2,500 (1,400–4,200)
- ICU Admissions: 580 (310–960)
- Deaths: 220 (70–400)

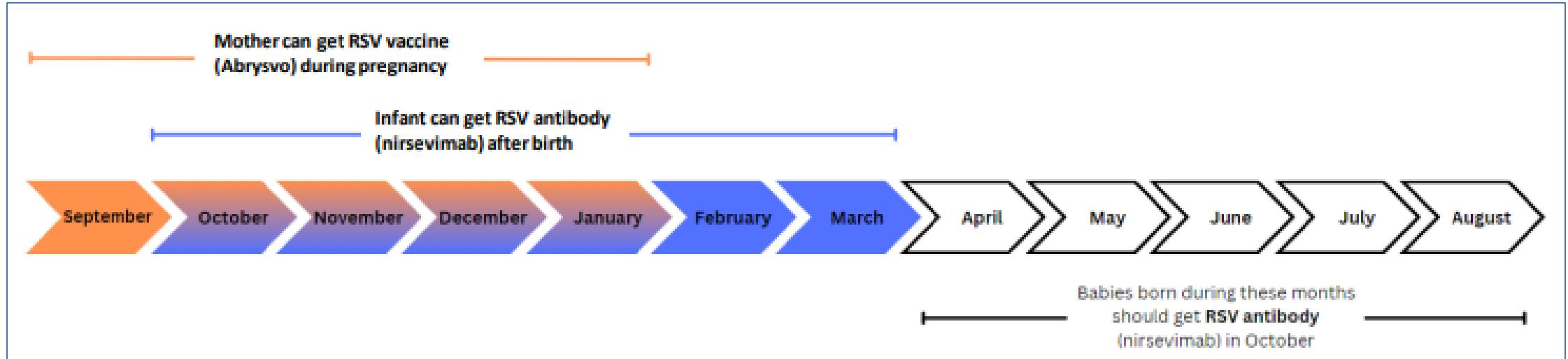16 (range **3–29**) attributable **cases of GBS**
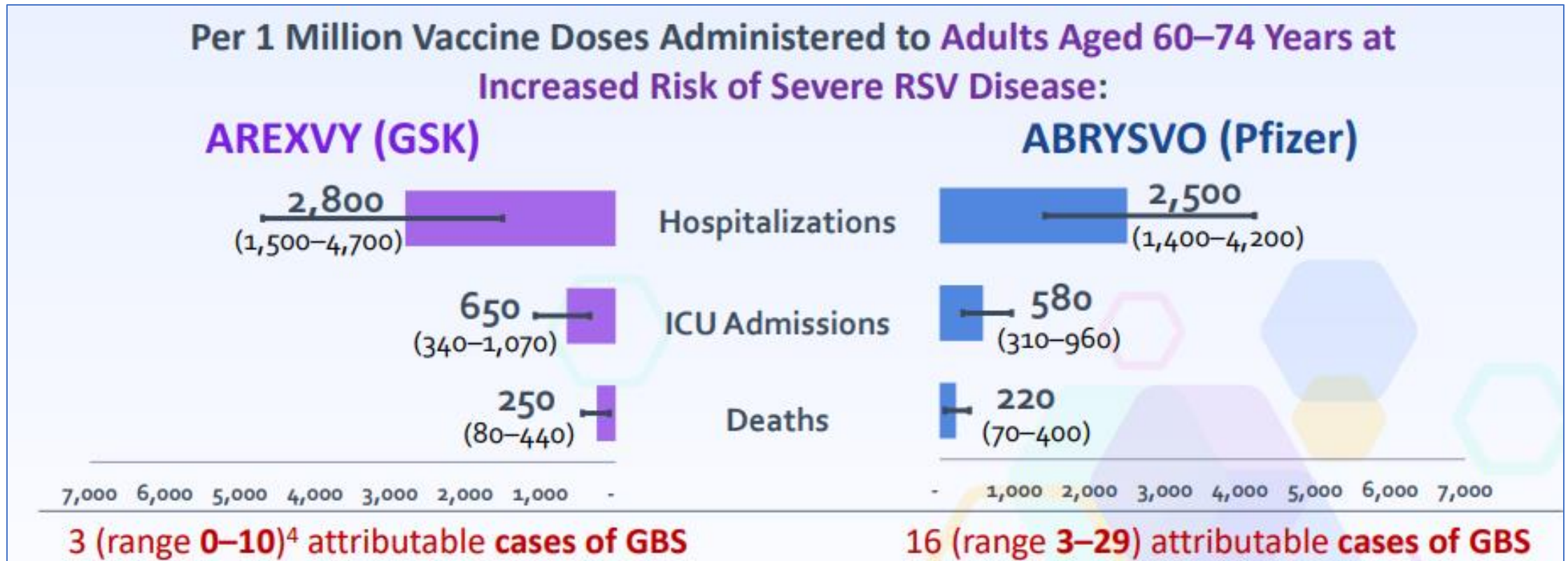
RSV Immunization – Maternal/Pediatric

- Recommendations have not changed:
  - Maternal RSV vaccine for pregnant people at 32–36 weeks' gestation, using seasonal administration (September 1 – January 31)
  - Nirsevimab for infants <8 months of age from October 1 – March 31, and infants 8-19 months of age at increased risk for severe RSV disease.

- Duration of protection is unknown; studies are ongoing.

- For people who previously received maternal RSV vaccine, during future pregnancies:
  - They are not recommended to receive additional doses,
  - Their infants should still receive nirsevimab.

ACIP 6/28/24 Presentation; RSV Immunization for Children 19 Months & Younger | CDC

Timing of RSV Vaccine and Nirsevimab

Mother can get RSV vaccine (Abrysvo) during pregnancy

Infant can get RSV antibody (nirsevimab) after birth

| September | October | November | December | January | February | March | April | May | June | July | August |

Babies born during these months should get **RSV antibody** (nirsevimab) in October

RSV Immunization – Maternal/Pediatric

- Real-world data showed nirsevimab was 91-98% effective against RSV-associated hospitalizations.

- Administration error reports received by the Vaccine Adverse Events Reporting System (VAERS):
  - Pregnant persons receiving Arexvy (GSK) instead of Abrysvo (Pfizer)
  - Children receiving RSV vaccine (Abrysvo, Arexvy) instead of monoclonal antibody (nirsevimab)
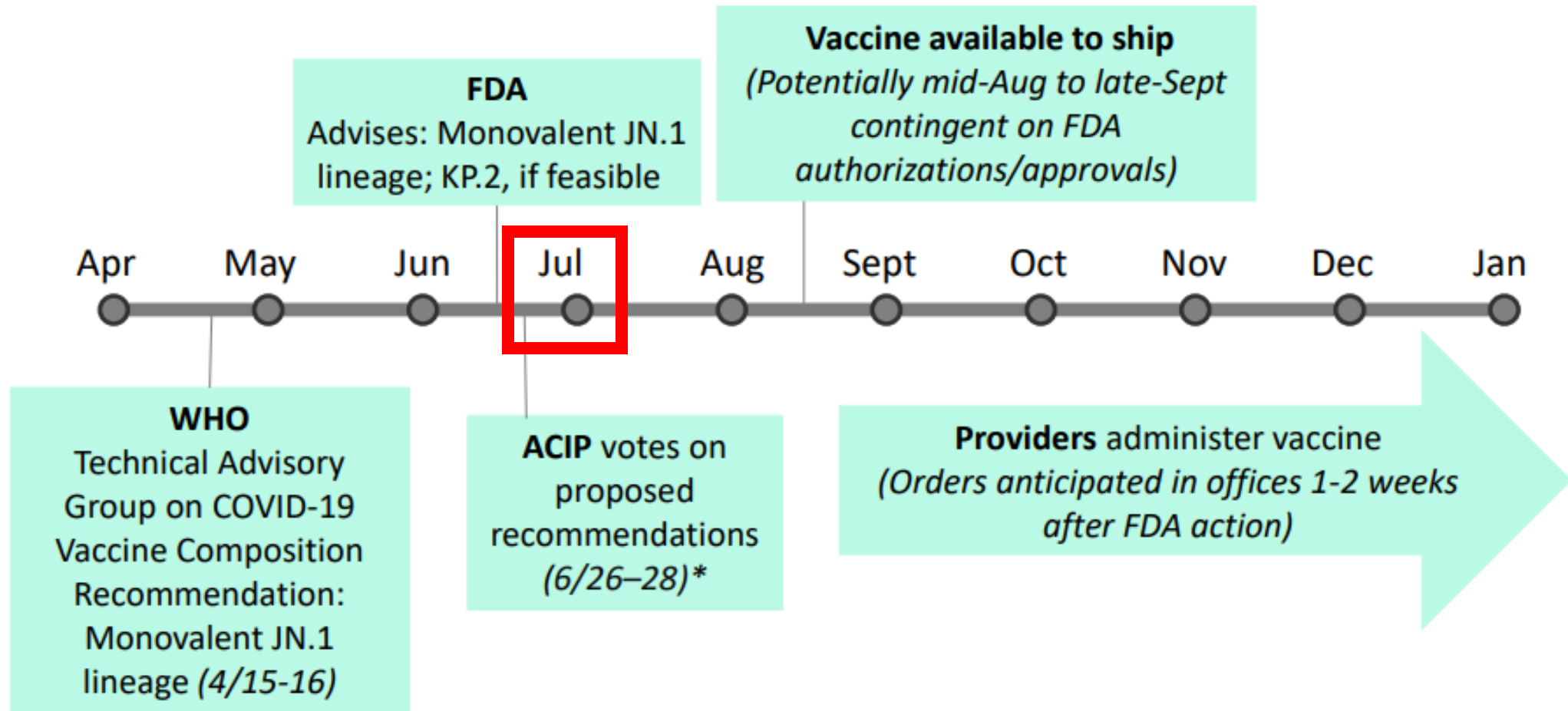 - Wrong dose (nirsevimab) administered

ACIP 6/28/24; IMM-1480 Nirsevimab Guide to Prevent Severe RSV in Infants & Toddlers (eziz.org)

COVID-19 Vaccine Recommendations

- ACIP recommends 2024-2025 COVID-19 vaccines as authorized or approved by FDA in persons ≥6 months of age.

- **This recommendation will not take effect until 2024 – 2025 vaccines are authorized/approved by FDA, anticipated in late Summer/early Fall.**

ACIP Recent Meeting Recs.; CDC Recommends 2024-2025 COVID-19 and Flu Vaccines for Fall/Winter Season

Prospective 2024 COVID-19 Vaccine Timeline

FDA
Advises: Monovalent JN.1 lineage; KP.2, if feasible

Vaccine available to ship
(Potentially mid-Aug to late-Sept contingent on FDA authorizations/approvals)

Apr   May   Jun   Jul   Aug   Sept   Oct   Nov   Dec   Jan

WHO
Technical Advisory Group on COVID-19 Vaccine Composition Recommendation: Monovalent JN.1 lineage *(4/15-16)*

ACIP votes on proposed recommendations *(6/26–28)**

Providers administer vaccine
(Orders anticipated in offices 1-2 weeks after FDA action)

***CDC publishes** MMWR policy note following ACIP and FDA action (potentially late August to late September).
****CDC** updates COVID-19 Vaccine Interim Clinical Considerations immediately following FDA action.

COVID-19 Vaccine

- COVID-19 associated hospitalization data presented (COVID-NET):
  - Hospitalization rates are highest in ≥75 years, followed by infants <6 months and adults 65-74 years.
  - Among hospitalizations from October 2023-March 2024:
    - Only 5% of children 6 months – 18 years received a 2023–2024 vaccine
    - Only 11% of adults received a 2023–2024 vaccine
- The virus that causes COVID-19, SARS-CoV-2, is always changing and protection from COVID-19 vaccines declines over time.
- **Receiving an updated 2024-2025 COVID-19 vaccine can restore and enhance protection** against the virus variants currently responsible for most infections and hospitalizations in the United States.

ACIP 6/27/24 Pres.; CDC Recommends 2024-2025 COVID-19 and Flu Vaccines for Fall/Winter Season

Influenza Vaccine Recommendations

- <u>For all ≥6 months,</u> routine annual influenza vaccination is recommended if no contraindication.

- <u>For 65 years and older,</u> these inactivated influenza vaccines (IIVs) are preferentially recommended:
  - High-dose (HD-IIV): Fluzone, contains 4x hemagglutinin (HA) antigen than standard dose IIVs, FDA approved for 65+
  - Recombinant (RIV) : Flublok, contains 3x HA antigen, FDA approved for 18+
  - Adjuvanted (aIIV): Fluad, contains MF59 adjuvant, FDA approved for 65+

- **<u>*New -</u>** <u>For solid organ transplant recipients 18-64 years on immunosuppressive medication regimens,</u> ACIP recommends high-dose inactivated (HD-IIV3) and adjuvanted inactivated (aIIV3) influenza vaccines as acceptable options for influenza vaccination, without a preference over other age-appropriate IIV3s or RIV3.

[ACIP Recent Meeting Recs](#).; [CDC Recommends 2024-2025 COVID-19 and Flu Vaccines for Fall/Winter Season](#)

Influenza Vaccine Recommendations

- Updated 2024-2025 flu vaccines will all be **trivalent.**

- Optimal administration for most people: **September and October**.

- Vaccinate prior to September:
  - Pregnant persons in 3rd trimester
  - Children who need 2 doses
  - Those who may not return in the fall.

- Begin influenza/fall respiratory season vaccination planning efforts now.

Respiratory Disease Immunization Recommendations for Children and Adolescents

	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	April	May	Jun
COVID-19 (6 months+)	Strongly recommend updated vaccine for everyone. Children ages 6 months – 4 years should complete a multi-dose initial series, with at least one dose of the updated vaccine.											
Flu (6 months+)	Vaccinate: • Children who need 2 doses* • Pregnant persons in third trimester • Those who may not return in the fall		Optimal vaccination: September and October	Continue vaccinating as long as flu is circulating, and unexpired vaccine is available.								
RSV (Nirsevimab) (0 –19 months)**				Optimal administration: October 1 – March 31								

Recommended immunization timing   IZ timing for certain situations

*Children ages 6 months – 8 years who have received less than 2 doses in previous flu seasons, need 2 doses. The first flu vaccine dose should be given as soon as vaccine is available to allow the second dose to be given > 4 weeks later and ideally by the end of October.

**Providers may adjust timing based on guidance from local public health or regional medical centers.

California Department of Public Health | Immunization Branch

IMM-1527 (5/24)

Vaxelis (DTap-IPV-HiB-HepB) Recommendations

- ACIP now recommends Vaxelis (DTap-IPV-HiB-HepB) be included with PRP-OMP (PedvaxHIB) in the preferential recommendation for American Indian and Alaska Native infants based on Haemophilus influenzae type b (Hib) component.

- ACIP recommends the approval of the Vaccines for Children (VFC) resolution for vaccines to prevent Hib.

- Background

  o American Indian/Alaska Native children aged < 5 year have a 31-fold higher incidence of invasive disease from Haemophilus influenzae type b (Hib) disease than non-Native children

  o Historically, Hib meningitis peaked at an earlier age among AI/AN infants

  o Vaccination with a 2 dose primary series of a Hib vaccine that contains PRP-OMP (PedvaxHIB) was preferred for AI/AN infants to provide early protection

ACIP Recent Meeting Recommendations

Pneumococcal Vaccine Recommendations

- ACIP recommends PCV 21 (Capvaxive) as an option for adults ≥ 19 years who currently have a recommendation to receive a dose of PCV

- No current preference for PCV21 over other adult pneumococcal vaccine options (PCV20 or PCV15+PPSV23)

- Full clinical guidance will be published in Morbidity and Mortality Weekly Report (MMWR).

Capvaxive (FDA)

PCV21 Serotypes

	1	3	4	5	6A	6B	7F	9V	14	18C	19A	19F	23F	22F	33F	8	10A	11A	12F	15B	2	9N	17F	20	15A	15C	16F	23A	23B	24F	31	35B
PCV15																																
PCV20																																
PPSV23																																
PCV21																																

PCV21 composition differs from other pneumococcal vaccines

- 77 – 85% of invasive pneumococcal disease (IPD) in adults caused by PCV21 serotypes.
- 54 – 62% of IPD in adults caused by PCV20 serotypes.
- Does not contain serotype 4, which disproportionately affects some adult populations (AI/AN, PEH).

ACIP Slides 6/27/24

California Department of Public Health
Immunization Branch

Other ACIP Topics

- Meningococcal vaccine
  - Updated guidance expected February 2025
  - GSK MenABCWY vaccine under review by FDA
- HPV vaccine recommendations under review by ACIP workgroup
- Chikungunya vaccine recommendations under development
- Dengue vaccine (Dengvaxia) discontinued by manufacturer

ACIP June 26-28, 2024 Presentation Slides | Immunization Practices | CDC

Mpox: JYNNEOS Vaccine Availability

Brenda Meza, CDPH

JYNNEOS Supply and Ordering Update

- Reminder: JYNNEOS vaccine is available to order commercially.
  - List of distributors can be found here: **Bavarian Nordic Contact Information**
- CDPH has limited supply and is prioritizing orders by LHDs for PRIDE events and to support providers without access to commercial vaccine
  - Contact your Local Health Department to request JYNNEOS
- Update to standing orders – information on intradermal removed as the commercial product is not authorized for intradermal use
- Questions? Please contact the mpox team via email at mpoxvaccine@cdph.ca.gov

Poll: JYNNEOS Vaccine

1. Are you administering JYNNEOS vaccine?
   - ❑ Yes
   - ❑ No
   - ❑ N/A

2. Have you purchased the commercial JYNNEOS vaccine product?
   - ❑ Yes
   - ❑ No
   - ❑ N/A

3. If "No", to question 2, do you plan to do so in the future?
   - ❑ Yes
   - ❑ No
   - ❑ N/A

4. If you do not plan to purchase JYNNEOS vaccine, please share why not.
   - ❑ Yes
   - ❑ No
   - ❑ N/A

CDPH Quality Assurance

Francisco Borboa, CDPH

ADULT VACCINES VISITS (AVVs)

395 Baseline BAP + VFA

- ⬡ Northern CA = 13
- ⬡ Bay Area = 70
- ⬡ Central CA = 86
- ⬡ Los Angeles County = 119
- ⬡ Southern CA = 107
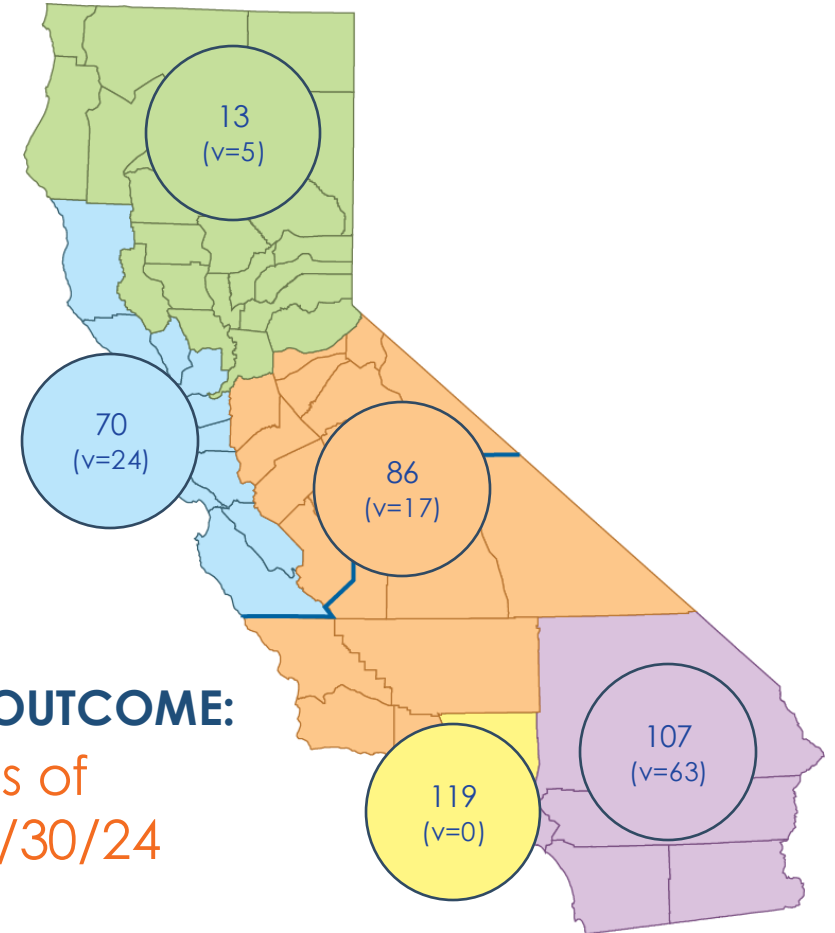
BAP VISITS GOAL:
100 bw 3/14-6/30/24

BAP VISITS OUTCOME:
109 as of 6/30/24

Map regions:
- 13 (v=5)
- 70 (v=24)
- 86 (v=17)
- 119 (v=0)
- 107 (v=63)

v = number of visits conducted

ADULT VACCINES VISITS (AVVs)

CORE DATA ELEMENTS IN EHR/EMR

- **Eligibility (317)**
- Race/ethnicity
- Date of administration
- Vaccine manufacturer
- Vaccine lot number
- **Name and title of the person who administered the vaccine**
- Address of the facility where the permanent record will reside
- Vaccine information statement (VIS)
- Date printed on the VIS
- Date the VIS was given to the patient or parent/guardian

Are data transferring correctly to

?

Vaccines for Adults (VFA)

Christina Sapad, CDPH

VFA Ordering Update

Anticipated Quarter 3 Ordering Window: July 15 – 26, 2024

Ordering Policy:

1. HPV vaccine will be temporarily unavailable to order this quarter.
   - Alternative methods of Access: Effective July 1, 2022, HPV vaccine will be added as a covered benefit for [Family PACT](#) patients ages 19 through 45 years. We strongly encourage you to utilize this benefit for VFA-eligible, Family PACT patients where HPV vaccination is recommended. Please contact the Family PACT program (Family.Pact@dhcs.ca.gov or 916-650-0414) with questions.

2. Vaccine dose requests for PCV and Zoster vaccines will be reduced by 65% of the practice's historical pre-cap ordering data (Q2 2022)

3. Order caps for all other vaccines remain the same as the previous quarterly order periods.

VFA Ordering Update

Reminders:

- Vaccine requests must be based on the needs of your eligible patient population of uninsured and underinsured adults. The VFA Doses Administered inventory must match the immunization registry (CAIR/Healthy Futures). **The VFA Program requires reported doses administered with each VFA order be based on doses recorded in CAIR as "317."**

  - Please work with your EHR vendor, Local CAIR Representative, and/or CAIR Data Exchange Specialist to identify and resolve issues as soon as possible. Refer to the steps on CAIR documentation improvement **here**!

- If requesting vaccine over the recommended order size or the designated cap, provide a justification in "Step 2 – Review Doses Requested and Confirm Additional Details" of the myCAvax order form. **These special requests will be reviewed and approved on a case-by-case basis.**

- The VFA Program does not offer supplemental orders.

Vaccine Management

Josh Pocus, My Turn

Claudia Aguiluz, myCAvax

My Turn Release Roadmap

Past Release
June 26, 2024 (R50)

Current
July 18, 2024 (R51)

Future
September 4, 2024 (R52)

My Turn Roadmap

Release 50

Super clinics
- ✓ Enhancements and bug fixes as needed / requested

Public portal updates
- ✓ Update vaccine tags for the traditional flu flow to match super clinic flow
- ✓ Remove nasal spray eligibility questions/error messages from traditional flu flow
- ✓ Provider Locator tool (MVP)
- ✓ Transition EZIZ Locator tool to My Turn site
- ✓ Will incorporate opt-out providers through enrollment process / form options

Super clinic updates
- ✓ new vaccine types to super clinic flow for both public and clinic (Anthrax, Shingles, RSV, and Pneumonia)

Release 51

Prescribing Provider
- ✓ Create a new Prescribing Provider role
- ✓ Include this new contact creation in the My Turn Digital enrollment and Add User feature
- ✓ Add prescribing provider fields to CQE

Public Portal
- ✓ Google Translate
- ✓ Mpox evergreen carousel & Shots for School banners
- ✓ Activating FY 24/25 Flu products

Release 52

Outbreak Vaccine Support
- ✓ additional vaccine support to CAIR quick entry for outbreak vaccines

Super Clinic Updates
- ✓ Smallpox vaccine as a new vaccine type on the clinic and public portal
- ✓ New screening questions for Anthrax
- ✓ CDPH Configurable Screening Questions for unplanned outbreak scenarios

General Clinic Enhancements
- ✓ Download appointment report from appointment search

Provider Locator
- ✓ Redesigned popup reminder
- ✓ General Enhancements

What's Next in My Turn? – Release 51 *(1 of 3)*

New updates for patients will launch on **Thursday, July 18, 2024!**

Release Highlights

Patients will be able to view:

- ✓ Translated text on the Public portal by selecting their choice of language from the 'Select Language' dropdown in the main navigation bar.

- ✓ The Evergreen mpox carousel module on the My Turn home page after the end of Pride month.

- ✓ Enhancements on the Testing sites page, aligned with the new Vaccine Locator layout, including rounded corners for Search and Clear buttons, and a redesigned 'Find a location' section.

- ✓ A new banner on My Turn site in support of school vaccinations.

My Turn Public

New updates for Clinic Managers and Vaccine Administrators will launch
on **Thursday, July 18, 2024!**

My Turn Clinic

Release Highlights

Clinic Managers will be able to:

Dashboards and Reports and IIS Registry:

✓ View a new banner with a message about CDC requirements for prescribing providers and a link to the 'Manage Users' tab, which will be displayed for 2 months.

Add Contact / User:

✓ View the new 'Add New Contact / User' button on the 'Manage Users' tab.

✓ Add contacts or users on the 'Add Contact or User' pop-up window enabling them to search and select existing contacts from the location.

✓ Create a new role from the 'Role' dropdown filter on the 'Contacts' subtab and a contact list that displays the new 'Roles' column.

New My Turn Users and Clinic Managers will be able to:

Digital Enrollment:

✓ View the new 'Key Roles' section consisting of detailed descriptions of the 'Provider of Record,' 'Clinic Manager,' and 'Prescribing Provider'.

✓ View role-specific pop-up windows for adding information about new contacts and the fields that pre-populate upon selecting the existing contact details.

✓ View an error message with Help Desk contact information if duplicates are detected upon submitting a contact.

✓ View the 'Key Roles' dropdown along with the details of contacts on the 'Enrollment Request Submitted' page.

✓ Verify the information on the SmartyStreets from the 'Address Street Line 2' field under the 'Organization Address' section on the 'Provider Location' page.

California Department of Public Health
Immunization Branch

New updates for Clinic Managers and Vaccine Administrators will launch
on **Thursday, July 18, 2024!**

My Turn Clinic

Release Highlights

Clinic Managers and Vaccine Administrators will be able to:

Vaccine Administration:
- ✓ View the new 'Prescribing Provider' field under the new 'Prescribing Provider' section while scheduling appointments via VA, Walk-in, and IIS flows.

Appointment Bulk-Upload:
- ✓ View the new 'Prescribing Provider' field while bulk-uploading appointments via the CSV / Inline Bulk-upload flows.
- ✓ View an error message if the entered prescribing provider is not an existing prescribing provider for that location.

IIS Registry:
- ✓ View that the 'Prescribing Provider' field gets disabled while viewing an appointment that is sent to IIS in the VA flow.

New My Turn Users and Clinic Managers will be able to:

CAIR Quick Entry:
- ✓ View new prescribing provider-related dropdowns while uploading the IIS records via the Inline / CSV Bulk-upload flow.
- ✓ View an error message when:
  - ○ A number is entered in the 'Prescribing Provider First Name,' 'Prescribing Provider Middle Name,' or 'Prescribing Provider Last Name' fields.
  - ○ The entered email address in the 'Prescribing Provider Email' field is not in the correct format, such as 'name@example.com' or 'name@example.ca.gov'.
  - ○ The entered NPI ID in the 'Prescribing Provider NPI' field is invalid or does not consist of 10 digits.

My Turn – Known Issues and Workarounds

Known Issues

Greyed Out Pre-Screening Questions if Accessing Certain Appointments through the 'Additional Appointments' Pop-Up Window

- ✓ If navigating to an appointment that only has one product (traditional or Super clinic appointment with one product) via the 'Additional appointments' pop-up window, the pre-screening questions are greyed out.

Prescribing Provider Required in CAIR for Vaccine Record Submissions

- ✓ CAIR now requires the Prescribing Provider to be specified for vaccine record submissions. Failure to specify one will result in a warning response from CAIR2. The Prescribing Provider data is currently not captured in My Turn.

Workaround / Next Steps

- ✓ Estimated Fix: **TBD**
  - ✓ Workaround: Access the appointment through the 'Appointments' tab.

- ✓ Estimated Fix: **Thursday, July 18, 2024**
  - ✓ Workaround: Fill in prescribing provider field directly in CAIR

My Turn – Survey

Question #1

Do you currently host public clinics that offer HIB and/or Rotavirus?

- ❑ Yes
- ❑ No
- ❑ N/A

Question #2

Do you need My Turn to support scheduling for HIB and Rotavirus Public clinics?

- ❑ Yes
- ❑ No
- ❑ N/A

NOTE: Public clinics in this case means open to the Public

myCAvax Release Roadmap

myCAvax Roadmap

Past Release
June 10, 2024 (R47)

Current
July 18, 2024 (R48)

Future
August 15, 2024 (R49)

Release 47

VFC
- ✓ Provider orders and processing
- ✓ Excursions
- ✓ Shipment Incidents
- ✓ Returns and Waste
- ✓ Transfers
- ✓ Holds
- ✓ Additional Vaccine Coordinator
- ✓ Enrollment with e-signature
- ✓ Flu allocations

VFA / 317 / VFC
- ✓ Organization Vaccine Coordinator
- ✓ Provider types updated to match PEAR

Release 48

VFC
- ✓ Flu allocations enhancements

VFA / 317 / VFC
- ✓ Address validation
- ✓ Storage and handling triaging
- ✓ Excursions data migration
- ✓ Next order due date and order frequency
- ✓ Expiration emails for orders
- ✓ Inventory link on provider ordering
- ✓ Ability to manage storage units from Program Location

All Programs
- ✓ Provider dashboards

Release 49

BAP
- ✓ Update programs to the 'Inactive' status
- ✓ Remove BAP references from the home pages

All Programs
- ✓ Enhance vaccine inventory management product selection
- ✓ Enable storage unit management page for providers
- ✓ Enable look up program by PIN on orders
- ✓ Add VFC regions to Accounts and Program Locations
- ✓ Clean up the Knowledge Center

New updates for providers will launch on **Thursday, July 18, 2024!**

Providers

Release Highlights

Providers will be able to:

Transfers

- ✓ View the new 'Other' option in the 'What is the transport container type?' dropdown and the options in the 'Storage Unit' dropdown based on the chosen transport container.

Address Validation

- ✓ Update their address using the new 'Update Address' button on the location account or Program Location and get it verified by SmartyStreets.

- ✓ Receive email notifications if the address on the location account or Program Location has been changed (Organization and Primary Vaccine Coordinators only).

Excursions Triage

- ✓ View the new Triage feature that determines the action the provider should take and filter the Excursions by triage results.

Dashboards

- ✓ View the dashboards for different programs.
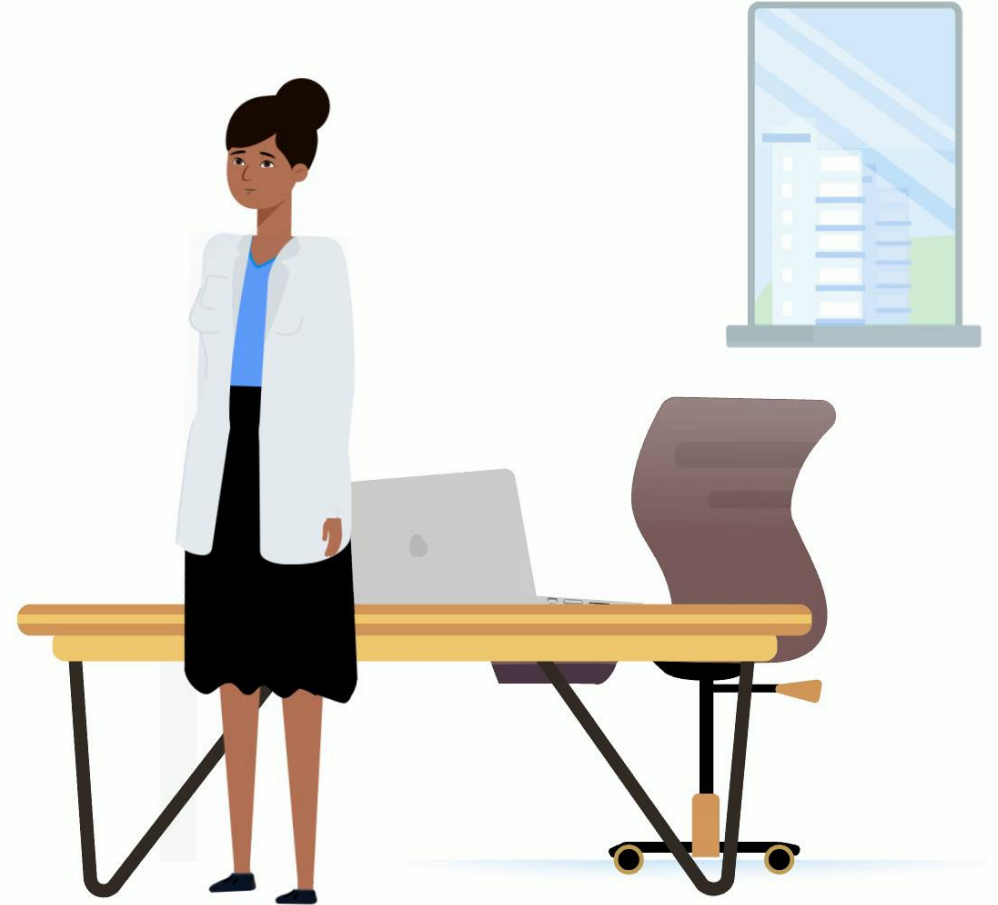
What's Next in myCAvax? – Release 48 (2 of 2)

New updates for providers will launch on **Thursday, July 18, 2024!**

Providers

Release Highlights

Providers enrolled in the VFA / VFC / LHD 317 program will be able to:

Order Expiration Emails

✓ Receive email notifications for an expiring order in the 'Draft' or 'Corrections Needed' status after 7 / 12 days from the last modified date.

Ordering

✓ View details about the next order due date, practice volume and order frequency, and a link to view provider inventory.

✓ View the value in the 'Recommended order size' column based on the doses administered and order frequency.

Program Location

✓ View updated page layouts on Program Locations.

Providers enrolled in the VFC program will be able to:

VFC Allocations

✓ View a warning message to request doses within their allocation limit or to provide a justification if the number of doses requested exceeds the allocation while ordering vaccines.

Enrollment

✓ Edit blank fields while updating the vaccines stored in an existing storage unit.

✓ View a privacy policy note about entering only business contact information on the recertification and enrollment flows.

myCAvax R48: Storage and Handling Triaging Feature

Providers will be able to view the **new Triage feature** while reporting temperature Excursions in myCAvax.

- Triaging determines what action the provider must take based on the storage units involved, the minimum and maximum temperatures during the Excursion, and the duration of the Excursion.
- Providers will see one of the following three warning messages on the screen upon entering the Excursion information.

⚠ Based on the information provided, it has been determined that the reported incident needs to be reported to the vaccine manufacturers to obtain sustainability information - Manufacturer Contact Information.

⚠ Based on the information provided, no further action is needed at this time and you may continue vaccination services. Click Submit to document the excursion.

⚠ Based on the information provided, do not use the vaccines and label them as 'Do not use'. Continue to store and monitor the vaccines. CDPH will be contacting you regarding next steps.

myCAvax R48: Dashboards Feature

Providers will be able to view **dashboards for different programs** by selecting the 'myCAvax Dashboard' option from the 'More' dropdown on the navigation bar.

- The dashboards present a collection of various reports displaying assorted information on a central topic.
- Providers will be able to only view data related to the locations they manage.
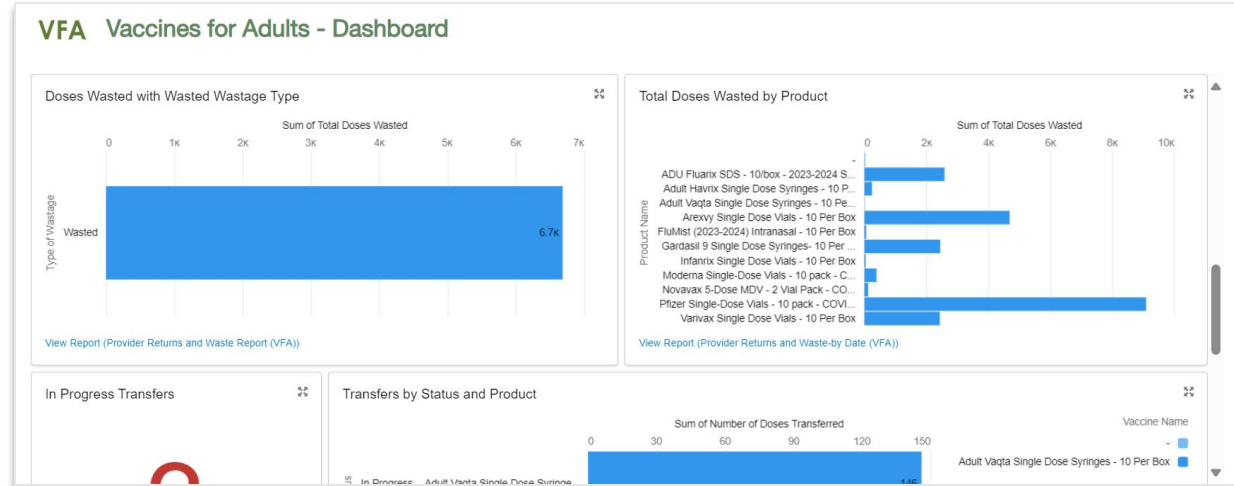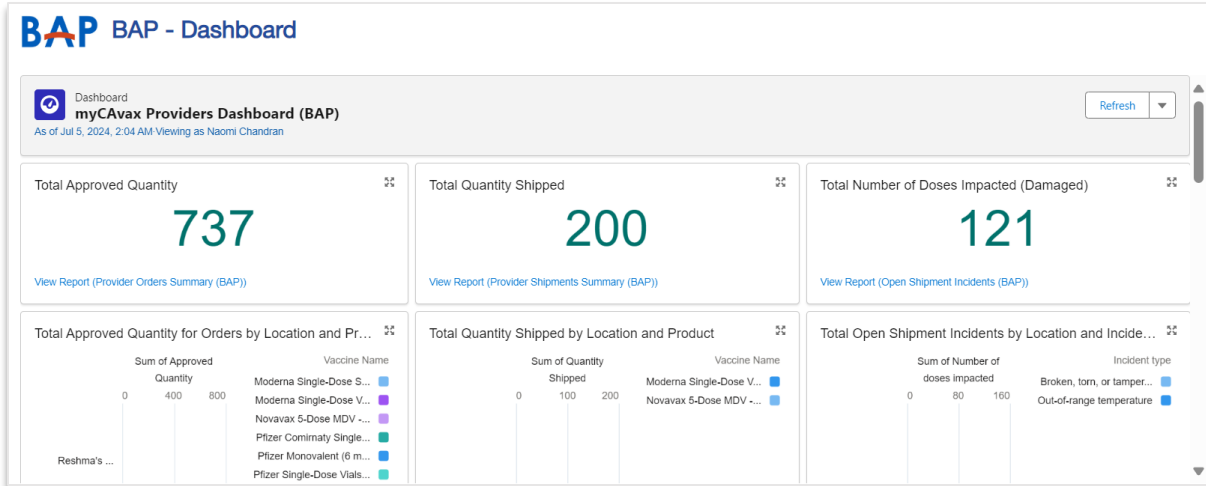
PCC & VFC Customer Service Center Call Drivers

1. **Inventory**
    - ❑ To ensure the **doses administered** and **doses in inventory** are accurate, providers should:
        - • Use the Inventory Summary columns in the myCAvax order form to find Estimated Inventory and Variance quantities.

2. **Order Status**
    - ❑ View the **status of your vaccine order** requests at anytime in myCAvax. By clicking the unique **Order Number**, view related details and review specific vaccine products ordered.
    - ❑ If the status of your order is in **'Corrections Needed'**, remember to review the notes CSR added when sending the order back for corrections, double check the information provided in doses used / inventory, etc.) to see what information might be missing in the order.
    - ❑ New **'Order size reason' column** – As a reminder, providers need to provide a reason for each vaccine they're ordering above the 'Recommended Order size' field quantity. This is a change compared to what they would previously do in a MyVFCVaccines order, which was only entering one reason in the 'Comments' section of the order.

3. **myCAvax – Password Reset / Locked User**

4. **myCAvax Account and Organization Modifications**

5. **Technical Support**

6. **Vaccine Management – Storage / Handling / Receiving**

myCAvax Printing Tips

To print the screen:
1. Take a screenshot of the required portion of the screen using either the 'print screen / prt scr' button or the 'Windows + Shift + S' buttons on your keyboard.
2. Open a Word document and paste the captured screenshot.
3. Press the 'Ctrl + P' buttons to open the print dialog box.
4. Select your printer and adjust any settings as needed.
5. Click the 'Print' button to print the screenshot.

To print a page:
1. Navigate to the page you want to print and press the 'Ctrl + P' buttons to open the print dialog box. Alternatively, click the menu in the top right corner of your browser and select the 'Print' option.
2. Select the 'Save as PDF' option if you want to save the page as a PDF.
3. Select your printer and adjust any settings as needed.
4. Click the 'Print' button to print the page.

The above instructions are for Windows OS.

Accessing the VFC Program in myCAvax as a Brand-New Provider

Primary and Backup Vaccine Coordinators should have activated their accounts using the links in the welcome email from **no-reply-mycavax@cdph.ca.gov**. As a VFC provider, it is important to be ready to order and properly manage VFC vaccines in myCAvax to better serve the VFC community.

As soon as you log in to the Provider Community portal with the login credentials, you will see the 'Vaccines for Children - Home' page.

Accessing the VFC Program in myCAvax as an Existing Provider

Primary and Backup Vaccine Coordinators should have received system access automatically, based on the information provided in MyVFCvaccines.

As soon as you log in to the Provider Community portal, you will see the 'Vaccines for Children' tile added to your landing page along with the other existing program tiles.
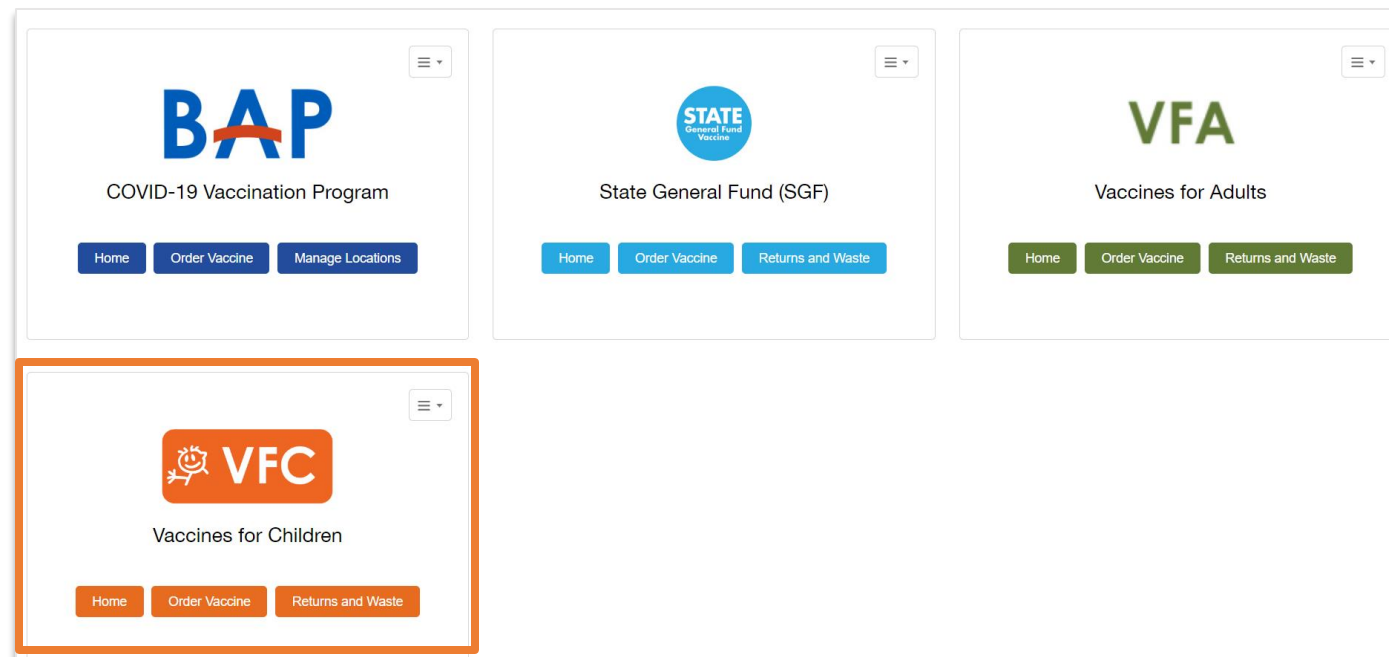
Reminder: Return Flu Vaccines and Report in myCAvax

Expired SGF and VFC supplied vaccines must be returned to McKesson and reported in myCAvax.

Remove the expired doses from your storage unit immediately.

DO NOT return any expired privately purchased vaccine doses, broken vials or syringes, or open multi-dose vials.

Record a Returns and Waste event in myCAvax. You can select the 'Email' or 'Mail' return label shipping method while recording a Returns and Waste event.

Return shipping labels are only valid for 30 days; ensure expired flu doses are returned to McKesson as soon as possible.

Place all the return labels inside the box if there are multiple.

Viewing Support Resources

View VFC training recordings, decks, and FAQs on EZIZ's **Move to myCAvax** page.

For Program and Policy needs, you can contact the VFC Customer Service Center at (877) 243-8832 or via email to MyVFCVaccines@cdph.ca.gov.

For myCAvax Technical Support, contact the Provider Call Center by calling the VFC Customer Service Center and selecting option 9 on the phone tree, or via email to myCAvax.HD@cdph.ca.gov.

Known Issues

VFC Orders for COVID-19 Products

- ✓ Some VFC providers who placed an order request that contains a COVID-19 vaccine, may receive multiple email messages, one for each individual order line item in addition to the email notification for the entire batch of orders. We are actively working on a fix, but you may experience the issue again if you submit an order prior to the estimated fix date of **Thursday, July 18, 2024**.

Workaround / Next Steps

- ✓ Estimated Fix: **Thursday, July 18, 2024**

  - ✓ If this happens to you, please make note of the first email titled 'Important Notice: Your [Location Account Name] - Vaccines for Children order has been approved!' and ignore all the subsequent emails titled 'Vaccines for Children Vaccine requests Processed.'

❌ myCAVax ... Vaccines for Children Vaccine requests Processed
CAUTION: External email. Be cautious with links and attachments.

❌ myCAVax ... Vaccines for Children Vaccine requests Processed
CAUTION: External email. Be cautious with links and attachments.

❌ myCAVax ..Vaccines for Children Vaccine requests Processed
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CAUTION: External email. Be cautious with links and attachments.

❌ myCAVax ... Vaccines for Children Vaccine requests Processed
CAUTION: External email. Be cautious with links and attachments.

⭐ myCAVax ... Important Notice: Your [Location Account Name] -   Vaccines for Children order has been approved!
CAUTION: External email. Be cautious with links and attachments.

myCAvax – Known Issues and Workarounds *(2 of 3)*

Known Issues

Excursion Events Form Not Accepting Decimals

- ✓ Our Excursion Event form is currently blocking users from entering a decimal when reporting temperatures.

Workaround / Next Steps

- ✓ Estimated Fix: **Thursday, July 18, 2024**
  - ✓ For the time being, please enter whole numbers where the error is received and use the 'Comments' field at the bottom of the screen to report the accurate values.

myCAvax – Known Issues and Workarounds *(3 of 3)*

Known Issues

VFC-Only Providers Unable to See Alerts under the 'myCAvax Program Messages' Section

✓ We are currently investigating why some users who are only staffed on their location's VFC program are unable to see alerts under the 'myCAvax Program Messages' section on their home page.

VFC-Only Providers Unable to See Transfers from the Related List Views of their VFC Program Locations

✓ We are working on a fix to make sure users, who are only staffed on their location's VFC program, can view their 'Transfers Received' and 'Transfers Sent' records from their VFC Program Location record's 'Related' tab.

Workaround / Next Steps

✓ Estimated Fix: **Thursday, July 18, 2024**

✓ Estimated Fix: **Thursday, July 18, 2024**

  ✓ For the time being this Transfer information can be found on the provider location account related list view. You can navigate from your VFC Program Location into the provider location account by clicking the 'Account Name' field.

Resources

Leslie Amani, CDPH

EZIZ Webpage Resources

Visit **EZIZ.org** to access resources and information for:

- Immunization Alerts

- Ordering

- Vaccine Management

- VFC Program

- VFA Program

- COVID-19 BAP

- Storage and Handling

- Patient Resources

Patient Resources for COVID-19

Explore **COVID-19 Patient Resources** to access patient resources and information that include:

- General Information

- FAQs

- Vaccine Safety

- In-Language (Translated) Resources

- Mental Wellness Resources

Vaccine Support

Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: **myCAvax.hd@cdph.ca.gov**
- For My Turn Clinic Help Desk inquiries: **MyTurn.Clinic.HD@cdph.ca.gov**
- For all other inquiries: **providercallcenter@cdph.ca.gov**
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!

- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.

Need help? View our job aids in the Knowledge Center, or contact us.
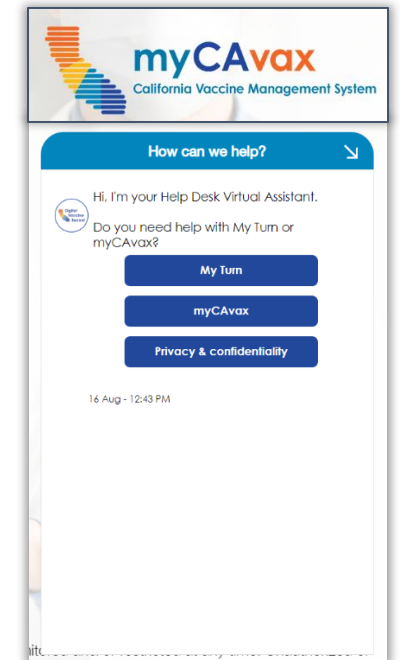
COVID-19 Therapeutics Resources

Type of Support	Description Updated 7.8.24
Clinical Guidance	**For general Therapeutics questions, please email: cdphtherapeutics@cdph.ca.gov**
General Information	CDPH COVID-19 Treatments Webpage (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources) Finding COVID-19 Treatments (questions and answers for the public on finding COVID-19 treatments) COVID-19 Therapeutics Best Practices Checklist (testing, prescribing, dispensing, and more for providers) Frequently Asked Questions document for clinics, providers, and pharmacists
Locating Resources	Finding Providers and Test-to-Treat Sites • COVID-19 Therapeutics Locator (find COVID-19 medications near you) • Information Page for Test-to-Treat Program (hhs.gov)
Archive LHD Therapeutics SharePoint	For access to previously recorded LHD webinars and slides contact: rphoadmin@cdph.ca.gov For Information on how to registers for HPOP reporting information, use link below. • CDPH Therapeutics HPoP Account Verification & Reporting information
Questions	For general CDPH Therapeutics questions, please email cdphtherapeutics@cdph.ca.gov For ordering, program inquiries, signing up new HPOP Accounts: please e-mail cdphtherapeutics@cdph.ca.gov

CDPH Provider Webinars and Trainings

Week of July 15, 2024

	Monday 7/15	Tuesday 7/16	Wednesday 7/17	Thursday 7/18	Friday 7/19
Live Webinars and Training	AIM: Slam Dunk Strategies for Adolescent Immunization: Utilizing Sports-Based Approaches to Increase Catch-up and Engagement *10:00 am – 11:00 am*	AIM: Utilizing Infodemiology to Improve Vaccine Confidence: Resources for Immunization Programs and Partners *10:00 am – 11:00 am*			

	View On Demand
	• CDPH Immunization Branch Archived Provider Webinars and Slides • AIM Vaccine Confidence Toolkit Webinar Series	• Introduction to My Turn Onboarding *(v. 1/4/22)* • Latest Features in My Turn *(Requires myCAvax Login)* • myCAvax Release Notes for LHD and CDPH Users *(Requires myCAvax Login)*

Help

Help Desk
CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm *Email:* providercallcenter@cdph.ca.gov
My Turn: *Help Desk Email:* myturn.clinic.hd@cdph.ca.gov
Onboarding Email: myturnonboarding@cdph.ca.gov
myCAvax: *Help Desk Email:* mycavax.hd@cdph.ca.gov   **Mpox:** *Email:* stdcb@cdph.ca.gov

Immunization Resources
California's General Immunization Resources (eziz.org)
RSV Immunization Resources   Flu Vaccination Resources
COVID-19 Vaccination Resources   COVID-19 Treatments
Mpox Vaccination Resources

CDPH Provider Webinars and Trainings

Week of July 22, 2024

	Monday 7/22	Tuesday 7/23	Wednesday 7/24	Thursday 7/25	Friday 7/26
Live Webinars and Training			HSAG / CALTCM / CAHF / CDPH Infection Prevention Webinar *3:00 – 4:00 pm*		CDPH Immunization Updates for Providers *9:00 am – 10:30 am*
View On Demand	• CDPH Immunization Branch Archived Provider Webinars and Slides • AIM Vaccine Confidence Toolkit Webinar Series		• Introduction to My Turn Onboarding *(v. 1/4/22)* • Latest Features in My Turn *(Requires myCAvax Login)* • myCAvax Release Notes for LHD and CDPH Users *(Requires myCAvax Login)*		

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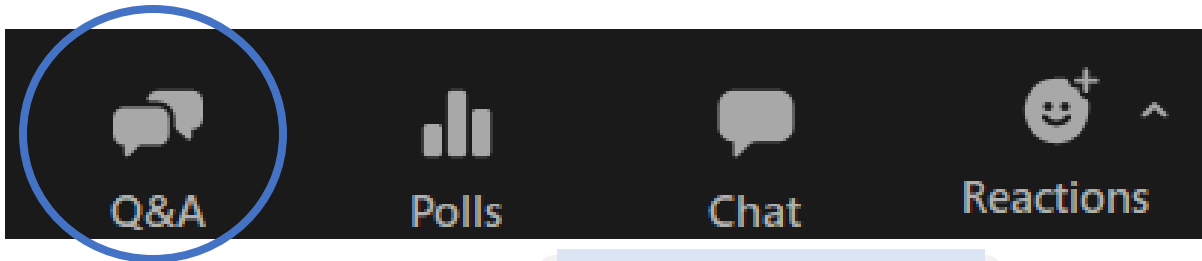   *Onboarding Email:* myturnonboarding@cdph.ca.gov
myCAvax: *Help Desk Email:* mycavax.hd@cdph.ca.gov   **Mpox:** *Email:* stdcb@cdph.ca.gov

Immunization Resources
California's General Immunization Resources (eziz.org)
RSV Immunization Resources   Flu Vaccination Resources
COVID-19 Vaccination Resources   COVID-19 Treatments
Mpox Vaccination Resources

Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.

Resource links will be dropped into, "Chat"

Upcoming Webinar Opportunities

[CDPH IZB Bi-weekly Updates for Providers](#)

Next session: Friday, July 26, 2024

9:00 am – 10:30 am, PT

California Department of Public Health
Immunization Branch