Welcome to the California COVID-19 Vaccination Program Multi-County Entities Updates

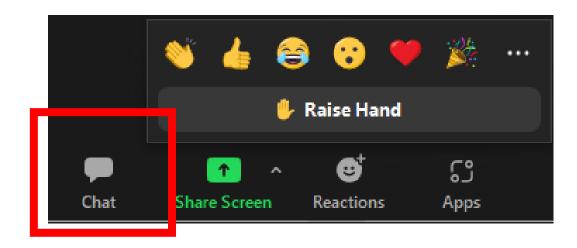


Wednesday, July 6, 2022



Q&A and Discussion

During today's session, please use the chat panel or use the raise your hand feature to ask your questions.







Housekeeping



Reminder! Please mute yourself when not speaking to avoid feedback and background noise.



Please introduce yourself by adding your name, role and organization into the chat.



This session is being recorded. Slides and recording will be available on https://eziz.org/covid/education/



Agenda: Wednesday, July 6, 2022

No.	Item	Speaker	Time (AM)
1	Welcome & Announcements	Leslie Amani (Moderator)	9:00 – 9:05
2	COVID-19 Vaccine Clinical Update	Louise McNitt, M.D. (CDPH)	9:05 – 9:15
3	COVID-19 Vaccine Storage & Handling Update	Kate McHugh (CDPH)	9:15 – 9:20
4	COVID-19 Vaccine Management	Daniel Conway (CDPH)	9:20 – 9:30
5	Therapeutics	Emily Estus (CDPH)	9:30 – 9:40
	Q&A and Discussion		
6	Wrap-up & Resources	Leslie Amani (Moderator)	9:55 – 10:00



Announcements

Leslie Amani, CDPH





Pfizer COVID-19 Vaccine Updates & Trainings

Date & Time (linked)	Password				
Thursday, July 07 - 9AM	wuRUgnz9P24				
Friday, July 08 - 12PM	yvHkBM8Dm33				
Tuesday, July 12 - 12PM	3X3aA3vmqp7				
Wednesday, July 13 - 9AM	wKTmRJrX332				
Thursday, July 14 - 9AM	PdVFhN73xf4				
Tuesday, July 19 - 12PM	PaHyM9KpY45				
Wednesday, July 20 - 9AM	EpBS3gMJW33				
More sessions listed! NOTE: All times listed here are PDT.					

Audience:

Providers and immunization staff

Session Topics Include:

- Potential new vaccine presentation (Maroon Cap) for individuals 6 months through 4 years of age** (Starting June 7)
- FDA approvals, authorizations including recent authorizations
- Extended expiry for Purple, Orange, and Gray Cap
- Gray Cap, Comirnaty[®]
- Use of each vaccine presentation, including storage, handling, preparation, and administration





Moderna Infant/Toddler Vaccine Video Trainings



Link to Video Resources





How to Withdraw a 0.25mL dose: Infant/Toddler 6 months-5 years

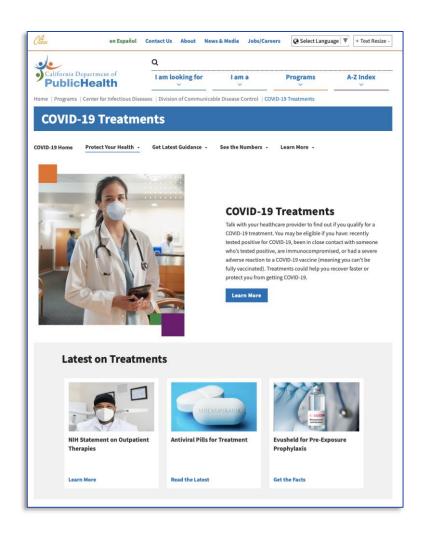
How to Withdraw a 0.5mL Dose for Pediatrics 6 Years-11 Years

US-COV-2200159 06/2022



CDPH COVID-19 Treatments Updates & Webpage

- FAQs for general public and healthcare providers
- Information on allocation, distribution, and ordering
- Drug fact sheets
- Links to further resources
- Linked in the "Protect Your Health" section on the CDPH COVID-19 webpage



HHS*: COVID-19 Public Education Toolkit

Toolkit includes:

- Informational Content
- Posters & Flyers
- Social Media
- AAP** Videos
- And more...

HHS Pediatricians and Family Physicians Toolkit: English

HHS Pediatricians and Family Physicans Tookit: Spanish



CA Digital COVID-19 Vaccine Record



Welcome to the Digital COVID-19 Vaccine Record (DCVR) portal

Get a digital copy of your vaccine card. Just enter a few details below to get a link to a QR code. Save it on your phone and use it as proof of vaccination wherever you go.

If you are a parent or guardian and have multiple vaccine records associated with a single mobile number or email address, enter each digital vaccine record request separately.

NOTE: If you received your vaccinations from a federal agency (e.g., Department of Defense, Indian Health Services, or Veterans Affairs), you will need to contact those agencies for assistance with your vaccination record.

If you have questions about your Digital COVID-19 Vaccine Record, CA DCVR FAQs



CDPH: Close Contact & Masking Guidance



State of California—Health and Human Services Agency

California Department of Public Health



June 8, 2022

TO: All Californians

SUBJECT: Beyond the Blueprint

State Public Health Officer Order of June 8, 2022

Updates as of June 8, 2022:

Added definitions for close contact and infectious period.

Letter from Dr. Aragón

Added definitions for close contact and infectious period.



California: Full Masking Guidance

Get the Most Out of Masking



Update: Delayed Medi-Cal Claims Submissions: Pfizer Infant Toddler (6mos-4yrs) & Moderna (6mos-17yrs)

- Department of Health Care Services (DHCS) is aggressively pursuing the necessary system and operational changes required to enable successful claims adjudication for administration of the Pfizer-BioNTech and Moderna COVID-19 vaccines for this age range.
- Medi-Cal will announce when the claims adjudication system is prepared to appropriately adjudicate submitted claims, as well as any additional instruction providers should utilize when billing.
- Until then, providers are advised to administer the primary vaccination series to eligible children, based on recommendations from the FDA and Centers for Disease Control and Prevention (CDC), and hold the claim submission until further notice.



Clinical Update

Louise McNitt, M.D., CDPH



FDA, CDC/ACIP, and Western States Updates

- The CDC's Advisory Committee on Immunization Practices (ACIP) and Western States Scientific Safety Review Workgroup (WSSSRW) have recommended:
 - Moderna Infant/Toddler vaccine for 6 months through 5 years
 - Pfizer Infant/Toddler vaccine for 6 months through 4 years
 - Moderna vaccine for 6 years through 17 years.

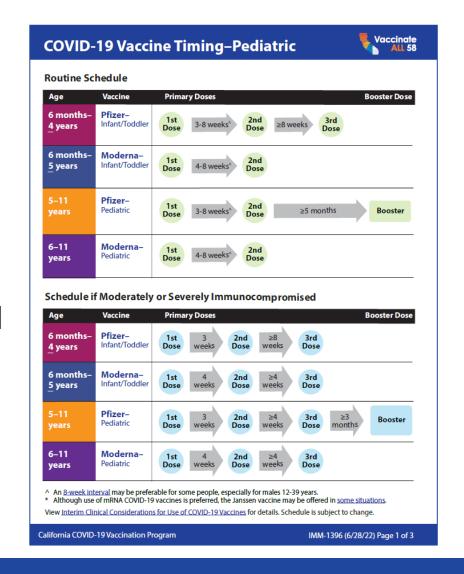




Job Aid Includes:

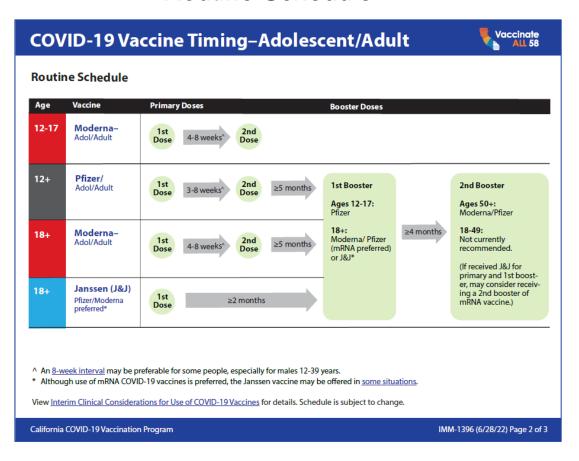
- Pediatric Routine
- Pediatric Immunocompromised
- Adolescent & Adult Routine
- Adolescent & Adult Immunocompromised

CDC Interim Clinical Considerations

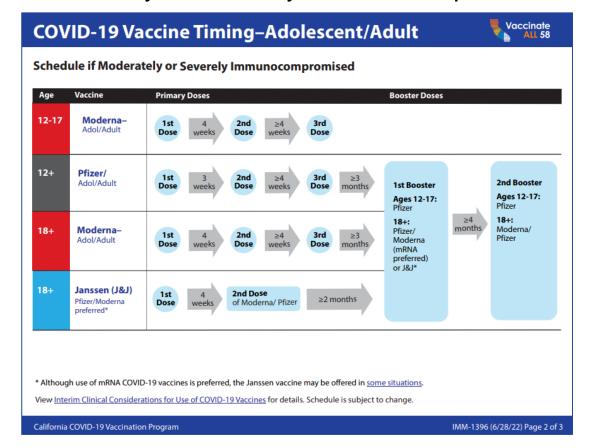


COVID-19 Vaccine Timing by Age (continued)

Routine Schedule

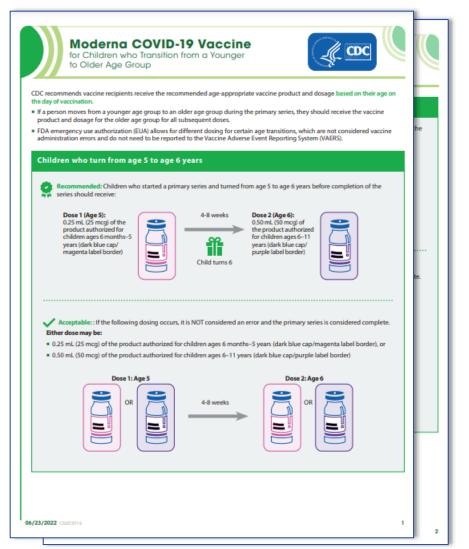


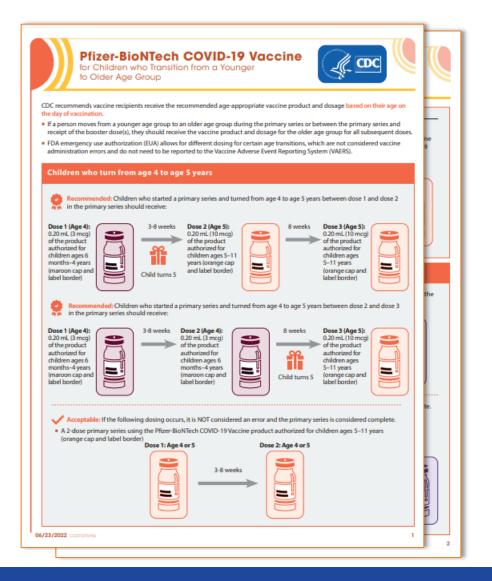
Moderately or Severely Immunocompromised





Moderna & Pfizer Age Transition Job Aids





Children who turn from age 4 to age 5 years



Recommended: Children who started a primary series and turned from age 4 to age 5 years between dose 1 and dose 2 in the primary series should receive:

Dose 1 (Age 4): 0.20 mL (3 mcg) of the product authorized for children ages 6 months-4 years (maroon cap and label border)





Dose 2 (Age 5): 0.20 mL (10 mcg) of the product authorized for children ages 5–11 years (orange cap and label border)



Dose 3 (Age 5): 0.20 mL (10 mcg) of the product authorized for children ages 5–11 years (orange cap and label border)





Recommended: Children who started a primary series and turned from age 4 to age 5 years between dose 2 and dose 3 in the primary series should receive:

Dose 1 (Age 4): 0.20 mL (3 mcg) of the product authorized for children ages 6 months–4 years (maroon cap and label border)





Dose 2 (Age 4): 0.20 mL (3 mcg) of the product authorized for children ages 6 months–4 years (maroon cap and label border)





8 weeks

Dose 3 (Age 5): 0.20 mL (10 mcg) of the product authorized for children ages 5–11 years (orange cap and label border)





Management of Anaphylaxis at COVID-19 Vaccination Sites: Pediatric Epinephrine Dosing

- In children, administer 0.01mg/kg intramuscular dose (which may only be possible in certain clinics or medical offices), or administer a standard dosage using the epinephrine autoinjector.
 - For children 15 kg (33 lbs.) to <30 kg (66 lbs.), administer the 0.15 mg epinephrine autoinjector (<u>FDA product insert</u>). The 0.15mg epinephrine autoinjector can also be used for children 7.5 kg (16.5 lbs.) to <15 kg (33 lbs.) when other alternatives are not available (<u>American Academy of Pediatrics</u>).
 - For children ≥30 kg (66 lbs.), administer the 0.30 mg epinephrine autoinjector (<u>FDA</u> product insert).
- COVID-19 vaccination locations should have at least 3 doses of ageappropriate epinephrine available at all times.



Epinephrine

First-Line Treatment: Epinephrine					Epinephrine Dose	
	спи Ерп	Age group	Range of weight (lb)	Range of weight (kg)*	1.0 mg/mL aqueous solution (1:1000 dilution); intramuscular. Minimum dose: 0.05 mL	Epinephrine autoinjector or prefilled syringe (0.1 mg, 0.15 mg, 0.3 mg)
Recommended dose is 0.01 mg/kg body		1–6 months	9–19 lb	4–8.5 kg	0.05 mL (or mg)	off label
weight up to 0.5 mg	Infants	7–36 months	20–32 lb†	9–14.5 kg†	0.1 mL (or mg)	0.1 mg [†]
maximum dose.	and	37-59 months	33–39 lb	15–17.5 kg	0.15 mL (or mg)	0.15 mg/dose
May be repeated every 5–15 minutes	15 minutes	5–7 years	40–56 lb	18–25.5 kg	0.2–0.25 mL (or mg)	0.15 mg/dose
(or sooner) up to 3		8–10 years	57–76 lb	26–34.5 kg	0.25–0.3 mL (or mg)	0.15 mg or 0.3 mg/dose
times while waiting	Teens	11–12 years	77–99 lb	35–45 kg	0.35–0.4 mL (or mg)	0.3 mg/dose
for EMS to arrive.		13 years & older	100+ lb	46+ kg	0.5 mL (or mg) – max. dose	0.3 mg/dose

NOTE: If body weight is known, then dosing by weight is preferred. If weight is not known or not readily available, dosing by age is appropriate.

^{*} Rounded weight at the 50th percentile for each age range

 $^{^{\}uparrow}$ 0.1 mg autoinjector is licensed for use in 7.5 to 14 kg infants and children

VRBPAC Strain Composition Meeting Highlights

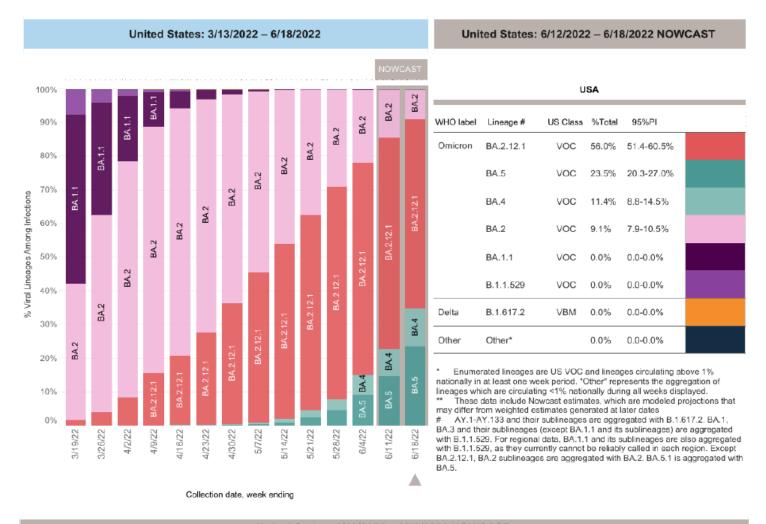
- On June 28, 2022, the FDA Vaccine Related Biologic Products Advisory Committee (VRBPAC) met and heard from:
 - FDA, CDC, and WHO health officials
 - Modeling experts
 - Manufacturers: Pfizer, Moderna, and Novavax
- Following their discussion, a majority of the committee <u>voted in favor of including a SARS-CoV-2 Omicron component in COVID-19 booster vaccines in the U.S.</u>

FDA Issued Statement to Recommend BA.4/5 Component for COVID-19 Vaccine Boosters

- FDA has advised manufacturers seeking to update their COVID-19 vaccines that they should develop modified vaccines that:
 - Add an Omicron BA.4/5 spike protein component to the current vaccine
 - Two component (bivalent) booster
 - To potentially be used starting early to mid-fall 2022.



Recent Evolution of SARS-CoV-2



Variant
Proportions
COVID-19 Data
Tracker CDC

www.fda.gov

United States: 6/12/2022 - 6/18/2022 NOWCAST



Monkeypox (MP) Update

- CDC landing page: <u>U.S. Monkeypox Outbreak 2022: Situation Summary |</u> <u>Monkeypox | Poxvirus | CDC</u>
 - Vaccine-specific guidance: <u>Considerations for Monkeypox Vaccination | Monkeypox |</u>
 <u>Poxvirus | CDC</u>
- CDPH MP information: Monkeypox (ca.gov)
- Current MP vaccine recommendations:
 - Jynneos vaccine currently available non-replicating, attenuated live virus vaccine FDA approved for prevention of smallpox and MP
 - Vaccine available for post-exposure prophylaxis (PEP) for people who may have been exposed to MP
 - Please contact local health department if you have patients who need PEP
 - As vaccine supply increases, eligibility may expand to other groups



Storage and Handling

Kate McHugh, CDPH





COVID-19 Vaccine Product Guide

Vaccinate **COVID-19 Vaccine Product Guide ALL 58** Check vaccine labels before use to avoid mix-ups. Products may look similar. Moderna Janssen (J&J) Refer to CDC Product Guide for more information. Details may differ from packaging; EUA fact sheets supersede info on vials and carton. Note: Pfizer 12+ (purple cap) no longer distributed. 6-11 years: primary /Toddler 12+ years: primary* Adult s-5 years 18+ years: booster 18+ years: booster Moderna Janssen (J&J) 18+ years Pfizer Infant/Toddler Pediatric Adol/Adult Infant/Toddler 6-11 years: primary* 12+ years: primary* Adult 18+ years: booster 6 months-4 vears* 5-11 years 12+ years 6 months-5 years 18+ years: booster 18+ years t dilute. Do not dilute. Do not dilute Do not dilute 0.5 mL 0.5 mL 0.5 mL Light (50 mcg dose) g dose) (100 mcg dose) - Section Magenta Purple Blue Border Border Border 0.5 mL 0.5 mL 0.25 mL* (only ages 18+) (only ages 18+) Dark Blue Cap **Red Cap** Orange Cap Dark Blue Cap **Packaging** Maroon Cap **Gray Cap** Blue Cap 2 hours If needed immedi-2.5 hours Doses Per Vial 10 doses 10 doses 6 doses 10 doses 5 doses 10-11 doses 5 doses stand at (Let vial stand at (Let vial stand at ately, thaw at room mp for room temp for 100 doses 60 doses 100 doses room temp for 15 temperature Carton Size 100 doses 50 doses 100 doses 50 doses before 15 min before minutes before Min. Standard Order 100 doses 100 doses 300 doses 100 doses 100 doses 100 doses 100 doses istering.) administering.) administering.) Carton NDC # 59267-0078-4 59267-1055-4 59267-1025-4 80777-279-99 80777-275-99 80777-273-99 59676-580-15 45 minutes at utes at 1 hour at Carton: up to 4 hrs 219 217 CVX 218 221 207 212 25°C 15° to 25°C 15° to 25°C Vial: about 1 hour at 77°F) (59° to 77°F) 25°C (77°F) max Storage Limits Before Puncture: Label vaccine with expiration and use-by dates. Strictly comply with manufacturer guidance. (59° to 77°F) **(N)** (0) (0) ULT (-90°C to -60°C) Until expiration Until expiration Until expiration to 24 Store up to 24 Store up to 24 Store up to 12 at 8°C to hours at 8°C to hours at 8°C to 25°C hours at 9°C to 25°C ▧ Thermal Shipper (11) 16°F to 77°F) 25°C (46°F to 77°F) (46°F to 77°F) (47°F to 77°F) Freezer Until expiration Until expiration Until expiration (-50°C to -15°C) (-50°C to -15°C) (-50°C to -15°C) Refrigerator (2-8°C) Up to 10 weeks Up to 10 weeks Up to 10 weeks Up to 30 days Up to 30 days Up to 30 days Until expiration Disard after 6 hours at 2° to 8°C 12 hours at 2°C to 12 months from 12 months from Checking Expiration 12 months from Check product Check product Check product Check product irs at 2°C to 12 hours at 2°C to 25°C (36°F to 77°F) (36°F to 46°F) or manufacture date. manufacture date. manufacture date. website, QR code, or Dates[†] website or QR code website or QR code website or QR code 36°F to 77°F 25°C (36°F to 77°F) Discard after 20 2 hours at 25°C Check FDA fact sheet. Check FDA fact sheet Check FDA fact sheet. call 800-565-4008 punctures. (77°F) max Labels for Pfizer Maroon Cap and Moderna Booster products may not reflect expanded age ranges. † Do not dispose of expired vaccine until checking with manufacturers for extended expiration dates. IMM-1399 (6/23/22) California COVID-19 Vaccination Program IMM-1399 (6/23/22)



Moderna Ages 6 Years -11 Years

- Blue cap and purple border
- Mislabeled says booster dose only but can be used for primary doses for ages 6-11
 - When ordering, providers should be ordering with the primary purpose to use in ages 6-11, but they can also be used for adult booster doses.
- 5 doses per vial
- 0.5mL injection volume
- Same storage conditions as the other Moderna products
 - ∘ -50C to -15C for long-term storage
 - 2C to 8C for up to 30 days in the fridge
- Letter explaining the mislabeling



Transporting Vaccines

Best practices

- Use a qualified transport container/pack-out or portable medical refrigerator
 - Qualified containers/pack-outs are containers specifically designed/tested to hold temperature for pharmaceuticals/vaccines!
 - Ensure pack-outs are properly conditioned
- Use a data logger
 - Test the temperature of the container before packing the vaccine!
- Use material to protect the vaccine (bubble wrap, cardboard, etc.)
- Continue to check the temperature of the transport container while transporting and while at off-site clinics



Transporting Vaccines – Do you need a data logger for short trips?

- Vaccines need to have a data logger during transport, even short transport periods!
- Some of the vaccine manufacturers may have data that supports excursions for short time periods, but a data logger is still required.
- The CDC provider agreement requires that providers follow the guidelines in the CDC Storage and Handling Toolkit, which emphasizes the use of data loggers.



More New Products Coming?

- HHS* says that the U.S. has purchased new doses formulated for the variants.
- HHS reports single-dose vials for adults were purchased.
- More information to come!



Vaccine Management

Daniel Conway, CDPH



Release 28.4 – Coming July 7th



As a part of Release 28.4 on July 7th:



Moderna 6 Years -17 Years Scheduling will be enabled in My Turn.



A "Back" button will be added to the ineligible registration page. This will ensure that the users don't have to start over while scheduling appointments if they enter incorrect information, making their appointment ineligible.



Release 28.4 – Moderna 6 Years -17 Years Updates





In the upcoming Release 28.4, Moderna (ages 6 Yrs. -17 Yrs.) will be deployed through scheduling, walk-ins, and inline and CSV bulk-upload on My Turn Public and Clinic.

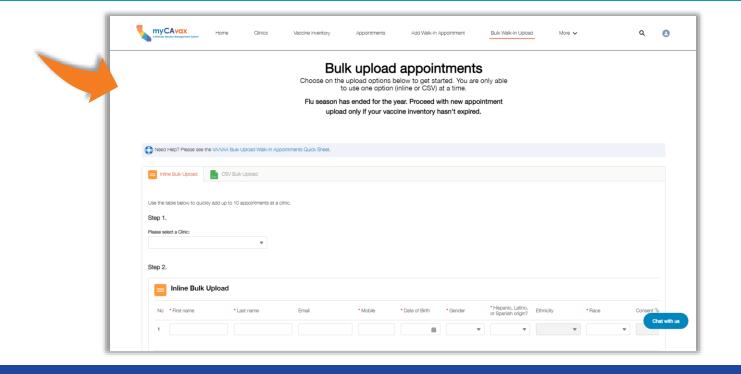
Clinic Managers and Vaccine Administrators will now be able to create and update appointments for Moderna for this age group and schedule all doses in the series.





My Turn Workaround for Moderna 6 Years - 17 Years

Vaccine Administrators can use the Bulk Walk-in tab in My Turn to upload walk-in appointments for patients. You can choose from the Inline Bulk Upload or CSV Bulk Upload options.





myCAvax Delivery Cadence for Week of July 4th





McKesson shipments were not delivered Monday, July 4 and will not be delivered through Tuesday, July 5.

Deliveries will resume Wednesday, July 6.

Pfizer shipments were not delivered Monday, July 4.

Deliveries resumed today Tuesday, July 5.

(AmerisourceBergen)
shipments were not
delivered Monday, July
4 and will not
be delivered Tuesday,
July 5.

Deliveries will resume Wednesday, July 6.

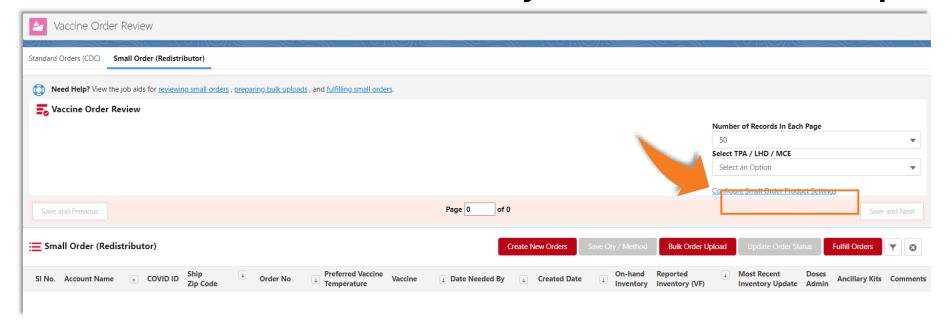


Small Orders for Moderna (6 Years - 11 Years)





Small Orders for Moderna (ages 6 yrs. - 11 yrs., dark blue cap, purple label) are available in myCAvax to be configured for local fulfillment. LHDs must update their small order product settings. These orders cannot be fulfilled and delivered until your LHD has received product.





Registration for My Turn and myCAvax Office Hours





Starting July 11th, the Monday My Turn and myCAvax Office Hour session is moving to a bi-weekly cadence.

Please register for this session using this link!



APPENDIX



myCAvax - Known Issues - Updated 7/01



VaccineFinder Data Not Showing on the Multi-Line Ordering Form

- For some community users, their VaccineFinder data is not being populated when creating new orders through the multi-line ordering form.
- However, the data is being correctly populated for the LHD users who review the orders on the 'Vaccine Order Review' page



- ✓ Fix: TBD
- No Workaround for the time being



Slide Icon Key

Icon	Meaning
	This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.
	This is to label slides that include important system reminders.
<u> </u>	This is to label slides that include tips and best practices to improve your system experience.



myCAvax Release Roadmap

RECENTLY DEPLOYED

June 16th (R27.0)

Orders

- ✓ LHDs to Move Small Orders to Standard Orders
- ✓ Order Page Layout Changes
- √ New order cancelation 'Status Reason' options
- ✓ Update Audit History for Orders/Transfers
- ✓ Add 'Doses Requested' to Standard Order Screen

Account

✓ Storing docusign at the Location Application

Community

- ✓ Add Knowledge Center article to account page
- ✓ Change Flow Title for Multiple Flows

Other

- ✓ Auto-Deactivate Licenses
- ✓ Default tab display on opening of records
- ✓ Remaining email templates to Lightning

IN PROGRESS

July 14th (R28.0)

Orders

- Order Fulfillment Updates to allow multiple lots and general UI enhancements
- ✓ Allow CDPH and LHD users to update additional details on the Shipment Records such as quantity, product, expiration date, etc.
- √ Validate Shipping Hours
- ✓ Set Flags for Temporary Closure on Vaccine Order Review page

Account

- √ Temporary Closure for Location Accounts
- ✓ Add VFC Regions to Accounts
- ✓ Add Calibration Expiration date to Storage Unit
 List

Community

- ✓ Update Thermometer Type options
- √ Add Data Logger as Shipment Incident Type

Site Visits

- √ Provider Category
- ✓ VFC Assigned Pin

Other

✓ Put LHD Dashboard on LHD Homepage

UPCOMING

August 11th (R29.0)

Orders

✓ Draft Order Enhancements

Account

- ✓ Provider initiated Disenrollment
- ✓ Disenrollment due to inactivity

Other

- ✓ Start of Contact enhancements to remove duplicate contacts
- ✓ Sharing Rule enhancements for accounts, storage units, etc.



My Turn Public Product Roadmap

June 20th (R27)

CURRENT
July 7th (R28.4)

UPCOMING July 27th (R29)

Release 28

- Pfizer Infant/Toddler rollout for 3 dose primary series for children 6 months-4years old
- Moderna Infant/Toddler rollout for 2 dose primary series for children 6 months-5-years old
- [Testing] Update error messaging for better user experience and accessibility
- ✓ [Continued] Failure Point Notification setting up monitoring tools throughout system to flag (potential) issues
- ✓ Continued Analysis Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability

Release 28.4

- ✓ Moderna 6-11 and 12-17 rollout
- √ [Testing] Update error messaging for better user experience and accessibility
- ✓ [Continued] Failure Point Notification setting up monitoring tools throughout system to flag (potential) issues
- ✓ Continued Analysis Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability

Release 29

- Removing flu zero out flu vaccine supplies to remove nasal spray and flu shot tags
- ✓ In-home vaccination and transportation page updates to reflect guidance for under 5 patients
- √ [Testing] Custom flows for vaccine type
- [Delivery] Update error messaging for better user experience and accessibility
- ✓ [Continued] Failure Point Notification setting up monitoring tools throughout system to flag (potential) issues
- [Testing] Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability



My Turn Public

My Turn Clinic Product Roadmap

June 20th (R28)

Release 28.4

- ✓ Moderna Infant/Toddler 6 month-5vears two dose series
- ✓ Pfizer Infant/Toddler 6 month-4years three dose series

Release 28

- ✓ Dose Fields Update
- ✓ Add Vaccine Supply & Inventory
- ✓ Bulk Walk-In Upload
- ✓ Clinic Creation Setup
- ✓ Walk-in Flow Update
- ✓ Vaccine Administrator Flow Update
- ✓ Single/Bulk Update
- ✓ Appointment/IIS Tab Filter Update
- ✓ Dashboard Homepage Update

✓ Moderna 6-years-11-years two dose series

CURRENT

July 7th (R28.4)

- ✓ Moderna 12-years-17-years two dose series
 - ✓ Add Vaccine Supply & Inventory
 - ✓ Bulk Walk-In Upload
 - ✓ Clinic Creation Setup
 - ✓ Walk-in Flow Update
 - ✓ Vaccine Administrator Flow Update
 - ✓ Single/Bulk Update
 - ✓ Appointment/IIS Tab Filter Update
 - Dashboard Homepage Update

UPCOMING July 27th (R29)

Release 29

- ✓ [SMS/Email] Opt-out on the Walk-In flow
- ✓ [Vaccine Inventory] Entering Lot Numbers correctly
- ✓ [CAIR2] Concatenate "Cross Street 1" and "Cross Street 2"

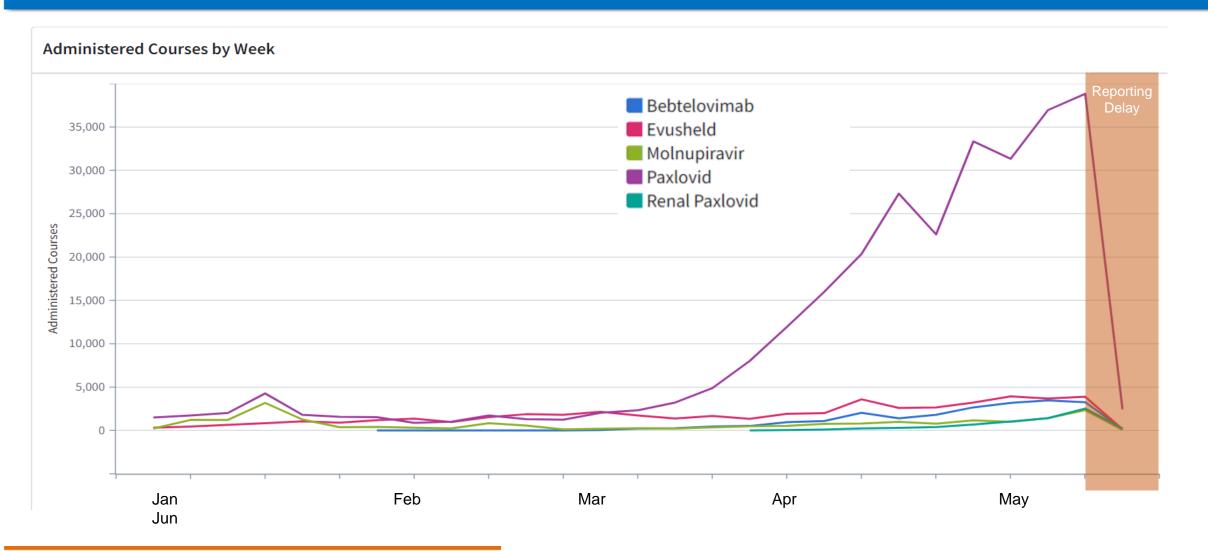


Therapeutics

Emily Estus, CDPH

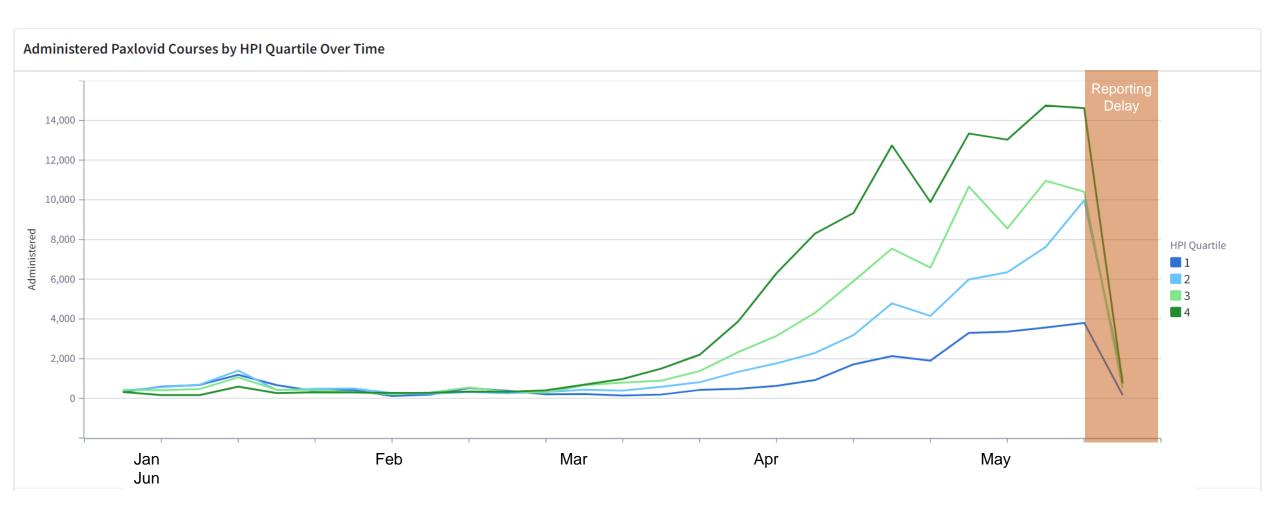


Data Update (Reliant on Reporting Rates)



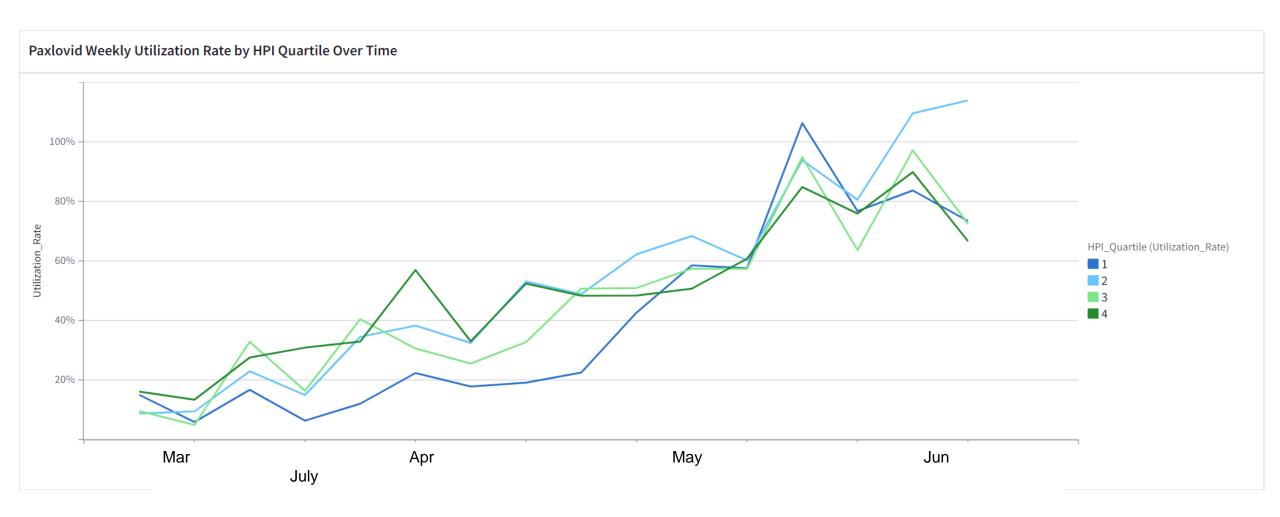


Data Update (Reliant on Reporting Rates)





Data Update (Reliant on Reporting Rates)





Therapeutics Discussion Item

MCEs:

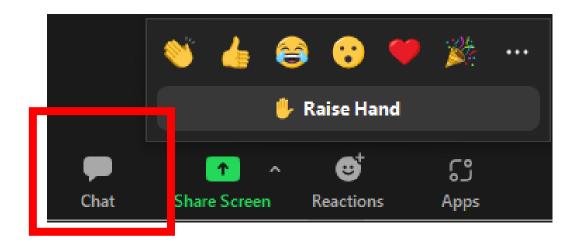
Have you been collecting therapeutics data?

Can you share demographic data on who is receiving COVID therapeutics?



Q&A and Discussion

During today's session, please use the chat panel or use the raise your hand feature to ask your questions.







Wrap-up

Leslie Amani, CDPH



Additional Support

Type of	Type of Support Description		Updated 6.6.22
	COVID-19 Provider Call Center	The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical provider their COVID-19 response, specifically addressing questions about State program requirements, enrollmedistribution, including the Vaccine Marketplace.	
		Email: covidcallcenter@cdph.ca.gov	
		Phone: (833) 502-1245, Monday through Friday from 8AM–6PM	
	Enrollment Support	For Provider enrollment support, please contact myCAvax Clinic Operations at	
		Email: myCAvaxinfo@cdph.ca.gov	
	myCAyay Halm Dook	Dedicated staff provide up-to-date information and technical support on the myCAvax system.	
	myCAvax Help Desk	Email: myCAvax.HD@Accenture.com	
		 Phone: (833)-502-1245, option 3, Monday through Friday 8AM–6PM 	
		For training opportunities: https://eziz.org/covid/education/	
My Turn Clinic Help Desk		For onboarding support (those in the process of onboarding): myturnonboarding@cdph.ca.gov	
	my rain omno noip book	For technical support with My Turn Clinic for COVID-19 and flu vaccines: MyTurn.Clinic.HD@Accentur (833) 502-1245, option 4: Monday through Friday 8AM–6PM	e.com or
		For job aids, demos, and training opportunities: flu at https://eziz.org/covid/myturn/flu/ and COVID at https://eziz.org/covid/myturn/flu/ and COVID at https://eziz.org/covid/myturn/flu/ and COVID at https://eziz.org/covid/myturn/flu/ and COVID at https://exiz.org/covid/myturn/flu/ and COVID at https://exiz.org/covid/myturn/flu/ and COVID at https://exiz.org/covid/myturn/flu/ and COVID at https://exiz.org/ and	



Public COVID-19 Call Center

- Phone: (833) 422-4255: M-F 8AM-8PM; S-S 9AM-5PM
- For questions about general COVID questions, including COVID-19 vaccines, scheduling vaccination appointments through My Turn, school-related question, masking, testing, and more.





Thank you for your commitment to protect the health and well-being of all Californians!



Thank you for joining today's webinar!

Next MCEs Updates and Discussion

Wednesday, July 20, 2022

