

Welcome to the COVID-19 Provider Webinar

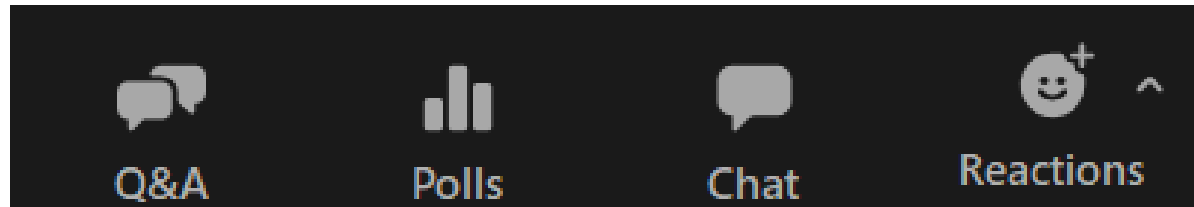
Friday, September 8, 2023

9:00AM – 10:30AM



Questions

During today's session, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.



Resource links will be dropped into, “Chat”

Housekeeping

Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:



Today's session is being recorded. Access today's slides and archived presentations at:
[EZIZ COVID Education](#)



If you have post-webinar questions, please email leslie.amani@cdph.ca.gov

Agenda: Friday, September 8, 2023

No.	Item	Speaker	Time (AM)
1	Welcome, Announcements, and Poll	Leslie Amani (CDPH)	9:00 – 9:05
2	Friday Provider Webinar Transition Timeline	Maria Volk (CDPH)	9:05 – 9:10
3	Vaccine Administration Data	Josh Quint (CDPH)	9:10 – 9:15
4	Storage and Handling	Katherine McHugh (CDPH)	9:15 – 9:20
5	Vaccine Management	Josh Pocus (My Turn) and Maria Volk (myCAvax)	9:20 – 9:30
6	COVID-19 Vaccine Commercialization Bridge Access Program (BAP)	Maria Volk (CDPH)	9:30 – 9:40
7	Pharmacy BAP and Health Partner Ordering Portal (HPOP)	Edward Salaguinto, PharmD, RPh (CDPH)	9:40 – 9:45
8	Resources and Q&A	CDPH Subject Matter Experts	9:45 – 10:30

Thank you, California COVID-19 Vaccination Program Providers!

Announcements

Leslie Amani, CDPH



Upcoming ACIP Meeting

CDC Advisory Committee on Immunization Practices (ACIP)

Topic (Anticipated): Fall 2023 COVID-19 Vaccine

When: Tuesday, September 12, 2023

Time: 7AM, PST

[Webcast Link to Join](#)

ACIP Meeting Agenda (Not Yet Posted)



Afternoon TEAch Webinar



CDPH TEAch Webinar

Save the Date
Afternoon TEAch Webinar:
"What's New with Flu, RSV, and COVID-19?"

When: Thursday, September 14, 2023 at 12PM - 1PM, PST

Topics:

- 2023 Advisory Committee on Immunization Practices (ACIP) recommendations on respiratory diseases: Influenza (flu) and Respiratory Syncytial Virus (RSV)
- Updates on COVID-19 vaccine formulation for children
- Transition of COVID-19 vaccines to the VFC Program

By the end of the webinar, attendees should be able to:

- Describe the latest ACIP flu and RSV immunization recommendations.
- Understand the new COVID-19 vaccine formulations for children.
- Understand how COVID-19 vaccines will become part of the VFC Program.
- Identify relevant patient and provider education resources.

Description: This Afternoon TEAch webinar will cover what's new with RSV and Flu, updates on the COVID-19 vaccine formulation, and the transition of COVID-19 vaccines to the Vaccines for Children (VFC) program.

When: Thursday, September 14, 2023

Time: 12PM – 1PM, PT

[Register here](#)



CDC COCA Call

Topic: Preparing for the Upcoming Respiratory Virus Season: Recommendations for Influenza, COVID-19, and RSV Vaccines for Older Adults

When: Tuesday, September 19, 2023

Time: 11AM – 12PM

No Registration needed.

Zoom meeting link to join [here](#)

During this COCA Call, CDC presenters will provide updates about the latest recommendations and clinical considerations for administering influenza, COVID-19, and RSV vaccines to adults 60 years and older and discuss resources and communication strategies that may help facilitate older adult vaccination.

[CDC Emergency Preparedness and Response Webpage](#)



Current Issues in Immunization Webinar

Topic: CDC Clinical Guidance for Use of Products to Prevent RSV Disease in Infants

When: Wednesday, September 27, 2023

[Webinar information can be found here.](#)

Immunization Webinars are 1-hour presentations with Q&A included. Internet access is needed to participate.

These presentations, collectively titled “Current Issues in Immunization,” are scheduled 4 to 5 times per year.

Each presentation is presented by the National Center for Immunization and Respiratory Diseases and designed to provide clinicians with the most up-to-date information on immunization.

California's Digital Vaccine Record

From CDPH Office of Communication:

California's Digital Vaccine Record portal allows people to access their vaccine records online. Share [messages on social media](#) reminding parents and guardians they can access their children's vaccine records through the portal each back to school season.

Visit myvaccinerecord.cdph.ca.gov to access your California vaccine record.

Suggested message: Parents and Guardians! Did you know you can use the California Digital Vaccine Record portal to access your child's immunization records? Request a digital copy of your child's records for childcare or school at <https://myvaccinerecord.cdph.ca.gov>.





CDPH Communications Listserv Updates

- Email Blanca Corona at Blanca.Corona@cdph.ca.gov to subscribe to the COVID-19 Vaccine Listserv or to receive help with troubleshooting.
- Subscribed, but no longer receiving communications? Mark: ProviderCallCenter@cdph.ca.gov as a “**safe sender**” on your email account to prevent communications from going to your spam, junk, or other folder.
- **Immunization Listserv Transition:** Providers, MCEs, and LHDs who are subscribed to the COVID-19 vaccine Listserv will **automatically be subscribed** to our Immunization Listserv.
- **New BAP Listserv Coming:** Providers participating in the BAP program will be **automatically subscribed** to our new BAP Listserv.
- More information is forthcoming!
- View [archived communications](#)

Request for Photos from Providers

CDPH wants to celebrate all LHDs and Providers who have contributed so much to the California COVID-19 Vaccination Program.

Please email any staff photos to leslie.amani@cdph.ca.gov by Friday, September 8, 2023.



Provider Poll: COVID-19 Vaccine Purchase

Provider Poll: COVID-19 Vaccine Purchase

1. Do you plan to purchase COVID-19 Vaccine?

☐ Yes

☐ No

☐ N/A

2. If you answered, “No”, where will you send your patients for COVID-19 Vaccination?

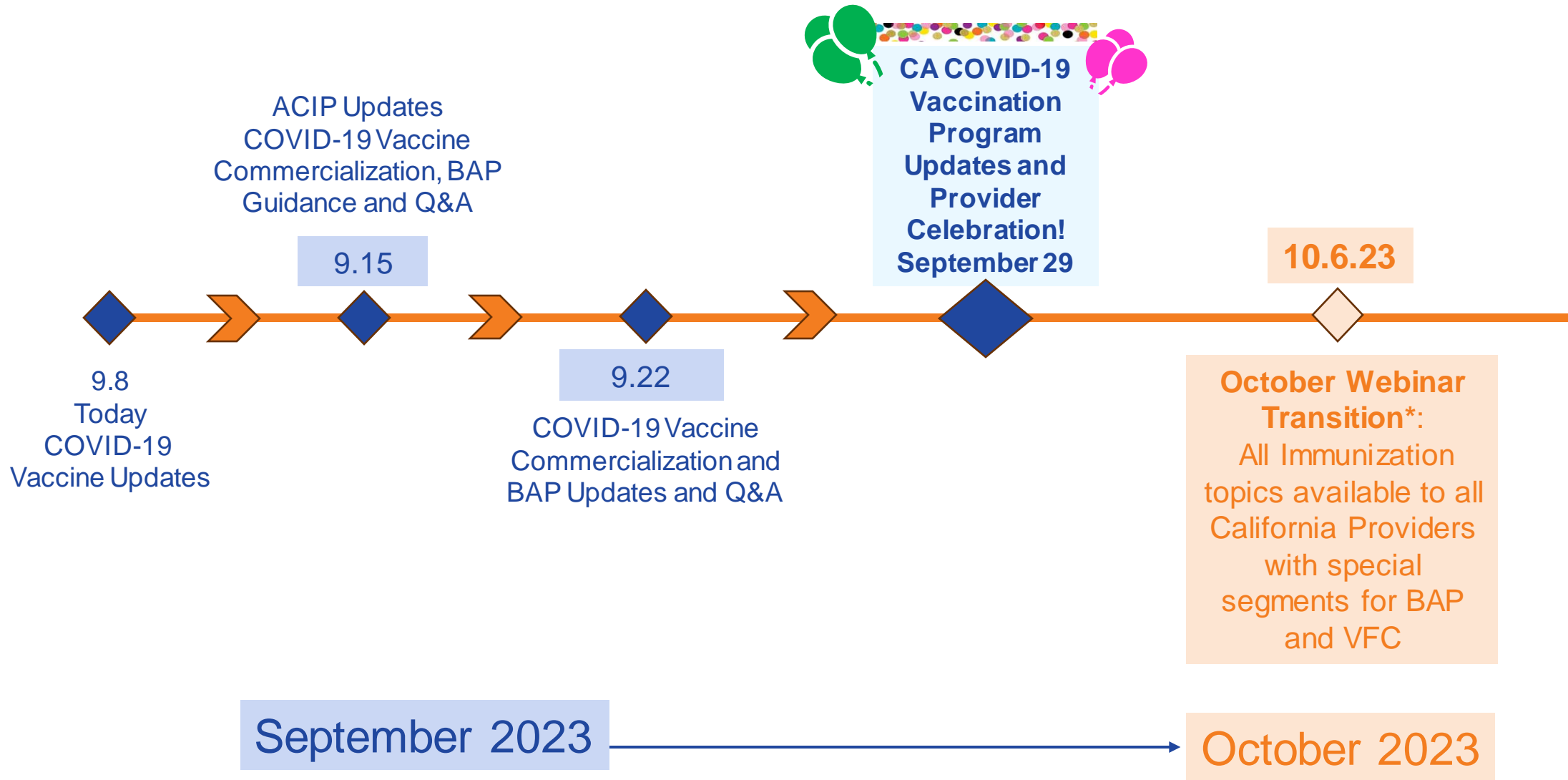
3. Comments to share with CDPH



Friday Provider Webinar Transition Timeline

Maria Volk, CDPH

Friday Provider Webinar Transition Timeline



Vaccine Administration Data

Josh Quint, CDPH

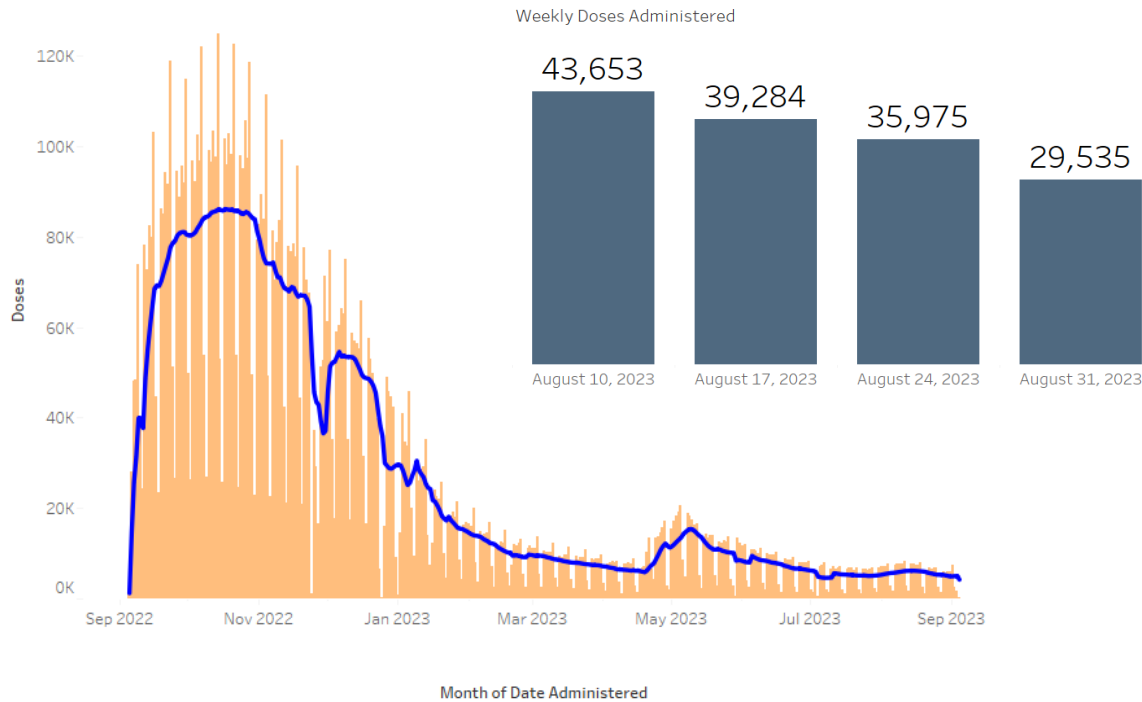
Vaccine Administration Summary

as of September 5, 2023

89,779,054

Total Doses Administered:

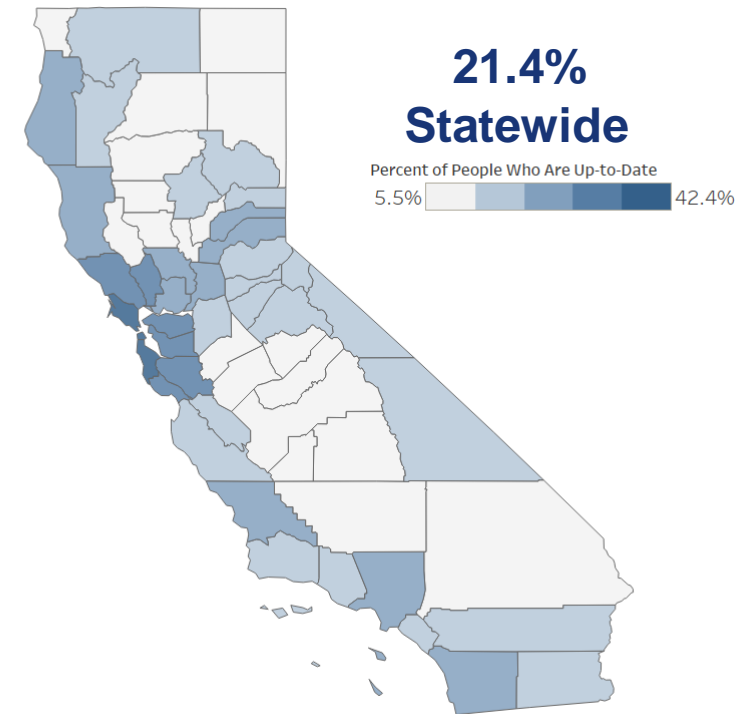
Daily Doses Administered: **Statewide**



8,568,715

Total Up-to-Date Recipients:

Percent of Population Who Are Up-to-Date



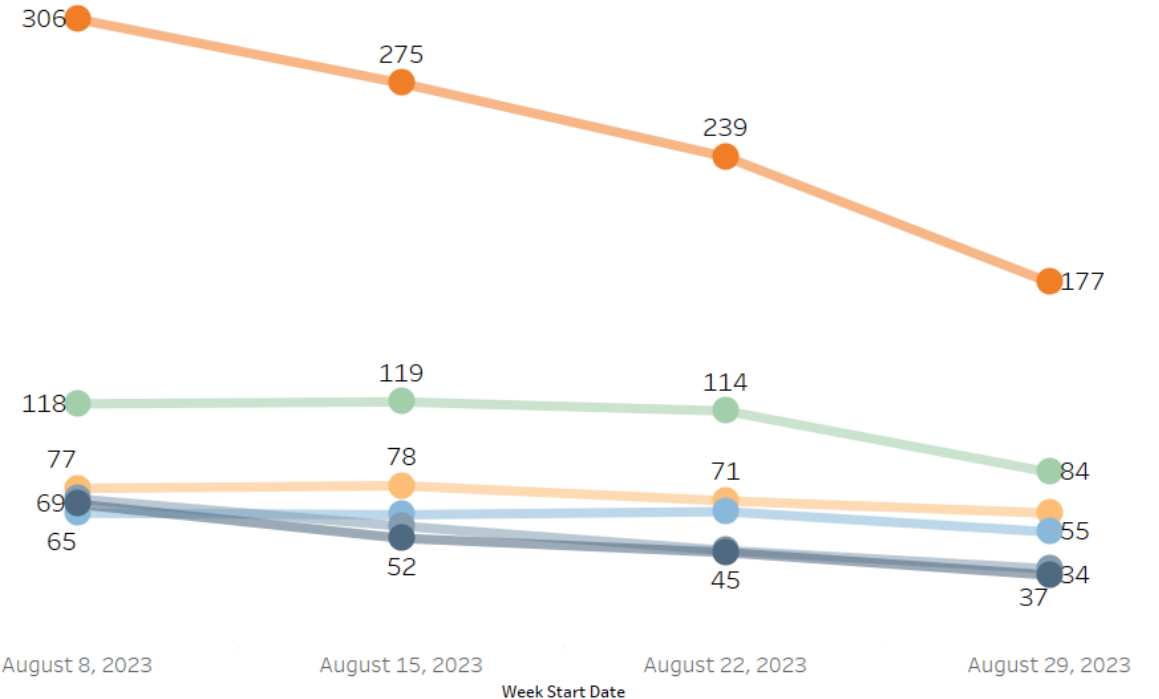
Trends in Vaccine Administration*

As of September 5, 2023

Week-to-Week Trends

- Highest uptake among 65+ and Under 5
- Under 5 rates remain stable
- Slight decrease in uptake among all other age groups

Doses Administered per 100K by Age Group, Past 4 Weeks



Doses Administered by Age Group, 4 Week Average

Under 5	5-11	12-17	18-49	50-64	65+
2,441 doses per week	1,759 doses per week	1,704 doses per week	10,638 doses per week	5,376 doses per week	16,141 doses per week

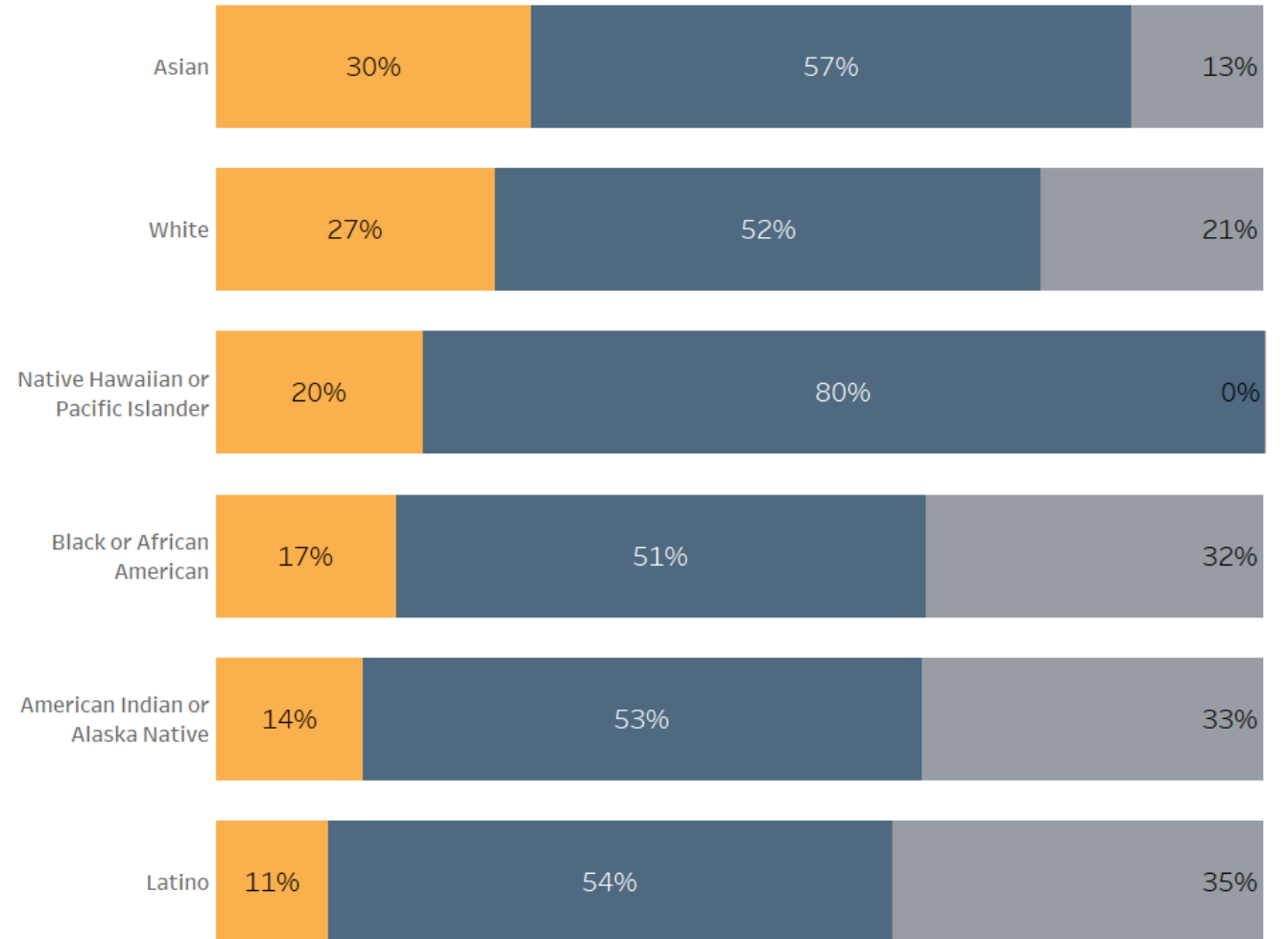
*Estimates are approximations based on comparison of vaccination data to DOF 2021 population estimates

Up-to-Date Status by Race/Ethnicity*

as of September 5, 2023

- Highest uptake in Asian and White
- Over half of those in each race/ethnicity group have completed their primary series but are not Up-to-Date

Race/Ethnicity: % of Population by Vaccine Status: Up To Date | Not Up To Date | No Shots



*Vaccination rate estimates for some groups, such as NHPI, may be affected by differences in how demographic data is collected by the Census and at the time of vaccination

Up-to-Date Status Among 50+ by Race/Ethnicity*

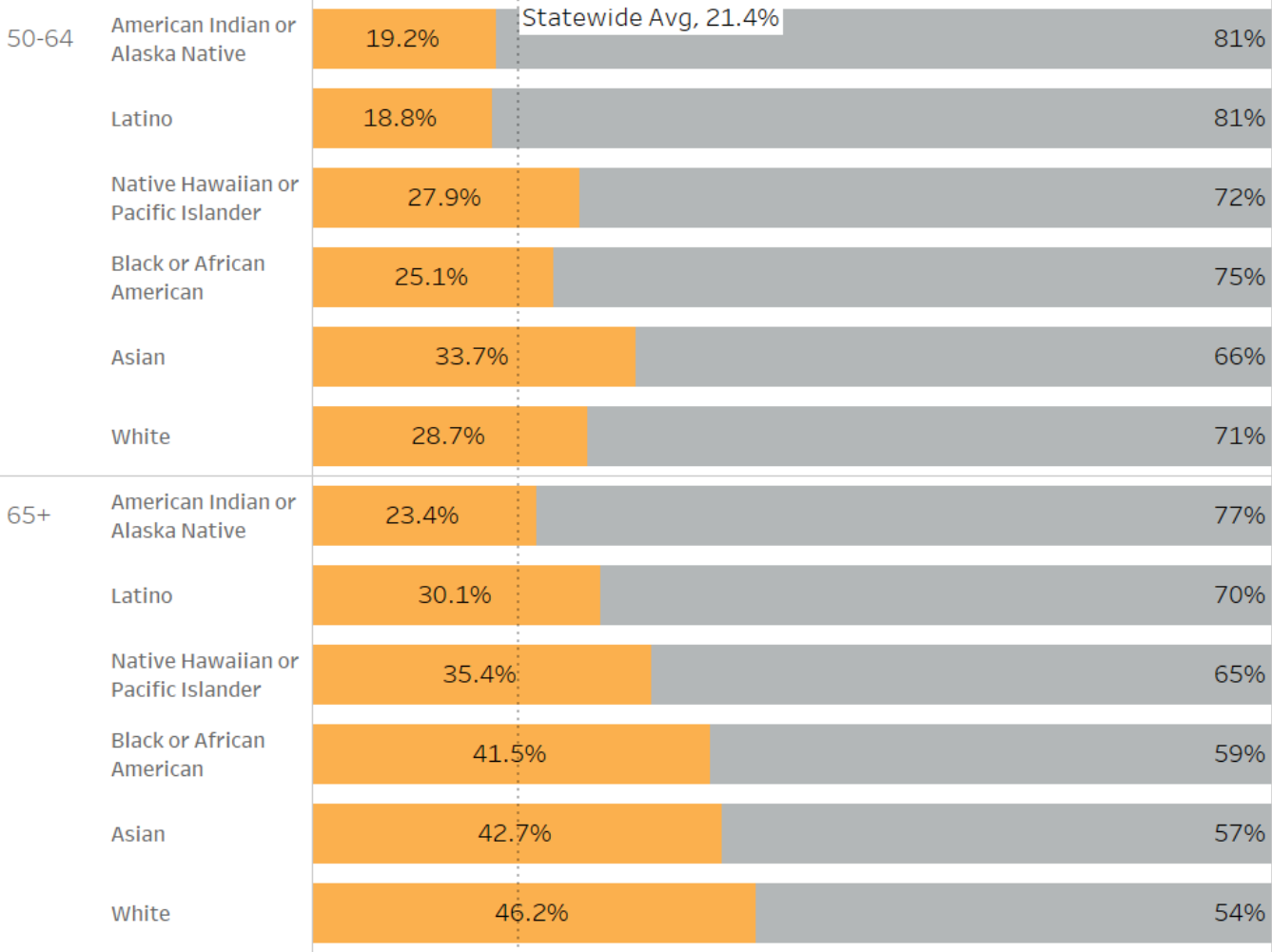
as of September 5, 2023

Intersection of Age and Race/Ethnicity

Highest uptake in 65+, White, and Asian

Up-to-Date status varies across age and race/ethnicity with wider variation within the 65+ vs 50-64

Percent of 50+ Population Who Are Up-to-Date by Age and Race/Ethnicity



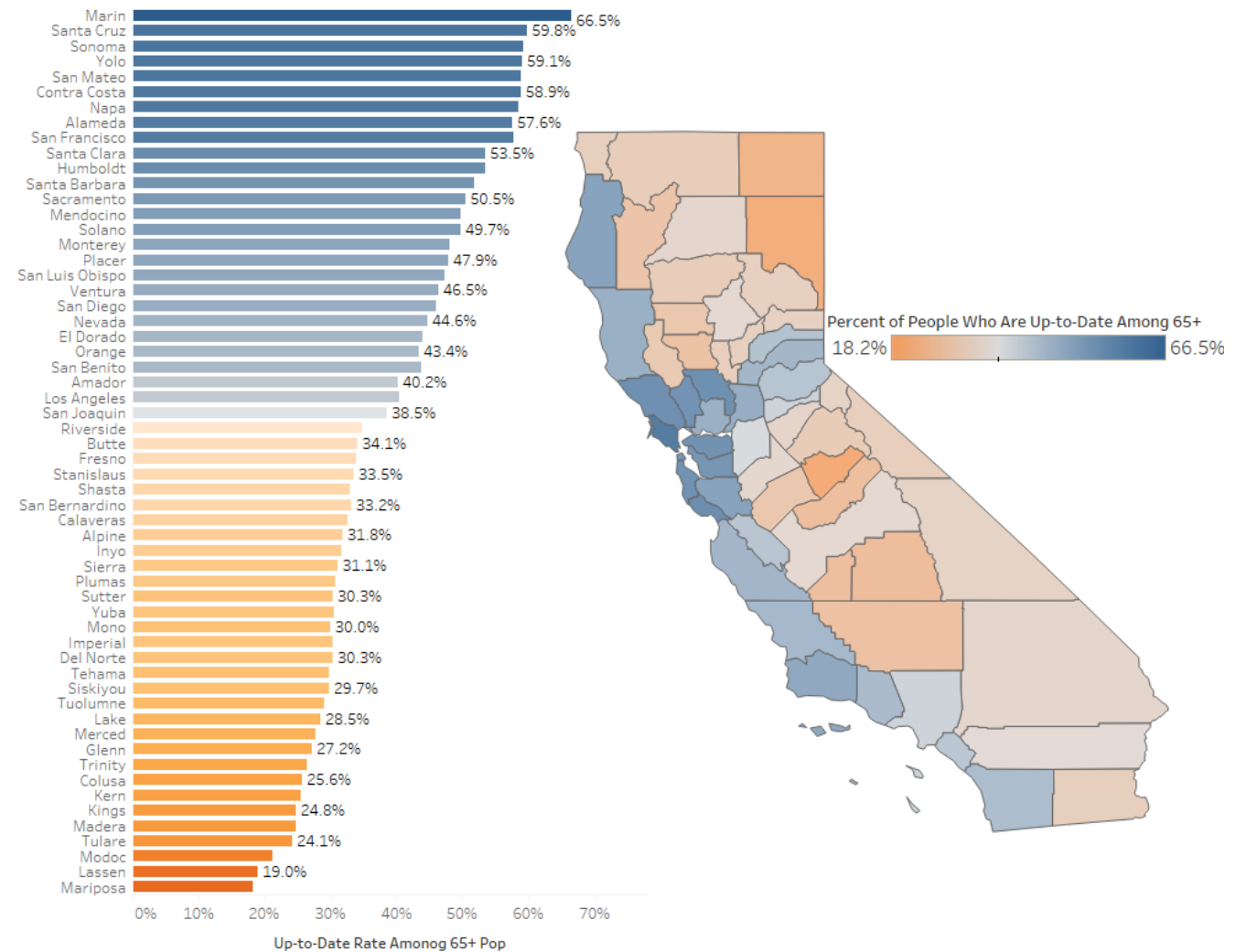
*Estimates are approximations based on comparison of vaccination data to DOF 2021 population estimates

Up-to-Date Status Among 65+ by County

as of September 5, 2023

Uptake varies geographically:

- Highest rates in coastal counties
- Ranges from **18.2%-66.5%** of 65+ population



Data Summary

as of September 5, 2023

Key Metrics

89.8 million doses administered

| **+30K** doses administered

21.4% Statewide Up-to-Date

| **8.6 million** Up-to-Date recipients

19% difference in Up-to-Date across Race/Ethnicity groups

System Notes

- Public dashboard reflects Up-to-Date status
 - Public dashboard updated monthly
- Email cdphvaccinedatateam@cdph.ca.gov for questions and comments

Storage and Handling

Katherine McHugh, CDPH



Diluent Reminder

- Use the normal saline diluent vials for Pfizer vaccines only **once**.
- Providers cannot use one vial of diluent to dilute multiple vials of vaccine.
- Discard the diluent vial immediately after use to prevent errors.
- Using a vial of diluent to dilute multiple vaccines is dangerous for patients and can lead to infection.

Commercialized Moderna (Spikevax)

- Presentations
 - Ages 12+
 - Single dose vials. 0.5 mL injection volume.
 - Prefilled Syringes
 - Ages 6 months - 11years
 - Single dose vials. 0.25 mL injection volume.
- Minimum Order
 - 10 doses (Note: May be larger if purchasing through a wholesaler. One wholesaler told us their minimum order will be likely 60 doses.)
- Storage
 - Long-term frozen storage or refrigerated storage for up to 30 days
- Offering returns?
 - Yes

Commercialized Novavax

- Presentation
 - Ages 12+: 5 dose multi-dose vials. 0.5mL injection volume.
- Minimum Order
 - 10 doses
- Storage
 - Refrigerated
- Offering returns?
 - Yes, up to 100% for opened and unopened vials

Commercialized Pfizer (Comirnaty)

- Presentations
 - 6 months – 4 years: Requires diluent (1.1 mL normal saline). 3 dose multi-dose vials. Yellow cap. 0.3 mL injection volume.
 - 5 years – 11 years: No diluent required. Single dose vials. Blue cap. 0.3 mL injection volume.
 - 12 years+: No diluent required. Single dose vials. Gray cap. 0.3 mL injection volume.
- Minimum Order
 - 6 months – 4 years: 30 doses
 - 5 years – 11 years: 10 doses (government supplied vaccine), 100 doses private purchase
 - 12 years+: 10 doses (government supplied vaccine), 100 doses private purchase
- Storage
 - Long-term storage at ultracold temperatures, if vaccine was received at ultracold temperatures
 - Short-term storage (10 weeks) at refrigerated temperatures (most wholesalers have said they plan to ship this way)
- Returns Offered?
 - Yes

Question of the Day

Q: Will there be a gap between deauthorization of current vaccines and delivery of newly privately purchased vaccines?

A: Yes. It is likely there will be a small gap between when deauthorization occurs and delivery of the new vaccine products.

A: Currently, there are no further details.

Vaccine Management

Josh Pocus, My Turn, and Maria Volk, myCAvax

Help Desk Contact Information Update



Looking for support? The Provider Call Center's contact information has changed.
See below for updates.

Direct policy or program questions to
providercallcenter@cdph.ca.gov, or
(833) 502 – 1245, **Monday through
Friday from 8:00 AM – 5:00 PM PT.**

Continue to direct technical myCAvax
system questions to
myCAvax.HD@cdph.ca.gov and My
Turn Clinic system questions to
MyTurn.Clinic.HD@cdph.ca.gov.

My Turn Public Product Roadmap



RECENTLY DEPLOYED

August 30th (R42)

Release 42

- ✓ Displayed full clinic closing date on the clinic card on the 'Select a Location' page
- ✓ Optimized and cleaned up backend user experience
- ✓ Updated Covid attestation copy / link on the 'Let's Get Started' page
- ✓ Removed health insurance description on the 'Patient Information' page
- ✓ Updated Public Call Center hours in the footer

CURRENT

September 27th (R43)*

Release 43

- ✓ Bridge Program Updates
 - ✓ 'Select a Location' page:
 - ✓ Display the clinic phone number in the description field on the clinic card
 - ✓ Add description text on the clinic card to remind patients to call the clinic to verify insurance acceptance (only for clinics with the insured vaccine supply)
 - ✓ Update copy about new BAP changes for Pharmacies
- ✓ 'Let's Get Started' page:
 - ✓ Add a description to the health insurance question

UPCOMING

October 25th (R44)

Release 44

- ✓ Display the clinic phone number on the clinic card - separate field
- ✓ Complete Public Site Refresh:
 - ✓ New navigation
 - ✓ New sitemap
 - ✓ Complete site refresh with new individual vaccinations Q&A pages (COVID-19, flu, and mpox)

My Turn Clinic Product Roadmap



RECENTLY DEPLOYED

August 30th (R42)

Release 42

- ✓ Created new enrollment landing page
- ✓ Updated enrollment training package
- ✓ Created new community portal location enrollment menu and page
- ✓ Allowed non-myCAvax Providers a full Digital Enrollment process with enrollment screens, setup, and questions for enrollment in My Turn
- ✓ Allowed current Providers to enroll a new location in My Turn
- ✓ Enabled complete Digital Enrollment processes with the CDPH Enrollment team

CURRENT

September 27th (R43)*

Release 43

- ✓ Bridge Program Updates
 - ✓ Add new tags on Clinic Creation flow
 - ✓ Make the 'Phone' field required
- ✓ Remove the option 'Yes but cannot provide information' on the health insurance question
 - ✓ Walk-in flow
 - ✓ VA flow
 - ✓ CSV / Inline Bulk Upload
- ✓ Digital Enrollment Updates*

UPCOMING

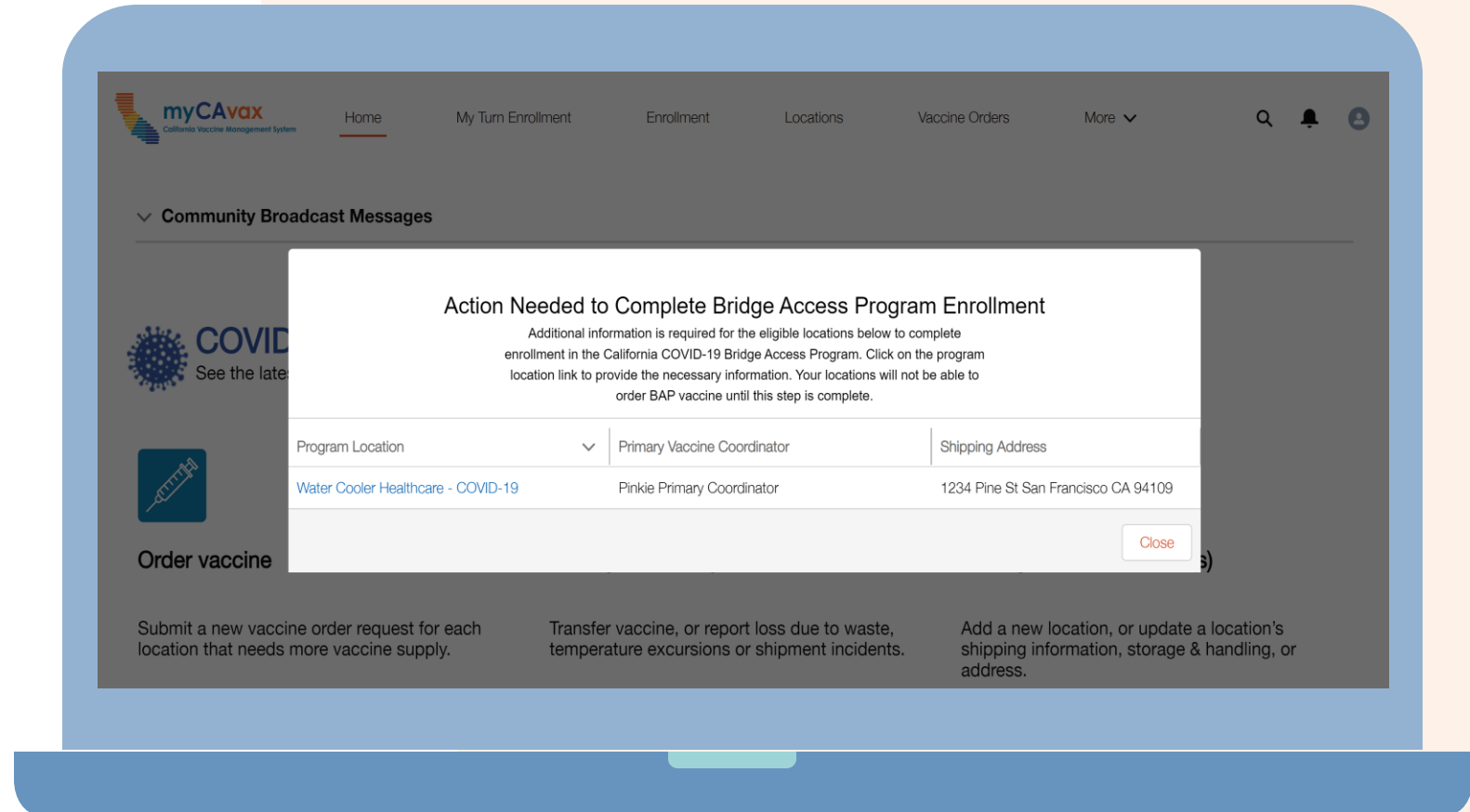
October 25th (R44)

Release 44

- ✓ Begin development for Mass Vax (est. complete R45/46):
 - ✓ Official Name is TBD
 - ✓ Support all vaccines
- ✓ Minor Bug Fixes
- ✓ Update Race and Ethnicity values to New CAIR Values:
 - ✓ IIS Tab
 - ✓ VA Flow
 - ✓ Bulk/CSV Upload


Beginning BAP Enrollment For Selected Providers

If selected to participate in the Bridge Access Program, upon logging in to myCAvax, eligible locations will pop up on the homepage after completing the required training.



Completing BAP Enrollment For Selected Providers




 Program Location
Water Cooler Healthcare - COVID-19

Vaccination Provider Profile
Provide the following patient vaccination estimates for your location.

Estimated number of all patients 19+ years old who will receive immunizations at your location during the upcoming 12 month period, by category (both BAP eligible and privately insured patients)

- * Number of Uninsured / Under-insured adults 19-64 years of age annually
- * Number of Uninsured / Under-insured adults 65 years of age and older annually
- * Privately insured (including Medi-Cal and Medicare) 19-64 years of age annually
- * Privately insured (including Medi-Cal and Medicare) 65 years of age and older annually

Provider Agreement
* A signed copy of the [provider agreement](#) is needed from the provider of record.

 Upload Files Or drop files

File Name
Program Location Provider Agreement - Water Cooler Healthcare - COVID-19

Your Provider of Record will need to sign the Bridge Access Program (BAP) Provider Participation Agreement, which is available on [EZIZ](#).



COVID-19 Closeout Timeline



Week of Aug 21

- Prepare and share program closeout communications / materials
- Begin accepting / rejecting all open transfers

Week of Aug 28

- Email all COVID-19 participants with closeout details
- Providers cannot order U.S. government COVID-19 program vaccine

Week of Sept 4

- Update Program Locations' 'Program Participation Reason' to 'Program Close Out' (will still stay active)
- Update Program Locations to 'Inactive'
- Email upon inactivation
- Prepare to purchase COVID-19 vaccine post-program closeout

(Week of Sept 11)
Pending FDA Approval

- Open BAP ordering
- Perform final closeout activities (CDPH) (e.g., accepting all transfers, closing marketplace postings, etc.)
- Reject old COVID-19 applications (turn-off emails)

- Accept / reject all transfers
- File waste reports for appropriate vaccine

- Close all Vaccine Marketplace posts
- Continue to administer vaccine on-hand until deauthorization

myCAvax and My Turn Monday Office Hours Retirement



To streamline communication, CDPH is retiring the bi-weekly myCAvax and My Turn Office Hours. Our subject matter experts will continue to share timely updates and demos at the Tuesday LHJ Vaccination Coordination webinar and Friday Provider webinar.

The **final Monday Office Hours** will take place on **Monday, September 18, 2023**, from **12:00 PM – 1:00 PM PT**.

If you have not registered before and would like to attend, please register [here](#).

What's Next in myCAvax? – Release 43



New updates for Providers will launch on
Friday, September 22, 2023 (*updated launch date*).



Providers

Release Highlights



Providers will:

Shipment Incident

- ✓ See updated fields on the 'New Shipment Incident' pop-up window

Provider Community Site

- ✓ See an updated landing page displaying Program "tiles" based on the Provider's Program enrollment permissions
- ✓ See the 'Program Selected' dropdown on multiple pages based on the Provider's Program enrollment permissions
- ✓ See orders on the 'Vaccine Orders' page based on the program selected from the 'Program Selected' dropdown
- ✓ See the COVID-19 or SGF 'Shipment Incidents' page based on the program selected from the 'Program Selected' dropdown
- ✓ See the COVID-19 or SGF 'Dashboard' page based on the program selected from the 'Program Selected' dropdown
- ✓ No longer see the 'Open Transfer Orders' pop-up window on the landing page

Vaccine Ordering – Provider

- ✓ See the COVID-19 or SGF 'Vaccine Order Request' page based on the program selected from the 'Program Selected' dropdown
- ✓ Be able to place vaccine order requests for SGF flu vaccine on the 'State General Fund - Vaccine Order Request' page
- ✓ Receive email notifications when their vaccine order request has been rejected or progressed to 'Fulfillment Pending'
- ✓ Receive a reminder email for an expiring COVID-19 or Outbreak draft order four days after the order creation date
- ✓ Have their draft orders deleted seven days after the order creation date; they will also receive a confirmation email for the same
- ✓ Be directed to the appropriate 'Vaccine Order Request' page when they click the 'Submit Order' button on a draft order

Location Account

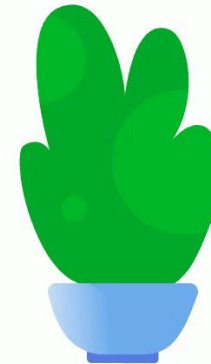
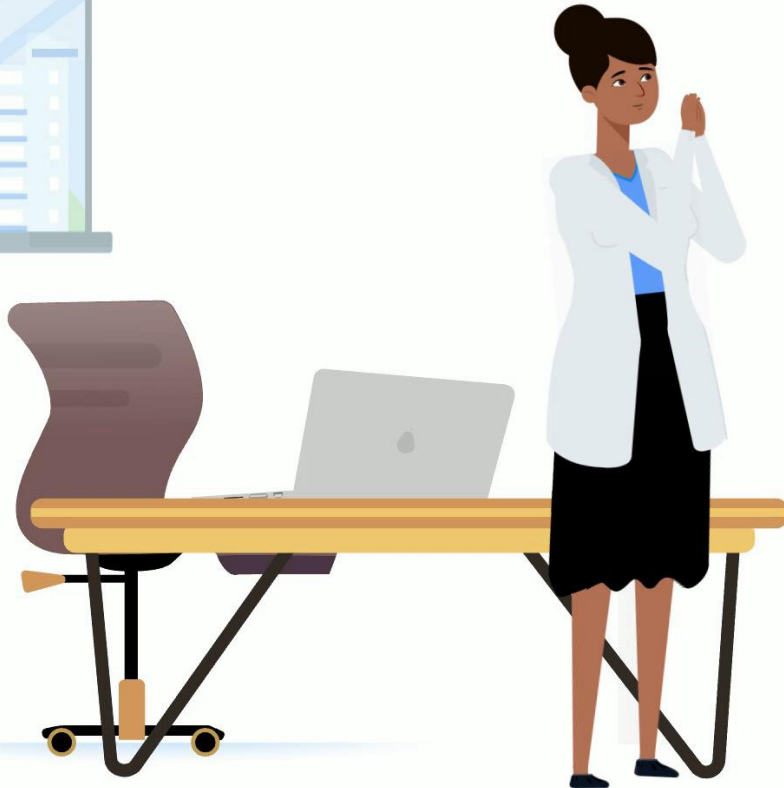
- ✓ Have their location account's sub-status updated to 'On-Hold' and the 'Reason for On-Hold' field updated with the 'Provider Account Changes' value when the shipping address fields are updated

Coming Soon: State General Fund for Providers



COMING SOON



Providers will be able to access State General Fund functionality with the myCAvax R43 release on **Friday, September 22, 2023.**



Slide Icon Key

Icon	Meaning
	This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.
	This is to label slides that include important system reminders.
	This is to label slides that include tips and best practices to improve your system experience.

COVID-19 Vaccine Commercialization Bridge Access Program (BAP)

Maria Volk, CDPH

Bridge Access Program Updates



To minimize the time between the authorization of new products and ordering availability, CDC has compressed timelines for the addition of newly approved products to federal contracts, and vaccine availability soon after products are authorized/approved by FDA and recommended by ACIP.

Providers selected to participate in the Bridge Access Program received enrollment instructions **this week.**



VFC Program Updates for Providers



Providers participating in the VFC Program will receive a communication **next week** with information regarding product availability and ordering of pediatric COVID-19 vaccine doses through VFC.

All 3 brands of COVID-19 vaccines will be made available through VFC's routine vaccine order form. No prebooking will be required.





EZIZ: Bridge Access Program (BAP)

Topics:

- Program Overview
 - BAP Enrollment resources (updated)
 - **Eligibility & Screening Guidance**
-
- [BAP Eligibility Based on Insurance Status](#)
 - [317 \(VFA & BAP\) Eligibility Screening and Documentation Requirements](#)
 - [317 \(VFA & BAP\) Eligibility Screening Record | Spanish](#)
 - [VFA & BAP Patient Vaccine Poster | Spanish](#)
 - [Vaccine Program Eligibility Guidelines](#) (for Community Health Centers)
 - [CAIR Requirement for Documenting 317-Funded Vaccines](#)
 - [Provider Participation Agreement](#)

EZIZ
A one-stop shop for immunization training and resources.

California Bridge Access Program (BAP)

Alerts:
CDPH is working closely with partner organizations to prepare all necessary resources for the Bridge Access Program. Please continue to check this webpage for updates.

BAP Enrollment
• LHDs – completed BAP applications by September 1st
• Enrollment for existing providers opened September 4th
• Ordering opens after FDA authorization of first product

Vaccine Updates
• COVID-19 Vaccine Commercialization FAQs Updated 9/1
• Commercialization at a Glance: Provider Transition Guide Updated 9/1

Program Overview
On April 18, 2023, the U.S. Department of Health and Human Services (HHS) announced the HHS Bridge Access Program (BAP) for COVID-19 Vaccines and Treatments. The BAP is a temporary measure connected to the commercialization of COVID-19 vaccines and treatment. It was created to prevent loss of access to free COVID-19 vaccines and treatment for uninsured and underinsured aged 19 years and older. The program will begin September 2023 and will end on December 31, 2024. More detailed information can be found at the CDC's Bridge Access Program Page, and in the CDPH BAP Requirements at a Glance.

The State program will utilize existing public health infrastructure, HRSA-supported health centers, and participating pharmacies via two major components:

1. Provide support for the existing public section vaccine safety net, implemented and maintained by state immunization programs and HRSA-supported health centers.
2. Create a funded partnership with pharmacy chains that will enable them to continue offering free COVID-19 vaccinations and treatments. This is a separate component under federal contract with key pharmacy chains. Participating chains will be able to provide COVID-19 vaccines to uninsured adult populations as well. All information on this landing page addresses the public health component.

For updated information and answers to more urgent questions, please see:

- [California BAP Timeline](#)
- [Requirements at a Glance](#): This document highlights the requirements that will be new for existing COVID-19 vaccine providers (updated frequently).
- [COVID-19 Commercialization FAQs on the Bridge Access Program](#) (updated weekly).

Program Enrollment

BAP Support
California Bridge Access Program

Program Information
▶ [BAP Overview](#)
▶ [BAP Resources](#)
▶ [Implementation Timeline](#)
▶ [CAIR Requirement](#)
▶ [Archived Communications](#)

Provider Call Center
▶ Phone: (833) 502-1245
Hours: Mon-Fri, 8AM-5PM
▶ Email: [Program Info](#)
[myCAVax Technical Support](#)
[MyTurn Technical Support](#)

Vaccines
▶ [Manufacturer Contacts](#)



CA Bridge Access Program Provider Operations Manual

Program Enrollment

Limited COVID-19 vaccines have been purchased by the U.S. federal government for providers enrolled in the California Bridge Access Program serving uninsured and underinsured adults. Providers enroll and sign the BAP [Provider Participation Agreement](#) in myCAvax. Key points are highlighted below.

Provider Agreement

- Locations must complete eligibility screening and documentation before each vaccination and report eligibility category 317 to CAIR for each recipient.
- Patients immunized with BAP-supplied vaccines may not be billed for the cost of the vaccine nor be charged an administration fee.
- Staff must store and handle COVID-19 vaccines according to [CDC's Vaccine Storage & Handling Toolkit](#) and COVID-19 Addendum to maintain the vaccine cold chain that protects vaccines.

Vaccine Product Training

Vaccinators, clinicians, vaccine coordinators, and other staff who store, handle, or administer COVID-19 vaccine must complete the required [COVID-19 Vaccine Product Training](#) to ensure they are prepared to maintain vaccines under proper conditions.

Vaccination Reporting

- Sites must enroll in the California Immunization Registry (CAIR), record vaccine administration information into your organization's medical record system within 24 hours of administration, and report that information to CAIR within 72 hours.
- As with other routine vaccines, the total number of patients immunized with COVID-19 vaccines and inventory on hand must be reported to CDPH on each vaccine order.
- Sites must display their vaccination location to the public on Vaccines.gov so eligible adults can find no-cost COVID-19 vaccines near them.

Inventory Management

- Comply with CDPH Immunization Program guidance for dealing with temperature excursions.
- Monitor and comply with COVID-19 vaccine expiration dates including beyond-use dates.
- Report the number of doses that were unused, spoiled, expired, or wasted.
- Return nonviable vaccine to McKesson following CDPH guidance.



Startup Worksheet

Startup Guide



This section walks you through the initial preparations now that your enrollment application is approved. Once all steps are complete, your site should be ready to order vaccines.

Providers managing COVID-19 vaccinations, or other operations managers or supervisors, may wish to help incorporate COVID-19 vaccinations into practice protocols.

Participants

Provider or operations manager/supervisor
Organization & Location Vaccine Coordinators



Follow the
[Startup Worksheet](#)
to complete your tasks



[Before We Start](#)
[Clinic Operations Setup](#)
[Systems Setup](#)
[Vaccine Management Preparations](#)
[Staff Readiness](#)



9/1/23

California Bridge Access Program

Provider Operations Manual

Updates on new vaccine products
posted after FDA authorization

no-cost
COVID-19 vaccines

thank
you

for uninsured &
underinsured adults



BAP California
Bridge Access
Program

IMM-1469



CA Bridge Access Program: Requirements at a Glance

Requirements at a Glance



This document will be continuously updated as information and new resources become available.

COVID-19 vaccine product and CDC's Vaccine Product Training will be posted after FDA authorization/CDC recommendation.

Audience: Providers serving uninsured/underinsured adults through public health departments, Federally Qualified Health Centers (FQHCs)/Rural Health Centers, tribal clinics, Indian Health Services sites, and additional providers deemed eligible by LHDs

What You Need to Know: The California Bridge Access Program provides no-cost COVID-19 vaccines to uninsured/underinsured adults (19 years and older) served by enrolled and approved providers. Vaccine supply is limited. Insured patients—including patients covered by Medicare and Medi-Cal—are NOT eligible. Providers must conduct eligibility screening and proper documentation with each administration to ensure vaccines go to eligible adults. Limited supplies of the updated monovalent (XBB subvariant) COVID-19 vaccine will be provided through two components of the state program:

Program Components:

- Public Health Component:** Coordinated by State Immunization Programs, in collaboration with existing public health infrastructure. CDPH will allocate to each LHD doses of COVID-19 vaccines based on federally provided vaccine purchase funding limits. Doses allocated will support vaccination of uninsured and under-insured populations at local health departments, FQHCs/RHCs, Tribal and IHS clinics, and other safety net providers selected by LHDs for enrollment in the CA Bridge Access Program.
- Pharmacy component:** Independently coordinated by CDC with 3 contracted pharmacy chains/organizations: CVS, Walgreens, and E-True North (for independent and other pharmacies), who will receive supplies replenished by the COVID-19 Vaccine manufacturers directly; the specific sites receiving vaccine are not yet determined, and enrollment information is still forthcoming. All information in this document addresses the public health component.

Topic	Requirements & Guidance	Resource Links
★	What's new for existing COVID-19 providers? California's BAP Provider Participation Agreement replaces the federal COVID-19 Provider Agreement. While most requirements remain the same, look for orange stars identifying new requirements and job aids to assist you.	
Primary Documents	<ul style="list-style-type: none">BAP Provider Participation AgreementBAP Provider Operations Manual (and Startup Worksheet for new providers)COVID-19 Vaccine Commercialization FAQs	

California Department of Public Health, Immunization Branch

1

IMM-1468 (9/1/23)

Multiple pages include:

- Training information and links
- Storage and Handling
- Reporting
- Vaccine Product Information
- Fact Sheets
- Much more to explore!

ired
ing

Vaccinators, clinicians, vaccine coordinators, and other staff who store, handle, or administer COVID-19 vaccine must complete the required vaccine product training before receiving shipments to ensure they are prepared to maintain vaccines under proper conditions. (Provider Agreement #7J)

Program Training. Staff completing the BAP Provider Agreement will complete the required program training in myCAvax before enrollment. Program training prepares sites to incorporate requirements into clinic protocols and identifies key resources for use on the job.

Product Training. Any staff who store, handle, or administer COVID-19 vaccines must complete [COVID-19 Vaccine Product Training](#)—only for products your location will order—prior to receiving vaccine shipments. This training teaches staff to prepare, administer, store, and handle each vaccine product and report adverse events to VAERS.

Eligibility Screening & Documentation. Train staff who conduct eligibility screening using the Eligibility Based on Insurance Status and Eligibility Screening Record job aids (see right).

[Required Vaccine Product Training](#)

[Vaccine Eligibility Guidelines](#)

[Eligibility Based on Insurance Status](#)

[317 Eligibility Screening Record for Adult Patients](#) | Spanish (TBD)



BAP Resource Links

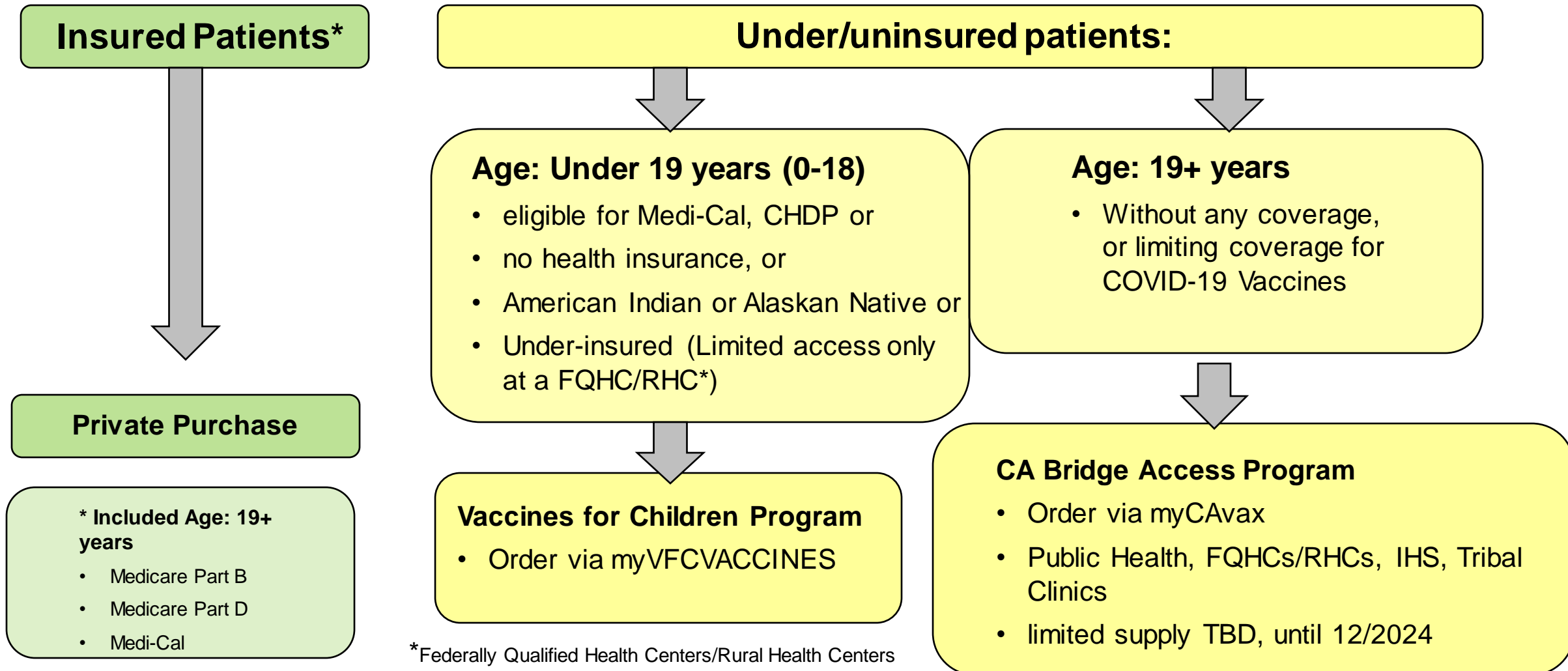
Vaccine Management:

- [Preparing Vaccine Storage Units](#)
- [Setting Up Vaccine Storage Units](#) (Updated: Refrigerator graphic shows setup for BAP vaccines)
- [COVID-19 Vaccine transport Log](#)
- [Vaccine Transport Time Tracker](#)
- [Critical Systems & Senders](#)
- [Vaccine Management Plan](#)

Vaccine Administration

- [ACIP Recommended Adult Immunization Schedule](#) (replaces COVID Timing Guide in BAP now that COVID is routine vaccine)

Post Sunset of the Federal COVID-19 Vaccination Program: Vaccine ordering will follow more traditional pathways for purchasing vaccines



Commercial Purchase Information: Moderna

- Customers can order through their distributors or directly with Moderna
 - Moderna has signed with the major group purchasing organizations (GPOs) and with all major distributors, such as McKesson, Cardinal, AmeriSource-Bergen, etc.
 - Customers may order directly with Moderna at <https://modernadirect.com/>
 - The Moderna Care Team may be reached at: 1-866-MODERNA / 1-866-663-3762
- Pre-booking is not necessary but helps with the management of demand and production on the manufacturer side. On the provider side, it may prioritize shipping, and access to limited supply of packaging not available on the CDC Contract (pre-filled syringes)

Anticipated presentations (pending FDA approval)

Ages 6 months to 11 years:

- single-dose vial of .25ml




Ages 12+:

- single-dose vials of .5 ml
- pre-filled syringes of .5 ml (box of 10)*
- pre-filled syringes of .5 ml (blister pack of 10)*

* May not be available in the CDC contract

Commercial Purchase Information: Pfizer

- Providers may work with their wholesalers prior to and post launch of approved products
- May order directly with Pfizer for minimum quantity after commercial availability
- Customers may order directly at <https://primecontracts.pfizer.com/>
- The Pfizer Customer Service team may be reached at 1-800-666-7248.
- Product will ship direct from Pfizer at ultra-low temperature (ULT). Upon receipt, may storage at ULT or at 2-8 °C (shelf life of the product anticipated to be 10 weeks when stored at 2-8 °C).

Anticipated Presentations		For 12 Years of Age and Older (30 mcg)		For 5 Through 11 Years of Age (10 mcg)		For 6 Months Through 4 Years of Age (3 mcg)
	NDC 00069-2362-10		NDC 59267-4331-02		NDC 59267-4315-02	
	Single-dose vial and limited quantities of prefilled syringe [‡]		Single-dose vial		Multi-dose vial (3 doses) - dilution required	
	Minimum order: 100 doses (10x 10-vial box)		Minimum order: 10 doses (1x 10-vial box)		Minimum order: 30 doses (3x 10-vial box)	



Commercial Purchase Information: **Novavax**

- Currently working on a Commercialization Information packet for providers.
- Novavax will work with major distributors for providers to order as needed. **Novavax will not ship directly.**
- Providers can order through their preferred group purchasing organizations or distributors.
- Product purchasing information may be directed to Novavax CA Regional Business Director Nidal Naser at nnaser@novavax.com



Anticipated Products

- Anticipate 12+ age indication pending FDA authorization
- 5 dose vial
- Minimum order: 10 doses (2 vials)
- 0.5ml dose for all authorized indications
- Standard refrigeration
- NDC : 80631-0105-02 on box
- 80631-105-01 is on the 5-dose vial

Pharmacy BAP and Health Partner Ordering Portal HPOP

Edward Salguinto, PharmD, RPh, CDPH



Bridge Access Program (BAP) and Pharmacy

- **CDC will establish contracts with pharmacies to enable them to continue offering COVID-19 vaccines and with no out-of-pocket costs to uninsured individuals.**
 - Walgreens – **UPDATE!!** Still in contract negotiations.
 - "vast majority" of locations in California to be included.
 - Conducting separate outreach events to service particular populations.
 - CVS – **UPDATE!!** Still in contract negotiations.
 - "vast majority" of locations in California to be included.
 - eTrueNorth – **UPDATE!!** Still in contract negotiations.
 - Doing own outreach to process participating specific sites, working closely with CDC and their data.
 - slightly different timeline than the retail pharmacy chains – don't have a pre-existing set of pharmacies
 - Pharmacy Interest Contact Page
 - Pharmacies will identify themselves as BAP participants through vaccines.gov (required)
 - Pharmacies will utilize the reimbursement model.
 - No separate supply
 - Reimbursed with each dose given
 - Allows pharmacy component to launch as soon as they will receive commercial product

eTrueNorth Pharmacy Interest Flyer



Bridge Access Program

Sign up with eTrueNorth to expand access to COVID-19 vaccine services in your community

Through the Bridge Access Program, pharmacies enrolled with eTrueNorth can receive reimbursement for administering no-cost COVID-19 vaccines to uninsured and underinsured adults.



By participating, you can:



Receive **reimbursement** for vaccine administration of **commercially procured COVID-19 vaccines**.



Help **expand access to the underserved** members of your community.



Join eTrueNorth's **nationwide network** of pharmacies and be the first to hear about **new clinical opportunities**.

eTrueNorth makes participation easy by providing a secure online platform for convenient patient sign-up and facilitating reimbursement.

To register your interest, please visit: www.etrueorth.com/connect



Those who register interest will have the first opportunity to apply for the Bridge Access Program when applications open.

The Bridge Access Program is funded by the U.S. Department of Health and Human Services.

All pharmacy applications are subject to approval by HHS.



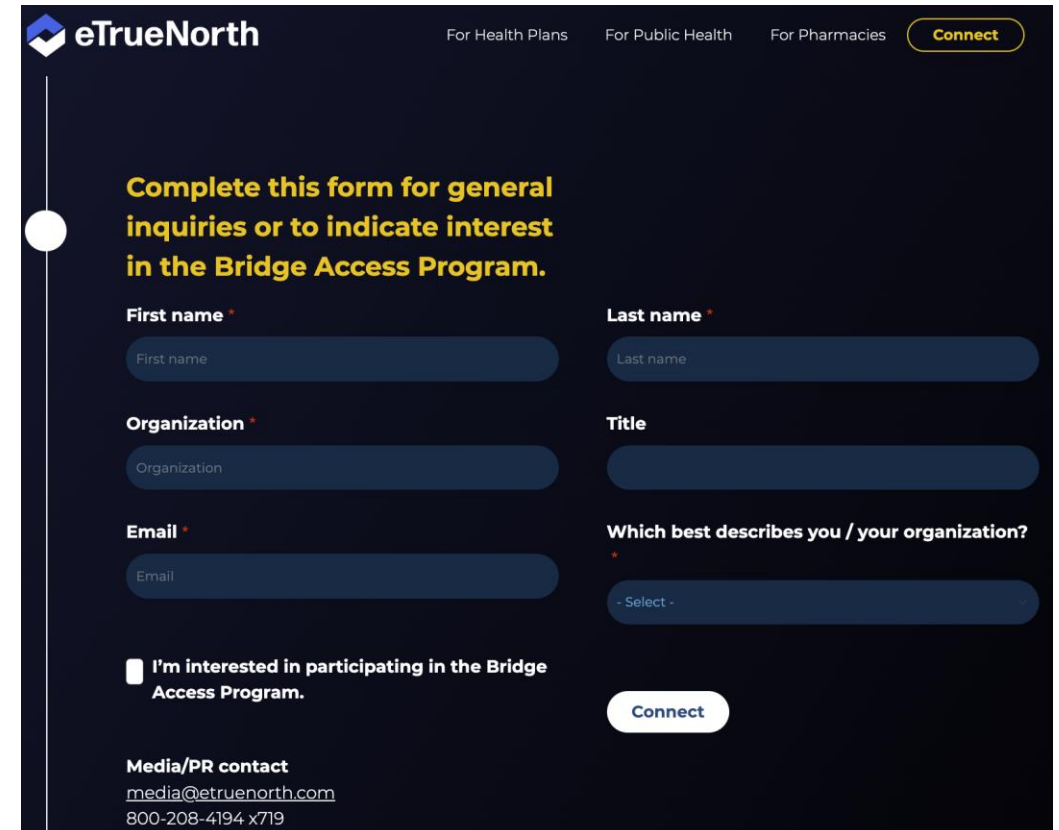
is a U.S.-based healthcare technology company that enables retail pharmacies to expand their offerings and provide pharmacy-based testing and other clinical programs.

eTrueNorth is a proud member of:



eTrueNorth Pharmacy Bridge Access Program Connect

Complete this form for general inquiries or to indicate interest in the Bridge Access Program.

A screenshot of the eTrueNorth Connect web form. The header includes the eTrueNorth logo and navigation links for 'For Health Plans', 'For Public Health', 'For Pharmacies', and a 'Connect' button. The main heading reads 'Complete this form for general inquiries or to indicate interest in the Bridge Access Program.' The form fields are arranged in two columns: 'First name', 'Last name', 'Organization', 'Title', 'Email', and a dropdown for 'Which best describes you / your organization?'. A checkbox labeled 'I'm interested in participating in the Bridge Access Program.' is located below the email field. A 'Connect' button is at the bottom right. Contact information for Media/PR is provided at the bottom left of the form area.

eTrueNorth

For Health Plans For Public Health For Pharmacies **Connect**

Complete this form for general inquiries or to indicate interest in the Bridge Access Program.

First name *
First name

Last name *
Last name

Organization *
Organization

Title

Email *
Email

Which best describes you / your organization? *
- Select -

☐ I'm interested in participating in the Bridge Access Program.

Connect

Media/PR contact
media@etrueorth.com
800-208-4194 x719

Health Partner Ordering Portal (HPOP)

The receiving, storing, and staging (RSS) team wishes to thank providers for returning COVID-19 therapeutic orders in a timely manner – even with the shortened window due to the holiday!



BIG
Thank You!

Resources

Leslie Amani, CDPH

COVID-19 Vaccine Support

Type of Support

Description

Updated 8.28.23



Provider Call Center

The Provider Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.

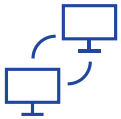
- Email: providercallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM



Enrollment Support

For enrollment support:

- Email: myCAvaxinfo@cdph.ca.gov

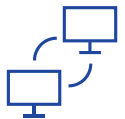


myCAvax Help Desk

Dedicated staff provide up-to-date information and technical support on the myCAvax system.

- Email: myCAvax.HD@cdph.ca.gov
- Phone: (833)-502-1245, option 3, Monday through Friday 8AM–6PM

For training opportunities: <https://eziz.org/covid/education/>

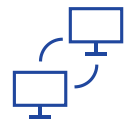


My Turn Clinic Help Desk

For **onboarding support** (those in the process of onboarding): myturnonboarding@cdph.ca.gov

For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: mail to: MyTurn.Clinic.HD@cdph.ca.gov or (833) 502-1245, option 4: Monday through Friday 8AM–6PM

For job aids, demos, and training opportunities: flu at <https://eziz.org/covid/myturn/flu/> and COVID at <https://eziz.org/covid/myturn/>



Archived Communications

For archived communications from the COVID-19 Provider Call Center about the California COVID-19 Vaccination Program visit

- Website: [EZIZ Archived Communications](#)

COVID-19 Therapeutics Resources

Type of Support

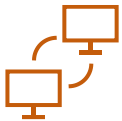
Description

Updated 8.31.23



Clinical Guidance

As of August 31, the COVID-19 Therapeutics Warmline: **1-866-268-4322 (866-COVID-CA)** is no longer staffed for provider COVID-19 Therapeutics questions. For general question Therapeutics questions, please email: COVIDRxProviders@cdph.ca.gov



General Information

[CDPH COVID-19 Treatments Webpage](#) (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources)
[CDPH COVID-19 Treatments Job Aid](#) (questions and answers for the public on COVID-19 therapeutics)
[COVID-19 Therapeutics Best Practices Checklist](#) (testing, prescribing, dispensing, and more)
[Frequently Asked Questions document](#) for clinics, providers, and pharmacists



Locating Resources

Finding Providers and Test-to-Treat Sites

- [COVID-19 Therapeutics Locator](#) (arcgis.com)
- [Test-to-Treat](#) (hhs.gov)



[LHJ Therapeutics SharePoint](#)

Primary source for recorded webinars, slides, datasets and HPoP reporting information. (For access, email JEOCuser54@cdph.ca.gov)

- [Therapeutic Weekly Email Update](#) files (SharePoint)
- [CDPH Therapeutics HPoP Account Verification & Reporting](#) information



Questions

For general CDPH Therapeutics questions, please email COVIDRxProviders@cdph.ca.gov
For ordering, program inquiries, signing up new HPoP Accounts: please e-mail CDPHTherapeutics@cdph.ca.gov

COVID-19 Vaccine Provider FAQs

- Answers to provider questions
- Updated weekly: last updated 8/31/2023
- Currently in its 131st iteration!



Q: *Where can I find CPT codes for the updated monovalent COVID-19 vaccines?*

A: CPT codes were updated for the monovalent COVID-19 vaccines at [COVID-19 CPT Vaccine and Immunization Codes](#). Please note: The updated monovalent COVID-19 vaccines have not been authorized or recommended by FDA or CDC.

California COVID-19 Vaccination Program Provider FAQs v.131_8.24.23 1

California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers. Providers may also visit [California COVID-19 Vaccination Program](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

Contents

New and Updated FAQs	2
Pediatric Providers	2
Vaccine Program Management.....	2
Provider Enrollment	3
Ordering	4
Distribution/Redistribution	4
Vaccine Administration	4
Vaccine Storage & Handling	8
Reporting.....	9
Billing & Reimbursement	10
Communication Resources.....	10



Update!

Provider Resources on eziz.org/covid

Content is migrating to <https://eziz.org/>

California's Vaccine Programs



California
Vaccines for
Children Program

VFA

California
Vaccines for
Adults Program

BAP

California
Bridge Access
Program

317

Local Health
Departments

- Hot Topics
- BAP Program Enrollment
- VFC (Vaccines for Children)
- VFA (Vaccines for Adults)
- 317
- Education & Support Materials
- More to explore!

Vaccinate ALL 58 California COVID-19 Vaccination Program ENHANCED BY Google

Program Updates

Please note that the California COVID-19 Vaccine Program has ended. Some of the content housed on this webpage is no longer being updated and may be out of date. California providers may visit [EZIZ.ORG](https://eziz.org/) to access COVID-19 and all other routine vaccine information.

Updates for Providers

FAQs Provider Webinars Crucial Conversations Training Calendar

Alerts:

COVID-19 Vaccine Commercialization Resources

- COVID-19 Vaccine Commercialization FAQs Updated 9/1
- Commercialization at a Glance: Provider Transition Guide Updated 9/1
- U.S. Dept of Health and Human Services (HHS) COVID-19 Commercialization 7/13
- CDC Bridge Access Program Guide 7/13

Vaccine Updates

- Important: COVID-19 Vaccine Timeline Change **NEW** 8/31
- August and September COVID-19 Vaccine Expiration Dates 8/4
- Shelf-Life Extension for Moderna COVID-19 Lots 8/3

Clinical Job Aids

- COVID-19 Vaccine Products Guide, Updated 8/4
- COVID-19 Vaccination Schedule (Timing Guide), Updated 6/9
- Calendario de la Vacuna COVID-19 (Spanish Timing Guide), Updated 5/15
- Moderna Vaccine 6 Months – 5 Years: When to Use Blue or Pink Cap, 5/10

COVID-19 Treatments

- For information regarding COVID-19 treatments, please visit the [CDPH Therapeutics Webpage](#)

COVID19.ca.gov | View CDPH's privacy policy

Commercialization at a Glance: Provider Transition Guide

Commercialization at a Glance: Provider Transition Guide



California COVID-19 Vaccination Program

Commercialization is the transition of COVID-19 medical countermeasures—vaccines, treatments, and test kits—previously purchased by the U.S. Government (USG) to established pathways of procurement, distribution, and payment by both public and private payers. This guide summarizes the [HHS Commercialization Transition Guide](#), [HHS Bridge Access Program Fact Sheet](#), and CDPH guidance as the USG prepares to stop distributing COVID-19 vaccines and vaccines transition to the commercial market. Updated topics highlighted below. Sections include:

- Fall Transition Timeline
- Sunsetting of the Federal COVID-19 Vaccination Program
- Commercialization of COVID-19 Vaccines
- Anticipated Vaccination Schedule for the Fall

Topic	Guidance	Effective Date
Section 1	Fall Transition Timeline	
	<div><div><div>Week of July 31, 2023</div><div>August 3-Early September</div><div>TBD (expected early to mid-September)</div><div>TBD (ACIP Recommendation + 2 weeks=Late September/Early October)</div></div><div><div><ul style="list-style-type: none">• CDC set vaccine thresholds to 0- in anticipation of decreased vaccine demand.• Providers were asked to order a 2-month vaccine supply to last until new products are approved by FDA.• Vaccine doses can still be ordered by States, but the processes, timing, and cadence for ordering processing will change. Based on doses ordered, we ask CDC for allocations, wait 1-3 days for doses, then transmit orders to CDC.</div><div><ul style="list-style-type: none">• Providers may still submit additional Small Orders if needed. But these are NOT sent to CDC. These are fulfilled locally/TPR.• Larger orders are now only available to LHDs/MCEs.• ALL healthcare providers are advised to begin planning, prebooking or procuring COVID-19 vaccine doses for privately insured individuals.• States begin to plan closeout of USG COVID-19 Program, and implementation of much smaller Bridge Access Program, and addition of COVID-19 vaccines to VFC Programs.</div><div><ul style="list-style-type: none">• FDA decisions and amendments to Emergency Use Authorizations (EUAs) / Biologics License Applications (BLAs). Approve new products, and de-authorized current products.• Concurrently, USG WILL discontinue distribution of current COVID-19 vaccine composition.• Advisory Committee on Immunization Practices (ACIP) discussion on COVID-19 epidemiology and vaccine effectiveness and CDC recommendation.• CDPH and LHDs work on BAP provider enrollment, and prepare for COVID-19 ordering for BAP Provider and VFC Providers.</div><div><ul style="list-style-type: none">• Fall vaccine availability for administration begins across all eligible age groups, with corresponding vaccine supply based on insurance coverage, and eligibility (for providers participating in VFC or CA's Bridge Access Program)• Providers will dispose of any remaining supply of de-authorized COVID-19 vaccines</div></div></div>	


CDPH has created a multi-page “Commercialization Provider Transition Guide”.

The current information can be found on EZIZ COVID using this link:

[Commercialization at a Glance: Provider Transition Guide](#)



EZIZ COVID: Commercialization FAQs Webpage

**Vaccinate ALL 58**

California COVID-19 Vaccination Program

ENHANCED BY Google

Program Updates

Program Enrollment

My Turn

Vaccine Management

Vaccine Administration

Reporting Requirements

Archived Communications

Patient Resources

Provider Support

COVID-19 Provider Call Center

Email: [Program Info](#)

Phone: (833) 502-1245

Hours: Mon-Fri, 8AM-6PM

Contact us for questions about the program or help with accessing documents.

myCAvax and My Turn

Email: [myCAvax Technical Support](#)

[MyTurn Onboarding](#), [MyTurn Technical Support](#)

Phone: (833) 502-1245

Mon-Fri, 8AM-6PM

My Turn Clinic Translation Line:

(833) 980-3933

Mon-Fri: 8AM-8PM

Sun-Sat: 8AM-5PM

COVID-19 Vaccine Commercialization FAQs

This webpage is updated weekly with answers to your COVID-19 vaccine commercialization questions. Please also refer to the [Commercialization at a Glance: Provider Transition Guide](#) for support and resources.

Newly added questions will be labeled ***NEW***

Last Revised: 8/17/2023

Jump to Topic:

- [General Questions](#)
- [Vaccine Management](#)
- [COVID-19 Vaccine Accessibility After Commercialization](#)
- [The Bridge Access Program \(BAP\)](#)
- [Pharmacies & BAP](#)
- [Treatments](#)
- [COVID-19 Vaccine Formula Fall Transition](#)
- [Resources](#)

General Questions

1. What is commercialization?

Commercialization is the transition of COVID-19 medical countermeasures – vaccines, treatments, and test kits – from being purchased by the U.S. Government to private/public payers and established pathways of procurement, distribution, and payment. For more information, please see “What is Commercialization” at the HHS.gov website.

2. When will COVID-19 vaccine commercialization occur?

CDPH anticipates COVID-19 vaccine commercialization will occur in early to mid-September of 2023. The tentative timeline is listed on the first page of the [COVID-19 Commercialization at a Glance: Provider Transition Guide](#); please note the timeline is subject to change as more information becomes available.

3. When and how should providers begin preparing for commercialization?

Updated Friday, September 1, 2023!

Commercialization Questions?

Please see the COVID-19 Vaccine Commercialization FAQs. Topics include:

- General Questions
- Vaccine Management
- COVID-19 Vaccine Accessibility
- The Bridge Access Program (BAP)
- Pharmacies and BAP
- Treatments
- Resources

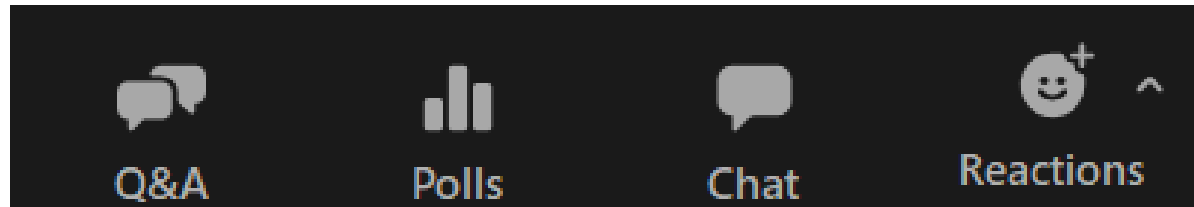
CDPH Provider Webinars and Trainings

Week of September 11, 2023

	Monday 9/11	Tuesday 9/12	Wednesday 9/13	Thursday 9/14	Friday 9/15
Live Webinars and Training		CDC Advisory Committee on Immunization Practices (ACIP) Meeting: Fall 2023 COVID-19 Vaccine 7:00 am – 1:00 pm		Afternoon TEACH Webinar: What's New with RSV and Flu, Updates on COVID-19 Vaccine Formulation, and Transition of COVID-19 Vaccines to the VFC Program 12:00 pm – 1:00 pm	COVID-19 Weekly Provider Webinar Series 9:00 am – 10:30 am
View On Demand	<ul style="list-style-type: none"> Intro to My Turn Onboarding (v. 1/4/22) Latest Features in My Turn (Requires My Turn Login) CDPH Weekly Provider Webinars Archived Recordings and Slides 		<ul style="list-style-type: none"> myCAVax Release Notes for LHJs and CDPH Users (Requires myCAVax Login) Latest Features in myCAVax for Providers (Requires myCAVax Login) COVID-19 Crucial Conversations Archived Webinars and Slides 		<ul style="list-style-type: none"> Moderna COVID-19 Vaccine Resources for Providers CDC COVID-19 Vaccine Webinar Series California Immunization Coalition COVID Conversation Series AIM Vaccine Confidence Toolkit Webinar Series
Help	Help Desk myCAVax Help Desk Email: mycavax.hd@cdph.ca.gov My Turn Help Desk Email: myturn.clinic.hd@cdph.ca.gov My Turn Onboarding Email: myturnonboarding@cdph.ca.gov		General CDPH Provider Call Center: 1-833-502-1245, 8am-5pm, Mon-Fri Email: providercallcenter@cdph.ca.gov Vaccines: COVID-19 Vaccines Therapeutics: COVID-19 Therapeutics		Mpox Email: stdcb@cdph.ca.gov General Website: Mpox Website Vaccines: Mpox Vaccines Website

Questions

During today's session, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.



Resource links will be dropped into, “Chat”

Upcoming Opportunities



Monday (Final Session)

My Turn and myCAvax Office Hours

Next session: Monday, September 18, 12PM-1PM

Friday

Provider Webinar

Next session: Friday, September 15, 9AM-10:30AM

