Providers of Adolescent Services:
What to Expect After Enrolling in the CA COVID-19 Vaccination Program

California Department of Public Health
Tuesday, May 25, 2021
Housekeeping

 ![Microphone Mute] Attendee lines are automatically muted.

 ![Play Button] Please access today's slides at [EZIZ.org/COVID](http://EZIZ.org/COVID). The webinar is being recorded and will be posted there after the event.

 ![Question Mark] Please use "Questions" pane to ask a question.

 ![Gear] For webinar troubleshooting, please call the CMA Membership Team at 800-786-4262.
Questions & Answers

Submit questions via GoToWebinar "Questions" pane.
Webinar Objectives:

• Describe clinical guidance for vaccinating adolescents with COVID-19 vaccine.
• Provide operational guidance and considerations for vaccinating adolescents with COVID-19 vaccine.
• Describe storage and handling requirements for participating in the CA COVID-19 Vaccination Program.
• Share resources for providers and patients.
Agenda

- Clinical Guidance on use of COVID-19 Vaccine in Adolescents, Tom Boo, MD, FAAFP
- Next Steps After Enrollment, Nisha Gandhi, MPH
- Storage & Handling of Pfizer COVID-19 Vaccine, Kate McHugh
- Next Steps After Ordering Vaccine, Claudia Aguiluz
  - Billing and Reimbursement, Mark Lane
  - My Turn Overview, Eric Norton
- Resources
- Questions & Answers

Moderator: Leslie Amani
We Appreciate Your Feedback!

A short survey will automatically launch in your web browser at the conclusion of our presentation today. Please take a moment to rate today's webinar and let us know what you'd like to hear in future webinars.
Clinical Guidance on Use of Pfizer COVID-19 Vaccine in Adolescents

Tom Boo, MD, FAAP
Medical Officer, CDPH Immunization Branch
Adolescents Now Eligible for COVID-19 Vaccine

- Emergency Use Authorization for Pfizer-BioNTech vaccine extended to persons 12-15 years of age May 10, 2021
  - Fact sheets for providers and recipients and caregivers have been updated.
- ACIP and Western States Scientific Safety Review Work Group voted to recommend Pfizer-BioNTech for all people 12+
California families need more trusted physician practices providing COVID-19 vaccination

- Health Care Providers are patients' most trusted source of vaccine information.
  - Clearly recommend COVID IZ to patients!
- Focus is shifting away from community mass-vaccination efforts toward medical practices.
- Increasingly, medical practices should give COVID-19 shots.
- Trust & continuity!
- Particularly important in children
- Barriers are decreasing, though not eliminated.
Clinical Considerations for Adolescents

• **Interim Clinical Considerations updates for Use of COVID-19 Vaccines (CDC)**
  - Dose volume and timing for vaccination of 12-15 y/o are the same as for adults:
    - 0.3ml per dose, given 21 days apart
  - Information re: fainting risk with administration of injections; higher in adolescents
    - Procedures should be in place to avoid injury from fainting.
  - Parents and guardians can enroll adolescents (ages 12 and older) in v-safe and complete health check-ins on their behalf after COVID-19 vaccination.
  - Restrictions on the co-administration of other vaccines are removed.

• **1-inch needles provided in ancillary kits for adolescent COVID-19 vaccination**
  - While [CDC Pink Book](#) references 5/8" to 1" 22- to 25-gauge needle for intramuscular injection in 11-18-year-olds, 1” needles are preferred to ensure intramuscular administration.
Reports of Myocarditis After Vaccination

• CDC and health departments are investigating a handful of reports of mild myocarditis in young vaccine recipients.
• Unclear whether vaccine-attributable
• All vaccine safety databases and programs on alert
• Communications to Health Care Providers to raise awareness
• No change in CDC, ACIP, AAP, CDPH recommendations
Co-administration of COVID-19 Vaccine

FDA-authorized COVID-19 vaccines and other vaccines **may now be administered without regard to timing**, per CDC guidance. Includes simultaneous administration of COVID-19 vaccine on the same day or administration within 14 days of another vaccine.

- Unknown whether reactogenicity is increased with coadministration, including with other vaccines known to be more reactogenic, such as adjuvanted vaccines or live vaccines.

- When deciding whether to co-administer, providers should consider whether the patient is behind or at risk of becoming behind on recommended vaccines, their risk of disease, and the reactogenicity profile of the vaccines.

- If multiple vaccines are administered at a single visit, administer each injection in a different injection site, i.e., spaced on same limb or on different limbs.

See [CDC Best Practices](https://www.cdc.gov/vaccines/basics/multivaccine.html) resource for multiple injections.
Co-administration with COVID-19 Vaccine

American Academy of Pediatrics also supports co-administration of routine childhood and adolescent immunizations with COVID-19 vaccines

- For adolescents behind on or due for immunizations
- For adolescents at increased risk from vaccine-preventable diseases

Avoid the back-to-school rush and vaccinate now!
COVID-19 vaccination provides an opportunity for catch-up on other vaccines like Tdap, HPV, & MenACWY.
CDPH Minor Consent Guidance

Persons younger than 18 years must have parental or guardian consent given by a legally authorized representative (parent or guardian). An emancipated minor may consent for him/herself.

Allowable Consent:

- Parent/guardian accompanies the minor in person
- If the parent/guardian cannot accompany the minor, a signed written consent is acceptable. Phone or video consent is also possible. The consent must verify the parent/guardian has been provided the Pfizer EUA Fact Sheet.
Sample Consent/Permission Slip

Found on CDPH website & in My Turn

Pfizer-BioNTech COVID-19 Vaccine Consent For Individuals Under 18 Years of Age

Section 1: Information about the child to receive Pfizer-BioNTech COVID-19 Vaccine (please print):

- Child’s Name (Last, First, Middle)
- Date of Birth (mm/dd/yyyy)
- Age

Section 2: Information on the risks and benefits of the Pfizer-BioNTech COVID-19 Vaccine (Pfizer Vaccine).

Currently the U.S. Food and Drug Administration (FDA) has authorized emergency use of the Pfizer Vaccine to prevent COVID-19 in 12 years of age and older. The FDA has not yet approved licensure of vaccine to prevent COVID-19. To learn more about risks, benefits, and side effects of the Pfizer vaccine, read the U.S. Food and Drug Administration’s Fact Sheet for Recipients and Caregivers.

Section 3: Consent.

I have reviewed the information on risks and benefits of the Pfizer Vaccine in Section 2 above and understand the risks and benefits. I agree that:

1. I reviewed this consent form and have read and understand the “Fact Sheet for Recipients and Caregivers” about the potential risks and benefits of the Pfizer Vaccine.

2. I have the legal authority to consent to have the child named above vaccinated with the Pfizer Vaccine.

3. I understand that I am not required to accompany the child named above to the vaccination appointment and, by giving my consent below, the child will receive the Pfizer Vaccine whether or not I am present at the vaccination appointment.

4. I understand that as required by state law, Health and Safety Code, § 12044, all immunizations will be reported to the California Immunization Registry (CAIR2).

I understand the information in the child’s CAIR2 record will be shared with the local health department and State Department of Public Health, shall be treated as confidential medical information, and shall be used only to share with each other or as allowed by law. I may refuse to allow the information to be further shared and can request the CAIR2 record be locked by visiting the Request to Lock My CAIR Record web form.

I GIVE CONSENT for the child named at the top of this form to get vaccinated with the Pfizer-BioNTech COVID-19 Vaccine and have reviewed and agree to the information included in this form.

Name (Last, First, Middle)

Signature

Date

Address if different from above

Phone Number if different from above

Download the Sample Consent Form:

- Editable Word Doc template
- Fillable PDF form
Next Steps After Enrollment

Nisha Gandhi, MPH
Adult Immunization Coordinator, CDPH Immunization Branch
Enrollment Steps

✅ Step 1: Review Program Requirements including CDC Provider Agreement

✅ Step 2: Immunization Information System (IIS)

✅ Step 3: Storage & Handling Guidelines

✅ Step 4: Enrollment Worksheet

✅ Step 5: Responsible Officers

✅ Step 6: Complete Required Training

✅ Step 7: CDC Provider Agreement in myCAvax

https://eziz.org/assets/other/IMM-1295.pdf
Next Steps

• Once a Provider is approved, you will receive an email describing the COVID-19 Program details.
• Providers will be able to update account information in myCAvax as needed.
• Information on VaccineFinder will be sent to the Organization Contact.
Pfizer Minimum Order

• Currently, Pfizer COVID-19 vaccine has a minimum order and increment of 1,170 doses.
• Coming soon, incremental ordering of 450 doses for smaller providers
  ○ Only ~35% of the nationwide allocation
Vaccine Ordering

• myCAvax is the main vaccine ordering system for most enrolled providers.
  o Submit order requests weekly.
    ▪ Request in increments of 1,170 doses.
    ▪ Coordinate smaller orders through your LHD (filled via “redistribution”).
    ▪ Report # of doses administered and on-hand inventory with your request.

• LHDs and the Third-Party Administrator (TPA) will approve most requests as they are submitted.
  o When order is approved, you will receive email confirmation.
Storage & Handling of Pfizer COVID-19 Vaccine

Kate McHugh
Preparedness Field Assignee, CDPH
Vaccine Management

To protect the potency of COVID-19 vaccines, Providers must:

- Store and handle COVID-19 vaccines in accordance with the EUA, manufacturer guidance, and CDC’s [Vaccine Storage & Handling Toolkit](#).
- Monitor and comply with COVID-19 vaccine expiration dates.
- Monitor and comply within vaccine storage temperature parameters required by the manufacturer.
- Use labels, or alternate method for marking thaw time and beyond-use date on vaccine vials after thawing or mixing with diluent. (See [EZiZ](#) for links to beyond use date labels.)
- Report all nonviable vaccines ([waste](#)) daily and comply with guidance for disposal.
Pfizer-BioNTech COVID-19 Vaccine Storage & Handling

- 6-dose vial, reconstituted with 1.8 ml of diluent (provided)
- Must be used within 6-hours of reconstitution
- 2-dose regimen at 21 days (+/- 4d)
- Storage
  - Ultra-low temperatures (-60°C to -80°C) until the published expiration date (approximately 6 months)
  - Standard frozen storage (-25°C to -15°C) for 14 days
  - Refrigerated storage (2°C to 8°C) for one month (31 days)
## How Long Can I Store Pfizer Vaccine Without an ULT Freezer?

<table>
<thead>
<tr>
<th>Your Storage Unit(s)</th>
<th>Shelf Life</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thermal shipper, standard freezer, and refrigerator</td>
<td>75 days</td>
</tr>
<tr>
<td>Standard freezer and refrigerator</td>
<td>45 days</td>
</tr>
<tr>
<td>Standalone standard freezer only</td>
<td>14 days</td>
</tr>
<tr>
<td>Standalone refrigerator only</td>
<td>31 days (1 month)</td>
</tr>
</tbody>
</table>
Temperature Monitoring

Daily Tasks

• Read CURRENT, MIN, and MAX refrigerator and freezer temperatures twice per day – when the clinic opens and before it closes – even if using digital data loggers.

• Document temperatures on your temperature logs (EZIZ temperature log) and keep your printed log on the outside of your refrigerator.

• See next slide for instructions on temperature excursions.

Biweekly Tasks

• Review, certify, and sign that temperatures were recorded twice daily and corrective actions were taken.

• Download and review data files at the end of every two-week reporting period to look for missed excursions or temperature trends that might indicate performance issues with vaccine storage units.

Important: Temperature logs must be saved for three years as outlined in the CDC provider agreement.
Temperature Excursions

• Vaccine is sensitive to temperature change.
• Most temperature excursions happen during transport. Closely follow transport guidance for each vaccine, found in the CDC Storage & Handling Toolkit.
• Must use digital data logger (DDL) for storage and transport.
  - If vaccine experiences a temperature excursion, you will need data from DDL to determine vaccine viability.
• Never refreeze thawed vaccine. If you experience an excursion and the vaccine thawed, place in refrigerator.
• Never transport vaccine on dry ice as this will make the vaccine too cold.
  - Exception: Transporting Pfizer vaccine stored in original thermal shipper
Vaccine Management Plan

• Providers are highly encouraged to develop your own location-specific COVID-19 Vaccine Management Plan.
  o Should be printed and kept in accessible place for all staff to access in case of emergency

• Template plan includes:
  o Staff contact information
  o Emergency contact information (for maintenance, utilities, etc.)
  o Storage unit information and maintenance/data logger calibration information
  o Roles, responsibilities, and daily/weekly/monthly tasks
  o Emergency plan
  o And more!

See Vaccine Management Plan template on EZIZ
Next Steps After Ordering Vaccine

Claudia Aguiluz
Vaccines for Children Program Manager, CDPH Immunization Branch
Vaccine Management: Shipments

Preparing to receive vaccine shipments

• System notifications
• Updated information
  o Practice Hours
  o Vaccine Coordinators & Contact Information

Receiving, inspecting and storing shipments (Direct from LHD)

• Staff training
• Shipments (vaccines AND ancillary kits)
  o Inspect, store and report
  o Proper equipment, temperature monitoring
  AND entering receipt of doses in myCAvax

Pfizer-BioNTech COVID-19 Vaccine Delivery Checklist (cdc.gov)
Ancillary Kits

Federally supplied ancillary kits include:

- Diluent (for Pfizer)
- Needles
- Syringes
- Alcohol prep pads
- Vaccination record cards
- Small quantity of PPE (face shields and surgical masks)

Kits correspond to quantity ordered. An order of 1,170 doses of Pfizer will receive a kit with enough supply for 1,170 doses.
Vaccine Management: Inventory

Key activities:

• Inventory reporting (daily)
• Inventory expiration tracking
• Temperature monitoring
  - Documenting temperature excursions & contacting vaccine Manufacturers
• Waste event reporting (spoiled, expired, wasted doses)
• Emergency vaccine transfers
### Vaccine Management: Reporting

#### 3 key systems to remember:

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1</strong></td>
<td><strong>My Turn</strong></td>
<td>Report doses administered daily to the California Immunization Registry (CAIR); <a href="#">My Turn</a> automatically reports doses administered to CAIR.</td>
</tr>
<tr>
<td><strong>2</strong></td>
<td><strong>myCAvax</strong></td>
<td>Report doses spoiled, expired, or wasted daily; dispose of following guidance provided.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Report shipment incidents daily for vaccine product or kits, including temperature excursions, damage, or packing slip discrepancies.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Report temperature excursions daily and quarantine affected vaccines; contact vaccine manufacturer to determine if doses may be administered.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Report redistribution and transfer events daily. (See <a href="#">redistribution</a> and <a href="#">transfer</a> job aids.)</td>
</tr>
<tr>
<td><strong>3</strong></td>
<td><strong>VaccineFinder</strong></td>
<td>Report inventory to VaccineFinder daily once you receive vaccines using a browser and Internet connection.</td>
</tr>
</tbody>
</table>

Refer to [Reporting at a Glance](#) for related resources.
Patient Visit

Participating providers must incorporate these steps into practice protocols:

• Do not ask for citizenship or photo ID in order to receive COVID-19 vaccine.
• Distribute EUA Fact Sheet for Recipients before administration.
• Distribute v-safe Program information.
• Prepare & administer vaccines and observe recipient per EUA Fact Sheets.
• Report doses administered daily to CAIR (My Turn or EHR).
• Procure supplies and prepare for potential anaphylaxis.
• Report any adverse events to VAERS.
• Schedule 2nd appointment (if applicable).
• Provide Vaccination Record Card; encourage recipient to photograph it.
• Encourage registration for v-safe for appointment reminders (recommended).
COVID-19 Vaccine Administration
Billing and Reimbursement

Mark Lane, Director of Center for Economic Services (CES) Publications and Resources
General Information

- Federal government has purchased the COVID-19 vaccine with taxpayer dollars.
- Physicians who participate in the CDC COVID-19 Vaccination Program contractually agree to administer regardless of an individual’s ability to pay/coverage.
- Both public and private payors are required to cover the vaccine administration without any patient cost sharing.
- Physicians will be reimbursed for vaccine administration, but may not seek reimbursement from vaccine recipients, including for CPT 99072 (PPE, cleaning supplies, etc.)
- Uninsured or those without coverage for the vaccine can also receive it at no cost and providers may submit for reimbursement through Provider Relief Fund.
AMA CPT Guidance

- In accordance with new vaccine-specific product CPT codes, new vaccine administration codes were created.
  - New vaccine administration CPT codes are specific to the manufacturer and the first vs. second dose
  - Include actual work of administration of the vaccine, all counseling provided, updating patient record

<table>
<thead>
<tr>
<th>Manufacturer</th>
<th>National Drug Code</th>
<th>Vaccine Serum CPT</th>
<th>1st Admin CPT</th>
<th>2nd Admin CPT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pfizer</td>
<td>59267-1000-1</td>
<td>91300</td>
<td>0001A</td>
<td>0002A</td>
</tr>
<tr>
<td>Moderna</td>
<td>80777-273-10</td>
<td>91301</td>
<td>0011A</td>
<td>0012A</td>
</tr>
<tr>
<td>Janssen (Johnson &amp; Johnson)</td>
<td>59676-0580-05</td>
<td>91303</td>
<td>0031A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

- Because the federal government is supplying the vaccine itself at no cost, physicians should not bill for the vaccine itself at this time.
Claim Submission and Reimbursement

Medicare Summary (Fee-For-Service and Medicare Advantage)

- CMS carved out COVID-19 vaccine administration benefit from Medicare Advantage plans and will reimburse under Medicare fee-for-service (FFS) system.

- Patient cost sharing – Not permitted.

- Submit claims to Noridian with patient’s original Medicare ID number (not MA ID number).

- Claims should include vaccine administration CPT code only. Physicians should not bill for vaccine itself.

- Dates of service on or after March 15, 2021 – $40 for each dose required.
Claim Submission and Reimbursement

Medi-Cal (FFS and Managed Care)

• DHCS carved out COVID-19 vaccine administration benefit from Medi-Cal managed care plans and will reimburse under Medi-Cal FFS system.

• Patient cost sharing – **Not permitted.**

• Submit claims to Medi-Cal FFS with patient’s Medi-Cal benefit ID number (not Medi-Cal managed care number).

• Claims should include vaccine administration CPT code only. No vaccine serum codes

• Dates of service on or after March 15, 2021 – $40 for each dose required.

• [https://www.dhcs.ca.gov/provgovpart/Pages/PAVE.aspx](https://www.dhcs.ca.gov/provgovpart/Pages/PAVE.aspx)
Claim Submission and Reimbursement

Commercial Health Plans and Insurers

- Patient cost sharing – **Not permitted**.

- Claims should include vaccine administration CPT code only. Do not bill for vaccine itself.

- Submit claims to plan or delegated group as you normally would, unless notified otherwise by plan/delegated group.

- Plans cannot shift financial responsibility of vaccine administration to delegated groups unless the RBO has requested in writing plan delegate this function.

- In-network physicians will be reimbursed at their contracted rate.

- Out-of-network providers must be reimbursed at a “reasonable rate,” which CMS suggests is the Medicare rate ($40 per shot).
Claim Submission and Reimbursement

ERISA Plans

- CARES Act requires self-funded plans to cover administration of COVID19 vaccines with no patient cost sharing for in- or out-of-network providers during national public health emergency.

Uninsured Patients

- Physicians will be reimbursed for administering COVID19 vaccine through the Provider Relief Fund, administered by the U.S. Health Resources and Services Administration.
- For more information on COVID-19 vaccine administration claim submission for uninsured individuals, HRSA website. (coviduninsuredclaim.linkhealth.com)
My Turn Overview

Eric Norton
My Turn Project Manager
My Turn Overview

My Turn is a platform that allows LHDs and Providers an all-in-one application for public eligibility, public scheduling, clinic management, dose administration and reporting, and walk-in registration for vaccine clinics.

**FEATURES & FUNCTIONALITY**

**TYPES OF CLINICS**
- Walk-In
  - Fully Closed for clinic’s use
  - Public Clinic visible to general population
- Scheduled
  - Visible to public on My Turn
- Coded
  - Visible on My Turn only to patients with an individual code or master code

**GENERAL FEATURES**
- Automatic Dose Reporting
  - Hourly updates to CAIR
- User Account Management
- Patient Info
- Manage Appointments
- Receive email and SMS appointment reminders

**REPORTING**
- Access and Run:
  - Clinic Reports
  - Appointment Reports
  - Patient Reports
  - Vaccines Administered
  - Clinic Capacity Report
- Export Reports

**MY TURN VOLUNTEER**
- Volunteer Registration
- Recruit, Vet and Match Support
- Request Medical and General Support Volunteers
- At no cost, value added application for those who are utilizing My Turn Clinic.
### Options as a Pediatric Provider

<table>
<thead>
<tr>
<th>Requirement: Submit vaccination records to IIS</th>
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</thead>
<tbody>
<tr>
<td><strong>EHR Submits to IIS</strong></td>
</tr>
<tr>
<td><strong>EHR Does NOT Submit to IIS</strong></td>
</tr>
</tbody>
</table>

#### Option 1: EHR able to send data to CAIR for child and parent
- Continue using EHR as long as it can send data to the IIS

#### Option 2: EHR able to send data to CAIR for child, not parent
- **For Child:** Use existing EHR
- **For Parents:** Use My Turn Clinic Walk-in functionality**
  - Indefinitely open for pediatrician
  - Can be shown publicly on My Turn walk-in page (see right)

#### Option 3: No EHR system – Use My Turn for parent and child
- **For Parents and Children:** Use My Turn Clinic Walk-In functionality for recording the administration of vaccines and reporting to the IIS

#### Optional: Advertise to public?
- **Track 1 - My Turn Solution:** Clinic appointments are made visible on My Turn Public**
- **Track 2 - My Turn EHR:** EHR track for EPIC or Cerner providers; leverage API functionality to make appointments visible on My Turn Public

#### Other:
- Advertise and open to the public

**A full-service My Turn support team is available for pediatric providers needing to onboard onto My Turn. For more information on this specialized support service please reach out to the CMA Onboarding Team at: VaccineNetwork@cmadocs.org**
Resources
Stay informed!
Provider Resources on eziz.org/covid

Frequent Content Updates:
• Alerts
• Program Enrollment
• My Turn Onboarding
• Reporting Requirements
• Patient Resources
• Archived Communications
• Education & Support Materials
• More to explore!

Program Updates
The state of California signed a Third Party Administrator (TPA) contract with Blue Shield of California to help the state optimize and accelerate COVID-19 vaccine allocation and distribution equitably, efficiently, and safely throughout the state. The TPA is working closely with local health departments to identify facilities that have the capacity to properly maintain COVID-19 vaccine and meet additional federal and state requirements.

Providers currently enrolled or in the process of enrolling in the California COVID-19 Vaccination Program can access program-related resources and communications on this website.

Program Education and Support
• Provider Office Hours and myCAvax Training Sessions
• COVID Call Center and Vaccine Manufacturers’ Contact Info
• Guide to Other COVID-19 Vaccine Related Websites
• Frequently Asked Questions Updated 5/20

Providers of Pediatric Services
• How to Enroll in the California COVID-19 Vaccination Program: Recorded Webinar | Enrollment Steps | Begin Enrollment at myCAvax
• What Clinicians Need to Know About Pfizer Vaccination of Adolescents (Archived CDC Webinar)
• Statements from Western States Scientific Review Workgroup and AAP 5/12

myCAvax Users: We Need Your Feedback
• Please take the survey for your user type: Provider or LHD/MCE by 7:00 p.m. on May 26.

TPA Information
• TPA-Direct Allocation Process and Cadence
• Changes to requirements for non-TPA-contracted pediatricians, individual practitioners and small group practices for participation in the COVID-19 Vaccine Program
• TPA and My Turn Presentations at Provider Office Hours
• Third Party Administrator (TPA) Site-Level Direct Allocation Process 3/26

Vaccine Updates:
• Updates: Interim Clinical Considerations for Use of COVID-19 Vaccines 5/14
• FDA Authorizes Pfizer Vaccine for EUA in Adolescents 5/10
• Inventory Tips for 1-Dose Moderna Vials 4/20
• Johnson & Johnson Vaccine and Thrombosis with Thrombocytopenia Syndrome
Provider FAQs

- Answers to questions on the hottest topics
- Updated weekly: Last updated 05.20.2021
- Currently in its 20th iteration!

Q: Do Providers need to be enrolled in the Vaccines for Children (VFC) Program to enroll in the California COVID-19 Vaccination Program?

A: No. All Providers with pediatric populations aged 12-17 who meet the requirements of the program and agree to the CDC COVID-19 Vaccination Program Provider Agreement may enroll in the California COVID-19 Vaccination Program. To review program requirements, please visit Steps to Enrollment for Providers of Pediatric Services.

Q: What is the difference between the California COVID-19 Vaccination Program and the Vaccines for Children (VFC) Program?

A: Each program has its own separate enrollment and ordering processes, provider management systems, and call centers. To learn more about each program, please visit Vaccines for Children (VFC) and California COVID-19 Vaccination Program.

Q: Is the Pfizer COVID-19 vaccine dosage the same for children aged 12-17 and adults?

A: Yes. The Pfizer COVID-19 vaccine dosage is the same for children aged 12-17 and adults. Please refer to the Pfizer-BioNTech COVID-19 Vaccine EAU Fact Sheet for further information.

https://eziz.org/assets/docs/COVID19/Vax58ProviderFAQs.pdf
Training and Resources

- Program and Vaccine Product Training
- Enrollment Next Steps
- Readiness Checklist
- Vaccine Management at a Glance
- Vaccine Administration at a Glance
- Reporting at a Glance

myCAvax 101 Training: Account Enrollment

Wednesday, May 26
10:00 – 11:00AM
Click here to join session
Password: myCAvax2021!
Vaccine Administration Resources

- CMS COVID-19 Insurers Toolkit
- CMA’s COVID-19 Vaccine Toolkit for Medical Practices
- DHCS COVID-19 Medi-Cal Response webpage
- DMHC APL 20-039 and CMS interim final rule
- CMA’s Member Resource Center (800) 786-4262
Educational Materials for Parents & Patients

• Vaccinate All 58 (VA58) Communication Toolkit updated with adolescent resources
  o Q&A for Parents and Adolescents (Spanish)
  o Talking Points (Spanish)
• How to Talk to Your Patients about COVID-19 Vaccine (CDC)
• COVID-19 Vaccine for Preteens and Teens flyer (CDC)
• COVID-19 Vaccine fact sheet for lower-literacy audience
  English | Spanish | Portuguese
Where can I go for support?

<table>
<thead>
<tr>
<th>Type of Support</th>
<th>Description</th>
</tr>
</thead>
</table>
| **COVID-19 Call Center for Providers/LHJs** | The COVID-19 Call Center for Providers is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.  
  - Email: covidcallcenter@cdph.ca.gov  
  - Phone: (833) 502-1245 (Monday through Friday from 8AM–8PM) |
| **CMA Enrollment Support**            | To receive assistance with the enrollment process, contact CMA:  
  - Email: VaccineNetwork@cmadocs.org |
| **myCAvax Help Desk**                | Dedicated staff provides up-to-date information and technical support through myCAvax help desk: myCAvax.HD@Accenture.com or (833) 502-1245, option 2. |
| **My Turn / My Clinic Help Desk**    | For Onboarding (those in the process of onboarding): myturnonboarding@cdph.ca.gov  
  For Technical Support: MyTurn.Clinic.HD@Accenture.com; (415) 621-9494: Daily (including Saturdays and Sundays) 7AM–7PM  
  For job aids and demo and training opportunities: https://eziz.org/covid/myturn/ |
Questions & Answers

Submit questions via GoToWebinar "Questions" pane.
Special Thanks to:

Today's Presenters: Tom Boo, MD, Kate McHugh, Nisha Gandhi, MPH, Claudia Aguiluz, Eric Norton, and Mark Lane


Webinar Support: Victoria Travis & California Medical Association
Thank you for your commitment to protect the health and well-being of all Californians!

And for joining today's webinar!