

Report Temperature Excursion Worksheet



California COVID-19 Vaccination Program

Complete this worksheet to gather the information vaccine manufacturers will need. Then contact the manufacturer to determine if vaccines may be used. Refer to your data logger's temperature data file to determine if there are multiple excursions. **Questions?** Contact the COVID-19 Call Center at **(833) 502-1245**.

Recommended Temperature Ranges

Vaccine Product	Refrigerator	Freezer	ULT Freezer	Thermal Shipper
Pfizer Pediatric (5-11 Years)	2°C to 8°C (36°F to 46°F)	Do not freeze	-90°C to -60°C (-130°F and -76°F)	Do not use shipper for on-site storage
Comirnaty® (12+ Years)	2°C to 8°C (36°F to 46°F)	Do not freeze	-90°C to -60°C (-130°F and -76°F)	Do not use shipper for on-site storage
Pfizer 12+ Years (Retiring 12/23/21)	2°C to 8°C (36°F to 46°F)	-25°C to -15°C (-13°F to 5°F)	-90°C to -60°C (-130°F and -76°F)	-90°C to -60°C (-130°F and -76°F)
Moderna	2°C to 8°C (36°F to 46°F)	-50°C to -15°C (-58°F to 5°F)	N/A	N/A
Janssen	2°C to 8°C (36°F to 46°F)	N/A	N/A	N/A

Step 1: Record the temperature excursion details.

Select affected vaccine: Comirnaty Pfizer Moderna Janssen

Affected vaccines stored in:

refrigerator freezer ULT freezer thermal shipper (Pfizer 12+ Years) transport container

Check if related to:

redistribution transfer to another provider off-site/mobile clinic emergency transport

Excursion start date: _____ Excursion end date: _____

Temperatures out of range: too cold too warm Warmest or coldest temperature: _____

Total duration of excursion: _____ (hrs./mins.)

Identify possible cause: _____

Were affected vaccines involved in a previous temperature excursion? No Yes, date: _____

Step 2: Record manufacturer's stability determination.

- Contact the vaccine manufacturer using phone information below.
- Request a case number/reference number for your call and document the number provided.
- Request stability letters or electronic reports from manufacturers; keep for your records for 3 years.
- Document the manufacturer's resolution on this form.

Note: These are different contact numbers for excursions after delivery versus excursions in transit.

Manufacturer	Phone	Doses Administered?	Stability Determination	Case or Reference #
Pfizer	(800) 438-1985 **NEW**	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> May use <input type="checkbox"/> May not use	
Moderna	866-663-3762 Online	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> May use <input type="checkbox"/> May not use	
Janssen	800-565-4008 Online	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> May use <input type="checkbox"/> May not use	

Step 3: Finish processing the vaccines.

If manufacturer determines vaccines are okay to use:

- Remove "Do Not Use Vaccines" sign and alert your supervisor. Vaccines are okay to administer.

If manufacturer determines vaccines may not be viable and are NOT okay to use:

- [Report Doses Spoiled, Expired, or Wasted](#) and follow its guidance to dispose of spoiled vaccines.

Step 4: Report the temperature excursion.

- Complete [Report Temperature Excursion worksheet](#).
- Login to the myCAvax provider system. Click Vaccine Inventory to report the excursion.

Data logger summary report (or section showing excursions) Vaccine Transport Log Temperature Log