

# Receiving & Storing Janssen Vaccine



## California COVID-19 Vaccination Program

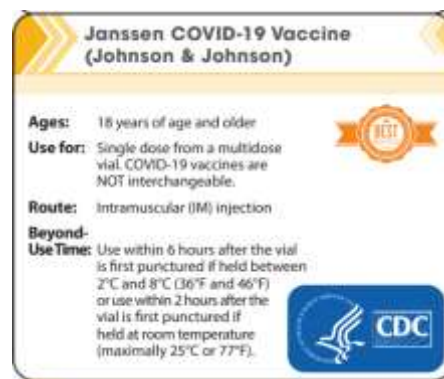
Vaccine shipments must never be rejected. Upon delivery, sites assume responsibility for ensuring that vaccines are stored in temperature-controlled environments. Follow these instructions to receive and store Janssen (Johnson & Johnson) vaccine and report any shipping incidents immediately.

### Basics

- Vaccine is initially stored frozen by the manufacturer then shipped at 2°C to 8°C (36°F to 46°F)
- Janssen vaccines may include thawed and frozen/ partially frozen vaccines; only warm monitors will be included in Janssen shipments
- If needed immediately, thaw at room temperature (maximally 25°C/77°F); at room temperature, a carton of 10 vials will take approximately 2 hours to thaw, a single vial about 1 hour to thaw
- Do not refreeze once thawed
- Refer to [Janssen Fact Sheet for Healthcare Providers](#) for administration and storage & handling
- Each carton contains 10 multidose vials (50 doses); 2 cartons per minimum order (100 doses)
- Ancillary supply kit will ship separately and include enough supplies to administer 100 doses of vaccine
- Do not freeze and protect from light
- See CDC's [COVID-19 Vaccine Product Guide](#) for details about vaccine and kits

### Refrigerator Storage

- **Unpunctured vials** may be stored in the refrigerator between 2°C and 8°C (36°F and 46°F) **until the expiration date**
- **Punctured vials** may be stored in the refrigerator between 2° to 8°C (36° to 46°F) for up to **6 hours**, or at room temperature (maximally 25°C/77°F) for **up to 2 hours**



### Expiration Dates

The expiration date is NOT printed on the vaccine vial or carton. To determine the expiration date, scan the QR code located on the outer carton, call 1-800-565-4008, or go to [www.vaxcheck.jnj](http://www.vaxcheck.jnj).

Determining when a vaccine or diluent expires is a critical step in proper storage and handling. All vaccines have expiration dates. For COVID-19 vaccines, expiration dates may change as more stability data become available.

Email [no-reply@emailupdates.cdc.gov](mailto:no-reply@emailupdates.cdc.gov) to receive auto-generated email updates for COVID-19 Lot Number Expiration Date Reporting. Use CDC's [expiration date tracker](#) to record updated expiration dates.

Do not dispose of vaccine without ensuring the expiration date has passed.

## Key Notifications

Providers will receive notifications regarding orders and deliveries from various senders. Add these senders to your contact list and work with your IT staff to include in your organization's email whitelist. Whitelisting ensures that emails are not filtered to "junk" and reach the intended recipient. For an updated list critical systems and senders, please refer to [Critical Systems & Senders](#).


## Resources


Resources will be posted to EZIZ's COVID-19 Vaccine Management resources as they become available.

- [EUA Fact Sheet for HCPs](#)
- [Janssen Storage, Dosing & Administration](#) videos & resources
- [Storage and Handling Summary](#)
- [Janssen COVID-19 Vaccine Storage and Handling Label](#)
- [Vaccine Expiration Date Tracking Tool](#)

## Instructions

Janssen shipments may include thawed and frozen/partially frozen vaccines. Store between 2°C and 8°C (36°F and 46°F) immediately upon receipt. Follow these instructions to receive and store Moderna vaccine.

Step	Description	Image
1.	Examine the shipment for signs of damage.  a) <a href="#">Report shipment incident</a> (if shipping container appears damaged, has been tampered with, or the seal is broken) and await guidance.	
2.	Open the cooler and remove the WarmMark monitor. <ul style="list-style-type: none"><li>• Be cautious when unpacking and locating the WarmMark monitor.</li><li>• The WarmMark monitor is located under the frozen gel packs at the top of the cooler; do not accidentally dispose of it before reading it.</li></ul>	
3.	Remove the instruction card for the temperature monitor and follow the guide on the back of the card to read the monitor. <ul style="list-style-type: none"><li>• If temperatures are too warm, <a href="#">report shipment incident</a>.</li></ul>	

4.	<p>If vaccine is ready to use: Transfer vial trays to your storage unit.</p> <ul style="list-style-type: none"> <li>• Store between 2°C and 8°C (36°F and 46°F) <b>until the expiration date</b></li> <li>• <a href="#">CDC Janssen storage labels</a> are available for use.</li> </ul>	
5.	<p>Compare packing list and order to the contents of the cooler; <a href="#">report any discrepancies</a> immediately.</p>	
6.	<p>Dispose of the cooler and packing materials.</p> <ul style="list-style-type: none"> <li>• Cooler for refrigerated vaccine shipments should not be returned to McKesson.</li> </ul>	

## Report Shipment Incidents

Report all shipment incidents for vaccine product or kits (including product viability, damage or packing slip discrepancies) the same day the shipment arrived at the office as documented by the carrier. (See [Reporting Shipment Incidents](#).)

## Shipper Return Policy

Dispose of the cooler and packing materials. There is no return option available for **refrigerated shippers**.