

Program Requirements

California Bridge Access Program (BAP)

for uninsured & underinsured adults

V. 9/2023



Welcome

The California Department of Public Health is partnering with local health departments to enroll eligible providers into this temporary program to provide a limited supply of COVID-19 vaccines to uninsured and underinsured adults.

This lesson prepares you to successfully implement the California Bridge Access Program (BAP) in your practice.

By the end of this lesson, you'll be able to

- · locate the program requirements,
- identify requirements new to existing COVID-19 providers, and
- bookmark key resources to guide you on the job.

Review Time: about 15 minutes (there is no audio – click Next)





For Existing COVID-19 Providers

Thank you for your continued service.

As COVID-19 vaccines move to the commercial market, California's Bridge Access Program replaces the federal vaccination program. To help smooth the transition, most provider requirements remain the same.



As you move through this lesson, look for orange stars identifying a few new requirements and job aids to assist you.

Thank you again. We couldn't do this without you.





What You'll Learn

Program Overview

Program
Requirements

Staffing Key Roles



Provider Requirements

Program Overview

Requirements at a Glance overviews the new state program and maps provider requirements to relevant job aids for use on the job.

This document also includes gold stars identifying requirements that will be new for existing COVID-19 providers who signed under the federal agreement.

Requirements at a Glance



This document will be continuously updated as information and new resources become available.

COVID-19 vaccine product & timing guides and CDC's Vaccine Product Training will be posted after FDA authorization/CDC recommendation.

Audience: Providers serving uninsured/underinsured adults through public health departments, Federally Qualified Health Centers (FQHCs)/Rural Health Centers, tribal clinics, Indian Health Services sites, and additional providers deemed eligible by LHDs

What You Need to Know: The California Bridge Access Program provides no-cost COVID-19 vaccines to uninsured/underinsured adults (19 years and older) served by enrolled and approved providers. Vaccine supply is limited. Insured patients—including patients covered by Medicare and Medi-Cal—are NOT eligible. Providers must conduct eligibility screening and proper documentation with each administration to ensure vaccines go to eligible adults. Limited supplies of the updated monovalent (XBB subvariant) COVID-19 vaccine will be provided through two components of the state program:

Program Components:

- <u>Public Health Component</u>: Coordinated by State Immunization Programs, in collaboration with existing public health infrastructure. CDPH
 will allocate to each LHD doses of COVID-19 vaccines based on federally provided vaccine purchase funding limits. Doses allocated will
 support vaccination of uninsured and under-insured populations at local health departments, FQHCs/RHCs, Tribal and IHS clinics, and other
 safety net providers selected by LHDs for enrollment in the CA Bridge Access Program.
- <u>Pharmacy component</u>: Independently coordinated by CDC with 3 contracted pharmacy chains/organizations: CVS, Walgreens, and E-True
 North (for independent and other pharmacies), who will receive supplies replenished by the COVID-19 Vaccine manufacturers directly; the
 specific sites receiving vaccine are not yet determined, and enrollment information is still forthcoming. All information in this document
 addresses the public health component.

Торіс	Requirements & Guidance	Resource Links
*	What's new for existing COVID-19 providers? California's BAP Provider Participation Agreement replaces the federal COVID-19 Provider Agreement. While most requirements remain the same, look for orange stars identifying new requirements and job aids to assist you.	
Primary Documents	BAP Provider Participation Agreement BAP Provider Operations Manual COVID-19 Vaccine Commercialization FAQs	



Provider Agreement & Key Roles

Program Overview

The BAP <u>Provider Participation Agreement</u> covers all aspects of COVID-19 immunization. It will be signed and submitted after the practice's *Organization* (parent company) and *Location* (vaccination site) information has been reviewed by CDPH.



Organization Vaccine Coordinator role completes **Section A** to enroll the parent company in the program. Section A is DocuSigned by your Chief Medical Officer (or equivalent) and Chief Executive Officer (or chief fiduciary).



Location Vaccine Coordinator role completes **Section B** for each site covered under the organization. Your Medical or Pharmacy Director DocuSigns Section B and is responsible for the location's adherence to Provider Agreement terms.

Resources: Refer to the **Enrollment Kit** for details.

Bookmark Key Resources

Enrollment Kit



Vaccine Products & Presentations

Program Overview

COVID-19 vaccines are now considered routine vaccines and will be referred to as 2023-24 COVID-19 Vaccine moving forward. NCDs listed below are for the updated vaccine products that may be authorized and approved for fall 2023. Providers will be notified when products are authorized and approved.

Manufacturer	Order Intention	NDC	CDC Description
Moderna	Mixed	80777-0102-95	12Y+, SDV, 10-pk
Novavax	Mixed	80631-0105-02	12Y+, MDV5, 2-pk
Pfizer-BioNTech	Mixed	00069-2362-10	12Y+, SDV, 10-pk

Resources: Refer to Requirements at a Glance, Vaccine Products & Presentations, which links to COVID-19 Vaccine Product Guide (to be updated after FDA authorizations).

- Enrollment Kit
- Requirements at a Glance
- COVID Vaccine Product Guide





Providers, vaccinators and key practice staff who store, handle, or administer COVID-19 vaccines must complete the required training as a condition of enrollment.



Staff completing the <u>BAP Provider Agreement</u> complete program training in myCAvax before enrollment. Training prepares sites to incorporate requirements into clinic protocols and identifies key resources to assist.



All staff who store, handle, or administer COVID-19 vaccines must complete the <u>required vaccine product training</u>—only for products your location will order—prior to receiving vaccine shipments. Training teaches staff to prepare, administer, store, and handle each vaccine product.

Providers will be notified once CDC releases training for new vaccine products.

Training by Role: See Requirements at a Glance, Required Training.

- Enrollment Kit
- Requirements at a Glance
- COVID Vaccine Product
 Guide



What You'll Learn



Program Requirements





Site Visits

Program Requirements

Providers agree to periodic site visits. Site visits help ensure compliance with program requirements, including administration, documentation, accountability, and vaccine management.

Site visits are educational opportunities designed to improve compliance, highlight best practices and lessons learned, and reveal challenges for future program improvement efforts.



Items labeled with a key identify critical issues evaluated during compliance visits.

Resources: See Requirements at a Glance, Site Visits.







Eligibility screening must be conducted prior to administration to ensure doses only go to eligible adults. Ensure staff, including front office and billing staff, are knowledgeable of BAP eligibility.

COVID-19 vaccines must be administered to any adult 19 years and older who is uninsured or underinsured.*

Insured patients, including patients covered by Medicare and Medi-Cal, are NOT eligible for COVID-19 vaccines provided through BAP.

Administration data (including eligibility category 317) must be documented in CAIR.

Resources: See Requirements at a Glance, Eligibility Screening & Documentation.

Bookmark Key Resources

^{*} For BAP only: "A person who has health insurance, but the insurance does not include any vaccines; a person whose insurance covers only selected vaccines; a person whose insurance does not provide first-dollar coverage for vaccines"



How to Screen & Document Eligibility



Train staff to screen adult patients for BAP eligibility using these instructions:

1. Screen for BAP Eligibility.

Screening must be conducted prior to administration of any 317-funded vaccine (e.g., Vaccines for Adults and Bridge Access Program).

Eligibility is self-reported; verification of eligibility may be obtained verbally.

Resources: See 317 Eligibility Screening & Documentation Requirements



Eligible patients must be

- ✓ at least 19 years old
- uninsured or underinsured

Underinsured: "A person who has health insurance that does not include any vaccines; a person whose insurance covers only selected vaccines; a person whose insurance does not provide first-dollar coverage for vaccines"

- Requirements at a Glance
- 317 Eligibility Screening & **Documentation** Requirements





Train staff to screen adult patients for BAP eligibility using these instructions:

2. Document Patient's Eligibility.

Document the required screening elements.

Patients may not qualify for BAP-supplied vaccines based on their insurance status. For example, patients covered by Medicare and Medi-Cal are not eligible.

Resources: See Eligibility Based on

Insurance Status.



Required screening elements:

- √ screening date
- ✓ whether eligible for Vaccines for Adults (VFA) and/or BAP
- ✓ which criterion is met

- Requirements at a Glance
- 317 Eligibility Screening & Documentation Requirements
- Eligibility Based on Insurance Status





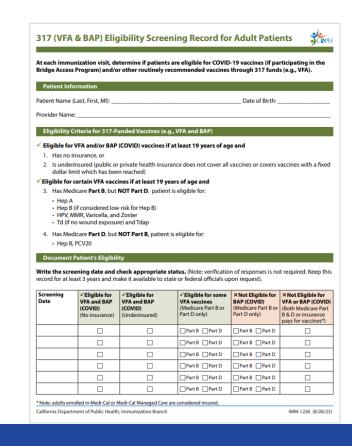
Train staff to screen adult patients for BAP eligibility using these instructions:

3. Use a Compliant Recordkeeping System.

Eligibility screening must be documented in CAIR. Providers may use either

- CAIR & your EHR/EMR (document the required screening elements in your system's notes section) or
- CAIR & the <u>317 (VFA & BAP) Eligibility</u>
 <u>Screening Record for Adult Patients</u>.

Resources: See <u>Documenting 317 Eligibility in</u> CAIR for instructions.



- Requirements at a Glance
- 317 Eligibility Screening & <u>Documentation</u>
 Requirements
- <u>Eligibility Based on</u> Insurance Status
- 317 Eligibility Screening Record for Adult Patients
- Documenting 317
 Eligibility in CAIR





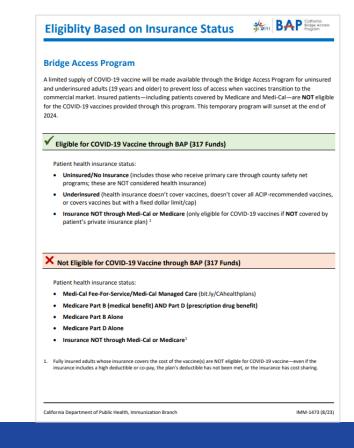
Train staff to screen adult patients for BAP eligibility using these instructions:

4. Communicate the Patient's Eligibility.

All staff should be familiar with the <u>Eligibility</u> Based on Insurance Status table.

Ensure practice protocols are in place so vaccinators know when to use 317-funded versus private vaccines.

Resources: See <u>Eligibility Based on Insurance</u> Status.



- Requirements at a Glance
- 317 Eligibility Screening & <u>Documentation</u>
 Requirements
- <u>Eligibility Based on</u> Insurance Status
- 317 Eligibility Screening Record for Adult Patients
- <u>Documenting 317 Eligibility</u> in CAIR





Vaccinators must distribute an approved <u>EUA fact sheet</u> or vaccine information statement (VIS) to each vaccine recipient, adult caregiver accompanying the recipient, or other legal representative—before administering any COVID-19 vaccine.

FDA fact sheets for fall 2023 vaccine products will be updated after authorization.

Resources: See <u>Requirements at a Glance</u>, Fact Sheets for Recipients & Caregivers.

COVID-19 Vaccines Authorized for Emergency Use or FDA-Approved

Pfizer-BioNTech COVID-19 Vaccine

Moderna COVID-19 Vaccine

Novavax COVID-19 Vaccine

Fact sheets for health care providers and patients included Report vaccine side effects toll-free at 1-800-822-7967 or online

Bookmark Key Resources



Administer per ACIP Recommendations Program Requirements



COVID-19 vaccines must be administered in compliance with schedules, dosages, and contraindications established by the Advisory Committee on Immunization Practices (ACIP). ACIP provides guidance to CDC; recommendations adopted by CDC are published in the Morbidity and Mortality Weekly Report (MMWR).

As with other routine vaccines, follow the ACIP Recommended Adult Immunization Schedule (to be updated fall 2023) as well as ongoing guidance in the interim clinical considerations for use of COVID-19 vaccines authorized and approved.

To minimize administration errors, refer to the Vaccine Administration Checklist (to be updated after FDA authorizations).

Resources: See Requirements at a Glance, Vaccine Administration per ACIP & FDA.

Bookmark Key Resources



Comply with Manufacturer Fact Sheets Program Requirements

Providers and vaccinators must comply with all manufacturer guidance summarized in each vaccine's EUA Fact Sheets for HCPs.







Topics include

- storage and handling;
- dosing and schedules;
- preparation & administration;
- contraindications, warnings & adverse events; and
- other clinical considerations for COVID-19 vaccines.

Resources: See <u>Requirements at a Glance</u>, Fact Sheets for HCPs.

Bookmark Key Resources





By <u>California law</u>, providers are required to report doses administered and <u>race/ethnicity</u> using My Turn or their EHR connected to CAIR (CAIR2 or RIDE).

Document vaccine administration in your medical record systems within 24 hours of administration and report doses administered (including **eligibility category 317**) to CAIR as soon as practicable and no later than 72 hours.

Resources: See Requirements at a Glance, Reporting Doses Administered.

Bookmark Key Resources





Providers must incorporate this checklist into practice protocols:

- <u>Document eligibility</u>: recipient is uninsured or underinsured and 19 years or older.
- Distribute EUA Fact Sheet for Recipients BEFORE administration.
- Prepare/administer vaccines and observe recipient per <u>EUA Fact Sheet for HCPs</u>
 and <u>ACIP Recommended Adult IZ Schedule</u> (to be updated fall 2023).
- Request recipient's mobile number and email (see <u>Health Officer Order</u>).
- Report administration data daily using My Turn (or EHR/EMR connected to CAIR).
- Report any adverse events to <u>VAERS</u>.
- Complete Vaccination Record Card for all doses.
- Schedule next appointment (if recommended).
- Recommend California's <u>Digital Vaccination Record</u>.

Resources: See Requirements at a Glance, Patient Visit Checklist.

Bookmark Key Resources







As a condition of enrollment in the Bridge Access Program, patients immunized with BAP-supplied vaccines may not be billed for the cost of vaccine nor charged an administration fee.

Ensure systems and protocols are updated so patients are not charged, and vaccine cost is not billed.

Resources: See Requirements at a Glance, Billing & Reimbursement.

Bookmark Key Resources







The patient's recorded BAP 317 eligibility status and all records related to the Bridge Access Program must be retained for three (3) years.

If requested, patient records must be made available to CDPH. Records include, but are not limited to, vaccine administration documentation, billing records, and medical records that verify receipt of vaccine.

Release of patient records will be bound by federal and state privacy laws.

Resources: See Requirements at a Glance, Patient Recordkeeping.

Bookmark Key Resources





Providers agree to follow CDC's Vaccine Storage & Handling Toolkit & Addendum.



Use *purpose-built* or *pharmaceutical-grade units* designed for storage of biologics, including vaccines. If not an option, *commercial* or *household standalone units* are acceptable. If necessary, combination units may be used—but frozen vaccines must be stored in a standalone freezer. Never store any vaccine in a dormitory-style or bar-style combined refrigerator/freezer unit.



Storage units must be equipped with a digital data logger; devices with a buffered probe provide more accurate readings. For ultra-cold storage units, device must use an air probe or a probe designed for UL temperatures. Keep a backup device on hand for transports and should primary devices fail. Devices must have a current and valid Certificates of Calibration Testing.

Resources: See <u>Requirements at a Glance</u>, Storage Equipment.

- Vaccine Storage & Handling Toolkit
- Requirements at a Glance



Vaccine Management Plan

Program Requirements

How will you protect vaccines during a power safety shutoff or encroaching fire?

Developing and implementing vaccine management plan is strongly encouraged. The plan documents how your staff should perform **routine** storage and handling tasks and respond to **vaccine-related emergencies**.

Review and update it annually, or more frequently if changes occur, and include a review date and signature to validate it is current.

Work with your provider to ensure all key practice staff complete the required training and log training completions in your practice's COVID-19 Vaccine Management Plan. Make available during site visits.

Resources: See Requirements at a Glance, Vaccine Management Plan.

Vaccine Management Plan

California COVID-19 Vaccination Program



Maintain a vaccine management plan for routine and emergency situations to protect vaccines and minimize loss due to negligence. The Vaccine Coordinator and Backup are responsible for implementing the plan.

Instructions: Complete this form and make sure key practice staff sign and acknowledge the signature log whenever your plan is revised. Ensure that all content is up to date. Keep the plan near storage units and available for review by CDC or program staff during site visits.

Section 1: Important Contacts

Office/Practice Name			COVID-19 PIN	COVID-19 PIN			
Address							
Role	Name	Title	Phone #	Alt Phone #	E-mail		
Provider of Record							
Organization Coordinator							
Location Coordinator (Vaccine Coordinator)							
Backup Location Coordinator							
Immunization Champion (optional)							
Receives vaccines							
Stores vaccines							
Handles shipping issues							
Monitors storage unit temperatures							

Emergency & Support Contacts

Service	Name	Phone #	Alt Phone #	E-mail
Provider Call Center		(833) 502-1245		providercalicenter @cdph.ca.gov
Utility Company				
Building Maintenance				
Building Alarm Company				
Refrigerator/Freezer Alarm Company				
Refrigerator/Freezer Repair				
Point of Contact for Vaccine Transport				
Dry Ice Company (if storing Pfizer in				
thermal shippers)				

California Department of Public Health, Immunization Branch

IMM-1362 (8/24/23







Keep this guidance in mind when ordering vaccine:

- Ordering and distribution of COVID-19 vaccines now follow guidelines for routine vaccines; expect vaccines within 15 days after receiving the order-processed notification.
- Providers will be notified of ordering cadence for BAP-supplied vaccines.
- As with other routine vaccines, report total number of doses administered (since) the previous order) and doses on hand in myCAvax on each vaccine order.
- Minimum order quantities are carton size.
- No kits are supplied with vaccine.
- Small Orders and Third-Party Redistributor (TPR) will NOT be available for BAPsupplied vaccines.
- Providers will NOT use Marketplace for BAP-supplied vaccines.

Resources: See Requirements at a Glance, Ordering Vaccine.

- Vaccine Storage & Handling **Toolkit**
- Requirements at a Glance





Providers must incorporate this checklist into practice protocols:

- Store and handle vaccines in accordance with CDC's <u>Vaccine Storage and Handling</u> Toolkit and COVID-19 Addendum.
- Record storage unit temperatures twice daily on <u>a temperature log</u>.
- Report temperature excursions daily in myCAvax.
- Rotate stock to ensure vaccines soon to expire are used first.
- Monitor and comply with COVID-19 vaccine expiration dates.
- After puncture, use labels or alternate method for marking use-by date/time.
- Remove spoiled, expired, and deauthorized vaccine IMMEDIATELY to prevent administration errors.
- Report all nonviable vaccines in myCAvax.
- As with other routine vaccines, return nonviable vaccine to McKesson.

Resources: See Requirements at a Glance, Vaccine Management Checklist.

- Vaccine Storage & Handling Toolkit
- Requirements at a Glance





Vaccine Management Requirements

- Do not dispose of nonviable vaccine. Return spoiled, expired, or wasted vaccine to McKesson. (See Requirements at a Glance, Returning Nonviable Doses.)
- Never borrow BAP-supplied vaccines to supplement private stock, or vice versa; order and stock sufficient supply to serve BAP-eligible and private recipients. (See Requirements at a Glance, Borrowing Vaccine.)
- As with other routine vaccines, redistribution is not allowed now that minimum order quantities are standard sizes. Vaccines must be ordered and delivered directly to administration sites. Order accordingly. (See Requirements at a Glance, Vaccine Redistribution.)

- Vaccine Storage & Handling **Toolkit**
- Requirements at a Glance





Providers must maintain all electronic and paper COVID-19-related records for a minimum of 3 years and make records available for review upon request.

Such records include the following:

- COVID-19 vaccine product packing slips
- transport logs
- temperature logs
- certificates of calibration testing (for data loggers)
- any other BAP-related records

Resources: See Requirements at a Glance, Vaccine Management Recordkeeping.

- Vaccine Storage & Handling Toolkit
- Requirements at a Glance







Report vaccination data daily to CAIR using My Turn or an EHR/EMR connected to CAIR (unless already reporting to CAIR manually.)



Report doses spoiled, expired, or wasted before return to McKesson.

Report shipment incidents when discovered, including temperature excursions, damage, or packing slip discrepancies.

Report temperature excursions daily (if any) and quarantine affected vaccines; contact vaccine manufacturer to determine if doses may be administered.

Report transfer events within 24 hours.

Resources: See Requirements at a Glance, Summary of Reporting Requirements.

Bookmark Key Resources



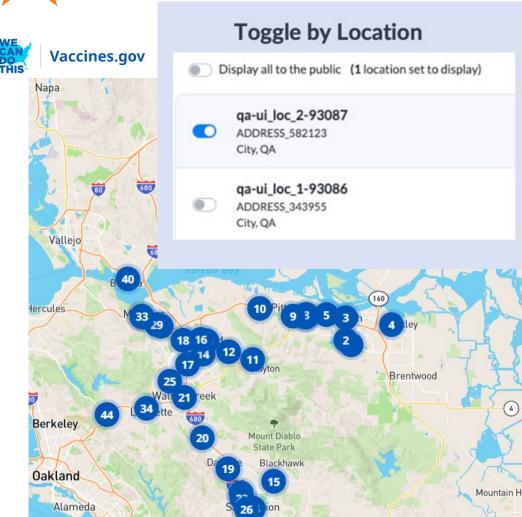




Providers agree to display their vaccination location to the public on <u>Vaccines.gov</u> as BAP Providers so eligible adults can find no-cost COVID-19 vaccines. Inventory reporting is not required.

Public display is a one-time setup. Providers will be notified when CDC releases job aids to assist.

Resources: See <u>Requirements at a Glance</u>, Updating Vaccines.gov.







The location will operate in a manner intended to avoid fraud and abuse of COVID-19 vaccines supplied through the Bridge Access Program.

Fraud is an intentional deception or misrepresentation made by a person with the knowledge that the deception could result in some unauthorized benefit to himself or some other person. It includes any act that constitutes fraud under applicable federal or state law.

Abuse is defined as provider practices that are inconsistent with sound fiscal, business, or medical practices and result in an unnecessary cost to the program or in reimbursement for services that are not medically necessary or that fail to meet professionally recognized standards for health care.

Resources: See Requirements at a Glance, Fraud & Abuse.

Bookmark Key Resources



How to Stay Current

Program Requirements

Information surrounding the Bridge Access Program and vaccine products continue to evolve. Emails are sent to Organization and Location Coordinators from the Immunization Branch to announce changes and new resources to assist you.



- vaccine products, regulations, and clinical recommendations
- trends in clinical issues reported to VAERS
- vaccine supply and shipment delays
- and more!

Bookmark Key Resources



COVID-19 Commercialization FAQs

Program Requirements

Answers to Provider Questions - Updated Weekly

- Q: What is the Bridge Access Program (BAP)?
- Q: For how long will HHS Bridge Access Program (BAP) be conducted?
- Q: How will the Bridge Access Program be implemented?
- Q: Is the Bridge Access Program the same as the 317 Program that local health departments (LHDs) currently use?
- Q: Where will eligible people for the Bridge Access Program get vaccinated?

Resources: Bookmark <u>COVID-19 Commercialization FAQs</u>, look under Bridge Access Program (BAP).

COVID-19 Vaccine Commercialization FAQs

This webpage is updated weekly with answers to your COVID-19 vaccine commercialization questions. Please also refer to the Commercialization at a Glance: Provider Transition Guide for support and resources.

Last Revised: 8/10/2023

Jump to Topic:

- General Questions
- Vaccine Management
- COVID-19 Vaccine Accessibility After Commercialization
- The Bridge Access Program (BAP)
- · Pharmacies & BAP
- Treatments
- COVID-19 Vaccine Formula Fall Transition
- Resources

General Questions

1. What is commercialization?

Commercialization is the transition of COVID-19 medical countermeasures – vaccines, treatments, and test kits – from being purchased by the U.S. Government to private/public payers and established pathways of procurement, distribution, and payment. For more information, please see "What is Commercialization" at the HHS.gov website.

2. When will COVID-19 vaccine commercialization occur?

CDPH anticipates COVID-19 vaccine commercialization will occur in early to mid-September of 2023. The tentative timeline is listed on the first page of the COVID-19 Commercialization at a Glance: Provider Transition Guide; please note the timeline is subject to change as more informaiton becomes available.



What You'll Learn



Program Requirements Staffing Key Roles



Staffing Key Roles Overview



Key Task: Identify who will act as your **Organization Vaccine Coordinator** for the parent company before enrolling. This role will

- complete Section A (Provider Agreement) to enroll the organization (parent company) in myCAvax during enrollment,
- identify and invite provider locations to complete Section B during enrollment,
- may update affiliate vaccination locations on <u>Vaccines.gov</u>,
- monitor all program communications, and
- may oversee program-related operations in affiliated provider locations.

Resources: See Enrollment Kit to get started.

Bookmark Key Resources

Enrollment Kit



Staffing Key Roles (Cont.)

Overview



Key Task: Identify who will act as your **Vaccine Coordinators** before enrolling. Each location must have on-site primary and backup Vaccine Coordinators. This role

- may complete Section B (Provider Agreement) to enroll their location (vaccination site) in myCAvax during enrollment;
- receives vaccines, monitors temperatures, and manages inventory;
- receive emails regarding orders, shipments, and temperature monitoring;
- may update vaccination locations on <u>Vaccines.gov</u>,
- plans for and responds to vaccine-related emergencies; and
- ensures providers and key practice staff complete the required vaccine product training <u>here</u>.

Resources: See Enrollment Kit to get started.

Bookmark Key Resources

Enrollment Kit



BAP Provider Operations Manual (POM)

Once your enrollment application is approved, there are additional steps to complete the onboarding process and ensure your practice is ready to receive vaccine and begin vaccinations.

Approved locations will be emailed this manual, which includes a startup worksheet that walks you through key requirements and setup considerations plus documentation of all key tasks that must be performed on a regular basis.

Resources: Bookmark <u>BAP Provider Operations Manual (POM)</u> for assistance after your enrollment application has been approved.

Startup Guide



This section walks you through the initial preparations now that your enrollment application is approved. Once all steps are complete, your site should be ready to order vaccines.

Providers managing COVID-19 vaccinations, or other operations managers or supervisors, may wish to help incorporate COVID-19 vaccinations into practice protocols.

Participants



Provider or operations manager/supervisor

Organization & Location Vaccine Coordinators



Before We Start
Clinic Operations Setup
Systems Setup
Vaccine Management Preparations
Staff Readiness



10/2023



Summary

You have now completed the lesson. You should now be able to perform the following tasks:

- locate the program requirements

 Requirements at a Glance
- identify requirements new to existing COVID-19 providers see gold stars in <u>Requirements at a Glance</u>
- bookmark key resources to guide you on the job
 Enrollment Kit
 COVID-19 Vaccine Product Guide (to be updated after any FDA authorizations)



Go to <u>eziz.org/vfa-317/bap/</u> for provider alerts, job aids, Provider Call Center contact details, and more!





Looking for myCAvax Training Resources?

The Knowledge Center houses key job aids and videos that are updated every release to include enhancements across vaccine programs.

You can access the Knowledge Center from the myCAvax homepage (or at various places throughout the system) using the links as shown below.



Need help? View our jobs aids in the Knowledge Center, or contact us.





Done!

You have completed the **Program Requirements** lesson.

Click "EXIT" at the top of page.