My Turn: Vaccinating California starts here

Our families and neighbors are counting on each of us to do our part to stop COVID-19 by getting the vaccine.

**Purpose:**
Provide an introductory overview of My Turn Public and My Turn Clinic to LHJs/Providers

**Websites:**
My Turn Public: [https://myturn.ca.gov/](https://myturn.ca.gov/)
My Turn Clinic: [https://mycavax.cdph.ca.gov/](https://mycavax.cdph.ca.gov/)

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<thead>
<tr>
<th>My Turn Public</th>
<th>My Turn Clinic</th>
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<tbody>
<tr>
<td>Individuals/Patients</td>
<td>Clinic Managers</td>
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<tr>
<td>myturn.ca.gov or CA COVID-19 hotline at 1-833-422-4255</td>
<td>mycavax.cdph.ca.gov</td>
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<td>Vaccine Administrators / VA Assistants</td>
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<td>mtcvax.cdph.ca.gov</td>
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1. **My Turn Public**

Connects individuals/patients with tools and resources to receive a vaccination

- **Website:**
  - [https://myturn.ca.gov/](https://myturn.ca.gov/)
  - Viewable in fourteen languages

- **Accessibility option:** CA COVID-19 Hotline at [1-833-422-4255](tel:1-833-422-4255)
  - Supports 250+ languages
  - Hours:
    - Mon – Fri from 8 AM – 8 PM
    - Sat – Sun from 8 AM – 5 PM

- **Individuals/patients can:**
  - Register for transportation assistance or a home visit
  - Schedule and manage COVID-19 vaccine appointments for individuals or a group
  - Register for Additional COVID-19 dose
  - Receive email and SMS appointment confirmation and reminders

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For the latest My Turn educational materials, please visit [EZIZ](https://www.eziz.com) or [YouTube](https://www.youtube.com) or the Knowledge Center tab on My Turn Clinic

My Turn Help Desk
**Direct Line:** 1-833-502-1245, Option 4
**Email:** MyTurn.Clinic.HD@accenture.com
My Turn Clinic

Provides Clinic Managers, Vaccine Administrators, and Vaccine Administrator Assistants tools to manage COVID-19 vaccination clinics

- Website
  - https://mycavax.cdph.ca.gov/

- Clinic Managers can:
  - Create a clinic
  - Set the schedule and availability of clinics
  - Add clinic tags
  - Add vaccine inventory and supply
  - Add users and user management
  - View and export data reports
  - Bulk update and bulk cancel appointments
  - Bulk add walk-in appointments
  - Send SMS notifications
  - View, modify, or delete locked records sent to IIS (currently available to select clinic managers)

- Vaccine Administrators can:
  - Check-in patients
  - Register walk-in patients
  - Edit patient background information
  - Capture patient vaccination details
  - Capture adverse reactions
  - Cancel and reschedule appointments
  - Bulk update and cancel appointments
  - Bulk add walk-in appointments

- Vaccine Administrator Assistants can:
  - All vaccine administrator capabilities except capture patient vaccination details

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