



Overview Quicksheet (Public & Clinic)

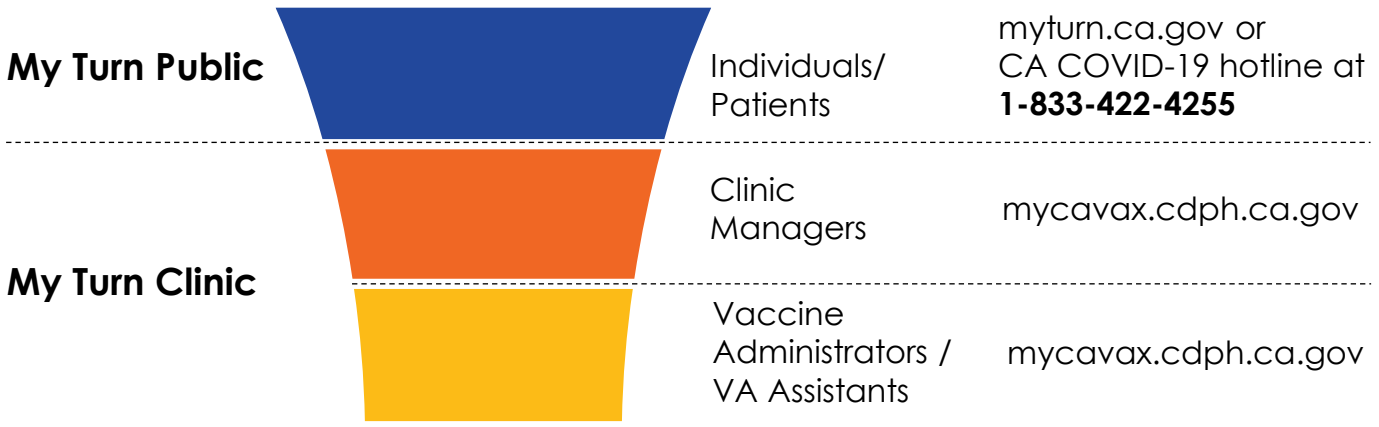
Purpose:

This document is a quick reference guide for an introductory overview of My Turn Public and My Turn Clinic to LHJs/Providers.

1 [My Turn Clinic](#)

2 [My Turn Public](#)

My Turn Overview:



For the latest My Turn educational materials, please visit [EZIZ-Covid](#), [EZIZ-Flu](#), [YouTube](#) or the Knowledge Center tab on My Turn Clinic



My Turn Help Desk

Direct Line: 1-833-502-1245, Option 4
Email: My.Turn.Clinic.HD@accenture.com

My Turn Public

Connects individuals/patients with tools and resources to receive a vaccination.

- Website:
 - <https://myturn.ca.gov>
 - Viewable in fourteen languages
- Accessibility option: CA COVID-19 Hotline at **1-833-422-4255**
 - Supports 250+ languages
 - Hours:
 - Mon – Fri from 8 AM – 8 PM
 - Sat – Sun from 8 AM – 5 PM
- Individuals/patients can:
 - Register for transportation assistance or a home visit
 - Schedule and manage vaccine appointments for individuals
 - Schedule and manage vaccine appointments for a groups*
 - Register for Additional or Booster COVID-19 dose*
 - Receive email and SMS appointment confirmation and reminders*



*Only applies to COVID-19 vaccine appointments.

My Turn Clinic

Provides Clinic Managers, Vaccine Administrators, and Assistants tools to manage COVID-19 and flu vaccination clinics.

- Website: <https://mycavax.cdph.ca.gov/>
- Clinic Managers can:
 - Create a clinic and manage hours of operation
 - Add vaccine inventory and supply
 - Add users and user management
 - View and export data reports
 - Add clinic tags
 - Send SMS notifications*
 - Perform all vaccine administrator capabilities
 - View, modify, or delete locked records sent to IIS (available to select clinic managers)*
- Vaccine Administrators can:
 - Check-in patients
 - Register walk-in patients
 - Edit patient background information
 - Capture patient vaccination details
 - Capture adverse reactions
 - Cancel and reschedule appointments
 - Bulk update and cancel appointments
 - Bulk add walk-in appointments
- Vaccine Administrator Assistants can:
 - Perform all vaccine administrator capabilities except capture patient vaccination details

