

## California COVID-19 Vaccination Program Update

July 7, 2022

# Reminder: COVID-19 Providers Must Request Patients' Mobile Phone Number and Email Address

As per the [State Public Health Officer Order](#), as of October 1, 2021, providers must request patients' mobile phone number and email address when administering COVID-19 vaccine and report that information to the local registry (CAIR2 & RIDE) when submitting vaccine administration information. Doing so will facilitate Californians' access to their Digital COVID-19 Vaccine Records (DCVR) and enable the California Department of Public Health to effectively contact individuals for public health purposes such as second dose and booster dose reminders. You may submit the parent's contact information when submitting a minor's vaccination record.

Individuals are not required to provide their mobile phone number or email address and should still receive the COVID-19 vaccine if they decline to provide the information.

### Tips for Ensuring Submission of Contact Information:

- Evaluate and update your patient intake forms and processes to collect mobile phone number or email address along with accurate name and date of birth.
- Collect race/ethnicity information (not used for digital records but required by the California COVID-19 Vaccination Program).
- Update training materials as needed. Alert staff of the protocols outlined in the new Public Health Officer Order.
- Work with your EHR vendor to verify that these data elements are included in your submissions to the registry (CAIR2 & RIDE) and submission logic is set to grant preference to mobile phone instead of home phone.

The COVID-19 Vaccination Program requires providers to report doses administered within 24 hours of vaccine administration. Please submit records accordingly. If you need assistance with data submission requirements, send an email to [CAIRDataExchange@cdph.ca.gov](mailto:CAIRDataExchange@cdph.ca.gov).

## Provider Office Hours Reminder

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Please join CDPH for Provider Office Hours tomorrow at 9:00 AM to hear clinical updates from Dr. Caterina Liu, CDPH, and learn about COVID-19 vaccine programmatic updates from CDPH subject matter experts. Get answers to your questions about the CA COVID-19 Vaccination Program. **Please ensure someone from your staff attends this important session.**

**Tomorrow, Friday, July 8 from 9:00-10:00 AM**

[Register here!](#)

Please also review the [California COVID-19 Vaccine Provider FAQs](#), updated today with answers to common questions.

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**Vaccinate ALL 58**

Together we can end the pandemic.

COVID19 Vaccination Program



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