

Welcome to California COVID-19 Vaccination Program Friday Provider Office Hours

Friday, June 3, 2022



Vaccinate ALL 58

Together we can end the pandemic.

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Housekeeping

Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:



Today's session is being recorded. Access today's slides and archived presentations at:
<https://eziz.org/covid/education/>



If you have post-webinar questions, please email leslie.amani@cdph.ca.gov

Agenda: Friday, June 3, 2022

No.	Item	Speaker	Time (AM)
1	Welcome & Announcements	Leslie Amani (Moderator)	9:00 – 9:05
2	COVID-19 Immunization Mandates: Schools	Steven Vantine (CDPH)	9:05 – 9:10
3	Vaccine Administration	Elizabeth Reosti (CDPH)	9:10 – 9:15
4	Storage & Handling	Alan Hendrickson	9:15 – 9:20
Q&A			9:20 – 9:30
5	Vaccine Management	Eric Norton (My Turn) and Maria Volk (CDPH)	9:30 – 9:40
6	Clinical Update	Caterina Liu, M.D. (CDPH)	9:40 – 9:50
7	Wrap Up & Resources	Leslie Amani (Moderator)	9:50 – 10:00
Q&A			

Announcements

Leslie Amani, CDPH

VA58 Trust & Safety Team Updates

The VA58 Trust & Safety Team reports on trending narratives about COVID-19, delivers biweekly briefings, and develops comprehensive resources to increase awareness around mis-, dis-, and mal-information, as well as the State's capacity to counter it.

BIWEEKLY BRIEFINGS

Biweekly briefings provide partners with the top COVID-19 vaccine mis/dis topics and trends, and invitees receive a copy of the report post-briefing.

To be added to the invite, email
rumors@cdph.ca.gov.

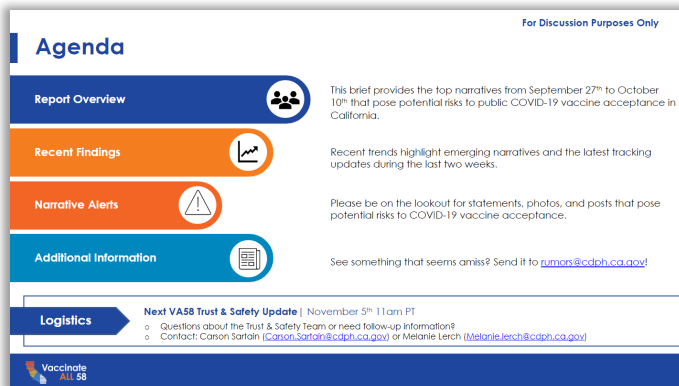
RUMORS INBOX

The Rumors Inbox serves as a tip line for our partners to submit the COVID-19 rumors they're hearing online and within their communities to our team. We incorporate the submissions into our team's reporting.



Report COVID-19 Vaccine
Rumors to:

rumors@cdph.ca.gov



RECENT TOPICS & RESOURCES

Mis/Dis/Mal-information: Monkeypox is COVID-19 vaccine-induced shingles

•Trusted Resources: [Safety of COVID-19 Vaccines \(Spanish\)](#) | [Ensuring COVID-19 Vaccine Safety in the US \(Spanish\)](#) | [Developing COVID-19 Vaccines \(Spanish\)](#) | [FAQs about COVID-19 Vaccination \(Spanish\)](#) | [Vaccine Efficacy, Effectiveness, and Protection \(Spanish\)](#) | [Side Effects of COVID-19 Vaccines \(Spanish\)](#) | [Vaccine](#)

Mis/Dis/Mal Information: Breastfeeding mothers are transmitting harmful vaccine compounds to infants amid formula shortage
Trusted Resources: [COVID-19 Vaccines While Pregnant or Breastfeeding \(Spanish\)](#) | [Safety of COVID-19 Vaccines \(Spanish\)](#) | [Ensuring COVID-19 Vaccine Safety in the US \(Spanish\)](#) | [Breastfeeding During the COVID-19 Pandemic](#) | [Vaccinating Pregnant Individuals](#) | [COVID-19 Vaccination During Pregnancy](#)

Mis/Dis/Mal Information: COVID-19 vaccines cause serious adverse reactions including death

Trusted Resources: [Myths and Facts about COVID-19 Vaccines \(Spanish\)](#) | [Safety of COVID-19 Vaccines \(Spanish\)](#) | [Ensuring COVID-19 Vaccine Safety in the US \(Spanish\)](#) | [COVID-19 Vaccine FAQs](#) | [COVID-19 Vaccine and Booster Q&A](#) | [VAERS Data \(Spanish\)](#) | [Side Effects of COVID-19 Vaccines \(Spanish\)](#)

Upcoming: CIC Conference



California Immunization Coalition Conference **Boosting Community Trust In Vaccines**

Wednesday, June 8, 2022 8:30 am to 12:00 noon (PT)



Richard Carpiano, PhD,
MPH,



L.j. Tan, MS, PhD



Erica Pan, MD,
MPH,FAAP



Michael Hogue,
PharmD, FaPhA, FNAP



Crystal Strait



Oliver Brooks, MD

[Register here](#)

Next COVID-19 Crucial Conversations Webinar

Please join Dr. Emma Olivera for “Talking with Spanish-Speaking Patients about COVID-19 Vaccines and Booster Doses”

This webinar will be in Spanish.

Únase a la Dra. Emma Olivera para "Hablar con Pacientes de Habla Español Sobre las Vacunas Contra el COVID-19 y Dosis de Refuerzo”

Este seminario web será en español.

Cuando: viernes, 10 de junio de 2022, 12:00-1:00PM

[¡Regístrate aquí!](#)



This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of the California Medical Association (CMA) and California Department of Public Health. CMA is accredited by ACCME to provide continuing medical education for physicians.

The California Medical Association designates this enduring material for a maximum of 1 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

This activity has not received commercial support.

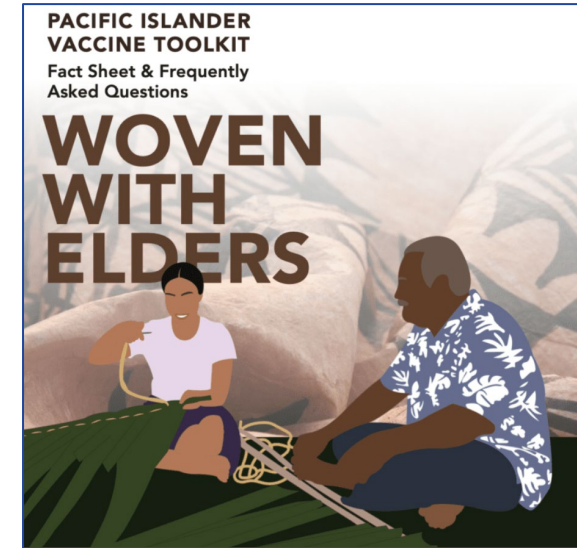


Upcoming COVID-19 Crucial Conversations Webinar

Please join Dr. Kawika Liu, Kiki Rivera, and Dr. Vicki Chan for “Talking with Patients in Pacific Islander Communities about COVID-19 Vaccines.”

When: Wednesday, June 15 at 4:00-5:00PM

[Register here!](#)



This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of the California Medical Association (CMA) and California Department of Public Health. CMA is accredited by ACCME to provide continuing medical education for physicians.

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Planning for Under 5 COVID-19 Vaccinations

Please join Dr. Erica Pan, Deputy Director, Center for Infectious Diseases, and CDPH Subject Matter Experts for a "Planning for Under 5 COVID-19 Vaccinations". Topics will include clinical, storage and handling, ordering, resources, and more.

When: Friday, June 17, 2022

Time: 2:00-3:00PM

[Register here](#)



Archived: May 25 Billing and Reimbursement Webinar

CDPH hosted a COVID-19 Vaccine Billing and Reimbursement webinar on Wednesday, May 25. Hear information and updates from Dr. Hisham Rana and Cindy Garrett from the Department of Healthcare Services.

To hear the webinar recording, click [here](#)

To view slides, click [here](#)



Kids Sprint Social Media Toolkit



2022 Kids Sprint:

- Focused on stressing the importance of youth vaccination
- Creating partnerships with organizations to amplify protection messages and host vaccine clinics.



Free Park Passes:

State Park Adventure Pass for fourth graders

Golden Bear Pass for disadvantaged families

Distinguished Veteran Pass for
Honorably Discharged Veterans

California State Park Library Pass



Learn more:

parks.ca.gov/CAOutdoorsForAll



Free Vaccines for ages 5 and up

VaccinateALL58.com




[Download Toolkit HERE](#)

Stay informed!

Provider Resources on eziz.org/covid

Frequent Content Updates:

- Alerts
- Program Enrollment
- My Turn Onboarding
- Reporting Requirements
- Patient Resources
- Archived Communications
- Education & Support Materials
- More to explore!

California COVID-19 Vaccination ProgramENHANCED BY Google

Program Updates

Program Enrollment

My Turn Onboarding

Vaccine Management

Vaccine Administration

Reporting Requirements

Archived Communications

Patient Resources

Provider Support

COVID Call Center

Email: [Program Info](#)
Phone: (833) 502-1245
Hours: Mon-Fri, 8AM-6PM

Contact us for questions about the program or help with accessing documents.


myCAvax and My Turn

Email: [myCAvax Technical Support](#), [MyTurn Onboarding](#), [MyTurn Technical Support](#)
Phone: (833) 502-1245
Mon-Fri, 7AM-7PM
Sat-Sun, 8AM-1PM


My Turn Clinic Translation Line:
(833) 980-3933
Mon-Fri: 8AM-8PM
Sun-Sat: 8AM-5PM

Vaccines


Updates for Providers




FAQs



Provider Office Hours



myCAvax Training



Training Calendar

Alerts:

Updated Vaccination Schedule

- COVID-19 Vaccine Timing by Age (Eligibility Chart)
Spanish: Calendario de la Vacuna COVID-19 por Edad (Tabla de Elegibilidad)
- WSSSRW Boosters for 5-to-11-Year-Olds Statement
- COVID-19 Vaccine Timing for 2nd Dose
- COVID-19, Myocarditis, and Vaccines Fact Sheet

Second COVID-19 Booster Resources

- CDC: COVID-19 Vaccine Boosters (Multi-language)
- CDC: Thinking about Getting a Second COVID-19 Vaccine Booster Dose
- CDC: Clinical Considerations Second COVID-19 Vaccine Booster Dose
- HHS: Resources about COVID-19 Vaccine Boosters
- Second COVID-19 Booster Dose FAQs for Long-term Care Settings
- CDPH Healthcare Worker Booster Poster
- CDPH Older Adult Booster Poster

Planning for Under 5 Vaccinations

- Preparing for Under 5 Vaccination
- Planning for Under 5 Vaccinations Webinar Recording and Slides
- What is Long COVID? (English & Spanish)
- COVID-19 Vaccination Risk Comparison for Teens (English & Spanish)
- COVID-19 Vaccination Risk Comparison for Youth (English & Spanish)
- Pediatric Provider Kids Sprint Toolkit
- Recommending COVID-19 Vaccination: Clinical Talking Points for Providers of Pediatric Services

Now Enrolling Providers of Pediatric Services

- Find Information on How to Enroll

COVID-19 Vaccine Provider FAQs

- Answers to provider questions
- Updated weekly: last updated 6/2/2022
- Currently in its 74th iteration!



Q: Where can COVID-19 vaccine Providers find clinical talking points for recommending COVID-19 vaccines for children?

A: The following are clinical talking points for COVID-19 vaccine Providers to reference when recommending COVID-19 vaccines for children:

- During the Omicron period, unvaccinated children ages 5-11 were [twice as likely](#) to be hospitalized with COVID-19 than vaccinated children.
- During the Omicron period, [1 in 5 children](#) hospitalized with COVID-19 required ICU-level care. Vaccination [lowered the risk of critical COVID-19 by 79%](#).
- [Children with pre-existing conditions](#) are at higher risk for severe COVID-19 outcomes. Vaccination is especially recommended to keep children with chronic conditions and disabilities safe and healthy.
- Healthy children with no pre-existing conditions can have severe COVID-19, too. In fact, [almost half](#) of children younger than 18 years hospitalized with COVID-19 have no underlying conditions.
- During the Omicron period, [63% of children under 5 years](#) and [30% of children 5-11 years](#) hospitalized with COVID-19 did not have any underlying conditions.
- The vaccine does not protect against all COVID-19 infection, but [multiple studies](#) have shown it is effective in preventing severe illness and hospitalization, including [against the Omicron variant](#).

For a full list of clinical talking points for recommending COVID-19 vaccination for children, please visit this [job aid](#). Please also watch the Talking with Parents about COVID-19 Vaccines for Children webinar [recording](#) and view [slides](#).

California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers. Providers may also visit [California COVID-19 Vaccination Program](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

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[Provider FAQs on EZIZ, Updated Weekly](#)



Vaccinate ALL 58

COVID-19 Vaccination Program Webinars and Training for Providers

Week of May June 6

Note: Calendar subject to change

	Monday 6/6	Tuesday 6/7	Wednesday 6/8	Thursday 6/9	Friday 6/10
myCAvax					Provider Office Hours 9:00 am – 10:00 am
Combined Office Hours and Events	My Turn and myCAvax Office Hours 12:00 pm – 1:00 pm	Pfizer BioNTech COVID-19 Vaccine Training & Education* 12:00 pm – 1:00 pm PW: tYsMeySr623 What's New in My Turn 4:00 pm – 5:00 pm	Pfizer BioNTech COVID-19 Vaccine Training & Education* 9:00 am – 10:00 am PW: nGmBpsdV872	Pfizer BioNTech COVID-19 Vaccine Training & Education* 9:00 am – 10:00 am PW: fMpj7u8u9F4	COVID-19 Crucial Conversations Webinar: Talking with Patients in Latinx and Spanish-Speaking Communities about COVID-19 Vaccines 12:00 pm – 1:00 pm

* Pfizer BioNTech COVID-19 Vaccine Training & Education topics vary by day and include the latest information about vaccine storage, handling, preparation, and administration; recent medical updates, healthcare provider resources, and a Q&A session. **NOTE: June 7 will begin training to include potential Maroon Cap presentation for individuals 6 months through 4 years of age.**

View On Demand	<ul style="list-style-type: none"> Intro to My Turn Onboarding (v. 1/4/22) Latest Features in My Turn (*Requires My Turn Login) 	<ul style="list-style-type: none"> Latest Features in myCAvax for Providers (*Requires myCAvax Login) myCAvax Release Notes for LHJs and CDPH Users (*Requires myCAvax Login) Crucial COVID-19 Conversations Archived Webinars and Slides 	<ul style="list-style-type: none"> Provider 101 Account Enrollment: Section A: Organization Application (v. 10/21/21) Provider 101 Account Enrollment: Section B: Location Application (v. 10/21/21) Provider Office Hours and MCE Office Hours Archived Sessions
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Help

Website: www.eziz.org/covid, [FAQs](#)
 General email: covidcallcenter@cdph.ca.gov
 CDPH Provider Call Center: 1-833-502-1245, 8am-6pm

My Turn email: myturnonboarding@cdph.ca.gov
 myCAvax Help Desk Email: myCAvax.HD@accenture.com
 Phone: (833) 502-1245

UPDATED

Pfizer COVID-19 Vaccine Medical Updates & Training Sessions

Date & Time (linked)	Password
Tuesday, June 07 - 12PM	tYsMeySr623
Wednesday, June 08 - 9AM	nGmBpsdV872
Thursday, June 09 - 9AM	fMpj7u8u9F4
Tuesday June 14 - 12PM	RjewW2qJn62
Wednesday June 15 - 9AM	SJpFYrKS223
More sessions listed! NOTE: All times listed here are PDT.	

For providers and immunization staff personnel. **Please attend one of these sessions!**

Updated Session Format!

- Medical updates, including recent updates to the CDC Interim Clinical Considerations
- Overview of healthcare provider resources
- Storage, handling, and administration for:
 - Ages 5 through 11 Years
 - Ages 12 Years and Older

COVID-19 Immunization Mandate: Schools

Steven Vantine, CDPH

COVID-19 Immunization Mandate for Schools

- On October 2021, California became the first state in the nation to announce COVID-19 vaccine requirements for schools.
- However, full approval by the FDA was a precondition to add COVID-19 vaccine to other vaccinations required for in-person school attendance.



COVID-19 Immunization Mandate for Schools

- To ensure sufficient time for successful implementation, California will not initiate the regulatory process for a COVID-19 vaccine requirement for the 2022-2023 school year.
- Any vaccine requirements would not take effect until after full FDA approval and **no sooner than July 1, 2023.**
- Please continue your efforts to help students catch up and stay up to date with COVID-19 vaccines and other routine immunizations.



Stay Current on the Latest School Requirement Information

IMMUNIZATION BRANCH

Shots for School

Child Care ▶

TK–12th Grade ▶

College

Resources & Training ▶

Reporting ▶

Laws ▶

Shots for School



Welcome to the new Shots For School website!

Find the same content at this new location. Parents can find information about which immunizations their child needs before starting school or childcare. School and child care staff can find tools to help implement California's immunization requirements.

[En Español](#)

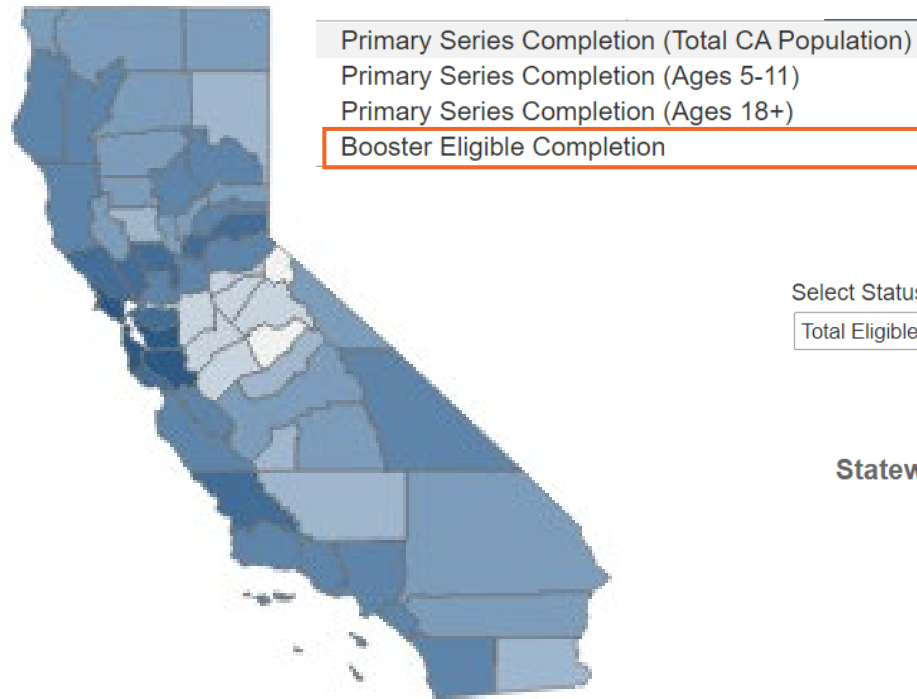
For more information, view
[archived emails](#) or send a question
to shotsforschool@cdph.ca.

Vaccine Administration Data

Elizabeth Reosti, CDPH

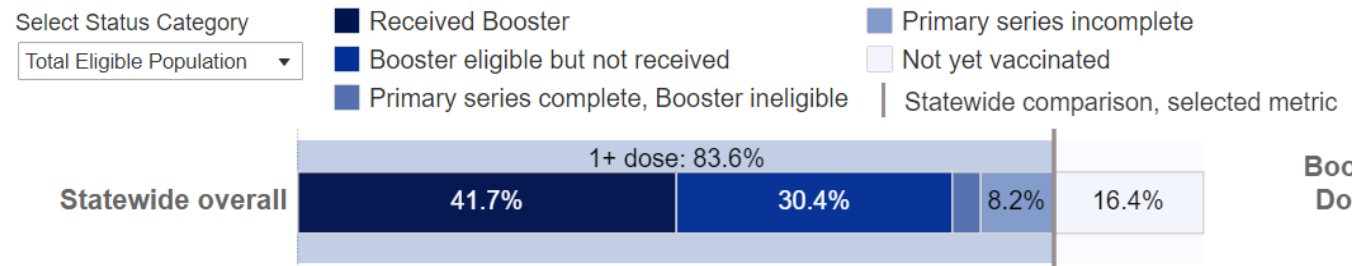
Vaccine Administration Summary

as of May 31, 2022



76,314,328

Total Doses Administered:

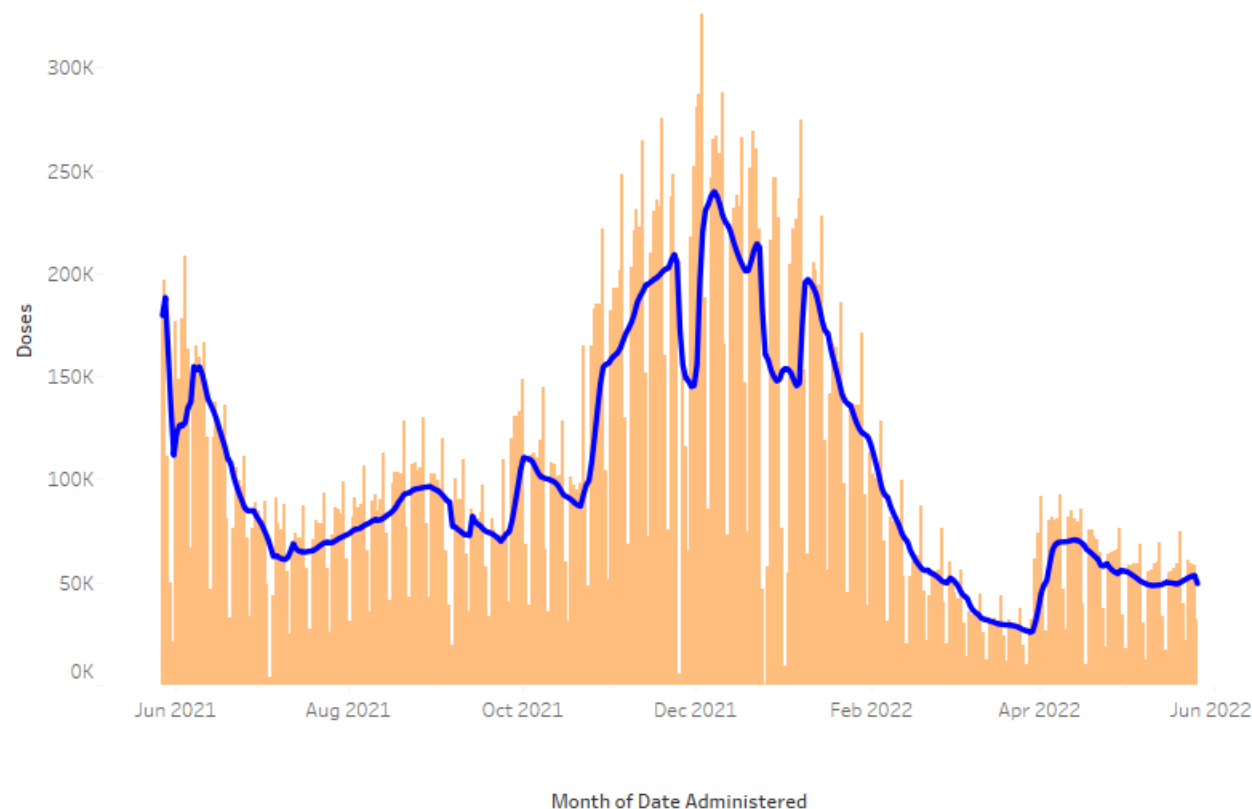


**Booster/Additional
Dose Recipients:
15,726,338**

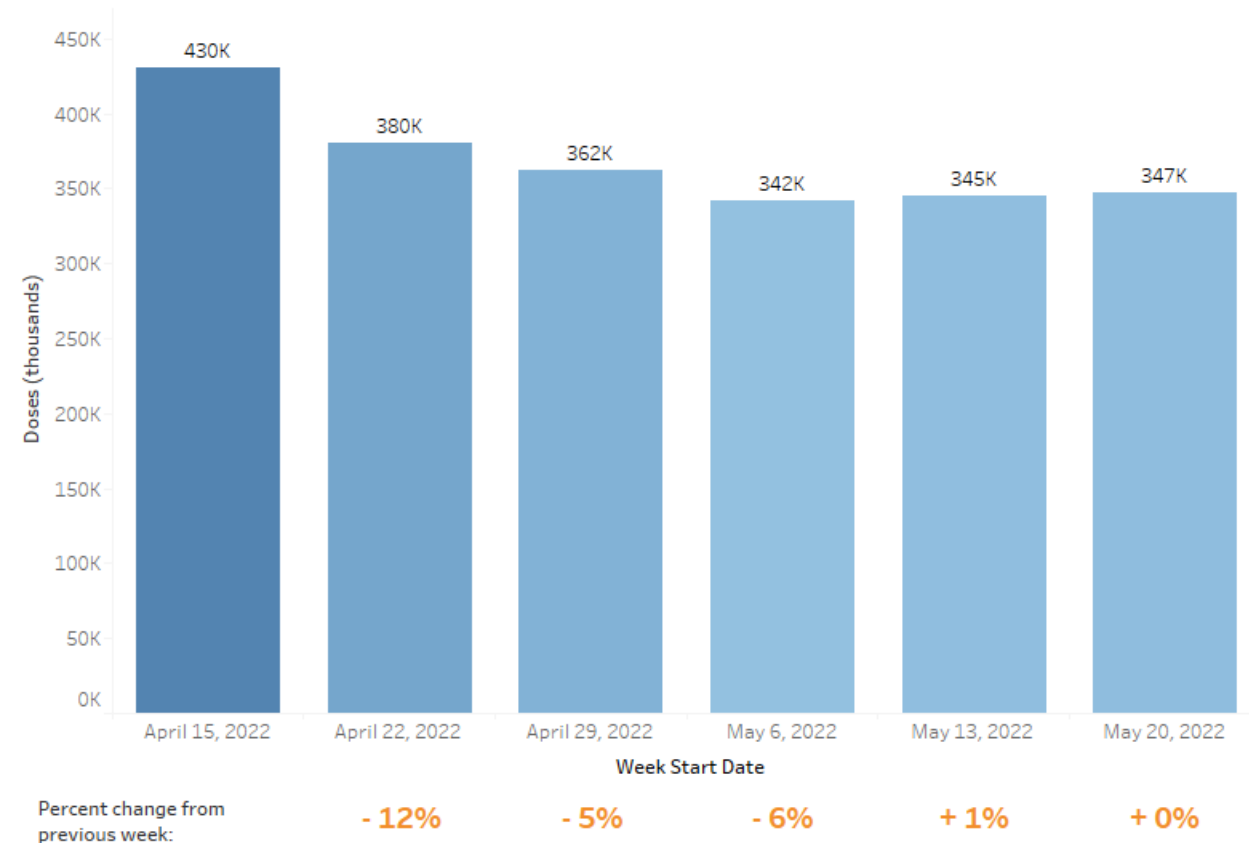
Trends in Vaccine Administration

as of May 27, 2022

Daily Doses Administered: **Statewide**



Weekly Doses Administered: **Statewide** (thousands)



Trends in Vaccine Administration

as of May 27, 2022

New Booster Eligibility Driving Demand

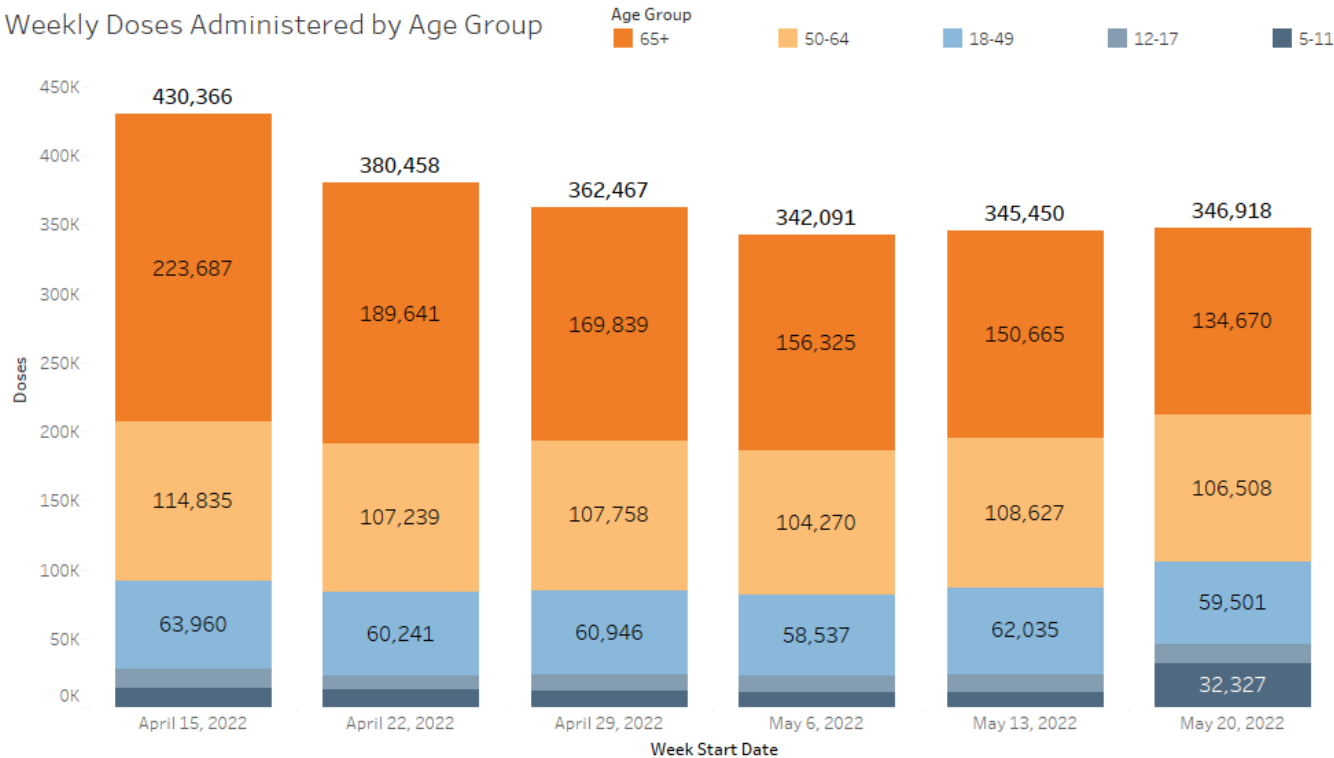
- Second boosters among 50+ year-olds
- First boosters among 5-to-11-year-olds

FDA NEWS RELEASE

Coronavirus (COVID-19) Update: FDA Expands Eligibility for Pfizer-BioNTech COVID-19 Vaccine Booster Dose to Children 5 through 11 Years

For Immediate Release: May 17, 2022

Weekly Doses Administered by Age Group



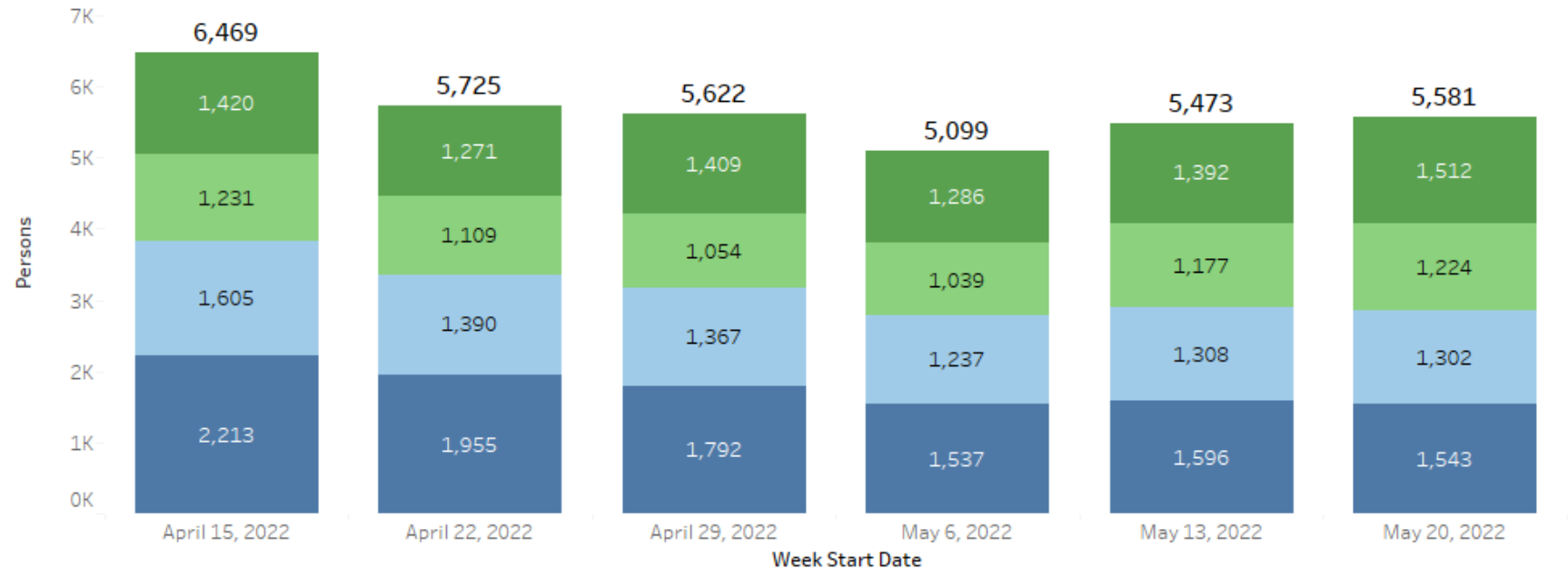
Percent change from previous week	- 12%	- 5%	- 6%	+ 1%	+ 0%
5-11	- 11%	- 2%	- 12%	+ 2%	+ 190%
12-17	- 22%	+ 8%	+ 4%	+ 8%	+ 7%
18-49	- 6%	+ 1%	- 4%	+ 6%	- 4%
50-64	- 7%	+ 0%	- 3%	+ 4%	- 2%
65+	- 15%	- 10%	- 8%	- 4%	- 11%

5-to-11-year-old Vaccination Trends

as of May 27, 2022

- Modest increase in first doses among 5-to-11-year-olds

Weekly New 5-11 year-old Partially Vaccinated Recipients by VEM: **Statewide**

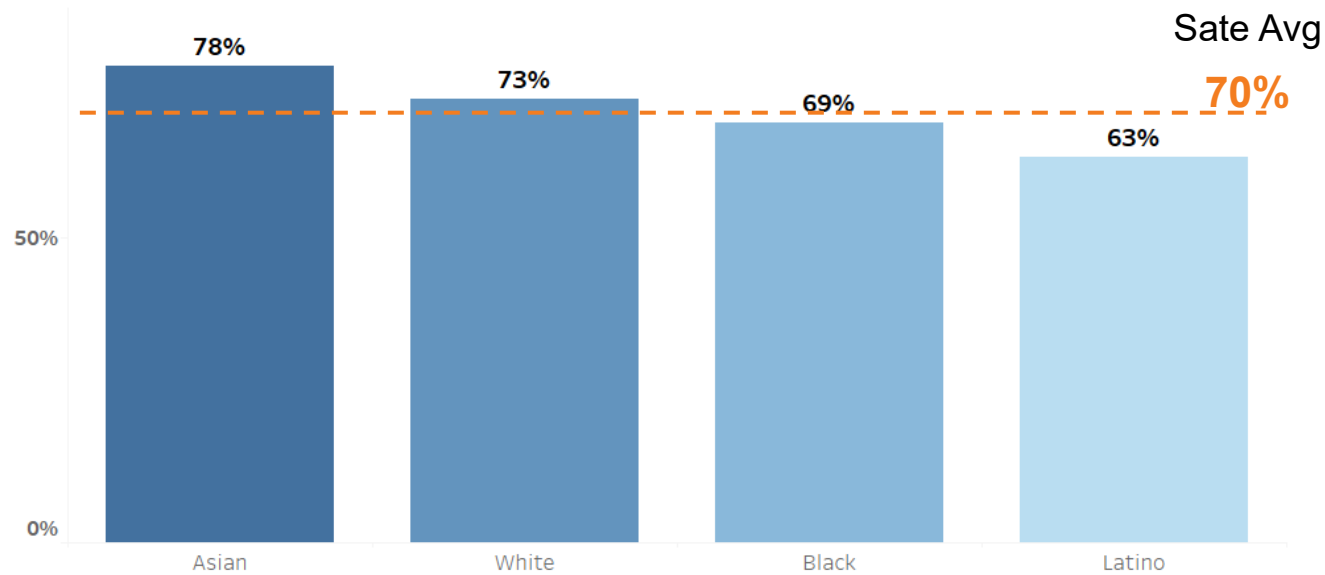


	Percent Change from Previous Week:	- 12%	- 2%	- 9%	+ 7%	+ 2%
Q4		- 10%	+ 11%	- 9%	+ 8%	+ 9%
Q3		- 10%	- 5%	- 1%	+ 13%	+ 4%
Q2		- 13%	- 2%	- 10%	+ 6%	- 0%
Q1		- 12%	- 8%	- 14%	+ 4%	- 3%

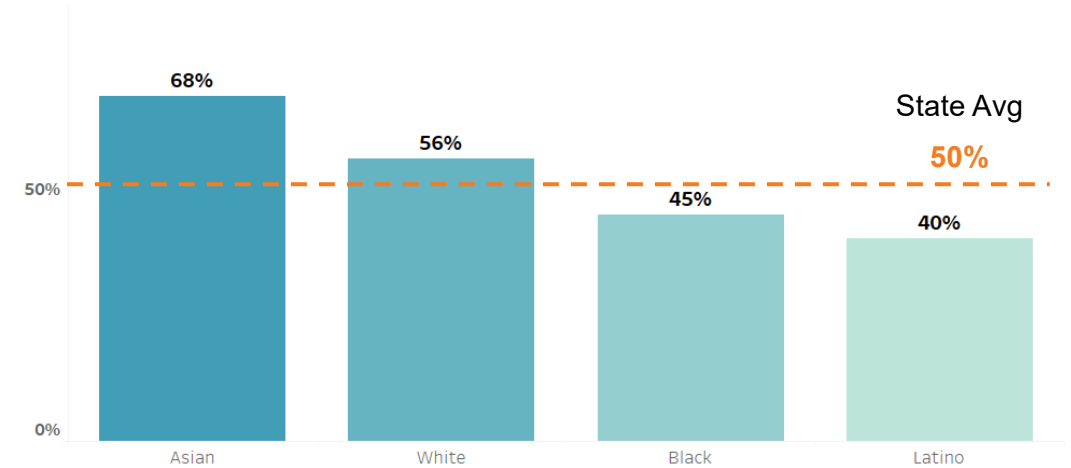
1st Booster Vaccination Rates

as of May 27, 2022

Received Booster 50+ (among booster-eligible population)



Received Booster <50 (among booster-eligible population)



Data Summary

as of May 27, 2022

Latest Metrics

76.3 Million doses administered

347k doses administered in previous week (+0% pt change)

5,581 new 5-to-11-year-old recipients (+2% pt change)

System Updates

- 5-to-11-year-olds now eligible for booster
- 4th doses included in overall dose admin count, but not currently displayed in immunization status

Storage & Handling

Alan Hendrickson, CDPH

Job Aid: Missed Vaccination Opportunities & Wastage

Job Aid Includes:

- Key Points
- CDC Guidance
- Tips to Reduce Wastage
- Links to Resources & Toolkits

Missed Vaccination Opportunities & Wastage



California COVID-19 Vaccination Program

Never miss a vaccination opportunity because of fear of vaccine wastage! Do your best to follow clinical and inventory management best practices for vaccination to maximize vaccinations and minimize dose wastage where possible.

Key Points

Vaccine wastage is expected, may be unavoidable, and will even increase as vaccine rollout continues because

- more providers, including smaller provider sites, are now receiving vaccine;
- vaccine continues to be available only as multi-dose vials; and
- vials must often be punctured without using the full number of doses printed on the label.

Never Miss a Vaccination Opportunity

CDC Guidance: Vaccinate every eligible person who presents at a vaccination site—even if it means puncturing a vial at the end of the day.

Several studies have shown eliminating missed opportunities could increase vaccination coverage by up to 20% ([Pink Book](#), ["System-Based Barriers"](#)). Follow these tips:

- Vaccinate family members or friends who accompany patients to medical visits even if they are not established patients at the vaccinating practice.
- Continue [outreach to employers or other community partners](#) that have a large membership or network to arrange vaccination events for primary or booster doses.
- Follow both clinical and inventory management best practices for vaccination to maximize vaccination and minimize dose wastage.

Punctured vials must be used within:

12 hours

- Pfizer (5-11Y orange cap)
- Pfizer Tris-Sucrose 12Y+ (gray cap)
- Moderna

6 hours

- Pfizer (12Y+ purple cap)
- Johnson & Johnson's Janssen (must be at 2-8 degrees Celsius)

2 hours

- Johnson & Johnson's Janssen (at room temperature)

Tips to Reduce Wastage

- Follow guidance in [CDC Toolkit](#) and [CDC summarized guidance](#) to reduce waste in COVID-19 vaccine storage, transport, handling, and administration in accordance with the CDC and manufacturer's guidance.
- If there are a substantial number of expiring vials, contact your local health department and other partners to discuss redistribution of vaccine to areas of need.
- Work with your local health department in advance to determine thresholds for the number of vials in danger of being wasted that would trigger a call for guidance.
- Make every effort to coordinate the number of vials needed with the anticipated number of patients when preparing for daily clinics to help reduce over-thawing of vaccine.

California COVID-19 Vaccination Program

IMM-1379 (2/16/22)


Job Aid: Reporting Doses Spoiled, Expired or Wasted

Job Aid Includes:

- Program Requirement
- Reporting Requirements
- Spoiled Vaccines
- Wastage Table
- Medical Waste Management

Reporting Doses Spoiled, Expired, or Wasted

California COVID-19 Vaccination Program



Waste is expected and may be unavoidable in any vaccination program. Wastage reporting helps CDC better understand how much inventory is in the field and where the greatest needs for inventory exist to minimize the potential waste of vaccine. Follow [CDC's Toolkit](#) and [CDC summary guidance](#) to maximize vaccination opportunities while minimizing waste.

Key Points

- Remove spoiled, expired, or wasted vaccines from the storage unit immediately
- Do not return nonviable vaccines to the manufacturer or McKesson
- Report nonviable doses in myCAvax before disposal
- Follow these instructions to report nonviable doses and dispose of vaccines

Program Requirements

- Enrolled providers must document and track vaccine wastage as part of routine vaccine inventory management activities and report the number of doses of COVID-19 vaccine and adjuvants that were unused, spoiled, expired, or wasted as required by the relevant jurisdiction.

Reporting Requirements

Login to myCAvax and click **Vaccine Inventory – Waste** to report spoiled, expired, or wasted vaccines before disposing of vaccines. Include product, lot number, and expiration date.

Spoiled Vaccines

Consistent and accurate temperature monitoring should minimize spoiled vaccines. Vaccines are considered spoiled if manufacturers determine vaccines were exposed to out-of-range temperatures and may not be used. If the vaccine is determined to be non-viable, vaccine must be reported as "spoiled" and properly disposed of. Vaccines could spoil as a result of the following conditions:

- data logger indicates that storage unit temperatures are out of the recommended range
- storage unit temperatures are not monitored
- failure to store vaccines properly upon receipt
- vaccines spoiled during transfer
- natural disaster, power outage, or mechanical failure

California COVID-19 Vaccination Program

IMM-1347 (4/26/22)

Pediatric Vaccines

Pfizer Pediatric (6 months – 4 years) Maroon Cap:


- 12 months at ULT (-90° to -60° C)
- Do not store at frozen temperatures
- 10 weeks at refrigerated temperatures (2° – 8° C)
- 12 hours prior to puncture at normal room temperature (8° – 25° C)
- 12 hours after puncture at normal room temperature (8° – 25° C)
- Requires diluent
- TPR will redistribute
- And now, the label...

Pediatric Vaccines

Pfizer Pediatric (6 months - 4years) Maroon Cap, the label:

Label Characteristics

Maroon Cap Ages 6 months through 4 years

 If authorized by the FDA, **Maroon Cap** vaccine vials and cartons you receive will be labeled as Pfizer-BioNTech COVID-19 Vaccine

Initial shipments of Maroon Cap vials and cartons will have the following label characteristics:

Maroon Cap vaccine requires dilution prior to use

*Maroon Cap vial labels and cartons may state that a vial should be discarded **6 hours** after the first dilution. Results from recent stability studies will supersede the current vial label and support discarding the vaccine after **12 hours** from the time of dilution

Pfizer-BioNTech COVID-19 Vaccine
DILUTE PRIOR TO USE Age 2y to < 5y
After dilution - 10 doses of 0.2 mL.
For intramuscular use. Contains no preservative.
For use under Emergency Use Authorization.
After dilution store at 2 to 25°C (35 to 77°F) and discard after 6 hours.
Dilution date and time.

LOT/MFG: PAA177911

NDC 59267-0078-1

IMPORTANT INFORMATION

- The vial and carton labels may state **2 years to <5 years** of age or **6 months through 4 years of age**.
- Vials with labels that state for use in individuals **2 years to <5 years of age** can be used for individuals **6 months through 4 years of age**.

***Note:** Prior to preparation of the vaccine, please review the EUA Fact Sheet (if authorized by the FDA) as the timeframe for use post-dilution has been extended to **12 hours**

Pediatric Vaccines

Moderna Pediatric (6 months - 5 years) & (6 years - 11 years):

- 9 months at frozen temperatures (-50° to -15° C)
- 30 days at refrigerated temperatures (2° – 8° C)
- 12 hours after puncture at normal room temperature (2° – 25° C)
- No diluent required
- 10 dose vials, 100 dose minimum order
- Read the vaccine fact sheet
- TPR redistribution, in negotiations

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Vaccine Management

Eric Norton, My Turn, and Maria Volk, CDPH

My Turn Release 26.5 Update



Clinic Managers (CM) and Vaccine Administrators (VA) can create a new clinic that offers the Pfizer 5-to-11 Booster vaccine, manage the vaccine supply, and book appointments. Please wait to update any true additional doses from this period until Release 27.



As flu season is over, users are requested to be cautious when scheduling or uploading flu appointments and setting up new clinics. CM and VA should proceed **ONLY** if their flu vaccines have not expired.



Various on-screen text and corresponding translations including question descriptions and warning messages have been updated on the My Turn Public website.

Release 26.5 Update: Flu Warning Message



When a CM/VA/VAA sets up a clinic or adds a walk-in appointment and selects Flu as the vaccine type, users will receive a warning message before proceeding.

Healthcare provider location
Your clinic must be associated with a healthcare provider location enrolled in the myCAvax COVID-19 Vaccination Program. If you need support, contact MyTurn Support at 1-833-422-4255 or myturn.clinic.hd@accenture.com.

* Provider Location

Search Accounts...

Vaccine Type
Please specify what type and brand of vaccine your clinic will offer. These values can be updated later in your clinic's vaccine information.

* Vaccine Type

☒ COVID-19

☒ Flu

Flu season has ended for the year. Proceed only if vaccines haven't expired.

* What types of COVID-19 appointments will your clinic host? Please select all that apply. ⓘ

☐ First Dose Only

☐ Second Dose Only

☐ Additional Dose

☐ Both Doses

☐ Booster

myCAvax
California Vaccine Management System

Home Clinics Vaccine Inventory Appointments IIS Status Add Walk-In Appointment

Need Help? Please see the VA/VAA Add a Walk-In Appointment Quick Sheet.

Walk-In Appointment

Which vaccine would you like to schedule?

* Vaccine Type

Flu Vaccine

Flu season has ended for the year. Proceed only if vaccines haven't expired.

▼ **Patient Background**

* First Name

Middle Name

Help Desk Hours Change



My Turn and myCAvax Help Desk



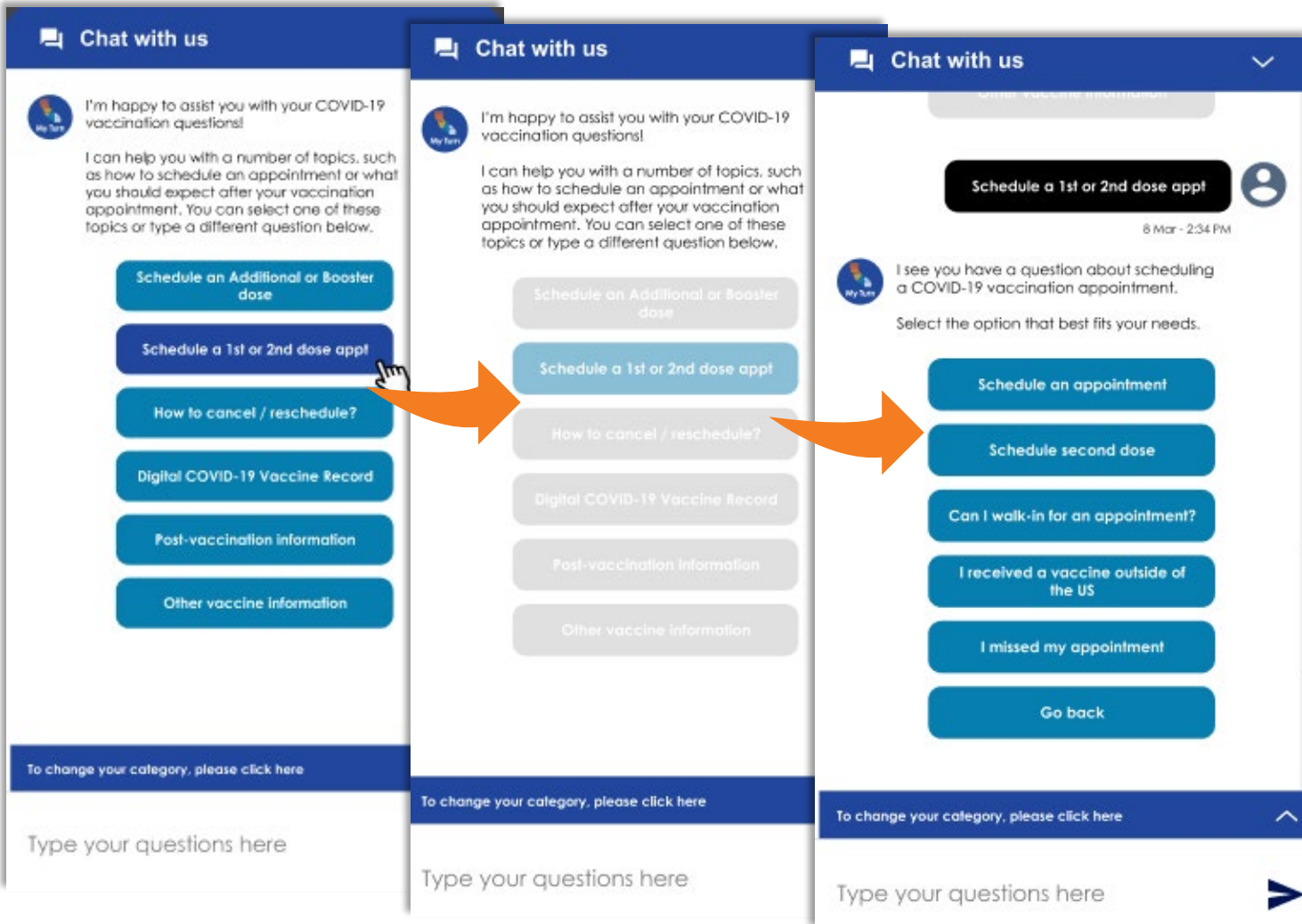
New Operating Hours

8:00 AM-6:00 PM PDT Monday-Friday

**Weekend support
has been discontinued.**

**This new schedule will match the COVID
Call Center Support Hours.**

Help Desk Chat Virtual Assistant—Launching June 17th!



The Help Desk Chat is launching a Virtual Assistant for My Turn Clinic and Public as well as myCAvax on **June 17th**.

Get help with tasks directly in the chat by clicking on the item.

My Turn Clinic and myCAvax users will use Virtual Assistant for the following:

- Password Reset
- User Account Reactivation
- User Account Deactivation

Pediatric COVID-19 Vaccine Pre-Orders



Pfizer Pediatric (6 months – 4 years) Maroon Cap and Moderna Pediatric (6 months – 5 years)

Pre-Ordering for both Pfizer and Moderna products has begun for LHDs/MCEs and Providers. The minimum order amount is 100 doses for both products.

Wave 1:

- Pre-Orders opens in myCAvax **today** Friday, June 3rd and will be open until Monday, June 6th.
- Any Orders submitted after 5 PM on Monday, June 6th will be included in Wave 2.
- Only Pre-Order if your Provider **location will be open to receive vaccines on Monday, June 20th (Federal Juneteenth Holiday observed)**.

Wave 2:

- Pre-Orders will be open in myCAvax from Tuesday, June 7th to Friday, June 10th at 5 PM.
- Vaccine will be delivered June 21st through June 24th.
- Routine ordering for the new products and small orders timeline [Pfizer only through Third-party Redistributor (TPR)] will be shared once we receive more information.
- Regular order cadence will continue for existing approved COVID-19 vaccine products.

Pediatric COVID-19 Vaccine Pre-Orders



Monday	Tuesday	Wednesday	Thursday	Friday
May 30	31	June 1	2	3 Wave 1 Pre-Orders Opens on myCAvax (Delivery on 6/20)†
6 Wave 1 Order by 5pm (Delivery on 6/20)†	7 LHD Approval by 12pm CDPH submits orders–Wave 1	8	9	10 Wave 2 Order by 5pm (Delivery on 6/21-6/24)
13 LHD Approval by 12pm CDPH submits orders–Wave 2	14 FDA VRBPAC	15 FDA VRBPAC (anticipated approval^)	16 ACIP Western States (anticipated approval^)	17
20 Juneteenth Holiday Wave 1 Deliveries (contingent upon approval^)	21	22	23	24
	Wave 2 Deliveries (contingent upon approval^)			

† Only order during Wave 1 if you can receive vaccines on Monday, June 20th, otherwise order during Wave 2.

** Pre-orders submitted after 6/6 at 5pm will be included in Wave 2.

^ Delivery is contingent upon FDA, ACIP, and Western States approval

Resetting Your Password



Changing your Account Password is easy!

1. Navigate to the Profile icon on the top-right corner and select **Settings** from the dropdown
2. On the Account Details tab, select **Change Password**
3. Enter the current password and confirm the new password in the **Change My Password** pop-up window
4. Click **Save**. A green success message appears confirming the change.

The screenshot shows the myCAvax web application. The top navigation bar includes links for Home, Enrollment, Locations, Vaccine Orders, Vaccine Inventory, Vaccine Marketplace, Training, and More. A profile icon in the top right corner is highlighted with a blue circle and the number 1. A dropdown menu is open, showing options like Profile, Settings, Account Information, Messages, Contact Support, and Log Out. The 'Settings' option is highlighted with an orange box and the number 2. Below the navigation bar, the 'My Settings' section is visible, with the 'ACCOUNT DETAILS' tab selected. Under 'Account Details', the 'Change Password' link is highlighted with an orange box and the number 3. An arrow points from this link to a 'Change My Password' pop-up window. This window contains instructions on password rules and three input fields: 'Current Password', 'New Password', and 'Verify New Password'. The 'Save' button at the bottom right of the pop-up is highlighted with a blue circle and the number 4. Below the pop-up, a green success message bar displays the text 'Your password has been successfully changed' with a checkmark icon and a close button.

Account Management Reminders



In myCAvax you can...

Change the Account Name



Update the Provider's Address



**Edit Coordinator Availability
to receive Vaccine Shipment**



Modify Storage Capacities



Providers must reach out to the **Provider Call Center (covidcallcenter@cdph.ca.gov) to update Organization and Location Coordinators.**

Transferring Vaccines



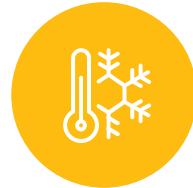
Ensure to report updated vaccine inventory to VaccineFinder [COVID Locating Health](#) provider portal weekly.



Transferring vaccines is not a routine event but a response to an emergency or other unplanned event..



Receiver must accept the shipment & indicate if vaccines were exposed to a temperature excursion during transport.



Updated inventory counts must be reflected in weekly reporting to VaccineFinder.



You may transfer doses only once.



Vaccine Transfer Ready!

APPENDIX

myCAvax – Known Issues - *Updated 5/27*



Known Issues

Transfer Date in the Future?




- ✓ We are working on correcting an issue where a transfer can be created with a future date/time if you are in a time zone ahead of Pacific Time Zone.
- ✓ Going forth all Transfer Date & Times will be required to be input in Pacific Time.



Workaround/Next Steps

- ✓ Fix: 6/9

Slide Icon Key

Icon	Meaning
	This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.
	This is to label slides that include important system reminders.
	This is to label slides that include tips and best practices to improve your system experience.

myCAvax Release Roadmap

Providers and LHDs/MCEs

RECENTLY DEPLOYED

April 28th (R25.0)

Orders

- ✓ Capture Approval and Submission Dates on Orders
- ✓ UI Updates to Multi-line Ordering to update help text and add account name
- ✓ Community vaccine order page layout read-only and allowing providers to save a draft order on Page 1

Account

- ✓ Medical Staff will now have a role of 'Medical Staff' instead of 'Other'
- ✓ Account Tab Changes for LHD/MCEs, Help Desk Staff

Vaccine Marketplace

- ✓ Moving the 'Assigned To' field for community users and filtering to only display LHD and CDPH users

Other

- ✓ Improved experience for TPR Shipment incidents – email notification, new status reason, additional access
- ✓ Visit Scheduled date on Site Visits no longer be required
- ✓ Chatter enabled on Storage Capacity Object
- ✓ Removing SDIR information during Enrollment to support SDIR to CAIR2 merge

RECENTLY DEPLOYED

May 19th (R26.0)

Orders

- ✓ Product Groupings and Colors on Multi-line Order screen
- ✓ Allow LHDs to Move Standards Orders to Small Orders
- ✓ Mass Update Order Flows to Include or Exclude Orders
- ✓ Dynamically Filter Preferred Vaccine Temperature on Vaccine Order Review Page

Account

- ✓ Easily identify active contacts
- ✓ Allow Enrollment team to easily reject Location Applications

Community

- ✓ Training Page for Product and CDC Training

Site Visits

- ✓ Email Automation for Site Visits
- ✓ Addition of VFC Information on Site Visits
- ✓ Update Status of Site Visit based on Scheduled Date

Other

- ✓ Enable Quick Text in myCAvax
- ✓ Exclude Waste Events with a High '# of Doses Wasted' from VTckS

UPCOMING

June 16th (R27.0)

Orders

- ✓ Allow LHDs to Move Small Orders to Standard Orders
- ✓ Order Page Layout Changes
- ✓ Addition of new cancelation 'Status Reason' options for orders

Account

- ✓ Storing docusign at the Location Application

Community

- ✓ Add Knowledge Center article to account page
- ✓ Change Flow Title for Multiple Flows
- ✓ One way communication tool for enrolled providers on community page

Other

- ✓ Smarty Street Enhancements: Address validation on existing accounts
- ✓ Auto-Deactivate Licenses
- ✓ Allow CDPH Super Users to edit distributor proxies
- ✓ Enhance Enrollment Team's Ability to Reject Location Applications
- ✓ Default tab display on opening of records

My Turn Public Product Roadmap

RECENTLY DEPLOYED

May 25th (R26.5)

Release 26.5

- ✓ 5-11 Pfizer first booster rollout for individual and group flows
- ✓ Remove flu vaccine from Public Portal
- ✓ Limit stock count on vaccine supply to maximum of 10,000,000 to improve syncing and overall system performance

CURRENT

June 7th (R27)

Release 27

- ✓ Update post appointment communications to check administration date and time
- ✓ [Analysis] Update error messaging for better user experience and accessibility
- ✓ Allow patients 4 days from their 5th birthday to book initial COVID appointment – *tentative*
- ✓ FHIR Integration to redirect residents from vaccines.gov to My Turn – Phase 2
- ✓ [Continued] Failure Point Notification – setting up monitoring tools throughout My Turn System to flag (potential) issues
- ✓ Continued Analysis – Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability

UPCOMING

June 29th (R28)

Release 28

- ✓ Removing flu – zero out flu vaccine supplies to remove nasal spray and flu shot tags
- ✓ [Testing] Update error messaging for better user experience and accessibility
- ✓ [Continued] Failure Point Notification – setting up monitoring tools throughout My Turn system to flag (potential) issues
- ✓ Continued Analysis – Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability

TBD (as approved):

- ✓ Baby Pfizer
- ✓ Baby Moderna
- ✓ 6-11 y/o Moderna

My Turn Clinic Product Roadmap

RECENTLY DEPLOYED

May 25th (R26.5)

Release 26.5

- ✓ Flu Warning Message
 - ✓ Walk-in flow
 - ✓ Clinic Setup flow
 - ✓ Bulk Appointment Upload
 - ✓ VA flow
 - ✓ Flu-related location tags from Clinic Creation/Clinic Details page
- ✓ [Grace Period] Add grace period on the VA flow
- ✓ [Walk-In Flow] Add "Other" as an option to the State field
- ✓ Pfizer 5-11 Booster
 - ✓ Walk-In flow
 - ✓ VA flow
 - ✓ Appointments tab filters
 - ✓ Single/Bulk Edit
 - ✓ Clinic Setup/Vaccine supply +Trigger
 - ✓ Bulk Walk-In Upload

CURRENT

June 7th (R27)

Release 27

- ✓ [Clinic Specific Links] Make Expiration Date Optional
- ✓ [Bulk Walk-In Upload] Add "Other" as an option to the State field
- ✓ [Reports] Create a New report for Appointments that Automatically Change to 'Vaccinated' status
- ✓ Data fix for 5-11 additional doses
- ✓ Investigation
 - ✓ Incorrect lot numbers being entered
 - ✓ Turn off SMS Confirmation for In-Home Vaccinations
 - ✓ Add grace period between Bulk Uploads & Contact records before sent to IIS

UPCOMING

June 29th (R28)

Release 28

- ✓ [SMS/Email] Opt-out on the Walk-In flow
- ✓ [Vaccine Inventory] UPDATE: Entering Lot Numbers correctly

TBD (as approved):

- ✓ Pfizer 6 months-4-years three-dose vaccine rollout
 - ✓ VA Flow Updates & EUA Links
 - ✓ Update to Dose Fields
 - ✓ Add Vaccine Supply & Inventory
 - ✓ Bulk Upload Appointment Template Update
 - ✓ Clinic Setup
 - ✓ Walk-in flow Update
 - ✓ Single/Bulk Update
- ✓ Moderna 6 months-5-years two dose series
- ✓ Moderna 6 year-11-year two dose series
- ✓ Moderna 12 year-17-year two dose series

Clinical Update

Caterina Liu, M.D., CDPH

Vaccine effectiveness (VE) of Homologous and Heterologous COVID-19 Vaccine Regimens Against Symptomatic Infection in U.S. Adults

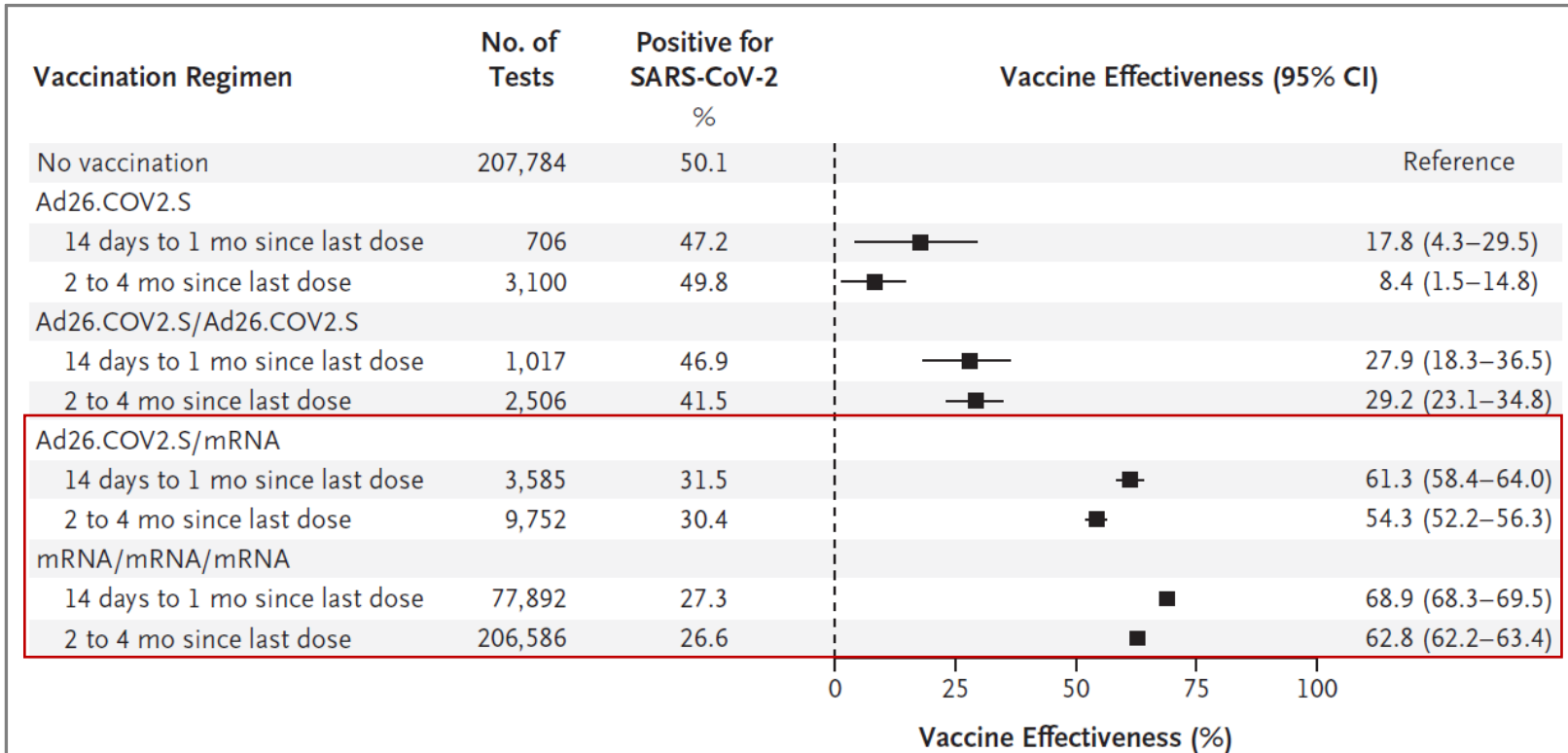


Figure 1. Effectiveness of Four Vaccination Regimens against Symptomatic Infection with the Omicron Variant among Adults.

- Analysis of national pharmacy testing data during Omicron period. Vaccination data was self-reported.
- All vaccination regimens offer some protection against Omicron.
- In regimens that included an mRNA booster dose:
 - Higher protection
 - Waning protection over time

COVID Vaccine Clinical Guidance Updates

Summary of recent changes (last updated May 20, 2022):

- New guidance for use of a Pfizer-BioNTech COVID-19 Vaccine booster dose in children ages 5–11 years
- Updated guidance that the following people **should** receive a second COVID-19 booster dose:
 - People ages 12 years and older who are moderately or severely immunocompromised
 - People ages 50 years and older
- Updated guidance for people who are moderately or severely immunocompromised and are treated with B-cell-depleting therapies
- Clarification of COVID-19 vaccination guidance for multisystem inflammatory syndrome in children (MIS-C) and adults (MIS-A)
- Updated guidance for primary series vaccination after SARS-CoV-2 infection

Clinical Guidance Update: People Treated with B-cell-depleting Therapies

- Revaccination may be considered for patients who received 1+ doses of COVID-19 vaccine during treatment with B-cell-depleting therapies (e.g. rituximab, ocrelizumab) over a limited time period.
- Suggested interval to start revaccination is 6 months after completion of B-cell-depleting therapy.
- A patient's clinical team is best positioned to determine the degree of immune compromise, need for revaccination, appropriate timing of revaccination, and potential use of EVUSHELD™.

Clinical Guidance Update: Vaccination of People with a History of MIS-A or MIS-C

- Children with a history of MIS-C: benefits outweigh theoretical risks if they meet the following criteria:
 - Clinical recovery achieved
 - At least 90 days after diagnosis of MIS-C
 - Patient resides in area where COVID-19 community level is high
- Adults with MIS-A:
 - Risk/benefit discussion with clinical team. Consider CISA consultation.
- People with a history of post-vaccination MIS-A or MIS-C
 - MIS onset <90 days after most recent COVID-19 vaccine doses
 - Children with MIS-C: Defer subsequent COVID-19 dose(s). Provider may offer subsequent dose(s) if certain criteria are met (see guidance)
 - Adults with MIS-A: Risk/benefit discussion with clinical team. Consider CISA consultation.
 - MIS onset >90 days after most recent COVID-19 vaccine dose
 - Children with MIS-C: Consider subsequent doses if:
 - Clinical recovery achieved
 - At least 90 days after diagnosis of MIS-C
 - Patient resides in area where COVID-19 community level is high
 - Adults with MIS-A: Risk/benefit discussion with clinical team. Consider [CISA consultation](#).

Clinical Guidance Update: People with Prior or Current SARS-CoV-2 Infection

- Vaccination following SARS-CoV-2 infection further increases protection from subsequent infection and hospitalization, including in the setting of increased circulation of more infectious SARS-CoV-2 strains.
- People who recently had SARS-CoV-2 infection may consider delaying a primary series dose or their first or second COVID-19 vaccine booster dose by 3 months from symptom onset or positive test (if the infection was asymptomatic).
 - Increased time between infection and vaccination may result in an improved immune response to vaccination.
 - Low risk of reinfection has been observed in the weeks to months following infection.
 - Consider risk of COVID-19 severe disease, COVID-19 community level, or characteristics of predominant SARS-CoV-2 strain when determining whether or not to delay COVID-19 vaccination after infection.



FDA VACCINES AND RELATED BIOLOGICAL PRODUCTS ADVISORY COMMITTEE (VRBPAC) MEETINGS: JUNE 2022

Monday	Tuesday	Wednesday	Thursday	Friday
6	7 Novavax EUA Request for 18+	8	9	10
13	14 Moderna EUA request for children 6-17 years	15 Moderna EUA request for 6mo to <6 years Pfizer EUA request for 6mo to <5 years	16	17
20 Juneteenth Holiday	21	22	23	24
27	28 Strain composition of COVID-19 Vaccines			

Booster Resources on EZIZ COVID

IF YOU WORK IN A HEALTH CARE SETTING...
BOOST YOUR HEALTH WITH COVID-19 BOOSTER DOSES!



PROTECT YOURSELF
You've worked so hard to help your patients. You owe it to yourself to prioritize your health by getting a booster. If you are 50 or older or immunocompromised, you need a second booster.

PROTECT YOUR FAMILY AND COWORKERS
With boosters, your chances of getting very sick from COVID-19 are much lower and you are less likely to spread COVID-19 to those around you. Boosters restore protection against COVID-19.

PROTECT YOUR PATIENTS
COVID-19 can be dangerous and deadly, especially for your vulnerable patients.

GETTING BOOSTERS IS ANOTHER EASY THING YOU CAN DO TO PROTECT THEM.

COVID-19 vaccines are safe with millions safely immunized. Maximize your protection against COVID-19 with boosters.


Get your COVID-19 booster dose at:

**BOOST YOUR HEALTH.
GET YOUR COVID-19 VACCINE BOOSTER TODAY.**

California Department of Public Health | Immunization Branch
IMM-1428 (5/22)



IN THESE TIMES, EVERYONE COULD USE A BOOST



BOOST YOUR PHYSICAL HEALTH **BOOST YOUR SOCIAL HEALTH** **BOOST YOUR PROTECTION AGAINST COVID-19 NOW**

COVID-19 vaccines **work very well** at preventing severe illness, hospitalization, and death. Booster shots are extra doses that help maximize your protection against COVID-19.

Adults who are 50 and older or immunocompromised need a **second booster** of the vaccines made by Pfizer or Moderna at least 4 months after the first booster of any COVID-19 vaccine. COVID-19 vaccines and boosters are **safe, effective, and free**.


DON'T WAIT, VACCINATE!

Three ways to find free vaccines near you

- ✓ Visit [vaccines.gov](https://www.vaccines.gov) to find a walk-up site.
- ✓ Book an appointment on [My Turn](https://myturn.ca.gov) (myturn.ca.gov) or call (833) 422-4255.
- ✓ Check with your doctor, nurse or local pharmacy.

**BOOST YOUR HEALTH.
GET YOUR COVID-19 VACCINE BOOSTER TODAY.**

California Department of Public Health | Immunization Branch
IMM-1416 (5/22)



Wrap-up

Leslie Amani, CDPH

Additional Support

Type of Support

Description

Updated 12.29.21



COVID-19 Provider Call Center

The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.

- Email: covidcallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–6PM



Enrollment Support

For Provider enrollment support, please contact myCAvax Clinic Operations at

- Email: myCAvaxinfo@cdph.ca.gov



myCAvax Help Desk

Dedicated staff provide up-to-date information and technical support on the myCAvax system.

- Email: myCAvax.HD@Accenture.com
- Phone: (833)-502-1245, option 3, Monday through Friday 8AM–6PM

For training opportunities: <https://eziz.org/covid/education/>



My Turn Clinic Help Desk

For **onboarding support** (those in the process of onboarding): myturnonboarding@cdph.ca.gov

For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: MyTurn.Clinic.HD@Accenture.com or (833) 502-1245, option 4: Monday through Friday 8AM–6PM

For job aids, demos, and training opportunities: flu at <https://eziz.org/covid/myturn/flu/> and COVID at <https://eziz.org/covid/myturn/>



Archived Communications

For archived communications from the COVID-19 Provider Call Center about the California COVID-19 Vaccination Program visit

- Website: [EZIZ Archived Communications](#)

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Thank you!



Monday

My Turn and myCAvax Office Hours

Next session: Monday, June 6, 12PM

Friday

Provider Office Hours

Next session: Friday, June 10, 9AM