

Welcome to California COVID-19 Vaccination Program Friday Provider Office Hours

Friday, July 8, 2022

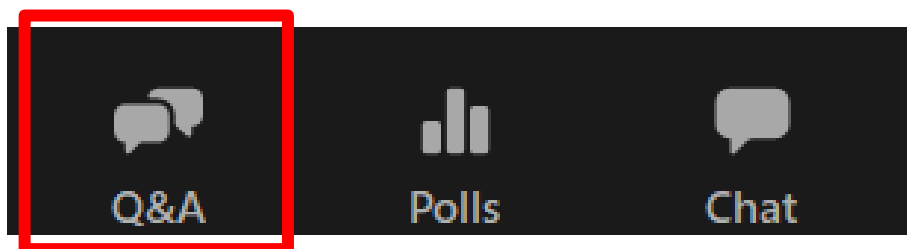


Vaccinate ALL 58

Together we can end the pandemic.

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Housekeeping

Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:



Today's session is being recorded. Access today's slides and archived presentations at:
<https://eziz.org/covid/education/>



If you have post-webinar questions, please email leslie.amani@cdph.ca.gov

Agenda: Friday, July 8, 2022

No.	Item	Speaker	Time (AM)
1	Welcome & Announcements	Leslie Amani (Moderator)	9:00 – 9:05
2	Vaccine Administration	Elizabeth Reosti (CDPH)	9:05 – 9:10
3	Clinical Update	Caterina Liu, M.D. (CDPH)	9:10 – 9:20
Q&A			9:20 – 9:30
4	Storage & Handling	Kate McHugh (CDPH)	9:30 – 9:35
5	Vaccine Management	Eric Norton (My Turn) and Daniel Conway (myCAvax)	9:35 – 9:45
6	Wrap Up & Resources	Leslie Amani (Moderator)	9:45 – 10:00
Q&A			

Announcements

Leslie Amani, CDPH

CA Digital COVID-19 Vaccine Record



Digital COVID-19
Vaccine Record

Welcome to the Digital COVID-19 Vaccine Record (DCVR) portal

Get a digital copy of your vaccine card. Just enter a few details below to get a link to a QR code. Save it on your phone and use it as proof of vaccination wherever you go.

If you are a parent or guardian and have multiple vaccine records associated with a single mobile number or email address, enter each digital vaccine record request separately.

NOTE: If you received your vaccinations from a federal agency (e.g., Department of Defense, Indian Health Services, or Veterans Affairs), you will need to contact those agencies for assistance with your vaccination record.

If you have questions about your Digital COVID-19 Vaccine Record, [CA DCVR FAQs](#)

CDPH COVID-19 Treatments Webpage

- FAQs for general public and healthcare providers
- Information on allocation, distribution, and ordering
- Drug fact sheets
- Links to further resources
- Linked in the “Protect Your Health” section on the CDPH COVID-19 webpage



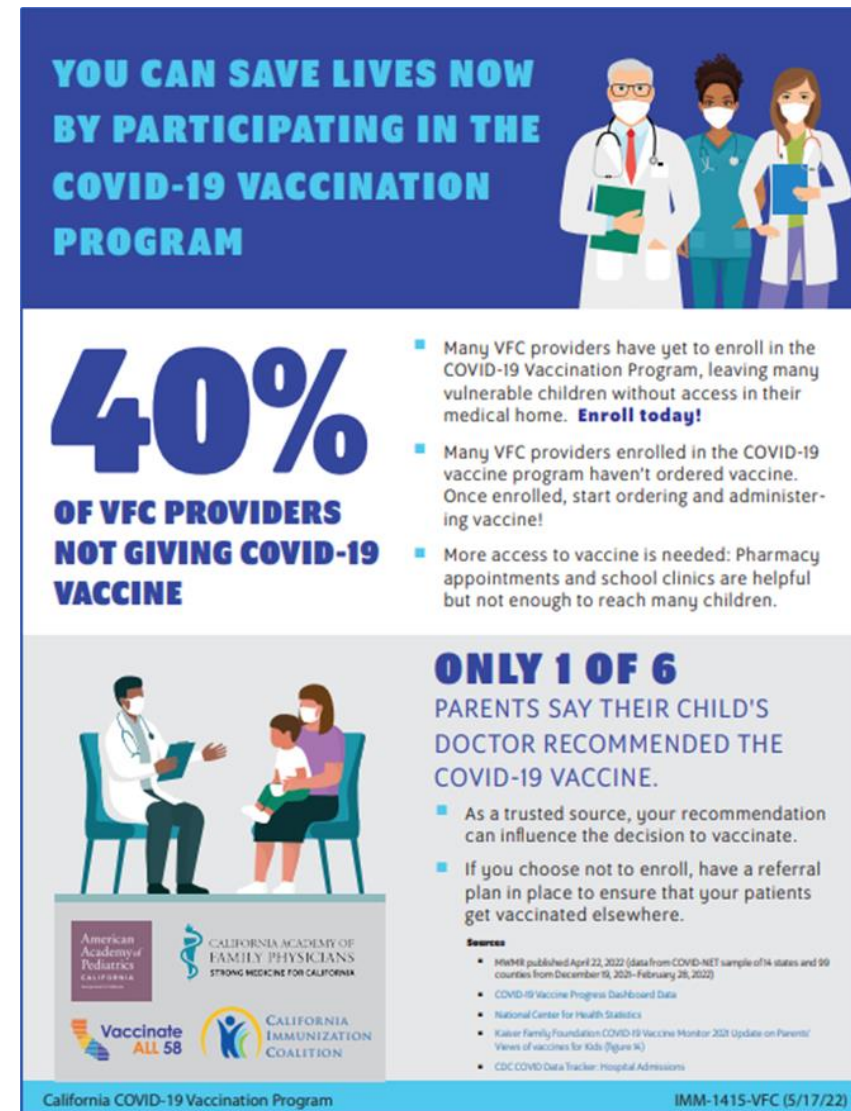
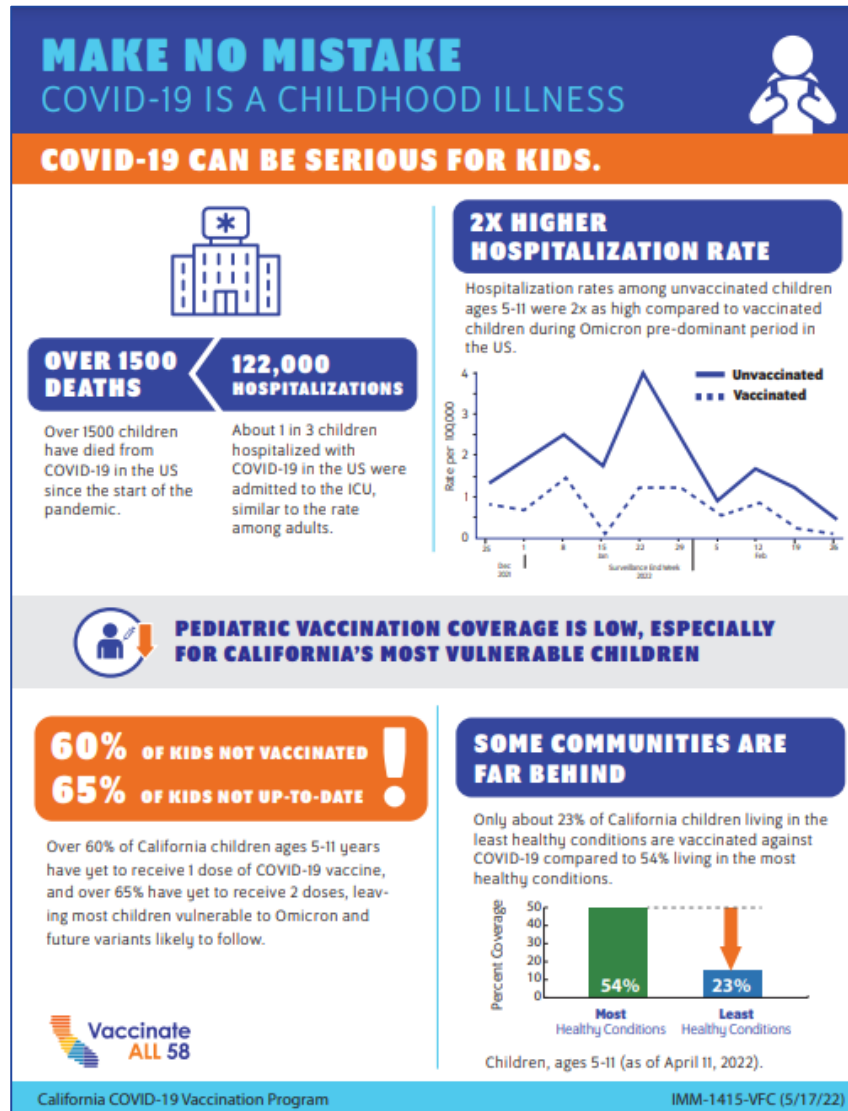
San Benito County: Tip of the Week



Always vaccinate children first.
Children can get anxious when they see a
parent vaccinated first.

Have colorful Band-Aids, toys, or rewards
post-vaccination for the kids.

Job Aid: COVID-19 is a Childhood Illness



Language to Use with Parents

Do Say	Don't Say
Vaccination	Injection or shot
A safe and effective vaccine	A vaccine developed quickly
Authorized by FDA based on clinical testing	Approved by FDA; Operation Warp Speed; Emergency Use Authorization*
Get the latest information.	There are things we still don't know.
Keep your family safe; keep those most vulnerable safe.	Keep your country safe.
Public Health	Government
Health/medical experts and doctors	Scientists
People who have questions	People who are hesitant, skeptical, resistant, or “anti-vaxxers”

* *The perceived speed of vaccine development is a current barrier among many audiences.*
 These recommendations are based partly on research conducted by the de Beaumont Foundation.



Tips: Ease Vaccine Anxiety

Distract-Reduce stress and ease pain.

Comfort-Remain calm and stay positive

Educate-Manage pain and side effects.

Tips to Ease Anxiety During Vaccination



People of all ages may experience stress or anxiety when getting vaccinated. It's important to give patients adequate opportunity to express fears and ask questions. Health care staff can help by suggesting these strategies or encouraging them to use their existing coping skills to reduce anxiety.



DISTRACT:

Reduce stress and ease pain.

- Interact warmly with the patient throughout the appointment.
- Point out interesting things in the room or ask them to count all the blue items they see. Tell a story. Ask them to wiggle their toes or tighten and release muscles in their face, hands, or legs.
- Suggest they play a game, watch a video, listen to music, or imagine their favorite place. Parents can try talking or singing to their child.
- Tell them to take slow, deep breaths during vaccination. Children can blow bubbles (imaginary or real) to help them take big breaths.
- Remind them to stay focused on the distraction strategy if their attention wanders.



COMFORT:

Remain calm and stay positive.

- Reassure them that it may sting, but it will only last a few seconds. (Consider using topical anesthetic before vaccination, if appropriate. Allow for time to take effect.)
- Though a seated position is preferred for vaccination, those with anxiety may lie down. Remind them to relax their arms and shoulders.
- Adults may wish to bring a support person or have a friendly hand to squeeze. Parents may hold their child on their lap during vaccination and cuddle them after.
- Allow children to cry – don't force them to "be brave."
- Reward young patients with a sticker or colorful Band-Aid. Parents may offer to take them to the park or to get a treat.
- Give positive reinforcement–tell them they did something good by protecting themselves and those around them.



EDUCATE:

Manage pain and side effects.

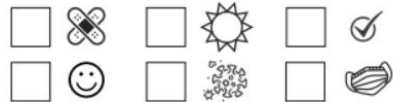
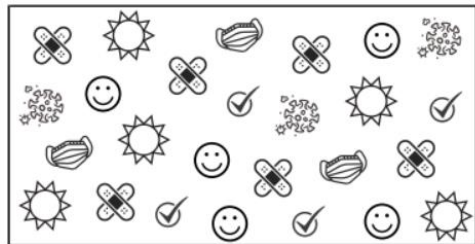
- Inform patients or their parents that they may experience mild side effects that should go away within a few days. This is a normal sign that their body is building immunity.
- Common side effects include soreness, redness or swelling where they got the shot, feeling tired, headache, muscle pain, chills, fever, or nausea.
- Apply a cool, wet cloth to the area to reduce any soreness where the vaccine was administered. Use or exercise the arm.
- Advise on what pain relievers can be used to help alleviate soreness or other side effects. Aspirin is not recommended for children and adolescents. Instead, use acetaminophen (e.g., Tylenol) or ibuprofen (e.g., Advil, Motrin).

Resources: KidsSprint Toolkit & Graphics

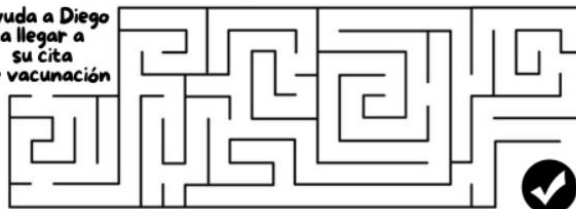


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Encuentra y cuenta



Laberinto



BÚSQUEDA DE PALABRAS

V	A	C	U	N	A	E	A	M	P	F
I	P	A	E	R	M	E	R	Á	E	H
R	V	E	E	F	I	R	E	S	L	N
U	E	L	L	S	G	F	N	C	O	F
S	R	A	S	O	O	L	A	A	T	A
M	A	Y	R	J	T	N	M	R	A	M
B	N	L	O	U	E	A	R	A	L	I
U	O	S	E	G	U	R	O	I	W	L
S	S	I	T	A	R	G	D	A	S	I
D	I	V	E	R	S	I	Ó	N	S	A
Y	R	E	G	E	T	O	R	P	W	E

SEGURO MÁSCARA SOL VIRUS
PLAYA VACUNA SONRISA PELOTA
FAMILIA JUGAR DIVERSIÓN ARENA
GRATIS PROTEGER AMIGO VERANO



HHS*: COVID-19 Public Education Toolkit

Toolkit includes:

- Informational Content
- Posters & Flyers
- Social Media
- AAP** Videos
- And more...

[HHS Pediatricians and Family Physicians Toolkit: English](#)

[HHS Pediatricians and Family Physicians Toolkit: Spanish](#)




The screenshot shows the 'COVID-19 Public Education Campaign' website. The header includes the 'WE CAN DO THIS' logo and navigation links: 'Shareable Resources', 'Outreach Tools', 'About the Campaign', and 'Get Involved'. The main content area is titled 'Pediatricians and Family Physicians Toolkit'. It features a language selection dropdown menu with options for 'English' and 'Spanish'. Below the menu, there is a paragraph describing the toolkit's purpose: 'This toolkit has resources for pediatricians and family physicians who want to help increase confidence in and uptake of COVID-19 vaccines among their patients and in the communities they serve. Developed in partnership with the American Academy of Pediatrics, it includes information from CDC and new, culturally tailored materials from the HHS COVID-19 Public Education Campaign and its team of multicultural experts.' The bottom of the page displays a collage of six images showing healthcare professionals interacting with patients, all wearing face masks.

Stay informed!

Provider Resources on eziz.org/covid

Frequent Content Updates:

- Alerts
- Program Enrollment
- My Turn Onboarding
- Reporting Requirements
- Patient Resources
- Archived Communications
- Education & Support Materials
- More to explore!

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California COVID-19 Vaccination Program

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Program Updates

Program Enrollment

My Turn Onboarding

Vaccine Management

Vaccine Administration

Reporting Requirements

Archived Communications

Patient Resources

Provider Support

COVID Call Center

Email: [Program Info](#)

Phone: (833) 502-1245

Hours: Mon-Fri, 8AM-6PM

Contact us for questions about the program or help with accessing documents.

myCAvax and My Turn

Email: [myCAvax Technical Support](#)

[MyTurn Onboarding](#), [MyTurn Technical Support](#)

Phone: (833) 502-1245

Mon-Fri, 7AM-7PM

Sat-Sun, 8AM-1PM

My Turn Clinic Translation Line: (833) 980-3933


Mon-Fri: 8AM-8PM


Sun-Sat: 8AM-5PM


Vaccines


[Manufacturer Contacts](#)

Updates for Providers

**FAQs**

**Provider Office Hours**

**Training**

**Training Calendar**

Alerts:

Updated Infant/Toddler Recommendations and Products

- Routine and Small Orders are now open for the Infant/Toddler products. Expect delivery to begin after the wave 2 pre-order delivery window is complete after Wednesday, June 29. [View Pre-Ordering/Delivery Schedule](#)
- [Interim Clinical Considerations for Use of COVID-19 Vaccines \(CDC\)](#)
- [Summary of Pfizer 6 months-4 years and Moderna 6 months-5 years Vaccines \(CDPH\)](#)
- [COVID-19 Vaccination Schedule \(Timing Guide\)](#)-CDPH version back by popular demand!
- [Guide of COVID-19 Vaccine Products](#)

Planning Resources

- [Preparing for Infant/Toddler Vaccinations Job Aid](#)
- [Planning for Under 5 Vaccinations Webinar Recording and Slides](#)
- [Recommending COVID-19 Vaccination: Clinical Talking Points 6/17/22](#)
- [Requesting COVID-19 Vaccination Staff](#)
- [Expanding Vaccination Capacity](#)

Now Enrolling Providers of Pediatric Services

- [Find Information on How to Enroll](#)
- [Dispelling Provider Myths About Joining the California COVID-19 Vaccination Program](#)
- [Welcome VFC Providers](#) | [Flyer](#) | [VFC vs. COVID Programs](#)

Featured Resources

Tools to Avoid Vaccine Mix-Ups:

- [Vaccine Administration Checklist 6/21/22](#)
- [Preventing Administration Errors 6/21/22](#)
- [Coadministration of COVID-19 Vaccine with Other Vaccines](#) | [Tips](#) | [Preteens](#)
- [Tips to Ease Anxiety During Vaccination](#)

Vaccine Management:

- [Ordering Vaccines](#) | [Ordering & Distribution Cadence](#)
- [Receiving Small Orders from Third Party Redistribution \(TPR\)](#)

COVID-19 Vaccine Provider FAQs

- Answers to provider questions
- Updated weekly: last updated 07/07/2022
- Currently in its 79th iteration!

8.2 Q: Where can COVID-19 vaccine Providers check expiration dates for all COVID-19 vaccines?

A: To check Pfizer expiration dates, please reference the Healthcare Provider Fact Sheets:

- [Infant/Toddler \(6 months – 4 years\)](#)
- [Pediatric \(5 – 11 years\)](#)
- [Adolescent/Adult \(12+ years\)](#)

To check Moderna and Janssen (J&J) expiration dates, please use the following tools:

- [Moderna Expiration Date Look-Up](#)
- [Janssen \(J&J\) Expiration Date Look-Up](#)

8.3 Q: How can COVID-19 vaccine Providers find answers to questions about temperature excursions for each Pfizer vaccine product?

A: For information on temperature excursions for each Pfizer vaccine product, please visit:

- [Pfizer 1170 \(12+ years, purple cap\) internal stability data](#)
- [Pfizer Tris-Sucrose \(12+ years, gray cap\) internal stability data](#)
- [Pfizer pediatric \(5-11 years, orange cap\) internal stability data](#)

For assistance, please visit [Pfizer Medical Information Digital Assistant](#).

California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers.
Providers may also visit [California COVID-19 Vaccination Program](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

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[Provider FAQs on EZIZ, Updated Weekly](#)



COVID-19 Vaccination Program Webinars and Training for Providers

Week of July 11, 2022

Note: Calendar subject to change

	Monday 7/11	Tuesday 7/12	Wednesday 7/13	Thursday 7/14	Friday 7/15
myCAvax	My Turn and myCAvax Office Hours 12:00 pm – 1:00 pm				
Combined Office Hours and Events	Vaccine Order Request with Q&A 10:00 am – 10:30 am	Pfizer BioNTech COVID-19 Vaccine Training & Education* 12:00 pm – 1:00 pm PW: 3X3aA3vmqp7	Pfizer BioNTech COVID-19 Vaccine Training & Education* 9:00 am – 10:00 am PW: wKTmRJrX332	Pfizer BioNTech COVID-19 Vaccine Training & Education* 9:00 am – 10:00 am PW: PdVFhN73xf4	Provider Office Hours 9:00 am – 10:00 am

* Pfizer topics vary by day and include the latest information about use of each vaccine presentation, including storage, handling, preparation, and administration; recent medical updates and FDA authorizations, healthcare provider resources, and a Q&A session.

View On Demand	<ul style="list-style-type: none">Intro to My Turn Onboarding (v. 1/4/22)Latest Features in My Turn (*Requires My Turn Login)	<ul style="list-style-type: none">Latest Features in myCAvax for Providers (*Requires myCAvax Login)myCAvax Release Notes for LHJs and CDPH Users (*Requires myCAvax Login)COVID-19 Crucial Conversations Archived Webinars and Slides	<ul style="list-style-type: none">Provider 101 Account Enrollment: Section A: Organization Application (v. 10/21/21)Provider 101 Account Enrollment: Section B: Location Application (v. 10/21/21)Provider Office Hours and MCE Office Hours Archived Sessions
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Help

Website: www.eziz.org/covid, [FAQs](#)
General email: covidcallcenter@cdph.ca.gov
CDPH Provider Call Center: 1-833-502-1245, 8am-6pm

My Turn email: myturnonboarding@cdph.ca.gov
myCAvax Help Desk Email: myCAvax.HD@accenture.com
Phone: (833) 502-1245

Pfizer COVID-19 Vaccine Updates & Trainings

Date & Time (linked)	Password
Friday, July 08 - 12PM	yvHkBM8Dm33
Tuesday, July 12 - 12PM	3X3aA3vmqp7
Wednesday, July 13 - 9AM	wKTmRJrX332
Thursday, July 14 - 9AM	PdVFhN73xf4
Tuesday, July 19 - 12PM	PaHyM9KpY45
Wednesday, July 20 - 9AM	EpBS3gMJW33
More sessions listed! NOTE: All times listed here are PDT.	

Audience:

Providers and immunization staff

Session Topics Include:

- New vaccine presentation (**Maroon Cap**) for individuals 6 months through 4 years of age**
- FDA approvals, authorizations - including recent authorizations
- **Gray Cap**, Comirnaty®
- Use of each vaccine presentation, including storage, handling, preparation, and administration



Moderna Infant/Toddler Vaccine Video Trainings



Link to Video Resources



[How to Withdraw a 0.25mL Dose: Infant/Toddler 6 months-5 years](#)



[How to Withdraw a 0.5mL Dose: Pediatrics 6 Years-11Years](#)

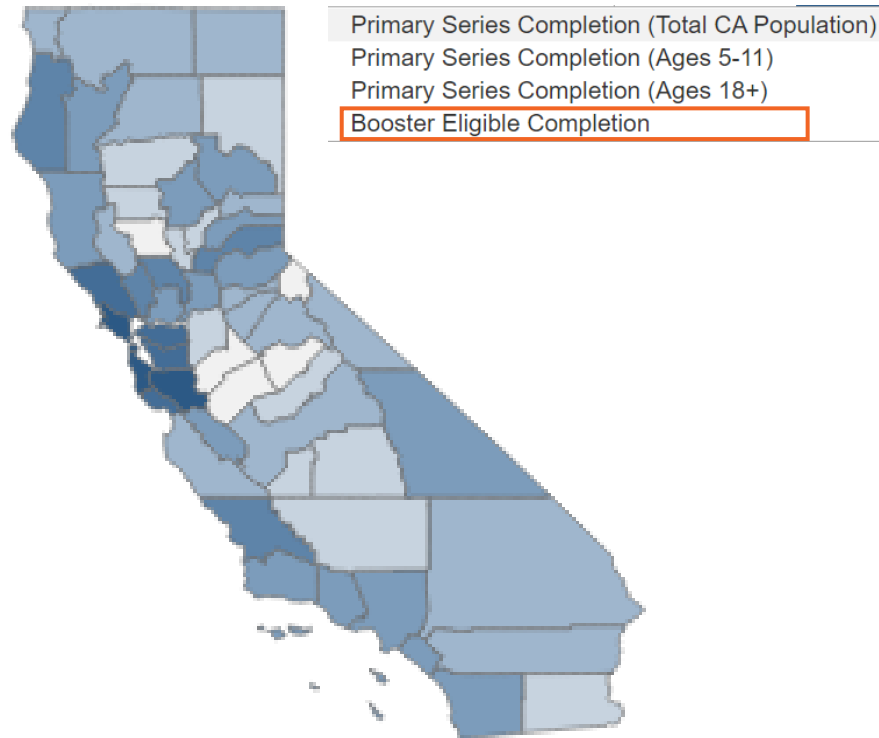
US-COV-2200159 06/2022

Vaccine Administration Data

Elizabeth Reosti, CDPH

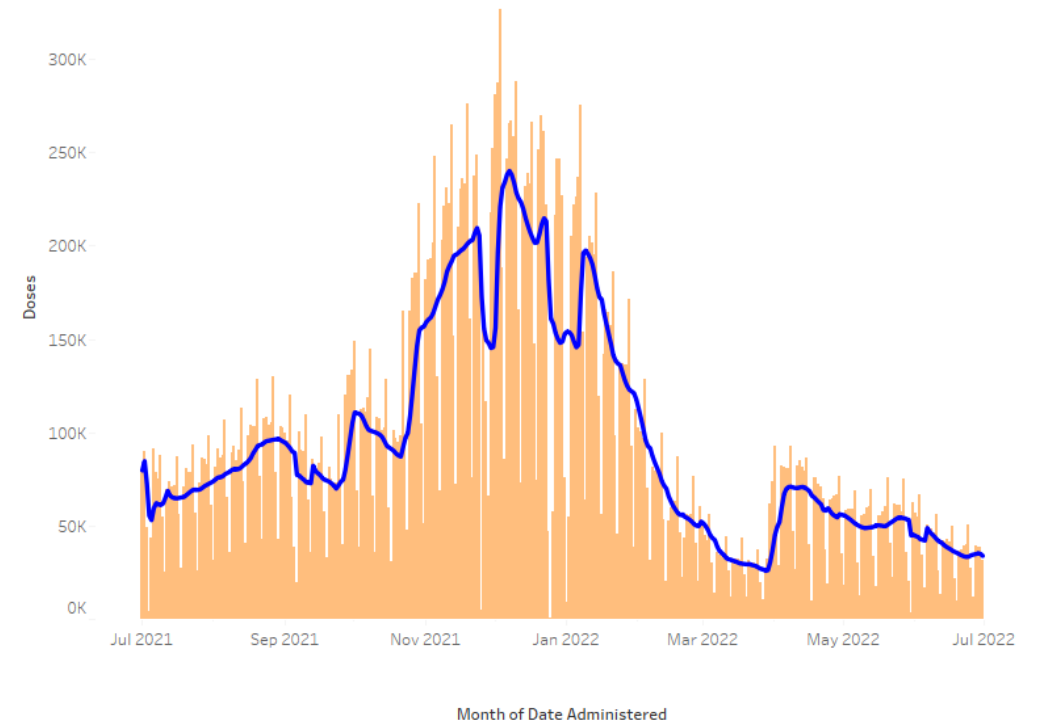
Vaccine Administration Summary

as of July 1, 2022



77,630,160

Total Doses Administered:



Trends in Vaccine Administration

as of July 1, 2022

New Booster Eligibility Driving Demand

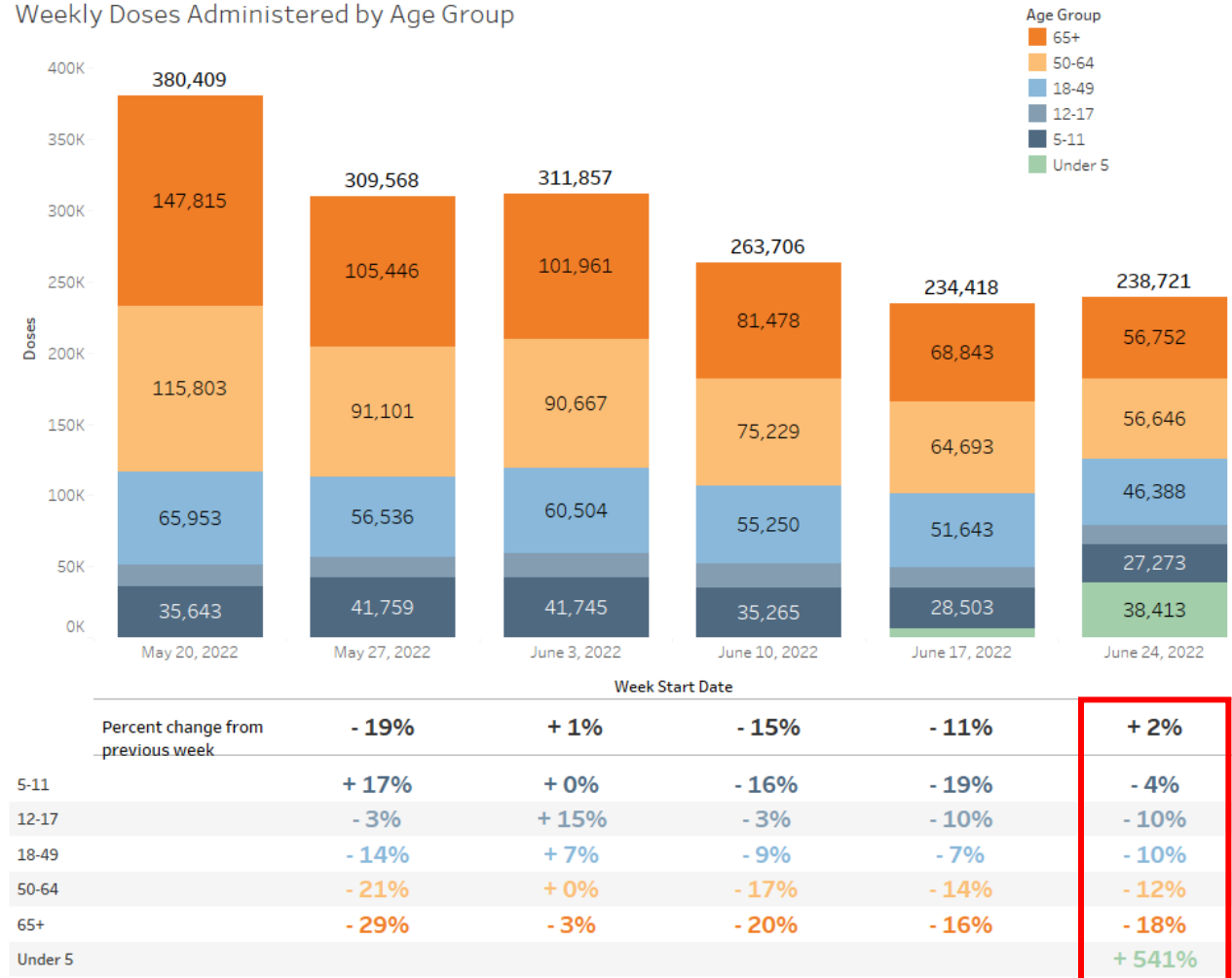
- Second boosters among 50+ year-olds
- First boosters among 5-11-year-olds
- First shots among Under 5

FDA NEWS RELEASE

Coronavirus (COVID-19) Update: FDA Authorizes Moderna and Pfizer-BioNTech COVID-19 Vaccines for Children Down to 6 Months of Age

For Immediate Release: June 17, 2022

Weekly Doses Administered by Age Group

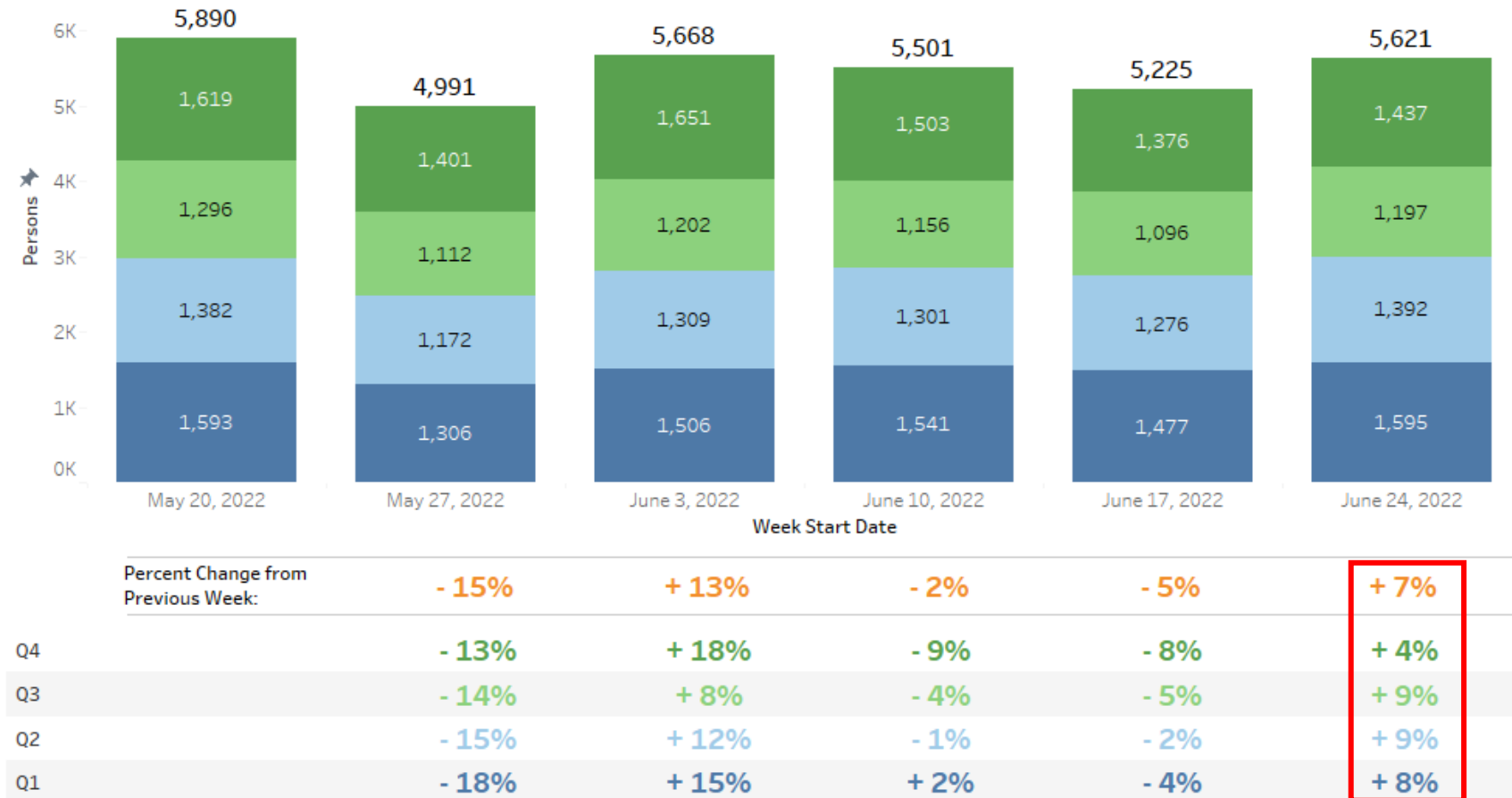


5-to-11-Year-Old Vaccination Trends

as of July 1, 2022

Weekly New 5-11 year-old Partially Vaccinated Recipients by VEM: **Statewide**

Recent increase in first doses among 5-to-11-year-olds



1st Booster Vaccination Rates

as of July 1, 2022

CDC Strengthens Recommendations and Expands Eligibility for COVID-19 Booster Shots

Media Statement

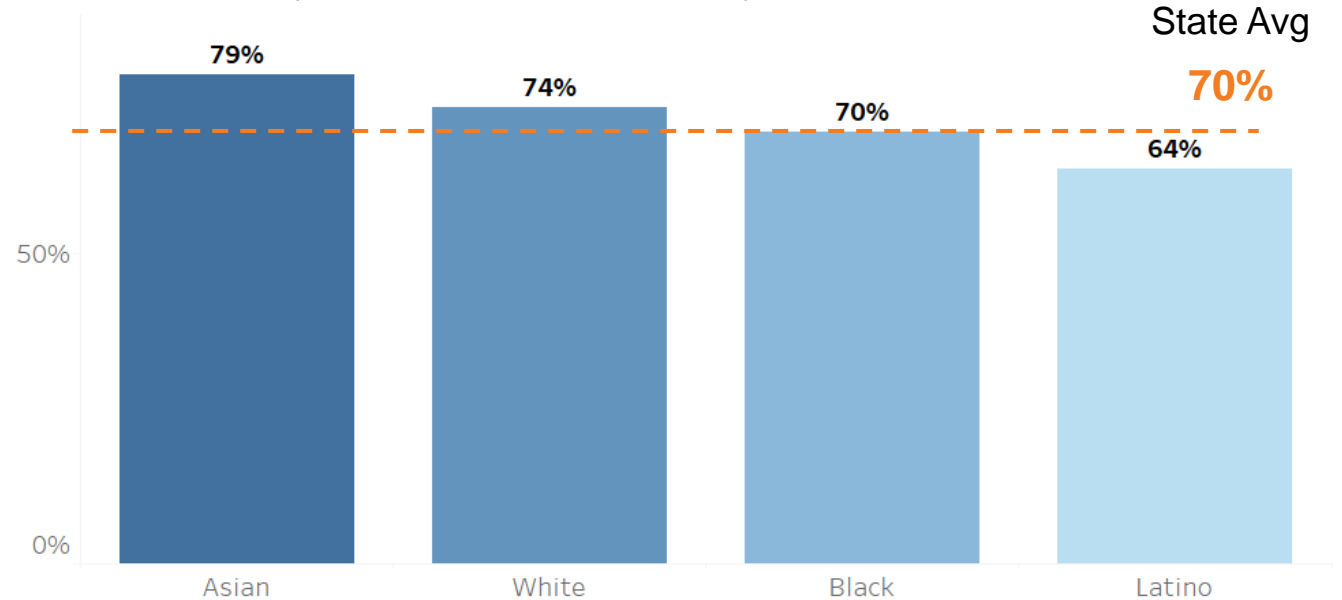
For Immediate Release: Thursday, May 19, 2022

Contact: [Media Relations](#)
(404) 639-3286

Following today's meeting of the Advisory Committee on Immunization Practices' (ACIP), CDC is expanding eligibility of COVID-19 vaccine booster doses to everyone 5 years of age and older. CDC now recommends that children ages 5 through 11 years should receive a booster shot 5 months after their initial Pfizer-BioNTech vaccination series. Since the pandemic began, more than 4.8 million children ages 5 through 11 have been diagnosed with COVID-19, 15,000 have been hospitalized and, tragically, over 180 have died. As cases increase across the country, a booster dose will safely help restore and enhance protection against severe disease.

In addition, today CDC is strengthening its recommendation that those 12 and older who are immunocompromised and those 50 and older should receive a second booster dose at least 4 months after their first. Over the past month we have seen steady increases in cases, with a steep and substantial increase in hospitalizations for older Americans. While older Americans have the highest coverage of any age group of first booster doses, most older Americans received their last dose (either their primary series or their first booster dose) many months ago, leaving many who are vulnerable without the protection they may need to prevent severe disease, hospitalization, and death.

Received Booster 50+ (among booster-eligible population)



American Indian/Alaska Native 61%; Multiracial 84%; Native Hawaiian and Pacific Islander 68%; Other Race 53%.

Booster rate estimates for some groups, such as Native Hawaiian and other Pacific Islander and multi-race populations, may be unreliable. This is because of differences between how demographic data is collected through Census estimates and how information is collected at the time of vaccination.

Data Summary

as of July 1, 2022

Latest Metrics

77.6 Million doses administered

238K doses administered in previous week (+2% point change)

38K new Under 5 recipients

System Updates

- 4th doses included in overall dose administration count, but not currently displayed in immunization status
- Vaccines approved for children 6 months and older (Pfizer and Moderna)

Clinical Update

Caterina Liu, M.D., CDPH

FDA, CDC/ACIP, and Western States Updates

The CDC's Advisory Committee on Immunization Practices (ACIP) and Western States Scientific Safety Review Workgroup (WSSSRW) have recommended:

- Moderna Infant/Toddler vaccine for 6 months through 5 years
- Pfizer Infant/Toddler vaccine for 6 months through 4 years
- Moderna Pediatric/Adolescent vaccine for 6 years through 17 years



Moderna & Pfizer Age Transition Job Aids

Moderna COVID-19 Vaccine

for Children who Transition from a Younger to Older Age Group

CDC recommends vaccine recipients receive the recommended age-appropriate vaccine product and dosage **based on their age on the day of vaccination**.

- If a person moves from a younger age group to an older age group during the primary series, they should receive the vaccine product and dosage for the older age group for all subsequent doses.
- FDA emergency use authorization (EUA) allows for different dosing for certain age transitions, which are not considered vaccine administration errors and do not need to be reported to the Vaccine Adverse Event Reporting System (VAERS).

Children who turn from age 5 to age 6 years

Recommended: Children who started a primary series and turned from age 5 to age 6 years before completion of the series should receive:

Dose 1 (Age 5):
0.25 mL (25 mcg) of the product authorized for children ages 6 months–5 years (dark blue cap/magenta label border)

4-8 weeks
 Child turns 6

Dose 2 (Age 6):
0.50 mL (50 mcg) of the product authorized for children ages 6–11 years (dark blue cap/purple label border)

Acceptable: If the following dosing occurs, it is NOT considered an error and the primary series is considered complete. Either dose may be:

- 0.25 mL (25 mcg) of the product authorized for children ages 6 months–5 years (dark blue cap/magenta label border), or
- 0.50 mL (50 mcg) of the product authorized for children ages 6–11 years (dark blue cap/purple label border)

Dose 1: Age 5

OR

Dose 2: Age 6

4-8 weeks

Dose 1: Age 5

OR

Dose 2: Age 6

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Pfizer-BioNTech COVID-19 Vaccine

for Children who Transition from a Younger to Older Age Group

CDC recommends vaccine recipients receive the recommended age-appropriate vaccine product and dosage **based on their age on the day of vaccination**.

- If a person moves from a younger age group to an older age group during the primary series or between the primary series and receipt of the booster dose(s), they should receive the vaccine product and dosage for the older age group for all subsequent doses.
- FDA emergency use authorization (EUA) allows for different dosing for certain age transitions, which are not considered vaccine administration errors and do not need to be reported to the Vaccine Adverse Event Reporting System (VAERS).

Children who turn from age 4 to age 5 years

Recommended: Children who started a primary series and turned from age 4 to age 5 years between dose 1 and dose 2 in the primary series should receive:

Dose 1 (Age 4):
0.20 mL (3 mcg) of the product authorized for children ages 6 months–4 years (maroon cap and label border)

3-8 weeks
 Child turns 5

Dose 2 (Age 5):
0.20 mL (10 mcg) of the product authorized for children ages 5–11 years (orange cap and label border)

8 weeks

Dose 3 (Age 5):
0.20 mL (10 mcg) of the product authorized for children ages 5–11 years (orange cap and label border)

Recommended: Children who started a primary series and turned from age 4 to age 5 years between dose 2 and dose 3 in the primary series should receive:

Dose 1 (Age 4):
0.20 mL (3 mcg) of the product authorized for children ages 6 months–4 years (maroon cap and label border)

3-8 weeks

Dose 2 (Age 4):
0.20 mL (3 mcg) of the product authorized for children ages 6 months–4 years (maroon cap and label border)

8 weeks
 Child turns 5

Dose 3 (Age 5):
0.20 mL (10 mcg) of the product authorized for children ages 5–11 years (orange cap and label border)

Acceptable: If the following dosing occurs, it is NOT considered an error and the primary series is considered complete.

- A 2-dose primary series using the Pfizer-BioNTech COVID-19 Vaccine product authorized for children ages 5–11 years (orange cap and label border)

Dose 1: Age 4 or 5

3-8 weeks

Dose 2: Age 4 or 5

06/23/2022

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Job Aid: [Moderna Child Age Transition](#)

Job Aid: [Pfizer Child Age Transition](#)

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Children who turn from age 4 to age 5 years

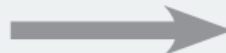


Recommended: Children who started a primary series and turned from age 4 to age 5 years between dose 1 and dose 2 in the primary series should receive:

Dose 1 (Age 4):
0.20 mL (3 mcg)
of the product
authorized for
children ages 6
months–4 years
(maroon cap and
label border)



3-8 weeks

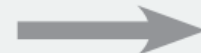


Child turns 5

Dose 2 (Age 5):
0.20 mL (10 mcg)
of the product
authorized for
children ages 5–11
years (orange cap
and label border)



8 weeks



Dose 3 (Age 5):
0.20 mL (10 mcg)
of the product
authorized for
children ages
5–11 years
(orange cap and
label border)

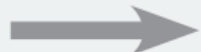


Recommended: Children who started a primary series and turned from age 4 to age 5 years between dose 2 and dose 3 in the primary series should receive:

Dose 1 (Age 4):
0.20 mL (3 mcg)
of the product
authorized for
children ages 6
months–4 years
(maroon cap and
label border)



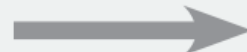
3-8 weeks



Dose 2 (Age 4):
0.20 mL (3 mcg)
of the product
authorized for
children ages 6
months–4 years
(maroon cap and
label border)



8 weeks



Child turns 5

Dose 3 (Age 5):
0.20 mL (10 mcg)
of the product
authorized for
children ages
5–11 years
(orange cap and
label border)



VRBPAC Strain Composition Meeting Highlights

- On June 28, 2022, the FDA Vaccine Related Biologic Products Advisory Committee (VRBPAC) met and heard from:
 - FDA, CDC, WHO health officials
 - Modeling experts
 - Manufacturers: Pfizer, Moderna, and Novavax
- Following their discussion, a majority of the committee voted in favor of including a SARS-CoV-2 Omicron component in COVID-19 booster vaccines in the U.S.

Vaccine Effectiveness: Omicron



Vaccine effectiveness (VE) of primary series and booster vaccination against Omicron

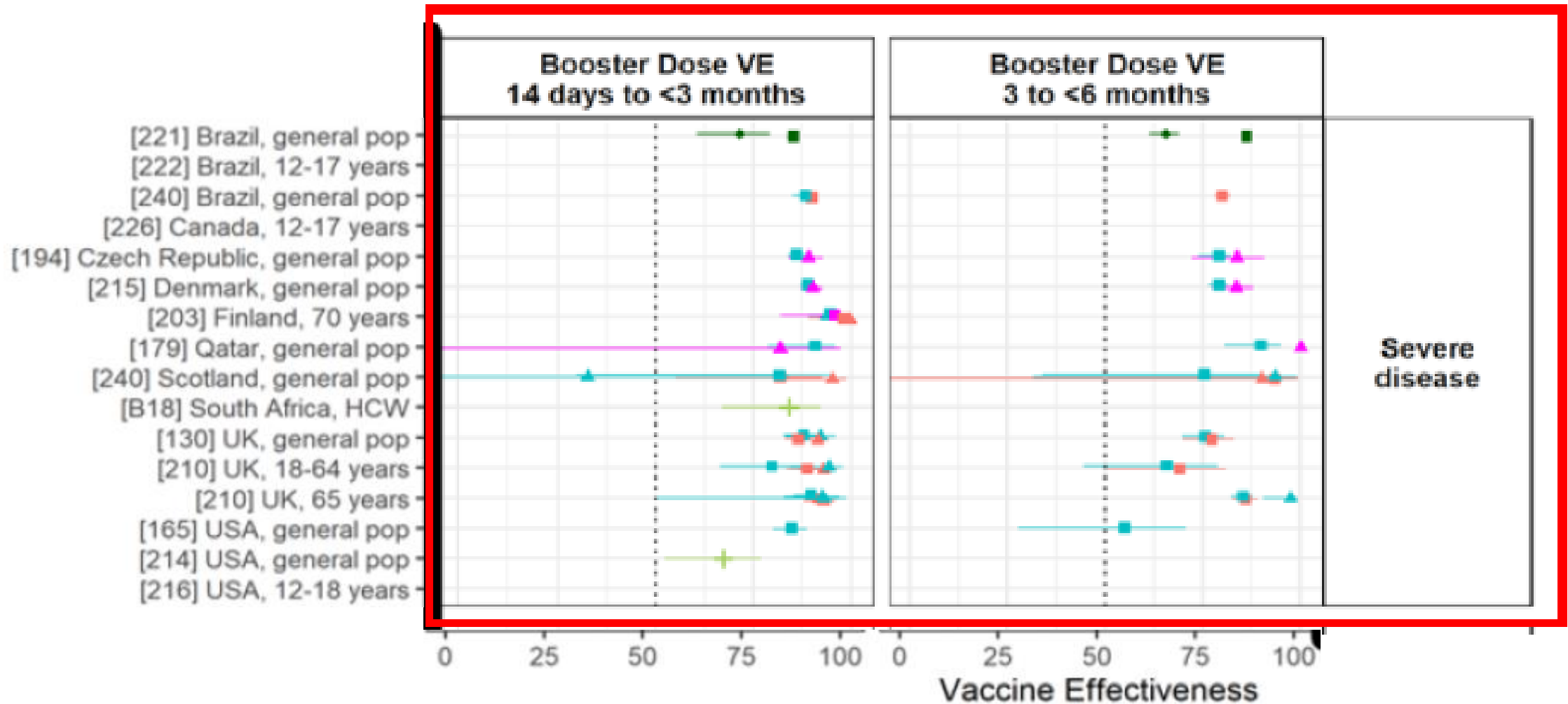


Currently licensed COVID-19 vaccines based on the index virus confer high levels of protection against severe disease outcomes for all variants, including Omicron with a booster dose.

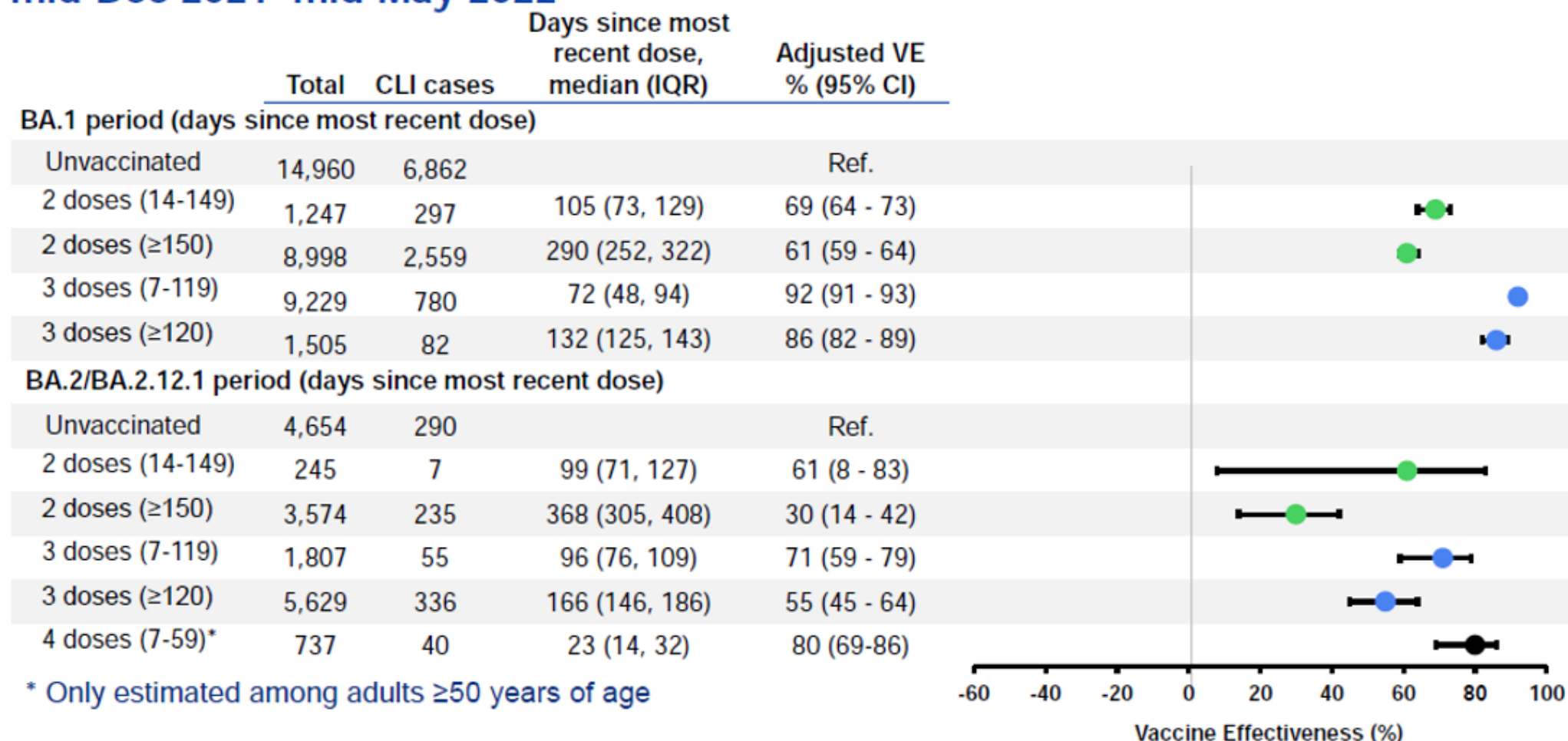


WHO COVID-19 Weekly Epidemiological Update, 8 June 2022

Vaccine Effectiveness: Omicron



VISION: mRNA VE for hospitalization among immunocompetent adults ≥18 years by number of doses and time since last dose receipt and variant predominance, mid-Dec 2021–mid-May 2022



* Only estimated among adults ≥50 years of age

CDC, preliminary unpublished data. Individuals with prior infections excluded. Adjusted for calendar time, geographic region, age, sex, race, ethnicity, local virus circulation, respiratory or non-respiratory underlying medical conditions, and propensity to be vaccinated.

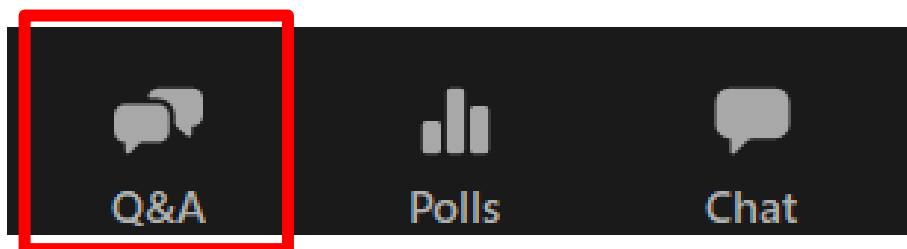
FDA Statement: Recommend BA.4/5 Component for COVID-19 Vaccine Boosters

FDA has advised manufacturers seeking to update their COVID-19 vaccines that they should develop modified vaccines that:

- Add an Omicron BA.4/5 spike protein component to the current vaccine
 - Two component (bivalent) booster
- To potentially be used starting **early to mid-fall 2022**

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Storage & Handling

Kate McHugh, CDPH

COVID-19 Vaccine Product Guide

COVID-19 Vaccine Product Guide



Check vaccine labels before use to avoid mix-ups. Products may look similar.

Refer to [CDC Product Guide](#) for more information. Details may differ from packaging; [EUA fact sheets](#) supersede info on vials and carton. Note: Pfizer 12+ (purple cap) no longer distributed.

	Pfizer			Moderna			Janssen (J&J)
	Infant/Toddler 6 months–4 years*	Pediatric 5–11 years	Adol/Adult 12+ years	Infant/Toddler 6 months–5 years	6–11 years: primary* 18+ years: booster	12+ years: primary* 18+ years: booster	Adult 18+ years
				 Magenta Border	 Purple Border	 Light Blue Border	
Packaging	Maroon Cap	Orange Cap	Gray Cap	Dark Blue Cap	Dark Blue Cap	Red Cap	Blue Cap
Doses Per Vial	10 doses	10 doses	6 doses	10 doses	5 doses	10–11 doses	5 doses
Carton Size	100 doses	100 doses	60 doses	100 doses	50 doses	100 doses	50 doses
Min. Standard Order	100 doses	100 doses	300 doses	100 doses	100 doses	100 doses	100 doses
Carton NDC #	59267-0078-4	59267-1055-4	59267-1025-4	80777-279-99	80777-275-99	80777-273-99	59676-580-15
CVX	219	218	217	228	221	207	212
Storage Limits Before Puncture: Label vaccine with expiration and use-by dates. Strictly comply with manufacturer guidance.							
ULT (-90°C to -60°C)	Until expiration	Until expiration	Until expiration				
Thermal Shipper							
Freezer				Until expiration (-50°C to -15°C)	Until expiration (-50°C to -15°C)	Until expiration (-50°C to -15°C)	
Refrigerator (2–8°C)	Up to 10 weeks	Up to 10 weeks	Up to 10 weeks	Up to 30 days	Up to 30 days	Up to 30 days	Until expiration
Checking Expiration Dates†	12 months from manufacture date. Check FDA fact sheet.	12 months from manufacture date. Check FDA fact sheet.	12 months from manufacture date. Check FDA fact sheet.	Check product website or QR code	Check product website or QR code	Check product website or QR code	Check product website , QR code, or call 800-565-4008

* Labels for Pfizer Maroon Cap and Moderna Booster products may not reflect expanded age ranges.
† Do not dispose of expired vaccine until checking with manufacturers for extended expiration dates.

California COVID-19 Vaccination Program

IMM-1399 (6/23/22)



	Moderna		Janssen (J&J)
	Infant/Toddler 6 months–5 years	6–11 years: primary 18+ years: booster	12+ years: primary* 18+ years: booster
Do not dilute.	Do not dilute.	Do not dilute.	Do not dilute.
0.5 mL (50 mcg dose)	0.5 mL (50 mcg dose)	0.5 mL (100 mcg dose)	0.5 mL
0.5 mL (only ages 18+)	0.5 mL (only ages 18+)	0.25 mL* (only ages 18+)	0.5 mL
2 hours (Let vial stand at room temp for 15 min before administering.)	2 hours (Let vial stand at room temp for 15 min before administering.)	2.5 hours (Let vial stand at room temp for 15 minutes before administering.)	If needed immediately, thaw at room temperature
45 minutes at 15° to 25°C (59° to 77°F)	45 minutes at 15° to 25°C (59° to 77°F)	1 hour at 15° to 25°C (59° to 77°F)	Carton: up to 4 hrs Vial: about 1 hour at 25°C (77°F) max
Store up to 24 hours at 8°C to 25°C (46°F to 77°F)	Store up to 24 hours at 8°C to 25°C (46°F to 77°F)	Store up to 24 hours at 8°C to 25°C (46°F to 77°F)	Store up to 12 hours at 9°C to 25°C (47°F to 77°F)
Discard after 12 hours at 2°C to 25°C (36°F to 77°F)	Discard after 12 hours at 2°C to 25°C (36°F to 77°F)	12 hours at 2°C to 25°C (36°F to 77°F) Discard after 20 punctures.	6 hours at 2° to 8°C (36°F to 46°F) or 2 hours at 25°C (77°F) max

IMM-1399 (6/23/22)

Moderna Pediatric Ages 6 Years -11 Years

- **Blue cap** and **purple border**
- Mislabeled – says booster dose only but can be used for primary doses for ages 6-11
 - When ordering, providers should be ordering with the primary purpose to use in ages 6-11, but they can also be used for adult booster doses.
- 5 doses per vial
- 0.5mL injection volume
- Same storage conditions as the other Moderna products
 - -50C to –15C for long-term storage
 - 2C to 8C for up to 30 days in the fridge
- [Letter explaining the mislabeling](#)

Transporting Vaccines

- Best practices
 - Use a qualified transport container/pack-out or portable medical refrigerator
 - Qualified containers/pack-outs are containers specifically designed/tested to hold temperature for pharmaceuticals/vaccines!
 - Ensure pack-outs are properly conditioned
 - Use a data logger
 - Test the temperature of the container before packing the vaccine!
 - Use material to protect the vaccine (bubble wrap, cardboard, etc.)
 - Continue to check the temperature of the transport container while transporting and while at off-site clinics

Transporting Vaccines – Do you need a data logger for short trips?

- Vaccines need to have a data logger during transport, even short transport periods!
- Some of the vaccine manufacturers may have data that supports excursions for short time periods, but a data logger is still required.
- The CDC provider agreement requires that providers follow the guidelines in the [CDC Storage and Handling Toolkit](#), which emphasizes the use of data loggers.

New Products Coming?

- HHS* says that the U.S. has purchased new doses formulated for the variants.
- HHS reports single-dose vials for adults were purchased.
- More information to come!

Vaccine Management

Eric Norton, My Turn, and Daniel Conway, myCAvax

What's New In My Turn? - Release 28.4



As a part of Release 28.4 on July 7th:



Moderna **Pediatric/Adolescent 6 years – 17 years** scheduling has been enabled in My Turn.



A “Back” button has been added to the ineligible registration page. This will ensure that the users don’t have to start over while scheduling appointments if they enter incorrect information, making their appointment ineligible.

Release 28.4: Moderna Pediatric/Adolescent (6 Years -17 Years) Updates



In Release 28.4, **Moderna Pediatric Adolescent (ages 6 years - 17 years) functionality** was deployed through scheduling, walk-ins, and inline and CSV bulk-upload on **My Turn Public and Clinic**.

Clinic Managers and Vaccine Administrators can now create and update appointments for Moderna for this age group and schedule all doses in the series.

myCAvax Delivery Cadence for Week of July 4th



McKesson deliveries resumed Wednesday, July 6.

Pfizer deliveries resumed Tuesday, July 5.

**TPR
(AmerisourceBergen)** deliveries resumed Wednesday, July 6.

Registration for My Turn and myCAvax Office Hours



Starting Monday, July 11th, the Monday My Turn and myCAvax Office Hour session is moving to a bi-weekly cadence.

Please register for this session using this link!

APPENDIX

myCAvax – Known Issues - *Updated 7/01*

Known Issues




VaccineFinder Data Not Showing on the Multi-Line Ordering Form

- ✓ For some community users, their VaccineFinder data is not being populated when creating new orders through the multi-line ordering form.
- ✓ However, the data is being correctly populated for the LHD users who review the orders on the 'Vaccine Order Review' page

Workaround/Next Steps

- ✓ Fix: TBD
- ✓ No Workaround for the time being

Slide Icon Key

Icon	Meaning
	This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.
	This is to label slides that include important system reminders.
	This is to label slides that include tips and best practices to improve your system experience.

myCAvax Release Roadmap

RECENTLY DEPLOYED

June 16th (R27.0)

Orders

- ✓ LHDs to Move Small Orders to Standard Orders
- ✓ Order Page Layout Changes
- ✓ New order cancelation 'Status Reason' options
- ✓ Update Audit History for Orders/Transfers
- ✓ Add 'Doses Requested' to Standard Order Screen

Account

- ✓ Storing DocuSign at the Location Application

Community

- ✓ Add Knowledge Center article to account page
- ✓ Change Flow Title for Multiple Flows

Other

- ✓ Auto-Deactivate Licenses
- ✓ Default tab display on opening of records
- ✓ Remaining email templates to Lightning

IN PROGRESS

July 14th (R28.0)

Orders

- ✓ Order Fulfillment Updates to allow multiple lots and general UI enhancements
- ✓ Allow CDPH and LHD users to update additional details on the Shipment Records such as quantity, product, expiration date, etc.
- ✓ Validate Shipping Hours
- ✓ Set Flags for Temporary Closure on Vaccine Order Review page

Account

- ✓ Temporary Closure for Location Accounts
- ✓ Add VFC Regions to Accounts
- ✓ Add Calibration Expiration date to Storage Unit List

Community

- ✓ Update Thermometer Type options
- ✓ Add Data Logger as Shipment Incident Type

Site Visits

- ✓ Provider Category
- ✓ VFC Assigned Pin

Other

- ✓ Put LHD Dashboard on LHD Homepage

UPCOMING

August 11th (R29.0)

Orders

- ✓ Draft Order Enhancements

Account

- ✓ Provider initiated Disenrollment
- ✓ Disenrollment due to inactivity

Other

- ✓ Start of Contact enhancements to remove duplicate contacts
- ✓ Sharing Rule enhancements for accounts, storage units, etc.

My Turn Public Product Roadmap

RECENTLY DEPLOYED

June 20th (R27)

Release 28

- ✓ Pfizer Infant/Toddler rollout for 3 dose primary series for children 6 months-4-years old
- ✓ Moderna Infant/Toddler rollout for 2 dose primary series for children 6 months-5-years old
- ✓ [Testing] Update error messaging for better user experience and accessibility
- ✓ [Continued] Failure Point Notification – setting up monitoring tools throughout system to flag (potential) issues
- ✓ Continued Analysis – Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability

CURRENT

July 7th (R28.4)

Release 28.4

- ✓ Moderna Pediatric 6 yrs.-11yrs. and Adolescent 12 yrs.-17yrs. rollout
- ✓ [Testing] Update error messaging for better user experience and accessibility
- ✓ [Continued] Failure Point Notification – setting up monitoring tools throughout system to flag (potential) issues
- ✓ Continued Analysis – Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability

UPCOMING

July 27th (R29)

Release 29

- ✓ Removing flu – zero out flu vaccine supplies to remove nasal spray and flu shot tags
- ✓ In-home vaccination and transportation page updates to reflect guidance for under 5 patients
- ✓ [Testing] Custom flows for vaccine type
- ✓ [Delivery] Update error messaging for better user experience and accessibility
- ✓ [Continued] Failure Point Notification – setting up monitoring tools throughout system to flag (potential) issues
- ✓ [Testing] Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability

My Turn Clinic Product Roadmap

RECENTLY DEPLOYED

June 20th (R28)

Release 28

- ✓ Moderna Infant/Toddler (6 month-5-years) two dose series
- ✓ Pfizer Infant/Toddler (6 month-4-years) three dose series
 - ✓ Dose Fields Update
 - ✓ Add Vaccine Supply & Inventory
 - ✓ Bulk Walk-In Upload
 - ✓ Clinic Creation Setup
 - ✓ Walk-in Flow Update
 - ✓ Vaccine Administrator Flow Update
 - ✓ Single/Bulk Update
 - ✓ Appointment/IIS Tab Filter Update
 - ✓ Dashboard Homepage Update

CURRENT

July 7th (R28.4)

Release 28.4

- ✓ Moderna Pediatric (6-years-11-years) two dose series
- ✓ Moderna Adolescent (12-years-17-years) two dose series
 - ✓ Add Vaccine Supply & Inventory
 - ✓ Bulk Walk-In Upload
 - ✓ Clinic Creation Setup
 - ✓ Walk-in Flow Update
 - ✓ Vaccine Administrator Flow Update
 - ✓ Single/Bulk Update
 - ✓ Appointment/IIS Tab Filter Update
 - ✓ Dashboard Homepage Update

UPCOMING

July 27th (R29)

Release 29

- ✓ [SMS/Email] Opt-out on the Walk-In flow
- ✓ [Vaccine Inventory] Entering Lot Numbers correctly
- ✓ [CAIR2] Concatenate "Cross Street 1" and "Cross Street 2"

Wrap-up

Leslie Amani, CDPH

Additional Support

Type of Support

Description

Updated 6.6.22



COVID-19 Provider Call Center

The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.

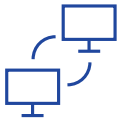
- Email: covidcallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–6PM



Enrollment Support

For Provider enrollment support, please contact myCAvax Clinic Operations at

- Email: myCAvaxinfo@cdph.ca.gov

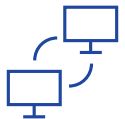


myCAvax Help Desk

Dedicated staff provide up-to-date information and technical support on the myCAvax system.

- Email: myCAvax.HD@Accenture.com
- Phone: (833)-502-1245, option 3, Monday through Friday 8AM–6PM

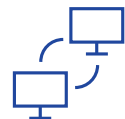
For training opportunities: <https://eziz.org/covid/education/>



My Turn Clinic Help Desk

For **onboarding support** (those in the process of onboarding): myturnonboarding@cdph.ca.gov
For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: MyTurn.Clinic.HD@Accenture.com or (833) 502-1245, option 4: Monday through Friday 8AM–6PM

For job aids, demos, and training opportunities: flu at <https://eziz.org/covid/myturn/flu/> and COVID at <https://eziz.org/covid/myturn/>



Archived Communications

For archived communications from the COVID-19 Provider Call Center about the California COVID-19 Vaccination Program visit

- Website: [EZIZ Archived Communications](#)

Hear it? Clear It.

If you see or hear of any vaccine-related rumors within the communities you serve, share them with our Trust and Safety team via the CDPH Rumors Inbox.



Trust and Safety Team

Our shared mission is to reduce COVID-19 vaccine hesitancy and increase vaccination across the State of California.



How You Can Help

You are critical in our effort to provide Californians accurate and timely information around COVID-19 vaccination.



Monitor What You See and Hear

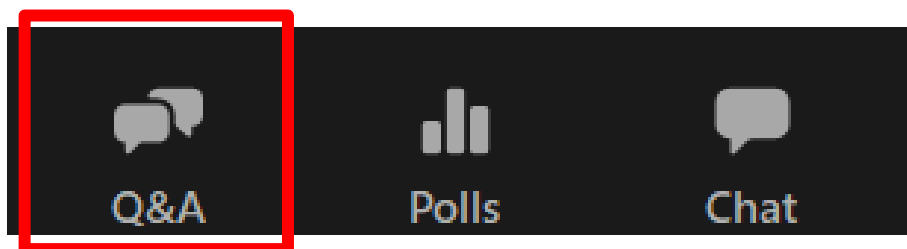
Monitor online media and what you hear in your local communities for potential rumors and inaccurate information.

If found, **report** it to **rumors@cdph.ca.gov**

[Contact](#)

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Thank you!



Monday

My Turn and myCAvax Office Hours

Next session: Monday, July 11, 12PM

NEW

Please register for the bi-weekly sessions, using the new registration link above.

Friday

Provider Office Hours

Next session: Friday, July 15, 9AM