

# Welcome to California Department of Public Health's California COVID-19 Vaccination Program Friday Provider Office Hours

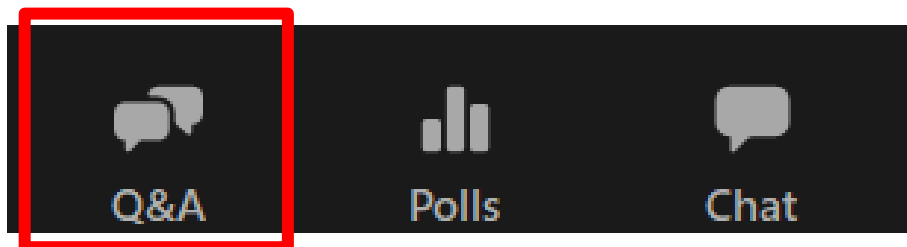
Friday, February 18, 2022



**Vaccinate ALL 58**  
Together we can end the pandemic.

# Provider Office Hours Q&A

**During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.**



# Housekeeping

## Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

## Reminder to Attendees:



Today's session is being recorded. Access today's slides and archived presentations at:  
<https://eziz.org/covid/education/>



If you have technical difficulties, please contact [Rachel.Jacobs@cdph.ca.gov](mailto:Rachel.Jacobs@cdph.ca.gov)

# Agenda: Friday, February 18, 2022

No.	Item	Speaker	Time (AM)
1	Welcome & Announcements	Leslie Amani (Moderator)	9:00 – 9:05
2	SMARTER Plan California	Robert Schechter, M.D. (CDPH)	9:05 – 9:10
3	Pediatric Update	Robert Schechter, M.D. (CDPH)	9:10 – 9:15
4	Vaccine Administration	Elizabeth Reosti (CDPH)	9:15 – 9:20
5	Clinical Update	Caterina Liu, M.D. (CDPH)	9:20 – 9:25
Q&A			9:25 – 9:35
6	Storage & Handling	Kate McHugh (CDPH)	9:35 – 9:40
7	Vaccine Management	Eric Norton (My Turn) and Claudia Aguiluz (CDPH)	9:40 – 9:50
8	Wrap Up & Resources	Leslie Amani (Moderator)	9:50 – 10:00
Q&A			

# Announcements

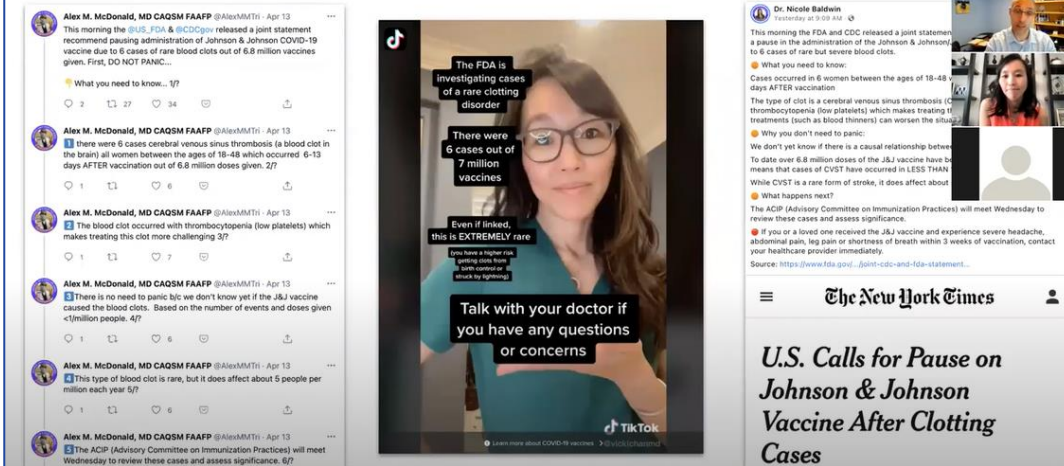
Leslie Amani, CDPH

# Archived: Crucial COVID-19 Conversations Webinar

## Using Social Media to Effectively Communicate about COVID-19 Vaccines

Watch [here](#) | View slides [here](#)

### Our Advocates at Work!



### Understanding the Social Media Algorithm

#### Consistency is key.

Posting frequently with consistent messaging will increase your organic reach, placing your content in front of more of your followers.

#### Avoid spamming.

Too many tags, sharing posts from only one source, and excessive posting can push your content to the bottom of friends' news feeds.

#### Visuals. Visuals. Visuals.

All platforms will prioritize content that includes media. Photos and videos are preferred.

#### Be timely. Provoke emotion.

Content that moves and impacts will typically make people laugh, cry, or scared. Be authentic.

#### Make it personal.

Share your stories of those within your close circle who were hesitant. Share your "why"

#### Re-define community.

Where people work, play, and pray. What communities are you part of?



# Pfizer COVID-19 Vaccine Medical Updates & Training Sessions



Date & Time (linked)	Password
<a href="#">Tuesday, February 22 - 12PM</a>	MMeBHKrM326
<a href="#">Wednesday, February 23 - 9AM</a>	NgBarUWa228
<a href="#">Thursday, February 24 - 9AM</a>	nMfj6BJEy32
<a href="#">Tuesday, March 1 - 12PM</a>	svU8YkF58Qc
<a href="#">Wednesday, March 2 - 9AM</a>	3jJ2WJMgeb8
More sessions listed! NOTE: All times listed here are P.S.T.	

For providers and immunization staff personnel. **Please attend one of these sessions!**

Topics include:

- Introduction of new Controlant Temperature Monitoring Device
- Use of each vaccine presentation, including storage, handling, preparation, and administration for:
  - Ages 5 through 11 Years
  - Ages 12 Years and Older

# Take the VA58 Misinformation 101 Training!

The VA58 Trust & Safety Team is hosting a live training to help LHJs, MCEs, and Providers understand and respond to misinformation related to COVID-19 vaccines circulating within Californian communities.

## WHAT IS IT?

- **This interactive, hour-long, live training** will provide partners with a better understanding of what misinformation is, how it impacts people and the broader vaccination effort, and how to respond to it.

## WHEN IS IT?

- The training will take place on **March 3<sup>rd</sup> from 12:30-1:30pm PST** via Zoom. Please email [rumors@cdph.ca.gov](mailto:rumors@cdph.ca.gov) if you don't currently have the invite but would like to attend.

## WHY TAKE IT?

- Conflicting information about the COVID-19 vaccines plays a big role in vaccine hesitancy, and **the VA58 Campaign needs your support** slowing its spread so that we can vaccinate all 58!







# Love Letters Social Graphics



# Missed Vaccination & Wastage Job Aid

- Avoid missed opportunities for vaccination
- Vaccinate family members or friends who accompany patients to medical visits even if they are not established patients at the practice.
- Follow clinical best practices to maximize vaccination
  - Assess immunization status at every visit
  - Make a strong recommendation for immunization

## Missed Vaccination Opportunities & Wastage



California COVID-19 Vaccination Program

**Never miss a vaccination opportunity because of fear of vaccine wastage!** Do your best to follow clinical and inventory management best practices for vaccination to maximize vaccinations and minimize dose wastage where possible.

### Key Points

Vaccine wastage is expected, may be unavoidable, and will even increase as vaccine rollout continues because

- more providers, including smaller provider sites, are now receiving vaccine;
- vaccine continues to be available only as multi-dose vials; and
- vials must often be punctured without using the full number of doses printed on the label.

### Never Miss a Vaccination Opportunity

CDC Guidance: Vaccinate every eligible person who presents at a vaccination site—even if it means puncturing a vial at the end of the day.

Several studies have shown eliminating missed opportunities could increase vaccination coverage by up to 20% ([Pink Book](#), [“System-Based Barriers”](#)). Follow these tips:

- Vaccinate family members or friends who accompany patients to medical visits even if they are not established patients at the vaccinating practice.
- Continue [outreach to employers or other community partners](#) that have a large membership or network to arrange vaccination events for primary or booster doses.
- Follow both clinical and inventory management best practices for vaccination to maximize vaccination and minimize dose wastage.

### Punctured vials must be used within:

#### 12 hours

- Pfizer (5-11Y orange cap)
- Pfizer Tris-Sucrose 12Y+ (gray cap)
- Moderna

#### 6 hours

- Pfizer (12Y+ purple cap)
- Johnson & Johnson's Janssen (must be at 2-8 degrees Celsius)

#### 2 hours

- Johnson & Johnson's Janssen (at room temperature)

### Tips to Reduce Wastage

- Follow guidance in [CDC Toolkit](#) and [CDC summarized guidance](#) to reduce waste in COVID-19 vaccine storage, transport, handling, and administration in accordance with the CDC and manufacturer's guidance.
- If there are a substantial number of expiring vials, contact your local health department and other partners to discuss redistribution of vaccine to areas of need.
- Work with your local health department in advance to determine thresholds for the number of vials in danger of being wasted that would trigger a call for guidance.
- Make every effort to coordinate the number of vials needed with the anticipated number of patients when preparing for daily clinics to help reduce over-thawing of vaccine.

California COVID-19 Vaccination Program


IMM-1379 (2/16/22)

# Stay informed!

## Provider Resources on [eziz.org/covid](https://eziz.org/covid)

### Frequent Content Updates:

- Alerts
- Program Enrollment
- My Turn Onboarding
- Reporting Requirements
- Patient Resources
- Archived Communications
- Education & Support Materials
- More to explore!

**Vaccinate  
ALL 58**

California COVID-19 Vaccination Program

ENHANCED BY Google

**Program Updates**

**Program Enrollment**

**My Turn Onboarding**

**Vaccine Management**


**Vaccine Administration**


**Reporting Requirements**


**Archived Communications**


**Patient Resources**

**Updates for Providers**

**FAQ**

**Provider  
Office Hours**

**myCAVax  
Training**

**Training  
Calendar**

**Alerts:**

**Children 6 Months to 4 Years – ON HOLD as of 2/11/22**

- Pfizer 6M-4Y No Longer Available for Pre-Orders
- Pfizer Training
- Comparison Guide of COVID-19 Vaccine Products

**Now Enrolling Providers of Pediatric Services**

- Make NO Mistake–COVID-19 Is A Childhood Illness
- Benefits for Primary Care Providers
- Find Information on How to Enroll

**Provider Support**

**COVID Call Center**

Email: [Program Info](#)  
Phone: (833) 502-1245  
Hours: Mon-Fri, 8AM-6PM

Contact us for questions about the program or help with accessing documents.

**myCAVax and My Turn**

Email:  
[myCAVax Technical Support](#)  
[MyTurn Onboarding](#),  
[MyTurn Technical Support](#)  
Phone: (833) 502-1245  
Mon-Fri, 7AM-7PM  
Sat-Sun, 8AM-1PM

My Turn Clinic Translation Line:  
(833) 980-3933  
Mon-Fri: 8AM-8PM  
Sun-Sat: 8AM-5PM

**Vaccines**

**Featured Resources**

**CDPH COVID-19 Treatments:**

- For information regarding COVID-19 treatments, please visit the CDPH Therapeutics Webpage


**Tools to Avoid Vaccine Mix-Ups:**

- Comparison Guide of COVID-19 Vaccine Products
- COVID-19 Vaccine Eligibility Chart | Spanish Summary of Related Guidance and Requirements
- Vaccine Administration Checklist
- Preventing Administration Errors
- Coadministration of COVID-19 Vaccine with Other Vaccines | Tips | Preteens

**Vaccine Management:**

# COVID-19 Vaccine Provider FAQs

- Answers to provider questions
- Updated weekly: last updated 2/17/2022
- Currently in its 59th iteration!

 **Q: How many vaccine doses are recommended for persons who received the Janssen (J&J) vaccine as their primary vaccine?**

A: A second dose of an mRNA vaccine is recommended four weeks after a recipient's first dose of Janssen (J&J) vaccine. A single booster dose of an mRNA vaccine is recommended at least 2 months after the second (additional) dose, for a total of 3 doses. For further information, please visit [CDC Interim Clinical Considerations](#).

 **Q: Should COVID-19 vaccine Providers dispose of their expiring Janssen (J&J) vaccine?**

A: Not at this time as J&J has requested a shelf-life extension for its Janssen vaccine for an additional 5 months. The FDA is expected to announce the ruling this month (February).

## California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers. Providers may also visit [California COVID-19 Vaccination Program](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

### Contents

New and Updated FAQs .....	2
Pediatric Providers .....	3
Vaccine Program Management .....	6
Provider Enrollment .....	8
Ordering .....	9
Distribution/Redistribution .....	10
Vaccine Administration .....	12
Additional Doses for Immunocompromised .....	17
Booster Doses .....	18
Vaccine Storage & Handling .....	20
Inventory .....	23
Reporting .....	23
Costs & Reimbursement .....	25
Communication Resources .....	26

[Provider FAQs on EZIZ, Updated Weekly](#)



# COVID-19 Vaccination Program Webinars and Training for Providers

Week of February 21, 2022

Note: Calendar subject to change

	Monday 2/21	Tuesday 2/22	Wednesday 2/23	Thursday 2/24	Friday 2/25
myCAvax	Holiday				<a href="#">Provider Office Hours</a> 9:00 am – 10:00 am PW: Immunize!
Combined Office Hours and Events		<a href="#">Pfizer BioNTech COVID-19 Vaccine Training &amp; Education*</a> 12:00 pm – 1:00 pm PW: MMeBHKrM326	<a href="#">Pfizer BioNTech COVID-19 Vaccine Training &amp; Education*</a> 9:00 am – 10:00 am PW: NgBarUWa228	<a href="#">Pfizer BioNTech COVID-19 Vaccine Training &amp; Education*</a> 9:00 am – 10:00 am PW: nMfj6BJEy32	
* Pfizer BioNTech COVID-19 Vaccine Training & Education topics vary by day, and include the latest information and recent changes, vaccine use, storage & handling, preparation & administration, recent medical updates, healthcare provider resources, and a Q&A session					

View On Demand	<ul style="list-style-type: none"><li><a href="#">What's New in myCAvax for Release 21</a> (v. 1/18/22)</li><li><a href="#">Intro to My Turn Onboarding</a> (v. 1/4/22)</li><li><a href="#">Latest Features in My Turn</a> (* Requires My Turn Login)</li></ul>	<ul style="list-style-type: none"><li><a href="#">Provider 101 Account Enrollment: Section A: Organization Application</a> (v. 10/21/21)</li><li><a href="#">Provider 101 Account Enrollment: Section B: Location Application</a> (v. 10/21/21)</li><li><a href="#">Provider Office Hours and MCE Office Hours Archived Sessions</a></li></ul>	<ul style="list-style-type: none"><li><a href="#">Recording a Transfer/Redistribution Report</a> (v. 12/20/21)</li><li><a href="#">Recording a Shipment Incident</a> (v. 12/20/21)</li></ul>	<ul style="list-style-type: none"><li><a href="#">Recording an Excursion Event</a> (v. 12/20/21)</li><li><a href="#">Recording a Waste Event</a> (v. 12/20/21)</li></ul>
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Help

Website: [www.eziz.org/covid](http://www.eziz.org/covid), [FAQs](#)  
General email: [covidcallcenter@cdph.ca.gov](mailto:covidcallcenter@cdph.ca.gov)  
CDPH Provider Call Center: 1-833-502-1245, 8am-6pm

My Turn email: [myturnonboarding@cdph.ca.gov](mailto:myturnonboarding@cdph.ca.gov)  
myCAvax Help Desk Email: [myCAvax.HD@accenture.com](mailto:myCAvax.HD@accenture.com)  
Phone: (833) 502-1245

# SMARTER Plan California

Robert Schechter, M.D., CDPH



# California's COVID-19 SMARTER Plan



## SMARTER stands for:

- **Shots** – Vaccines are the most powerful weapon against hospitalization and serious illness.
- **Masks** – Properly worn masks with good filtration help slow the spread of COVID-19 or other respiratory viruses.
- **Awareness** – We will continue to stay aware of how COVID-19 is spreading, evolving variants, communicate clearly how people should protect themselves, and coordinate our state and local government response.
- **Readiness** – COVID-19 is not going away, and we need to be ready with the tools, resources and supplies we will need to quickly respond and keep public health and the healthcare system well prepared.
- **Testing** – Getting the right type of tests—PCR or antigen—to where they are needed most. Testing will help CA minimize the spread of COVID-19.
- **Education** – California will continue to work to keep schools open and children safely in classrooms for in-person instruction.
- **Rx** – Evolving and improving treatments will become increasingly available and critical as a tool to save lives.

The SMARTER Plan is not just for COVID-19. We can use these strategies and systems for future emergencies.

# SMARTER Plan Resources



## California's COVID-19 Response

[COVID-19 Home](#) [Protect Your Health](#) [Get Latest Guidance](#) [See the Numbers](#) [Learn More](#)



### The California SMARTER Plan

As we enter the next phase with COVID-19, which may include future surges and new variants, California will continue to be the nation's model for preparedness. We stand ready to build on what we have learned over the past two years to meet the COVID-19 challenges that lie ahead.

[See the Plan](#)

[Read the Q&A](#)

[SMARTER Plan PDF](#)

[SMARTER Plan Toolkit](#)

[SMARTER Plan on CA All](#)



# Pediatric Update

Robert Schechter, M.D., CDPH

# Vaccine coming soon-*ish* for Under-5s!

- 2/1: Pfizer BioNTech submitted EUA application to FDA
- 2/6-7: Media reports, HHS Provisional Timelines
- 2/11: Hold requested for EUA Application

## Disparities in children 5-to-11-years-old

A similar pattern, but  
more extreme than  
older age groups.

1+ dose coverage estimates  
range from 5%-to-78%

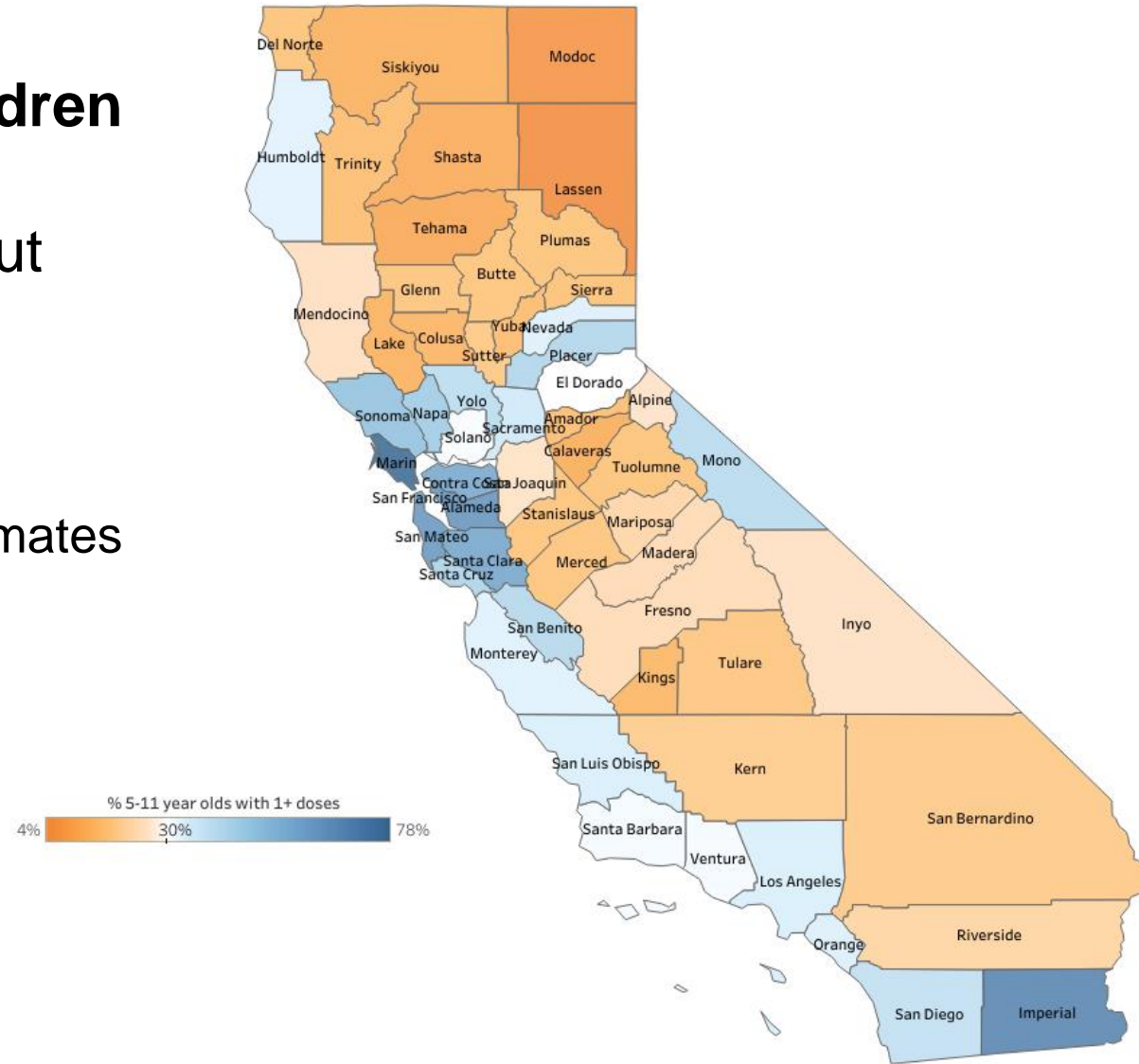
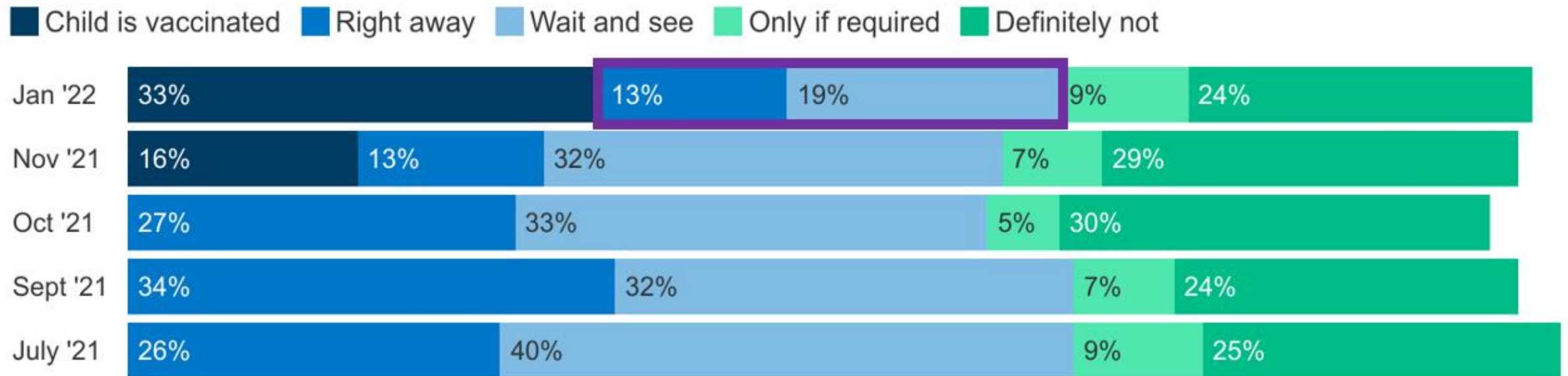


Figure 3

## Twice The Share Of Parents Of Children Ages 5-11 Now Say Their Child Has Been Vaccinated, Fewer Report Wanting To Wait And See

Thinking about your child between the ages of 5 and 11, have they received at least one dose of a COVID-19 vaccine, or not? If not, do you think you will get them vaccinated...?



NOTE: Among parents or guardians of children between the ages of 5 and 11. Jul.-Oct. 2021 question wording: "Once there is a COVID-19 vaccine authorized and available for your child's age group, do you think you will...?" See topline for full question wording.

SOURCE: KFF COVID-19 Vaccine Monitor

**KFF COVID-19  
Vaccine Monitor**

# Vaccine coming soon for Under-5s!

## *But where will they get it?*

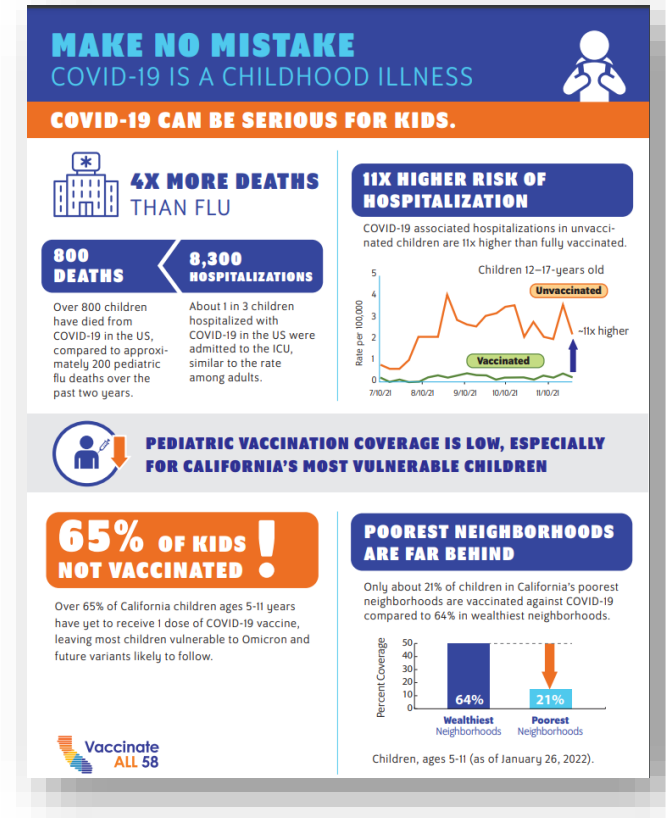
- Pharmacies with a diminished role
- More primary care providers needed
  - Medical home optimal as a trusted source of care
    - Can counsel hesitant families
  - Barriers frequently cited to enrollment: staffing, others...
  - Recruitment efforts continue but will take time to build a fuller network
- **Who can bridge the gaps in the meantime?**

# Additional local primary care providers needed...

American  
Academy of  
Pediatrics  
CALIFORNIA

Important Alert - January 28, 2022

“...Please join the pediatricians who are already administering the COVID-19 vaccine in their clinics; it is the current standard of care. We hope that we can increase the number of providers giving these vaccines so that we can finally move on from this pandemic. Once again, our children are relying on us, and we must take the lead to make sure they are protected.”



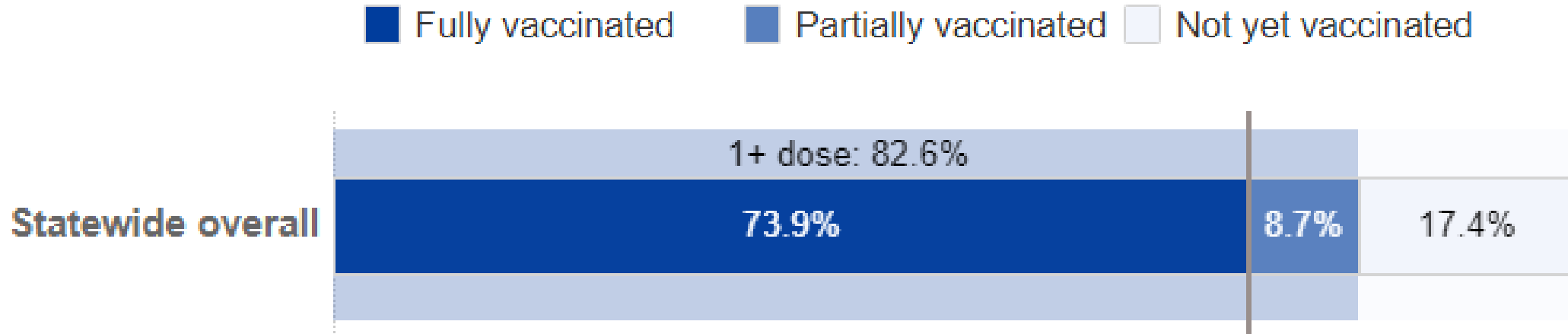
# Vaccine Administration Data

Elizabeth Reosti, CDPH

# Vaccine Administration Summary

as of February 14, 2022

Total Doses Administered: **70,728,315**

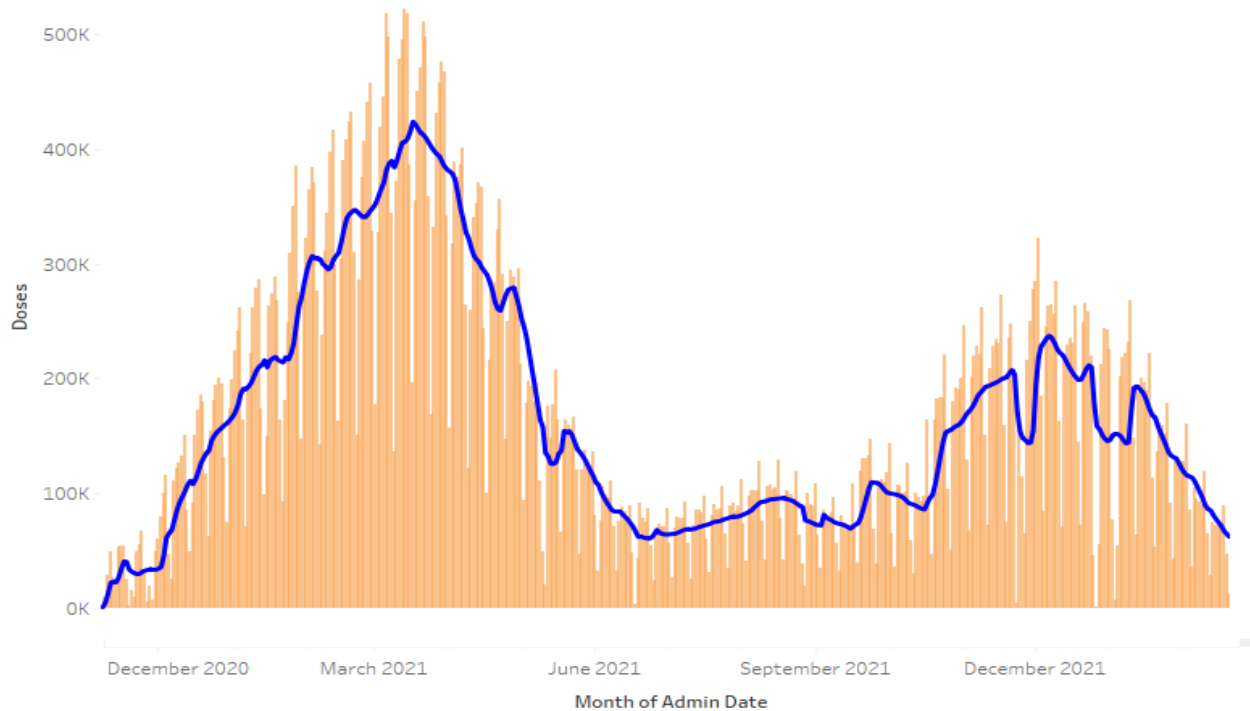




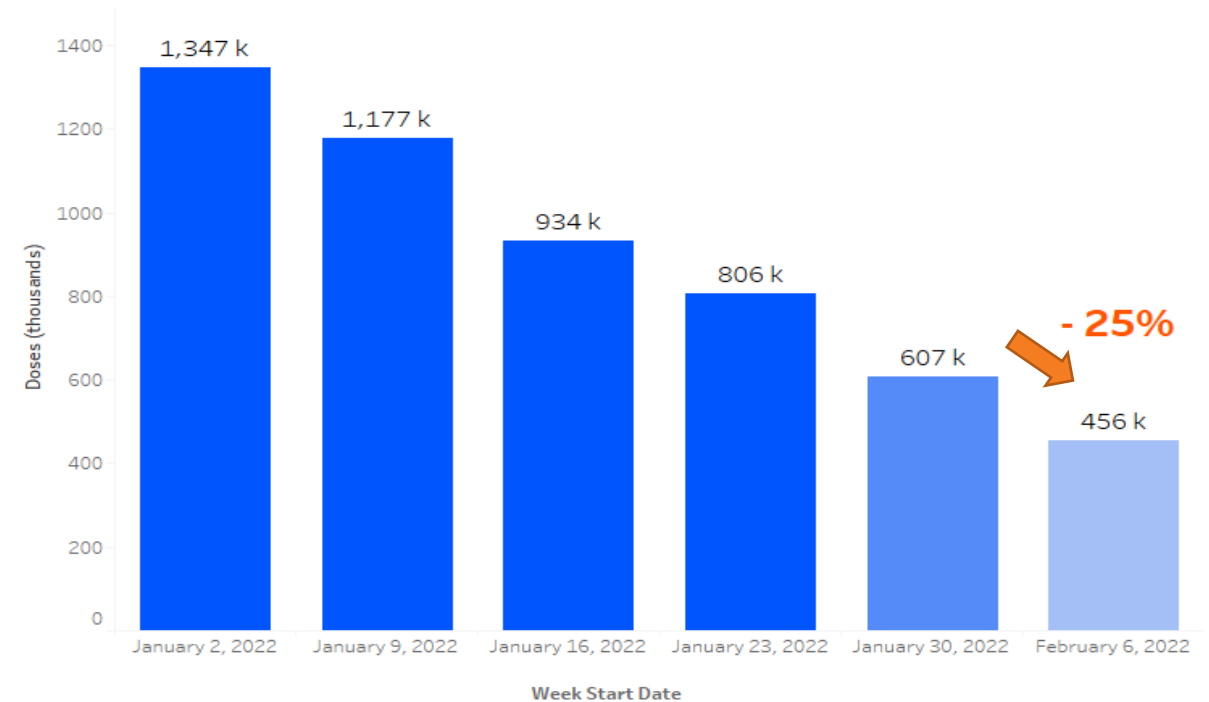
# Trends in Vaccine Administration

as of February 14, 2022

New Doses Administered

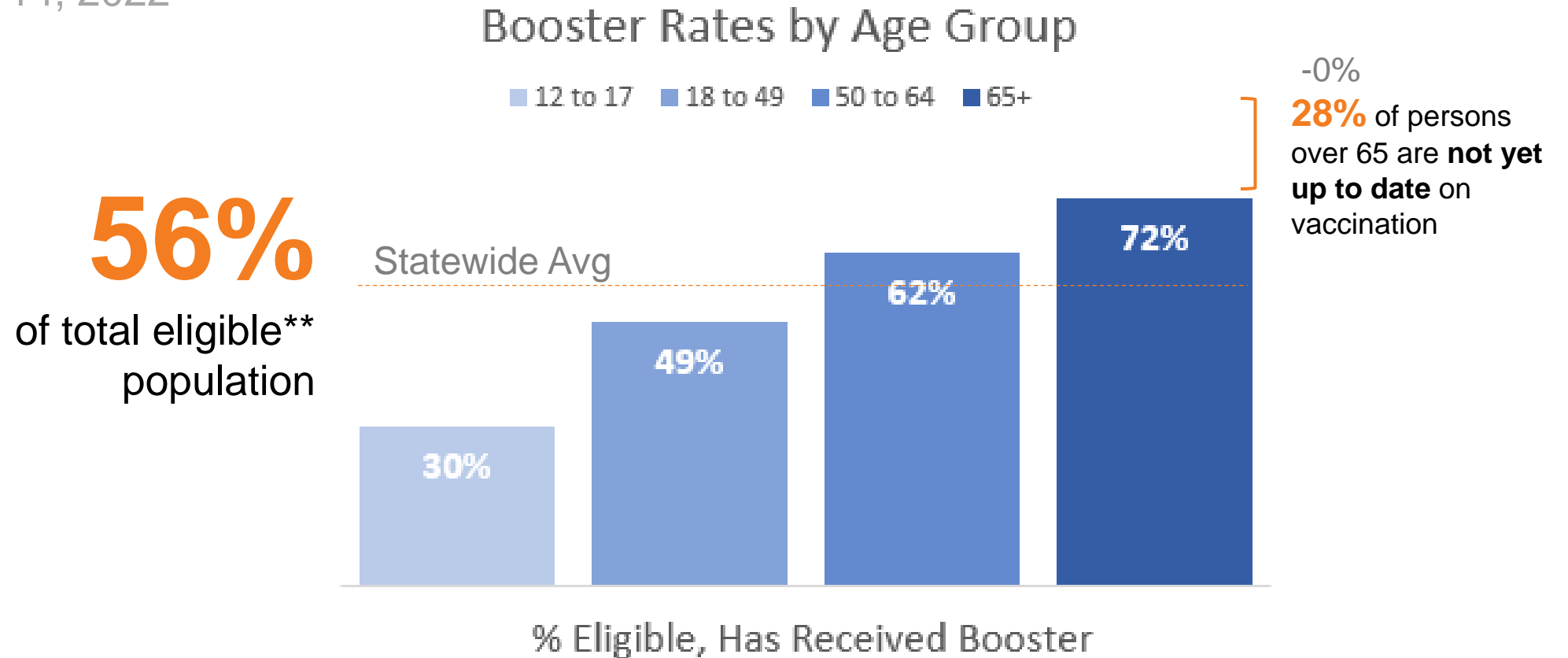


New Doses Administered (thousands)



# Booster\* Vaccinations

as of February 14, 2022



\*Includes Additional Doses

\*\*Note that 12-17 is the newest eligible age group for booster vaccination.

\*\*24,498,076 individuals, 12+ years of age, and J&J + 2 months or mRNA + 5 months

# Booster\* Vaccinations

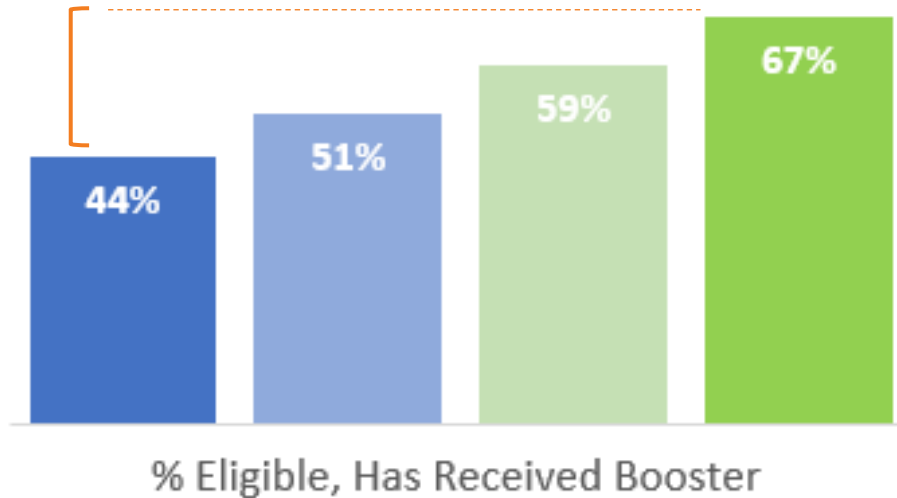
as of February 14, 2022

Booster Rates by VEM/HPI Quartile

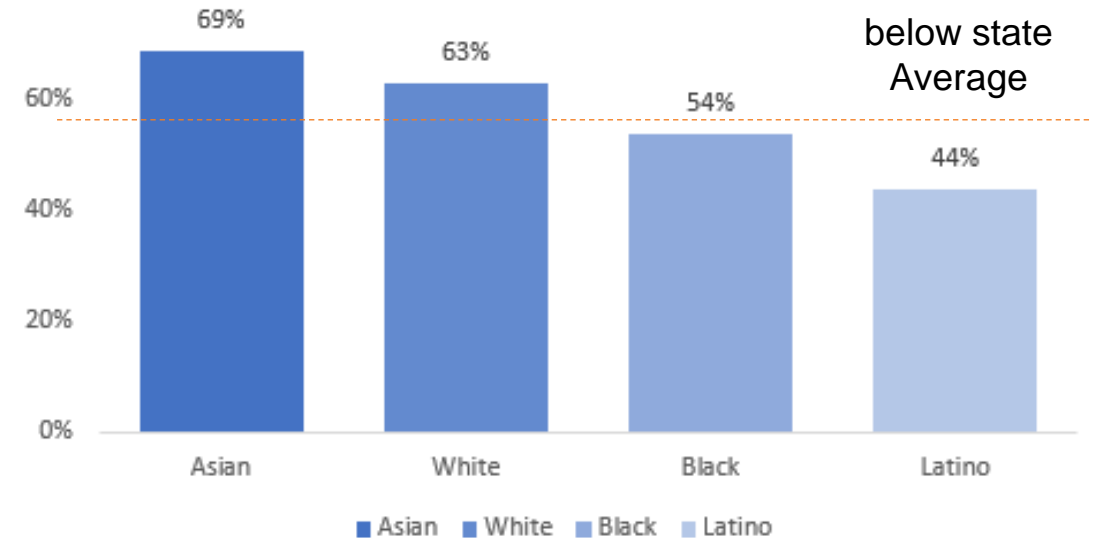
■ Q1 ■ Q2 ■ Q3 ■ Q4

+0%

**23%** gap in booster vaccinations between Q1 and Q4



% Eligible, Has Received Booster

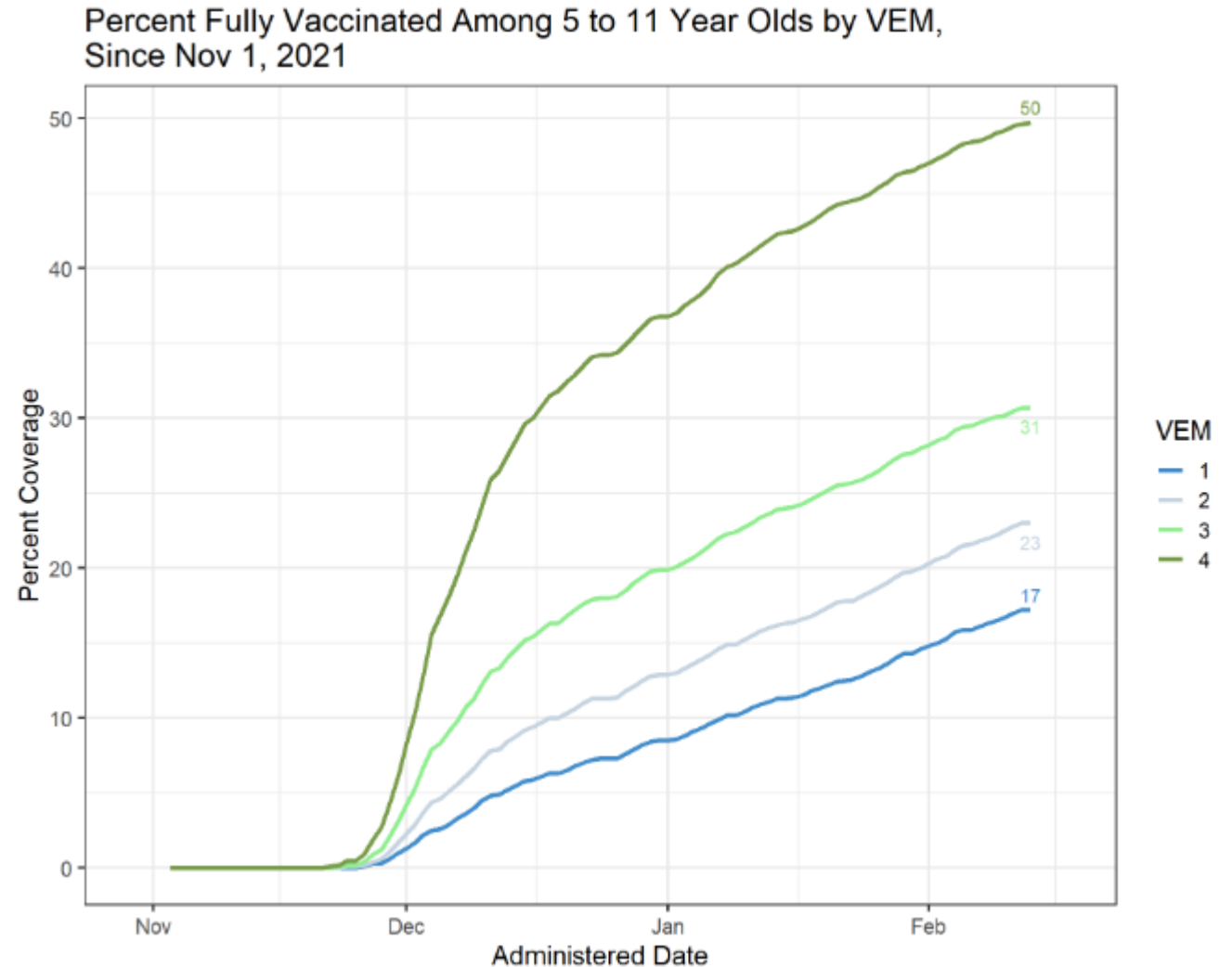


# 5-to-11 Vaccinations

as of February 14, 2022

## VEM/HPI Q4 vs Q1 Equity Gap

- **+ 1%**  
**33%** gap between Q4 and Q1 youth
- Q4 youth **3x** more likely to be vaccinated than their Q1 counterparts



# Data Summary

as of February 14, 2022

## Statewide Trends – modest increase, rates slowing

**70.7 Million** doses administered

**-25%** change in new doses from previous week

## Equity Metrics - no change

**23%** gap between Q1 and Q4 boosters

**33%** gap between Q1 and Q4 5-11-year-olds

## Ongoing Work

- Age-Race-County Rates
- Improved Geographic Data (Region)
- Pediatric Access (VFC)
- Race/Ethnicity Quality Improvement

# Clinical Update

Caterina Liu, M.D., CDPH

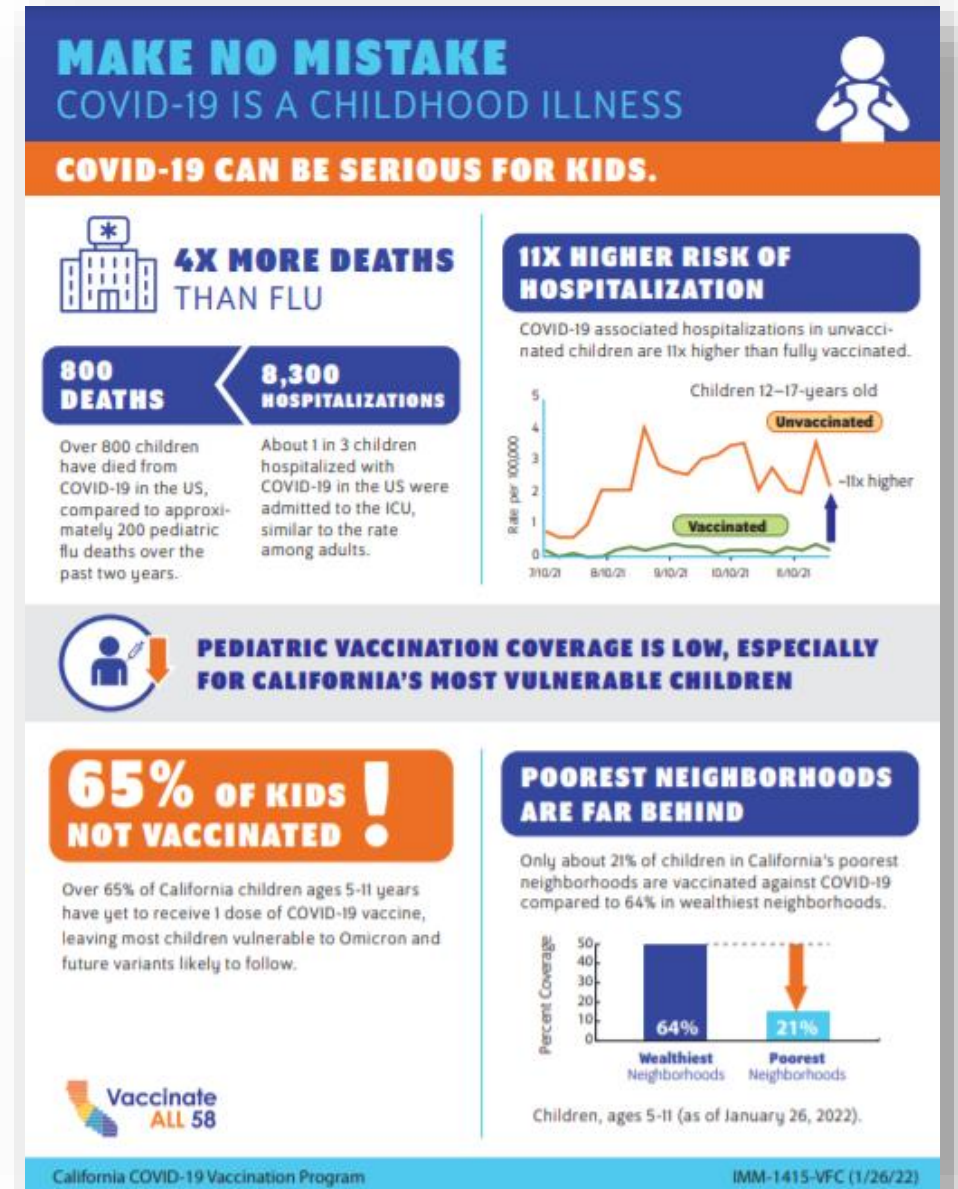
# Upcoming FDA Vaccines and Related Biological Products Advisory Committee (VRBPAC) Meetings



- VRBPAC Meeting on Pfizer COVID-19 Vaccines for Children 6 months through 4 years
  - February 15, 2022, 5:30AM – 2PM (8:30AM – 5:00PM ET)

# COVID-19 is a Childhood Illness

- 4x more deaths than flu
- 11x higher risk of hospitalization for unvaccinated children
- Poorest neighborhoods are far behind
- 65% of kids not vaccinated





# Top 5 Reason to Get Kids Vaccinated



**Unvaccinated children are at risk of getting COVID-19**, + potential serious complications, and/or long-term impacts.



**The vaccine is safe and effective**, and no long-term problems have been seen for any vaccine.



**Getting those who are eligible vaccinated can help keep schools & communities safe.**



**Getting them safely back to the classroom and their favorite afterschool activities** supports mental health & wellness.



**Vaccines are safe, effective, and free**



# California's COVID-19 Vaccination Program

## Prevented >1.5 million COVID-19 Cases

**Table 1: Comparison of primary and alternative model to estimate the number of COVID-19 cases averted due to vaccination in California by age group**

	Age group (years)	Observed cases	Predicted COVID-19 cases (95% PI or UI)	Averted COVID-19 cases (95% PI or UI)	Relative reduction in % (95% PI or UI)
<b>Primary model</b>	Total (≥12)	2,983,152	4,506,630 (3,959,910, 5,071,680)	1,523,500 (976,800, 2,230,800)	34 (25, 43)
	12-17	238,031	278,960 (268,300, 290,120)	40,930 (30,270, 52,090)	15 (11, 18)
	18-49	1,829,625	2,866,350 (2,444,720, 3,412,980)	1,036,700 (615,100, 1,588,300)	36 (25, 46)
	50-64	588,553	894,900 (810,040, 1,003,720)	306,300 (221,500, 415,200)	34 (27, 41)
	≥65	326,943	466,410 (436,850, 507,170)	139,500 (109,900, 180,200)	30 (25, 36)

- Modeling study using CDPH data through October 2021
- Vaccination contributed to >30% reduction in COVID-19 cases.
- Study estimated direct effects of vaccination; overall impact of vaccination likely greater when indirect effects are considered

# COVID-19 mRNA Vaccine VE vs ED/UC Encounters

TABLE 2. mRNA COVID-19 vaccine effectiveness\* against laboratory-confirmed COVID-19-associated† emergency department and urgent care encounters and hospitalizations among adults aged ≥18 years, by number and timing of vaccine doses§ — VISION Network, 10 states,¶ August 2021–January 2022\*\*

Characteristic	Total	SARS-CoV-2 positive test result no. (%)	VE fully adjusted % (95% CI)*	Waning trend p value††
ED/UC encounters				
Omicron-predominant period				
Unvaccinated (Ref)	24,799	13,991 (56)	—	—
Any mRNA vaccine, 2 doses	19,822	8,351 (42)	41 (38–43)	<0.001
<2 mos	555	157 (28)	69 (62–75)	
2–3 mos	1,982	785 (40)	50 (45–55)	
4 mos	1,234	509 (41)	48 (41–54)	
≥5 mos	16,051	6,900 (43)	37 (34–40)	
Any mRNA vaccine, 3 doses	10,931	1,938 (18)	83 (82–84)	<0.001
<2 mos	4,993	710 (14)	87 (85–88)	
2–3 mos	5,217	986 (19)	81 (79–82)	
4 mos	692	224 (32)	66 (59–71)	
≥5 mos	29	18 (62)	31 (–50–68)	

Booster protection against Omicron ED/UC encounters wanes over time

# COVID-19 mRNA Vaccine VE vs Hospitalization

TABLE 2. mRNA COVID-19 vaccine effectiveness\* against laboratory-confirmed COVID-19-associated† emergency department and urgent care encounters and hospitalizations among adults aged ≥18 years, by number and timing of vaccine doses§ — VISION Network, 10 states,¶ August 2021–January 2022\*\*

Characteristic	Total	SARS-CoV-2 positive test result no. (%)	VE fully adjusted % (95% CI)*	Waning trend p value††
ED/UC encounters				
Omicron-predominant period				
Unvaccinated (Ref)	3,911	1,890 (48)	—	—
Any mRNA vaccine, 2 doses	3,619	979 (27)	55 (50–60)	0.01
<2 mos	88	22 (25)	71 (51–83)	
2–3 mos	294	69 (23)	65 (53–74)	
4 mos	150	42 (28)	58 (38–71)	
≥5 mos	3,087	846 (27)	54 (48–59)	
Any mRNA vaccine, 3 doses	2,833	276 (10)	88 (86–90)	<0.001
<2 mos	1,261	103 (8)	91 (88–93)	
2–3 mos	1,383	137 (10)	88 (85–90)	
≥4 mos	189	36 (19)	78 (67–85)	

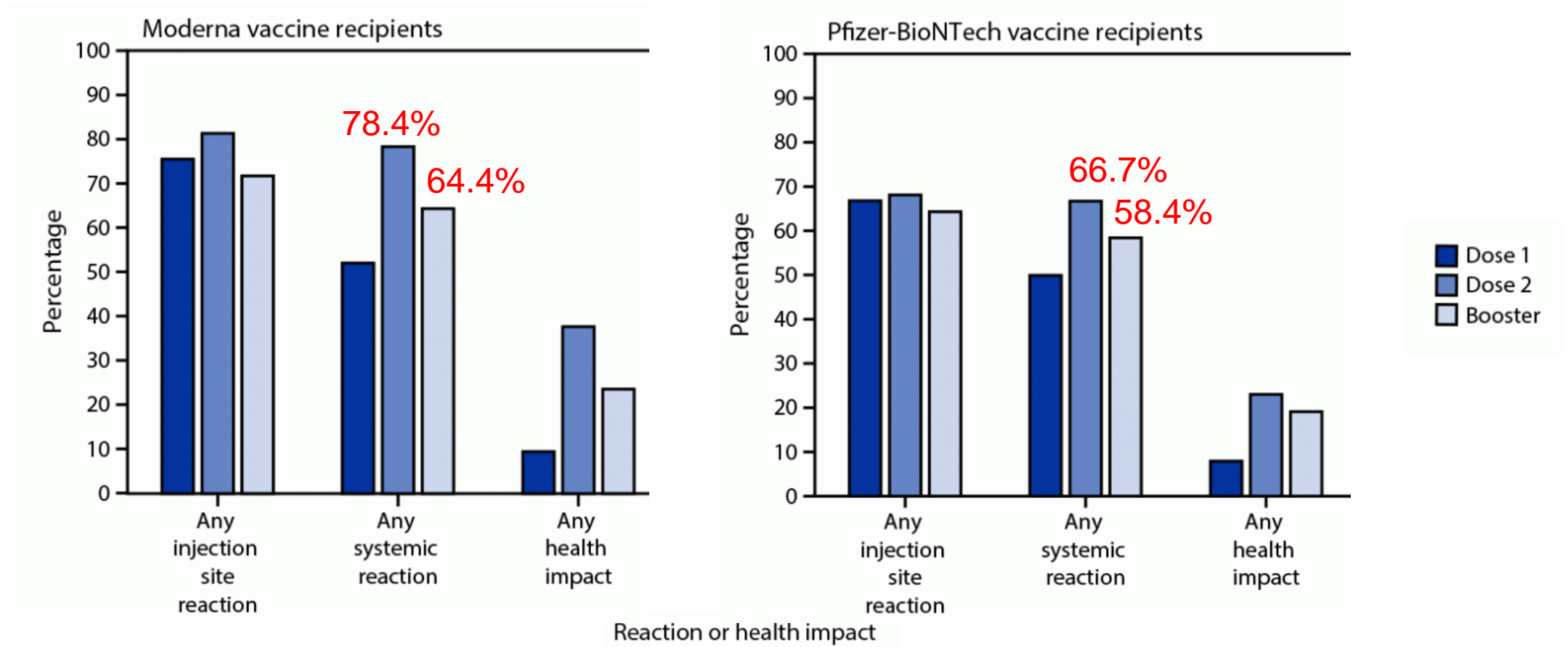
Booster protection against Omicron hospitalization wanes over time, but remains higher than VE vs ED/Urgent Care encounters and VE vs infection

# COVID-19 Booster Safety

- 82.6 million U.S. residents 18+ received a booster as of 2/6/22
- V-safe analysis:
  - N=721,562 booster recipients
  - 89% reported homologous COVID-19 mRNA vaccination
  - Local and systemic reactions *less frequent* following booster compared to dose 2
- VAERS analysis:
  - 39,286 reports of adverse events following booster dose
  - 92.4% of reports were non-serious
  - 37 reports of myocarditis



# Local and systemic reactions *less frequent* following booster compared to dose 2



# Myocarditis Following COVID-19 Booster

Age group, yrs	No. of cases (rates)*, <sup>s</sup> Rate: cases per 1 million doses administered			
	Pfizer-BioNTech (n = 18)		Moderna (n = 18)	
	Men (n = 16)	Women (n<5)	Men (n = 10)	Women (n = 8)
18–24	5 (4.1)	<5 (<1.0)	6 (8.7)	<5 (1.1)
25–29	<5 (1.1)	0 (—)	<5 (3.2)	<5 (1.2)
30–39	<5 (1.7)	<5 (<1.0)	<5 (<1.0)	<5 (1.5)
40–49	0 (—)	0 (—)	0 (—)	<5 (<1.0)
50–64	<5 (<1.0)	0 (—)	0 (—)	<5 (<1.0)
≥65 <sup>¶</sup>	5 (<1.0)	0 (—)	<5 (<1.0)	0 (—)

- Myocarditis rate highest among males 18-to-24 who received a Moderna booster:
  - 8.7 cases per 1 million doses
- Myocarditis rate among males 18-to-24 after dose #2 of Moderna primary series:
  - 40.0 cases per 1 million doses
  - Reference: [ACIP 2/4/22](#)

# Updated Clinical Consideration for Use of COVID-19 Vaccines

## Interim Clinical Considerations for Use of COVID-19 Vaccines Currently Approved or Authorized in the United States

### Reference Materials

[Summary Document for Interim Clinical Considerations](#) 

[COVID-19 Vaccine Administration Error Revaccination Guidance](#) 

[COVID-19 Vaccine Administration Error Revaccination Guidance – Poster](#) 

### Get Email Updates

To receive email updates about this page, enter your email address:

[What's this?](#)

**Submit**

Summary of recent changes (last updated February 11, 2022):



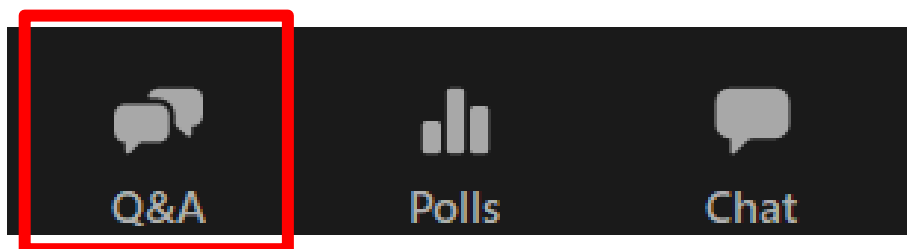
# Updated Clinical Consideration for Use of COVID-19 Vaccines

## Summary of recent changes (last updated February 11, 2022):

- Updated guidance for moderately or severely immunocompromised people
  - Clarification of existing recommendation to receive a 3-dose mRNA vaccine primary series followed by a booster dose for a total of 4 doses
  - New guidance to shorten the interval between completion of the mRNA vaccine primary series and the booster dose to at least 3 months (instead of 5 months)
  - New guidance for those who received the Janssen COVID-19 Vaccine primary series to receive an additional dose and a booster dose, for a total of 3 doses to be up to date
- Updated guidance that it is no longer necessary to delay COVID-19 vaccination following receipt of monoclonal antibodies or convalescent plasma
- Updated guidance on receiving a booster dose if vaccinated outside the United States
- Updated contraindication and precaution section to include history of myocarditis or pericarditis after an mRNA COVID-19 vaccine as a precaution
- Reorganized and condensed multiple sections

# Provider Office Hours Q&A

**During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.**



# Storage & Handling

Kate McHugh, CDPH

# Provider Concern: Vaccine Wastage

- Concern: Wasting vaccines, especially if a vial is punctured to vaccinate a single patient.
- Response: **Vaccine wastage is expected, may be unavoidable, and will increase as vaccine rollout continues** because
  - more providers, including smaller provider sites, are now receiving vaccine;
  - vaccine continues to be available only as multi-dose vials; and
  - vials must often be punctured without using the full number of doses printed on the label.

**CDC Guidance**: **Vaccinate every eligible person who presents at a vaccination site—even if it means puncturing a vial at the end of the day.**

- Avoid missed opportunities for vaccination
- Vaccinate family members or friends who accompany patients to medical visits even if they are not established patients at the practice.
- Follow clinical best practices to maximize vaccination
  - Assess immunization status at every visit
  - Make a strong recommendation for immunization



# Pfizer Internal Stability Data

- Pfizer 1170 (12+ years, **purple cap**): [medical information](#)
- Pfizer Tris-sucrose (12+ years, **gray cap**): [medical information](#)
- Pfizer pediatric (5-11 years, **orange cap**): [medical information](#)
- Pfizer Digital Assistant: [Search Medical Information | Pfizer Medical Information - US](#)
- This information can help you find quick answers to temperature excursions
- If you have difficulty interpreting, you can contact CDPH or Pfizer

# Purple Cap Internal Data Example – Please review sheets linked (previous slide) for real temperature excursion

<b>-90°C to -60°C</b> (-130°F to -76°F)	<ul style="list-style-type: none"><li>Expiration date of 9 months from date of manufacture, or 3 additional months from the 6 month expiration date printed on the vials and cartons, applies when product is stored from -96°C to -60°C (-141°F to -76°F). This applies to lots with expiration dates after 30 APR 2021. Vaccine can be used up to the revised expiry date noted in the authorized EUA Prescribing Information <a href="#">below</a>. <b>Vials with expiration dates after 31 March 2022 already reflect the 9 month expiry date.</b></li><li><u>Total Time: 9 months + 1 week</u> (expiration date of 9 months described in the EUA Prescribing Information plus 1 week of excursion time when product is stored between -96°C (-141°F) and -60°C (-76°F)).</li><li>Pfizer has determined that no instability is expected at temperatures colder than -60°C (-76°F).</li></ul>
<b>- 60°C to -25°C</b> (-76°F to -13°F)	<ul style="list-style-type: none"><li>There is no labeled/recommended time allowable in this temperature range.</li><li>Any excursion time in this temperature range counts against the 2-week labelled time allowance at -25°C to -15°C (-13°F to 5°F).</li><li>If vials are stored in a freezer set to temperatures between -60°C (-76°F) and -25°C (-13°F), this may be considered comparable to storage at -25°C to -15°C (-13°F to 5°F).</li></ul>
<b>-25°C to -15°C</b> (-13°F to 5°F)	<ul style="list-style-type: none"><li><u>Total Time: 17 days = 2 weeks [14 days]</u> labeled time described in the Prescribing Information plus 3 days of excursion time.</li><li>The time of storage at -25°C to -60°C (-13°F to -76°F) and any time used for transportation at -25°C to -15°C (-13°F to 5°F) count against this time.</li></ul>
<b>-15°C to -3°C</b> (5°F to 26°F)	<ul style="list-style-type: none"><li>There is no labeled time allowable in this temperature range.</li><li><u>Total Time: 72 hours</u> of excursion time (see <a href="#">Freeze/Thaw</a> section for additional details related to excursions in this range)</li></ul>

## Pfizer Pediatric (6 months – 4 years, **Maroon Cap**)

- Allows Pfizer more time to manufacture vaccine
- CDPH has more time to prepare and educate providers!
- [COVID-19 Vaccine Product Guide \(eziz.org\)](https://www.eziz.org/covid-19-vaccine-product-guide)
- Small orders: CDPH plans to have the Third-party redistributor (TPR) distribute the vaccine within a few weeks after it is approved.

# Janssen (J&J) Shelf-life Extension

- J&J has requested a shelf-life extension for its Janssen vaccine
  - 5 months
  - FDA expected to announce ruling this month
  - Don't dispose of your Janssen yet.
- What's in it for you?
  - No additional federal purchase/no biweekly threshold
  - Shelf-life extension provides a limited supply of Janssen through the summer
  - Once again, don't dispose of your Janssen yet.



# Vaccine Management

Eric Norton, My Turn and Claudia Aguiluz, CDPH

# New Walk-In Only Clinic Setup Process



The process for creating a Walk-In Only Clinic on My Turn has changed as of 2/3. If you are creating a new Walk-In Only Clinic or if you update the Close Date value of an old Walk-In Only Clinic, please follow this new process.

Please reference this  [Knowledge Center Article](#) to familiarize yourself with the new process!

# Bulk Upload Feature Uses in My Turn




You can use the Bulk Walk-In Upload feature to **upload appointments that occurred before your Organization was enrolled** to ensure they are recorded in CAIR2.



You can use the Bulk Walk-In Upload feature to upload appointments that occurred while you were mobile, or offline.




Please use the Bulk Upload feature, which can be accessed  [here in My Turn.](#)

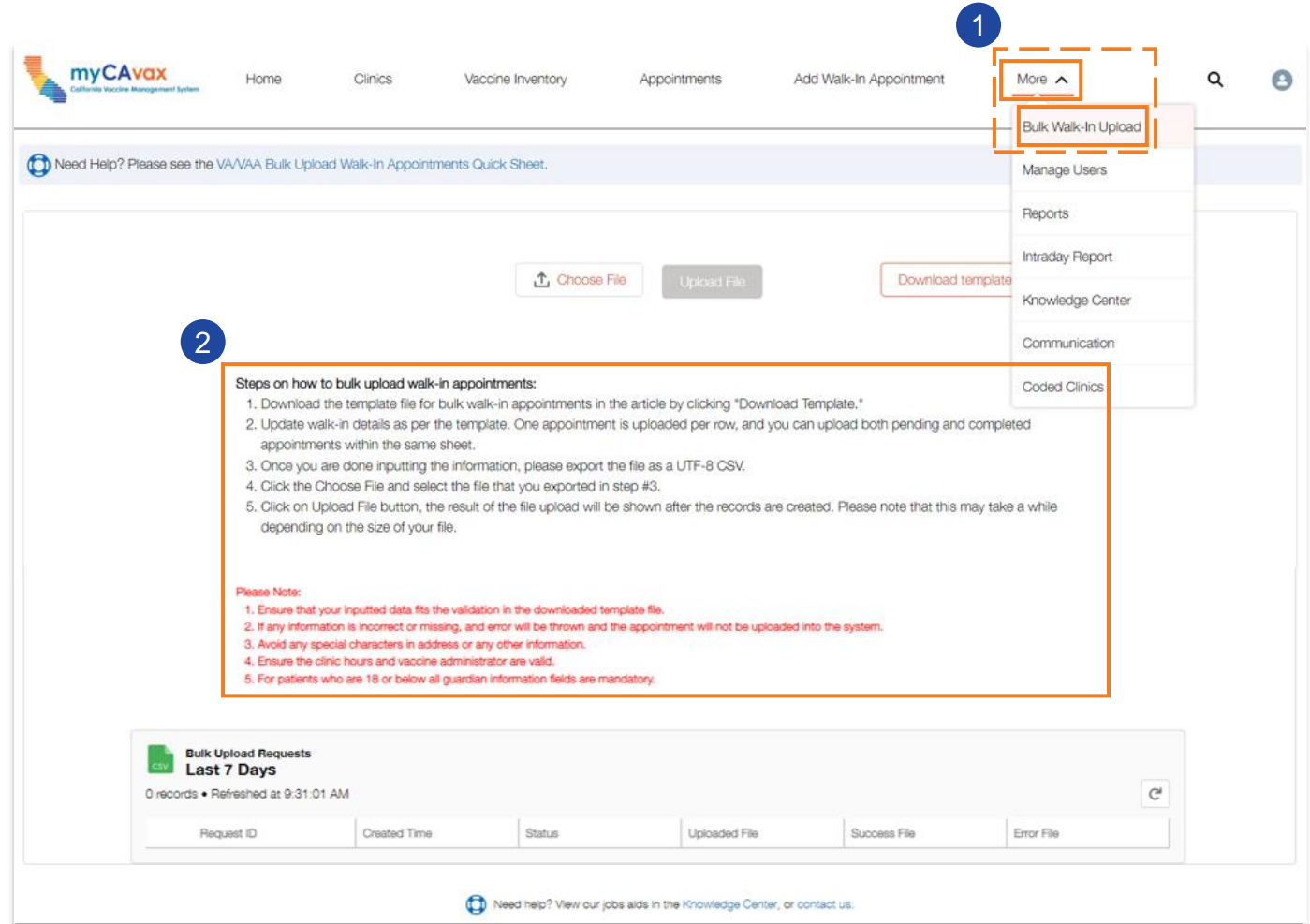
# How to Execute a Bulk Upload in My Turn



The Bulk Walk-In Upload Page is your **one-stop shop for Bulk Uploads!** You can download the file and re-upload in the same place.

- ✓ **Step 1:** Select “More” and choose “Bulk Walk-In Upload” from the dropdown.
- ✓ **Step 2:** Follow the steps on the Bulk Walk-In Upload Page to execute.

Please use the Bulk Upload feature, which can be accessed  [here in My Turn](#).



The screenshot shows the myCAVax interface. A red dashed box labeled '1' highlights the 'More' dropdown menu in the top right corner, which contains the option 'Bulk Walk-In Upload'. Another red dashed box labeled '2' highlights the main content area of the page, which includes a 'Choose File' button, an 'Upload File' button, and a 'Download template' link. Below these buttons is a section titled 'Steps on how to bulk upload walk-in appointments:' with a numbered list of five steps. Below the steps is a 'Please Note:' section with five red text items. At the bottom of the page is a 'Bulk Upload Requests Last 7 Days' section with a table showing 0 records.

myCAVax  
California Vaccine Management System

Home Clinics Vaccine Inventory Appointments Add Walk-In Appointment

Need Help? Please see the VAA Bulk Upload Walk-In Appointments Quick Sheet.

Choose File Upload File Download template

Steps on how to bulk upload walk-in appointments:

1. Download the template file for bulk walk-in appointments in the article by clicking "Download Template."
2. Update walk-in details as per the template. One appointment is uploaded per row, and you can upload both pending and completed appointments within the same sheet.
3. Once you are done inputting the information, please export the file as a UTF-8 CSV.
4. Click the Choose File and select the file that you exported in step #3.
5. Click on Upload File button, the result of the file upload will be shown after the records are created. Please note that this may take a while depending on the size of your file.

Please Note:

1. Ensure that your inputted data fits the validation in the downloaded template file.
2. If any information is incorrect or missing, and error will be thrown and the appointment will not be uploaded into the system.
3. Avoid any special characters in address or any other information.
4. Ensure the clinic hours and vaccine administrator are valid.
5. For patients who are 18 or below all guardian information fields are mandatory.

Bulk Upload Requests  
Last 7 Days

0 records • Refreshed at 9:31:01 AM

Request ID	Created Time	Status	Uploaded File	Success File	Error File
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Need help? View our jobs aids in the Knowledge Center, or contact us.

# Pfizer Pediatric (6 months – 4 years) Product Update



The FDA Emergency Use Authorization (EUA) ***has been postponed*** at Pfizer's request.



They are looking at implementing a 3-dose series and expanding testing.






Future waves will be put on hold for now. Provider Standard Orders for this product will not be opened.



# President's Day

- The COVID-19 Provider Call Center will be closed on Monday, February 21, 2022.
- Place your orders on or before Monday, February 21.

## Presidents' Day Holiday Ordering & Delivery Cadence—Updated 2/14/22

Monday	Tuesday	Wednesday	Thursday	Friday
February 14	15	16	17	18
			Order ahead if not working on February 21	
February 21	22	23	24	25
Submit order by 5pm		Submit Catch-Up Orders by 5pm		
No vaccine deliveries on the Presidents' Day holiday	Moderna/J&J Deliveries			<a href="#">Back to routine delivery schedule</a>
	Pfizer Deliveries			
		LHD/MCE Approval by 12pm		LHD/MCE Approval by 12pm

-  Order deadlines
-  No deliveries
-  Adjusted delivery dates

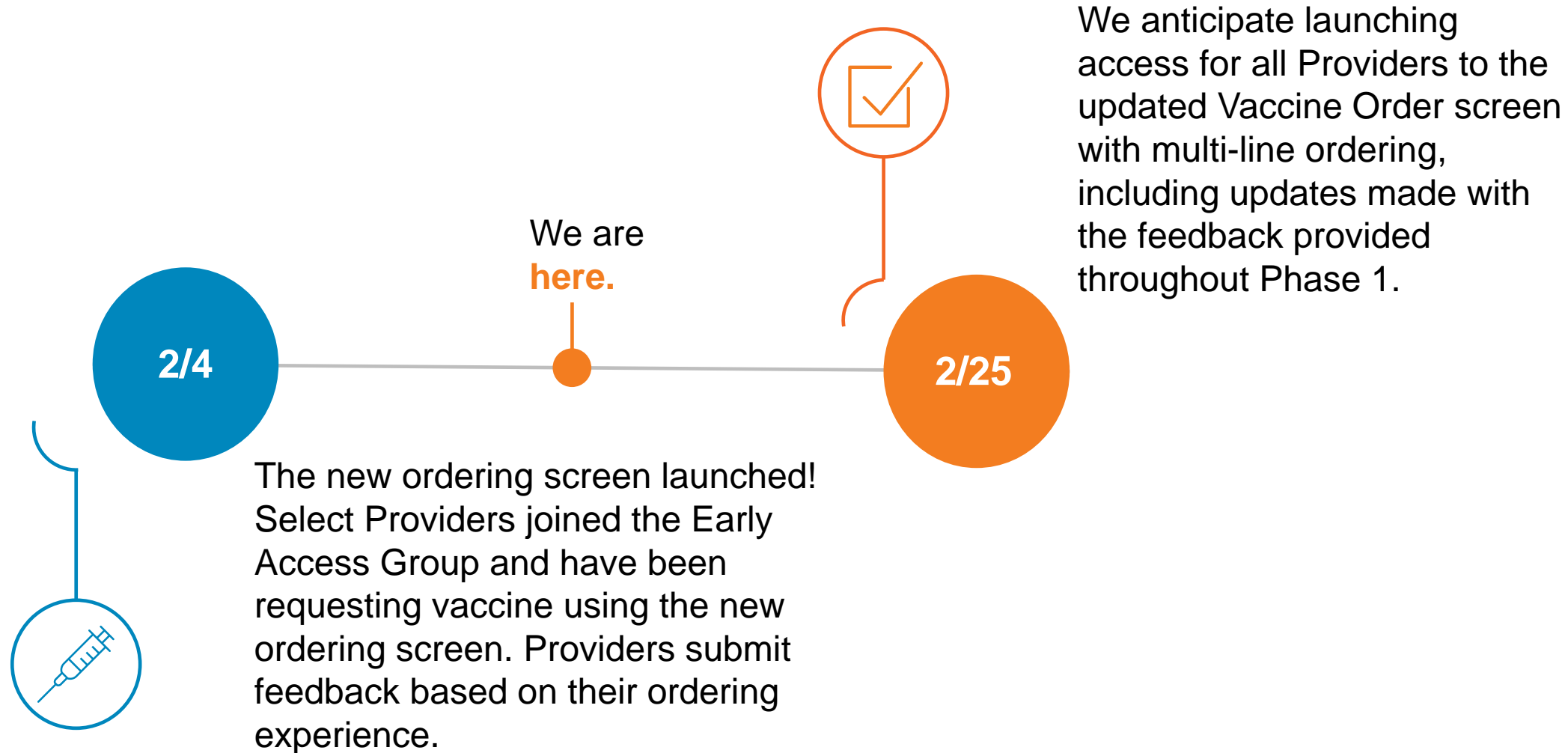
-  Delivery windows are dependent on provider's days/hours of operation. Update hours in myCAVax for any holiday closures. Once submitted, orders cannot be cancelled.
-  Watch for emails regarding order confirmations, advance shipment notices of vaccine and ancillary kits, and temperature monitoring alerts.

# Orders and Deliveries Next Week

Monday	Tuesday	Wednesday	Thursday	Friday
<b>February 14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>
			Order ahead if not working on February 21	
<b>February 21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>
Submit order by 5pm		Submit Catch-Up Orders by 5pm		
No vaccine deliveries on the Presidents' Day holiday	Moderna/J&J Deliveries			<a href="#">Back to routine delivery schedule</a>
	Pfizer Deliveries			
		LHD/MCE Approval by 12pm		LHD/MCE Approval by 12pm

- Order deadlines
- No deliveries
- Adjusted delivery dates

# Early Access: Brand-New Vaccine Ordering Screen






# Early Access: Order Feedback





*Early Access Providers may request vaccine using the new interface and leave feedback after every order. If you haven't provided feedback yet, please let us know your thoughts!*

### New Vaccine Order Request

 Need help? Review the job aid(s) for [COVID-19 product guide](#), [reporting to VaccineFinder](#), and [shipping cadence](#).

**Step 2: Order review**  
Review your order, and provide any additional information required for processing your order.


☒ Small order details

Product	Doses Requested	Intended Use 	Ancillary Kits	Temperature preference	Delivery Method	Shipping Container
Pfizer Tris-sucrose (12 years - 100+ years)	36	2 options selected 	Opt-in 	Refrigerated (2C to 8C) 	Pickup	

Comments(Optional)

### Rate your experience

Your feedback will help us make improvements in future




Please provide your general feedback(optional)

Submit

# Early Access: Ancillary Kit Opt-Out

**New Vaccine Order Request**

 Need help? Review the job aid(s) for [COVID-19 product guide](#), [reporting to VaccineFinder](#), and [shipping cadence](#).

**Step 2: Order review**  
Review your order, and provide any additional information required for processing your order.

☒ Small order details

Product	Doses Requested	Intended Use <sup>1</sup>	Ancillary Kits	Temperature preference	Delivery Method	Shipping Container
Pfizer Tris-sucrose (12 years - 100+ years)	36	2 options selected ▼	Opt-In ▼	Refrigerated (2C to 8C) ▼	Pickup ▼	Portable Vaccine Freezer ▼

Comments(Optional)

✓ Early Access Providers may **opt-out** of Ancillary Kits related to Small Order requests.

**To Opt-Out, use the Pick List to select Opt-Out of Ancillary Kits.**

**Reminder:** You can opt-out for all products EXCEPT Pfizer.

# APPENDIX

# myCAvax – Known Issues - *Updated 2/10*



## Known Issues

### **Org Coordinators Missing from Related Contacts on a Provider Location**

- ✓ We will address an issue that allows for some Community Users to not be able to see all of their Location's Waste Events and Shipments.

### **Unable to Reject Standard or Small Orders if Product Configuration Changes**

- ✓ We are investigating an issue where pending orders for a product made ineligible/inactive are not able to be rejected from 'Vaccine Order Review'.



## Workaround/Next Steps

- ✓ Fix: 2/24/2022

- ✓ Fix: TBD
- ✓ In the meantime, we recommend rejecting orders from the Order's 'Order' > 'Details', if you are unable to reject from 'Vaccine Order Review'.

# Wrap-up

Leslie Amani, CDPH

# Additional Support

## Type of Support

## Description

Updated 12.29.21



### COVID-19 Provider Call Center

The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.

- Email: [covidcallcenter@cdph.ca.gov](mailto:covidcallcenter@cdph.ca.gov)
- Phone: (833) 502-1245, Monday through Friday from 8AM–6PM



### Enrollment Support

For Provider enrollment support, please contact myCAvax Clinic Operations at

- Email: [myCAvaxinfo@cdph.ca.gov](mailto:myCAvaxinfo@cdph.ca.gov)



### myCAvax Help Desk

Dedicated staff provide up-to-date information and technical support on the myCAvax system.

- Email: [myCAvax.HD@Accenture.com](mailto:myCAvax.HD@Accenture.com)
- Phone: (833)-502-1245, option 3, Monday through Friday 7AM–7PM, Saturday and Sunday 8AM-1PM

For training opportunities: <https://eziz.org/covid/education/>



### My Turn Clinic Help Desk

For **onboarding support** (those in the process of onboarding): [myturnonboarding@cdph.ca.gov](mailto:myturnonboarding@cdph.ca.gov)

For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: [MyTurn.Clinic.HD@Accenture.com](mailto:MyTurn.Clinic.HD@Accenture.com) or (833) 502-1245, option 4: Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM.

For job aids, demos, and training opportunities: flu at <https://eziz.org/covid/myturn/flu/> and COVID at <https://eziz.org/covid/myturn/>



### Archived Communications

For archived communications from the COVID-19 Provider Call Center about the California COVID-19 Vaccination Program visit

- Website: [EZIZ Archived Communications](#)

# Hear it? Clear It.

If you see or hear of any vaccine-related rumors within the communities you serve, share them with our Trust and Safety team via the CDPH Rumors Inbox.



## Trust and Safety Team

Our shared mission is to reduce COVID-19 vaccine hesitancy and increase vaccination across the State of California.



## How You Can Help

You are critical in our effort to provide Californians accurate and timely information around COVID-19 vaccination.



## Monitor What You See and Hear

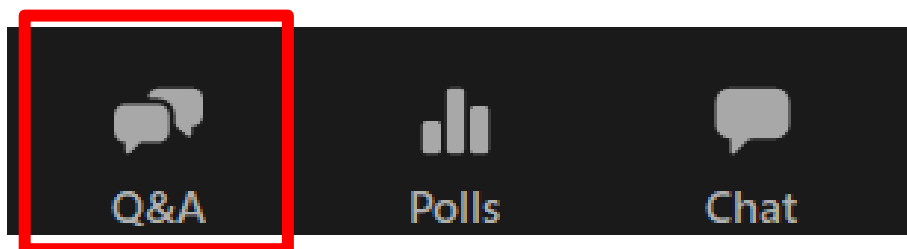
Monitor online media and what you hear in your local communities for potential rumors and inaccurate information.

If found, **report** it to **[rumors@cdph.ca.gov](mailto:rumors@cdph.ca.gov)**

[Contact](#)

# Provider Office Hours Q&A

**During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.**





# Thank you!



**Monday:**

**My Turn myCAvax Office Hours**  
**Zoom Link**

**Monday, February 21-Canceled**

**Next session: Monday, February 28, at  
12:00 PM**

**Friday:**

**Provider Office Hours**

**Next session: Friday, February 25, 9AM**

**Audio Conference:** Register to access

**Session Password:** Immunize!

Thank you to Provider Office Hours' Planning Team: Leslie Amani, Rachel Jacobs, Hailey Ahmed, Blanca Corona, and Reva Anderson.