

# Welcome to California COVID-19 Vaccination Program Friday Provider Office Hours

Friday, March 25, 2022

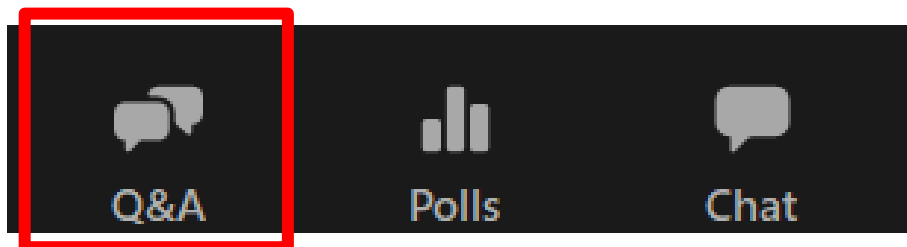


**Vaccinate ALL 58**

Together we can end the pandemic.

# Provider Office Hours Q&A

**During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.**



# Housekeeping

## Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

## Reminder to Attendees:



Today's session is being recorded. Access today's slides and archived presentations at:  
<https://eziz.org/covid/education/>



If you have technical difficulties, please contact [Rachel.Jacobs@cdph.ca.gov](mailto:Rachel.Jacobs@cdph.ca.gov)

# Agenda: Friday, March 25, 2022

No.	Item	Speaker	Time (AM)
1	Welcome & Announcements	Leslie Amani (Moderator)	9:00 – 9:05
2	Uninsured Program Update	Claudia Aguiluz (CDPH)	9:05 – 9:10
3	Vaccine Administration	Elizabeth Reosti (CDPH)	9:10 – 9:15
4	Clinical Update	Caterina Liu, M.D. (CDPH)	9:15 – 9:20
Q&A			9:20 – 9:30
5	Storage & Handling	Kate McHugh (CDPH)	9:30 – 9:35
6	Vaccine Management	Claudia Aguiluz (CDPH)	9:35 – 9:45
7	Wrap Up & Resources	Leslie Amani (Moderator)	9:45 – 10:00
Q&A			

# Announcements

Leslie Amani, CDPH

# KidsVaxGrant Webinar



## KidsVaxGrant Webinar #1

When: Tuesday March 29

Time: 12PM – 1PM

[Register here](#)

Please attend to learn more about the KidsVaxGrant launching in early April for VFC Providers!



# Crucial COVID-19 Conversations Upcoming Webinars

Please join Dr. Atul Nakhasi, co-founder of [#ThisIsOurShot](#), for a webinar training on talking to **colleagues** about COVID-19 vaccines.

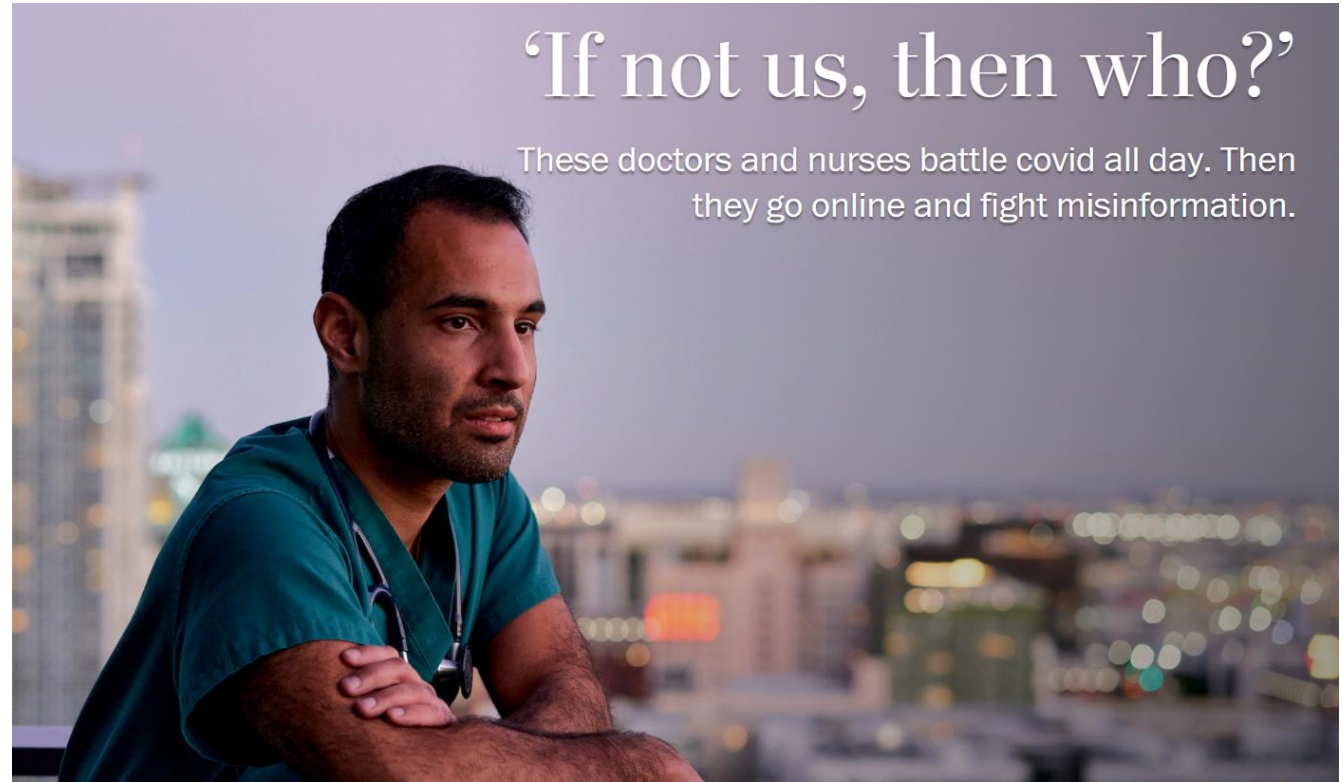
**When:** Friday, April 15 at 12:00PM-1:00PM

[Register here!](#)

The following week, please join Dr. Eric Ball, pediatrician, for a webinar training on talking to **parents** about COVID-19 vaccines for children.

**When:** Friday, April 22 at 12:00PM-1:00PM

[Register here!](#)



# VA58 Trust & Safety Team Updates

The VA58 Trust & Safety Team reports on trending narratives about COVID-19, delivers biweekly briefings, and develops comprehensive resources to increase awareness around mis-, dis-, and mal-information, as well as the State's capacity to counter it.

## BIWEEKLY BRIEFINGS

Biweekly briefings provide partners with the top COVID-19 vaccine mis/dis topics and trends, and invitees receive a copy of the report post-briefing.

To be added to the invite, email [rumors@cdph.ca.gov](mailto:rumors@cdph.ca.gov).

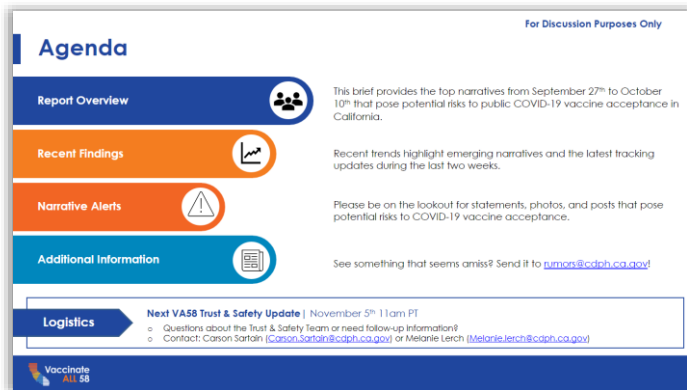
## RUMORS INBOX

The Rumors Inbox serves as a tip line for our partners to submit the COVID-19 rumors they're hearing online and within their communities to our team. We incorporate the submissions into our team's reporting.



**Report COVID-19 Vaccine Rumors to:**

[rumors@cdph.ca.gov](mailto:rumors@cdph.ca.gov)



## RECENT TOPICS & RESOURCES

Mis/Dis/Mal-information: Some social media influencers are purporting that Pfizer COVID-19 vaccine report excerpt validates adverse reactions concerns.

•**Trusted Resources:** [COVID-19 Vaccines for People Who Would Like to Have a Baby | CDC](#), [Ensuring COVID-19 Vaccine Safety in the US | CDC](#), [Vaccinate All 58](#)

Mis/Dis/Mal-information: COVID-19 vaccines are dangerous and unnecessary for children and adolescents

**Trusted Resources:** [COVID-19 Vaccine Safety in Children Aged 5–11 Years — United States, November 3–December 19, 2021 | MMWR \(cdc.gov\)](#), [Trends in COVID-19 Cases, Emergency Department Visits, and Hospital Admissions Among Children and Adolescents Aged 0–17 Years — United States, August 2020–August 2021 | MMWR \(cdc.gov\)](#), [Vaccinate All 58](#)




# Stay informed!

## Provider Resources on [eziz.org/covid](https://eziz.org/covid)

### Frequent Content Updates:

- Alerts
- Program Enrollment
- My Turn Onboarding
- Reporting Requirements
- Patient Resources
- Archived Communications
- Education & Support Materials
- More to explore!

California COVID-19 Vaccination ProgramENHANCED BY Google

Program Updates

Program Enrollment

My Turn Onboarding

Vaccine Management

Vaccine Administration

Reporting Requirements

Archived Communications

Patient Resources

### Provider Support

**COVID Call Center**

Email: [Program Info](#)  
Phone: (833) 502-1245  
Hours: Mon-Fri, 8AM-6PM

Contact us for questions about the program or help with accessing documents.

**myCAVax and My Turn**


Email: [myCAVax Technical Support](#), [MyTurn Onboarding](#), [MyTurn Technical Support](#)  
Phone: (833) 502-1245  
Mon-Fri, 7AM-7PM  
Sat-Sun, 8AM-1PM

My Turn Clinic Translation Line:  
(833) 980-3933  
Mon-Fri: 8AM-8PM  
Sun-Sat: 8AM-5PM


**Vaccines**

[Manufacturer Contacts](#)


### Updates for Providers




FAQs



Provider Office Hours



myCAVax Training



Training Calendar

#### Alerts:

##### Vaccine Expiration

- Janssen (Johnson & Johnson) Expiration Extension
- March & April COVID-19 Vaccine Expiration Dates

##### Updated Vaccination Schedule

- COVID-19 Vaccine Timing by Age (Eligibility Chart)
- Spanish: Calendario de la Vacuna COVID-19 por Edad (Tabla de Elegibilidad)
- COVID-19 Vaccine Timing for 2nd Dose
- COVID-19, Myocarditis, and Vaccines Fact Sheet

##### Now Enrolling Providers of Pediatric Services

- Infographic: MAKE NO MISTAKE-COVID-19 Is A Childhood Illness
- Benefits for Primary Care Providers
- Find Information on How to Enroll
- Mis-Disinformation "6 Myths" Provider Poster
- Welcome VFC Providers | Flyer

#### Featured Resources

**Hear It. Clear It.**

If you see or hear of any vaccine-related rumors within the communities you serve, share them with our Trust and Safety team via the CDPH Rumors Inbox at [rumors@cdph.ca.gov](mailto:rumors@cdph.ca.gov).


##### Tools to Avoid Vaccine Mix-Ups:

- Comparison Guide of COVID-19 Vaccine Products
- COVID-19 Vaccine Timing by Age (Eligibility Chart)
- Vaccine Administration Checklist
- Preventing Administration Errors
- Coadministration of COVID-19 Vaccine with Other Vaccines | Tips | Preteens

#### Vaccine Management:

# COVID-19 Vaccine Provider FAQs

- Answers to provider questions
- Updated weekly: last updated 3/24/2022
- Currently in its 64th iteration!

 **Q: Can COVID-19 vaccine Providers submit reimbursement claims for COVID-19 vaccine administration costs for uninsured individuals?**

A: Currently, the U.S. Health Resources & Services Administration plans to stop accepting COVID-19 vaccine reimbursement claims on April 5, 2022. However, this funding may be extended. Until determined, COVID-19 vaccine Providers can submit reimbursement claims through the California Department of Health Care Services' [COVID-19 Uninsured Group Program](#). Please note: It is a federal requirements that COVID-19 vaccine Providers administer COVID-19 vaccine at [no out-of-pocket cost to recipients](#).

**6.1 Q: Where can COVID-19 vaccine Providers find up-to-date information on COVID-19 therapeutic treatments, including antivirals, monoclonal antibodies, and anti-inflammatories?**

A: The following links provide up-to-date information on COVID-19 therapeutic treatments:

- [COVID-19 Test-to-Treat Fact Sheet](#) (ASPR- Asst. Secretary for Preparedness & Response)
- [Therapeutic Locator](#) (U.S. Department of Health & Human Services)
- [COVID-19 Treatment Guidelines](#) (National Institutes of Health)
- [Side-by-side Overview of Outpatient Therapies](#) (HHS-Health and Human Services)
- [COVID-19 Therapeutics](#) (ASPR/HHS)
- [COVID-19 Treatments](#) (California Department of Public Health)

For questions regarding therapeutics, please contact [cdphtherapeutics@cdph.ca.gov](mailto:cdphtherapeutics@cdph.ca.gov).

California COVID-19 Vaccination Program Provider FAQs v.63.0\_3.17.22 1

## California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers. Providers may also visit [California COVID-19 Vaccination Program](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

### Contents

New and Updated FAQs .....	2
Pediatric Providers .....	2
Vaccine Program Management.....	3
Provider Enrollment .....	4
Ordering .....	5
Distribution/Redistribution .....	5
Vaccine Administration .....	6
Additional/Booster Doses .....	8
Vaccine Storage & Handling .....	9
Inventory.....	11
Reporting .....	12
Billing & Reimbursement .....	13
Communication Resources .....	13

[Provider FAQs on EZIZ, Updated Weekly](#)



# COVID-19 Vaccination Program Webinars and Training for Providers

Week of March 28, 2022

Note: Calendar subject to change

	Monday 3/28	Tuesday 3/29	Wednesday 3/30	Thursday 3/31	Friday 4/1
myCAvax		<a href="#">KidsVaxGrant Informational Webinar for VFC Providers</a> 12 pm – 1 pm			<a href="#">Provider Office Hours</a> 9:00 am – 10:00 am
My Turn					
Combined Office Hours and Events	<a href="#">My Turn and myCAvax Office Hours</a> 12 pm – 1 pm	<a href="#">Pfizer BioNTech COVID-19 Vaccine Training &amp; Education*</a> 12:00 pm – 1:00 pm PW: 56ThY2qfVmX	<a href="#">Pfizer BioNTech COVID-19 Vaccine Training &amp; Education*</a> 9:00 am – 10:00 am PW: yhXz3Pepb78365	<a href="#">Pfizer BioNTech COVID-19 Vaccine Training &amp; Education*</a> 9:00 am – 10:00 am PW: XJphWptY432wZ53	
<i>* Pfizer BioNTech COVID-19 Vaccine Training &amp; Education topics vary by day and include the latest information about vaccine storage, handling, preparation, and administration; recent medical updates, healthcare provider resources, and a Q&amp;A session</i>					
View On Demand	<ul style="list-style-type: none"><li><a href="#">Intro to My Turn Onboarding</a> (v. 1/4/22)</li><li><a href="#">Latest Features in My Turn</a> (*Requires My Turn Login)</li></ul>		<ul style="list-style-type: none"><li><a href="#">Latest Features in myCAvax for Providers</a> (*Requires myCAvax Login)</li><li><a href="#">myCAvax Release Notes for LHJs and CDPH Users</a> (*Requires myCAvax Login)</li></ul>		<ul style="list-style-type: none"><li><a href="#">Provider 101 Account Enrollment: Section A: Organization Application</a> (v. 10/21/21)</li><li><a href="#">Provider 101 Account Enrollment: Section B: Location Application</a> (v. 10/21/21)</li><li><a href="#">Provider Office Hours and MCE Office Hours Archived Sessions</a></li></ul>

Help

Website: [www.eziz.org/covid](http://www.eziz.org/covid), [FAQs](#)  
General email: [covidcallcenter@cdph.ca.gov](mailto:covidcallcenter@cdph.ca.gov)  
CDPH Provider Call Center: 1-833-502-1245, 8am-6pm

My Turn email: [myturnonboarding@cdph.ca.gov](mailto:myturnonboarding@cdph.ca.gov)  
myCAvax Help Desk Email: [myCAvax.HD@accenture.com](mailto:myCAvax.HD@accenture.com)  
Phone: (833) 502-1245

# Uninsured Program Update

Claudia Aguiluz, CDPH

# HRSA COVID-19 Uninsured Program Update

- HRSA funding is slated to end 3/22 for testing and treatment and 4/5 for vaccine claims, but funding may be extended.
  - **Please stay tuned**

## COVID-19 Claims Reimbursement to Health Care Providers and Facilities for Testing, Treatment, and Vaccine Administration for the Uninsured

Catalog of Federal Domestic Assistance number (CFDA): 93.461



### Important Update Regarding Submission of Claims:

On March 22, 2022 at 11:59 pm ET, the Uninsured Program will stop accepting claims for testing and treatment due to lack of sufficient funds.

On April 5, 2022 at 11:59 pm ET, the Uninsured Program will also stop accepting vaccination claims due to a lack of sufficient funds.

\*Submitted claims will be paid subject to the availability of funds.

For additional information, see [Frequently Asked Questions](#)

# DHCS COVID-19 Uninsured Group Program

- DHCS program is funded by state/CMS and supports COVID-19 testing, treatment, and care for qualified uninsured Californians who enroll in the program.
- DHCS program will end when the federal public health emergency ends.



The screenshot shows the DHCS website with a dark blue header containing the CA.GOV logo, social media icons, and navigation links (Home, About DHCS, Translate). Below the header is a white navigation bar with the DHCS logo and icons for Services, Individuals, Providers & Partners, Laws & Regulations, Data & Statistics, Forms & Publications, and Search. The main content area has a purple header for the "COVID-19 Uninsured Group Program". The text states that as of March 18, 2020, House Resolution (H.R.) 6201 authorized state Medicaid programs to provide access to coverage for medically necessary coronavirus (COVID-19) diagnostic testing, testing-related services, and treatment at no cost to the individual. It also mentions that the new program was implemented by DHCS on August 28, 2020, and covers COVID-19 diagnostic testing, testing-related services, and treatment services, including hospitalization and all medically necessary care, at no cost to the individual, for up to 12 months or the end of the public health emergency, whichever comes first. Below this text is a list of three links: "Provider NewsFlash and instructions", "Frequently Asked Questions", and "MC-374 COVID-19 Uninsured Group Program Application".

**COVID-19 Uninsured Group Program**

As of March 18, 2020, House Resolution (H.R.) 6201, the Families First Coronavirus Response Act, Section 6004, authorized state Medicaid programs to provide access to coverage for medically necessary coronavirus (COVID-19) diagnostic testing, testing-related services, and treatment at no cost to the individual.

The new COVID-19 Uninsured Group program was implemented by the Department of Health Care Services (DHCS) on August 28, 2020, and covers COVID-19 diagnostic testing, testing-related services, and treatment services, including hospitalization and all medically necessary care, at no cost to the individual, for up to 12 months or the end of the public health emergency, whichever comes first. Please see the below resources:

- [Provider NewsFlash and instructions](#)
- [Frequently Asked Questions](#)
- [MC-374 COVID-19 Uninsured Group Program Application](#)

# CDC COVID-19 Vaccination Requirements:

**Providers must administer COVID-19 vaccines at no out-of-pocket cost to recipients.**



## **What Providers Need to Know About COVID-19 Vaccine Fees and Reimbursements**

**COVID-19 vaccines are 100% free to all individuals in the U.S. Only insurance companies or the federal government can be billed for vaccine administration fees, not patients.**

**While providers participating in the HRSA COVID-19 Uninsured Program are required to request patient information to help verify an individual's uninsured status—including Social Security Number and, if unavailable, a driver's license/state ID number—this information is not required for an individual to get vaccinated.**

# Vaccine Administration Data

Elizabeth Reosti CDPH

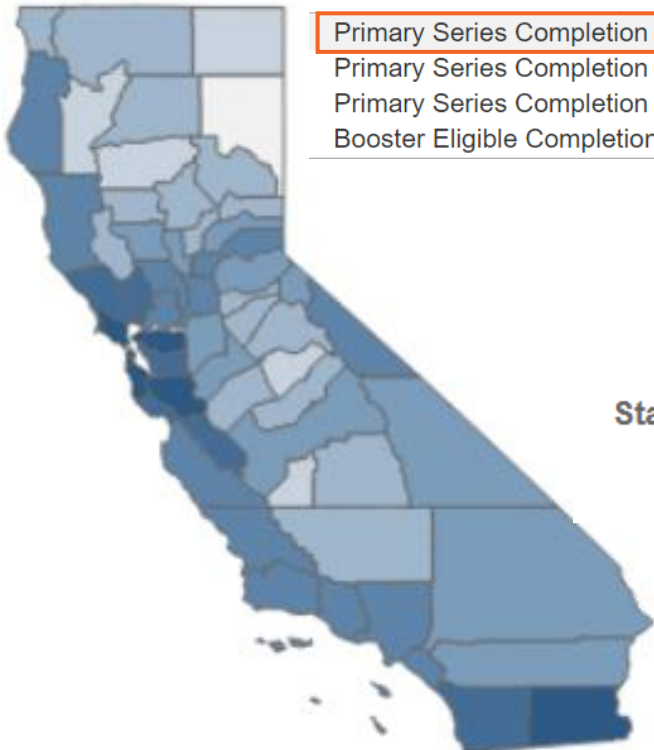


# Vaccine Administration Summary

as of March 24, 2022

72,557,645

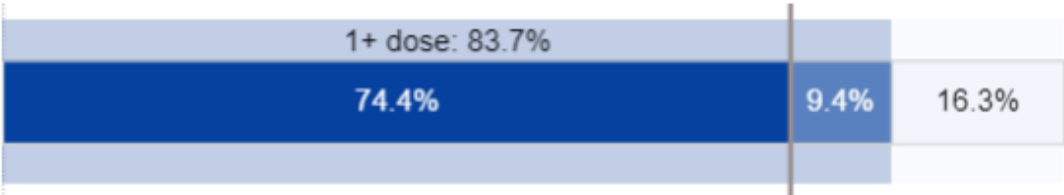
Total Doses Administered:



- Primary Series Completion (Total CA Population)
- Primary Series Completion (Ages 5-11)
- Primary Series Completion (Ages 18+)
- Booster Eligible Completion

Fully vaccinated Partially vaccinated Not yet vaccinated | Statewide comparison

Statewide overall



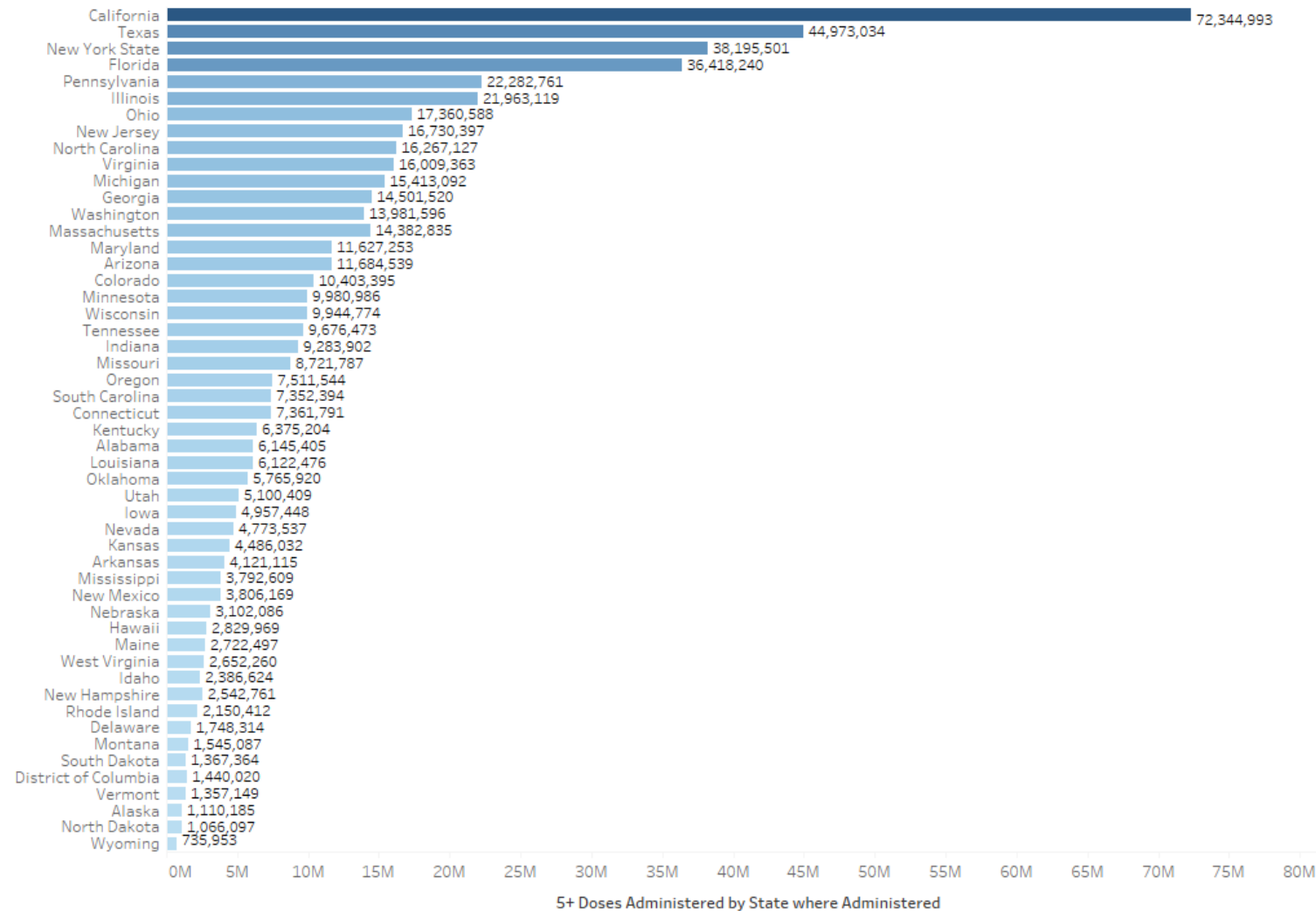
Booster/Additional  
Dose Recipients:  
14,478,372

Fully vaccinated Partially vaccinated Not yet vaccinated

- California leads the nation in total doses administered (60% more doses than the closest state).
- 1 in 8 doses in the U.S. has been administered by California (13%).
- 13<sup>th</sup> highest vaccination rate in the country

## Doses Administered by State

Centers for Disease Control and Prevention, accessed 03/21/22



## Percent Fully Vaccinated (5+ population)

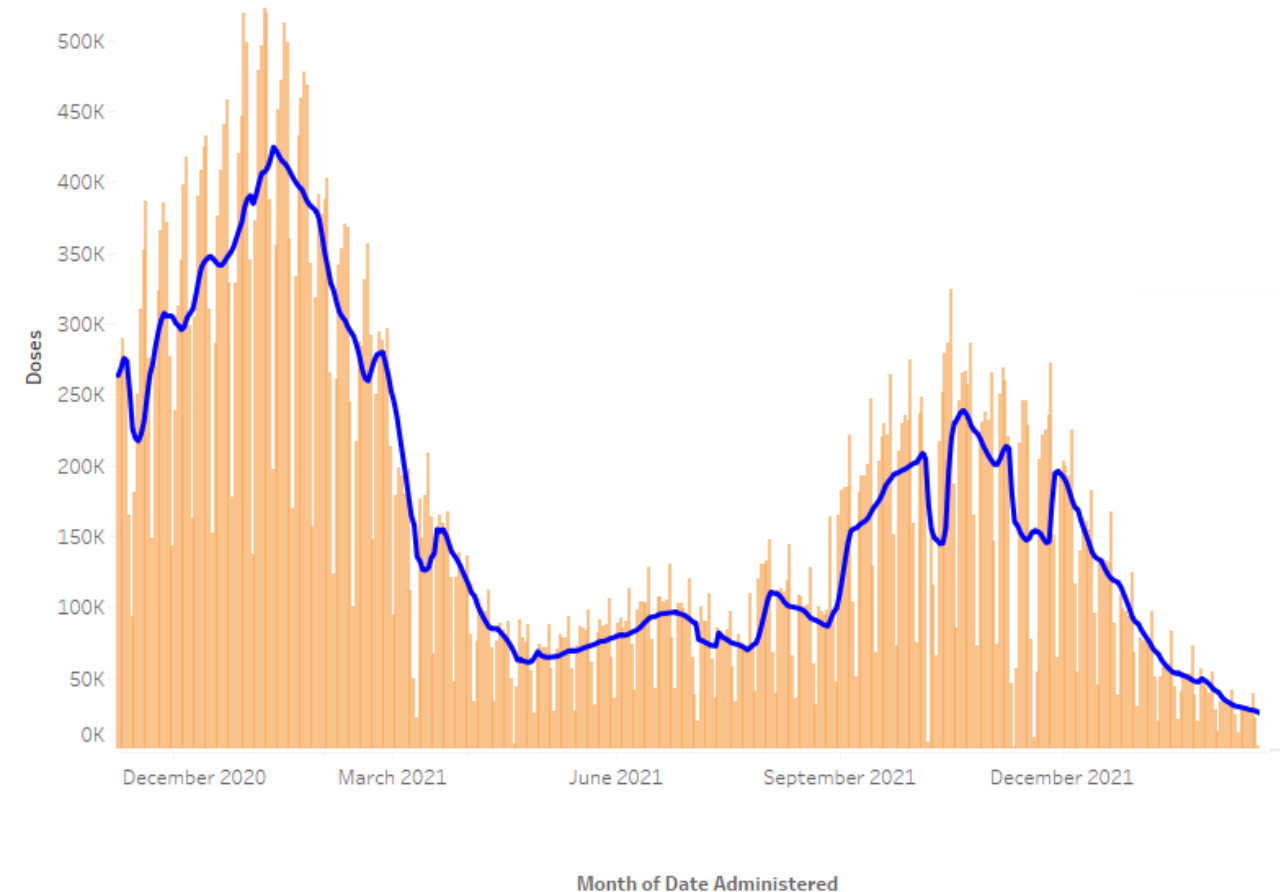
Rhode Island	85.7
Vermont	84.4
Hawaii	82.6
Maine	82.6
Connecticut	82.4
Massachusetts	82.3
New York State	80.7
New Jersey	79.4
Maryland	79.3
District of Columbia	77.2
Virginia	76.9
Washington	76.5
California	75.5
New Mexico	74.4
Colorado	73.9
Minnesota	73.2
Oregon	73.0
New Hampshire	72.9
Delaware	72.2
Illinois	72.2
Pennsylvania	71.3
Florida	70.0
Utah	68.9
Wisconsin	68.9
Nebraska	67.4
Alaska	66.1
Iowa	65.5
Texas	65.0
Kansas	64.8
South Dakota	64.8
Arizona	64.4
Nevada	64.0
North Carolina	63.4
Michigan	63.2
Ohio	61.6
Kentucky	60.5
Oklahoma	60.3
West Virginia	60.2
South Carolina	59.8
Montana	59.6
Missouri	59.0
North Dakota	58.7
Indiana	58.0
Georgia	57.6
Arkansas	57.4
Tennessee	57.3
Idaho	57.2
Louisiana	56.7
Mississippi	54.7
Wyoming	54.2
Alabama	53.8

Note: CA estimates may differ slightly from CDC estimates due to timing and methods used for deduplication

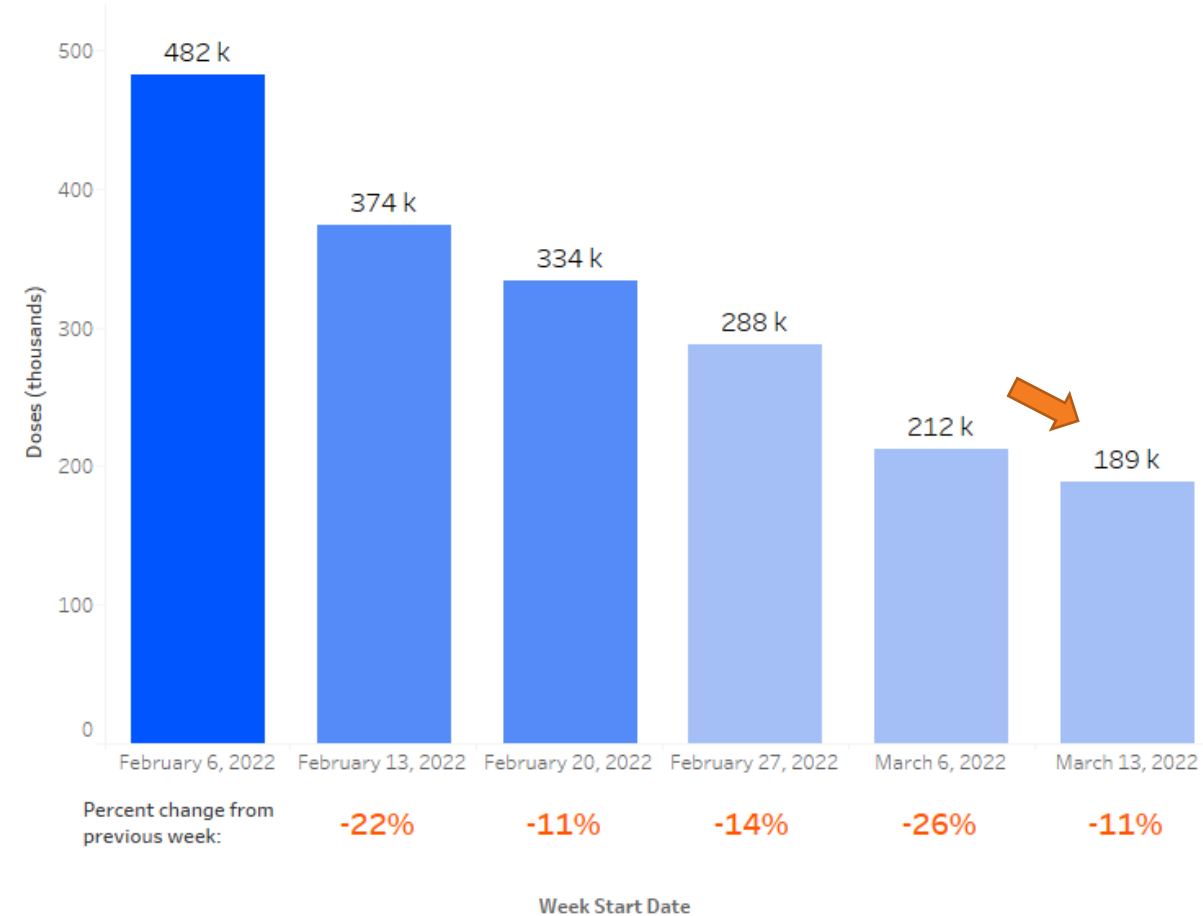
# Trends in Vaccine Administration

as of March 21, 2022

Daily New Doses Administered



Weekly New Doses Administered (thousands)



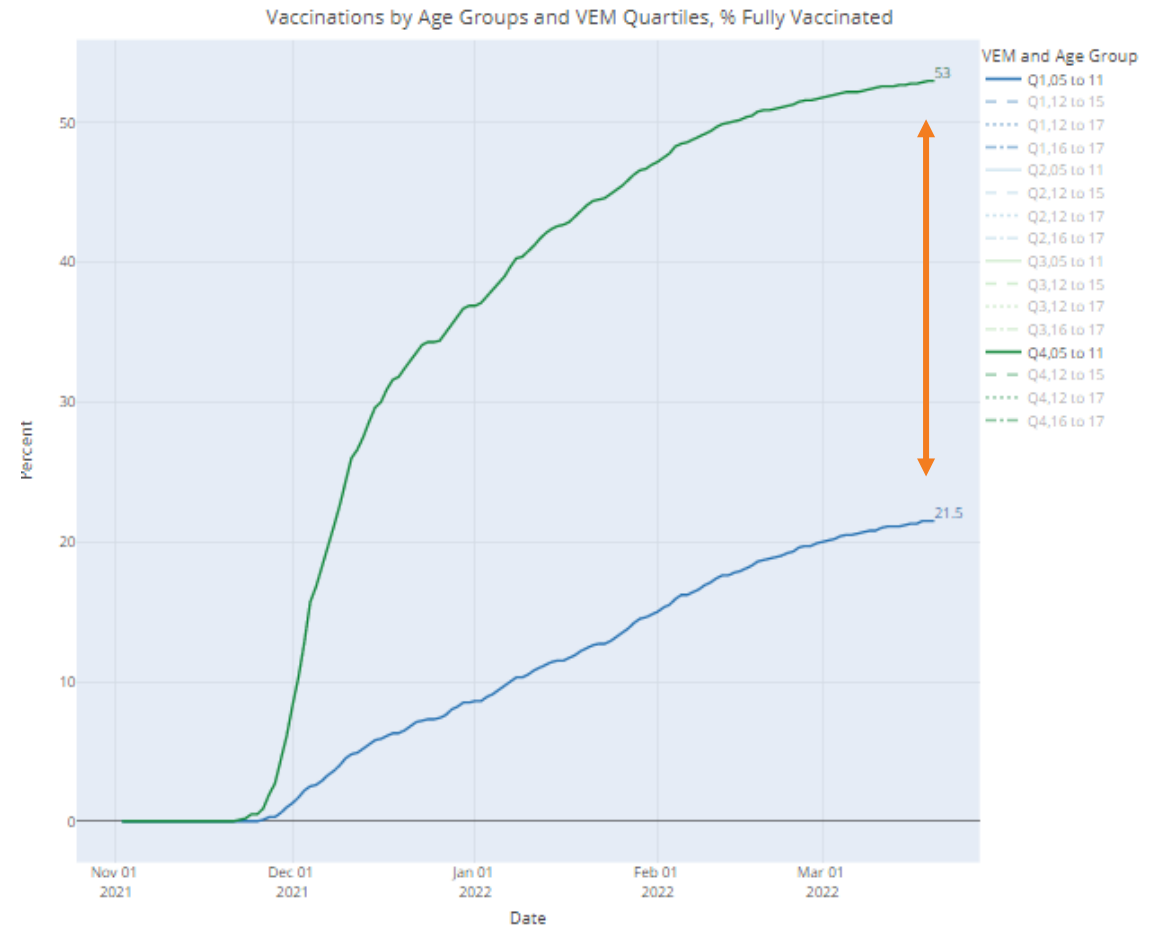
# Statewide 5-to-11 Vaccination Equity

as of March 21, 2022

**53%** Vaccination Rate for *Most Healthy Zip Codes (Q4)*

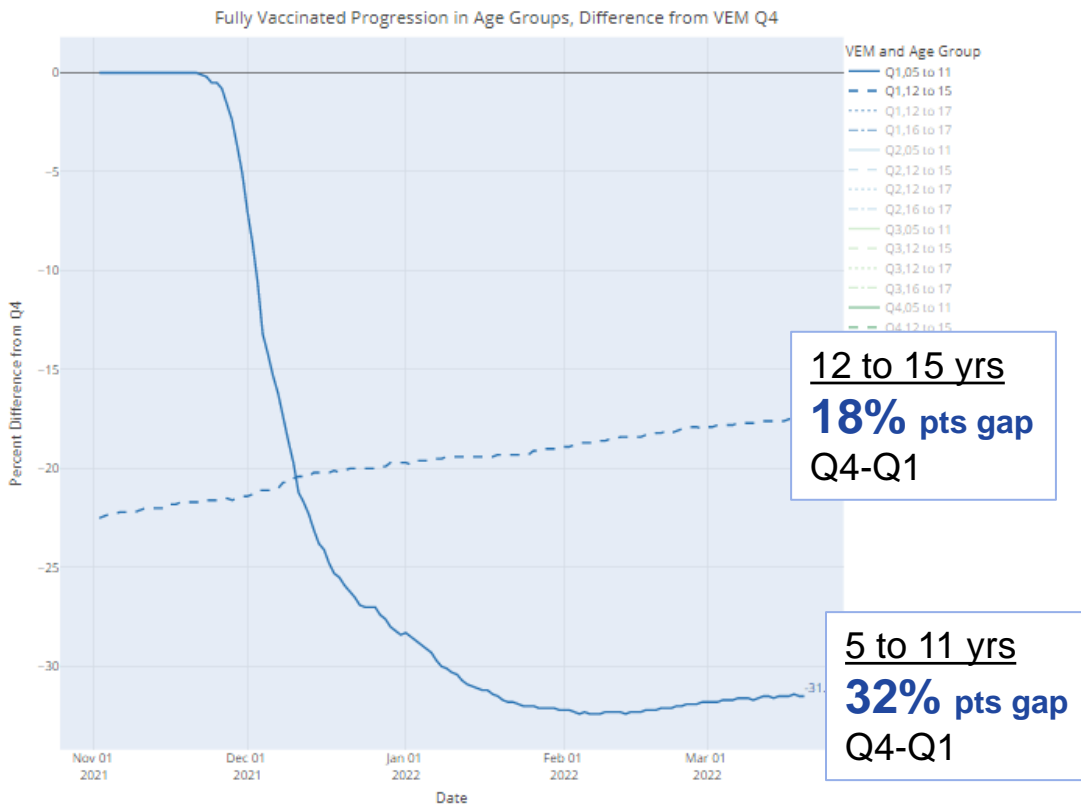
**31% pt gap** between **Most** and **Least** Healthy Places

**22%** Vaccination Rate for *Least Healthy Zip Codes (Q1)*

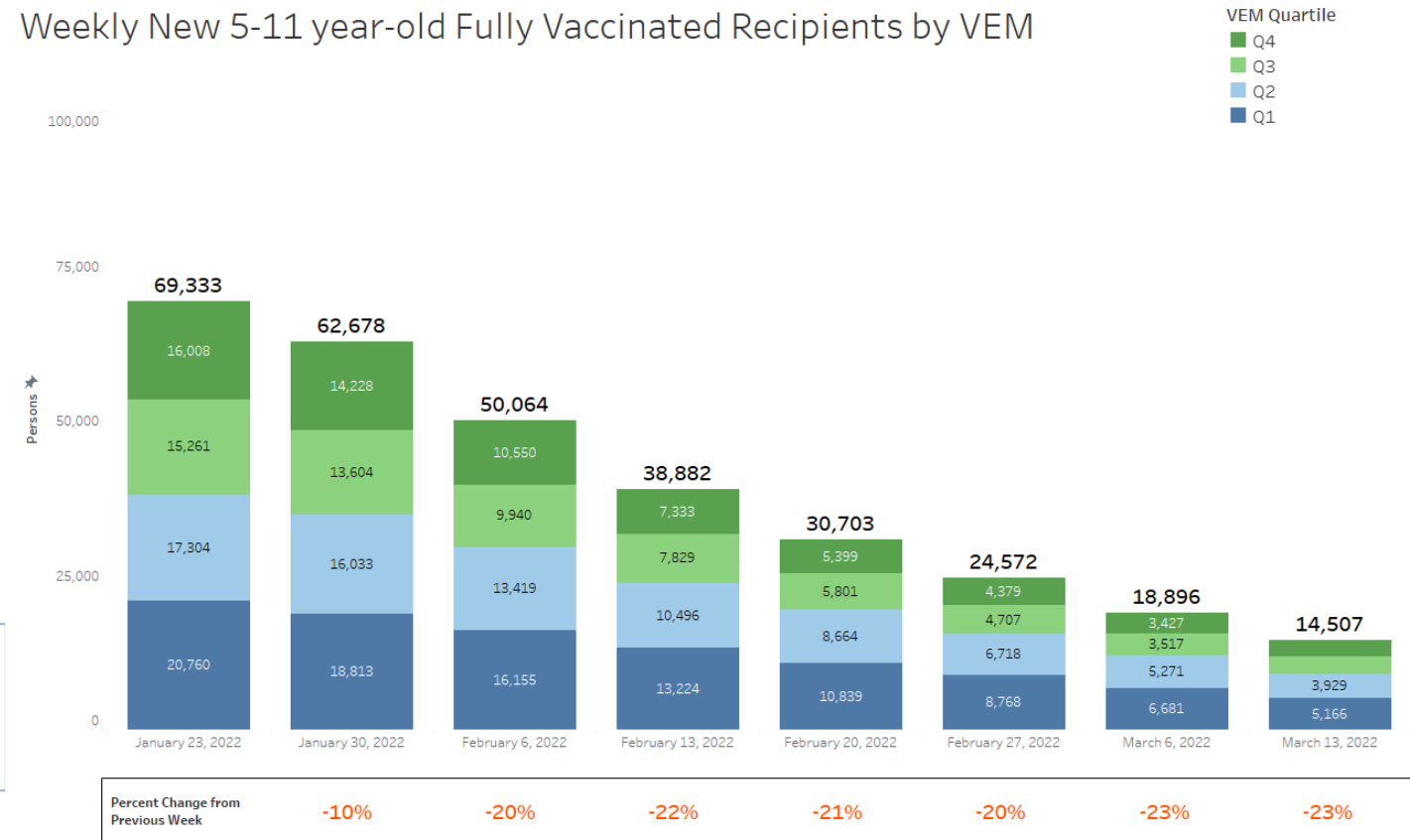


# Persistent Equity Gaps, Declining Demand 5-to-11-year-olds

as of March 21, 2022



Weekly New 5-11 year-old Fully Vaccinated Recipients by VEM



# 5-to-11 Vaccination Rates (VA58 Campaign)

as of March 21, 2022

- Notable regional variation in 5-to-11 vaccination uptake and demand (20% - 61%)



VA58 Region	Count Recipients	Est. Population	% with 1+ dose	Count No Shot
Northern California and the Sierras	18,663	92,665	20%	74,002
Inland Empire	99,874	450,582	22%	350,708
Central Valley-South	64,421	284,782	22%	220,361
Central Valley-North	43,762	179,102	24%	135,340
Orange County	98,008	272,060	36%	174,052
Los Angeles	320,741	866,625	37%	545,884
Central Coast	75,365	202,030	37%	126,665
<b>Statewide</b>	<b>1,349,853</b>	<b>3,518,950</b>	<b>38%</b>	<b>2,169,097</b>
Greater Sacramento Region	82,362	213,137	38%	130,775
Border Region	170,608	344,905	49%	174,297
Bay Area	376,049	613,062	61%	237,013

\*VA58 regions listed in ascending order of % w/ 1+ dose (lowest to highest);

Note: region boundaries determined for campaign outreach based on a combination of geographic and demographic factors

# Data Summary

as of March 21, 2022

## Statewide Trends – modest increase, rates slowing

**72.5 Million** doses administered

**-11%** change in new doses from previous week

## Equity Metrics (VEM) - no change

**23% pt** gap for boosters

**31% pt** gap for 5-to-11-year-olds

## Regional Metrics – considerable variation

**41% pt** difference between highest and lowest regional 5-to-11 vaccination rates

## Ongoing Data Work

Improved Geographic Data (Region-Zip)

Pediatric Access (VFC)

Race/Ethnicity Quality Improvement

Population Denominators

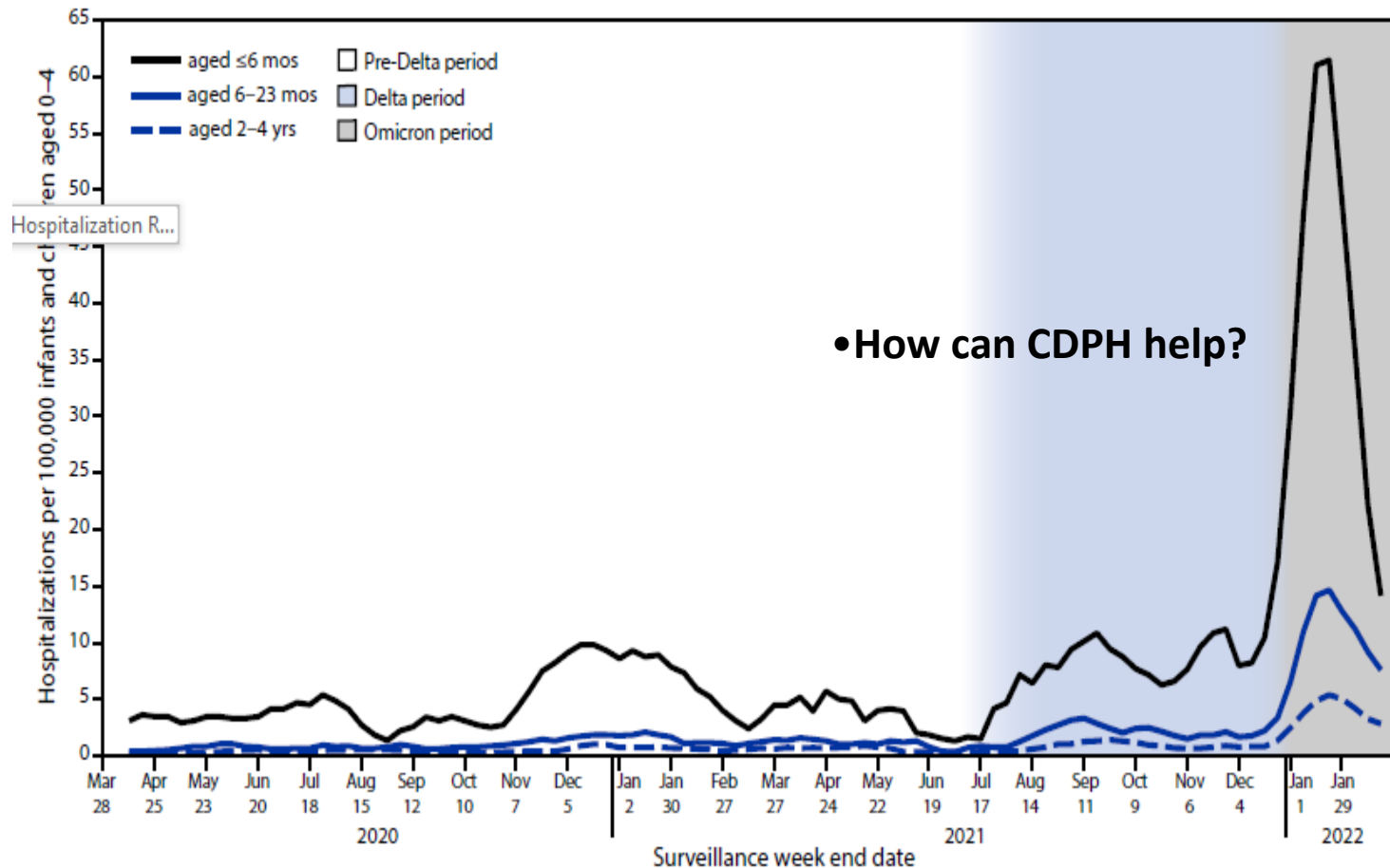
# Clinical Update

Caterina Liu, M.D., CDPH



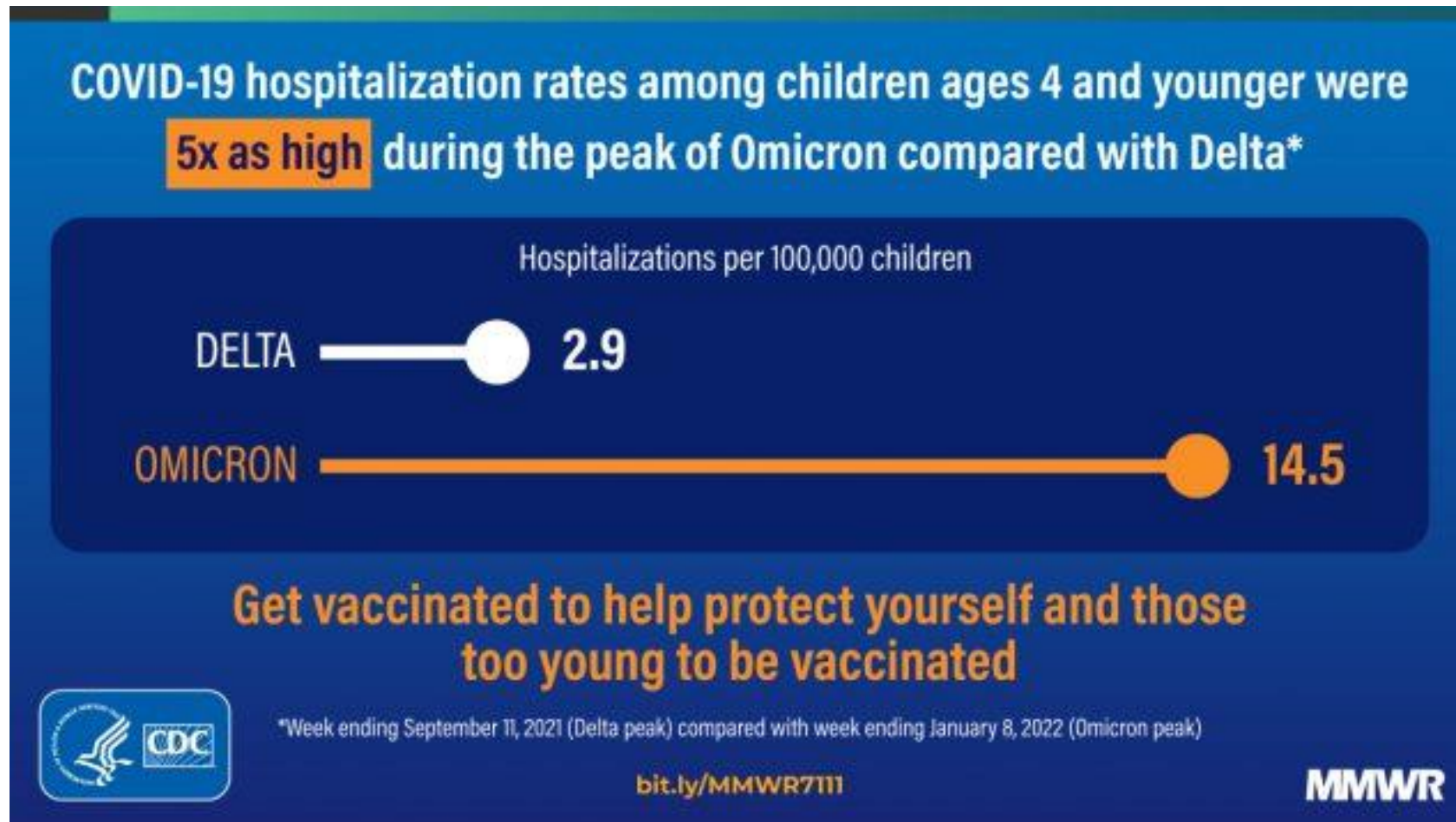
# U.S. Data: COVID-19 Hospitalization Rates of Young Children

FIGURE. COVID-19-associated hospitalization rates\* among infants and children aged 0–4 years, by age group (3-week moving average) — Coronavirus Disease 2019–Associated Hospitalization Surveillance Network, 14 states,<sup>†</sup> March 2020–February 2022<sup>§</sup>



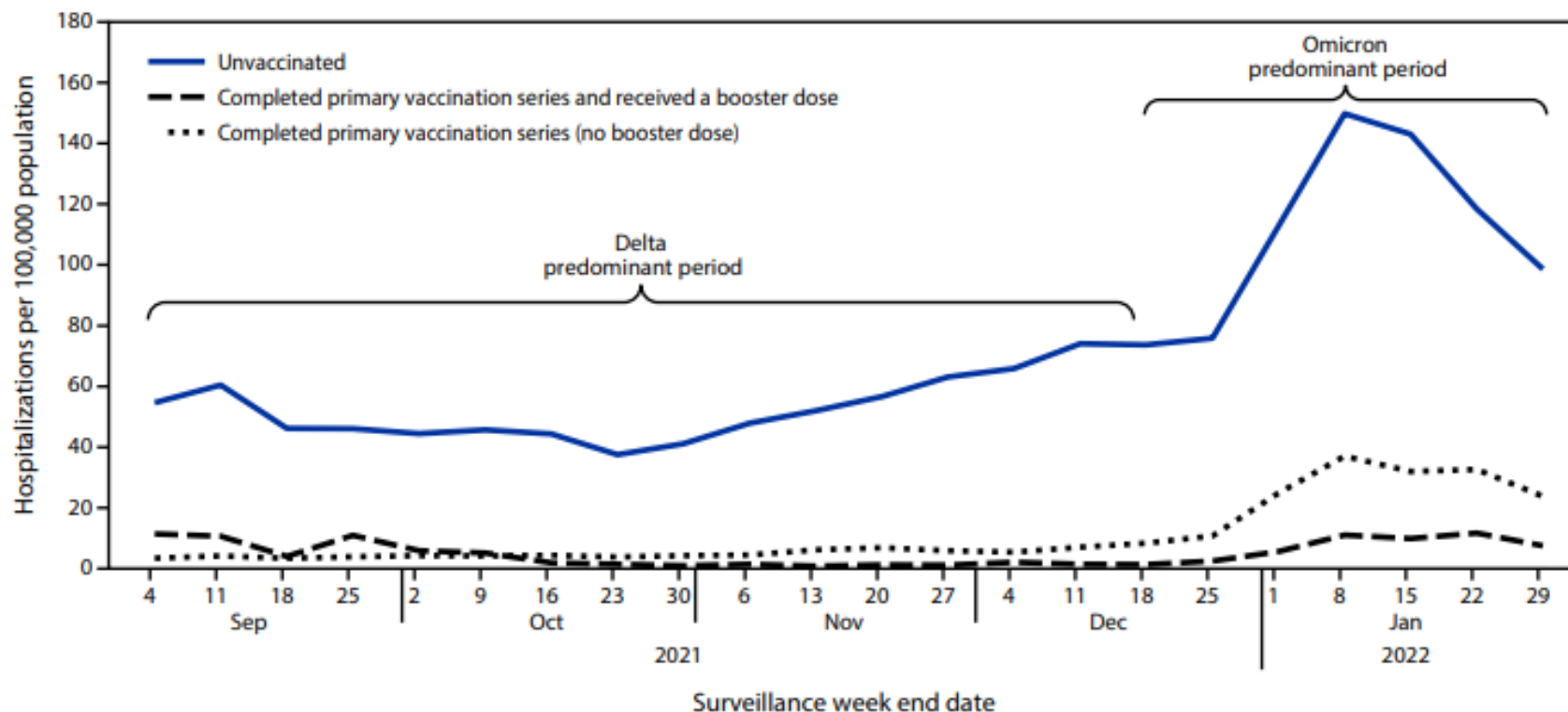
- Peak hospital and ICU admission rates during Omicron higher than peak rates during Delta in all age groups.
- Hospital length-of-stay during Omicron was shorter by 0.5 day ( $p=0.002$ ) during Omicron compared to Delta.
- The proportion of hospitalized requiring ICU admission was lower during Omicron vs Delta (21% vs 27%,  $p=0.02$ )
- 64% of hospitalized children had no documented underlying medical condition

# U.S. Data: COVID-19 Hospitalization Rates of Young Children



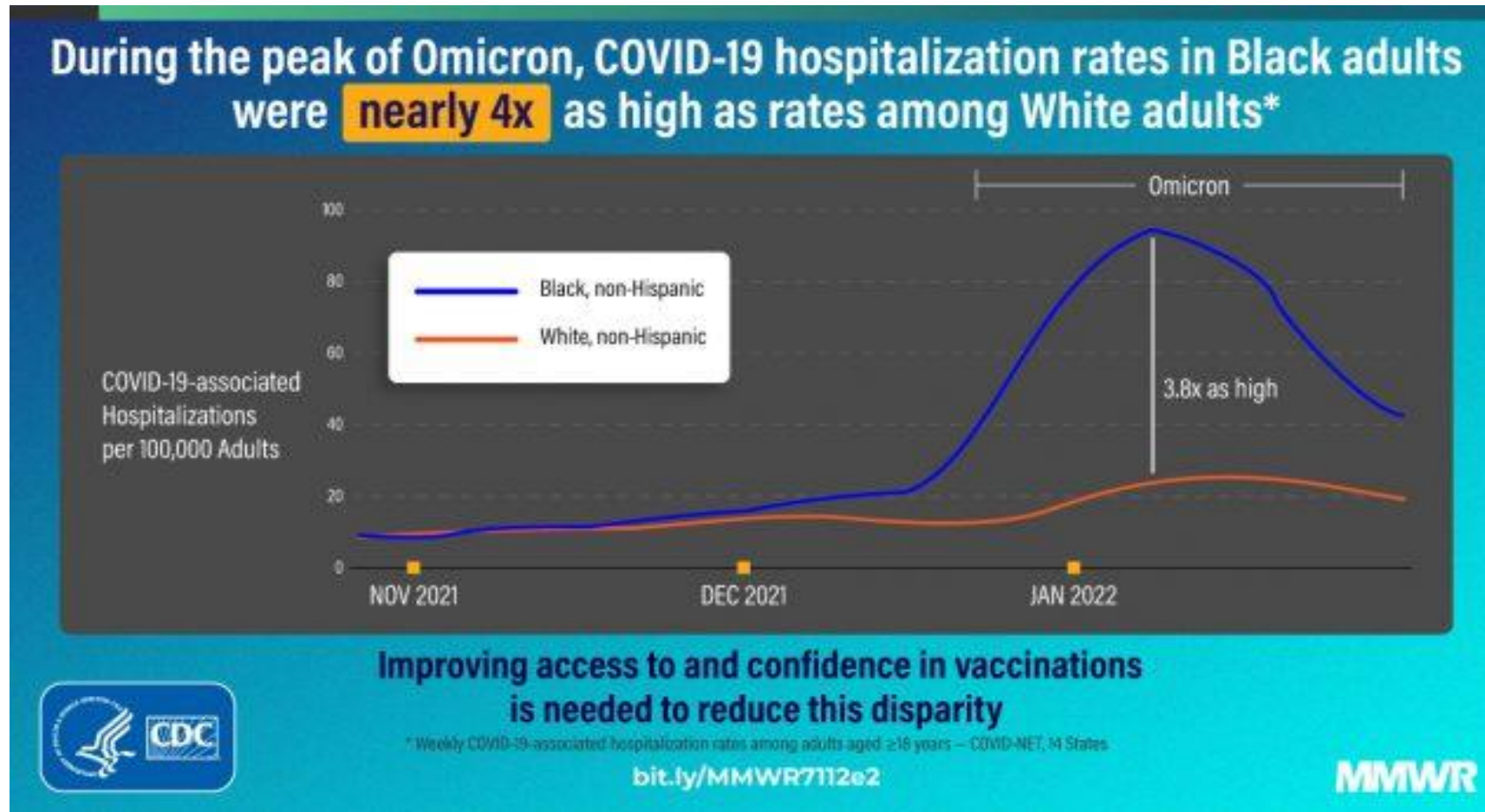
# U.S. Data: COVID-19 Hospitalization Rates of Adults

FIGURE 2. Weekly age-adjusted rates of COVID-19-associated hospitalizations among adults aged  $\geq 18$  years, by vaccination status\* — COVID-19-Associated Hospitalization Surveillance Network, 13 states,<sup>†</sup> September 4, 2021–January 29, 2022<sup>§</sup>



- Cumulative hospital rate during Omicron was 12x higher among unvaccinated adults compared to those boosted and 4x higher compared to those with primary series and no booster.
- Among all adults, median hospital length-of-stay during Omicron was shorter by 1 day ( $p < 0.01$ ) during Omicron compared to Delta.

# U.S. Data: COVID-19 Hospitalization Rates of Adults



The proportion of Black adults among those unvaccinated & hospitalized increased from 25.2% (Delta) to 31% (Omicron).



# U.S. Data: mRNA Vaccine Effectiveness (VE) vs Omicron-Associated Severe Outcomes in Adults

TABLE 2. Effectiveness of COVID-19 mRNA vaccines against COVID-19-associated invasive mechanical ventilation or in-hospital death — 21 hospitals, 18 states,\*† March 2021–January 2022

Group/Characteristic	No. of vaccinated case-patients with IMV or death/ total no. of case-patients (%)	No. of vaccinated control-patients/ total no. of control-patients (%)	Vaccine effectiveness, % (95% CI)
All variant periods <sup>§</sup>	307/1,440 (21.3)	4,020/6,104 (65.9)	90 (88–91)
Variant period, <sup>¶</sup> no. of doses			
Pre-Delta, 2 doses	13/259 (5.0)	893/1,738 (51.4)	95 (90–97)
Delta, 2 or 3 doses	235/1,027 (22.9)	2,741/3,865 (70.9)	89 (87–91)
2 doses, median = 159 days after dose 2	218/1,010 (21.6)	2,402/3,526 (68.1)	88 (86–90)
3 doses, median = 35 days after dose 3	17/809 (2.1)	339/1,463 (23.2)	95 (91–97)
Omicron, 2 or 3 doses	59/154 (38.3)	386/501 (77.0)	86 (79–91)
2 doses, median = 256 days after dose 2	46/141 (32.6)	193/308 (62.7)	79 (66–87)
3 doses, median = 60 days after dose 3	13/108 (12.0)	193/308 (62.7)	94 (88–97)

- VE against invasive mechanical ventilation (IMV) and death remained high during Delta and Omicron periods.
- Vaccinated case-patients who required IMV or died were more likely to be older (69 vs 55 yrs), live in LTCF (11% vs 2%), have an immunocompromising condition (40% vs 10%), and/or have multiple chronic medical conditions when compared with unvaccinated case-patients.

# U.S. Data: mRNA Vaccine Effectiveness (VE) vs Omicron Severe Outcomes in Adults



**COVID-19 mRNA vaccines help protect against the most serious COVID-19 outcomes, even during Omicron\***

Adults who received 3 doses of a COVID-19 vaccine were **94% less likely** to be put on a ventilator or die from COVID-19 compared with adults who were not vaccinated

**Stay up to date with COVID-19 vaccines**

\* Among adults aged 18 years and older hospitalized at 21 U.S. medical centers during March 11, 2021–January 24, 2022

[bit.ly/MMWR7112e1](https://bit.ly/MMWR7112e1)

The infographic features a green background with white and yellow text. On the right side, there is a detailed illustration of a medical ventilator with a monitor and various tubes. The CDC logo is in the bottom left corner, and the MMWR logo is in the bottom right corner.

# Summary of COVID-19 Vaccine Studies

- COVID-19 hospitalization rates in children and adults were higher during the Omicron period compared to the Delta period.
- COVID-19 vaccines remain highly protective among adults against hospitalization caused by Omicron infection.
- Vaccine effectiveness against severe outcomes (IMV and death) caused by COVID-19 infection is high among vaccinated adults.
- CDC recommends all persons eligible for COVID-19 vaccination to get vaccinated and stay up to date with vaccination to protect themselves and those not eligible for vaccination.

# FDA Vaccines and Related Biological Products Advisory Committee (VRBPAC) Meeting April 6, 2022



- This meeting is intended to assist the agency in developing a general framework that will inform its regulatory decision-making on:
  - What might warrant updating the composition of COVID-19 vaccines to address specific variants
  - Timing and populations for COVID-19 vaccine booster doses in the coming months
- No vote is planned at this meeting and there will not be any discussion of any product specific applications.



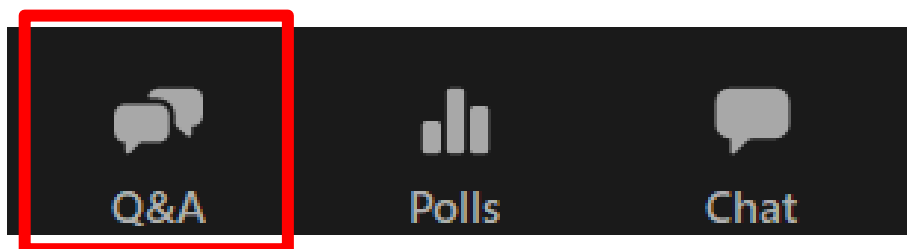
# Vaccine products possibly up for review by the FDA in the coming months

**Stay-tuned for updates. Much is uncertain.**

- Pfizer
  - EUA for 4<sup>th</sup> dose/2<sup>nd</sup> booster for adults (65+ years)  
[\[Pfizer press release – March 15, 2022\]](#)
  - Full licensure for adolescents (12-17 years)
  - EUA for 3<sup>rd</sup> dose for 5-11 years
  - EUA for children under 5 years
- Moderna
  - EUA amendment for 4<sup>th</sup> dose/2<sup>nd</sup> booster for adults (18+ years)
  - [\[Moderna press release – March 17, 2022\]](#)
  - EUA for adolescents or children
- Novavax
  - EUA for adults (18+ years)  
[\[Novavax press release – January 31, 2022\]](#)

# Provider Office Hours Q&A

**During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.**



# Storage & Handling

Kate McHugh, CDPH

# Excess Ancillary Supplies

- Supplies cannot be sent back to McKesson.
- Supplies can be used elsewhere in your clinic for non-COVID vaccine activities.
- Supplies can be given to another provider.
  - There is a national shortage of normal saline so other providers may want your excess Pfizer diluent if you no longer have the corresponding vaccine!
- Vaccine cards can be shredded if you have a large excess supply and don't foresee being able to use them for lost cards or future vaccinations.

# Janssen Shelf-Life Extension

- Shelf life extended from 6 months to 9 months.
- Decision is based on data from ongoing stability assessment studies, which have demonstrated that the vaccine is stable at 9 months when refrigerated at temperatures of 2° – 8° Celsius.
- Applies to ***inventory dated to expire on March 7, 2022, or later.***
- Vaccine providers should visit the [Janssen COVID-19 Vaccine Expiry Checker](#) webpage to confirm the expiration dates.
- [Expiration Extension Communication from Call Center](#)

# Product Guide

- [COVID-19 Vaccine Product Guide \(eziz.org\)](https://eziz.org)
- Review the product guide for storage/handling information about the upcoming Pfizer vaccine for 6 months – 4 years.
- CDPH will start reviewing the information with providers in subsequent calls so we can start preparing again!

# Vaccine Management

Claudia Aguiluz, CDPH

# myCAvax Release 23 Updates For Providers

## Multi-Line Ordering

- ✓ New Ordering interface gives Providers the ability to Order multiple products in one transaction.
- ✓ VaccineFinder Inventory Information is available!
- ✓ Order Increments can guide you on how much product to order for the different products and order types.
- ✓ You can create a Draft Order and bring the Draft back to the Multi-Line Ordering interface when it's ready to be placed.
- ✓ Opt-Out of Ancillary Kits for Moderna and Janssen directly in the interface!
- ✓ Providers will only be required to enter a Lot Number and Expiration date for on-hand inventory when the on-hand inventory entered is greater than 0.

## Site Visits

- ✓ List Views have been created to show Site Visit information.

## Order Holds

- ✓ If your order is placed on a CDPH hold, and the Status Reason is 'Outdated Vaccine Finder Data', you will receive an email detailing why the order was placed on hold.

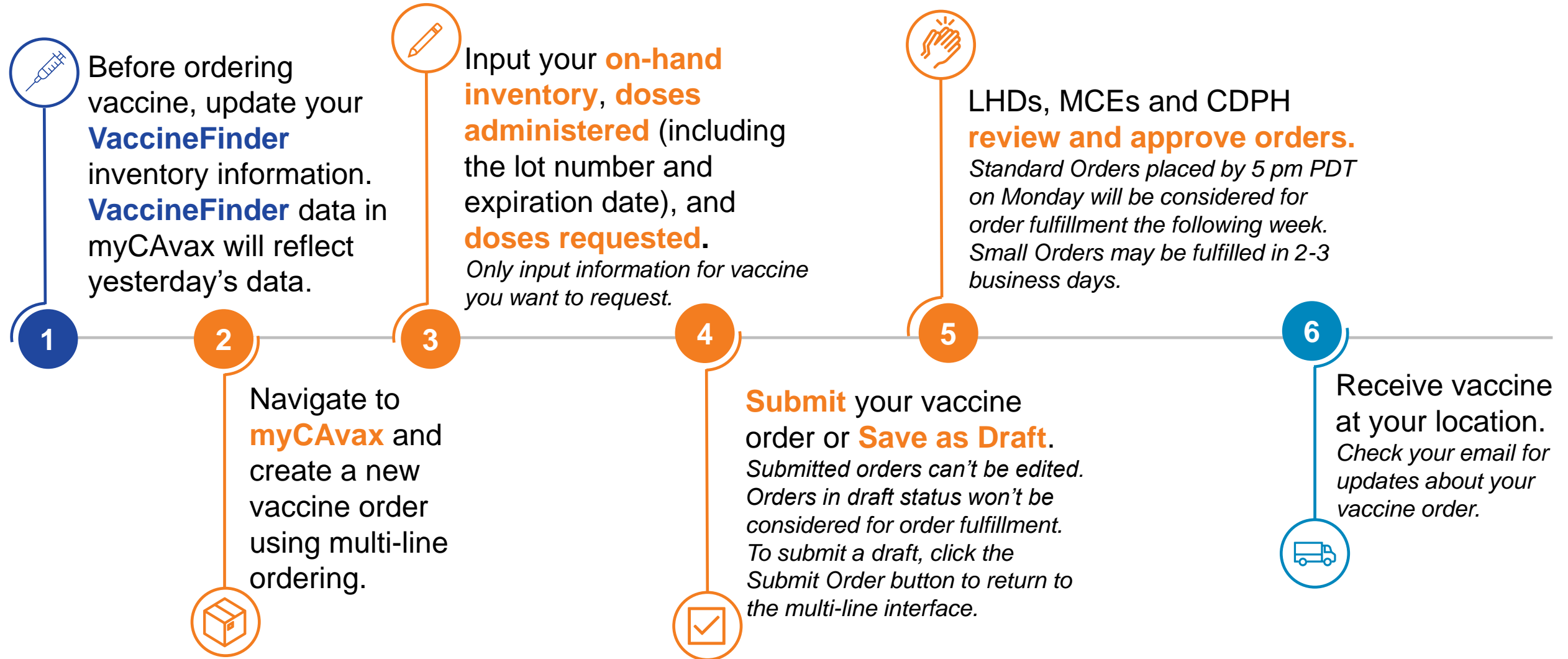
## Vaccine Marketplace

- ✓ Vaccine Marketplace posts can now be marked with the status "In-Progress".
- ✓ New fields have been added to Vaccine Marketplace posts:
  - ✓ Transportation Assistance Required
  - ✓ Transportation Logger Required
  - ✓ Transportation Container Required



# Release 23 – Now Live! Vaccine Ordering Screen

## New Changes for Providers



# Ordering Vaccines

## When Submitting a Vaccine Order Request

***Please keep these points in mind:***



- ✓ Check inventory on hand first; order what's needed based on current and future vaccination efforts; re-order weekly or as needed.
- ✓ Vaccines will ship to the shipping address of the provider location selected on your order.
- ✓ Plan to report *doses administered* (since previous order) and *doses on hand* (quantities by lot number and expiration dates) — **only for vaccine products you intend to order.**
- ✓ **New:** Your Reported Inventory to VaccineFinder will be pulled automatically each morning and reflected on your order; note that date and quantity reflected will be for the prior day; if inventory is incorrect, [report your inventory to VaccineFinder](#).
- ✓ Request doses in multiples, according to vaccine packaging (vial size for small order requests).
- ✓ *For large off-site events that can administer the minimum order:* ship vaccines to arrive at least the day before the event.
- ✓ *For mobile clinics, PODs, and temporary sites that lack a shipping address:* vaccines must be received at the primary location and transported to the clinic.

# APPENDIX

# myCAvax – Known Issues - *Updated 3/17*



## Known Issues

### **Users Unable to Edit Certain Fields on the Distribution Shipments they Create**

- ✓ We will fix an issue where LHD users are unable to edit the “Lot Number” and “Lot Expiration Date” fields for Distribution Shipments that they created through Small Order Fulfillment.

### **Updates to Default Navigation Bar**

- ✓ The default navigation bar will be updated for LHD/Admin users to enhance visibility into the most relevant tabs. For example, you will find ‘Vaccine Order Review’ and ‘Orders Fulfillment’ as some of the first few options when in Admin view.



## Workaround/Next Steps

- ✓ Fix: 4/7/2022

- ✓ Fix: 4/7/2022
- ✓ If you have customized your navigation bar, you will not lose the custom changes you made, but you may notice some new links added to the very bottom of the ‘More’ list. If you would like to revert your changes and receive the new custom default navigation, click the ‘Pencil’ icon next to the navigation bar and click ‘Reset Navigation to Default’.

# Wrap-up

Leslie Amani, CDPH

# Additional Support

## Type of Support

## Description

Updated 12.29.21



### COVID-19 Provider Call Center

The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.

- Email: [covidcallcenter@cdph.ca.gov](mailto:covidcallcenter@cdph.ca.gov)
- Phone: (833) 502-1245, Monday through Friday from 8AM–6PM



### Enrollment Support

For Provider enrollment support, please contact myCAvax Clinic Operations at

- Email: [myCAvaxinfo@cdph.ca.gov](mailto:myCAvaxinfo@cdph.ca.gov)



### myCAvax Help Desk

Dedicated staff provide up-to-date information and technical support on the myCAvax system.

- Email: [myCAvax.HD@Accenture.com](mailto:myCAvax.HD@Accenture.com)
- Phone: (833)-502-1245, option 3, Monday through Friday 7AM–7PM, Saturday and Sunday 8AM-1PM

For training opportunities: <https://eziz.org/covid/education/>



### My Turn Clinic Help Desk

For **onboarding support** (those in the process of onboarding): [myturnonboarding@cdph.ca.gov](mailto:myturnonboarding@cdph.ca.gov)

For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: [MyTurn.Clinic.HD@Accenture.com](mailto:MyTurn.Clinic.HD@Accenture.com) or (833) 502-1245, option 4: Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM.

For job aids, demos, and training opportunities: flu at <https://eziz.org/covid/myturn/flu/> and COVID at <https://eziz.org/covid/myturn/>



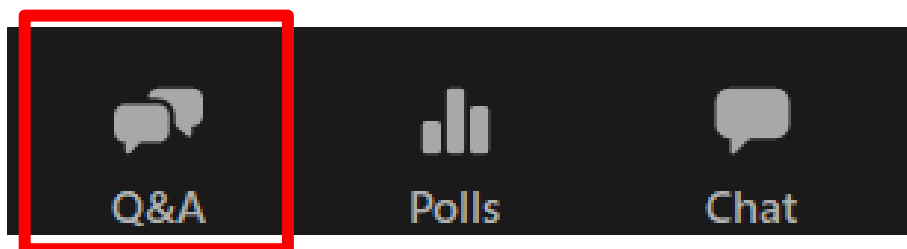
### Archived Communications

For archived communications from the COVID-19 Provider Call Center about the California COVID-19 Vaccination Program visit

- Website: [EZIZ Archived Communications](#)

# Provider Office Hours Q&A

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# Thank you!



**Monday:**

**My Turn myCAvax Office Hours**

Next session: Monday, March 28, at 12:00 PM

**Friday:**

**Provider Office Hours**

Next session: Friday, April 1, at 9:00 AM

Thank you to Provider Office Hours' Planning Team: Leslie Amani, Rachel Jacobs, Blanca Corona, and Hailey Ahmed.