

# Welcome to California COVID-19 Vaccination Program Friday Provider Office Hours

Friday, March 4, 2022

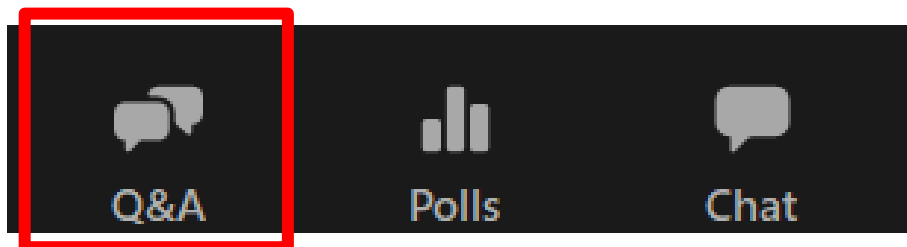


**Vaccinate ALL 58**

Together we can end the pandemic.

# Provider Office Hours Q&A

**During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.**



# Housekeeping

## Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

## Reminder to Attendees:



Today's session is being recorded. Access today's slides and archived presentations at:  
<https://eziz.org/covid/education/>



If you have technical difficulties, please contact [Rachel.Jacobs@cdph.ca.gov](mailto:Rachel.Jacobs@cdph.ca.gov)

# Agenda: Friday, March 4, 2022

No.	Item	Speaker	Time (AM)
1	Welcome & Announcements	Leslie Amani (Moderator)	9:00 – 9:05
2	Communications	Sean Lemar (CDPH)	9:05 – 9:10
3	Vaccine Administration	Elizabeth Reosti (CDPH)	9:10 – 9:15
4	Clinical Update	Caterina Liu, M.D. (CDPH)	9:15 – 9:20
Q&A			9:20 – 9:30
5	Storage & Handling	Kate McHugh (CDPH)	9:30 – 9:35
6	Vaccine Management	Eric Norton (My Turn) and Claudia Aguiluz (CDPH)	9:35 – 9:45
7	Wrap Up & Resources	Leslie Amani (Moderator)	9:45 – 10:00
Q&A			

# Announcements

Leslie Amani, CDPH



# Public Health Officer Order



TOMÁS J. ARAGÓN, M.D., Dr.P.H.  
State Public Health Officer & Director



GAVIN NEWSOM  
Governor

## Updates as of February 22, 2022:

- Allows for workers with completed primary series vaccination and recent infection to defer booster dose by up to 90 days from infection.

## State Public Health Officer Order of February 22, 2022

Since the start of the pandemic, CDPH has led with science and data to better understand this disease. There has been a growing body of evidence suggesting that a combination of history of SarsCoV2 vaccination and infection can lead to a strong "hybrid" immunity after recovery from infection. Additionally, there is immunological data suggesting that allowing an adequate interval between an infection and a COVID-19 vaccination dose may be important to allow quality immune memory.

Vaccines continue to remain the most critical aspect of moving our communities out of this pandemic. They lower risk of getting and spreading the virus that causes COVID-19 and also prevent serious illness and death. They are critical for building a foundation of individual and herd immunity, especially while a portion of our population continues to be unvaccinated. According to the CDC "... getting a COVID-19 vaccination is a safer and more dependable way to build immunity to COVID-19 than getting sick with COVID-19. COVID-19 vaccination causes a more predictable immune response than infection with the virus that causes COVID-19." Conversely, the level of protection people get from COVID-19 infection alone may vary widely depending on how mild or severe their illness was, the time since their infection, which variant they were infected with, and their age. Increasing evidence shows that a combination of infection after completing the primary series of vaccination can build strong hybrid immunity. Thus CDPH is updating its order requiring health care workers to be fully vaccinated and boosted by March 1, 2022 to allow delay of the March 1, 2022 deadline for receiving a booster for covered workers with proof of a recent infection for up to 90 days from date of infection.

Accordingly, amendments to the original State Public Health Officer Order of December 22, 2021, are needed at this time, to reflect current science and understanding as it relates to hybrid immunity in those who are fully vaccinated and then become infected. As we continue to learn more about post-Omicron infection immunity, hybrid immunity, waning immunity in general, and what new variants may evolve, we will continue to reassess COVID-19 vaccine requirements and recommendations.

- [Health Care Worker Vaccine Requirement Q&A](#)
- [All Facilities Letter 21-30.3](#)
- [All Facilities Letter 21-29.3](#)
- [All Facilities Letter 21-34.3](#)
- [All Facilities Letter 21-27.3](#)
- [All Facilities Letter 21-28.3](#)



# CA Digital COVID-19 Vaccine Record



Digital COVID-19  
Vaccine Record

## Welcome to the Digital COVID-19 Vaccine Record (DCVR) portal

Get a digital copy of your vaccine card. Just enter a few details below to get a link to a QR code. Save it on your phone and use it as proof of vaccination wherever you go.

If you are a parent or guardian and have multiple vaccine records associated with a single mobile number or email address, enter each digital vaccine record request separately.

NOTE: If you received your vaccinations from a federal agency (e.g., Department of Defense, Indian Health Services, or Veterans Affairs), you will need to contact those agencies for assistance with your vaccination record.

If you have questions about your Digital COVID-19 Vaccine Record [CA DCVR FAQs](#)

# #CrucialCOVIDConversations on Social Media

**CDPH needs your help on social media to guide the public, answer questions, and fight back against the latest misinformation.**

We are encouraging all healthcare providers to post at least one message on the social media platform of their choice using the hashtag #CrucialCOVIDConversations.

Sample social media posts:

- [Social Media Alert 1](#)
- [Social Media Alert 2](#)







# Pfizer COVID-19 Vaccine Medical Updates & Training Sessions

Date & Time (linked)	Password
<a href="#">Tuesday, March 8 - 12PM</a>	yMMMMnf5U44
<a href="#">Wednesday, March 9 - 9AM</a>	2nWpjWa5H8B
<a href="#">Thursday, March 10 - 9AM</a>	YMeTxT4qf43
<a href="#">Tuesday, March 15 – 12PM</a>	fVJzVYdN326
<a href="#">Wednesday, March 16 – 9AM</a>	jEAtpMcM365
More sessions listed! NOTE: All times listed here are P.S.T.	

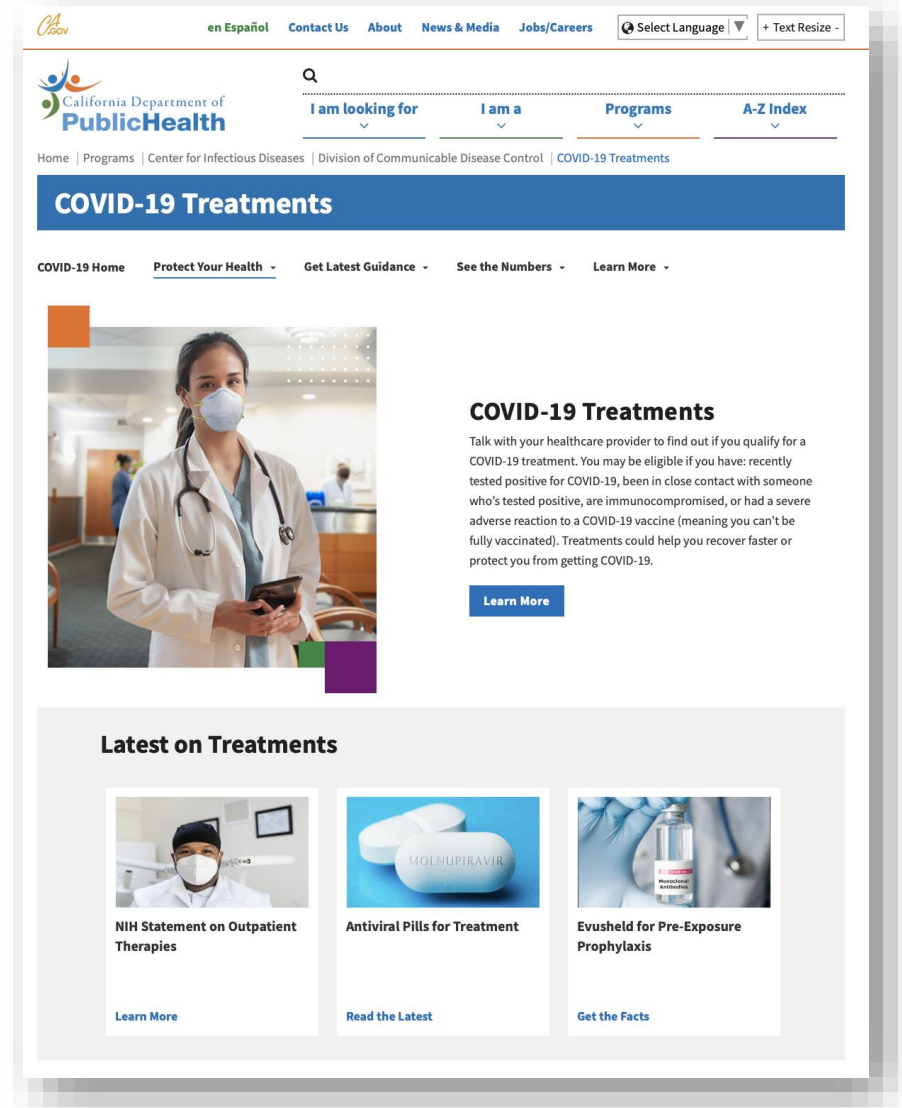
For providers and immunization staff personnel. **Please attend one of these sessions!**

Topics include:

- Introduction of new Controlant Temperature Monitoring Device
- Use of each vaccine presentation, including storage, handling, preparation, and administration for:
  - Ages 5 through 11 Years
  - Ages 12 Years and Older

# CDPH COVID-19 Treatments Webpage

- FAQs for general public and healthcare providers
- Information on allocation, distribution, and ordering
- Drug fact sheets
- Links to further resources
- Linked in the “Protect Your Health” section on the CDPH COVID-19 webpage





# CDPH Masking Guidance



- [Face Coverings Q&A](#)
- [Face Coverings Fact Sheet \(PDF\)](#)
- [Face Mask Tips and Resources](#)
- [Face Shields Q&A \(PDF\)](#)
- [Safe Schools for All Hub](#)
- [More Home & Community Guidance](#)
- [All Guidance](#)
- [More Languages](#)

- Effective March 1, 2022, the requirement that unvaccinated individuals mask in indoor public settings will move to a strong recommendation that all persons, regardless of vaccine status, continue indoor masking.
  - Universal masking shall remain required in specified high-risk settings.
- After March 11, 2022, the universal masking requirement for K-12 and childcare settings will terminate.
  - CDPH strongly recommends that individuals in these settings continue to mask in indoor settings when the universal masking requirement lifts.



# CDPH Masking & COVID-19 Toolkit

- Fact sheets for patients
- Customizable Flyers
- Social Media Graphics
- Resources are available in Spanish

### Masking and COVID-19 in California: When Should You Wear a Mask?

**Wearing a well-fitting face mask with good filtration is an effective way to protect yourself and others from COVID-19.**

- **Masking in indoor public places is strongly recommended for everyone, regardless of vaccination status.**
- **Universal masking is required in specific settings** such as health care facilities, shelters, schools and on all public transportation, outlined below.
- **Some exceptions apply**, such as for children under two years old and individuals with certain medical conditions.

Learn how to [Get the Most Out of Masking](#). Read the state's [full masking guidance](#).

**Wear a Mask on All Public Transportation – and Places like Schools, Healthcare Settings and Shelters**

- Wear a mask on public transportation and in transportation hubs (airports, planes, trains, buses, stations, etc.) – regardless of your vaccination status.
- Masks are also required for everyone working, attending or living in healthcare settings (including long-term care facilities), as well as K-12 schools, childcare, other youth settings, correctional facilities, detention centers, homeless shelters, emergency shelters, and cooling centers.
- Workers must also follow Cal/OSHA rules.
- Surgical masks or higher-level respirators (e.g., N95s, KN95s, KF94s) with good fit are highly recommended.

**Other Things to Consider:**

- Follow all local health rules, which may be more restrictive than statewide rules.
- You cannot be denied service or entry if you choose to wear a mask.
- When choosing a mask – choose a good one. Choose a well-fitting respirator mask (N95, KN95, KF94) if possible. A surgical mask combined with a cloth mask on top is also a good option.

Scan here to read all the Masking Guidelines.

March 1, 2022 • © 2022, California Department of Public Health

### Masking Tips for Children

**An effective mask has both good fit and filtration. Follow these tips to choose the best mask to protect children from COVID-19.**

A good, well-fitting mask helps protect children from COVID-19 and is especially important at school.

An effective mask has both good fit and filtration. It should be snug to the face, cover the nose, and have no gaps around the edges. It should be made with material that filters air well enough to block viruses. Children should be encouraged to wear the best possible mask – one that fits and filters well.

However, the highest quality mask that will be comfortably worn is better than no mask at all.

Most Effective	Effective	Least Effective
• <b>KF94 / KN95</b>	• <b>Medical Mask (Surgical)</b>	• <b>Cloth Mask</b>
• <b>Double Mask</b> (Cloth mask over a medical mask)		(Choose one with three or more fabric layers)
• <b>N95 for older children</b>		

**KF94, KN95 and N95 Respirator Masks**  
KF94 and KN95 masks are available in kids' sizes and offer good fit and good filtration. Be sure ear loops are sized for a snug fit. Carefully check reviews before purchasing online, to avoid counterfeit masks on the market.

**N95s** also provide excellent fit and filtration but will not fit smaller faces. **N95s** in size "small" may fit older children.

**Medical Masks (Including Surgical and Disposable Face Masks)**  
Kid-sized medical masks provide good filtration, but do not provide a tight fit. The fit of a medical mask can be improved with a simple [modification](#) by tying a knot on the ear loops to create a snug fit or using a [mask brace](#). To find a high-quality medical mask, search for "ASTM medical masks for kids."

**Cloth Masks**  
A cloth mask is better than no mask at all and can help reduce the spread of COVID-19. However, many cloth masks fit and filter poorly. The best kid-sized fabric masks have:

- Two layers of tightly woven fabric with a third layer of non-woven fabric (such as polypropylene)
- A nose wire to reduce gaps around the nose
- Adjustable ear loops

Warning: Children younger than 2 years old should **NOT** wear masks due to suffocation risk.

All masks may be safely reused if the ear loops and nose clip provide a snug fit unless they become damaged or dirty.

January 2022 • © 2022, California Department of Public Health




# Stay informed!

## Provider Resources on [eziz.org/covid](https://eziz.org/covid)

### Frequent Content Updates:

- Alerts
- Program Enrollment
- My Turn Onboarding
- Reporting Requirements
- Patient Resources
- Archived Communications
- Education & Support Materials
- More to explore!

California COVID-19 Vaccination ProgramENHANCED BY Google

Program Updates

Program Enrollment

My Turn Onboarding

Vaccine Management


Vaccine Administration


Reporting Requirements


Archived Communications


Patient Resources

### Updates for Providers

FAQ

Provider Office Hours

myCAVax Training

Training Calendar

Alerts:

#### Updated Vaccination Schedule

- Interim Clinical Considerations: Intervals for mRNA Vaccine
- COVID-19 Vaccine Timing by Age (Eligibility Chart)

#### Now Enrolling Providers of Pediatric Services

- Make NO Mistake—COVID-19 Is A Childhood Illness
- Benefits for Primary Care Providers
- Find Information on How to Enroll

#### Children 6 Months to 4 Years – ON HOLD as of 2/11/22

- Pfizer 6M-4Y No Longer Available for Pre-Orders
- Pfizer Training
- Comparison Guide of COVID-19 Vaccine Products

### Featured Resources

#### Tools to Avoid Vaccine Mix-Ups:

- Comparison Guide of COVID-19 Vaccine Products
- COVID-19 Vaccine Timing by Age (Eligibility Chart)
- Vaccine Administration Checklist
- Preventing Administration Errors
- Coadministration of COVID-19 Vaccine with Other Vaccines | Tips | Preteens

#### Vaccine Management:

- Upcoming Expiration Dates
- Reporting Doses Spoiled, Expired, or Wasted (including Moderna booster doses)
- Ordering Vaccines | Ordering & Distribution Cadence
- Receiving Redistributed Small Orders
- Vaccine Management Checklist

### Provider Support

#### COVID Call Center

Email: [Program Info](#)  
Phone: (833) 502-1245  
Hours: Mon-Fri, 8AM-6PM

Contact us for questions about the program or help with accessing documents.

#### myCAVax and My Turn

Email:  
[myCAVax Technical Support](#)  
[MyTurn Onboarding](#),  
[MyTurn Technical Support](#)  
Phone: (833) 502-1245  
Mon-Fri, 7AM-7PM  
Sat-Sun, 8AM-1PM

My Turn Clinic Translation Line:  
(833) 980-3933  
Mon-Fri: 8AM-8PM  
Sun-Sat: 8AM-5PM

#### Vaccines

[Manufacturer Contacts](#)



# COVID-19 Vaccine Provider FAQs

- Answers to provider questions
- Updated weekly: last updated 3/3/2022
- Currently in its 61st iteration!

Updated

**Q: Where can COVID-19 vaccine Providers find up-to-date information on COVID-19 therapeutic treatments, including antivirals, monoclonal antibodies, and anti-inflammatories?**

A: The following links provide up-to-date information on COVID-19 therapeutic treatments:

- [Therapeutic Locator](#) (U.S. Department of Health & Human Services)
- [COVID-19 Treatment Guidelines](#) (National Institutes of Health)
- [COVID-19 Therapeutics](#) (ASPR/HHS)
- [Side-by-side Overview of Outpatient Therapies](#) (HHS)
- [COVID-19 Treatments](#) (CDPH)

**6.3 Q: Should COVID-19 vaccine Providers puncture a new vial to vaccinate a small number of patients when all doses cannot be administered?**

A: Yes. COVID-19 vaccine wastage is expected, may be unavoidable, and will increase as vaccine rollout continues. The CDC recommends COVID-19 Providers administer the vaccine to all eligible patients at vaccination sites, even if this means puncturing a vial at the end of the day. Please see [Missed Vaccine Opportunities & Wastage](#) and [Identifying, Disposing, and Reporting COVID-19 Vaccine Wastage](#) for complete guidance.

## California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers. Providers may also visit [California COVID-19 Vaccination Program](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

### Contents

New and Updated FAQs .....	2
Pediatric Providers .....	3
Vaccine Program Management.....	6
Provider Enrollment .....	8
Ordering.....	9
Distribution/Redistribution .....	10
Vaccine Administration .....	11
Additional Doses for Immunocompromised .....	16
Booster Doses .....	16
Vaccine Storage & Handling.....	18
Inventory.....	19
Reporting .....	20
Costs & Reimbursement .....	22
Communication Resources .....	23

[Provider FAQs on EZIZ, Updated Weekly](#)



# COVID-19 Vaccination Program Webinars and Training for Providers

Week of March 7, 2022

Note: Calendar subject to change

	Monday 3/7	Tuesday 3/8	Wednesday 3/9	Thursday 3/10	Friday 3/11
myCAvax	<a href="#">Previewing Multi-Line Vaccine Ordering</a> 10:00 am – 10:30 am				<a href="#">Provider Office Hours</a> 9:00 am – 10:00 am PW: Immunize!
My Turn			<a href="#">What's New in My Turn</a> 4:00 pm – 5:00 pm		
Combined Office Hours and Events	<a href="#">My Turn and myCAvax Office Hours</a> 12 pm – 1 pm	<a href="#">Pfizer BioNTech COVID-19 Vaccine Training &amp; Education*</a> 12:00 pm – 1:00 pm PW: yMMMMMnf5U44	<a href="#">Pfizer BioNTech COVID-19 Vaccine Training &amp; Education*</a> 9:00 am – 10:00 am; PW: 2nWpjWa5H8B  <a href="#">Pfizer BioNTech COVID-19 Vaccine Training &amp; Education*</a> 9:00 pm – 10:00 pm; PW: YMeTxT4qf43		

\* Pfizer BioNTech COVID-19 Vaccine Training & Education topics vary by day and include the latest information about vaccine storage, handling, preparation, and administration; recent medical updates, healthcare provider resources, and a Q&A session

View On Demand	<ul style="list-style-type: none"><li><a href="#">What's New in myCAvax for Release 21</a> (v. 1/18/22)</li><li><a href="#">Intro to My Turn Onboarding</a> (v. 1/4/22)</li><li><a href="#">Latest Features in My Turn</a> (* Requires My Turn Login)</li></ul>	<ul style="list-style-type: none"><li><a href="#">Provider 101 Account Enrollment: Section A: Organization Application</a> (v. 10/21/21)</li><li><a href="#">Provider 101 Account Enrollment: Section B: Location Application</a> (v. 10/21/21)</li><li><a href="#">Provider Office Hours and MCE Office Hours Archived Sessions</a></li></ul>	<ul style="list-style-type: none"><li><a href="#">Recording a Transfer/Redistribution Report</a> (v. 12/20/21)</li><li><a href="#">Recording a Shipment Incident</a> (v. 12/20/21)</li><li><a href="#">Using Multi-Line Ordering to Request Vaccine in myCAvax</a> (v. 2/23/22)</li></ul>	<ul style="list-style-type: none"><li><a href="#">Recording an Excursion Event</a> (v. 12/20/21)</li><li><a href="#">Recording a Waste Event</a> (v. 12/20/21)</li></ul>
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Help

Website: [www.eziz.org/covid](http://www.eziz.org/covid), [FAQs](#)  
General email: [covidcallcenter@cdph.ca.gov](mailto:covidcallcenter@cdph.ca.gov)  
CDPH Provider Call Center: 1-833-502-1245, 8am-6pm

My Turn email: [myturnonboarding@cdph.ca.gov](mailto:myturnonboarding@cdph.ca.gov)  
myCAvax Help Desk Email: [myCAvax.HD@accenture.com](mailto:myCAvax.HD@accenture.com)  
Phone: (833) 502-1245

# Communications

Sean Lemar, CDPH



# Vaccinate All 58 Vaccine Task Force Comms Updates

## Partner Communications



- Encouraging providers to post on social media about COVID-19 vaccines with the hashtag #crucialCOVIDconversations: **Post today!**
- Working with enrollment team to recruit more pediatric providers
  - Supporting KidsVaxGrant
  - Launching new VFC webpage
  - New recruitment tools: social media assets, posters, etc.
  - WIC and Headstart collaboration on clinics



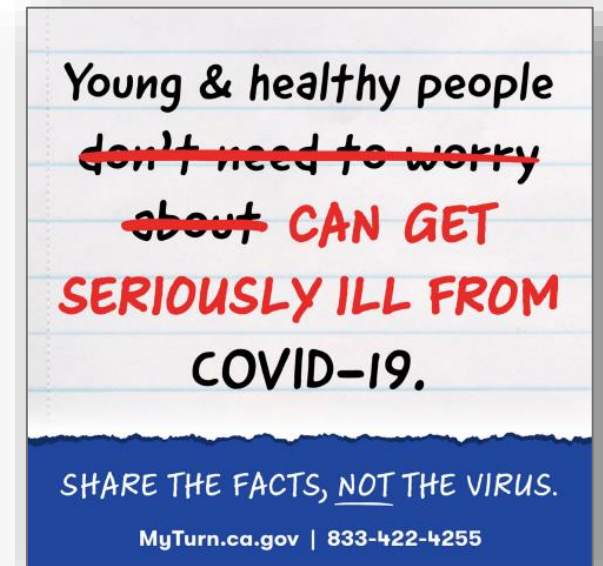
## Public Communications

- Media around masking guidance
- Focusing on the importance of continuing to get children vaccinated and boosters
- Continuing mis- and dis-information campaign
  - New creative assets addressing common misinformation in vaccines, correcting with facts
  - Updated booster content
- Gearing up for next Week of Action: Kids & Youth Vaccines

## Paid Media



- Scheduled Q1 broadcast for urban and rural families, vaccinating 5+, boosters on digital, radio, television, print, and out of home
- Running booster/harm reduction campaigns digital and radio
- Rural 17 Ground Game Media running in print (English/Spanish), transit, digital, & out of home



# Pending AAPI\* Mis/Dis Digital Assets

# Uber OOH\* Creative



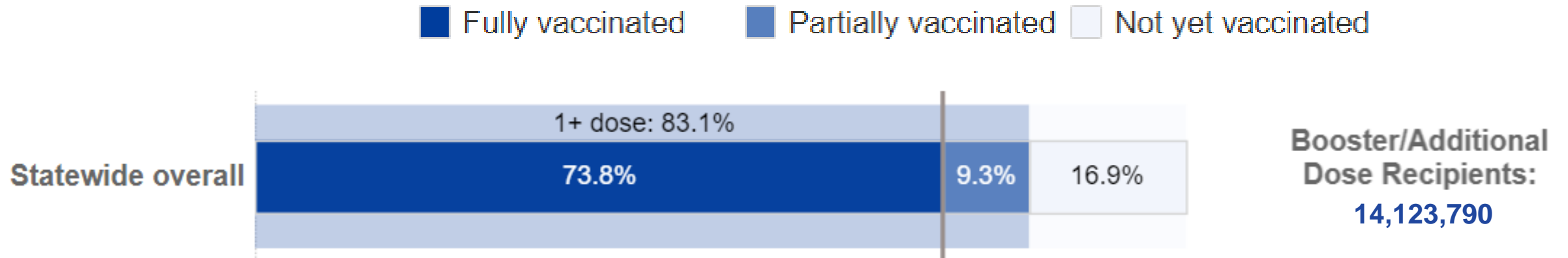
# Vaccine Administration Data

Elizabeth Reosti, CDPH

# Vaccine Administration Summary

as of March 3, 2022

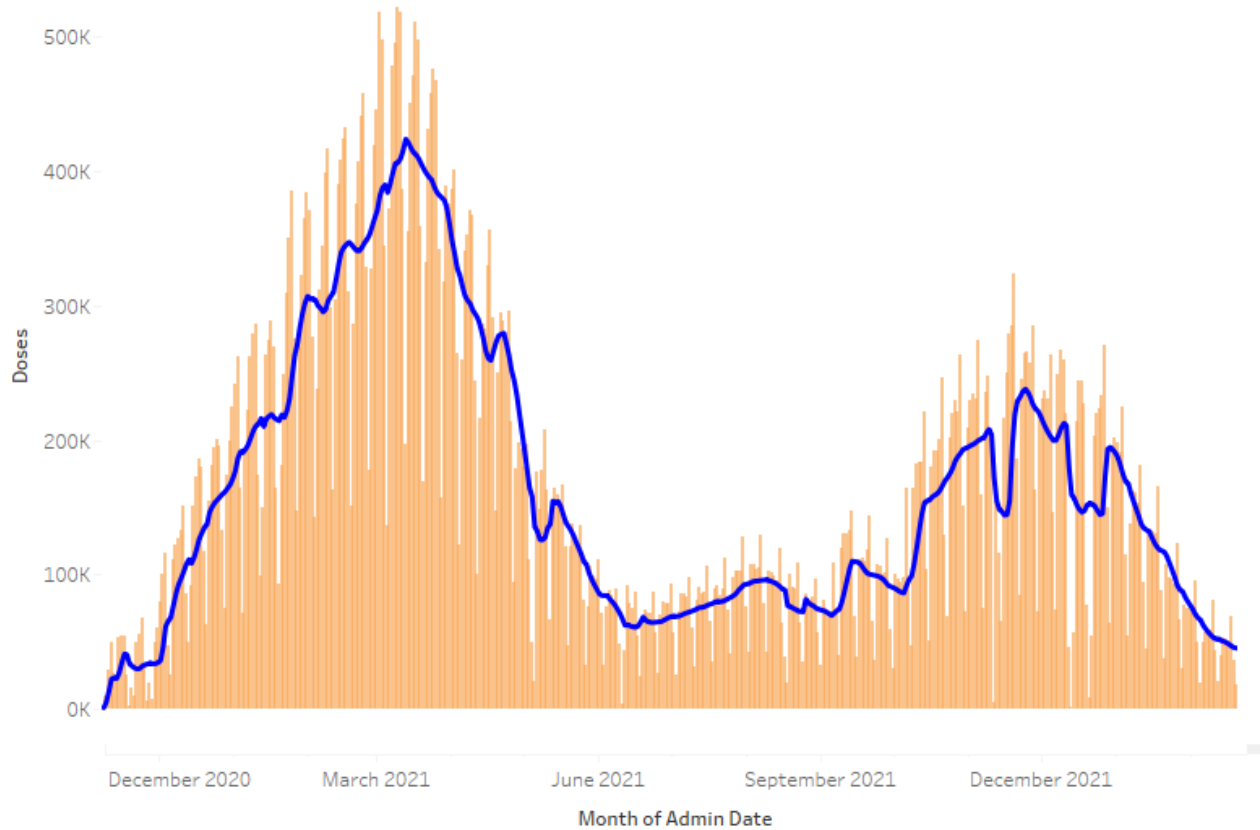
Total Doses Administered: **71,760,121**



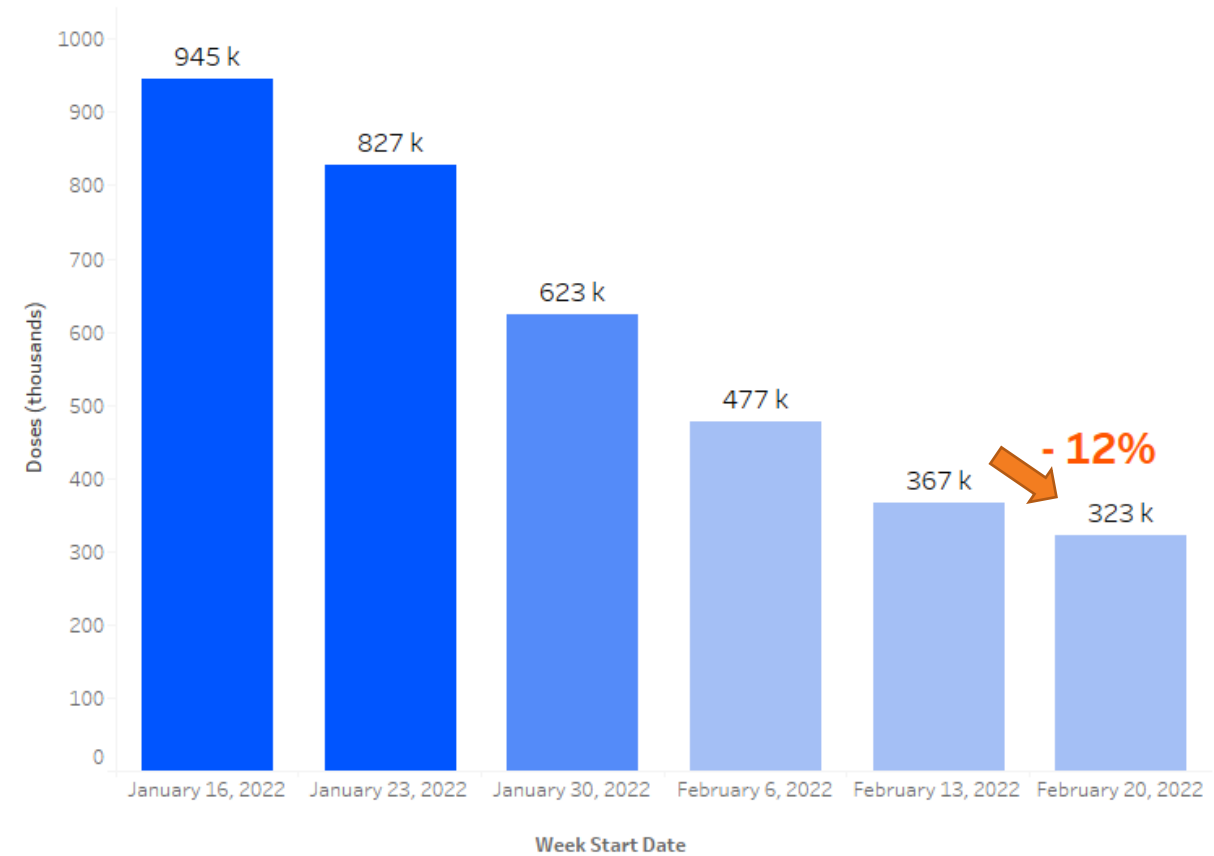
# Trends in Vaccine Administration

as of March 1, 2022

New Doses Administered



New Doses Administered (thousands)

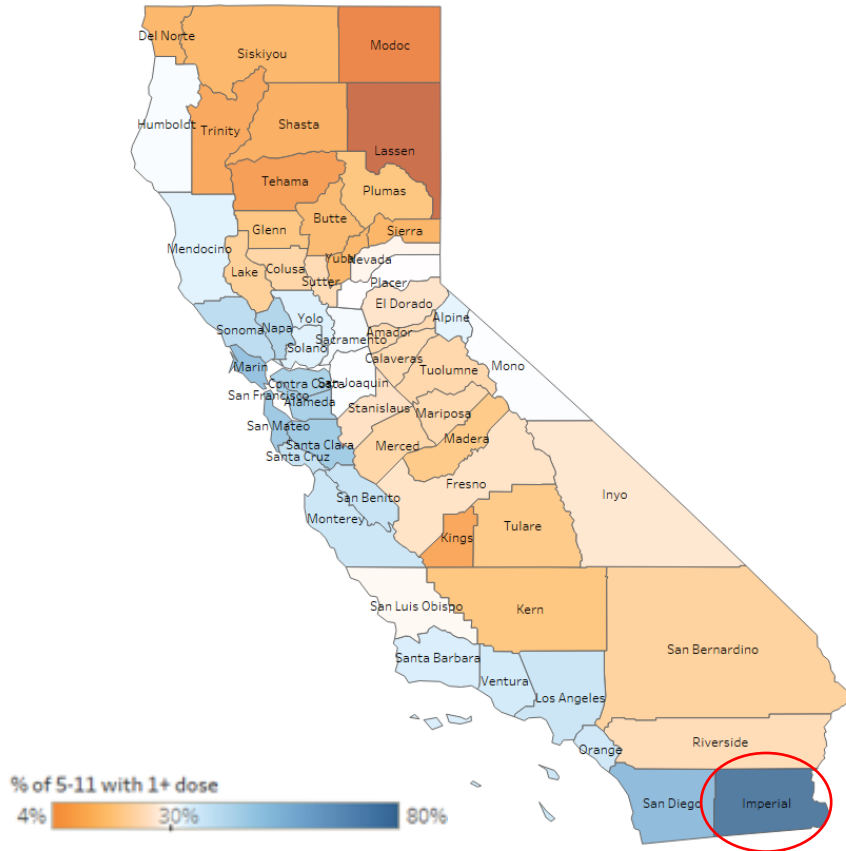




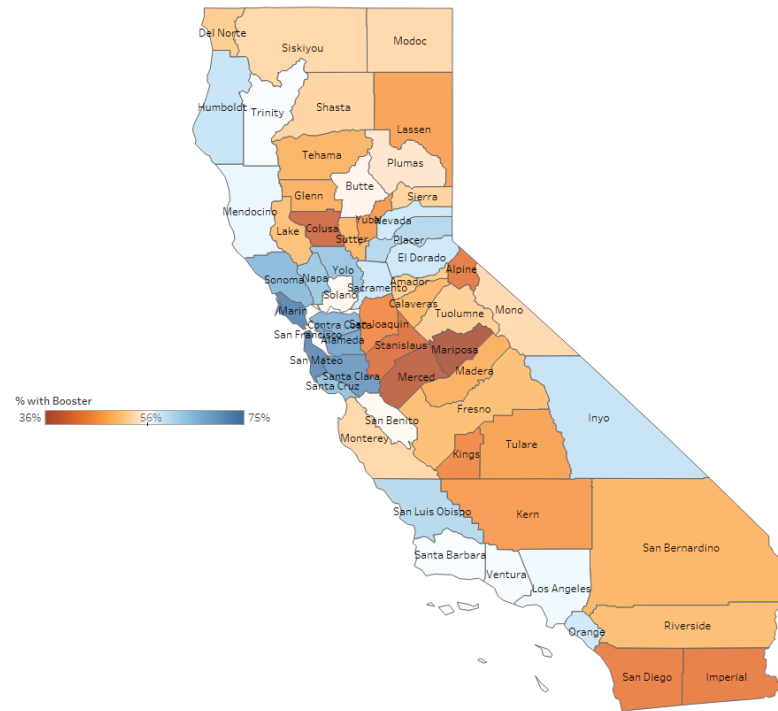
# Geographic Vaccination Rates

as of March 1, 2022

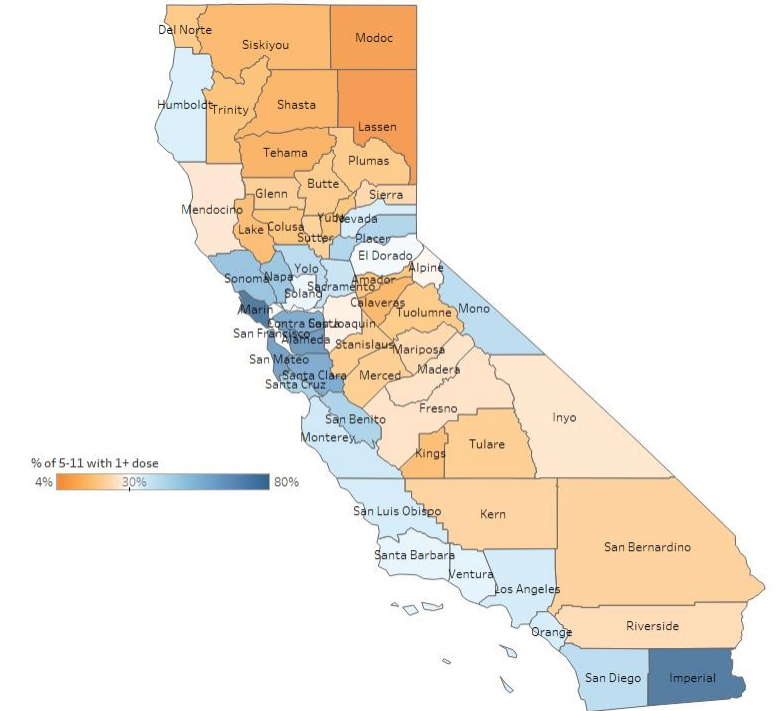
## 5+ Vaccination Rates



## Booster Rates



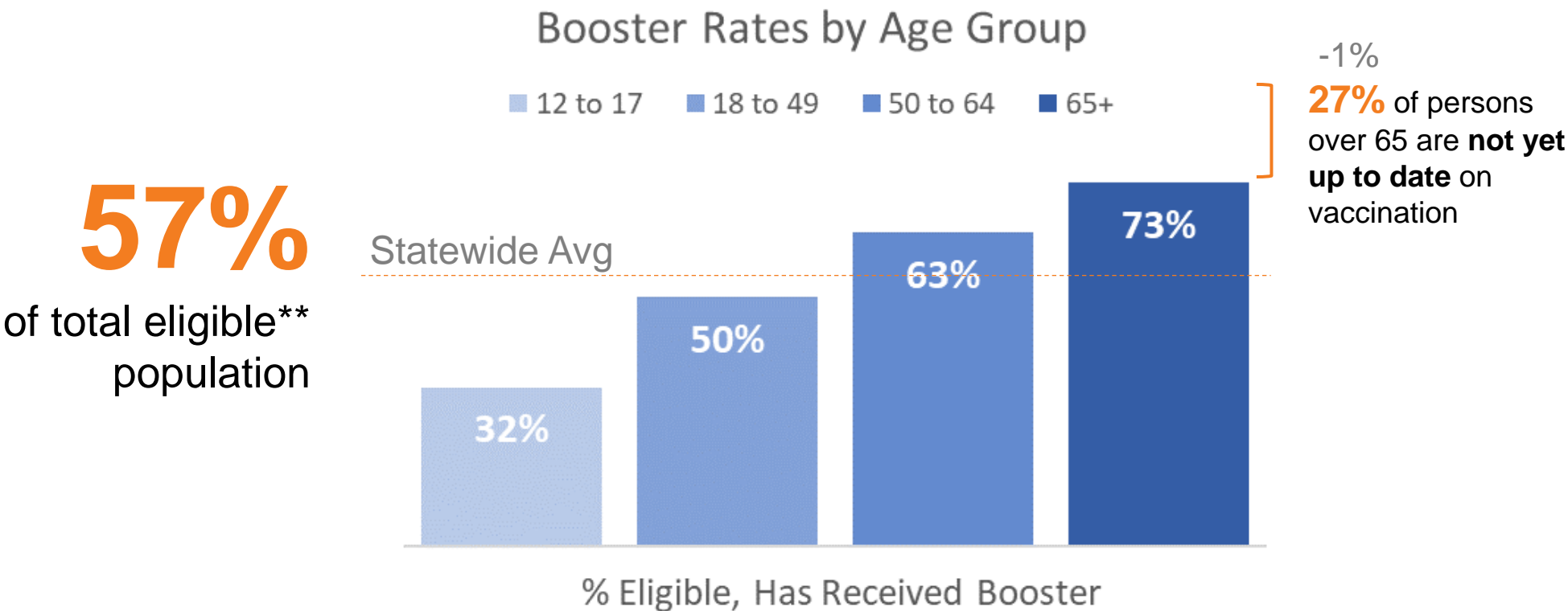
## 5-11-year-old Rates



\* Some areas and populations may have a higher rate of mismatch between county of the recipient and the census county of residence (or zip code)

# Booster\* Vaccinations

as of March 1, 2022



\*\*Note that 12-17 is the newest eligible age group for booster vaccination.

\*Includes Additional Doses

\*\*24,746,548 individuals, 12+ years of age, and J&J + 2 months or mRNA + 5 months



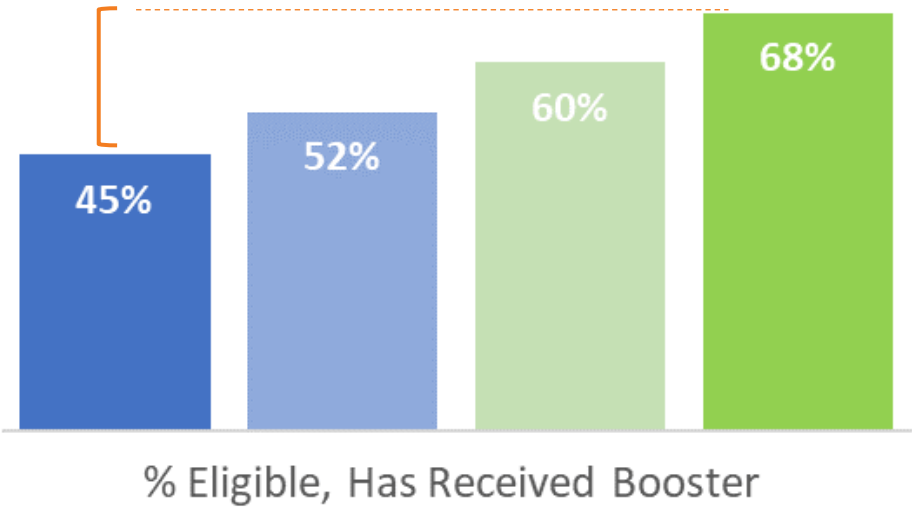
# Booster\* Vaccinations

as of March 1, 2022

Booster Rates by VEM/HPI Quartile

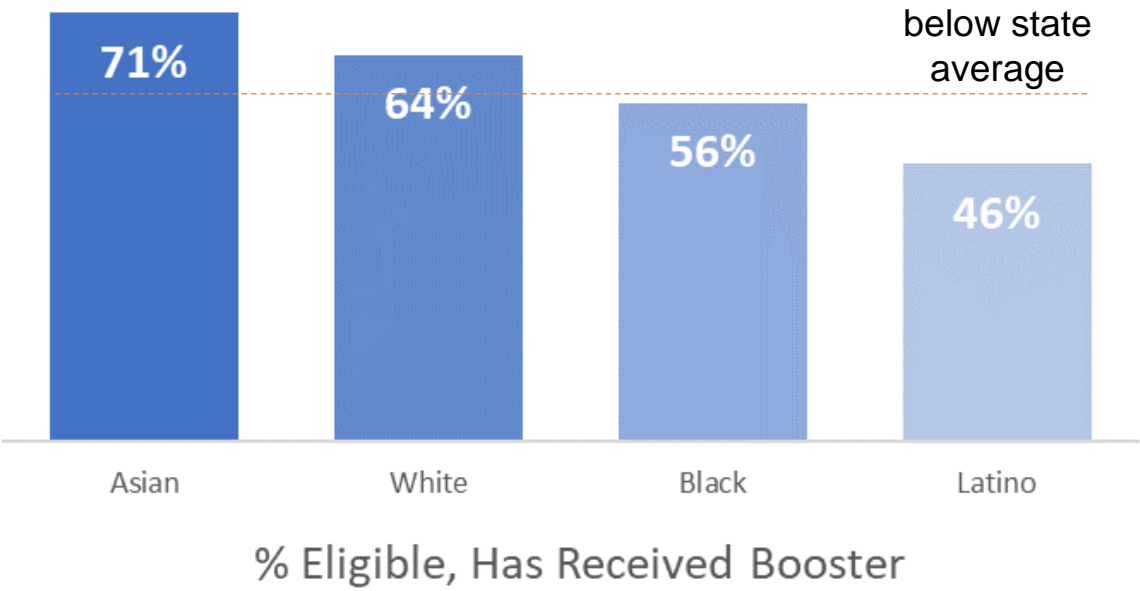
■ Q1 ■ Q2 ■ Q3 ■ Q4

+1%  
**23%** gap in  
booster  
vaccinations  
between Q1  
and Q4



Booster Rates by Race/Ethnicity

**-11%**  
below state  
average

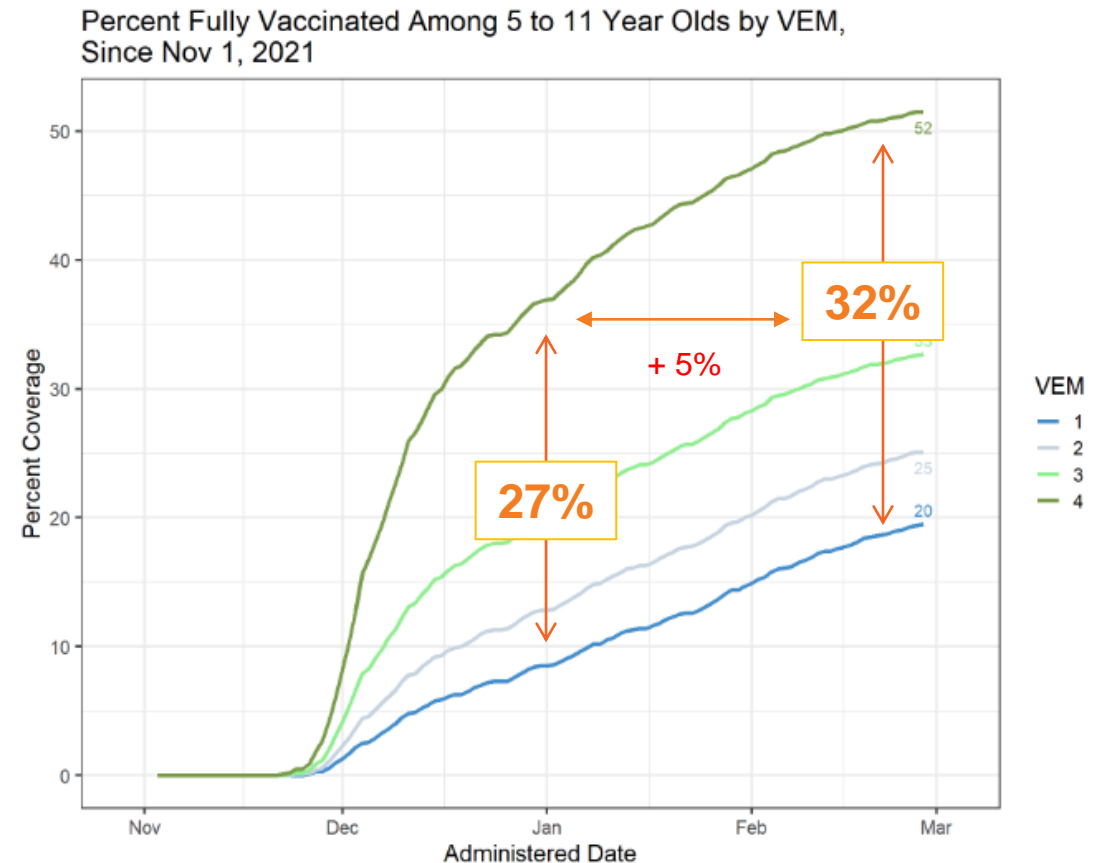
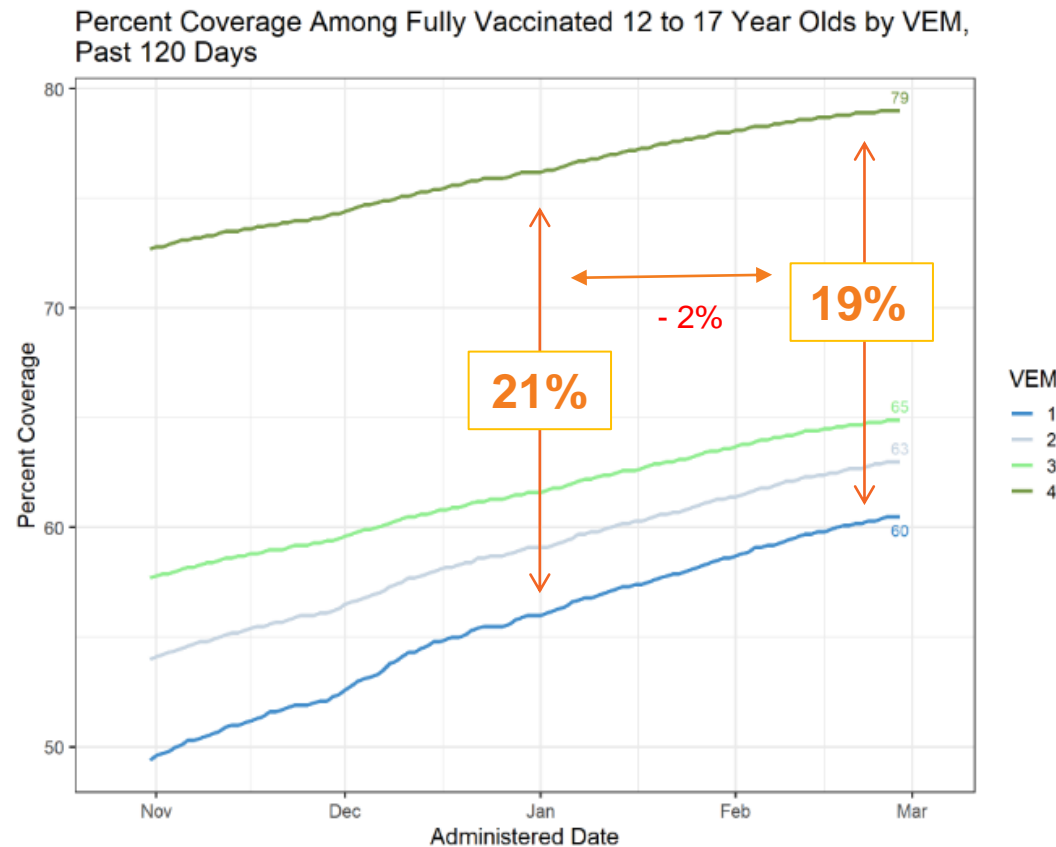


\*Includes Additional Doses

# 5-to-11 Compared to 12-17 Vaccination Rates

as of March 1, 2022

- VEM Quartile equity gap has **decreased** over time for 12–17-year-olds but **increased** for 5–11-year-olds



# Data Summary

as of March 1, 2022

## Statewide Trends – modest increase, rates slowing

**71.6 Million** doses administered

**-12%** change in new doses from previous week

## Equity Metrics - no change

**23%** gap between Q1 and Q4 boosters

**32%** gap between Q1 and Q4 5–11-year-olds

## Ongoing Work

Age-Race-County Rates

Improved Geographic Data (Region)

Pediatric Access (VFC)

Race/Ethnicity Quality Improvement

# Clinical Update

Caterina Liu, M.D., CDPH

# Reported cases of MIS-C aged 12-20 years in the USA who received a COVID-19 vaccine, December 2020, through August 2021: a surveillance investigation

	Total	Onset after first dose of COVID-19 vaccine	Onset after second dose of COVID-19 vaccine
MIS-C	21	11 (52%)	10 (48%)
With evidence of SARS-CoV-2 infection	15	10 (67%)	5 (33%)
Positive NAAT (past or recent)*	10	5 (50%)	5 (50%)
Negative NAAT and positive anti-nucleocapsid antibody test	5	4 (80%)	1 (20%)
Without evidence of SARS-CoV-2 infection†	6	1 (17%)	5 (83%)

*Table 2: SARS-CoV-2 laboratory testing in 21 individuals with MIS-C who had received a COVID-19 vaccine*

- Total of 21 MIS-C cases identified (Median age = 16 years)
- All cases had received Pfizer COVID-19 vaccine.
- All cases clinically improved and there were no deaths.
- MIS-C after COVID-19 vaccination is **rare**: 1.0 case per million persons receiving one or more doses in this age group.

# Updated State Public Health Officer Orders

## February 22, 2022

Increasing evidence shows that a combination of infection after completing the primary series of vaccination can build strong hybrid immunity. Thus, the California Department of Public Health updated its orders that required health care workers to be fully vaccinated and boosted by March 1, 2022, and now allows delay of the March 1, 2022, deadline for receiving a booster for covered workers with proof of a recent infection for up to 90 days from date of infection.



# CDC and WSSSRW: Considerations for Intervals for mRNA COVID-19 Vaccine Primary Series

**TABLE 2.** COVID-19 vaccination schedule for the primary series in the general population\*

Primary series vaccine manufacturer	Age group	Number of doses in primary series	Number of booster doses	Interval between 1st and 2nd dose	Interval between primary series and booster dose
Pfizer-BioNTech	5–11 years	2	NA	3 weeks	NA
Pfizer-BioNTech	≥12 years	2	1	3–8 weeks <sup>†</sup>	≥5 months
Moderna	≥18 years	2	1	4–8 weeks <sup>†</sup>	≥5 months
Janssen	≥18 years	1	1	NA	≥2 months

<sup>†</sup>An **8-week** interval may be optimal for some people ages 12 years and older, especially for males ages 12 to 39 years. A **shorter interval** (3 weeks for Pfizer-BioNTech; 4 weeks for Moderna) between the first and second doses remains the recommended interval for: people who are moderately to severely immunocompromised; adults ages 65 years and older; and others who need rapid protection due to increased concern about community transmission or risk of severe disease.



# Job Aid: COVID-19 Vaccine Timing by Age

- 1-page COVID-19 vaccine guidance schedule
- Breaks down the schedule by age and vaccine type

# COVID-19 Vaccine Timing by Age

Age	Vaccine	Routine Schedule
5-11	<b>Pfizer–Pediatric (5-11)</b>	
12+	<b>Pfizer/Comirnaty (12+)</b>	
18+	<b>Moderna/Spikevax</b>	
18+	<b>Johnson &amp; Johnson</b> <small>Pfizer/Moderna preferred*</small>	

Age	Vaccine	Schedule if Moderately or Severely Immunocompromised
5-11	<b>Pfizer–Pediatric (5-11)</b>	
12+	<b>Pfizer (12+)</b>	
18+	<b>Moderna/Spikevax</b>	
18+	<b>Johnson &amp; Johnson</b> <small>Moderna/Pfizer preferred*</small>	

^ An 8-week interval may be preferable for some people, especially for males 12-39 years.

\* Although use of mRNA COVID-19 vaccines is preferred, the Janssen vaccine may be offered in some situations.

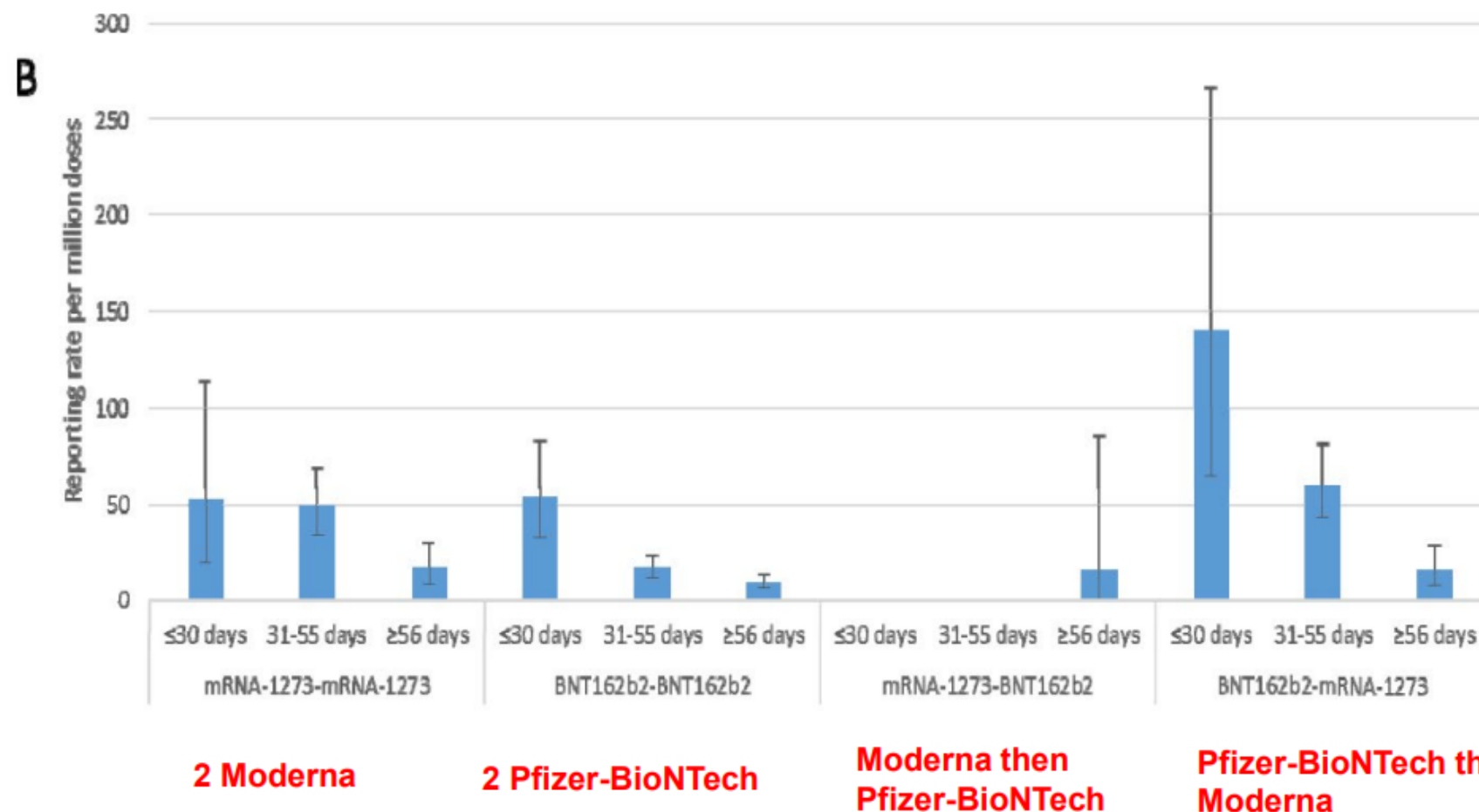
View [Interim Clinical Considerations for Use of COVID-19 Vaccines](#) and [COVID-19 Vaccines for Moderately or Severely Immunocompromised People](#) for details. Schedule is subject to change.

California COVID-19 Vaccination Program

IMM-1396 (2/25/22)



## Myocarditis/pericarditis cases ( $\geq 12$ years of age) following mRNA COVID-19 vaccines in Ontario, Canada, by vaccine product, schedule, and interval, 7-day risk period (n=297)\*



- For both vaccine products, overall myocarditis/pericarditis reporting rates were higher when the interval between doses was shorter (i.e.,  $\leq 30$  days).
- Overall, unadjusted rate ratios comparing  $\leq 30$  days vs.  $\geq 56$  days were similar:
  - Moderna (RR= **5.2**, 95% CI: 2.6 to 10.0)
  - Pfizer-BioNTech (RR=**5.5**, 95% CI: 3.1 to 9.6).

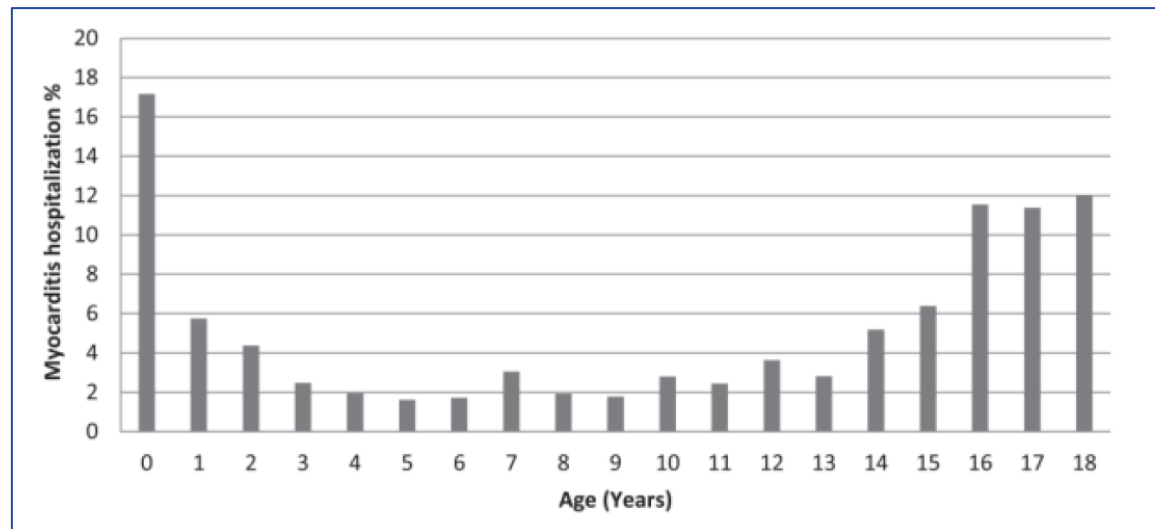
\*Overall reporting rate of myocarditis/pericarditis among people who have completed their two-dose series with dose 2 on or after June 1, 2021 by homologous/heterologous schedule by inter-dose interval

# Immune Response to Longer Intervals

- Improved with many routines (non-COVID) vaccines
- Higher antibody response to COVID-19 vaccine in laboratory testing
- Modest increase in vaccine effectiveness in some but not all reports are from the UK and Canada

# Other Potential Factors in Risk-Benefit Analysis

- Likely incidence throughout time to complete 3-8-week series
- Individual risk factors for COVID-19, myocarditis, health conditions
- Individualized counseling may be most beneficial



Non-Covid-19 myocarditis: Vasudeva et al, *Am J Cardiol*, 2021

# Approach for Consideration in Mass Settings

- For mass vaccination sites primarily aimed at 12–to-39-year age group (e.g., clinics hosted at middle school, high school, or colleges)
  - Consider during periods of lower incidence hosting
    - 3 events per site at 0, 3-to-4 weeks, and 8 weeks, vs.
    - 2 events at 0 and 8 weeks
- Maintain a referral list of alternative sites to assist persons seeking doses at alternate times

# Provider Office Hours Q&A

**During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.**



# Storage & Handling

Kate McHugh, CDPH

# Vaccine Management At-a-Glance

Multi-page guide that includes:

- Checklists
- Plans
- Reporting
- Temperature monitoring
- Transfers
- Critical Systems & Senders
- Redistribution
- Wastage
- And more...

## Vaccine Management at a Glance



### California COVID-19 Vaccination Program

This guide outlines requirements in CDC's COVID-19 Vaccination Program Provider Agreement and [Vaccine Storage & Handling Toolkit](#). Refer to the EUA fact sheets or product inserts for vaccine-specific storage and handling and administration guidance. (See [Vaccine Administration](#) | [Reporting Requirements](#) at a Glance.)

Topic	Requirements & Guidance	Resource
<a href="#">Vaccine Management Checklist</a>	<p>Organization must comply with CDC requirements for COVID-19 vaccine management (CDC Provider Agreement #7).</p> <p>Manage your inventory carefully to maximize vaccinations, minimize wastage, and protect vaccine potency. Minimizing waste is important, but don't turn away potential recipients to avoid puncturing a vial at the end of the day. Vaccinate every eligible person who presents at a vaccination site—even if it means puncturing a multidose vial towards the end of the day. (See checklist and CDC wastage guidance.)</p>	<ul style="list-style-type: none"><li>• <a href="#">Vaccine Management Checklist</a></li><li>• <a href="#">Missed Vaccination Opportunities &amp; Wastage</a></li></ul>
<a href="#">Vaccine Management Plan</a>	<p>How will you protect vaccines during a safety power shutoff or encroaching fire?</p> <p>Developing and implementing vaccine management plan is strongly encouraged. The plan documents how your staff should perform <b>routine</b> storage and handling tasks and respond to <b>vaccine-related emergencies</b>.</p> <p>Review and update it annually, or more frequently if changes occur, and include a review date and signature to validate it is current.</p> <p>Work with your provider to ensure all key practice staff complete the required training and log training completions in your practice's <a href="#">COVID-19 Vaccine Management Plan</a>. Make available during site visits.</p>	<a href="#">COVID-19 Vaccine Management Plan</a>
<a href="#">Report Inventory to VaccineFinder</a>	<p>Sites must <a href="#">report inventory on hand to VaccineFinder</a> daily—even if inventory counts haven't changed. Adjust counts for shipments, transfers, or nonviable doses removed from inventory. Data help identify which communities have sufficient supply and how long vaccines sit on shelves. Data also help to measure how much vaccine is shipping to communities with health inequities.</p>	<a href="#">Reporting Inventory to VaccineFinder</a>

California Department of Public Health, Immunization Branch

IMM-1322 (12/21/21)

# Janssen Expiration Date Extension

- Still no update, but it has been submitted to FDA and is being reviewed
- Hopefully CDPH will hear about it any day now!
- Extension would give another 1.5 to 5 months to the shelf-life



# Expiration Dates

- [Janssen COVID-19 vaccine by Johnson & Johnson expiry checker](#)
- [Moderna COVID-19 vaccine expiry checker](#)
- [Pfizer COVID-19 adult \(12+ years, purple cap\(must dilute\) expiry extension](#) (page 4)
- [Pfizer COVID-19 pediatric \(5-11 years, orange cap\) vaccine expiry extension](#) (page 4)
- [Pfizer COVID-19 adult \(12+ years, gray cap\) vaccine expiry extension](#) (page 5)
- [March and April expiration date email](#) coming out from COVID Call Center

# Temperature Excursions

- Janssen: [Stability Information \(janssenmd.com\)](https://janssenmd.com)
- Moderna: [Storage & temperature excursion for Moderna COVID-19 vaccine \(modernamedinfo.com\)](https://modernamedinfo.com)
- Pfizer
  - Pfizer 1170 (12+ years, **purple cap**): [medical information](#)
  - Pfizer Tris-sucrose (12+ years, **gray cap**): [medical information](#)
  - Pfizer pediatric (5-11 years, **orange cap**): [medical information](#)
  - Pfizer Digital Assistant: [Search Medical Information | Pfizer Medical Information - US](#)
  - This information can help you find quick answers to temperature excursions.
  - If you have difficulty interpreting, you can contact CDPH or Pfizer.
- Even if the vaccine is viable, still report the excursion in myCAvax!

# Missed Vaccination Opportunities & Wastage Job Aid

- Avoid missed opportunities for vaccination
- Vaccinate family members or friends who accompany patients to medical visits, even if they are not established patients at the practice.
- Follow clinical best practices to maximize vaccination
  - Assess immunization status at every visit
  - Make a strong recommendation for immunization

## Missed Vaccination Opportunities & Wastage



California COVID-19 Vaccination Program

**Never miss a vaccination opportunity because of fear of vaccine wastage!** Do your best to follow clinical and inventory management best practices for vaccination to maximize vaccinations and minimize dose wastage where possible.

### Key Points

Vaccine wastage is expected, may be unavoidable, and will even increase as vaccine rollout continues because

- more providers, including smaller provider sites, are now receiving vaccine;
- vaccine continues to be available only as multi-dose vials; and
- vials must often be punctured without using the full number of doses printed on the label.

### Never Miss a Vaccination Opportunity

CDC Guidance: Vaccinate every eligible person who presents at a vaccination site—even if it means puncturing a vial at the end of the day.

Several studies have shown eliminating missed opportunities could increase vaccination coverage by up to 20% ([Pink Book](#), [“System-Based Barriers”](#)). Follow these tips:

- Vaccinate family members or friends who accompany patients to medical visits even if they are not established patients at the vaccinating practice.
- Continue [outreach to employers or other community partners](#) that have a large membership or network to arrange vaccination events for primary or booster doses.
- Follow both clinical and inventory management best practices for vaccination to maximize vaccination and minimize dose wastage.

### Punctured vials must be used within:

#### 12 hours

- Pfizer (5-11Y orange cap)
- Pfizer Tris-Sucrose 12Y+ (gray cap)
- Moderna

#### 6 hours

- Pfizer (12Y+ purple cap)
- Johnson & Johnson's Janssen (must be at 2-8 degrees Celsius)

#### 2 hours

- Johnson & Johnson's Janssen (at room temperature)

### Tips to Reduce Wastage

- Follow guidance in [CDC Toolkit](#) and [CDC summarized guidance](#) to reduce waste in COVID-19 vaccine storage, transport, handling, and administration in accordance with the CDC and manufacturer's guidance.
- If there are a substantial number of expiring vials, contact your local health department and other partners to discuss redistribution of vaccine to areas of need.
- Work with your local health department in advance to determine thresholds for the number of vials in danger of being wasted that would trigger a call for guidance.
- Make every effort to coordinate the number of vials needed with the anticipated number of patients when preparing for daily clinics to help reduce over-thawing of vaccine.

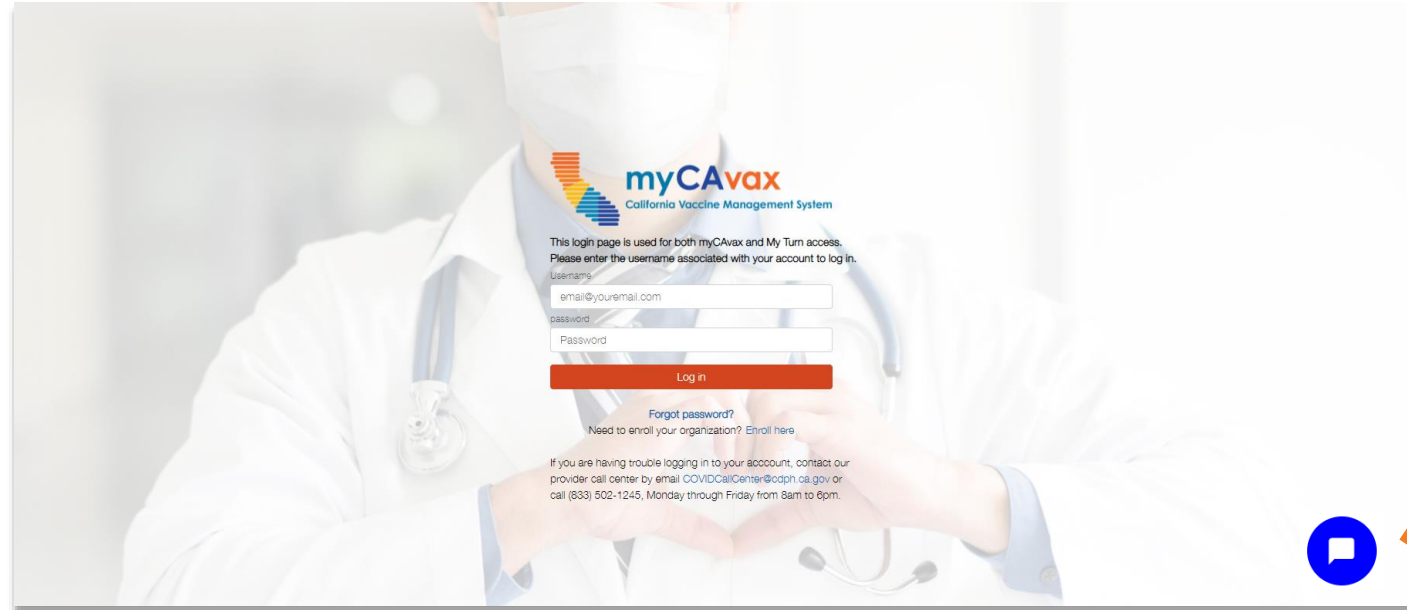
California COVID-19 Vaccination Program

IMM-1379 (2/16/22)

# Vaccine Management

Eric Norton, My Turn, and Claudia Aguiluz, CDPH

# Login Page – Help Desk Chat Icon



The Help Desk Chat Icon will be available on the unauthenticated Login page on 3/9.



Starting 3/9, you can access the Help Desk chat feature without being logged in to My Turn or myCAVax.

# Release 23 Update



Release 23 did **not** go live last week.

With Release 23, VaccineFinder data is scheduled to populate in myCAvax. During testing, we discovered that Pfizer Tris-sucrose (12+ years, Gray Cap) inventory doesn't properly populate given the information we receive from the CDC.

Because of this, Release 23 was postponed. Release 23 is being targeted to go live on Thursday, March 17th.

# VaccineFinder Data Reminders



Providers should continue update vaccine inventory information once a day in **VaccineFinder**.




Select Providers with early access to the new Vaccine Order screen may notice the Pfizer Tris-sucrose (12+ years, Gray Cap) information is not populating in the current interface. Please continue to place orders for this product. **The absence of information in this field will not delay the review and approval of your orders.**




If you are experiencing issues with seeing your VaccineFinder data in myCAVax please reach out to CDPH [covidcallcenter@cdph.ca.gov](mailto:covidcallcenter@cdph.ca.gov). We can work with Providers to see screenshots and ensure the data is updated properly.

# Opting-Out of Ancillary Kits

## Opting-Out Using Current Ordering

 **New Vaccine Order Request**

Primary Information

\* Account  



\* Order Type  
Standard Order (CDC) ▼

\* Vaccine  
 Janssen (18 years - 100+ years) - 100/box COVID-19 Vaccine


**1** ☒ Opt Out of Ancillary Kits

## Opting-Out Using Single-Line Ordering

**New Vaccine Order Request**

 Need help? Review the job aid(s) for [COVID-19 product guide](#), [reporting to VaccineFinder](#), and [shipping cadence](#).

**Step 2: Order review**  
Review your order, and provide any additional information required for processing your order.

 Small order details **2**

Product	Doses Requested	Intended Use <sup>1</sup>	Ancillary Kits	Temperature preference	Delivery Method	Shipping Container
Pfizer Tris-sucrose (12 years - 100+ years)	36	2 options selected ▼	<b>Opt-In</b> ▼	Refrigerated (2C to 8C) ▼	Pickup ▼	Portable Vaccine Freezer ▼

Comments(Optional)



1. If you'd like to opt-out of ancillary kits for Moderna or Janssen, please use the **Ancillary Kits Check Box**.\*
2. If you'd like to opt-out of ancillary kits for Moderna or Janssen, please use the **Ancillary Kits drop-down** and select **Opt-Out**.\*

*\*Please do **not** refuse delivery or leave opt-out requests in the order comments.*



**Reminder:** You **CANNOT** opt-out of ancillary kits for any Pfizer product.



# APPENDIX

# myCAvax – Known Issues - *Updated 2/24*



## Known Issues

### Small Order Fulfillment Pending Email Being Sent Twice

- ✓ We are working on fixing an issue where the Small Order “Fulfillment Pending” email is being sent twice when 'Orders Fulfillment' is pulled

### Shipping Hour Four-Hour Window Requirement Bypass

- ✓ We are working on fixing an issue where users who do not add a four-hour window in their shipping hours are not shown an error immediately and are allowed to continue with their Section B enrollment up until it's time to submit DocuSign.



## Workaround/Next Steps

- ✓ Fix: 3/17/2022

- ✓ Fix: 3/17/2022
- ✓ No Workaround. Please enroll new locations with at least one four-hour window.

# Wrap-up

Leslie Amani, CDPH

# Additional Support

## Type of Support

## Description

Updated 12.29.21



### COVID-19 Provider Call Center

The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.

- Email: [covidcallcenter@cdph.ca.gov](mailto:covidcallcenter@cdph.ca.gov)
- Phone: (833) 502-1245, Monday through Friday from 8AM–6PM



### Enrollment Support

For Provider enrollment support, please contact myCAvax Clinic Operations at

- Email: [myCAvaxinfo@cdph.ca.gov](mailto:myCAvaxinfo@cdph.ca.gov)



### myCAvax Help Desk

Dedicated staff provide up-to-date information and technical support on the myCAvax system.

- Email: [myCAvax.HD@Accenture.com](mailto:myCAvax.HD@Accenture.com)
- Phone: (833)-502-1245, option 3, Monday through Friday 7AM–7PM, Saturday and Sunday 8AM-1PM

For training opportunities: <https://eziz.org/covid/education/>



### My Turn Clinic Help Desk

For **onboarding support** (those in the process of onboarding): [myturnonboarding@cdph.ca.gov](mailto:myturnonboarding@cdph.ca.gov)  
For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: [MyTurn.Clinic.HD@Accenture.com](mailto:MyTurn.Clinic.HD@Accenture.com) or (833) 502-1245, option 4: Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM.

For job aids, demos, and training opportunities: flu at <https://eziz.org/covid/myturn/flu/> and COVID at <https://eziz.org/covid/myturn/>



### Archived Communications

For archived communications from the COVID-19 Provider Call Center about the California COVID-19 Vaccination Program visit

- Website: [EZIZ Archived Communications](#)

# Hear it? Clear It.

If you see or hear of any vaccine-related rumors within the communities you serve, share them with our Trust and Safety team via the CDPH Rumors Inbox.



## Trust and Safety Team

Our shared mission is to reduce COVID-19 vaccine hesitancy and increase vaccination across the State of California.



## How You Can Help

You are critical in our effort to provide Californians accurate and timely information around COVID-19 vaccination.



## Monitor What You See and Hear

Monitor online media and what you hear in your local communities for potential rumors and inaccurate information.

If found, **report** it to **[rumors@cdph.ca.gov](mailto:rumors@cdph.ca.gov)**

[Contact](#)

# Provider Office Hours Q&A

**During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.**



# Thank you!



**Monday:**

**My Turn myCAvax**

**Zoom Link**

Next session: Monday, March 7 at 12:00 PM

**Friday:**

**Provider Office Hours**

**Zoom Link**

Next session: Friday, March 11 at 9AM

Thank you to Provider Office Hours' Planning Team: Leslie Amani, Rachel Jacobs, Hailey Ahmed, Blanca Corona, and Reva Anderson.