

Welcome to California COVID-19 Vaccination Program Friday Provider Office Hours

Friday, April 22, 2022

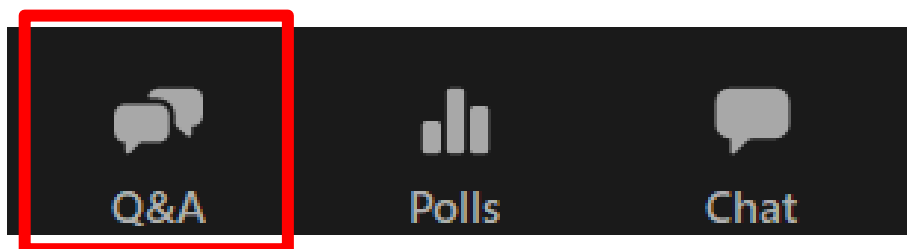


Vaccinate ALL 58

Together we can end the pandemic.

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Housekeeping

Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:



Today's session is being recorded. Access today's slides and archived presentations at:
<https://eziz.org/covid/education/>



If you have technical difficulties, please contact Rachel.Jacobs@cdph.ca.gov

Agenda: Friday, April 22, 2022

No.	Item	Speaker	Time (AM)
1	Welcome & Announcements	Leslie Amani (Moderator)	9:00 – 9:05
2	Vaccine Administration	Elizabeth Reosti (CDPH)	9:05 – 9:10
3	Clinical Update	Caterina Liu, M.D. (CDPH)	9:10 – 9:20
Q&A			9:20 – 9:30
4	Enrollment & KidsVaxGrant	Amy Lara and Nisha Gandhi (CDPH)	9:30 – 9:35
5	Storage & Handling	Alan Hendrickson (CDPH)	9:35 – 9:40
6	Vaccine Management	Eric Norton (My Turn) and Claudia Aguiluz (CDPH)	9:40 – 9:50
7	Wrap Up & Resources	Leslie Amani (Moderator)	9:50 – 10:00
Q&A			

Announcements

Leslie Amani, CDPH

Crucial COVID-19 Conversations Upcoming Webinars

Today! Please join Dr. Eric Ball, pediatrician, for a webinar training on **talking to parents about COVID-19 vaccines for children.**

When: Friday, April 22, 2022

Time: 12:00PM-1:00PM

[Register here!](#)

Next week, please join Sharon Goldfarb, DNP, for a webinar on talking to patients in **rural communities** about COVID-19 vaccines.

When: Thursday, April 28, 2022

Time: 12:00PM-1:00PM

[Register here!](#)



California Immunization Coalition: Education Hour

When: Wednesday, April 27, 2022

Time: 12:00PM-1:00PM

[Register here!](#)

Please join the California Immunization Coalition (CIC) on April 27 for a review and update on how the [ShotByShot.org](#) project has expanded over the last several years.



The banner features the California Immunization Coalition logo at the top, followed by the text "THE CALIFORNIA IMMUNIZATION COALITION" and "EDUCATION HOUR" in large white letters. Below this is a navigation bar with "SHOTBYSHOT | STORIES | PARTNERS". The main content area is blue and contains the date and time "APRIL 27, 2022 • 12 NOON-1PM" and the instruction "REGISTER TODAY". A link to the Zoom registration page is provided: "Visit https://us02web.zoom.us/webinar/register/WN_eZruk-qCdTOK5XAt7LlP1Cw for details." Below the blue section is a white section with the ShotByShot.org logo and a QR code. The bottom section is a preview of a video story titled "LISA'S STORY ABOUT COVID-19" featuring a woman and a quote: "Do whatever you can to keep from getting this." The preview includes buttons for "Download the infographic", "View on Instagram", and "View The Full Story".

THE CALIFORNIA IMMUNIZATION COALITION

EDUCATION HOUR

SHOTBYSHOT | STORIES | PARTNERS

APRIL 27, 2022 • 12 NOON-1PM
REGISTER TODAY

Visit
https://us02web.zoom.us/webinar/register/WN_eZruk-qCdTOK5XAt7LlP1Cw for details.

ShotByShot.org
stories of vaccine preventable diseases

WATCH FULL VIDEO ON SHOTBYSHOT.ORG

LISA'S STORY (1:00)

There is this fear that I don't ever go back to who I was. Lisa is the founder of her state's long haulers group, for people who have survived COVID-19 but who have a variety of lingering symptoms. She describes how this has impacted her life. (Courtesy, Salt ...)

Download the infographic View on Instagram

COVID 19 Long haulers Adult USA Utah English

LISA'S STORY ABOUT COVID-19

SALT LAKE COUNTY HEALTH DEPARTMENT
CALIFORNIA IMMUNIZATION COALITION

View The Full Story

Just
Added!

Billing and Reimbursement Webinar

CDPH will hold a webinar that includes guest panelists from the DHCS (Department of Healthcare Services) and CMA (California Medical Association).

When: Friday, April 29, 2022

Time: 12:30PM-1:30PM

[Register here!](#)



Pfizer COVID-19 Vaccine Medical Updates & Training Sessions

Date & Time (linked)	Password
Tuesday, April 26 - 12PM	3x5wRD4pMfw
Wednesday, April 27 - 9AM	SVpPdZmv727
Thursday, April 28 - 9AM	S3TxeFF7mT5
More sessions listed! NOTE: All times listed here are PDT.	

For providers and immunization staff personnel. **Please attend one of these sessions!**

Updated Session Format!

- Medical updates, including recent updates to the CDC Interim Clinical Considerations
- Overview of healthcare provider resources
- Storage, handling, and administration for:
 - Ages 5 through 11 Years
 - Ages 12 Years and Older

VA58 Trust & Safety Team Updates

The VA58 Trust & Safety Team reports on trending narratives about COVID-19, delivers biweekly briefings, and develops comprehensive resources to increase awareness around mis-, dis-, and mal-information, as well as the State's capacity to counter it.

BIWEEKLY BRIEFINGS

Biweekly briefings provide partners with the top COVID-19 vaccine mis/dis topics and trends, and invitees receive a copy of the report post-briefing.

To be added to the invite, email
rumors@cdph.ca.gov.

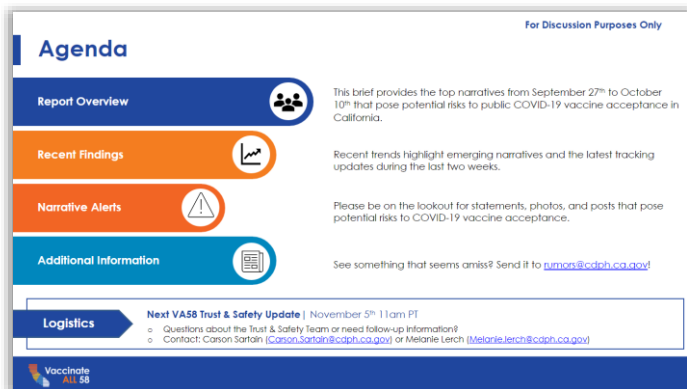
RUMORS INBOX

The Rumors Inbox serves as a tip line for our partners to submit the COVID-19 rumors they're hearing online and within their communities to our team. We incorporate the submissions into our team's reporting.



Report COVID-19 Vaccine Rumors to:

rumors@cdph.ca.gov



RECENT TOPICS & RESOURCES

Mis/Dis/Mal-information: COVID-19 vaccines have caused a 2,000% increase in miscarriages. Spanish-language social media users assert that COVID-19 vaccines cause severe harm to pregnant women and their unborn children. Recently, numerous social media users highlighted and translated into Spanish speculative claims that COVID-19 vaccines have caused a 2,000% increase in fetal deaths since their introduction.

Trusted Resources: [COVID-19 Vaccines for People Who Would Like to Have a Baby | CDC](#), [Study suggests COVID-19 vaccines do not reduce fertility | National Institutes of Health \(NIH\)](#), [Vaccinate All 58](#)

Stay informed!

Provider Resources on eziz.org/covid

Frequent Content Updates:

- Alerts
- Program Enrollment
- My Turn Onboarding
- Reporting Requirements
- Patient Resources
- Archived Communications
- Education & Support Materials
- More to explore!

Vaccinate ALL 58 California COVID-19 Vaccination Program ENHANCED BY Google

Program Updates

- Program Enrollment
- My Turn Onboarding
- Vaccine Management
- Vaccine Administration
- Reporting Requirements
- Archived Communications
- Patient Resources

Provider Support

COVID Call Center

Email: [Program Info](#)
Phone: (833) 502-1245
Hours: Mon-Fri, 8AM-6PM

Contact us for questions about the program or help with accessing documents.

myCAvax and My Turn

Email: [myCAvax Technical Support](#)
[MyTurn Onboarding](#),
[MyTurn Technical Support](#)
Phone: (833) 502-1245
Mon-Fri, 7AM-7PM
Sat-Sun, 8AM-1PM

My Turn Clinic Translation Line:
(833) 980-3933
Mon-Fri: 8AM-8PM
Sun-Sat: 8AM-5PM

Vaccines

[Manufacturer Contacts](#)

Updates for Providers

- FAQs
- Provider Office Hours
- myCAvax Training
- Training Calendar

Alerts:

Medi-Cal News Flash

- FQHC, RHC and Tribal FQHC Providers May Now Submit Claims for COVID-19 Vaccine Administration

Updated Vaccination Schedule

- Interim Clinical Considerations Updated for 2nd Booster March 31
- COVID-19 Vaccine Timing by Age (Eligibility Chart)
Spanish: Calendario de la Vacuna COVID-19 por Edad (Tabla de Elegibilidad)
- COVID-19 Vaccine Timing for 2nd Dose
- COVID-19, Myocarditis, and Vaccines Fact Sheet

Vaccine Expiration

- Janssen (Johnson & Johnson) Expiration Extension
- March & April COVID-19 Vaccine Expiration Dates

Now Enrolling Providers of Pediatric Services

- Infographic: MAKE NO MISTAKE-COVID-19 Is A Childhood Illness
- Benefits for Primary Care Providers
- Find Information on How to Enroll
- Mis-Disinformation "6 Myths" Provider Poster
- Welcome VFC Providers | Flyer | VFC vs. COVID Programs

Other New Resources

- Recommending COVID-19 Vaccination: Clinical Talking Points for Providers of Pediatric Services
- Requesting COVID-19 Vaccination Staff

Featured Resources

Hear It. Clear It.

If you see or hear of any vaccine-related rumors within the communities you serve, share them with our Trust and Safety team via the CDPH Rumors Inbox at rumors@cdph.ca.gov.

COVID-19 Vaccine Provider FAQs

- Answers to provider questions
- Updated weekly: last updated 4/21/2022
- Currently in its 68th iteration!



Q: Where can COVID-19 vaccine Providers find information on the timeline for COVID-19 vaccine requirements in schools?

A: On April 14, 2022, the California Department of Public Health (CDPH) issued a [statement](#) regarding the new implementation timeline for adding the COVID-19 vaccine to the list of vaccinations required to attend schools. The statement extends the COVID-19 vaccine school requirement to no sooner than July 1, 2023.



Q: Where can COVID-19 vaccine Providers find guidance on COVID-19 reimbursement for Federally Qualified Health Centers (FQHCs), Rural Health Centers (RHCs) and Tribal FQHCs?

A: On April 15, 2022, the Department of Health Care Services (DHCS) issued new guidance notifying Federally Qualified Health Centers (FQHCs), Rural Health Centers (RHCs), and Tribal FQHCs that they may now submit claims for COVID-19 vaccine administration for vaccine-only encounters. The maximum allowable reimbursement rate is \$67 for COVID-19 vaccines administered during vaccine-only encounters. For complete billing instructions, please see the [DHCS guidance](#).



Q: Who is licensed to administer COVID-19 vaccines in California?

A: A listing of licensees authorized to administer COVID-19 vaccines in California is located on the California Department of Public Health (CDPH) Immunization Branch webpage available [here](#).

California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers. Providers may also visit [California COVID-19 Vaccination Program](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

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[Provider FAQs on EZIZ, Updated Weekly](#)



Vaccinate ALL 58

COVID-19 Vaccination Program Webinars and Training for Providers

Week of April 25, 2022

Note: Calendar subject to change

	Monday 4/25	Tuesday 4/26	Wednesday 4/27	Thursday 4/28	Friday 4/29
myCAvax					Provider Office Hours 9:00 am – 10:00 am
Combined Office Hours and Events	My Turn and myCAvax Office Hours 12:00 pm – 1:00 pm	Pfizer BioNTech COVID-19 Vaccine Training & Education* 12:00 pm – 1:00 pm PW: 3x5wRD4pMfw	Pfizer BioNTech COVID-19 Vaccine Training & Education* 9:00 am – 10:00 am PW: SVpPdZmv727	Pfizer BioNTech COVID-19 Vaccine Training & Education* 9:00 am – 10:00 am PW: S3TxeFF7mT5 Crucial COVID-19 Conversations Webinar: Talking with Parents in Rural Communities about COVID-19 Vaccines 12:00 pm – 1:00 pm	Billing and Reimbursement Webinar 12:30 pm – 1:30 pm
<i>* Pfizer BioNTech COVID-19 Vaccine Training & Education topics vary by day and include the latest information about vaccine storage, handling, preparation, and administration; recent medical updates, healthcare provider resources, and a Q&A session</i>					
View On Demand	<ul style="list-style-type: none">Intro to My Turn Onboarding (v. 1/4/22)Latest Features in My Turn (*Requires My Turn Login)		<ul style="list-style-type: none">Latest Features in myCAvax for Providers (*Requires myCAvax Login)myCAvax Release Notes for LHJs and CDPH Users (*Requires myCAvax Login)		<ul style="list-style-type: none">Provider 101 Account Enrollment: Section A: Organization Application (v. 10/21/21)Provider 101 Account Enrollment: Section B: Location Application (v. 10/21/21)Provider Office Hours and MCE Office Hours Archived Sessions

Help

Website: www.eziz.org/covid, [FAQs](#)
General email: covidcallcenter@cdph.ca.gov
CDPH Provider Call Center: 1-833-502-1245, 8am-6pm

My Turn email: myturnonboarding@cdph.ca.gov
myCAvax Help Desk Email: myCAvax.HD@accenture.com
Phone: (833) 502-1245

Request: Provider Feedback

Please provide your
feedback!

As we plan for the Friday, April 29, “Billing and Reimbursement” webinar:

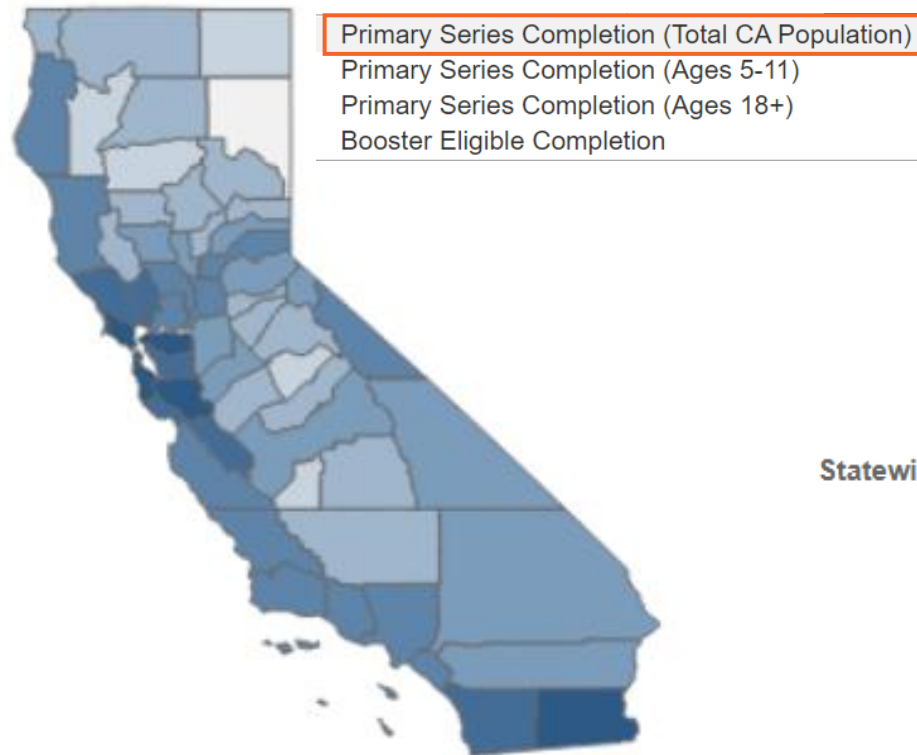
What questions do you currently have related to billing and reimbursement?

Vaccine Administration Data

Elizabeth Reosti, CDPH

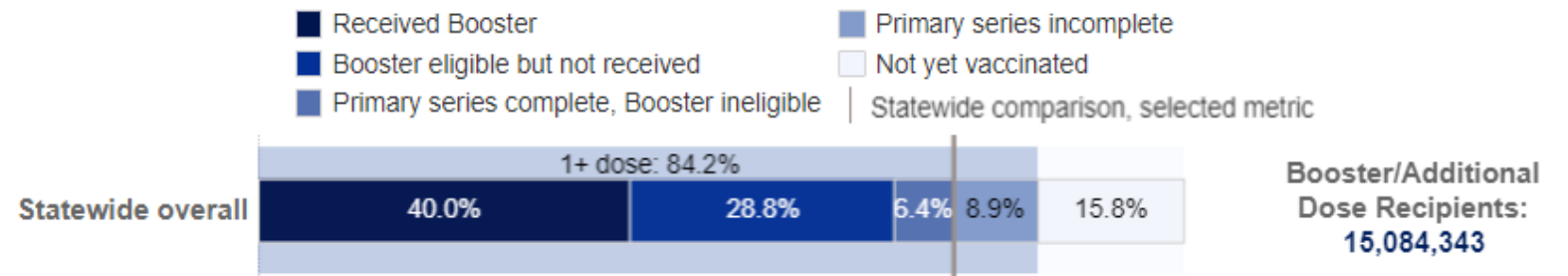
Vaccine Administration Summary

as of April 19, 2022



74,361,797

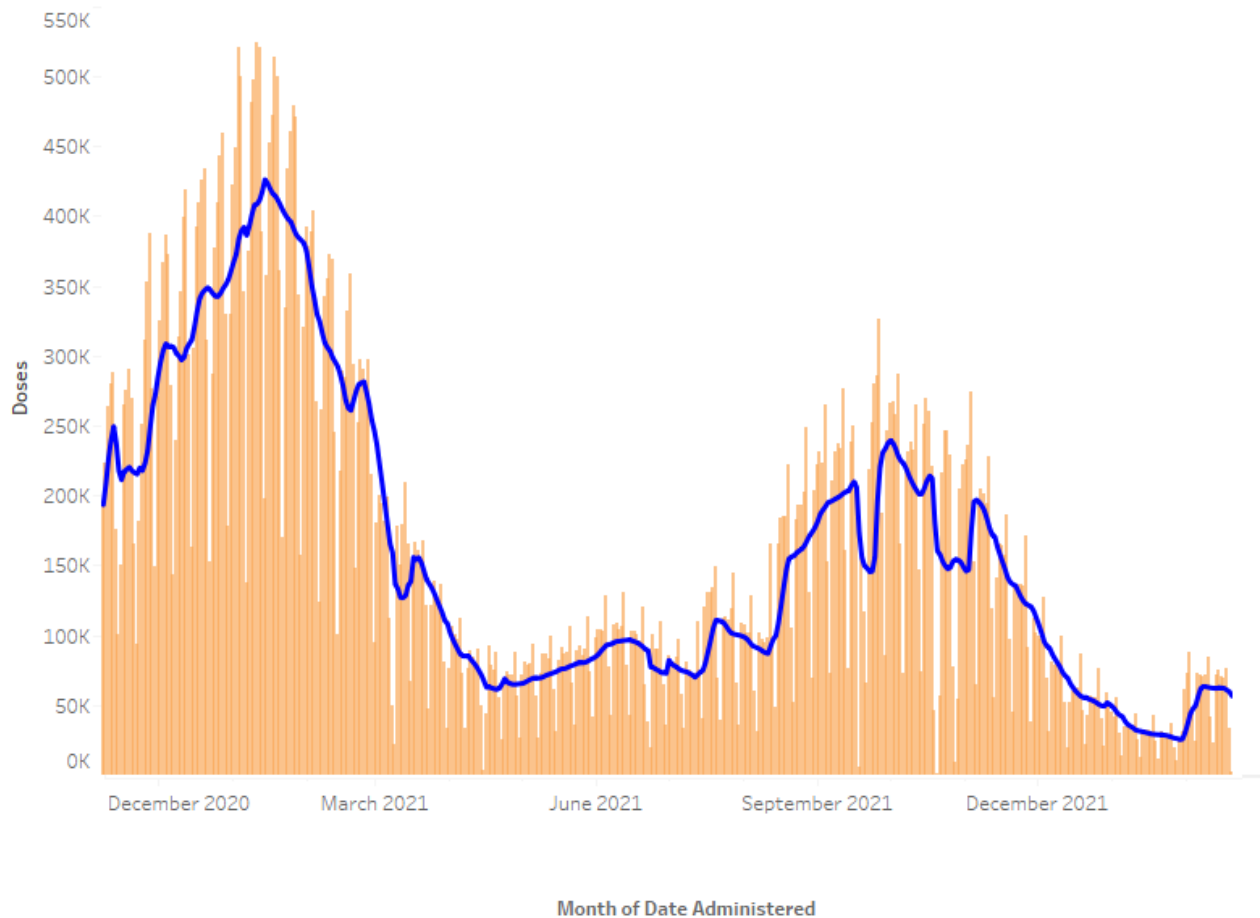
Total Doses Administered:



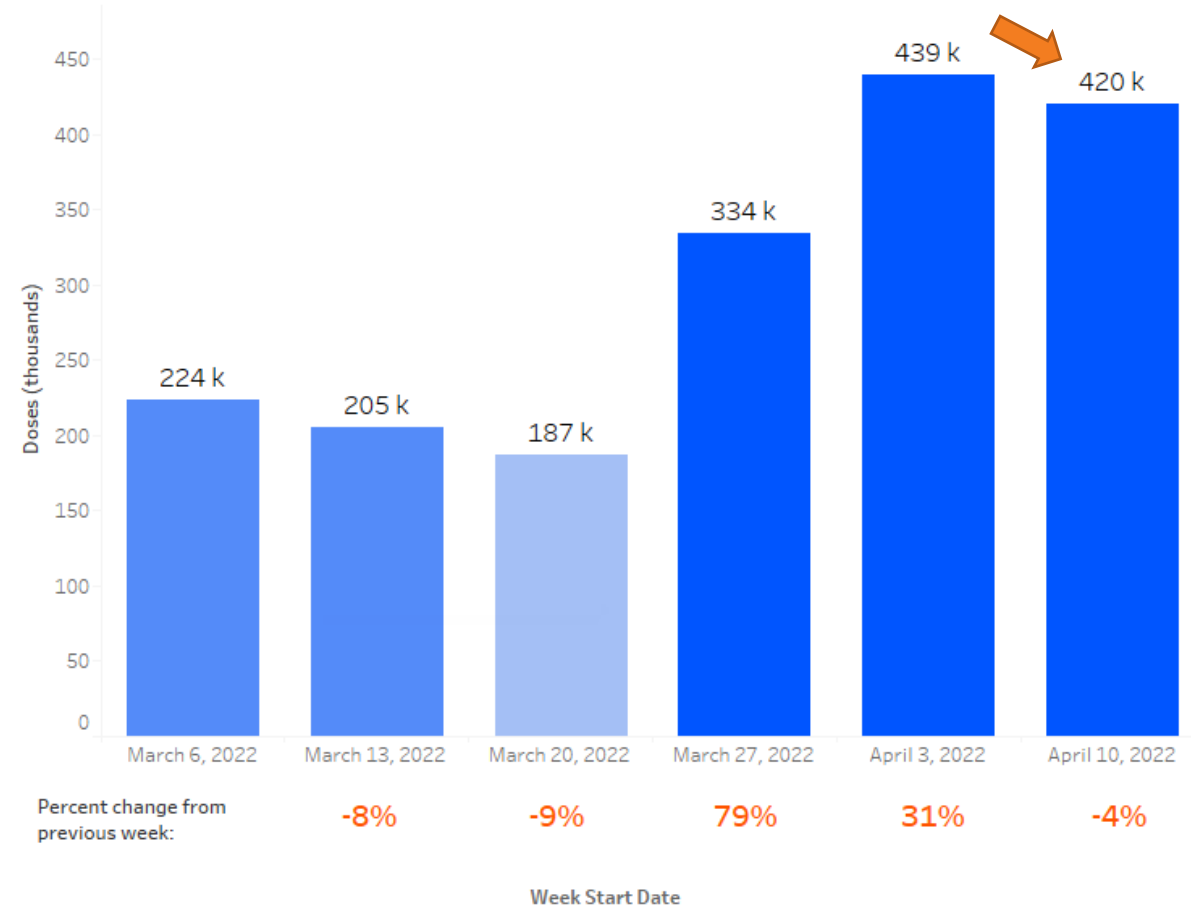
Trends in Vaccine Administration

as of April 18, 2022

Daily New Doses Administered



Weekly New Doses Administered (thousands)



Trends in Vaccine Administration

as of April 18, 2022

- Increase in demand/uptake among 50-64 and 65+ age groups

CDC Centers for Disease Control and Prevention
CDC 24/7: Saving Lives. Protecting People™

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CDC Newsroom

CDC > Newsroom Home > CDC Newsroom Releases

[Newsroom Home](#)

CDC Newsroom Releases

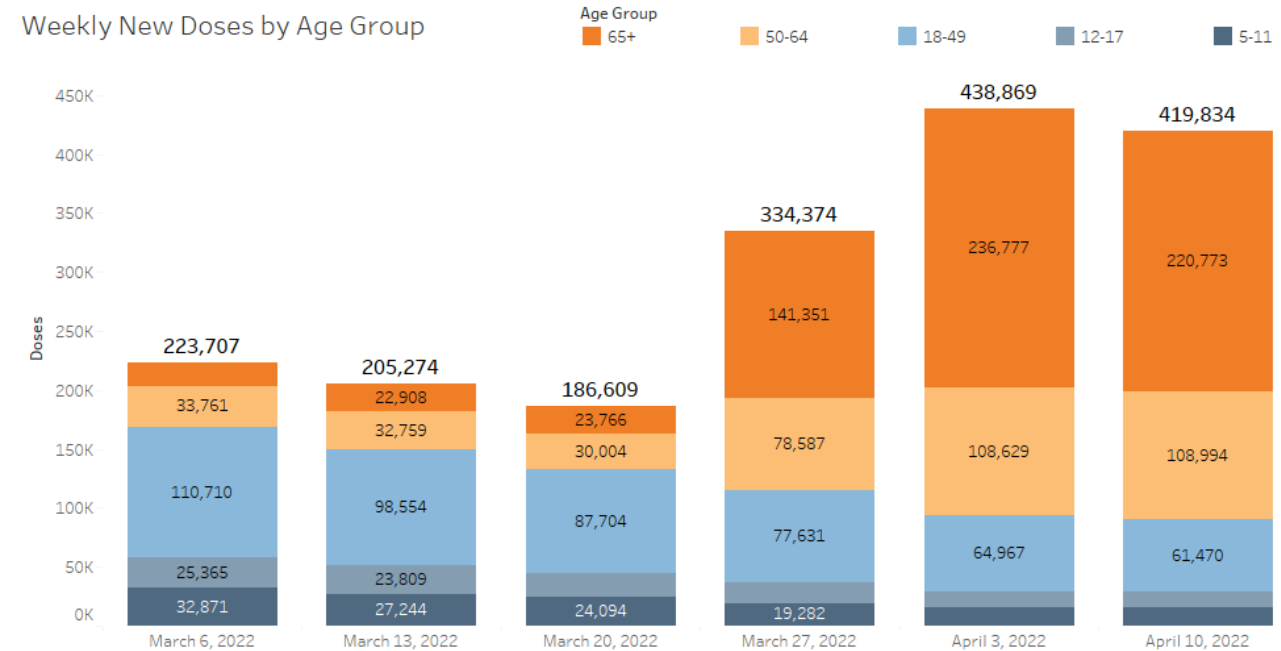
- 2022 News Releases
- 2021 News Releases
- 2020 News Releases
- 2019 News Releases

CDC Recommends Additional Boosters for Certain Individuals

Media Statement

For Immediate Release: March 29, 2022
Contact: [Media Relations](#)
(404) 639-3286

Weekly New Doses by Age Group



Percent Change from Previous Week	- 8%	- 9%	+ 79%	+ 31%	- 4%
5-11	- 17%	- 12%	- 20%	- 18%	- 3%
12-17	- 6%	- 12%	- 17%	- 28%	+ 5%
18-49	- 11%	- 11%	- 11%	- 16%	- 5%
50-64	- 3%	- 8%	+ 162%	+ 38%	+ 0%
65+	+ 9%	+ 4%	+ 495%	+ 68%	- 7%

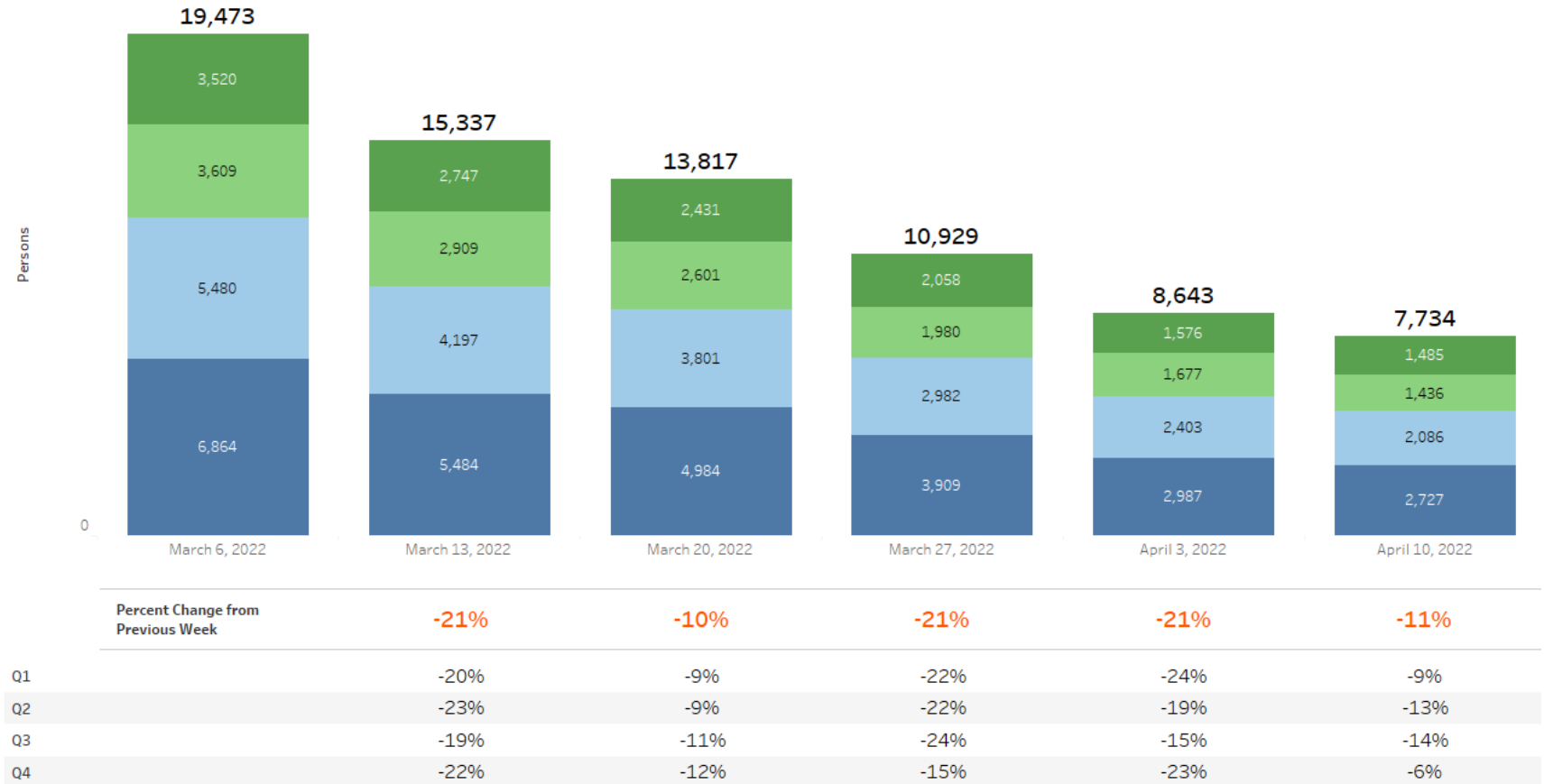
5-to-11-year-old Vaccination Trends

as of April 18, 2022

Weekly New 5-11 year-old Fully Vaccinated Recipients by VEM

VEM Quartile
 Q4
 Q3
 Q2
 Q1

- Persistently declining demand/uptake among all equity quartiles.



Data Summary

as of April 18, 2022

Latest Metrics

74.3 Million doses administered

-4% change in all new doses from previous week (4th doses among 50+)

-11% change in new 5-to-11-year-old recipients from previous week

System Updates

- Public dashboard reporting now Tuesdays and Fridays
- 4th doses included in overall dose admin count, but not currently displayed in immunization status

Clinical Update

Caterina Liu, M.D., CDPH



Advisory Committee on Immunization Practices (ACIP)






Update from ACIP Meeting – April 20, 2022

Interim Clinical Considerations



Summary of recent changes (last updated April 21, 2022):

- Added considerations for the option to receive a second COVID-19 vaccine booster dose
- Updated guidance for COVID-19 vaccination after SARS-CoV-2 infection

Eligible People who may Consider Getting the 2nd Booster Dose as soon as Possible

-  People with certain underlying medical conditions that increase the risk of severe COVID-19 illness
-  People who are moderately or severely immunocompromised
-  People who live with someone who is immunocompromised, at increased risk for severe disease, or who cannot be vaccinated due to age or contraindication
-  People at increased risk of exposure to SARS-CoV-2, such as through occupational, institutional, or other activities (e.g., travel or large gatherings)
-  People living or working in an area where the COVID-19 community level is medium or high

Eligible People who may Consider Waiting to Receive a 2nd Booster Dose

-  People with recent SARS-CoV-2 infection within the past 3 months
-  People who may be hesitant about getting another recommended booster dose in the future, as a booster dose may be more important in the fall and/or if a variant-specific vaccine is needed.

Vaccine Products Possibly up for Review by the FDA in the Coming Months

Stay-tuned for updates. Much is uncertain.

- Pfizer

- Full licensure for adolescents (12-to-15 years)
- Emergency Use Authorization (EUA) for 3rd dose for 5-to-11 years



[\[Pfizer data update press release – April 14, 2022\]](#)

- EUA for children under 5 years

- Moderna

- EUA for children and adolescents (6 months-to-17 years)

[\[Moderna data update press release – March 23, 2022\]](#)

- Novavax

- EUA for adults (18+ years)

[\[Novavax press release – January 31, 2022\]](#)

Pfizer Pediatric COVID Vaccine 3rd Dose Update

Plans to submit EUA request for 10-ug booster dose for healthy children ages 5-to-11 years

Phase 2/3 trials

- Analysis of 140 children who received booster vaccine approximately 6 months after 2nd dose showed a 6-fold increased neutralizing antibodies against SARS-CoV-2 wild-type strain compared to levels after two doses of vaccine.
- Sub-analysis of 30 sera showed a 36-fold increase in SARS-CoV-2 Omicron neutralizing titers following booster dose compared to levels after two doses of vaccine.
- No new safety signals were observed.

Estimated Vaccine Effectiveness against Hospitalization with COVID-19 after Previous SARS-CoV-2 infection — United States, June 2021– February 2022

Immunization Status	Overall	Delta predominant	Omicron predominant
Unvaccinated (Ref)	Ref	Ref	Ref
Any mRNA vaccine, 1 dose	42 (30–52)	59 (41–71)	33 (15–47)
Any mRNA vaccine, 2 doses	39 (33–45)	48 (39–55)	35 (26–43)
Pfizer-BioNTech	43 (35–49)	50 (39–59)	37 (26–47)
Moderna	39 (29–47)	44 (30–55)	36 (22–47)
Any mRNA vaccine, booster dose	67 (61–72)	58 (32–74)	68 (61–73)

Adapted from Plumb et al., Table 2

Booster dose offers the highest level of protection against COVID-19 reinfection associated hospitalization.

Clinical Talking Points for Providers of Pediatric Services

A guide to having effective conversations with families about COVID-19 vaccines:

- Start the conversation now
- Validate parental concerns
- Provide accurate information

Recommending COVID-19 Vaccination: Clinical Talking Points for Providers of Pediatric Services



This resource is designed to help you and your staff have effective conversations with families about COVID-19 vaccines, as you are the most trusted source of medical information for families.

Begin to discuss COVID-19 vaccination now.

Start by asking, "What are your thoughts on your child receiving the vaccine?", then listen closely to their answers. Remember that the goals of these conversations are to have a cordial discussion, answer questions, understand and acknowledge any fears they express, and convey accurate information. This sets the stage for return visits, as families may need many conversations before they are ready to have their young children immunized.



Validate parental concerns and answer questions without judgement.

As their child's provider, your guidance is influential to parents. Hearing your opinion that immunization is safe and effective can be reassuring. When parents express hesitation, ask about their concerns and acknowledge their views. For example, "If I read those things on Facebook, I would be scared, too. Let's talk about your concerns." Let parents know that you share their goal of keeping their children safe.

Give parents accurate information.

Here are common questions and talking points to help parents. Praise parents who ask questions for wanting to know more. Wrap up the conversation by making a recommendation while acknowledging their authority in deciding for their children. For example, "I think getting vaccinated is best for your child, and ultimately, it's your choice. I'm here to guide you and answer your questions."

Why should my child get the COVID-19 vaccine?

- **It's effective.** The vaccine does not protect against all COVID-19 infection, but [studies](#) have shown it is effective in preventing severe illness and hospitalization, including [against the Omicron variant](#).
- [Children with pre-existing conditions](#) are at higher risk for severe COVID-19 outcomes. Vaccination is especially recommended to keep children with chronic conditions and disabilities safe and healthy.
- "Healthy" children with no pre-existing conditions can have severe COVID-19, too. During Omicron, [63% of children](#) under 5 years hospitalized with COVID-19 did not have any underlying conditions.

Request: Provider Feedback

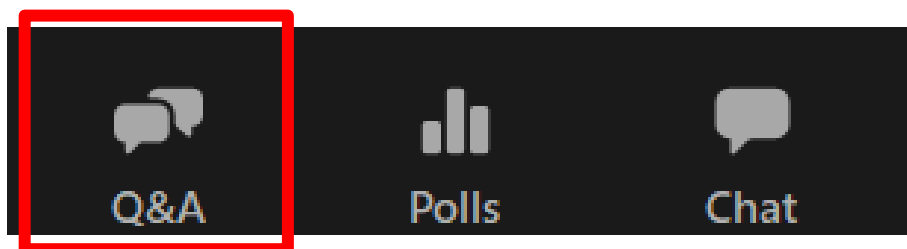
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Provider Office Hours Q&A

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Enrollment and Outreach

Nisha Gandhi, CDPH

Enrollment updates

- There are 8,740 approved providers in the program.
- Continue to reach out to Vaccines for Children (VFC) providers and other pediatric providers.



KidsVaxGrant

Vaccines for Children (VFC)

April 2022



Physicians for a Healthy California (PHC) Archived Webinars

To learn more about the KidsVaxGrant, please visit

[PHC KidsVaxGrant Archived Webinar.](#)





Amy Lara will be leaving the Provider Enrollment team. Thank you for all your hard work, leadership, and enthusiasm for bringing providers into the COVID-19 Vaccination Program!

Amy, you will be missed!
















Storage & Handling

Alan Hendrickson, CDPH

COVID-19 Vaccine Product Guide

Check vaccine products before use to ensure proper storage and administration to appropriate ages.

Refer to [CDC Product Guide](#) for more information. Details may differ from packaging; EUA fact sheets supersede info on vials and carton.

6mo-4 years old		5-11 years old		12+ years old		18+ years old	
Pfizer (Pediatric)		Pfizer (Pediatric)		Pfizer (Tris-sucrose)		Janssen (J&J)	Moderna
Pending approvals						No longer distributed	
							
Packaging							
Doses Per Vial	10 doses	10 doses	6 doses	6 doses	5 doses	10-11 (or 14-15) doses*	
Carton Size	100 doses	100 doses	60 doses	1170 (or 450) doses	50 doses	100 (or 140) doses	
Minimum Standard Order	100 doses	100 doses	300 doses	N/A	100 doses	100 doses	
Carton NDC #	59267-0078-4	59267-1055-4	59267-1025-4	59267-1000-2 (59267-1000-3)	59676-580-15	80777-273-99 (80777-273-98)	
Storage Limits Before Puncture: Label vaccine with expiration and use-by dates. Strictly comply with manufacturer guidance.							
ULT (-90°C to -60°C)	Until expiration	Until expiration	Until expiration	Until expiration			
Thermal Shipper				Up to 30 days			
Freezer				Up to 14 days (-25°C to -15°C)		Until expiration (-50°C to -15°C)	
Refrigerator (2°C to 8°C)	Up to 10 weeks	Up to 10 weeks	Up to 10 weeks	Up to 31 days	Until expiration	Up to 30 days	
Checking Expiration Dates†	TBD	12 months from the date printed on vial.	12 months from the date printed on vial.	Check EUA fact sheet for extended dates.	Check product website , QR code, or call 800-565-4008	Check product website or QR code	

* When extracting Moderna booster doses, the maximum number of doses from either vial presentation should not exceed 20 doses.

† Do not dispose of expired vaccine until checking with manufacturers for extended expiration dates.

California COVID-19 Vaccination Program

IMM-1399 (4/15/22)

Shelf-life Extensions

- Both Janssen (J&J) and Pfizer have received a shelf-life extension!
- J&J's extension is for an additional two months
 - Check new expiry date: [Janssen COVID-19 Vaccine Expiry Checker \(vaxcheck.jnj\)](https://vaxcheck.jnj.com/)
- Pfizer's shelf-life extension gives the vaccine 12 months of total storage in ultracold.
 - Applies to the Pfizer Tris-sucrose (12+ years, **gray cap** and 5-11 years, **orange cap**) formulations
 - Check expiration dates in the Emergency Use Authorizations (EUAs)
 - [Fact Sheet for Healthcare Providers Administering Vaccine EUA of Pfizer-BioNTech COVID-19 Vaccine for 12 and older gray cap DO NOT DILUTE \(fda.gov\)](#)
 - [Fact Sheet for Healthcare Providers Administering Pfizer-BioNTech COVID-19 Vaccine for 5 through 11 years orange cap DILUTE \(fda.gov\)](#)

Pfizer 1170 (12+ Years, Purple Cap)

- Last of the Pfizer 1170 (12+ years, purple cap) is expiring in May (end of the month)!
- Make sure to look through your inventory for soon-to-expire vaccines
- Pfizer 1170 (12+ years, purple cap) expiry dates
 - [Healthcare Providers for 12 years of age and older, purple cap \(must dilute\) 03292022 \(fda.gov\)](#)

Review: Pfizer Maroon Cap (6 months-4 years)

- 10 doses per vial and 10 vials per carton
- Stored in either ultracold temperatures (long-term) or refrigerator (10 weeks).
 - Should not be stored in a standard freezer.
- Requires diluent (2.2 mL)
 - Make sure staff know that this is a **different** volume of diluent than the Pfizer pediatric (5-11 years, orange cap) vaccine!
- [COVID-19 Vaccine Product Guide \(eziz.org\)](https://eziz.org)

Moderna Pediatric Storage and Handling

- Moderna has submitted data for their pediatric formulation (6 months to < 6 years)
- CDPH does not have details on the presentations yet but will let you know when we get them!
- Most of the storage requirements will be the same as the Moderna vaccine for adults:
 - 9 months at frozen temperatures (-50°C to -15°C)
 - 30 days at refrigerated temperatures (2° to 8°)

Vaccine Management

Eric Norton, My Turn, and Claudia Aguiluz, CDPH

SDIR is Merging with CAIR2



On April 25, San Diego Regional Immunization Registry (SDIR) will be merging with California Immunization Registry (CAIR2).



Don't worry! This will have minimal impact on any San Diego Provider. They will not need to re-enroll in CAIR.



In My Turn, you will not need to reach out to Carol Quinn to get an SD Site Code or enter an SD Site Code when setting up your Clinics.

IIS Updates Reminder



As a Clinic Manager, you may want to make updates to IIS Records. In My Turn, you can view, cancel, and edit some of the IIS Record information directly.



If you navigate to the IIS Status tab, you can make all the edits right there. You can also cancel or view records on the IIS Status tab.



If you need to request access for the IIS functionality by filling out the [My Turn IIS Request Form on EZIZ](#) and sending it via email to the Help Desk at MyTurn.Clinic.HD@accenture.com.



Reference this [💡 Job Aid](#) for assistance with IIS updates

IIS Updates for NEW CAIR Providers

San Diego Providers



When updating IIS Records, each registry (CAIR, and RIDE) have different restrictions for editing Patient data. SDIR Providers will now need to reference the CAIR2 column for these updates. Reference this chart for assistance with IIS updates.



Reminder: This is the only information that can be updated in My Turn directly. Please reach out to the registry directly if you need to make any further changes.

Data Fields	IIS Registry	
	CAIR2	RIDE
First Name	N	Y
Middle Name	Y	Y
Last Name	N	Y
Email	Y	Y
Phone	Y	Y
Date of Birth	N	Y
Gender	N	Y
Race	Y	Y
Ethnicity	Y	Y
Mother or Guardian's First Name	N	Y
Industry	Y	Y
Address	Y	Y
Client Type	Y	Y
Reasonable Accommodations	Y	Y
CDC Questions	Y	Y
Vaccine Administrator	N	Y
Injection Site	Y	Y
Route	Y	Y
Date and Time of Vaccination	Y	Y
Product	Y	Y
Lot Number (Asset Name)	Y	Y
Adverse Reactions	Y	Y

N	Data field is not editable via IIS Edit Functionality (CAIR2 only)
Y	Data field is editable via IIS Edit Functionality
Y	Data field is not sent to registry, but is editable via IIS Edit Functionality
Y	New value must be within 14 days (past or future) of the original value

Second Booster Dose Reminder



You do not need to do anything with appointments marked as “Booster 1” that should be marked as “Booster 2”. These will all be updated in My Turn on May 4.

There are no additional steps required to ensure the CAIR records update properly, they will automatically detect the dose is Booster 2.

Adding a Second Booster Dose Appointment

Is the patient immunocompromised?

Booster and Additional doses have been prioritized for moderately to severely immunocompromised people. This includes people who have:

- Been receiving active cancer treatment for tumors or cancers of the blood
- Received an organ transplant and are taking medicine to suppress the immune system
- Received a stem cell transplant within the last 2 years or are taking medicine to suppress the immune system
- Received CAR-T-cell therapy, hematocrit therapy (HCT)
- Moderate or severe primary immunodeficiency (such as DiGeorge syndrome, Wiskott-Aldrich syndrome)
- Advanced or untreated HIV infection
- Active treatment with high-dose corticosteroids or other drugs that may suppress your immune response

☒ Yes

☐ No

Has it been at least 4 months since the patient's 1st Booster dose?

☒ Yes

☐ No



When going through the appointment flow, the questions will guide you through the process for the Second Booster dose. If your patient falls under the eligibility, the system will guide you to vaccinating the **Second Booster dose**.

Adding a Second Booster Dose Appointment

Which vaccine would you like to schedule?

*Vaccine Type

COVID-19 Vaccine

▼ Patient Background

*First Name

Max

Middle Name

*Last Name

Brown

Suffix (Example - Jr, Sr, III)

*Date of Birth ⓘ

Apr 14, 1960

▼ Appointment Details

* Clinic Name ⓘ

ABC Clinic

* Which dose is this? ⓘ

Booster

* Which vaccine did the patient receive for their primary series?

If the patient received a mix of international vaccine brands for their primary series, please reference the CDC guidance for [international vaccines](#).

☐ Johnson & Johnson

☐ Moderna

☒ Pfizer

☐ WHO-EUL approved vaccine

☐ Non-WHO-EUL approved vaccine

* Is the patient immunocompromised?

☐ Yes

☒ No

Additional doses have been prioritized for moderately to severely immunocompromised people. This includes people who have:

- Been receiving active cancer treatment for tumors or cancers of the blood
- Received an organ transplant and are taking medicine to suppress the immune system
- Received a stem cell transplant within the last 2 years or are taking medicine to suppress the immune system
- Received CAR-T-cell therapy, hematocrit therapy (HCT)
- Moderate or severe primary immunodeficiency (such as DiGeorge syndrome, Wiskott-Aldrich syndrome)
- Advanced or untreated HIV infection
- Active treatment with high-dose corticosteroids or other drugs that may suppress your immune response


* Which booster dose is this? ⓘ

--None--

--None--

First booster

Second booster

 You can also vaccinate Second Booster doses within the Walk-In Appointment flow. Similarly, based on eligibility you can select the appropriate booster dose.

Janssen Ordering Reminders



- ✓ Placing an order for Janssen in the myCAvax system is the same as any other vaccine.



- ✓ Please include a comment including your need/rationale when placing a Janssen order.



- ✓ Providers should be reminded that orders should only be for the three criteria included in [CDC Clinical Interim Guidance](#).

Ancillary Kit Updates



Pfizer

Opt-out option is available for all adult Ancillary Kits including **Pfizer Tris-sucrose, ages 12+**. Starting this Provider Ordering cycle, you can use the drop down in myCAvax to opt-out!

Note: The opt-out option is not available for pediatric COVID-19 vaccine as Pfizer pediatric ancillary kits contain the diluent necessary to administer the vaccine.



Moderna

For all orders placed April 11-13, Moderna vaccine shipments now come with **one ancillary kit** (1 ancillary kit to 1 carton of vaccine) instead of 2 ancillary kits to 1 carton of vaccine.

All other shipments should come with the standard of 2.

Checking Order Status

The screenshot shows the myCAVax homepage with a navigation bar at the top containing links: Home, Enrollment, Locations, Vaccine Orders, Vaccine Inventory, Shipment, Vaccine Marketplace, and More. Below the navigation bar is a 'Welcome Mo' section with three main action cards: 'Order vaccine' (with a syringe icon), 'Manage inventory' (with a pill bottle icon), and 'Manage or Add location(s)' (with a building icon). Each card has a brief description and a link to perform the action. Below these cards is an 'Open Orders' section. It includes a sub-header 'Vaccine Orders' and 'Open Orders'. Below this is a table of open orders with columns: Account Name, Order Number, Vaccine Name, Status, Fulfillment Method, and Delivery Method. The table lists five orders, all for Janssen (18 years - 100+ years) - 100/2 boxes of 50 - COVID-19 Vaccine. The first order is 'Fulfillment Pending' with 'Local' delivery. The second is 'Submitted' with 'ODD' delivery. The third, fourth, and fifth are 'Fulfillment Pending' with 'ODD' delivery. The fifth order has 'Local' delivery and 'Pickup' method. A 'Load More' link is at the bottom of the table. An orange arrow points from the text on the right to the 'Open Orders' table.

Order vaccine

Submit a new vaccine order request for each location that needs more vaccine supply.

[Create an order](#)

Manage inventory

Transfer vaccine, or report loss due to waste, temperature excursions or shipment incidents.

[Manage inventory](#)

Manage or Add location(s)

Make changes to an existing location's account, or add a new location.

[Manage locations](#)

Open Orders

These orders have not been completed. The list below provides the status of your current orders. For approximate shipping date please refer to the [shipping calendar](#).

Vaccine Orders

Open Orders

5 items • Sorted by Account Name • Filtered by All vaccine orders - Status, Order Record Type • Updated a few seconds ago

	Account Name	Order Number	Vaccine Name	Status	Fulfillment Me...	Delivery Method
1	Arendelle	00049761	Janssen (18 years - 100+ years) - 100/2 boxes of 50 - COVID-19 Vaccine	Fulfillment Pending	Local	
2	Arendelle	00060761	Janssen (18 years - 100+ years) - 100/2 boxes of 50 - COVID-19 Vaccine	Submitted	ODD	
3	Cinderella's Castle	00036449	Janssen (18 years - 100+ years) - 100/2 boxes of 50 - COVID-19 Vaccine	Fulfillment Pending	ODD	
4	Cinderella's Castle	00047898	Janssen (18 years - 100+ years) - 100/2 boxes of 50 - COVID-19 Vaccine	Fulfillment Pending	ODD	
5	Cinderella's Castle	00048105	Janssen (18 years - 100+ years) - 100/2 boxes of 50 - COVID-19 Vaccine	Fulfillment Pending	Local	Pickup

[Load More](#)

Providers, you can check the status of your vaccine orders awaiting processing right from the newly-designed myCAVax homepage!

VaccineFinder Alerts



The **Vaccine Order Request** page will alert you if your **VaccineFinder** data is **out-of-date**. These alerts update at 2 PM PT every day. Please update your VaccineFinder data every day. Starting 5/1, report VaccineFinder data weekly on Fridays!



If the alert displays, your LHD/MCE may reach out to you about your VaccineFinder information, please work with your LHD/MCE.

APPENDIX

myCAvax – Known Issues - *Updated 4/15*



Known Issues

Unable to Edit Medical Staff While Location Application is In Progress

- ✓ We will correct an issue where users with an established account in the midst of adding a new location to their organization and are unable to edit a Medical Staff's First Name, Last Name, and/or Email

Updates to 'Edit' and 'Delete' Buttons in Section B 'Add Medical Staff' Screen

- ✓ We will correct an issue in which the attempt to remove Medical Staff from an in-progress Section B location application is met with a generic 'Error!' Message. Going forth, if users would like to remove Medical Staff, they will be prompted to contact the Provider Call Center



Workaround/Next Steps

- ✓ Fix: 4/28
- ✓ In the meantime, if you find that your changes for a medical provider's First Name, Last Name, and/or Email are not saving, please contact the Provider Call Center so that they can make the changes for you

- ✓ Change: 4/28

Wrap-up

Leslie Amani, CDPH

Additional Support

Type of Support

Description

Updated 12.29.21



COVID-19 Provider Call Center

The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.

- Email: covidcallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–6PM



Enrollment Support

For Provider enrollment support, please contact myCAvax Clinic Operations at

- Email: myCAvaxinfo@cdph.ca.gov



myCAvax Help Desk

Dedicated staff provide up-to-date information and technical support on the myCAvax system.

- Email: myCAvax.HD@Accenture.com
- Phone: (833)-502-1245, option 3, Monday through Friday 7AM–7PM, Saturday and Sunday 8AM-1PM

For training opportunities: <https://eziz.org/covid/education/>



My Turn Clinic Help Desk

For **onboarding support** (those in the process of onboarding): myturnonboarding@cdph.ca.gov

For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: MyTurn.Clinic.HD@Accenture.com or (833) 502-1245, option 4: Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM.

For job aids, demos, and training opportunities: flu at <https://eziz.org/covid/myturn/flu/> and COVID at <https://eziz.org/covid/myturn/>



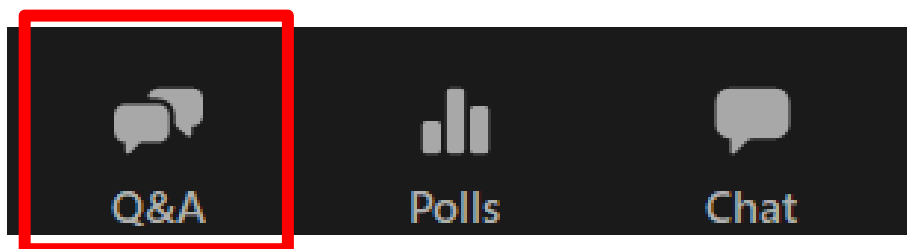
Archived Communications

For archived communications from the COVID-19 Provider Call Center about the California COVID-19 Vaccination Program visit

- Website: [EZIZ Archived Communications](#)

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Thank you!



Monday:

My Turn myCAvax Office Hours

Next session: Monday, April 25, 12PM

Friday:

Provider Office Hours

Next session: Friday, April 29, 9AM

Thank you to Provider Office Hours' Planning Team: Leslie Amani, Rachel Jacobs, Hailey Ahmed, Blanca Corona.