

Welcome to California COVID-19 Vaccination Program Friday Provider Office Hours

Friday, April 8, 2022

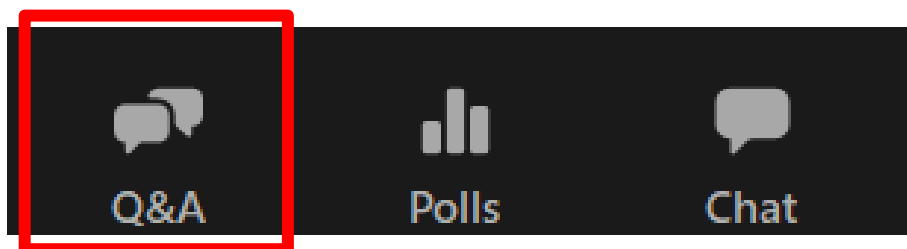


Vaccinate ALL 58

Together we can end the pandemic.

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Housekeeping

Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:



Today's session is being recorded. Access today's slides and archived presentations at:
<https://eziz.org/covid/education/>



If you have technical difficulties, please contact Rachel.Jacobs@cdph.ca.gov

Agenda: Friday, April 8, 2022

No.	Item	Speaker	Time (AM)
1	Welcome & Announcements	Leslie Amani (Moderator)	9:00 – 9:05
2	DHCS Uninsured Program FAQs	Brooke Hennessey (DHCS)	9:05 – 9:10
3	Vaccine Administration	Elizabeth Reosti (CDPH)	9:10 – 9:15
4	Clinical Update	Caterina Liu, M.D. (CDPH)	9:15 – 9:20
5	Site Visits: Compliance Education and Resources	Kelsey Florio (CDPH)	9:20 – 9:30
Q&A			9:30 – 9:35
6	Storage & Handling	Kate McHugh (CDPH)	9:35 – 9:40
7	Vaccine Management	Eric Norton and Claudia Aguiluz (CDPH)	9:40 – 9:50
8	Resources & Wrap Up	Leslie Amani (Moderator)	9:50 – 10:00
Q&A			

Announcements

Leslie Amani, CDPH

Crucial COVID-19 Conversations Upcoming Webinars

Please join Dr. Atul Nakhasi, co-founder of [#ThisIsOurShot](#), for a webinar training on talking to **colleagues** about COVID-19 vaccines.

When: Friday, April 15 at 12:00PM-1:00PM

[Register here!](#)

The following week, please join Dr. Eric Ball, pediatrician, for a webinar training on talking to **parents** about COVID-19 vaccines for children.

When: Friday, April 22 at 12:00PM-1:00PM

[Register here!](#)



KidsVaxGrant Webinar



KidsVaxGrant Webinar #3

When: Thursday, April 14, 2022
Time: 5PM – 6PM

[Register here](#)

Please attend to learn more about the KidsVaxGrant launched April 1, 2022, for VFC Providers!



Kids' Sprint Week: Toolkit

California Coronavirus
COVID-19 Response Toolkit

COVID-19 Toolkit

COVID-19 Response

Mobile Vaccinations

Public Art Projects



Materials created to provide clear, factual and actionable information for Californians to help them stay safer from COVID-19, including resources that help Californians understand the importance of wearing a mask when it can protect themselves and their community.



Youth Vaccine 5+ (**Faith-Based Activations/Kids' Sprint Week**): Download social media graphics, video and audio spots, and other resources about vaccinations for youth 5 and older.



#BehindTheMask – School Masking Resources: Masks are no longer required in schools or child care facilities, but they are still strongly recommended. Find resources to encourage masking to help keep our children safer from COVID-19.

Pfizer COVID-19 Vaccine Medical Updates & Training Sessions

April 2022 dates have been added!

Date & Time (linked)	Password
Tuesday, April 12 - 12PM	gaKVvMUP733
Wednesday, April 13 - 9AM	mkP722m68GC
Thursday, April 14 - 9 AM	EGm7DmgpT52
Tuesday, April 19 - 12 PM	3rYVYBmNX75
Wednesday, April 20 - 9AM	PfwM3ZZmf22
More sessions listed! NOTE: All times listed here are P.S.T.	

For providers and immunization staff personnel. **Please attend one of these sessions!**

Updated Session Format!


- Medical updates, including recent updates to the CDC Interim Clinical Considerations
- Overview of healthcare provider resources
- Storage, handling, and administration for:
 - Ages 5 through 11 Years
 - Ages 12 Years and Older

CDPH: Training & Resources

CDPH Immunization Branch Training and Resources

Includes:

- Program Training Requirements
- COVID-19 Vaccine Product Training
- Technical Training for New Vaccinators
 - Includes video and job aids for IZ Techniques and Patient Care for children under 5



[I am looking for](#)[I am a](#)[Programs](#)[A-Z Index](#)

Home | Programs | Center for Infectious Diseases | Division of Communicable Disease Control | COVID-19 Vaccine Training

IMMUNIZATION BRANCH

[Vaccination Program](#)[Training](#)[Program Enrollment](#)[Vaccine Management](#)[Vaccine Administration](#)[Reporting Requirements](#)

Training and Resources

Required Training for Participation in the California COVID-19 Vaccination Program

Providers and key practice staff storing, handling, managing, or administering vaccines must complete the required training to meet federal and state program requirements.

Program Training

This training prepares sites to incorporate program requirements into clinic protocols and identifies key resources for use on the job. Organization & Location Coordinators must complete the required program training in myCAvax during enrollment but may access the lessons below. Review times are approximate.

Interactive Lessons	Organization* Coordinator	Location† Coordinator
Program Requirements (15 mins) (PDF)	✓	✓
Orders and Distribution (5 mins) (PDF)	–	✓
Storage and Handling (15 mins) (PDF)	–	✓
Vaccine Management (10 mins) (PDF)	–	✓
VaccineFinder (5 mins) (PDF)	✓	✓

* Organization Coordinators complete Section A of the provider enrollment application and are responsible for implementing vaccination program requirements for their provider organization.

† Location Coordinators complete Section B (location enrollment) and act as vaccine coordinators for their provider location.

COVID-19 Vaccine Product Training

This training shows staff how to prepare, administer, store, and handle COVID-19 vaccine products and report adverse events to VAERS. To prepare in advance of initial vaccine shipments, print and review summary sheets—**only for products your location will be ordering**. Review times vary by learner role & technical experience.

Job Aid: Receiving & Storing Pfizer Vaccines

Multi-page Pfizer vaccine guidance to be updated for Pfizer pediatric (6 months-4 years, maroon cap) once authorized

Includes:

- S&H summaries for available Pfizer formulations plus, links to fact sheets for HCPs
- Organizing storage units to reduce errors
- Vaccine expiration dates
- Recommended storage conditions
- Controlant monitor overview
- Step-by-step receiving instructions for all formulations
- Shipper return policies

Receiving & Storing Pfizer Vaccines

California COVID-19 Vaccination Program



Upon delivery, sites assume responsibility for storing vaccines in temperature-controlled environments. This job aid compiles guidance from CDC, Pfizer-BioNTech, and Controlant and is updated for California providers.

General Points

- Vaccines ship in ultra-cold thermal shipper with dry ice; ensure staff are trained on [dry ice safety](#)
- Vaccine products have a different formulation with different packaging, product configurations, dosages, National Drug Codes (NDC), and storage requirements
- See CDC [COVID-19 Vaccine Product Guide](#) (details about vaccine, kits, dimensions, PPE & needles; to be updated for pediatric products) or [product comparison guide](#) (CDPH chart includes NDCs)
- Other clinical resources can be found on [CDC's website](#)
- Ancillary kit ships within 24-48 hours of vaccine and includes PPE

Pfizer Tris-Sucrose (12Y+ Gray Cap) Formulation | [Fact Sheet](#)

- Comirnaty® is FDA-approved for ages 16+; authorized under EUA for ages 5 through 15
- NDC 59267-1025-4 available in smaller 300-dose configurations (5 cartons)
- Vial will not be labeled Comirnaty initially; look for Pfizer Tris-Sucrose Formulation
- Vaccine ships in a smaller, lighter, single-use shipper; [this video](#) shows how to receive the shipper and return the data logger; do not return shipper
- Sites should ideally carry only one Pfizer 12Y+ formulation at a time; use up Pfizer purple cap before ordering gray cap
- Does not require diluent; to avoid dilution errors, CDC doesn't recommend administering purple and gray cap products in a single clinic at the same time
- May be stored in ULT units (-90 to -60°C) until expiration, or routine refrigerators at 2-8°C (36-46°F) for up to 10 weeks; **do not store in routine freezers**
- **Do not use thermal shipper for on-site vaccine storage**; sites that previously used Pfizer thermal shipping containers for temporary storage must prepare for use of an ULT freezer or refrigerator
- Apply [storage and handling labels](#) to cartons to prevent administration and handling errors
- Apply [beyond-use tracking labels](#) to cartons when storing vaccine in the refrigerator

Pfizer (5-11Y Orange Cap) Formulation | [Fact Sheet](#)


- May be stored in ULT units (-90 to -60°C) until expiration, or routine refrigerators at 2-8°C (36-46°F) for up to 10 weeks; **do not store in routine freezers**
- **Do not use thermal shipper for on-site vaccine storage**
- NDC 59267-1055-4 available in 100-dose carton
- Vaccine ships in a smaller, lighter, single-use shipper; [this video](#) shows how to receive shipper
- [Storage and Handling Summary](#) details receiving and storing the product

California COVID-19 Vaccination Program


IMM-1339 (2/23/22)

COVID-19 Vaccine Provider FAQs


- Answers to provider questions
- Updated weekly: Last updated 04/07/2022
- Currently in its 66th iteration!

 **Q: Are the National Drug Codes (NDC) and Current Procedural Technology (CPT) codes different for the second mRNA booster than for the first mRNA booster dose?**

A: No. The NDC and CPT codes are the same for the first and second mRNA booster doses.

 **Q: When does the DHCS COVID-19 Uninsured Group Program end?**

A: The DHCS COVID-19 Uninsured Group Program ends on the last day of the month in which the public health emergency ends (April 16, 2022). Currently, this date is set at April 30, 2022. However, DHCS anticipates that this funding will be extended.

 **Q: How long does it take for COVID-19 vaccine Providers to be approved into the DHCS COVID-19 Uninsured Group after applying?**

Q: DHCS COVID-19 Uninsured Group eligibility is determined in real-time once all data is entered into the system.

California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers. Providers may also visit [California COVID-19 Vaccination Program](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

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[Provider FAQs on EZIZ, Updated Weekly](#)

VA58 Trust & Safety Team Updates

The VA58 Trust & Safety Team reports on trending narratives about COVID-19, delivers biweekly briefings, and develops comprehensive resources to increase awareness around mis-, dis-, and mal-information, as well as the State's capacity to counter it.

BIWEEKLY BRIEFINGS

Biweekly briefings provide partners with the top COVID-19 vaccine mis/dis topics and trends, and invitees receive a copy of the report post-briefing.

To be added to the invite, email
rumors@cdph.ca.gov.

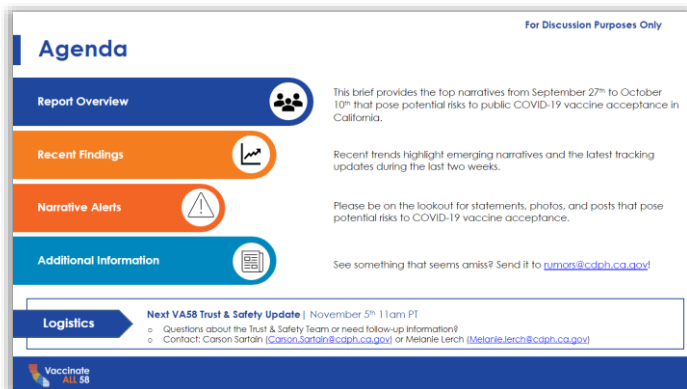
RUMORS INBOX

The Rumors Inbox serves as a tip line for our partners to submit the COVID-19 rumors they're hearing online and within their communities to our team. We incorporate the submissions into our team's reporting.



Report COVID-19 Vaccine Rumors to:

rumors@cdph.ca.gov



RECENT TOPICS & RESOURCES

Mis/Dis/Mal-information: COVID-19 vaccines cause adverse cardiac events, including death

Trusted Resources: [Safety of COVID-19 Vaccines | CDC](#), [COVID-19 Vaccine Safety Surveillance | FDA](#)

Mis/Dis/Mal-information: New COVID-19 cases are due to ineffective vaccine and other preventative measures

Trusted Resources: [CDC COVID Data Tracker: Rates of COVID-19 Cases and Deaths by Vaccination Status](#), [Vaccine Breakthrough Infections: The Possibility of Getting COVID-19 after Getting Vaccinated \(cdc.gov\)](#)

Stay informed!

Provider Resources on eziz.org/covid

Frequent Content Updates:

- Alerts
- Program Enrollment
- My Turn Onboarding
- Reporting Requirements
- Patient Resources
- Archived Communications
- Education & Support Materials
- More to explore!

**California COVID-19 Vaccination Program**ENHANCED BY Google

Program Updates

Program Enrollment

My Turn Onboarding

Vaccine Management

Vaccine Administration

Reporting Requirements

Archived Communications

Patient Resources

Provider Support

COVID Call Center

Email: [Program Info](#)
Phone: (833) 502-1245
Hours: Mon-Fri, 8AM-6PM

Contact us for questions about the program or help with accessing documents.


myCAvax and My Turn

Email: [myCAvax Technical Support](#), [MyTurn Onboarding](#), [MyTurn Technical Support](#)
Phone: (833) 502-1245
Mon-Fri, 7AM-7PM
Sat-Sun, 8AM-1PM

My Turn Clinic Translation Line:
(833) 980-3933
Mon-Fri: 8AM-8PM
Sun-Sat: 8AM-5PM

Vaccines

Updates for Providers


FAQs


Provider Office Hours


Training


Training Calendar

Alerts:

Updated Vaccination Schedule

- [Interim Clinical Considerations Updated for 2nd Booster March 31](#)
- [COVID-19 Vaccine Timing by Age \(Eligibility Chart\)](#)
[Spanish: Calendario de la Vacuna COVID-19 por Edad \(Tabla de Elegibilidad\)](#)
- [COVID-19 Vaccine Timing for 2nd Dose](#)
- [COVID-19, Myocarditis, and Vaccines Fact Sheet](#)

Vaccine Expiration

- [Janssen \(Johnson & Johnson\) Expiration Extension](#)
- [March & April COVID-19 Vaccine Expiration Dates](#)

Now Enrolling Providers of Pediatric Services

- [Infographic: MAKE NO MISTAKE-COVID-19 Is A Childhood Illness](#)
- [Benefits for Primary Care Providers](#)
- [Find Information on How to Enroll](#)
- [Mis-Disinformation "6 Myths" Provider Poster](#)
- [Welcome VFC Providers | Flyer | VFC vs. COVID Programs](#)

Other New Resources

- [Requesting COVID-19 Vaccination Staff](#)

Featured Resources

Hear It. Clear It.

COVID-19 Vaccination Program Webinars and Training for Providers

Week of April 11, 2022

Note: Calendar subject to change

	Monday 4/11	Tuesday 4/12	Wednesday 4/13	Thursday 4/14	Friday 4/15
myCAvax		What's New in myCAvax 12:30 pm – 1:00 pm			Provider Office Hours 9:00 am – 10:00 am
My Turn					
Combined Office Hours and Events	My Turn and myCAvax Office Hours 12:00 pm – 1:00 pm	Pfizer BioNTech COVID-19 Vaccine Training & Education* 12:00 pm – 1:00 pm PW: gaKVvMUP733	Pfizer BioNTech COVID-19 Vaccine Training & Education* 9:00 am – 10:00 am PW: mkP722m68GC	Pfizer BioNTech COVID-19 Vaccine Training & Education* 9:00 am – 10:00 am PW: EGm7DmgpT52	Crucial COVID-19 Conversations Webinar: Talking with Colleagues About COVID-19 Vaccines 3:00 pm – 4:00 pm

* Pfizer BioNTech COVID-19 Vaccine Training & Education topics vary by day and include the latest information about vaccine storage, handling, preparation, and administration; recent medical updates, healthcare provider resources, and a Q&A session

View On Demand	<ul style="list-style-type: none">Intro to My Turn Onboarding (v. 1/4/22)Latest Features in My Turn (*Requires My Turn Login)	<ul style="list-style-type: none">Latest Features in myCAvax for Providers (*Requires myCAvax Login)myCAvax Release Notes for LHJs and CDPH Users (*Requires myCAvax Login)	<ul style="list-style-type: none">Provider 101 Account Enrollment: Section A: Organization Application (v. 10/21/21)Provider 101 Account Enrollment: Section B: Location Application (v. 10/21/21)Provider Office Hours and MCE Office Hours Archived Sessions
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Help

Website: www.eziz.org/covid, [FAQs](#)
General email: covidcallcenter@cdph.ca.gov
CDPH Provider Call Center: 1-833-502-1245, 8am-6pm

My Turn email: myturnonboarding@cdph.ca.gov
myCAvax Help Desk Email: myCAvax.HD@accenture.com
Phone: (833) 502-1245

Uninsured Program Update & FAQs

Brooke Hennessey, DHCS

Billing and Reimbursement Provider FAQs

Q: Do the uninsured apply themselves? Do providers apply?

DHCS: For the COVID-19 Uninsured Group, the uninsured or underinsured (folks that have insurance that do not cover COVID-19 testing, testing-related, treatment services) will need to apply. Usually*, Providers take the application in the clinic or hospital with the applicant present. Any interested provider will need to enroll as a Medi-Cal qualified provider in any of the [Presumptive Eligibility programs](#) to enroll individuals into the COVID-19 UIG. Providers follow an application process located here: [Medi-Cal: Provider Enrollment](#) to enroll as a Medi-Cal qualified provider.

***Note:** Providers assist individuals in applying for Presumptive Eligibility. Depending on the program, individuals usually need to present physically in a clinic, hospital, or provider offices. However, during the COVID-19 PHE, DHCS is providing the flexibility for telephonic signature on the application.

Q: How does an independent pharmacy become part of the uninsured program to receive reimbursement?

DHCS: The pharmacy will need to have an arrangement with a Medi-Cal qualified provider under the Medi-Cal Presumptive Eligibility programs to receive reimbursement for services rendered under the COVID-19 UIG.

Billing and Reimbursement Provider FAQs

Q: Does DHCS have an update on when they will provide guidance for FQHCs to submit COVID vaccine claims at the \$67 approved rate?

DHCS: DHCS is currently working on this.

Q: Will DHCS cover the vaccine administration fee for "uninsured" patients who are on restricted scope Medi-Cal or who are enrolled via the COVID Uninsured Group Program?

DHCS: Yes. DHCS will cover vaccine administration fees for this group.

Q: Is there a state funding for covid testing now that federal funding for free covid testing is over?

DHCS: The COVID-19 UIG program is funded by federal Medicaid dollars, which is different than HRSA. Please note the COVID-19 UIG program ends the last day of the calendar month in which the COVID-19 Public Health Emergency (PHE) ends.

Q: Will patients have to apply to DHCS program before receiving treatment or can they apply after as well?

DHCS: It is recommended that individuals apply prior to so they have confirmed eligibility.

Billing and Reimbursement Provider FAQs

Q: Can you please provide more information on the billing after the HRSA deadline of April 5? Are we billing Medi-Cal?

DHCS: The COVID-19 UIG program is different than the HRSA program, however it is similar in scope and covers uninsured individuals and underinsured individuals. It is another pathway for reimbursement for COVID-19 testing, testing-related, and COVID-19 treatment services. Providers billing COVID-19 UIG must be a Medi-Cal qualified provider under Medi-Cal presumptive eligibility programs in order to bill Medi-Cal for the COVID-19 UIG.

Q: What's the medical web address for non-insurance person for covid-19 vaccine?

DHCS: Medi-Cal qualified providers can log into the COVID-19 UIG application portal here: [Medi-Cal NewsFlash: COVID-19 Uninsured Group Application Portal Qualified Provider Information](#) (please follow onscreen instructions).

Q: Can you include the link to the DHCS website regarding the uninsured patient FAQ?

DHCS: [COVID-19 Uninsured Group Program \(ca.gov\)](#)

Billing and Reimbursement Provider FAQs

Q: How will pharmacies know who is a Medi-Cal qualified provider in their community?

DHCS: Depending on the program, DHCS has lists of qualified providers under the “Presumptive Eligibility” tab on this page: [DHCS Programs Page: Presumptive Eligibility](#)

Q: Is the DHCS program mainly reserved for Medi-Cal providers such as FQHCs?

DHCS: No, depending on the program, the provider types will vary. Please see the provider manuals/descriptions for each program here: [Medi-Cal: Presumptive Eligibility \(PE\) Programs](#)

Q: Is funding for COVID vaccination for the uninsured different than the underinsured?

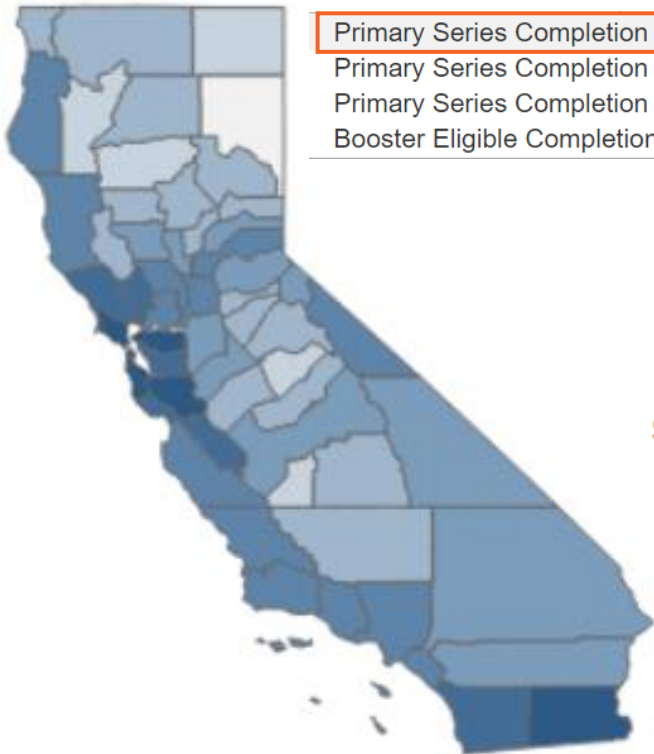
DHCS: The COVID-19 UIG covers COVID-19 vaccinations for both uninsured and underinsured.

Vaccine Administration Data

Elizabeth Reosti, CDPH

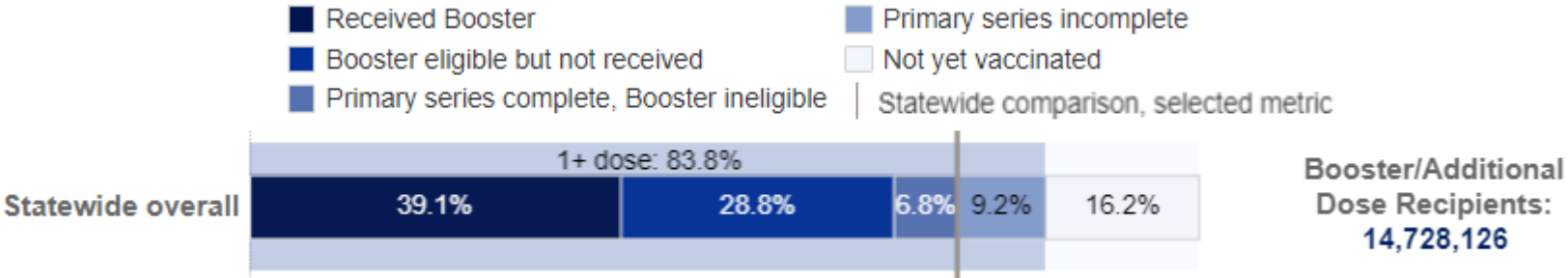
Vaccine Administration Summary

as of April 5, 2022



73,068,231

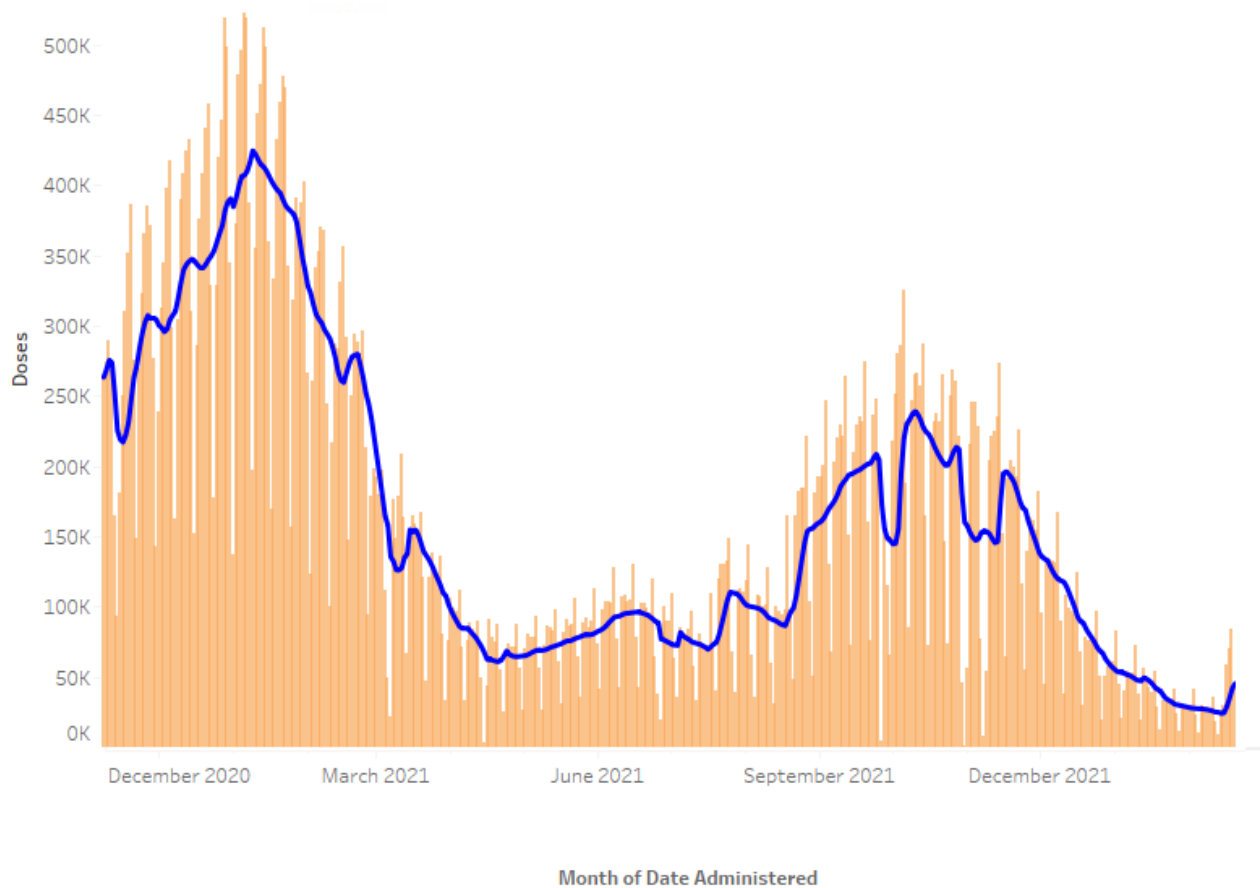
Total Doses Administered:



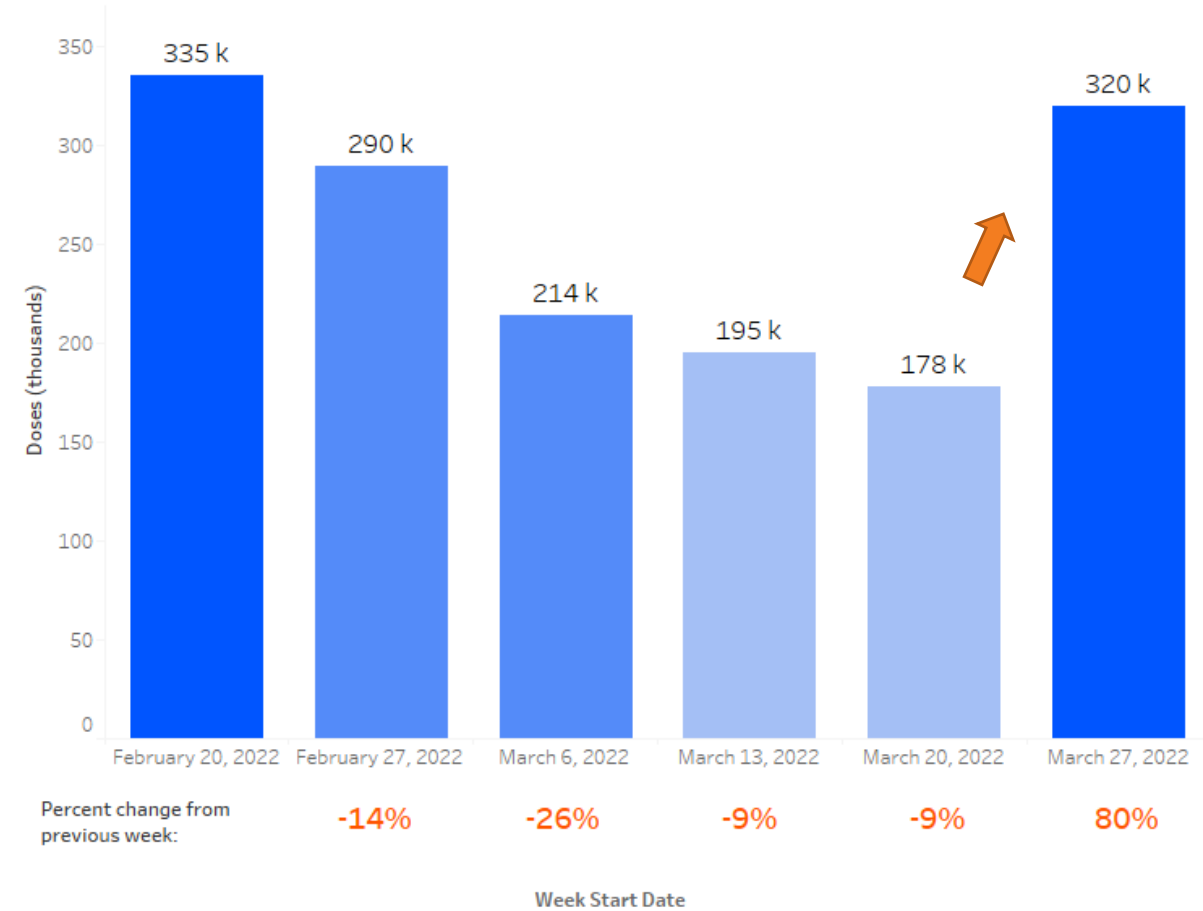
Trends in Vaccine Administration

as of April 4, 2022

Daily New Doses Administered



Weekly New Doses Administered (thousands)



Trends in Vaccine Administration

as of April 4, 2022

- Increase in demand/uptake among 50-64 and 65+ age groups
- 4th doses (2nd booster)

CDC Centers for Disease Control and Prevention
CDC 24/7: Saving Lives, Protecting People™

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CDC Newsroom

[CDC > Newsroom Home > CDC Newsroom Releases](#)

[Newsroom Home](#)

CDC Newsroom Releases

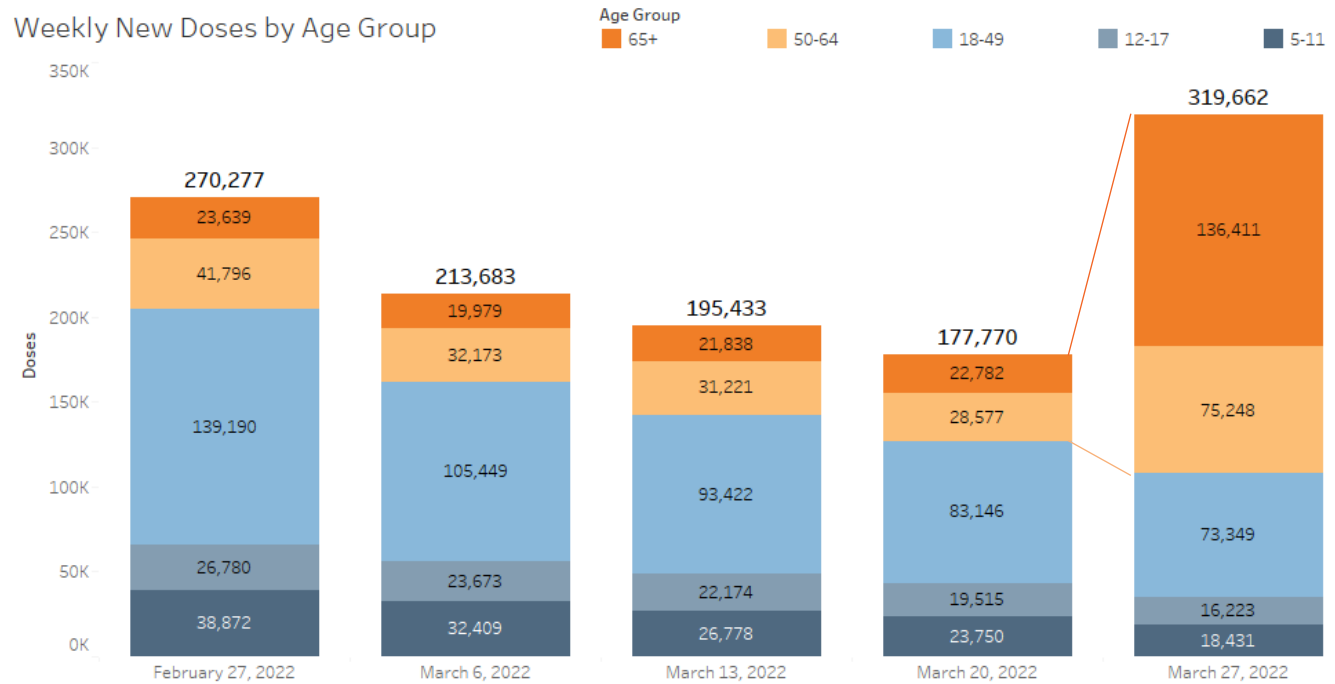
- 2022 News Releases
- 2021 News Releases
- 2020 News Releases
- 2019 News Releases

CDC Recommends Additional Boosters for Certain Individuals

Media Statement

For Immediate Release: March 29, 2022
Contact: [Media Relations](#)
(404) 639-3286

Weekly New Doses by Age Group



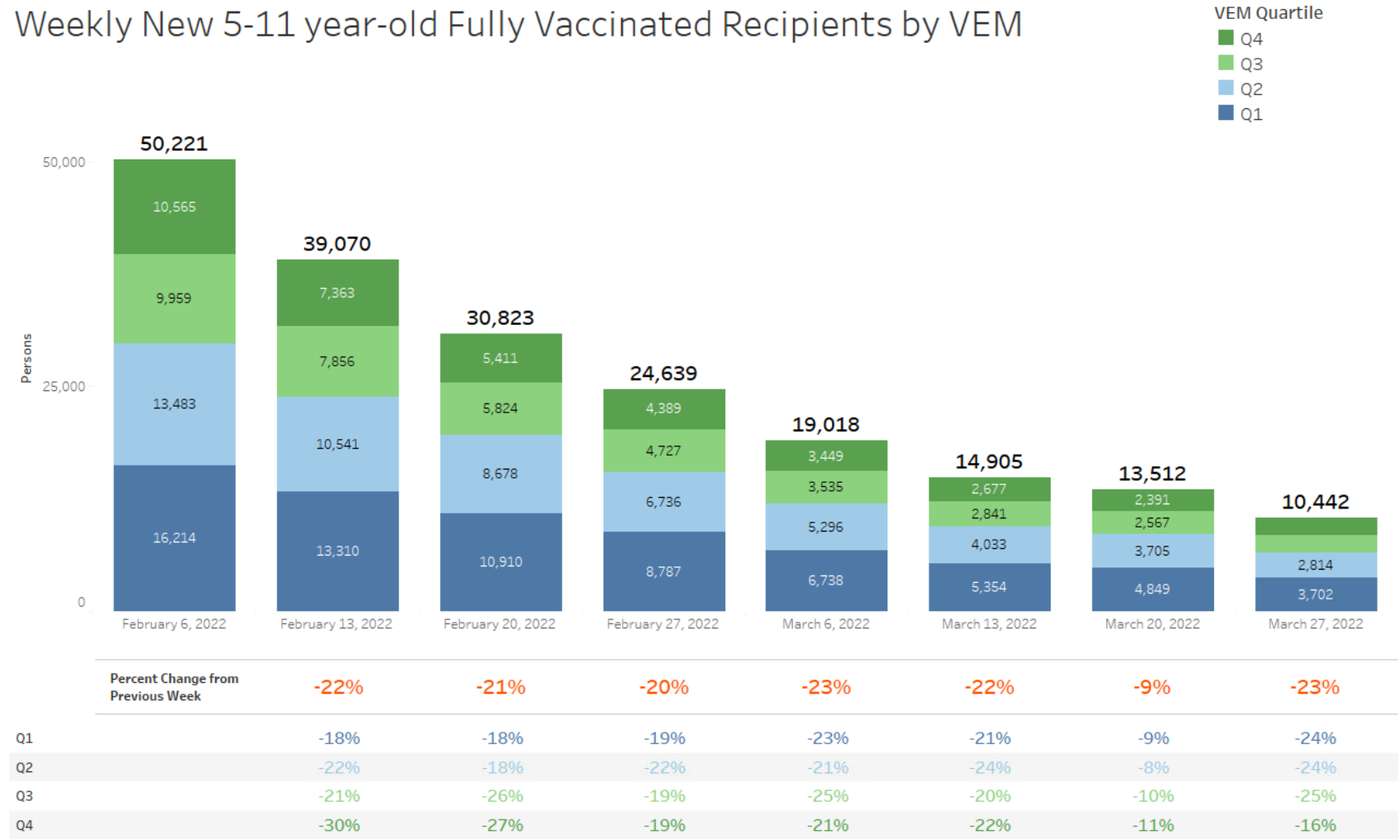
Percent Change from Previous Week	- 21%	- 9%	- 9%	+ 80%
5-11	- 17%	- 17%	- 11%	- 22%
12-17	- 12%	- 6%	- 12%	- 17%
18-49	- 24%	- 11%	- 11%	- 12%
50-64	- 23%	- 3%	- 8%	+ 163%
65+	- 15%	+ 9%	+ 4%	+ 499%

5-to-11-year-old Vaccination Trends

as of April 4, 2022

Weekly New 5-11 year-old Fully Vaccinated Recipients by VEM

- Persistently declining demand/uptake among all equity quartiles



Data Summary

as of April 4, 2022

72.8 Million doses administered

+80% change in all new doses from previous week (4th doses among 50+)

-23% change in new 5-11-year-old recipients from previous week

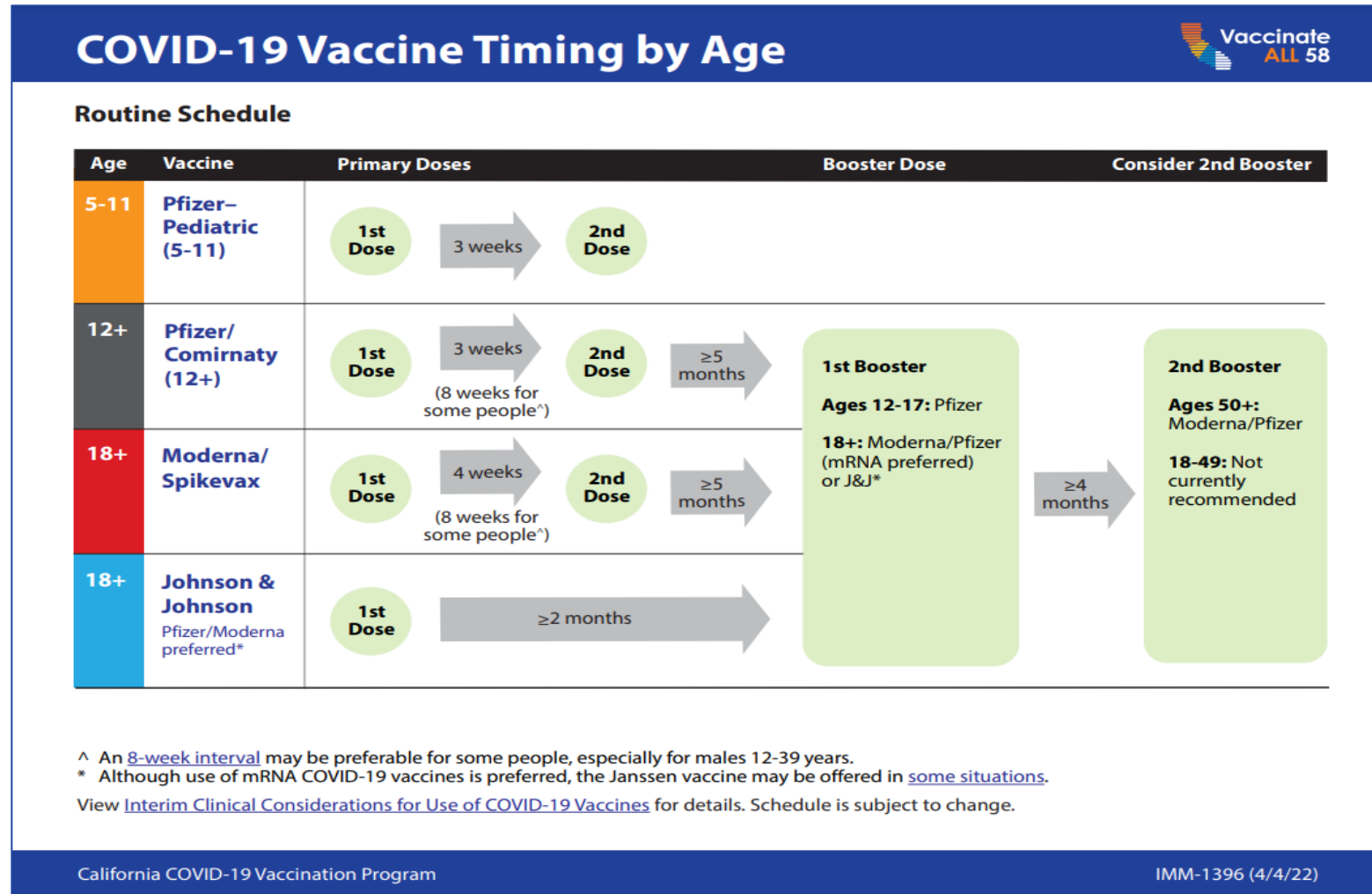
Clinical Update

Caterina Liu, M.D., CDPH

mRNA COVID-19 Second Booster Vaccine

- FDA amended the Emergency Use Authorization to allow for a second booster dose for mRNA COVID-19 vaccines.
 - For all adults ≥ 50 years, a 2nd booster of either Pfizer or Moderna vaccine
 - For immunocompromised persons:
 - A 2nd Pfizer booster may be administered to ages ≥ 12 years
 - A 2nd Moderna booster may be administered to ages ≥ 18 years
 - The minimal interval between the 1st and 2nd booster is 4 months.
- CDC updated the [Interim Clinical Considerations for Use of COVID-19 Vaccines | CDC](#)
- Western States Scientific Safety Review Workgroup (WSSSRW) released statement supporting the expanded eligibility

Updated Job Aid: COVID-19 Vaccine Timing by Age Routine Schedule



U.S. Booster Vaccine Effectiveness (VE) vs COVID-19--Associated Severe Outcomes in Adults

TABLE 2. Vaccine effectiveness* of 1 primary Janssen vaccine dose, homologous and heterologous boosters following primary Janssen vaccination, and 3 mRNA COVID-19 vaccine doses† against laboratory-confirmed COVID-19-associated emergency department and urgent care encounters and hospitalizations among adults aged ≥18 years§ — VISION Network, 10 states, December 2021–March 2022¶

Medical event, vaccination status (days since most recent dose)	Total	Positive SARS-CoV-2 result, no. (%)	VE %* (95% CI)
ED/UC events (N = 80,287)			
Unvaccinated (Ref)	52,025	23,560 (45.3)	Ref
1 Janssen dose ≥14 days earlier (median = 262 days [range = 196–293])	4,514	1,652 (36.6)	24 (18–29)
2 Janssen doses (7–120 days)	467	135 (28.9)	54 (43–63)
1 Janssen/1 mRNA dose (7–120 days)	1,271	166 (13.1)	79 (74–82)
3 mRNA doses (7–120 days)	22,010	2,614 (11.9)	83 (82–84)
Hospitalizations (N = 25,244)			
Unvaccinated (Ref)	15,424	7,271 (47.1)	Ref
1 Janssen dose ≥14 days earlier (median = 264 days [range = 199–294])	1,451	518 (35.7)	31 (21–40)
2 Janssen doses (7–120 days)	164	47 (28.7)	67 (52–77)
1 Janssen/1 mRNA dose (7–120 days)	373	59 (15.8)	78 (70–84)
3 mRNA doses (7–120 days)	7,832	775 (9.9)	90 (88–91)

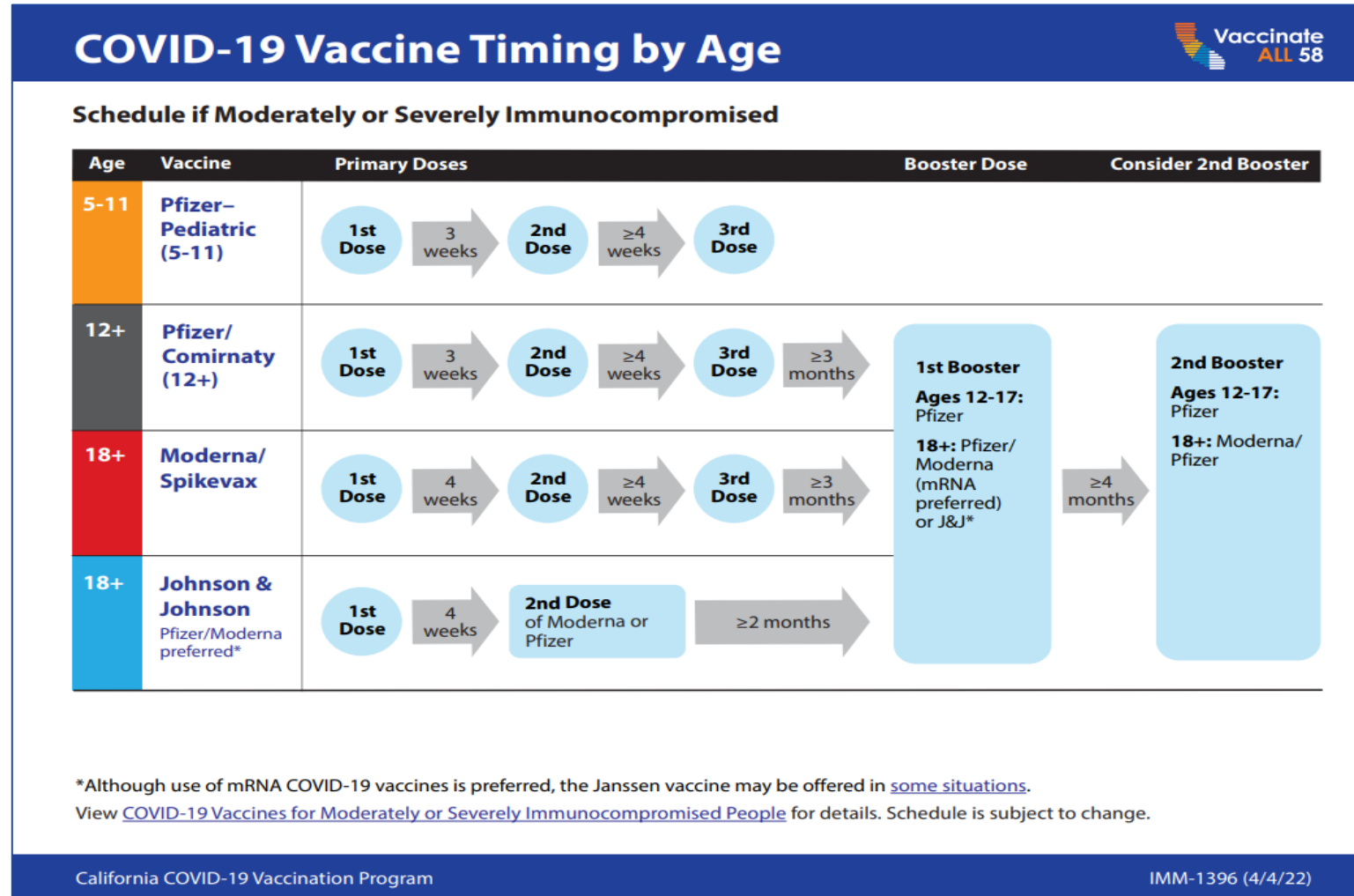
- VISION Network – Healthcare network across 10 states. ED, UC, hospitalization data from December 2021-March 2022.
- VE for all boosters (J&J or mRNA) against ED/UC encounters and hospitalization were higher than VE after 1 J&J dose during the Omicron period.
- Persons with J&J primary series vaccination should receive preferentially receive a heterologous mRNA booster vaccine.

Updated CDC Guidelines for COVID-19 Vaccines: J&J Primary Series and not immunocompromised

People not moderately or severely immunocompromised and ages 18–49 years who received Janssen COVID-19 Vaccine as both their primary series dose and booster dose may receive an mRNA COVID-19 booster dose at least 4 months after the Janssen booster dose. People ages 50 years and older may choose to receive a second booster dose if it has been at least 4 months after the first booster dose.

Age	Dose #1	Dose #2	Dose #3
18-49 years	J&J	mRNA	Not currently recommended
18-49 years	J&J	J&J	mRNA
50+ years	J&J	mRNA or J&J	mRNA

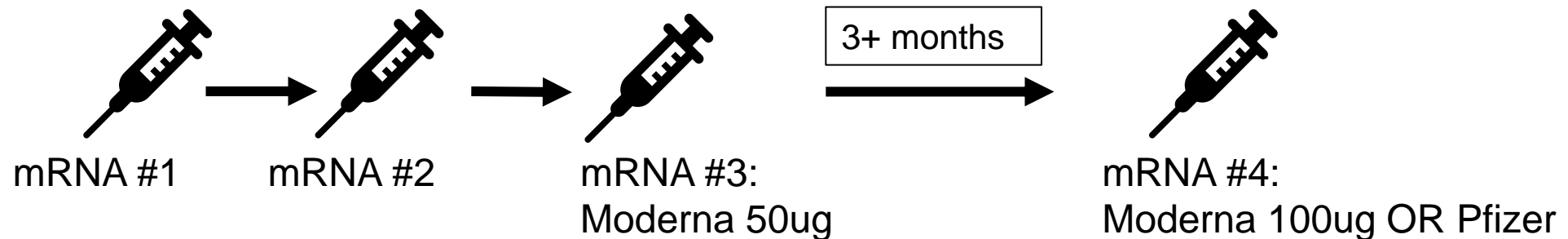
Updated Job Aid: COVID-19 Vaccine Timing by Age Moderately or Severely Immunocompromised



Appendix D: Schedule Guidance for People who are Moderately or Severely Immunocompromised

- For people with mRNA primary series who received either mRNA booster dose before their 3rd primary dose, they should receive a 4th dose at least 3 months after the 3rd dose. The 4th dose can be either a Pfizer or Moderna 100ug vaccine.

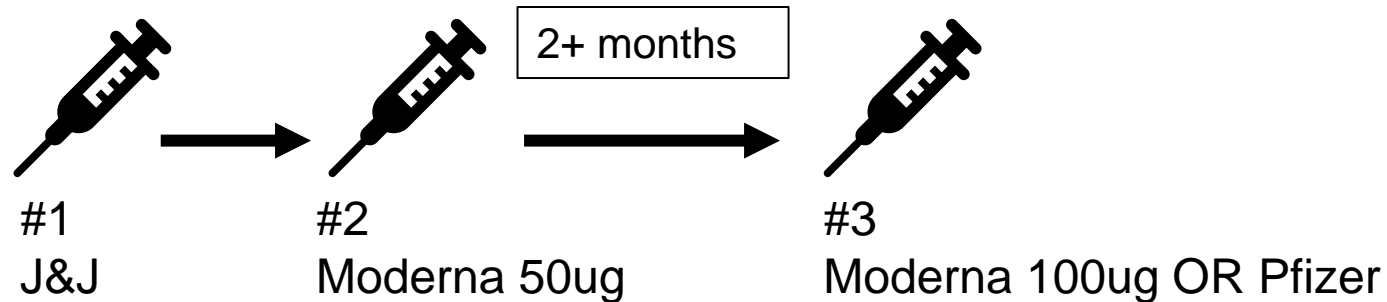
Example: Immunocompromised person inadvertently received Moderna 50ug (booster dose) as dose #3



Appendix D: Schedule Guidance for People who are Moderately or Severely Immunocompromised

- For people with J&J primary series who received either mRNA booster dose before their 2nd (additional) mRNA dose, they should receive a 3rd dose at least 2 months after the 2nd dose. The 3rd dose can be either a Pfizer or Moderna 100ug vaccine

Example: Immunocompromised person inadvertently received Moderna 50ug (booster dose) as dose #2



Site Visit Compliance Education & Resources

Kelsey Florio, RN, CDPH

1

Document/report spoiled, expired and wasted vaccine

- Remove spoiled, expired or wasted vaccines immediately and dispose
- Update VaccineFinder inventory

■ State Received Vaccine

- Report doses in MyCaVax

Waste Events (1)				
1 item • Sorted by Created Date • Updated a few seconds ago				
	<input type="checkbox"/> Waste Event	Product	Number of...	Type of
1	<input type="checkbox"/>	WS-113581 Moderna (18 years - 100+ years) -100/box - COVID-19 Vaccine	8	Wasted
View All				

■ Federally Received Vaccine

- Report doses in VTrckS ExIS

1

Document/report spoiled, expired and wasted vaccine

◦ State Received Vaccine

- [Reporting Requirements at a Glance | IMM 1329](#)
- [Reporting Doses Spoiled, Expired or Wasted | IMM 1347](#)

◦ Federally Received Vaccine

- [Identifying, Disposing, and Reporting COVID-19 Vaccine Wastage | CDC](#)

Disposing of COVID-19 Vaccine Waste

The [COVID-19 Vaccination Provider Agreement](#) states that providers should dispose of COVID-19 vaccine waste in accordance with local regulations and processes currently being used to dispose of regulated medical waste.

Reporting COVID-19 Vaccine Wastage

The COVID-19 Vaccination Program Agreement requires providers to report wastage information in the [Vaccine Tracking System \(VTrckS\)](#). To document wasted COVID-19 vaccines:

- Use the VTrckS ExIS (External Information System) Interface for Wastage* to report vaccine that cannot be administered because it is spoiled/wasted or expired.
- If the CDC-recommended number of doses cannot be extracted from a vial, it must be recorded as waste. Use the same VTrckS ExIS Interface for Wastage* and select "other" as the option for wastage code. (See Wastage Identification Table for recommended doses per vial.)
- Jurisdictions should follow their routine processes for submitting wastage information to VTrckS by either by uploading a wastage file using the ExIS interface in VTrckS or by direct entry into VTrckS.
- Federal agencies and pharmacies can use [Vaccine Provider Ordering Portal \(VPoP\)](#) to generate wastage files to upload into VTrckS.

Reporting Requirements at a Glance

COVID-19 Vaccine



This guide outlines requirements in CDC's COVID-19 Vaccination Program Provider Agreement and [Vaccine Storage & Handling Toolkit](#). Refer to the EUA fact sheets or product inserts for vaccine-specific storage and handling and administration guidance. (See [Vaccine Administration](#) | [Vaccine Management](#) at a Glance.)

Topic	Requirements & Guidance	Resource
Reporting Doses Administered	<p>Within 24 hours of administering a dose of COVID-19 vaccine and adjuvant (if applicable), Organization must record in the vaccine recipient's record and report required information to the relevant state, local, or territorial public health authority. Details of required information (collectively, Vaccine Administration Data) for reporting can be found on CDC's website. (CDC Provider Agreement #2)</p> <p>Organization must submit Vaccine Administration Data through either (1) the immunization information system (IIS) of the state and local or territorial jurisdiction or (2) another system designated by CDC according to CDC documentation and data requirements. (P.A. #2)</p> <p>Providers must report vaccination data (including race and ethnicity) within 24 hours of administration and report doses administered daily to your local immunization registry. Providers may use My Turn, or an EHR/EMR connected to CAIR2, RIDE, or SDIR. (Providers already manually entering data into CAIR may continue to do so.)</p> <p>Report recipient's mobile number and email (see Health Officer Order).</p>	<p>Reporting Doses Administered</p> <p>Report Race & Ethnicity</p>
Reporting Administration Errors	<p>Organization must administer COVID-19 vaccine in accordance with all requirements and recommendations of CDC and CDC's Advisory Committee on Immunization Practices (ACIP). (CDC Provider Agreement #1)</p> <p>Providers are required to report all COVID-19 vaccine administration errors to VAERS—even those not associated with an adverse event. To file an electronic report, please see the VAERS website.</p> <ul style="list-style-type: none"> • Reporting to VERP is not required but encouraged. 	<ul style="list-style-type: none"> • Responding to Administration Errors • Interim Clinical Considerations (Appendix A)

California COVID-19 Vaccination Program

IMM-1329 (3/11/22)

Reporting Doses Spoiled, Expired, or Wasted



California COVID-19 Vaccination Program

Waste is expected and may be unavoidable in any vaccination program. Wastage reporting helps CDC better understand how much inventory is in the field and where the greatest needs for inventory exist to minimize the potential waste of vaccine. Follow [CDC's Toolkit](#) and [CDC summary guidance](#) to maximize vaccination opportunities while minimizing waste.

Key Points

- Remove spoiled, expired, or wasted vaccines from the storage unit immediately
- Do not return nonviable vaccines to the manufacturer or McKesson
- Report nonviable doses in myCavax before disposal
- Follow these instructions to report nonviable doses and dispose of vaccines

Program Requirements

- Enrolled providers must document and track vaccine wastage as part of routine vaccine inventory management activities and report the number of doses of COVID-19 vaccine and adjuvants that were unused, spoiled, expired, or wasted as required by the relevant jurisdiction.

Reporting Requirements

Login to myCavax and click **Vaccine Inventory – Waste** to report spoiled, expired, or wasted vaccines before disposing of vaccines. Include product, lot number, and expiration date.

Spoiled Vaccines

Consistent and accurate temperature monitoring should minimize spoiled vaccines. Vaccines are considered spoiled if manufacturers determine vaccines were exposed to out-of-range temperatures and may not be used. If the vaccine is determined to be non-viable, vaccine must be reported as "spoiled" and properly disposed of. Vaccines could spoil as a result of the following conditions:

- data logger indicates that storage unit temperatures are out of the recommended range
- storage unit temperatures are not monitored
- failure to store vaccines properly upon receipt
- vaccines spoiled during transfer
- natural disaster, power outage, or mechanical failure

California COVID-19 Vaccination Program

IMM-1347 (2/11/22)

2

Provide V-Safe information sheets to each vaccine recipient

- [V-Safe Print Resources | CDC](#)



**Get vaccinated.
Get your smartphone.
Get started with v-safe.**

What is v-safe?

V-safe provides personalized and confidential health check-ins via text messages and web surveys so you can quickly and easily share with CDC how you or your dependent feel after getting a COVID-19 vaccine. It takes just a few minutes to enroll and your participation in v-safe helps us monitor the safety of COVID-19 vaccines for everyone.

V-safe features:

- **Enroll your dependents** and complete check-ins on their behalf
- **Enter** and report how you feel after **first, second, additional, and booster doses**

How can I enroll and how does it work?

You can enroll in v-safe after any dose of COVID-19 vaccine by using your smartphone and going to vsafe.cdc.gov.

During the first week after each vaccination, v-safe will send you a text message each day to ask how you are feeling. After that, you will receive occasional check-ins, which you can opt out of at any time. Depending on your answers, someone from CDC may call to get more information. Your personal information in v-safe is protected so it's safe and private*.

How can I enroll my dependent?

You can enroll any family member (or friend) who is eligible to be vaccinated in v-safe. Children under 16 years old must be enrolled using a parent or guardian's v-safe account. You can add a dependent to your existing account or create a new account if you don't have one yet. Creating an account to enroll a dependent does not require that you enter your own vaccination information or complete health check-ins for yourself.

Need step-by-step instructions? Go to: www.cdc.gov/vsafe



v-safe™
after vaccination
health checker

Sign up with your
smartphone's browser
at vsafe.cdc.gov

Share with your friends
and CDC that you are
using v-safe! Post
a selfie and use the
hashtag #BeSafeVSafe



Need help with v-safe?
Call 800-CDC-INFO
(800-232-4636)
TTY 888-232-6348
Open 24 hours, 7 days a week
Visit www.cdc.gov/vsafe



C324195-K 02/16/2022

*v-safe uses existing information systems managed by CDC, FDA, and other federal agencies. These systems use strict security measures to keep information confidential. These measures comply, where applicable, with the following federal laws, including the Privacy Act of 1974; standards enacted that are consistent with the Health Insurance Portability and Accountability Act of 1996 (HIPAA); the Federal Information Security Management Act; and the Freedom of Information Act.

3

Document/report temperature excursions

Requirement: Providers are required to document and report excursions according to the jurisdiction's guidance

- State Received Vaccine

- [Report Temperature Excursion Worksheet | IMM 1337](#)

- Federally Received Vaccine

- [How to Handle Temperature Excursions](#)

Report Temperature Excursion Worksheet

California COVID-19 Vaccination Program

Complete this worksheet to gather the information vaccine manufacturers will need. Then contact the manufacturer to determine if vaccines may be used. Refer to your data logger's temperature data file to determine if there are multiple excursions. [Questions?](#) Contact the COVID-19 Call Center at (833) 502-1245.

Recommended Temperature Ranges

Vaccine Product	Refrigerator	Freezer	ULT Freezer	Thermal Shipper
Pfizer Pediatric (5-11 Years)	2°C to 8°C (36°F to 46°F)	Do not freeze	-90°C to -60°C (-130°F and -76°F)	Do not use shipper for on-site storage
Comirnaty * (12+ Years)	2°C to 8°C (36°F to 46°F)	Do not freeze	-90°C to -60°C (-130°F and -76°F)	Do not use shipper for on-site storage
Pfizer 12+ Years (Retiring 12/23/21)	2°C to 8°C (36°F to 46°F)	-25°C to -15°C (-13°F to 5°F)	-90°C to -60°C (-130°F and -76°F)	-90°C to -60°C (-130°F and -76°F)
Moderna	2°C to 8°C (36°F to 46°F)	-50°C to -15°C (-58°F to 5°F)	N/A	N/A
Janssen	2°C to 8°C (36°F to 46°F)	N/A	N/A	N/A

Step 1: Record the temperature excursion details.

Select affected vaccine: ☐ Comirnaty ☐ Pfizer ☐ Moderna ☐ Janssen

Affected vaccines stored in: ☐ refrigerator ☐ freezer ☐ ULT freezer ☐ thermal shipper (Pfizer 12+ Years) ☐ transport container

Check if related to:

☐ redistribution ☐ transfer to another provider ☐ off-site/mobile clinic ☐ emergency transport

Excursion start date: _____ Excursion end date: _____

California COVID-19 Vaccination Program

IMM-1337 (12/16/21)

Handling a Temperature Excursion in Your Vaccine Storage Unit

Any temperature reading outside ranges recommended in the manufacturers' package inserts is considered a temperature excursion. Identify temperature excursions quickly and take immediate action to correct them. This can prevent vaccine waste and the potential need to revaccinate patients.

Notify

- Notify the primary or alternate vaccine coordinator immediately or report the problem to a supervisor.
- Notify staff by labeling exposed vaccines, "DO NOT USE," and placing them in a separate container apart from other vaccines in the storage unit. Do not discard these vaccines.

Document

- Document details of the temperature excursion:
 - Date and time
 - Storage unit temperature (including minimum/maximum temperatures during the time of the event, if available)
 - Room temperature, if available
 - Name of the person completing the report
 - General description of the event (i.e., what happened)
 - If using a digital data logger (DDL) determine the length of time vaccine may have been affected
 - Inventory of affected vaccines
 - List of items in the unit other than vaccines (including water bottles)
 - Any problems with the storage unit and/or affected vaccines before the event
 - Other relevant information

Contact

- Contact your immunization program and/or vaccine manufacturer(s) for guidance per your standard operating procedures (SOPs).
- Be prepared to provide the immunization program or manufacturer with documentation and DDL data so they can offer you the best guidance.

Contact manufacturer for excursions	Phone
AstraZeneca	1-800-375-4728
GlaxoSmithKline	1-800-425-5249
Moderna	1-800-425-5249
Novartis	1-877-423-4411
Pfizer	1-800-423-6232
Pfizer	1-800-428-1885
Sandoz	1-800-423-2443
Sandoz	1-800-338-8988

Correct

- If the temperature alarm goes off repeatedly, do not disconnect the alarm until you have determined and addressed the cause.
- Check the basics, including:
 - Power supply
 - Unit doors
 - Thermostat settings
- If the excursion was the result of a temperature fluctuation, refer to the section, "Vaccine Storage and Temperature Monitoring Equipment," in CDC's Vaccine Storage and Handling Toolkit for detailed guidance on adjusting storage unit temperature to the appropriate range.
- If you believe the storage unit has failed, implement your emergency vaccine storage and handling SOPs. Never allow vaccines to remain in a nonfunctioning unit following a temperature excursion.

RESOURCES

Vaccine Storage and Handling Toolkit

U.S. Department of Health and Human Services
Centers for Disease Control and Prevention

3

Document/report temperature excursions



Excursion Events (4)





4 items • Sorted by Created Date • Updated a few seconds ago

	<input type="checkbox"/> Excursion ...	Product	Sum of do...	Created ...
1	<input type="checkbox"/> EX-0714	Pfizer Tris-sucrose (12 years - 100+ years) - 300/box - CO...	498	1/25/2022, 8:41 ...
2	<input type="checkbox"/> EX-0627	Pfizer (5 years - 11 years) - 100/box - COVID-19 Vaccine	250	1/4/2022, 6:06 PM
3	<input type="checkbox"/> EX-0608	Pfizer (12 years - 100+ years) - 450/box - COVID-19 Vacc...	350	12/29/2021, 3:10...
4	<input type="checkbox"/> EX-0583	Pfizer (12 years - 100+ years) - 450/box - COVID-19 Vacc...	108	12/21/2021, 4:06...

View All

4

Conduct staff training

All staff who receive, handle, manage, prepare, or administer vaccine must be fully trained on COVID-19 Vaccination Program requirements and the specific storage, handling, preparation, and administration requirements for each COVID-19 vaccine product as applicable to the individual's role.

Providers should track, maintain documentation, and monitor the status of the training received by vaccination staff to ensure the training requirement is met.

Conduct staff training

- Training and Education | CDC
- Vaccine Administration Competencies Assessment Form
- Covid-19 Vaccine Management Plan | See training log on p. 12, section 7

Training Required by Professional Qualification

Find the training and core competencies you will need by clicking on your professional qualification below:

Healthcare professionals who have administered vaccine in the last 12 months

Healthcare professionals or retired (past 5 years) physicians, nurses, or practical nurses who are licensed/previously licensed to administer COVID-19 vaccine but have not done so in the last 12 months

Vaccination support workers (not licensed to administer vaccine) qualified to prepare, store, handle, or transport vaccine

Administration support staff qualified to store, handle, or transport vaccine

Healthcare professionals who have administered vaccine in the last 12 months

COVID-19 Vaccine Training	Routine Vaccine Administration	Routine Vaccine Storage and Handling
CDC Training Module(s) for the vaccine product(s) in your facility	If needed: You Call the Shots: Vaccine Administration Or other vaccine administration training offered by a worksite, state or local health department, medical professional organization, or medical/nursing school within the last 12 months.	If needed: You Call the Shots: Vaccine Storage and Handling Or other vaccine storage and handling training offered by a worksite, state or local health department, medical professional organization, or medical/nursing school within the last 12 months.

Core Competencies:

- Relevant information contained in the [EUA Fact Sheet\(s\) for Healthcare Providers](#) for the vaccine product(s) in your facility
- [Clinical considerations](#)

COVID-19 Vaccine

Vaccine Administration Competencies

Assessment Form

	Core Skills, Techniques, and Procedures	N/A	Self-Assessment		Supervisor Review		
			Needs to Improve	Meets or Exceeds	Needs to Improve	Meets or Exceeds	Plan of Action
Vaccine Product Knowledge	1. Completes COVID-19 vaccine training and additional training as needed. ¹						
	2. Understands clinical guidance and can accurately assess and vaccinate based on:						
	• eligibility requirements						
	• vaccination schedule and history						
	• contraindications						
	• precautions						
Storage and Handling	• clinical considerations						
	3. Understands post-vaccination clinical guidance, including:						
	• recommended observation times						
	• signs and symptoms of allergic reactions and anaphylaxis						
	4. Explains how the vaccine works, major vaccine components, and side effects.						
	1. Demonstrates knowledge of proper procedures when managing vaccine shipments, including inspecting, unpacking, accounting, and storing vaccines.						
	2. Explains the cold chain requirement for the specific COVID-19 vaccine product(s) used at the facility, including protocol(s) in case of temperature excursions or cold chain failure.						
	3. Demonstrates use of proper temperature monitoring and recording process for the facility, including the process for handling a temperature excursion.						
	4. Demonstrates understanding of all procedures necessary to prepare and transport vaccine product(s) between facilities.						

02/28/2021 CSST1429P

Section 7: Training Log for Required Lessons

List all staff with vaccine-related responsibilities to acknowledge that they have completed the [COVID-19 Required Lessons](#).

[illegible]

List all staff who will receive, store, prepare, or administer COVID-19 vaccines to acknowledge that they have reviewed the CDC product summary sheets (or completed the [CDC product lessons](#)) for any vaccines your location will administer.

Staff Name	Role	CDC Vaccine Lesson Completion Dates			
		Pfizer	Moderna	Janssen	

5

Possess conditioned water bottle transport system or phase change materials

CDC recommends providers keep on hand or have access to supplies needed for emergency transport (or routine transport if you have a redistribution agreement) This includes Portable vaccine storage units, qualified containers/packouts and conditioned water bottle transport systems or phase change materials (for refrigerated transport)

5

Possess conditioned water bottle transport system or phase change materials

- Emergency Transport of Refrigerated Vaccine | IMM 983

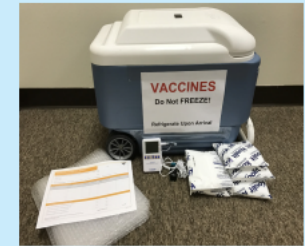
TRANSPORTING REFRIGERATED VACCINE

GUIDELINES FOR EMERGENCY VACCINE TRANSPORT AND SHORT-TERM STORAGE

CDC discourages any vaccine transport. Vaccines should **only** be transported when **absolutely** necessary. In an emergency situation, this procedure **will** keep refrigerated vaccines within the required temperature range for up to eight hours—depending on transport conditions. **Call** the vaccine manufacturer if you have concerns.

ASSEMBLE PACKING SUPPLIES AND DOCUMENTS

- 1 Hard-sided cooler**
- 2 Conditioned cold packs or conditioned frozen water bottles**
Leave cold packs at room temperature until they perspire (1-2 hours). Frozen water bottles can be placed in lukewarm water until the ice block inside spins freely (fewer than 5 minutes).
- 3 Insulating cushioning material**
Use 2-inch layers of bubble wrap to prevent vaccines from freezing. Do NOT use packing peanuts or other loose material that might shift during transport.
- 4 Data logger**
Retrieve your backup device's buffered probe from the vaccine refrigerator and its digital display.
- 5 Transport Log**
Print a copy of the VFC "Refrigerated Vaccine Transport Log" (IMM-1132).
- 6 Vaccine management plan**
Find the alternate vaccine storage location in your practice's vaccine management plan.



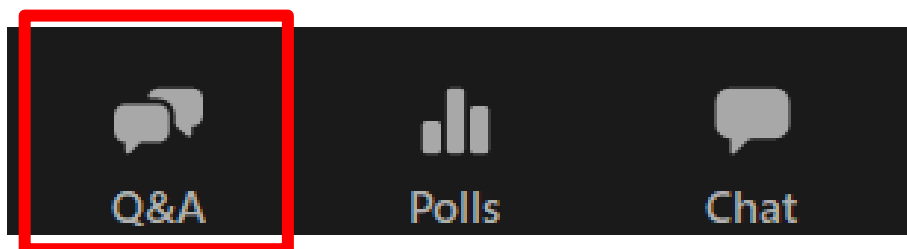
PREPARE FOR TRANSPORT

- 1** Contact the VFC Call Center or your VFC Field Representative for approval to transport vaccine.
- 2** Verify that the alternate vaccine storage location can store all of your vaccines.
- 3** Fill out the top portion of the transport log.
- 4** Remove vaccines from the refrigerator.
- 5** Fill out "Vaccine Inventory Information" on the transport log before proceeding.

Continued on next page

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Storage & Handling

Kate McHugh, CDPH

Preparing for the Numerous Pediatric Vaccines

- CDPH is expecting that the Pfizer pediatric (6 months-4 years, maroon cap) will likely be authorized around the same time as the two Moderna pediatric vaccines.
- Translation: Vaccinators may have three new versions of COVID-19 vaccine come into circulation around the same time.
- **Important:** Providers, please prepare for proper, organized storage of these vaccines and ensure staff are educated.
- Currently, CDPH does not have the details yet for the Moderna pediatric storage/handling.

Preparing for Pfizer Pediatric (6 months-4 years, Maroon Cap)

- Plan to organize ultracold freezer and refrigerator to accommodate three Pfizer vaccines
- Ensure staff are educated on the three vaccines and know how to identify which vaccine is for which age group
 - Staff can use both the vial labels and cap colors to differentiate the vaccines
- Ensure staff know the different storage/handling and preparation requirements for the three vaccines
 - Reminder: Pfizer Tris-sucrose (12+ years, **gray cap**) vaccine **does not** require diluent.
 - Pfizer pediatric (6 months-4 years, **maroon cap**) and Pfizer pediatric (5-11 years, **orange cap**) vaccines **do** require diluent.

Pfizer Pediatric (6 months-4 years, Maroon Cap) Storage and Handling

- [COVID-19 Vaccine Product Guide \(eziz.org\)](https://eziz.org)
- Storage and handling for Pfizer pediatric (6 months-4 years, **maroon cap**) is the same as the Pfizer pediatric (5-11 years, **orange cap**) vaccine
 - 10 doses per vial
 - Long-term storage in ultracold freezer
 - Do not store in standard freezer
 - Stored in refrigerator for up to 10 weeks
 - Requires diluent
 - 2.2 mL per vial

Possible Pfizer Shelf-Life Extension

- Pfizer may receive approval for shelf-life extension of its vaccine
 - We heard it may be announced in the next few weeks
- Shelf-life would go from 9 months to 12 months (when stored in ultra-cold temperatures)
- More information to come!

Moderna Booster Vials

- EUA was released: [Moderna COVID-19 Vaccine HCP FS Purple 03292022 \(fda.gov\)](#)
- These vials will have a blue cap and a different NDC
- The booster doses pulled out of these "booster only" vials are a 0.5mL volume
 - Booster doses from the current 10 dose vial are a 0.25mL volume
- We will update you with further information when we have it

Vaccine Management

Eric Norton and Claudia Aguiluz, CDPH

What's Next in My Turn? - Release 25*

New updates for My Turn Public and Clinic launched April 6th.



Release Highlights



My Turn Public

- ✓ A new COVID + Flu clinic tag was added so patients can seek out Clinics that offer both vaccine options.

Release Highlights

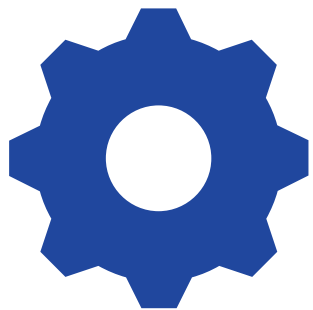


My Turn Clinic

- ✓ Clinic Managers can deactivate Self Service Clinic Links if they are no longer in use.
- ✓ Clinics have filters added on the Clinics tab.
- ✓ The COVID and flu clinic tag is available to select by Clinic Managers to add to their Clinics.
- ✓ Live Chat button has been redesigned.

What's Next in My Turn - Release 25 (04/06)*

COVID and flu Combo Tag



Use the Clinic Settings to add the **COVID and flu tag** to your Clinic on My Turn Public!

If a user is looking for both vaccines and this box is checked, they may seek **you** out!

Clinic Settings

- ☐ Accept walk-in patients
- ☐ Allow group scheduling on My Turn [i](#)
- ☐ COVID & flu tag on My Turn [i](#)
- ☐ Free flu vaccine offered [i](#)
- ☐ Nasal spray offered at this clinic [i](#)
- ☐ Accept pediatric patients only [i](#)
- ☐ School vaccination site [i](#)
- ☐ Vendor clinic [i](#)
- ☐ Enable geofencing [i](#)

What's Next in My Turn - Release 25 (04/06)*

Clinic Page Filters



Clinics can now be filtered like the Appointments tab

- ✓ Clinic Name
- ✓ Address
- ✓ Vaccine Type
- ✓ Start Date
- ✓ Close Date

myCAvax California Vaccine Management System

Home Clinics Vaccine Inventory Appointments Add Walk-In Appointment Bulk Walk-In Upload More

Clinics [Clinic Setup Wizard](#)

Clinic Name: Address: Vaccine Type: Start Date: Close Date: Archived? ☐ [Reset](#)

First < Previous 775 Clinics Found (1 of 52) Next > Last

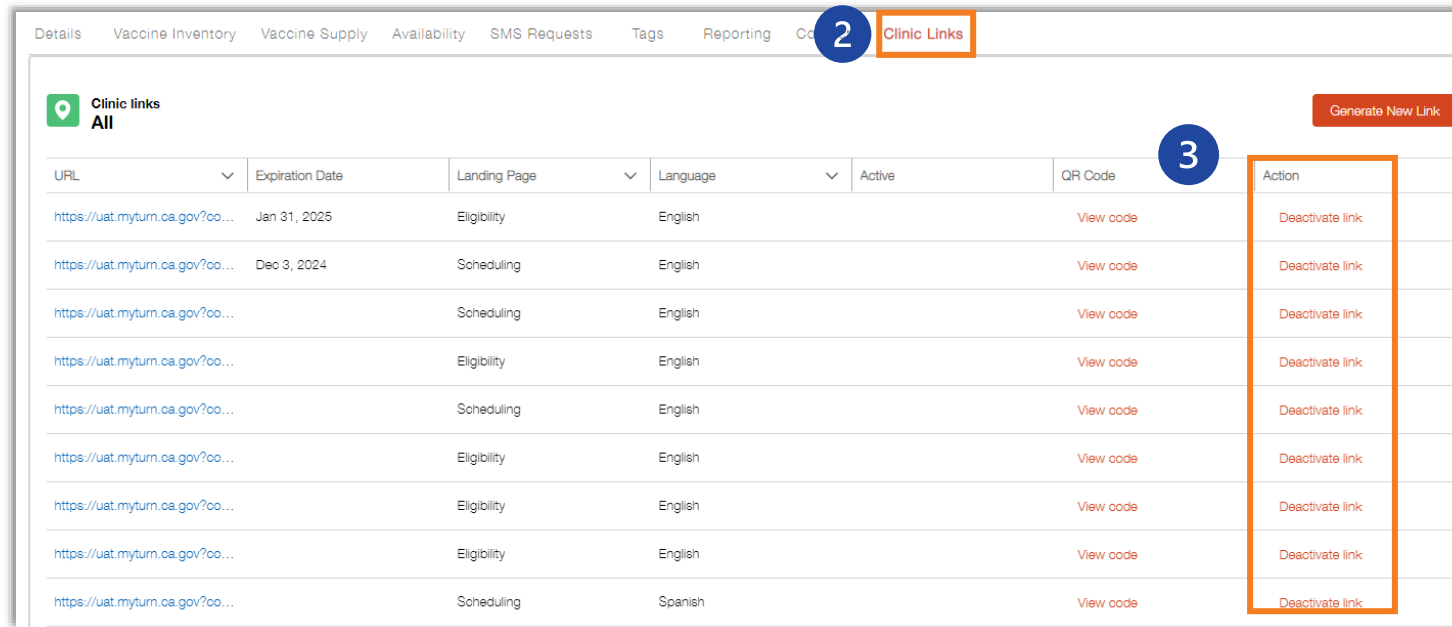
Clinic Name	Address	Vaccine Type	Available Date	Start Date	Closing Date	Active
https://uatca-calvax.cs33.force.com/s/location/...	1381 Filbert Street, San Francisco, CA 94109, US		Sep 24, 2021	Sep 24, 2021	Dec 8, 2021	
https://uatca-calvax.cs33.force.com/s/location/...	123 Test st		Nov 11, 2021	Nov 17, 2021	Nov 17, 2021	
123 test	123 test St., LA, CA 90210, USA	COVID-19	Jul 20, 2021	Jul 26, 2021	Aug 17, 2021	
1SNF Demo Clinic - Moderna	12345 Test Address, Los Angeles CA 90038	COVID-19	Oct 13, 2021	Oct 13, 2021	Apr 2, 2022	✓
1SNF Demo Clinic - Pfizer	12345 Test Address, Los Angeles CA 90038	COVID-19	Oct 13, 2021	Oct 13, 2021	Mar 31, 2022	✓
5/12 -- Location Override Demo	1680 E 120th St, Los Angeles, CA 90059, Calif...	COVID-19	Oct 20, 2021	May 12, 2021	May 12, 2022	✓
5 to 11 years test Clinic	6509 Segovia Road, San Jose, CA 95120, US	COVID-19	Nov 3, 2021	Nov 3, 2021	Dec 31, 2023	✓
5-11 Clinic	389 The Embarcadero, San Francisco, CA 9410...	COVID-19	Nov 3, 2021	Nov 3, 2021	Jan 30, 2023	✓
1234567891011-Diana School Clinic-Sacramen...	1234 Main St., Sacramento, CA 95834, USA	COVID-19	Dec 27, 2021	Dec 28, 2021	Dec 30, 2021	
5- 11 group clinic	6509 Segovia Road, San Jose, CA 95120, US	COVID-19	Jan 5, 2022	Jan 5, 2022	Jan 30, 2023	✓
123 covid	988 goright in st, Los Angeles, ca 90001, USA	COVID-19	Mar 10, 2022	Mar 24, 2022	Mar 31, 2022	✓
1234567890 - Testschool Elementary - Pfizer	123 Test, Los Angeles, CA 90059, US	COVID-19	Mar 14, 2022	Mar 15, 2022	Apr 7, 2022	✓
1SNF Demo Clinic - Pfizer Booster / Flu Combo	12345 Test Address, Los Angeles CA 90038	COVID-19;Flu	Oct 13, 2021	Oct 13, 2021	Mar 31, 2022	✓
https://uatca-calvax.cs33.force.com/s/location/...	1111 West Drive	COVID-19;Flu	Jan 20, 2022			
123 flu clinic	987 abc st los angeles ca 90001	Flu	Oct 12, 2021	Oct 12, 2021	Nov 23, 2021	

What's Next in My Turn - Release 25 (04/06)*

Clinic Link Deactivation

Deactivating the Clinic specific links for any Clinic is as easy as **1, 2, 3!**

1. Navigate to the Clinic you wish to deactivate links for.
2. Click the Clinic Links tab
3. Select “Deactivate Link” for whichever links you wish to deactivate!



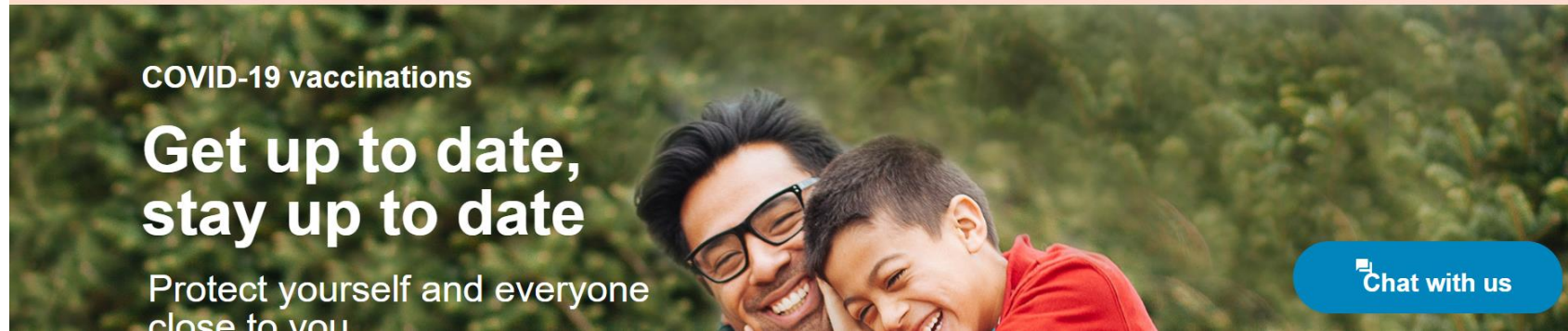
Details	Vaccine Inventory	Vaccine Supply	Availability	SMS Requests	Tags	Reporting	2 Clinic Links	Generate New Link
Clinic links All								
URL	Expiration Date	Landing Page	Language	Active	QR Code	3	Action	
https://uat.myturn.ca.gov?co...	Jan 31, 2025	Eligibility	English		View code		Deactivate link	
https://uat.myturn.ca.gov?co...	Dec 3, 2024	Scheduling	English		View code		Deactivate link	
https://uat.myturn.ca.gov?co...		Scheduling	English		View code		Deactivate link	
https://uat.myturn.ca.gov?co...		Eligibility	English		View code		Deactivate link	
https://uat.myturn.ca.gov?co...		Scheduling	English		View code		Deactivate link	
https://uat.myturn.ca.gov?co...		Eligibility	English		View code		Deactivate link	
https://uat.myturn.ca.gov?co...		Eligibility	English		View code		Deactivate link	
https://uat.myturn.ca.gov?co...		Eligibility	English		View code		Deactivate link	
https://uat.myturn.ca.gov?co...		Scheduling	Spanish		View code		Deactivate link	

Reminder: Second Booster Doses Now LIVE! (4/6)



⚠️ **2nd Booster doses** of the COVID-19 vaccine are now authorized for eligible people. [Learn more.](#) [Book an appointment today.](#) x

🔔 Want to learn more about COVID-19 treatments and therapies? Visit the [information page.](#) x



Patients can now schedule their 2nd Booster doses on My Turn if they are eligible!

My Turn Clinic Council Reminder

My Turn Clinic Council



Next Council Date:

Thursday, April 14th
4PM

Reminder: My Turn Council is bi-weekly.

What's Next in myCAvax? - Release 24*

New updates for Providers launched April 7th.



Providers

Release Highlights




- ✓ The NEW dynamic landing page for Location Coordinators is available. Coordinators can review tasks, notifications, open orders, and manage vaccine inventory all from one page.
- ✓ Help Text was added to indicate which products you can opt-out of Ancillary Kits for.
- ✓ Waste Events over 1,000 doses are flagged for CDPH review.

New Landing Page for Location Coordinators*

Changes for Providers

1


Welcome Mo



Order vaccine

Submit a new vaccine order request for each location that needs more vaccine supply.


[Create an order](#)



Manage inventory

Transfer vaccine, or report loss due to waste, temperature excursions or shipment incidents.

[View vaccine inventory](#)



Add or Update location(s)

Make changes to an existing location's account, or add a new location.

[Manage locations](#)

2

Open Order

These orders have not been completed. The list below provides the status of your current orders. For approximate shipping date please refer to the [shipping calendar](#).

Vaccine Orders

Open Orders

6+ items • Sorted by Account Name • Filtered by All vaccine orders - Status, Order Record Type • Updated a few seconds ago

	Account Name	Order Number	Vaccine Name	Status	Fulfillment Me...	Delivery Method
1	Arndale	00049781	Janssen (18 years - 100+ years) - 100/2 boxes of 50 - COVID-19 Vaccine	Fulfillment Pending	Local	
2	Cinderella's Castle	00058449	Janssen (18 years - 100+ years) - 100/2 boxes of 50 - COVID-19 Vaccine	Fulfillment Pending	CDC	
3	Cinderella's Castle	00047898	Janssen (18 years - 100+ years) - 100/2 boxes of 50 - COVID-19 Vaccine	Ready for VTrack	CDC	
4	Cinderella's Castle	00048105	Janssen (18 years - 100+ years) - 100/2 boxes of 50 - COVID-19 Vaccine	Fulfillment Pending	Local	Pickup
5	Cinderella's Castle	00048248	Pfizer This-sucrose (12 years - 100+ years) - 300/box - COVID-19 Vaccine	Fulfillment Pending	Local	Pickup

Load More

3

Knowledge Center
We regularly update our training materials. Check back here for the latest articles and quick sheets.

4

System Notification
Get the most recent updates and program announcements from the California Department of Public Health.

The new myCAVax homepage better represents your day-to-day tasks as a Location Coordinator. From the new homepage, you can...

1. Order vaccine, manage inventory and add/update locations
2. View open orders (i.e. awaiting approval and fulfillment) and a PDF describing the shipping cadence
3. Access the Knowledge Center
4. View Chatters

What's Next on myCAvax: Release 24 (04/07)*

Changes for Providers

A new callout reminds Providers when ancillary kit opt-out is **not** available for Pfizer products.

New Vaccine Order Request

Need help? Review the job aid(s) for [placing vaccine order requests](#), [COVID-19 product guide](#), [reporting to VaccineFinder](#), [shipping cadence](#), [Reporting Inventory to VF](#) and [COVID Locating Health](#).

Step 2: Review Doses Requested and Confirm Additional Details

Enter additional required information for your order and include comments (if needed) prior to submitting.

- Not all products are eligible for opting out of Ancillary Kits.

Standard order details

Product	Doses Requested	Ancillary Kits ⓘ
Pfizer (5 years - 11 years) - 100/box - COVID-19 Vaccine	300	Opt-In ▼
Ancillary kit opt-out not available for this product at this time, per CDC guidelines		

APPENDIX

What's Next on My Turn: Release 25 (04/06)

My Turn Public

General Enhancements

- ✓ Translation Audit for Public Portal occurred.
- ✓ A new COVID + Flu clinic tag was added that Clinic Managers can add during clinic creation flow or under Tags tab for the specific clinic.
- ✓ Public site supports format customization for checkboxes.
- ✓ A Group Scheduling specific report was created.

My Turn Clinic

General Enhancements

- ✓ The clinic specific link has an added an Expiration Date column.
- ✓ The Self-Service Clinic Specific Link has the added Deactivation functionality.
- ✓ Clinics without 5-11 Vaccine Supply / Inventory are not listed as a walk-in option for individuals in that age range.
- ✓ Filters were added to the Clinic Tab so that you can sort similarly to the appointments page.
- ✓ Live Chat Enhancements
 - ✓ Redesign Live Chat Button
 - ✓ Add "in Queue" Chat
 - ✓ Live Chat Identification Fields/Form
- ✓ Bulk Upload Hybrid Import (CSV File to Bulk) is allowed.
- ✓ Syncope was added as an Immediate Adverse Reaction.
- ✓ Flu Add-on Tag Validation on the clinic was executed.
- ✓ Agree/Decline PII Statement was added.
- ✓ Hybrid Profiles have been removed.
- ✓ To Load IIS Search Results, you must use the ENTER key.
- ✓ 2nd Dose Booster Walk-in & VA flow has been added based on the new guidance.

What's Next on myCAvax: Release 24 (04/07)

Multi-Line Ordering Enhancements

- ✓ Help Text was added to Multi-Line Ordering to indicate which products cannot opt-out of Ancillary Kits.
- ✓ The Doses Requested Minimum Allowed field checks both the TPR and Local fulfillment methods logic to be more representative of the smallest amount based on available ordering options.
- ✓ Updated the Vaccine Order review with Standard and Small Orders doses requested field with "smart" capabilities.

Order Management

- ✓ Order fulfillment method defaults to the TPR (AmerisourceBergen) when that is the only method that can accommodate the order specifics.

Order Management

- ✓ Location Coordinators have an updated dynamic landing page. Coordinators can review tasks, notifications, open orders, and manage vaccine inventory.

Vaccine Orders

- ✓ The default value of Doses Requested adjusts to 0 and no longer creates orders if the field is 0 or blank.
- ✓ The account fields for the Standard and Small Order creation flows on the Vaccine Order Review page have been changed from picklist fields to lookup fields. LHDs and MCEs can now search for their accounts by account name and COVID ID.

Waste Events

- ✓ Waste Events with reported doses over 1,000 are now flagged on the Waste Event record for review. Waste events can now only be able to be created with a maximum of 9,999 records per waste.

Enrollment

- ✓ The location tab view was updated such that rejected applications will be removed from the tab.

Live Support Schedule – *Easter Sunday*

My Turn and myCAvax Help Desk



Closed Operation

- April 17th

Help Desk Support will resume on Monday, April 18th

myCAvax – Known Issues - *Updated 4/7*



Known Issues

'Inventory On Hand' Creation Issue

- ✓ We fixed an issue in which inputting 'On Hand Inventory' data into the multi-line ordering form is not creating 'Inventory On Hand' related records when you 'Submit' your order. This is however working correctly, if you 'Save as Draft'.

Intended Use Column

- ✓ LHDs and MCEs may see the intended use column on the Vaccine Order Review page. This was corrected in Release 24.

Excessive Order Emails

- ✓ We are investigating an issue where some providers are getting emails for orders from all their related locations/organizations. Only the primary and backup coordinators for the location should be getting order emails



Workaround/Next Steps

- ✓ Fix: 4/7
- ✓ This has been corrected with Release 24.
- ✓ Please keep your VaccineFinder data up-to-date

- ✓ Fix: 4/7
- ✓ This has been corrected with Release 24.

- ✓ Fix: 4/7
- ✓ This has been corrected with Release 24.

Wrap-up

Leslie Amani, CDPH

Additional Support

Type of Support

Description

Updated 12.29.21



COVID-19 Provider Call Center

The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.

- Email: covidcallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–6PM



Enrollment Support

For Provider enrollment support, please contact myCAvax Clinic Operations at

- Email: myCAvaxinfo@cdph.ca.gov



myCAvax Help Desk

Dedicated staff provide up-to-date information and technical support on the myCAvax system.

- Email: myCAvax.HD@Accenture.com
- Phone: (833)-502-1245, option 3, Monday through Friday 7AM–7PM, Saturday and Sunday 8AM-1PM

For training opportunities: <https://eziz.org/covid/education/>



My Turn Clinic Help Desk

For **onboarding support** (those in the process of onboarding): myturnonboarding@cdph.ca.gov

For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: MyTurn.Clinic.HD@Accenture.com or (833) 502-1245, option 4: Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM.

For job aids, demos, and training opportunities: flu at <https://eziz.org/covid/myturn/flu/> and COVID at <https://eziz.org/covid/myturn/>



Archived Communications

For archived communications from the COVID-19 Provider Call Center about the California COVID-19 Vaccination Program visit

- Website: [EZIZ Archived Communications](#)

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Thank you!



Monday:

My Turn myCAvax Office Hours

Next session: Monday, April 11, 12 PM

Friday:

Provider Office Hours

Next session: Friday, April 15 9 AM