

Welcome to California COVID-19 Vaccination Program Friday Provider Office Hours

Friday, May 27, 2022

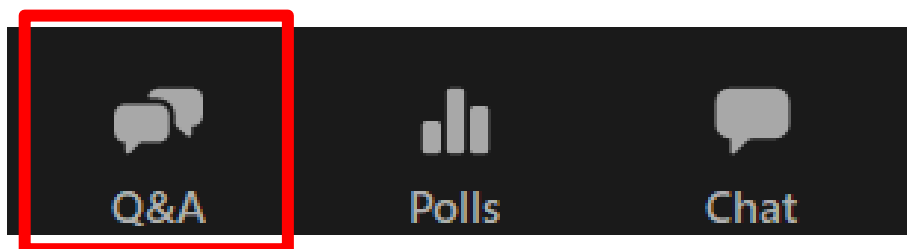


Vaccinate ALL 58

Together we can end the pandemic.

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Housekeeping

Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:



Today's session is being recorded. Access today's slides and archived presentations at:
<https://eziz.org/covid/education/>



If you have post-webinar questions, please email leslie.amani@cdph.ca.gov

Agenda: Friday, May 27, 2022

No.	Item	Speaker	Time (AM)
1	Welcome, Announcements and Polls	Leslie Amani (Moderator)	9:00 – 9:05
2	COVID-19 Vaccine Awareness Card	Rebeca Boyte (CDPH)	9:05 – 9:10
3	Vaccine Administration	Elizabeth Reosti (CDPH)	9:10 – 9:15
4	Clinical Update	Caterina Liu, M.D. (CDPH)	9:15 – 9:25
Q&A			9:25 – 9:30
5	Storage and Handling	Alan Hendrickson (CDPH)	9:30 – 9:35
6	Vaccine Management	Eric Norton (My Turn) and Daniel Conway (myCAvax)	9:35 – 9:45
7	Wrap Up and Resources	Leslie Amani (Moderator)	9:45 – 10:00
Q&A			

Announcements

Leslie Amani, CDPH

Holiday: Memorial Day

Reminder:

In observance of Memorial Day, Monday My Turn and myCAvax Office Hours will be canceled and the Provider Call Center and My Turn/myCAvax Help Desks will be closed on Monday, May 30, 2022.

Note: The COVID-19 Public Call Center will operate under regular hours.



Next COVID-19 Crucial Conversations Webinar

Please join Emma Olivera, MD for “Talking with Spanish-Speaking Patients about COVID-19 Vaccines and Booster Doses”

This webinar will be in Spanish.

Únase a la Dra. Emma Olivera para "Hablar con Pacientes de Habla Español Sobre las Vacunas Contra el COVID-19 y Dosis de Refuerzo”

Este seminario web será en español.

Cuando: 10 de junio de 2022, 12:00-1:00PM

[¡Regístrate aquí!](#)



This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of the California Medical Association (CMA) and California Department of Public Health. CMA is accredited by ACCME to provide continuing medical education for physicians.

The California Medical Association designates this enduring material for a maximum of 1 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

This activity has not received commercial support.



UPDATED

Calendario de la Vacuna COVID-19 por Edad (COVID-19 Vaccine Timing by Age)

Calendario de la Vacuna COVID-19 por Edad

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Calendario Rutinario

Edad	Vacuna	Dosis Primarias	1ra Dosis de Refuerzo	2da Dosis de Refuerzo
5-11	Pfizer-Pediatrico (5-11)	1ra Dosis → 3 semanas → 2da Dosis → ≥5 meses	Refuerzo	
12+	Pfizer/Comirnaty (12+)	1ra Dosis → 3 semanas → 2da Dosis (8 semanas para algunas personas*)	1er Refuerzo Edades 12-17: Pfizer	2do Refuerzo Edades 50+: Moderna/Pfizer
18+	Moderna/Spikevax	1ra Dosis → 4 semanas → 2da Dosis (8 semanas para algunas personas*)	18+: Moderna/Pfizer (ARNm preferido) o J&J*	18-49: No se recomienda actualmente**
18+	Johnson & Johnson Pfizer/Moderna preferidos*	1ra Dosis → ≥2 meses		

^ Un intervalo de 8 semanas puede ser preferible para algunas personas, especialmente para hombres de 12 a 39 años.
* Aunque se prefiere el uso de vacunas ARNm COVID-19, la vacuna Janssen se puede ofrecer en [algunas situaciones](#).
Consulte las [Consideraciones Clínicas Provisionales Para el uso de las Vacunas Contra el COVID-19](#) para obtener más detalles. El calendario esta sujeto a cambios.

California COVID-19 Vaccination Program IMM-1396S (5/24/22)

Calendario de la Vacuna COVID-19 por Edad

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Calendario si esta Moderadamente o Severamente Inmunocomprometido

Edad	Vacuna	Dosis Primarias	1ra Dosis de Refuerzo	2da Dosis de Refuerzo
5-11	Pfizer-Pediatrico (5-11)	1ra Dosis → 3 semanas → 2da Dosis → ≥4 semanas → 3ra Dosis → ≥3 meses	Refuerzo	
12+	Pfizer/Comirnaty (12+)	1ra Dosis → 3 semanas → 2da Dosis → ≥4 semanas → 3ra Dosis → ≥3 meses	1er Refuerzo Edades 12-17: Pfizer	2do Refuerzo Edades 12-17: Pfizer
18+	Moderna/Spikevax	1ra Dosis → 4 semanas → 2da Dosis → ≥4 semanas → 3ra Dosis → ≥3 meses	18+: Pfizer/Moderna (ARNm preferido) o J&J*	18+: Moderna/Pfizer
18+	Johnson & Johnson Pfizer/Moderna preferido*	1ra Dosis → 4 semanas → 2da Dosis de Moderna o Pfizer → ≥2 meses		

* Aunque se prefiere el uso de vacunas ARNm COVID-19, la vacuna Janssen se puede ofrecer en [algunas situaciones](#).
Consulte las [Consideraciones Clínicas Provisionales Para el uso de las Vacunas Contra el COVID-19](#) para obtener más detalles. El calendario esta sujeto a cambios.

California COVID-19 Vaccination Program IMM-1396S (5/24/22)

Booster Resources on EZIZ COVID

IF YOU WORK IN A HEALTH CARE SETTING...

BOOST YOUR HEALTH WITH COVID-19 BOOSTER DOSES!



PROTECT YOURSELF

You've worked so hard to help your patients. You owe it to yourself to prioritize your health by getting a booster. If you are 50 or older or immunocompromised, you need a second booster.



PROTECT YOUR FAMILY AND COWORKERS

With boosters, your chances of getting very sick from COVID-19 are much lower and you are less likely to spread COVID-19 to those around you. Boosters restore protection against COVID-19.

PROTECT YOUR PATIENTS

COVID-19 can be dangerous and deadly, especially for your vulnerable patients.

GETTING BOOSTERS IS ANOTHER EASY THING YOU CAN DO TO PROTECT THEM.

COVID-19 vaccines are safe with millions safely immunized. Maximize your protection against COVID-19 with boosters.




Get your COVID-19 booster dose at:

BOOST YOUR HEALTH. GET YOUR COVID-19 VACCINE BOOSTER TODAY.

California Department of Public Health | Immunization Branch
IMM-1428 (5/22)



IN THESE TIMES, EVERYONE COULD USE A BOOST



BOOST YOUR PHYSICAL HEALTH

BOOST YOUR SOCIAL HEALTH

BOOST YOUR PROTECTION AGAINST COVID-19 NOW

COVID-19 vaccines **work very well** at preventing severe illness, hospitalization, and death. Booster shots are extra doses that help maximize your protection against COVID-19.

Adults who are 50 and older or immunocompromised need a **second booster** of the vaccines made by Pfizer or Moderna at least 4 months after the first booster of any COVID-19 vaccine. COVID-19 vaccines and boosters are **safe, effective, and free**.


DON'T WAIT, VACCINATE!

Three ways to find free vaccines near you

- ✓ Visit [vaccines.gov](https://www.vaccines.gov) to find a walk-up site.
- ✓ Book an appointment on [My Turn](https://myturn.ca.gov) (myturn.ca.gov) or call (833) 422-4255.
- ✓ Check with your doctor, nurse or local pharmacy.

BOOST YOUR HEALTH. GET YOUR COVID-19 VACCINE BOOSTER TODAY.

California Department of Public Health | Immunization Branch
IMM-1416 (5/22)



UPDATED

Pfizer COVID-19 Vaccine Medical Updates & Training Sessions

Date & Time (linked)	Password
Tuesday, May 31 - 12PM	ReF2bCpZV83
Wednesday, June 01 - 9AM	53FDiMrQqG3
Thursday, June 02 - 9AM	kkXmqDYW424
Tuesday, June 07 - 12PM	tYsMeySr623
Wednesday, June 08 - 9AM	nGmBpsdV872
Thursday, June 09 - 9AM	fMpj7u8u9F4
More sessions listed! NOTE: All times listed here are PDT.	

For providers and immunization staff personnel. **Please attend one of these sessions!**

Updated Session Format!


- Medical updates, including recent updates to the CDC Interim Clinical Considerations
- Overview of healthcare provider resources
- Storage, handling, and administration for:
 - Ages 5 through 11 Years
 - Ages 12 Years and Older

Stay informed!

Provider Resources on eziz.org/covid

Frequent Content Updates:

- Alerts
- Program Enrollment
- My Turn Onboarding
- Reporting Requirements
- Patient Resources
- Archived Communications
- Education & Support Materials
- More to explore!

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California COVID-19 Vaccination Program

ENHANCED BY Google

Program Updates

Program Enrollment

My Turn Onboarding

Vaccine Management

Vaccine Administration

Reporting Requirements

Archived Communications

Patient Resources

Provider Support

COVID Call Center

Email: [Program Info](#)

Phone: (833) 502-1245

Hours: Mon-Fri, 8AM-6PM

Contact us for questions about the program or help with accessing documents.

myCAvax and My Turn

Email: [myCAvax Technical Support](#)
[MyTurn Onboarding](#),
[MyTurn Technical Support](#)

Phone: (833) 502-1245

Mon-Fri, 7AM-7PM

Sat-Sun, 8AM-1PM

My Turn Clinic Translation Line: (833) 980-3933


Mon-Fri: 8AM-8PM


Sun-Sat: 8AM-5PM


Vaccines


[Manufacturer Contacts](#)

Updates for Providers

FAQs

Provider Office Hours

myCAvax Training

Training Calendar

Alerts:

Updated Vaccination Schedule

- COVID-19 Vaccine Timing by Age (Eligibility Chart)
Spanish: Calendario de la Vacuna COVID-19 por Edad (Tabla de Elegibilidad) Update Coming Soon
- WSSSRW Boosters for 5-to-11-Year-Olds Statement
- COVID-19 Vaccine Timing for 2nd Dose
- COVID-19, Myocarditis, and Vaccines Fact Sheet

Second COVID-19 Booster Resources

- CDC: COVID-19 Vaccine Boosters (Multi-language)
- CDC: Thinking about Getting a Second COVID-19 Vaccine Booster Dose
- CDC: Clinical Considerations Second COVID-19 Vaccine Booster Dose
- HHS: Resources about COVID-19 Vaccine Boosters
- Second COVID-19 Booster Dose FAQs for Long-term Care Settings
- CDPH Healthcare Worker Booster Poster
- CDPH Older Adult Booster Poster

Planning for Under 5 Vaccinations

- What is Long COVID? (English & Spanish)
- COVID-19 Vaccination Risk Comparison for Teens (English & Spanish)
- COVID-19 Vaccination Risk Comparison for Youth (English & Spanish)
- Pediatric Provider Kids Sprint Toolkit
- Recommending COVID-19 Vaccination: Clinical Talking Points for Providers of Pediatric Services
- Preparing for Under 5 Vaccination
- Planning for Under 5 Vaccinations Webinar Recording and Slides

Now Enrolling Providers of Pediatric Services

- Find Information on How to Enroll
- Dispelling Provider Myths About Joining the California COVID-19 Vaccination Program
- Welcome VFC Providers | Flyer | VFC vs. COVID Programs

Other New Resources

- Requesting COVID-19 Vaccination Staff

COVID-19 Vaccine Provider FAQs

- Answers to provider questions
- Updated weekly: last updated today, 05/26/2022
- Currently in its 73rd iteration!



Q: Are COVID-19 Pfizer booster doses authorized and recommended for both immunocompetent children who received a 2-dose primary series and immunocompromised children who received a 3-dose primary series?

A: Yes. COVID-19 Pfizer booster doses are authorized and recommended for both immunocompetent children who received a 2-dose primary series at least 5 months after the primary series (3 doses total) and immunocompromised children who received a 3-dose primary series at least 3 months after the third dose (4 doses total). For a visual job aid of this information, please view [COVID-19 Vaccine Timing by Age Chart in English](#) and [Spanish](#).



Q: What is the timing of COVID-19 first booster doses?

A: During the week of May 16, 2022, the [FDA authorized](#) and the [CDC](#) and [Western States Scientific Safety Review Workgroup](#) (WSSSRW) expanded recommendations for a single booster dose of the Pfizer vaccine to children 5-to-11 years at least 5 months after the initial series. A single booster dose of the Pfizer vaccine is authorized and recommended for individuals 12-to-17 years at least 5 months after the initial series. A single dose of an mRNA booster dose is authorized and recommended for all individuals 18 years and over at least 5 months after the initial series. For a visual job aid of this information, please view [COVID-19 Vaccine Timing by Age Chart in English](#) and [Spanish](#).

California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers. Providers may also visit [California COVID-19 Vaccination Program](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

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[Provider FAQs on EZIZ, Updated Weekly](#)



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COVID-19 Vaccination Program Webinars and Training for Providers

Week of May 30, 2022

Note: Calendar subject to change

	Monday 5/30	Tuesday 5/31	Wednesday 6/1	Thursday 6/2	Friday 6/3
myCAvax					Provider Office Hours 9:00 am – 10:00 am
Combined Office Hours and Events	Holiday	Pfizer BioNTech COVID-19 Vaccine Training & Education* 12:00 pm – 1:00 pm PW: ReF2bCpZV83	Pfizer BioNTech COVID-19 Vaccine Training & Education* 9:00 am – 10:00 am PW: 53FDiMrQqG3	Pfizer BioNTech COVID-19 Vaccine Training & Education* 9:00 am – 10:00 am PW: kkXmqDYW424	

* Pfizer BioNTech COVID-19 Vaccine Training & Education topics vary by day and include the latest information about vaccine storage, handling, preparation, and administration; recent medical updates, healthcare provider resources, and a Q&A session

View On Demand	<ul style="list-style-type: none">Intro to My Turn Onboarding (v. 1/4/22)Latest Features in My Turn (*Requires My Turn Login)	<ul style="list-style-type: none">Latest Features in myCAvax for Providers (*Requires myCAvax Login)myCAvax Release Notes for LHJs and CDPH Users (*Requires myCAvax Login)Crucial COVID-19 Conversations Archived Webinars and Slides	<ul style="list-style-type: none">Provider 101 Account Enrollment: Section A: Organization Application (v. 10/21/21)Provider 101 Account Enrollment: Section B: Location Application (v. 10/21/21)Provider Office Hours and MCE Office Hours Archived Sessions
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Help

Website: www.eziz.org/covid, [FAQs](#)
General email: covidcallcenter@cdph.ca.gov
CDPH Provider Call Center: 1-833-502-1245, 8am-6pm

My Turn email: myturnonboarding@cdph.ca.gov
myCAvax Help Desk Email: myCAvax.HD@accenture.com
Phone: (833) 502-1245

Poll: CDPH Appreciates Your Feedback!

How would you rate your overall satisfaction with the services and information provided by the CDPH COVID-19 Vaccine Team to support your work in the CA COVID-19 Vaccination Program?

Examples: Office hours, webinars, call centers, job aids, FAQs, flyers/posters, weekly wrap-ups

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neither Satisfied Nor Unsatisfied
- ☐ Unsatisfied
- ☐ Very Unsatisfied



COVID-19 Vaccine Awareness Card

Rebeca Boyte, CDPH

Coming Soon: COVID-19 Vaccine Awareness Card

COVID-19 VACCINE AWARENESS QUARTERLY UPDATE: MAY 2022

VFC PIN: XXXX
VFC PROVIDER: XXXX

"The journey to immunizing 9 million California kids starts with you."

We thank you for administering pediatric vaccines as a participant in California's Vaccines for Children (VFC) Program. California's children again need your help. By law, most California pharmacies that have assisted with COVID-19 vaccination of children and adults so far will be unable to vaccinate children younger than age 3 years. These children and infants will instead depend on you, their medical home, to protect them with COVID-19 vaccine. We urge you to incorporate the COVID-19 series and booster, as recommended routinely by ACIP, into your workflow. While COVID-19 vaccines are not yet provided in the VFC program, they are available to you without cost through the myCAVax state system.

Below are the number of representative vaccines that you have ordered since November 2021, when COVID-19 vaccine shipments began for ages 5 years and older; future updates will be sent approximately every quarter. On average, providers are administering about two times as many COVID-19 doses as the combined total number of doses of PCV13, MMR, and Tdap. Over 450 VFC providers are at or above average. We encourage you to set a goal for your practice of meeting this average COVID-19 vaccine administration level.

Are you administering XXXX COVID-19 vaccines doses?

Your Practice	PCV13	MMR	Tdap	COVID-19	YOUR COVID-19 GOAL 2X (PCV13+MMR+Tdap)**
Administered*	XXX	XXX	XXX	XXX	XXXX
Ordered**	XXXX	XXX	XXX	XXX	

*as reported in myVFC vaccines as part of your routine ordering for PCV13, MMR & Tdap; CAIR for COVID-19 (Nov 1-April 1)

Personalized to each VFC provider

Compares doses of Pneumococcal, MMR and Tdap vs. COVID-19

Goal is to administer 2X the sum of those other pediatric vaccine.

**as ordered through myVFC vaccines for PCV13, MMR & Tdap; myCAVax for COVID-19. This also includes small orders. Note: These do not include redistributed or transferred COVID-19 doses nor doses received from HRSA or IHS. (Nov 1-April 1)
***PCV13, MMR, and Tdap chosen as typical vaccines given from infancy through adolescence.

If you are already meeting the goal, keep up the good work! If your numbers could use a boost, try these tips:

- [Enroll](#) in myCAVax if you have not already. Contact the myCAVax Help Desk at (833) 502-1245, M-F 7AM-7PM and Sat-Sun 8AM-1 PM for help with enrollment.
- Designate room in your VFC vaccine refrigerators for COVID-19 vaccines; they can share the same units!
- Order as few as 30 COVID-19 vaccine doses at a time. You can order weekly!
- Apply for the [KidsVaxGrant](#) by July 15th to help you cover staffing, vaccine storage equipment (e.g., data loggers), and other needs.
- Advertise vaccine availability to your patients.
- Recall patients due for COVID-19 vaccines via your patient portals.
- Check patients' charts at the beginning of the clinic session to identify those due for COVID-19 vaccines and boosters.
- Offer COVID-19 vaccines during every patient encounter. [Co-administration](#) with other vaccines is safe!
- [Take time to address parents' concerns](#), and have [crucial conversations about COVID-19 vaccines](#).
- Bill Medi-Cal (at least \$40/dose) and other health plans for administration and vaccine counseling.
- Contact your field representative with any questions.

Tips for how to integrate COVID-19 vaccines into clinic flow

Your practice is a critical immunization safety-net for vulnerable kids.
Thank you for taking care of California's children!

COVID19 Vaccine Awareness Quarterly Update

May 2022

Vaccine Administration Data

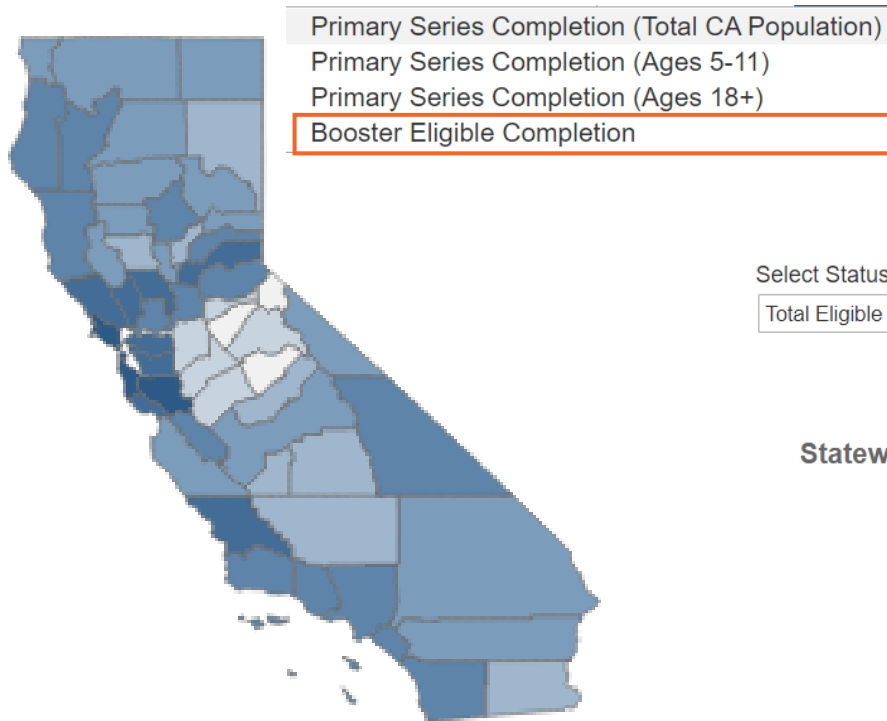
Elizabeth Reosti, CDPH

Vaccine Administration Summary

as of May 24, 2022

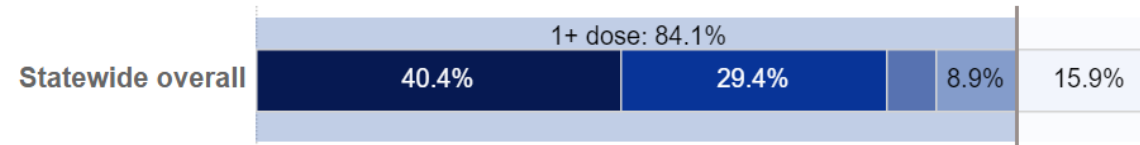
75,916,321

Total Doses Administered:



Select Status Category
Total Eligible Population ▼

Received Booster
Booster eligible but not received
Primary series complete, Booster ineligible
Primary series incomplete
Not yet vaccinated
Statewide comparison, selected metric

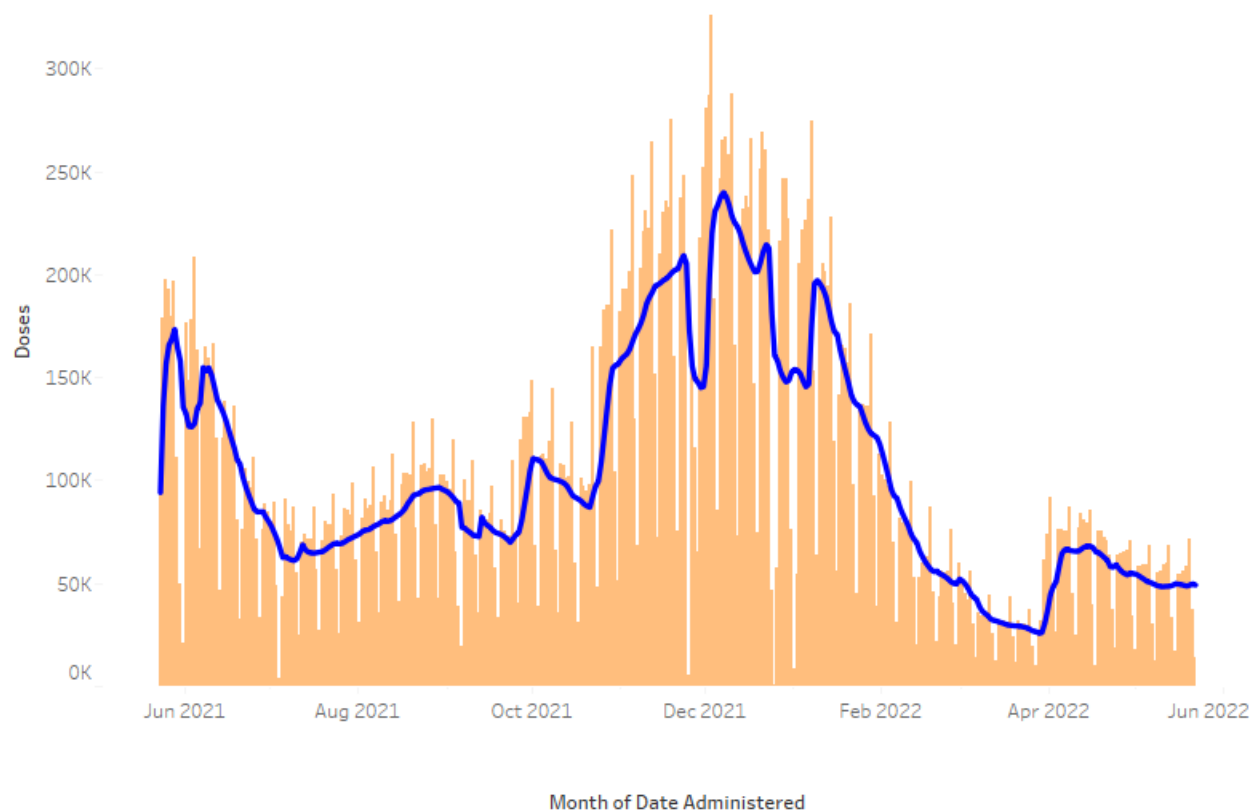


**Booster/Additional
Dose Recipients:
15,219,848**

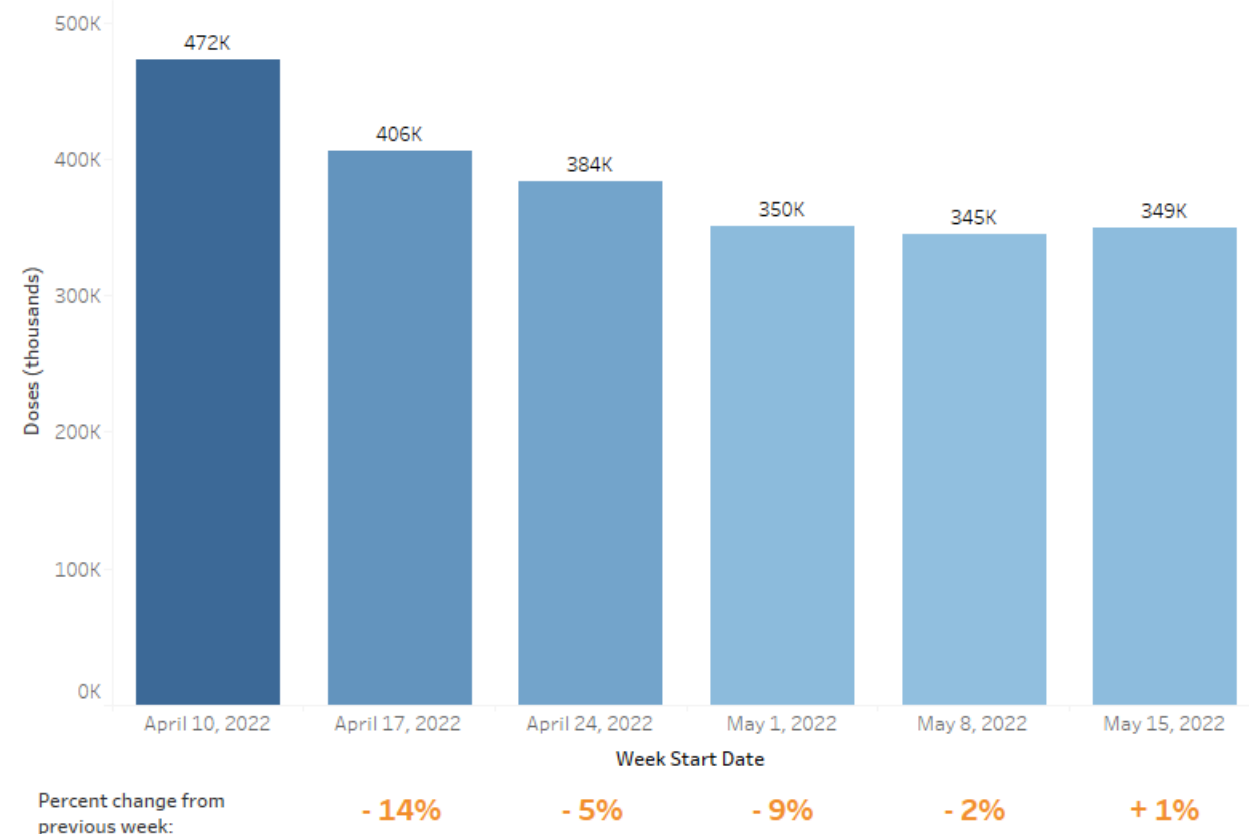
Trends in Vaccine Administration

as of May 23, 2022

Daily Doses Administered: **Statewide**



Weekly Doses Administered: **Statewide** (thousands)



Trends in Vaccine Administration

as of May 23, 2022

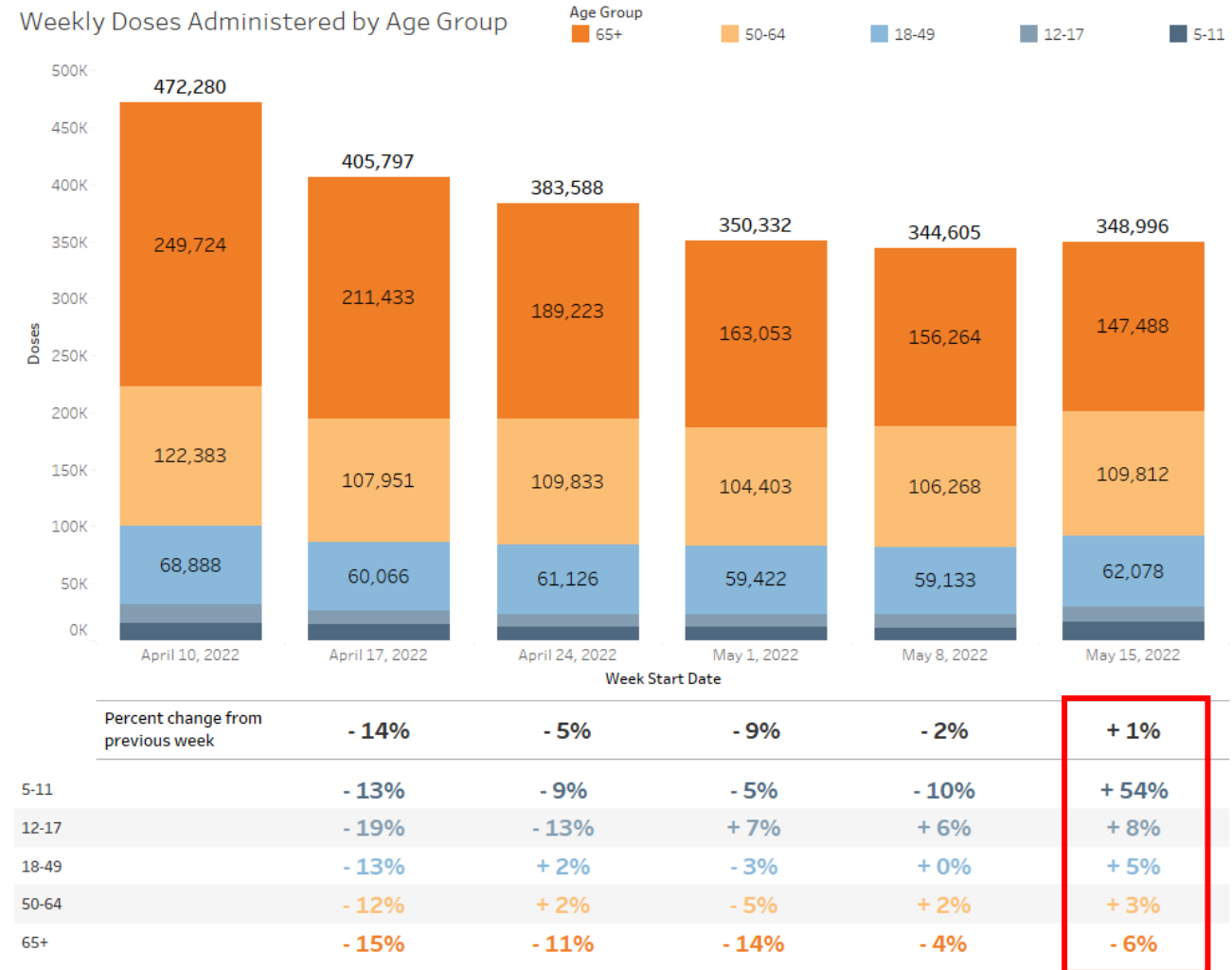
New Booster Eligibility Driving Demand

- Second boosters among 50+ year-olds
- First boosters among 5-to-11-year-olds

FDA NEWS RELEASE

Coronavirus (COVID-19) Update: FDA Expands Eligibility for Pfizer-BioNTech COVID-19 Vaccine Booster Dose to Children 5 through 11 Years

For Immediate Release: May 17, 2022

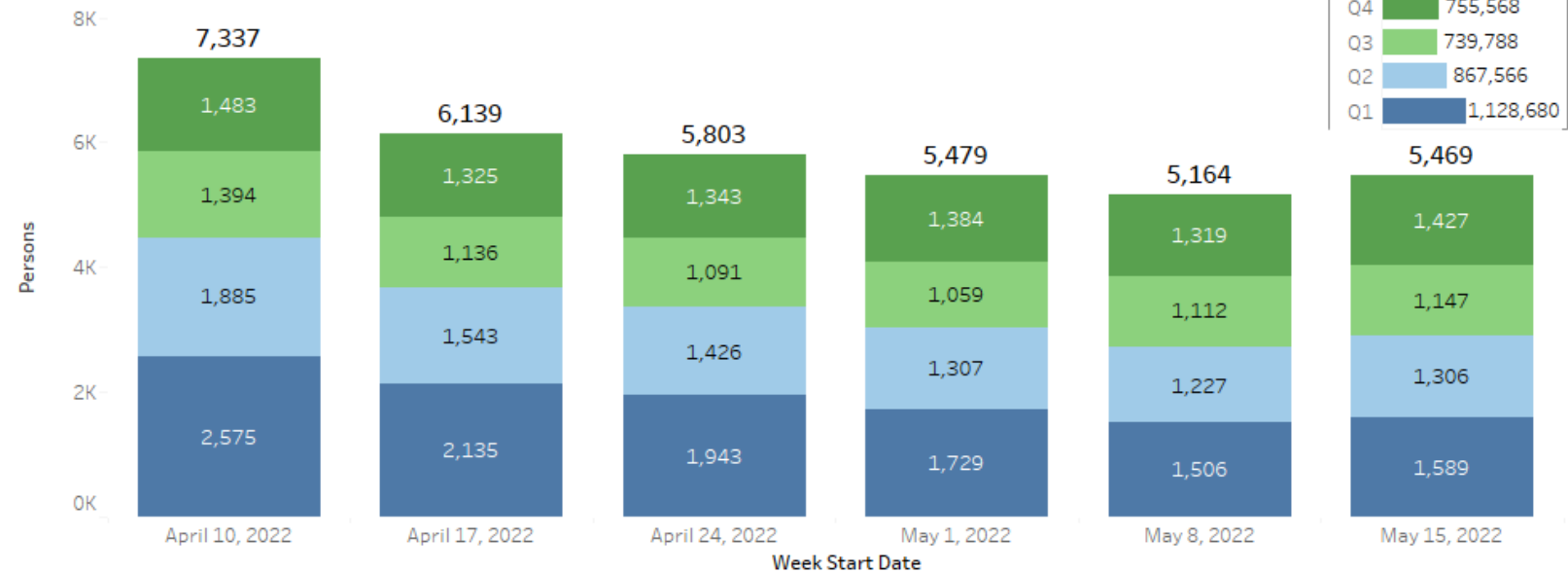


5-to-11-year-old Vaccination Trends

as of May 23, 2022

- Modest increase in first doses among all equity quartiles

Weekly New 5-11 year-old Partially Vaccinated Recipients by VEM: **Statewide**

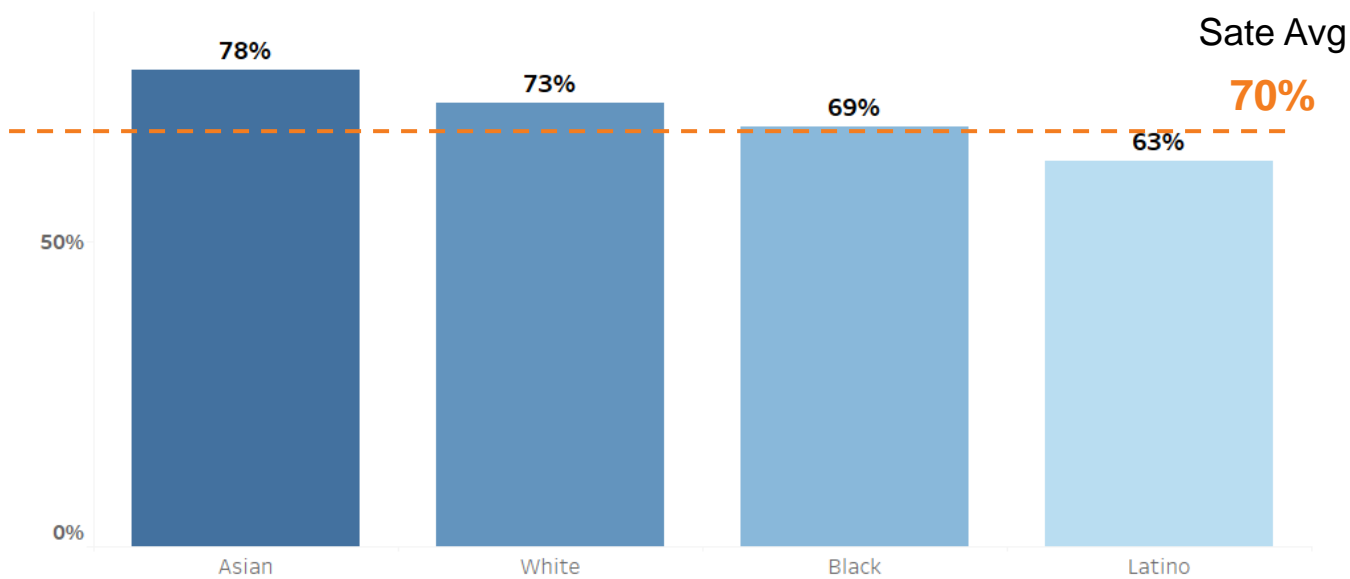


Percent Change from Previous Week:	- 17%	- 6%	- 5%	- 6%	+ 6%
Q4	- 11%	+ 1%	+ 3%	- 5%	+ 8%
Q3	- 19%	- 4%	- 3%	+ 5%	+ 3%
Q2	- 18%	- 8%	- 8%	- 6%	+ 6%
Q1	- 17%	- 9%	- 11%	- 13%	+ 6%

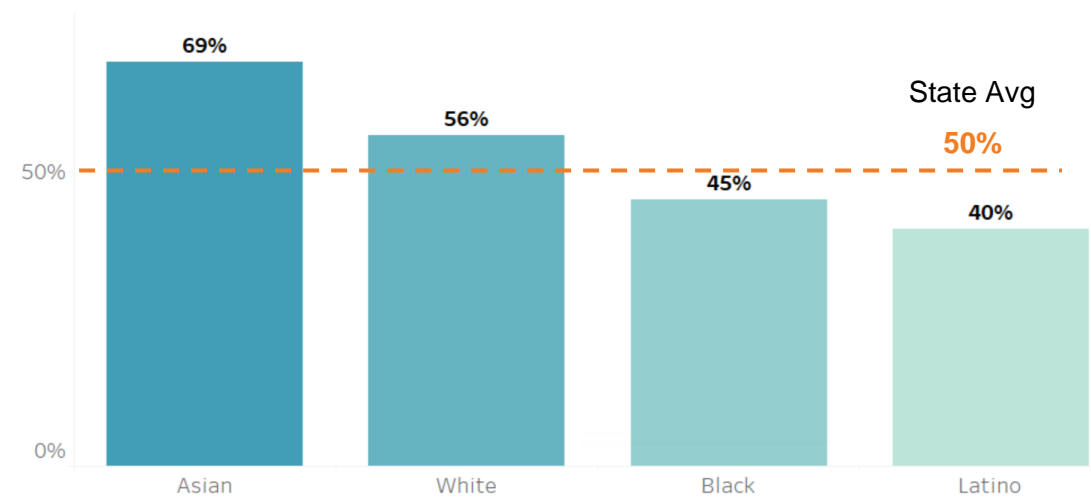
1st Booster Vaccination Rates

as of May 23, 2022

Received Booster 50+ (among booster-eligible population)



Received Booster <50 (among booster-eligible population)



Data Summary

as of May 23, 2022

Latest Metrics

75.9 Million doses administered

349k doses administered in previous week (+1% pt change)

5,469 new 5-to-11-year-old recipients (+6% pt change)

System Updates

- 5-to-11-year-olds now eligible for booster
- 4th doses included in overall dose admin count, but not currently displayed in immunization status

Clinical Update

Caterina Liu, M.D., CDPH

Update: Pfizer COVID-19 Vaccine in Children Under 5

- Data shared from Phase 2/3 trial
 - n=1678 children received a third dose of the 3ug formulation at least 2 months after second dose
 - Conducted during Omicron predominant period
- Primary endpoint: Three doses of the 3ug Pfizer vaccine met all immunobridging criteria
- Secondary endpoint: Vaccine efficacy of 80.3% against symptomatic infection; formal analysis pending.
- No new safety signals. Majority of adverse events mild/moderate.
- Pfizer plans to complete EUA submission this week. FDA VRBPAC meeting scheduled 6/15/22.

Boosters for Children 5-to-11

- FDA authorized, CDC and Western States Safety Review Workgroup recommend a booster for children 5-to-11-years.
- **Vaccine & Dose**
 - CDC: “Any age-appropriate mRNA vaccine can be used for the booster dose(s).”
 - Currently, only Pfizer vaccine is authorized for children 5-to-11-years.
 - Pfizer 5-to-11-year-olds booster dose is same as for primary series (Orange cap, 10ug)
- **Timing**
 - **Not Immunocompromised:** at least 5 months after the 2nd primary series dose, for a total of 3 doses
 - **Moderately to severely immunocompromised:** at least 3 months after the 3rd primary series dose, for a total of 4 doses

Upgraded Second Booster Recommendation



Should get
2nd booster

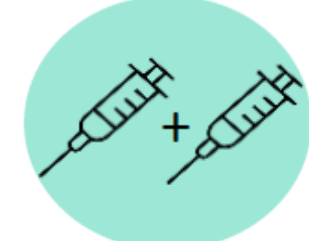
May get
2nd booster



People age 50 years and
older



People age 12 years and
older who are
moderately or severely
immunocompromised



People age 18 years and
older who received
Janssen as both primary
and booster dose

2nd Booster Resources

- [CDC Booster Page](#)
- [2nd Booster FAQs for LTCFs](#) *UPDATED!*
- [Older Adults Booster Poster](#) *UPDATED!*
- [Healthcare Worker Booster Poster](#) *UPDATED!*
- [LTCF COVID Vaccine toolkit](#)
- [Resources about COVID-19 Boosters](#) (HHS)
- All resources are posted on [EZIZ](#)



[Link Here](#)

COVID Vaccine Clinical Guidance Updates

Summary of recent changes (last updated May 20, 2022):

- New guidance for use of a Pfizer-BioNTech COVID-19 Vaccine booster dose in children ages 5–11 years
- Updated guidance that the following people **should** receive a second COVID-19 booster dose:
 - People ages 12 years and older who are moderately or severely immunocompromised
 - People ages 50 years and older
- Updated guidance for people who are moderately or severely immunocompromised and are treated with B-cell-depleting therapies
- Clarification of COVID-19 vaccination guidance for multisystem inflammatory syndrome in children (MIS-C) and adults (MIS-A)
- Updated guidance for primary series vaccination after SARS-CoV-2 infection

ACIP Meeting Summary

- ACIP voted to recommend a Pfizer booster for children 5-to-11 years
- Panel reviewed:
 - Burden of COVID-19 in children
 - COVID-19 vaccine effectiveness in children
 - COVID-19 vaccine safety in children
 - Safety and Immunogenicity of Pfizer 10ug booster in children 5-to-11 years

Work Group Interpretation

- Receipt of a primary series provides protection against COVID-19, especially against **severe disease**
- Myocarditis after COVID-19 vaccines in children ages 5-11 years is **rare**
- Only 29% of children ages 5-11 years are fully vaccinated with a primary series
- Future surges will continue to impact children, with unvaccinated children remaining at higher risk of severe outcomes
- **Benefits** of COVID-19 vaccines continue to outweigh risks

Receipt of **COVID-19 vaccine primary series** continues to be important

Work Group Interpretation

- COVID-19 vaccine booster doses have been shown to **increase protection** against all outcomes in those ages 12 years and over
 - Waning of protection over time after 2 doses noted for ages 12 years and over (limited time to detect waning in children 5-11 years)
- For each age, myocarditis after booster doses of COVID-19 vaccines lower than after 2nd dose in primary series
- Likely that children ages 5-11 years would **benefit** from a COVID-19 vaccine booster dose
- Work Group discussed vaccine policy where children ages 5-11 years 'may receive' or 'should receive' a COVID-19 vaccine booster dose



FDA VACCINES AND RELATED BIOLOGICAL PRODUCTS ADVISORY COMMITTEE (VRBPAC) MEETINGS: JUNE 2022

SUN	MON	TUES	WED	THURS	FRI	SAT
			1	2	3	4
5	6	7 Novavax EUA Request for 18+	8	9	10	11
12	13	14 Moderna EUA request for children 6-17 years	15 Moderna EUA request for 6mo to <6 years Pfizer EUA request for 6mo to <5 years*	16	17	18
19	20	21	22	23	<div>*Pending EUA submission</div> <div>Not yet scheduled: Full licensure for Pfizer vaccine for adolescents 12-15-year-old (request submitted December 2021)</div>	
26	27	28 Strain composition of COVID-19 Vaccines	29	30		

Poll: CDPH Appreciates Your Feedback!



CDPH is holding two 30-minute 'quick-inars' to highlight COVID-19 Vaccination Program providers' best practices in administering COVID-19 vaccine for VFC providers and providers of pediatric services. Please help by answering the following questions:

Has your clinic requested supplemental vaccination staff through your local MHOAC?

- ☐ Yes
- ☐ No
- ☐ N/A

If yes, are you interested in presenting for 5-10 minutes at an upcoming quick-inar for VFC providers and providers of pediatric services on your experience with using supplemental vaccination staff?

- ☐ Yes
- ☐ No
- ☐ N/A

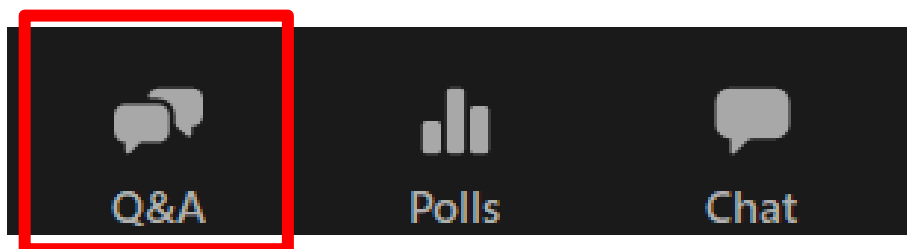
If no, are you interested in presenting for 5-10 minutes at a separate upcoming quick-inar for VFC providers and providers of pediatric services on steps your clinic is taking to prepare for the under 5/under 6 vaccine rollout?

- ☐ Yes
- ☐ No
- ☐ N/A

If you answered yes to either of the last two questions, please expect an email from Rachel Jacobs at Rachel.Jacobs@cdph.ca.gov to follow up.

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Storage & Handling

Alan Hendrickson, CDPH

Job Aid: Missed Vaccination Opportunities & Wastage

Job Aid Includes:

- Key Points
- CDC Guidance
- Tips to Reduce Wastage
- Links to Resources & Toolkits

Missed Vaccination Opportunities & Wastage



California COVID-19 Vaccination Program

Never miss a vaccination opportunity because of fear of vaccine wastage! Do your best to follow clinical and inventory management best practices for vaccination to maximize vaccinations and minimize dose wastage where possible.

Key Points

Vaccine wastage is expected, may be unavoidable, and will even increase as vaccine rollout continues because

- more providers, including smaller provider sites, are now receiving vaccine;
- vaccine continues to be available only as multi-dose vials; and
- vials must often be punctured without using the full number of doses printed on the label.

Never Miss a Vaccination Opportunity

CDC Guidance: Vaccinate every eligible person who presents at a vaccination site—even if it means puncturing a vial at the end of the day.

Several studies have shown eliminating missed opportunities could increase vaccination coverage by up to 20% ([Pink Book](#), ["System-Based Barriers"](#)). Follow these tips:

- Vaccinate family members or friends who accompany patients to medical visits even if they are not established patients at the vaccinating practice.
- Continue [outreach to employers or other community partners](#) that have a large membership or network to arrange vaccination events for primary or booster doses.
- Follow both clinical and inventory management best practices for vaccination to maximize vaccination and minimize dose wastage.

Punctured vials must be used within:

12 hours

- Pfizer (5-11Y orange cap)
- Pfizer Tris-Sucrose 12Y+ (gray cap)
- Moderna

6 hours

- Pfizer (12Y+ purple cap)
- Johnson & Johnson's Janssen (must be at 2-8 degrees Celsius)

2 hours

- Johnson & Johnson's Janssen (at room temperature)

Tips to Reduce Wastage

- Follow guidance in [CDC Toolkit](#) and [CDC summarized guidance](#) to reduce waste in COVID-19 vaccine storage, transport, handling, and administration in accordance with the CDC and manufacturer's guidance.
- If there are a substantial number of expiring vials, contact your local health department and other partners to discuss redistribution of vaccine to areas of need.
- Work with your local health department in advance to determine thresholds for the number of vials in danger of being wasted that would trigger a call for guidance.
- Make every effort to coordinate the number of vials needed with the anticipated number of patients when preparing for daily clinics to help reduce over-thawing of vaccine.

California COVID-19 Vaccination Program

IMM-1379 (2/16/22)

Job Aid: Reporting Doses Spoiled, Expired or Wasted

Job Aid Includes:

- Program Requirement
- Reporting Requirements
- Spoiled Vaccines
- Wastage Table
- Medical Waste Management

Reporting Doses Spoiled, Expired, or Wasted

California COVID-19 Vaccination Program

Waste is expected and may be unavoidable in any vaccination program. Wastage reporting helps CDC better understand how much inventory is in the field and where the greatest needs for inventory exist to minimize the potential waste of vaccine. Follow [CDC's Toolkit](#) and [CDC summary guidance](#) to maximize vaccination opportunities while minimizing waste.

Key Points

- Remove spoiled, expired, or wasted vaccines from the storage unit immediately
- Do not return nonviable vaccines to the manufacturer or McKesson
- Report nonviable doses in myCAvax before disposal
- Follow these instructions to report nonviable doses and dispose of vaccines

Program Requirements

- Enrolled providers must document and track vaccine wastage as part of routine vaccine inventory management activities and report the number of doses of COVID-19 vaccine and adjuvants that were unused, spoiled, expired, or wasted as required by the relevant jurisdiction.

Reporting Requirements

Login to myCAvax and click **Vaccine Inventory – Waste** to report spoiled, expired, or wasted vaccines before disposing of vaccines. Include product, lot number, and expiration date.

Spoiled Vaccines

Consistent and accurate temperature monitoring should minimize spoiled vaccines. Vaccines are considered spoiled if manufacturers determine vaccines were exposed to out-of-range temperatures and may not be used. If the vaccine is determined to be non-viable, vaccine must be reported as "spoiled" and properly disposed of. Vaccines could spoil as a result of the following conditions:

- data logger indicates that storage unit temperatures are out of the recommended range
- storage unit temperatures are not monitored
- failure to store vaccines properly upon receipt
- vaccines spoiled during transfer
- natural disaster, power outage, or mechanical failure

California COVID-19 Vaccination Program IMM-1347 (4/26/22)

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Digital Data Loggers (DDLs)

- "Times they are a-changin'"
- The DDL is the gold standard and the CDC recommendation
- "Waiver" in 2021 due to supply chain issues
- Supply chain issues behind us, it's time to upgrade to a DDL
- \$50 - \$300 gets you into the game
- Timeline, as soon as practicable
- CDPH assistance?
- Updated Vaccine Storage and Handling Toolkit

Vaccine Management

Eric Norton, My Turn, and Daniel Conway, myCAvax

Pediatric Pfizer (ages 5-11, Orange cap) Booster



The My Turn system was updated as a part of a release on Wednesday, May 25 to allow Booster doses for the 5-11 age group to be scheduled and processed as a Booster dose.

The data fix will be processed as a part of Release 27. Please hold on to the information regarding true 'Additional Dose' appointments to correct after Release 27.

Minor Consent Process



Walk-In Appointment

Which vaccine would you like to schedule?

*Vaccine Type

COVID-19 Vaccine

✓ Patient Background

*First Name

Bella

Middle Name

*Last Name

Swan

Suffix (Example - Jr, Sr, III)

*Date of Birth ⓘ

Apr 7, 2017

☒ I certify that the person providing patient information is over the age of 18 years old

Parent/Guardian

* Parent/Guardian First Name ⓘ

Charlie

* Parent/Guardian Last Name ⓘ

Swan

*Parent/Guardian Phone Number

3025406251

☒ Parent/guardian address is the same as patient address

Parent or Guardian Street

9236 Hidden Water

Parent or Guardian City

Riverview

Parent or Guardian State

FL

Parent or Guardian Zip Code

33569

Parent or Guardian Country

USA

* I declare that I am the (must select one):

- ☒ Parent of the above-named minor child
- ☐ Legal Guardian of the above-named minor child
- ☐ An emancipated minor at least 16 years of age
- ☐ Other person with authority to make healthcare decisions on behalf of the above-named minor child

Patients under 18 years of age require parental or guardian consent to receive a vaccine (unless the patient is an emancipated minor).

The person providing the patient information should be over 18 years old and must declare their relationship with the patient.

Clinic Specific Links Tips and Best Practices



While using clinic-specific link functionality, Clinic Managers are recommended to keep clinics separated by vaccine brand and dose type.



While scheduling through a clinic-specific link, Clinic Managers should choose [Eligibility and scheduling](#) if they want patients to go through the public eligibility questions or go straight to [Scheduling](#) to bypass screening questions.

If your clinic offers vaccines for minors or multiple vaccines, you must choose [Eligibility and scheduling](#) when generating the clinic specific link/QR code. Select [Scheduling](#) when you have a clinic with one type of vaccine only.



The clinic needs to be [active](#) for a clinic-specific link/QR code to be successfully generated. (Look for the checkbox in the Active column on the Clinics page.)



To remove the link from the clinic details, click the [Deactivate link](#) button next to the relevant clinic link.

How to Generate a Clinic Specific Link / QR Code



1. On the **Clinics** tab, search and select the Clinic you wish to generate a specific link for.
2. Click **Clinic Links**.
3. Click **Generate New Link**.
4. Choose the preferred options from the Generate clinic link pop-up window.
5. Click **Save**.

The Clinic Specific Link is generated and ready for distribution!

Clinic Name	Address	Vaccine Type	Available Date	Start Date
123 Clinic	123 Clinic St, Clinic, Ca 11111, Us	COVID-19	May 27, 2021	May 6, 2021
123 Clinic	123 Clinic St, Clinic, Ca 11111, Us	COVID-19	May 27, 2021	May 6, 2021
Anita Test Clinic	1234 Sesame Street, Los Angeles, CA 94040, ...	COVID-19	May 20, 2022	Apr 13, 2022
Everything Test - Renuka	123 Sesame St, los angeles, CA 33322, usa	COVID-19	Feb 25, 2022	Feb 25, 2021

Activate Location ☒

Contacts **Clinic Links**

Generate New Link

Active	QR Code	Action
--------	---------	--------

Generate clinic link

This form will create a link to the My Turn public scheduling portal, which will allow patients to schedule directly with your clinic. This link and QR code will stay active until your clinic closes or you deactivate it. Your clinic QR code will be available after you press save.

Landing Page

Language

Save

Help Desk Hours Change



My Turn and myCAvax Help Desk



New Operating Hours Starting May 31st

8-6 PT Monday-Friday

Weekend support
will be discontinued following this
weekend.

This new schedule will match the
COVID Call Center Support Hours.

NEW: Pediatric COVID-19 Vaccine Pre-Orders



Pfizer: Ages 6 months – 4 years and Moderna: Ages 6 months – 5 years

Pre-Ordering for both Pfizer and Moderna products will be in 2 waves.

Wave 1:

Pre-Orders will be open in myCAVax from Friday, June 3rd to Monday, June 6th.

- Any Orders submitted after 5 PM on Monday, June 6th will be included in Wave 2.
- Only Pre-Order if your Provider location will be open to receive vaccines on Monday, June 20th (Federal Juneteenth Holiday observed).

Wave 2:

- Pre-Orders will be open in myCAVax from Tuesday, June 7th to Friday, June 10th at 5 PM.
- Vaccine will be delivered June 21st through June 24th.
- Routine ordering for the new products and small orders timeline (Pfizer only through TPR) will be shared once we receive more information.
- Regular order cadence will continue for existing approved COVID-19 vaccine products.

NEW: Pediatric COVID-19 Vaccine Pre-Orders



Monday	Tuesday	Wednesday	Thursday	Friday
May 30	31	June 1	2	3 Wave 1 Pre-Orders Opens on myCAvax (Delivery on 6/20)†
6 Wave 1 Order by 5pm (Delivery on 6/20)†	7 LHD Approval by 12pm CDPH submits orders–Wave 1	8	9	10 Wave 2 Order by 5pm (Delivery on 6/21-6/24)
13 LHD Approval by 12pm CDPH submits orders–Wave 2	14 FDA VRBPAC	15 FDA VRBPAC (anticipated approval^)	16 ACIP Western States (anticipated approval^)	17
20 Juneteenth Holiday Wave 1 Deliveries (contingent upon approval^)	21	22	23	24
	Wave 2 Deliveries (contingent upon approval^)			

† Only order during Wave 1 if you can receive vaccines on Monday, June 20th, otherwise order during Wave 2.

** Pre-orders submitted after 6/6 at 5pm will be included in Wave 2.

^ Delivery is contingent upon FDA, ACIP, and Western States approval

Order and Delivery Cadence – *Memorial Day*






The order cadence will not change, but the delivery of Standard orders will be impacted. **Pfizer will not deliver Monday, and McKesson will not deliver Monday and Tuesday of next week.**


Week 1					Week 2				
Monday	Tuesday	Wednesday	Thursday	Friday	Monday	Tuesday	Wednesday	Thursday	Friday
Provider Order (submit by 5pm) ➔					Pfizer–Standard				
				Moderna/J&J – Standard					
				TPR–Pfizer		TPR–Pfizer			
		Limited Catch-Up Orders* (submit by 5pm) ➔				Pfizer–Standard			
					Moderna/J&J – Standard				
					TPR–Pfizer				

Memorial Day Ordering and Delivery Cadence Calendar

Memorial Day Ordering & Delivery Cadence—Updated 5/23/22

Monday	Tuesday	Wednesday	Thursday	Friday
May 23	24	25	26	27
Submit order by 5pm		Submit Catch-Up Orders by 5pm		Moderna/J&J Deliveries
				Pfizer Deliveries
		LHD/MCE Approval by 12pm		LHD/MCE Approval by 12pm
May 30	31	June 1	2	3
Submit order by 5pm		Submit Catch-Up Orders by 5pm		
		Back to routine delivery schedule		
No vaccine deliveries on Memorial Day, 5/30	No Moderna/J&J/TPR Deliveries 5/31	Moderna/J&J/TPR Deliveries		
	Pfizer Deliveries			
		LHD/MCE Approval by 12pm		LHD/MCE Approval by 12pm

-  Order deadlines
-  No deliveries
-  Adjusted delivery dates

-  **Delivery windows are dependent on provider's days/hours of operation. Update hours in myCAvax for any holiday closures. Once submitted, orders cannot be cancelled.**
- Watch for emails regarding order confirmations, advance shipment notices of vaccine and ancillary kits, and temperature monitoring alerts.

Live Support Schedule – *Memorial Day*



My Turn and myCAvax Help Desk



Closed Operation

- May 30th

Help Desk Support will resume on Tuesday, May 31st

Release 26 Update: Multi-Line Vaccine Ordering



1. Vaccine products are color-coded on the multi-line ordering screen.
2. A banner was added to read “Only enter values for products you want to order, otherwise leave fields blank.”
3. The 'Doses Administered' column header was updated to 'Qty since last order’.

Live!

Account

Central Park Primary Clinic

2

Only enter values for products you want to order, otherwise leave fields blank.

1 Vaccine product	Quantity	Last updated	* Quantity	Lot number	Expiration / Beyond use date	3 * Qty since last order	Order increments	* Doses requested
Moderna (18 years - 100+ years)	---	---	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	70 dose min 14 (under 140) 140 (over 140)	<input type="text" value="0"/> Clear Row
Pfizer (5 years - 11 years)	---	---	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	50 dose min 10 (under 100) 100 (over 100)	<input type="text" value="0"/> Clear Row
Pfizer Tri-sucrose (12 years - 100+ years)	---	---	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	30 dose min 6 (under 300) 300 (over 300)	<input type="text" value="0"/> Clear Row
Janssen (18 years - 100+ years)	---	---	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	80 dose min 5 (under 100) 100 (over 100)	<input type="text" value="0"/> Clear Row

Cancel
Save as draft
Next

Coming Soon!

Infant/Toddler	Pfizer (6m - 4yrs)
	Moderna (6m - 6yrs)
Pediatric	Pfizer (5-11 yrs)
	Pfizer Tri-sucrose (12 - 100+ yrs)
Adolescent/Adult	Moderna (18 - 100+ yrs)
	Janssen (18 - 100+ yrs)

The product grouping did not go live and will be live in an upcoming release!

APPENDIX

myCAvax – Known Issues - *Updated 5/20*



Known Issues

Pfizer 1170 Blackout




- ✓ We are currently investigating an issue where blackout, which should only affect a product's availability for Standard Orders, is affecting availability for Small Orders.
- ✓ Pfizer 1170 is currently the only product on blackout. During this time, you will be unable to place a Small Order for Pfizer-1170.



Workaround/Next Steps

- ✓ Fix: TBD

Slide Icon Key

Icon	Meaning
	This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.
	This is to label slides that include important system reminders.
	This is to label slides that include tips and best practices to improve your system experience.

myCAvax Release Roadmap

Providers and LHDs/MCEs

DEPLOYED

April 28th (R25.0)

Orders

- ✓ Capture Approval and Submission Dates on Orders
- ✓ UI Updates to Multi-line Ordering to update help text and add account name
- ✓ Community vaccine order page layout read-only and allowing providers to save a draft order on Page 1

Account

- ✓ Medical Staff will now have a role of 'Medical Staff' instead of 'Other'
- ✓ Account Tab Changes for LHD/MCEs, Help Desk Staff

Vaccine Marketplace

- ✓ Moving the 'Assigned To' field for community users and filtering to only display LHD and CDPH users

Other

- ✓ Improved experience for TPR Shipment incidents – email notification, new status reason, additional access
- ✓ Visit Scheduled date on Site Visits no longer be required
- ✓ Chatter enabled on Storage Capacity Object
- ✓ Removing SDIR information during Enrollment to support SDIR to CAIR2 merge

RECENTLY DEPLOYED

May 19th (R26.0)

Orders

- ✓ Product Groupings and Colors on Multi-line Order screen
- ✓ Allow LHDs to Move Standards Orders to Small Orders
- ✓ Mass Update Order Flows to Include or Exclude Orders
- ✓ Dynamically Filter Preferred Vaccine Temperature on Vaccine Order Review Page

Account

- ✓ Easily identify active contacts
- ✓ Allow Enrollment team to easily reject Location Applications

Community

- ✓ Training Page for Product and CDC Training

Site Visits

- ✓ Email Automation for Site Visits
- ✓ Addition of VFC Information on Site Visits
- ✓ Update Status of Site Visit based on Scheduled Date

Other

- ✓ Enable Quick Text in myCAvax
- ✓ Exclude Waste Events with a High '# of Doses Wasted' from VTrckS

UPCOMING

June 9th (R27.0)

Orders

- ✓ Allow LHDs to Move Small Orders to Standard Orders
- ✓ Order Page Layout Changes
- ✓ Addition of new cancelation 'Status Reason' options for orders

Account

- ✓ Storing docusign at the Location Application

Community

- ✓ Add Knowledge Center article to account page
- ✓ Change Flow Title for Multiple Flows
- ✓ One way communication tool for enrolled providers on community page

Other

- ✓ Smarty Street Enhancements: Address validation on existing accounts
- ✓ Auto-Deactivate Licenses
- ✓ Allow CDPH Super Users to edit distributor proxies
- ✓ Enhance Enrollment Team's Ability to Reject Location Applications
- ✓ Default tab display on opening of records

My Turn Public Product Roadmap

RECENTLY DEPLOYED

May 25th (R26.5)

Release 26.5

- ✓ 5-11 Pfizer first booster rollout for individual and group flows
- ✓ Remove flu vaccine from Public Portal
- ✓ Limit stock count on vaccine supply to maximum of 10,000,000 to improve syncing and overall system performance

CURRENT

June 7th (R27)

Release 27

- ✓ Update post appointment communications to check administration date and time
- ✓ [Analysis] Update error messaging for better user experience and accessibility
- ✓ Allow patients 4 days from their 5th birthday to book initial COVID appointment – *tentative*
- ✓ FHIR Integration to redirect residents from vaccines.gov to My Turn – Phase 2
- ✓ [Continued] Failure Point Notification – setting up monitoring tools throughout My Turn System to flag (potential) issues
- ✓ Continued Analysis – Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability

UPCOMING

June 29th (R28)

Release 28

- ✓ Removing flu – zero out flu vaccine supplies to remove nasal spray and flu shot tags
- ✓ [Testing] Update error messaging for better user experience and accessibility
- ✓ [Continued] Failure Point Notification – setting up monitoring tools throughout My Turn system to flag (potential) issues
- ✓ Continued Analysis – Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability

TBD (as approved):

- ✓ Baby Pfizer
- ✓ Baby Moderna
- ✓ 6-11 y/o Moderna

My Turn Clinic Product Roadmap

RECENTLY DEPLOYED

May 25th (R26.5)

Release 26.5

- ✓ 5-11 Pfizer first booster rollout for individual and group flows
- ✓ Remove flu vaccine from Public Portal
- ✓ Limit stock count on vaccine supply to maximum of 10,000,000 to improve syncing and overall system performance

CURRENT

June 7th (R27)

Release 27

- ✓ Update post appointment communications to check administration date and time
- ✓ [Analysis] Update error messaging for better user experience and accessibility
- ✓ Allow patients 4 days from their 5th birthday to book initial COVID appointment – *tentative*
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UPCOMING

June 29th (R28)

Release 28

- ✓ Removing flu – zero out flu vaccine supplies to remove nasal spray and flu shot tags
- ✓ [Testing] Update error messaging for better user experience and accessibility
- ✓ [Continued] Failure Point Notification – setting up monitoring tools throughout My Turn system to flag (potential) issues
- ✓ Continued Analysis – Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability

TBD (as approved):

- ✓ Baby Pfizer
- ✓ Baby Moderna
- ✓ 6-11 y/o Moderna

Wrap-up

Leslie Amani, CDPH

Additional Support

Type of Support

Description

Updated 12.29.21



COVID-19 Provider Call Center

The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.

- Email: covidcallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–6PM



Enrollment Support

For Provider enrollment support, please contact myCAvax Clinic Operations at

- Email: myCAvaxinfo@cdph.ca.gov



myCAvax Help Desk

Dedicated staff provide up-to-date information and technical support on the myCAvax system.

- Email: myCAvax.HD@Accenture.com
- Phone: (833)-502-1245, option 3, Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM

For training opportunities: <https://eziz.org/covid/education/>



My Turn Clinic Help Desk

For **onboarding support** (those in the process of onboarding): myturnonboarding@cdph.ca.gov

For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: MyTurn.Clinic.HD@Accenture.com or (833) 502-1245, option 4: Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM.

For job aids, demos, and training opportunities: flu at <https://eziz.org/covid/myturn/flu/> and COVID at <https://eziz.org/covid/myturn/>



Archived Communications

For archived communications from the COVID-19 Provider Call Center about the California COVID-19 Vaccination Program visit

- Website: [EZIZ Archived Communications](#)

Public COVID-19 Call Center

- Phone: (833) 422-4255: M-F 8AM-8PM; S-S 9AM-5PM
- For questions about general COVID questions, including COVID-19 vaccines, scheduling vaccination appointments through My Turn, school-related question, masking, testing, and more.



Hear it? Clear It.

If you see or hear of any vaccine-related rumors within the communities you serve, share them with our Trust and Safety team via the CDPH Rumors Inbox.



Trust and Safety Team

Our shared mission is to reduce COVID-19 vaccine hesitancy and increase vaccination across the State of California.



How You Can Help

You are critical in our effort to provide Californians accurate and timely information around COVID-19 vaccination.



Monitor What You See and Hear

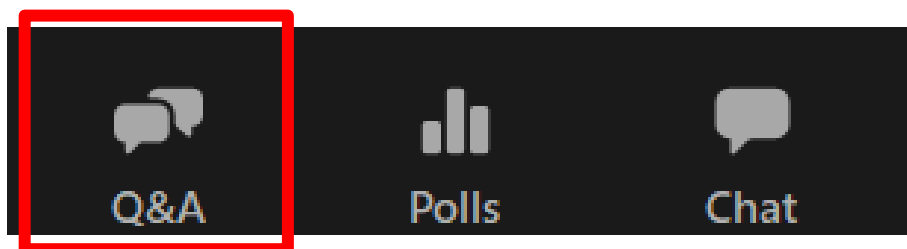
Monitor online media and what you hear in your local communities for potential rumors and inaccurate information.

If found, **report** it to **rumors@cdph.ca.gov**

[Contact](#)

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Thank you!



Monday

My Turn and myCAvax Office Hours

Next session: Monday, June 6, 12PM

Note: Canceled Monday, May 30 in observance of Memorial Day

Friday:

Provider Office Hours

Next session: Friday, June 3, 9AM