

Welcome to California COVID-19 Vaccination Program Friday Provider Office Hours

Friday, June 17, 2022

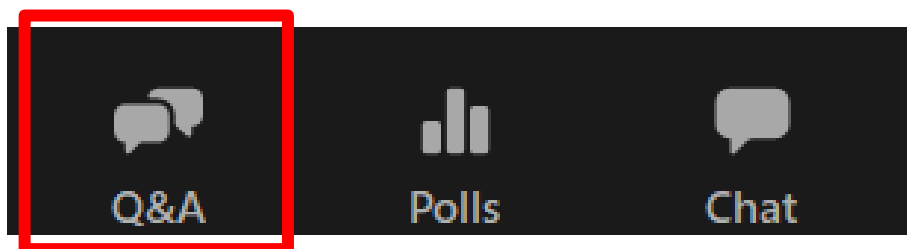


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Together we can end the pandemic.

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Housekeeping

Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:



Today's session is being recorded. Access today's slides and archived presentations at:
<https://eziz.org/covid/education/>



If you have post-webinar questions, please email leslie.amani@cdph.ca.gov

Agenda: Friday, June 17, 2022

No.	Item	Speaker	Time (AM)
1	Welcome & Announcements	Leslie Amani (Moderator)	9:00 – 9:05
2	Quality Assurance Site Visits	Eugene Beronilla (CDPH) and Francisco Borboa (CDPH)	9:05 – 9:10
3	Vaccine Administration	Elizabeth Reosti (CDPH)	9:10 – 9:15
4	Clinical Update	Caterina Liu, M.D. (CDPH)	9:15 – 9:20
Q&A			9:20 – 9:30
5	Storage & Handling	Kate McHugh (CDPH)	9:30 – 9:35
6	Vaccine Management	Eric Norton (My Turn) and Maria Volk (CDPH)	9:35 – 9:45
7	Wrap Up & Resources	Leslie Amani (Moderator)	9:45 – 10:00
Q&A			

Announcements

Leslie Amani, CDPH

Today! Planning for Infant/Toddler COVID-19 Vaccinations

Please join Dr. Erica Pan, Deputy Director, Center for Infectious Diseases, and CDPH Subject Matter Experts for a "Planning for Infant/Toddler COVID-19 Vaccinations". Topics will include clinical, storage and handling, ordering, resources, and more.

When: Friday, June 17, 2022
Time: 2:00PM – 3:00PM

[Register here](#)

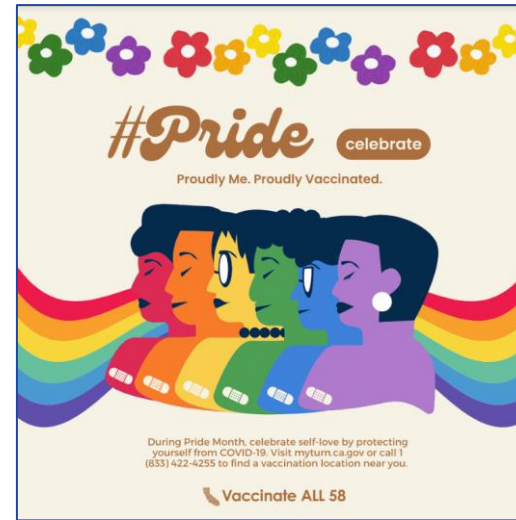


Upcoming COVID-19 Crucial Conversations Webinar

Please join Erin Arendse, Equality CA and Dr. Scott Nass for a webinar on communicating with the LGBTQ+ community about COVID-19 vaccines

When: Wednesday, June 22 at 12:00-1:00PM

[Register here!](#)



This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of the California Medical Association (CMA) and California Department of Public Health. CMA is accredited by ACCME to provide continuing medical education for physicians.

The California Medical Association designates this enduring material for a maximum of 1 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

This activity has not received commercial support.



Upcoming Webinar: CIC COVID Conversations

CDPH invites you to join the California Immunization Coalition (CIC) for an upcoming COVID Conversations #11 featuring Dr. Yvonne A. Maldonado, MD, FAAP, FPIDS, FIDSA, Stanford University School of Medicine and Dr. Robert Schechter, MD, MSC, Chief Immunization Branch, CDPH.

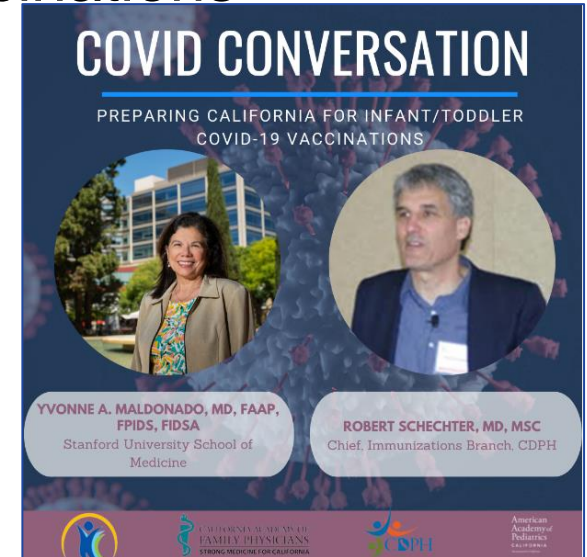
Topic: Preparing California for Infant/Toddler COVID-19 Vaccinations

When: Wednesday, June 22, 2022

Time: 6:00PM – 7:00PM P.S.T.

To register and send questions in advance use the

[COVID Conversations Webinar Link](#)



VA58 Trust & Safety Team Updates

The VA58 Trust & Safety Team reports on trending narratives about COVID-19, delivers biweekly briefings, and develops comprehensive resources to increase awareness around mis-, dis-, and mal-information, as well as the State's capacity to counter it.

BIWEEKLY BRIEFINGS

Biweekly briefings provide partners with the top COVID-19 vaccine mis/dis topics and trends, and invitees receive a copy of the report post-briefing.

To be added to the invite, email
rumors@cdph.ca.gov.

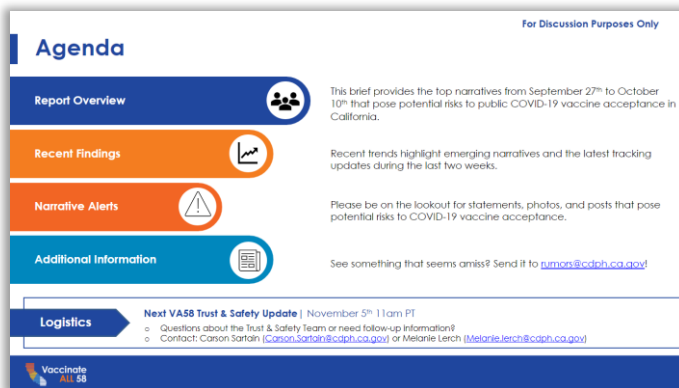
RUMORS INBOX

The Rumors Inbox serves as a tip line for our partners to submit the COVID-19 rumors they're hearing online and within their communities to our team. We incorporate the submissions into our team's reporting.



Report COVID-19 Vaccine Rumors to:

rumors@cdph.ca.gov



RECENT TOPICS & RESOURCES

Mis/Dis/Mal-information: Recent FOIA Pfizer document release reveals that vaccines caused significant fertility complications for pregnant women

•**Trusted Resources:** [COVID-19 Vaccines for People Who Would Like to Have a Baby | CDC](#), [COVID-19 Questions, Myths and Misinformation \(aap.org\)](#), [COVID-19 Vaccination Considerations for Obstetric–Gynecologic Care | ACOG](#)


•**Studies that address COVID-19 vaccine safety and fertility:**
[More Evidence That COVID-19 Vaccines Do Not Cause Infertility | NIH COVID-19 Research](#), [Preliminary Findings of mRNA Covid-19 Vaccine Safety in Pregnant Persons | NEJM](#)

Stay informed!

Provider Resources on eziz.org/covid

Frequent Content Updates:

- Alerts
- Program Enrollment
- My Turn Onboarding
- Reporting Requirements
- Patient Resources
- Archived Communications
- Education & Support Materials
- More to explore!

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California COVID-19 Vaccination Program

ENHANCED BY Google

Program Updates

Program Enrollment

My Turn Onboarding

Vaccine Management


Vaccine Administration


Reporting Requirements


Archived Communications


Patient Resources

Updates for Providers


FAQs


Provider
Office Hours


Training


Training
Calendar

Alerts:

Planning for Infant/Toddler Vaccinations

- Pre-Ordering Now Open! View Schedule.
- Preparing for Under 5 Vaccination Job Aid
- Planning for Under 5 Vaccinations Webinar Recording and Slides
- What is Long COVID? (English & Spanish)
- COVID-19 Vaccination Risk Comparison for Teens (English & Spanish)
- COVID-19 Vaccination Risk Comparison for Youth (English & Spanish)
- Pediatric Provider Kids Sprint Toolkit
- Recommending COVID-19 Vaccination: Clinical Talking Points for Providers of Pediatric Services - last updated 6/1/22
- Requesting COVID-19 Vaccination Staff

Now Enrolling Providers of Pediatric Services

- Find Information on How to Enroll
- Dispelling Provider Myths About Joining the California COVID-19 Vaccination Program
- Welcome VFC Providers | Flyer | VFC vs. COVID Programs

Featured Resources

Tools to Avoid Vaccine Mix-Ups:

- Guide of COVID-19 Vaccine Products
- COVID-19 Vaccine Timing by Age (Eligibility Chart)
- Spanish: Calendario de la Vacuna COVID-19 por Edad (Tabla de Elegibilidad)
- Vaccine Administration Checklist
- Preventing Administration Errors
- Coadministration of COVID-19 Vaccine with Other Vaccines | Tips | Preteens

Provider Support

COVID Call Center

Email: [Program Info](#)
Phone: (833) 502-1245
Hours: Mon-Fri, 8AM-6PM

Contact us for questions about the program or help with accessing documents.

myCAvax and My Turn

Email: [myCAvax Technical Support](#)
[MyTurn Onboarding](#),
[MyTurn Technical Support](#)
Phone: (833) 502-1245
Mon-Fri, 7AM-7PM
Sat-Sun, 8AM-1PM

My Turn Clinic Translation Line:
(833) 980-3933
Mon-Fri: 8AM-8PM
Sun-Sat: 8AM-5PM

Vaccines

[Manufacturer Contacts](#)

COVID-19 Vaccine Provider FAQs

- Answers to provider questions
- Updated weekly: last updated 6/16/2022
- Currently in its 76th iteration!



Q: Are COVID-19 vaccine Providers required to provide COVID-19 vaccination to anyone who is eligible, even non-patients?

A: Pharmacies, public health clinics, and community clinics are required to offer COVID-19 vaccination to anyone who is eligible. Private providers are not required to provide vaccination to anyone who is not currently a patient. However, CDC and CDPH strongly encourage providers to make vaccine available to others in their local communities, including patients' family members. For further information, please visit [FAQs for Private & Public Healthcare Providers](#).



Q: When is authorization expected for the Pfizer Infant/Toddler (6 months – 4 years) Pfizer vaccine and the Moderna Infant/Toddler (6 months – 5 years) vaccine?

A: On June 15, 2022, the [FDA's Vaccines and Related Biological Products Advisory Committee \(VRBPAC\)](#) voted to recommend Emergency Use Authorization for the Pfizer Infant/Toddler (6 months – 4 years) vaccine as a three-dose series 3 weeks and 8 weeks apart and the Moderna Infant/toddler (6 months – 4 years) vaccine as a two-dose series 4 weeks apart. CDC's Advisory Committee on Immunization Practices (ACIP) is scheduled to meet on [Friday, June 17 through Saturday, June 18](#), and [Western States Scientific and Safety Review Workgroup \(WSSSRW\)](#) is scheduled to meet on Saturday, June 18. Providers enrolled in the COVID-19 Vaccination Program should be prepared to vaccinate children 6 months-to-5 years old shortly thereafter, pending FDA EUA and ACIP and WSSSRW's recommendations.

California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers. Providers may also visit [California COVID-19 Vaccination Program](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

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[Provider FAQs on EZIZ, Updated Weekly](#)



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COVID-19 Vaccination Program Webinars and Training for Providers

Week of June 20, 2022

Note: Calendar subject to change

	Monday 6/20	Tuesday 6/21	Wednesday 6/22	Thursday 6/23	Friday 6/24
myCAvax, My Turn, and Combined Office Hours and Events	<p><u>My Turn and myCAvax Office Hours</u> 12:00 pm – 1:00 pm</p> <p><u>Pfizer BioNTech COVID-19 Vaccine Training & Education*</u> 12:00 pm – 1:00 pm PW: uCNgtvSj644</p> <p><u>What's New in My Turn</u> 4:00 pm – 5:00 pm</p>	<p><u>Pfizer BioNTech COVID-19 Vaccine Training & Education*</u> 12:00 pm – 1:00 pm PW: b7AUdidkC42</p> <p><u>What's New in myCAvax</u> 12:30 pm – 1:00 pm</p>	<p><u>Pfizer BioNTech COVID-19 Vaccine Training & Education*</u> 9:00 am – 10:00 am PW: KyXpMaFT564</p> <p><u>COVID-19 Crucial Conversation: Talking with patients on the LGBTQ+ Community about COVID-19 Vaccines</u> 12:00 pm – 1:00 pm</p> <p><u>CIC CA Planning for Infant/Toddler COVID-19 Vaccine Webinar</u> 6:00 pm – 7:00 pm</p>	<p><u>Pfizer BioNTech COVID-19 Vaccine Training & Education*</u> 9:00 am – 10:00 am PW: FKqizmRb735</p> <p><u>VFC/Pediatric Providers "Quick-inar": Infant/Toddler COVID-19 Vaccination</u> 12:30 pm – 1:00 pm</p>	<p><u>Provider Office Hours</u> 9:00 am – 10:00 am</p> <p><u>Pfizer BioNTech COVID-19 Vaccine Training & Education*</u> 12:00 pm – 1:00 pm PW: XZqMY8qQV37</p>
View On Demand	<ul style="list-style-type: none"> <u>Intro to My Turn Onboarding</u> (v. 1/4/22) <u>Latest Features in My Turn</u> (*Requires My Turn Login) 	<ul style="list-style-type: none"> <u>Latest Features in myCAvax for Providers</u> (*Requires myCAvax Login) <u>myCAvax Release Notes for LHJs and CDPH Users</u> (*Requires myCAvax Login) <u>COVID-19 Crucial Conversations Archived Webinars and Slides</u> 		<ul style="list-style-type: none"> <u>Provider 101 Account Enrollment: Section A: Organization Application</u> (v. 10/21/21) <u>Provider 101 Account Enrollment: Section B: Location Application</u> (v. 10/21/21) <u>Provider Office Hours and MCE Office Hours Archived Sessions</u> 	

Help

Website: www.eziz.org/covid, [FAQs](#)
 General email: covidcallcenter@cdph.ca.gov
 CDPH Provider Call Center: 1-833-502-1245, 8am-6pm

My Turn email: myturnonboarding@cdph.ca.gov
 myCAvax Help Desk Email: myCAvax.HD@accenture.com
 Phone: (833) 502-1245

Updated

Pfizer COVID-19 Vaccine Updates & Trainings

Date & Time (linked)	Password
Monday, June 20 - 12PM	uCNgtvSj644
Tuesday, June 21 - 12PM	b7AUdidkC42
Wednesday, June 22 - 9AM	KyXpMaFT564
Thursday, June 23 - 9AM	FKqizmRb735
Friday, June 24 - 12PM	XZqMY8qQV37
Monday, June 27 - 12PM	SXpxqFPP265
More sessions listed! NOTE: All times listed here are PDT.	

Audience:

Providers and immunization staff.

Session Topics Include:

- Potential new vaccine presentation (**Maroon Cap**) for individuals 6 months through 4 years of age** (Starting June 7)
- FDA approvals, authorizations - including recent authorizations
- Extended expiry for **Purple**, **Orange**, and **Gray Cap**
- **Gray Cap**, Comirnaty®
- Use of each vaccine presentation, including storage, handling, preparation, and administration

Quality Assurance Site Visits

Eugene Beronilla, CDPH and Francisco Borboa, CDPH

COVID VACCINE QA UPDATE: PROVIDER AGREEMENT REQUIREMENTS

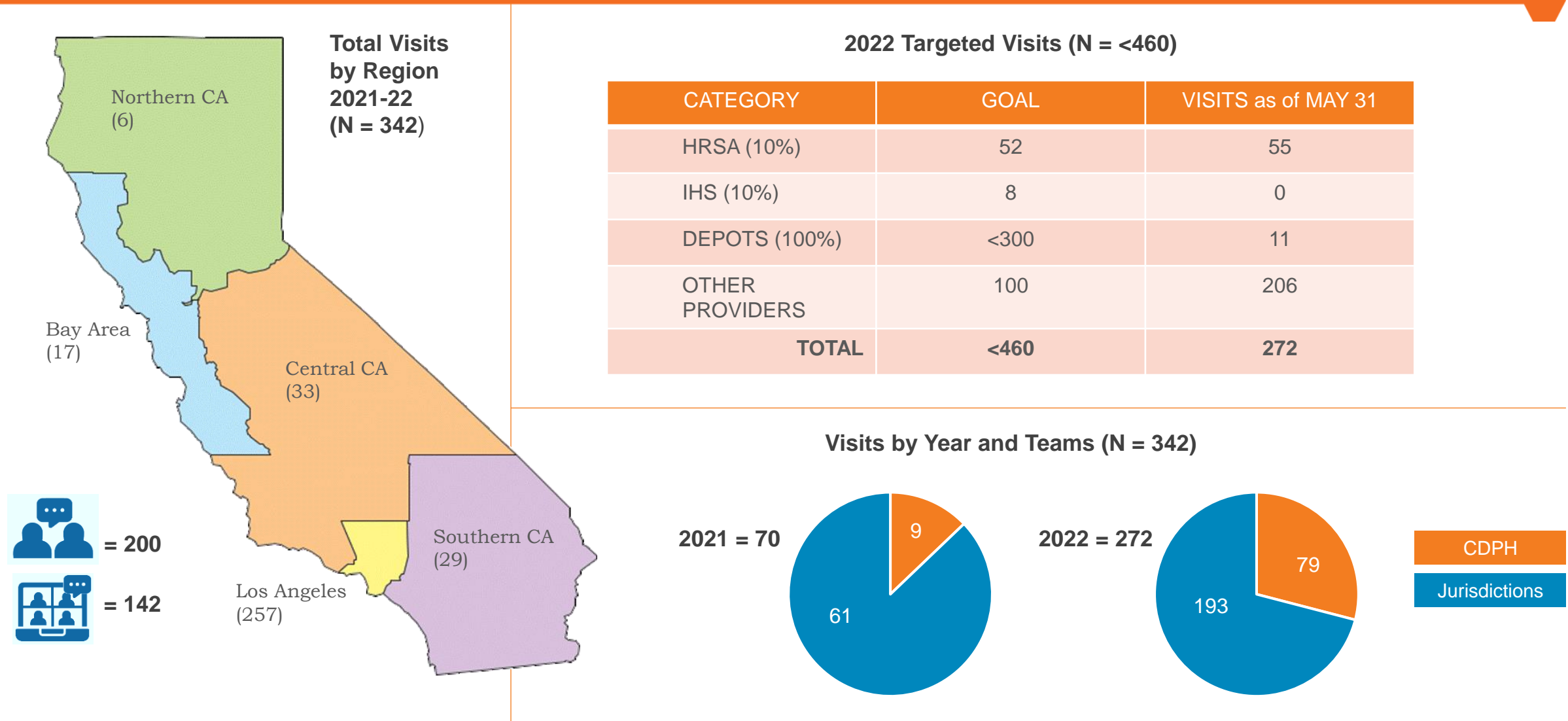


“COVID-19 vaccination providers and depot locations that store or redistribute COVID-19 vaccine must accommodate these (awardee) staff and participate in COVID-19 quality assurance site visits and other educational opportunities associated with COVID-19 vaccination program requirements.”

Per the section

“UPDATES - CDC COVID-19 Vaccination Program Provider Agreement Requirements”

COVID VACCINE QA UPDATE: REGIONS, DELIVERABLES, & PROGRESS



COVID VACCINE QA UPDATE: TOP FIVE NONCOMPLIANT AREAS IDENTIFIED DURING QA VISIT



- 1 Documenting/reporting spoiled, expired, and wasted vaccine
- 2 Responding to administration errors
- 3 Documenting/reporting temperature excursions
- 4 Providing V-safe information sheets to each vaccine recipient
- 5 Staff training

REDCap: Data report as of June 1, 2022

COVID VACCINE QA UPDATE: INNOVATIVE BEST PRACTICES

Using methods to track inventory and use by time on vaccine vials after vial has been punctured or thawed.

FRIDGE INVENTORY

JANSSEN:

LOT #

(QT)

LOT #

(QT)

MODERNA:

LOT #

(QT)

UBD

LOT #

(QT)

UBD

LOT #

(QT)

UBD

LOT #

(QT)

UBD

PFIZER :

LOT #

(QT)

UBD

LOT #

(QT)

UBD

LOT #

(QT)

UBD

LOT #

(QT)

UBD

Moderna vaccines expires 30 days from when placed in fridge

Pfizer vaccines expires 10 WEEKS from when placed in fridge

RECONCILIATION INFORMATION SHEET

DATE:

-

-

TIME:

:

:

VACCINATOR :

FREEZER: INVENTORY

MODERNA:

LOT #

(QT)

LOT #

(QT)

LOT #

(QT)

LOT #

(QT)



CommuniCare Health Centers - Hansen Family Health Center (Woodland, CA)

COVID VACCINE QA UPDATE: INNOVATIVE BEST PRACTICES

Vaccine Storage Basket and Labeling



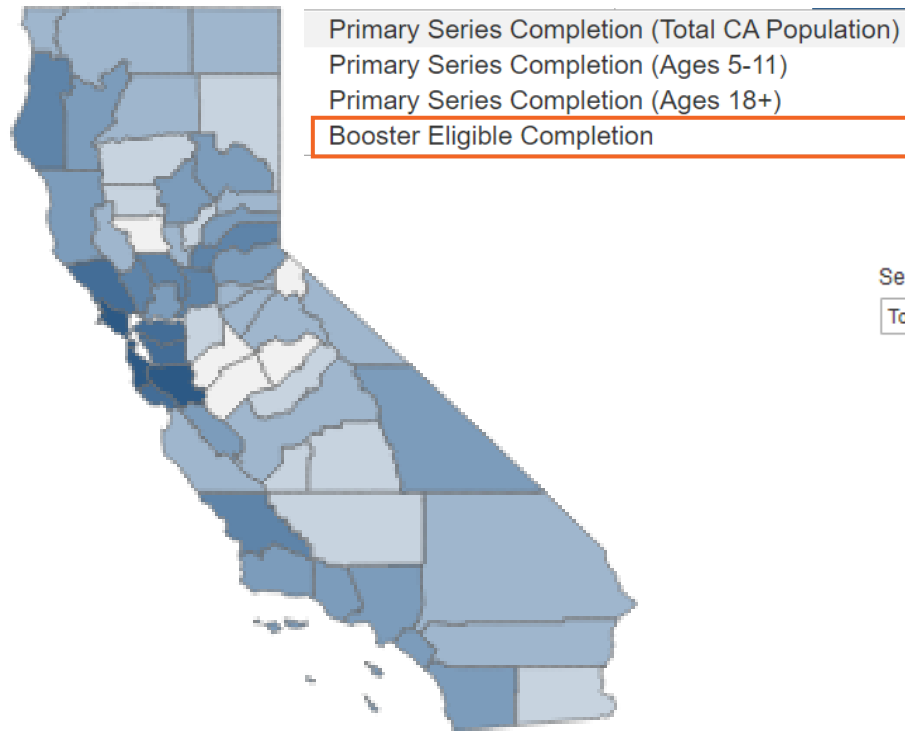
Community Medical Centers Waterloo - Stockton, CA

Vaccine Administration Data

Elizabeth Reosti, CDPH

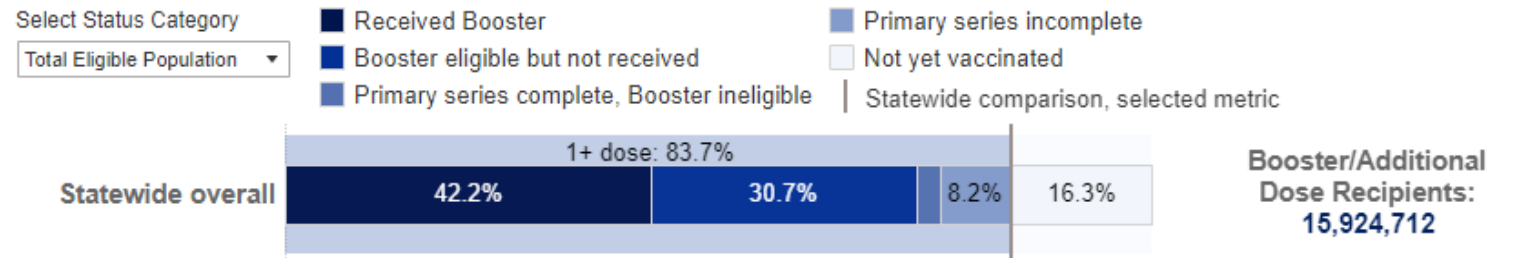
Vaccine Administration Summary

as of June 14, 2022



76,967,300

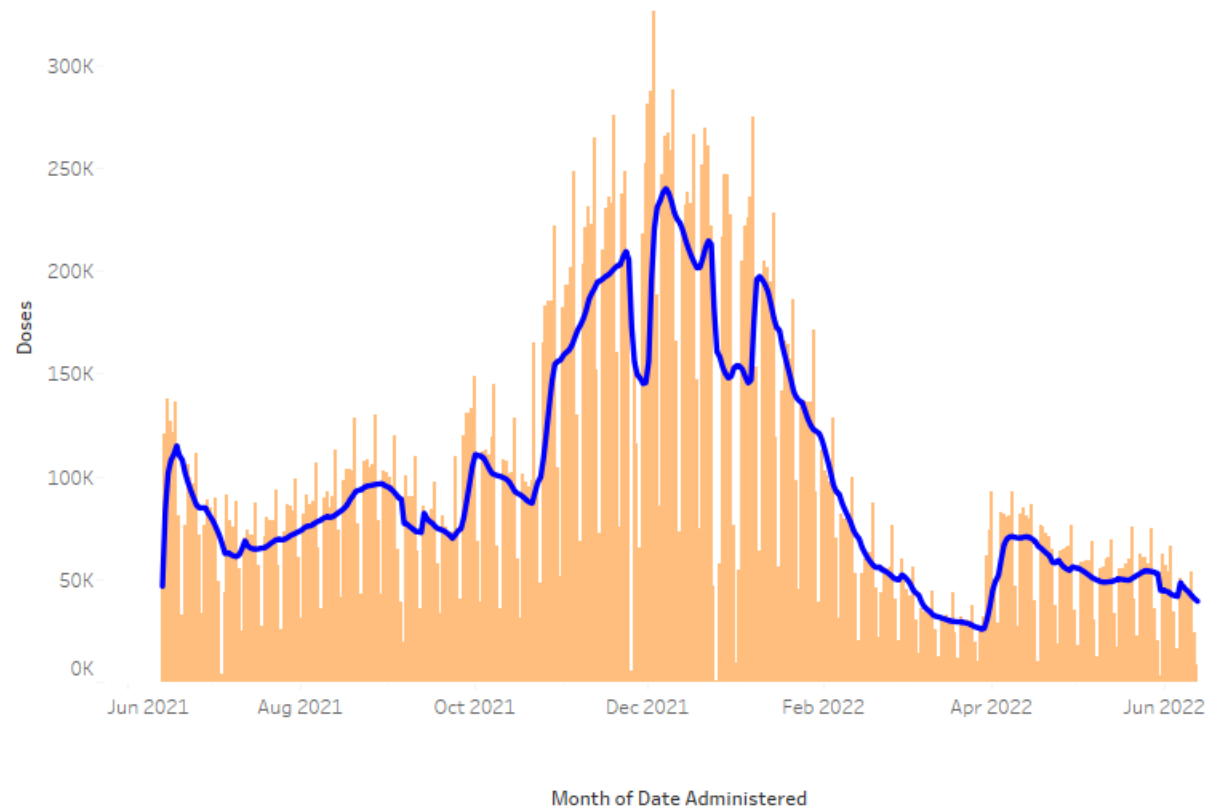
Total Doses Administered:



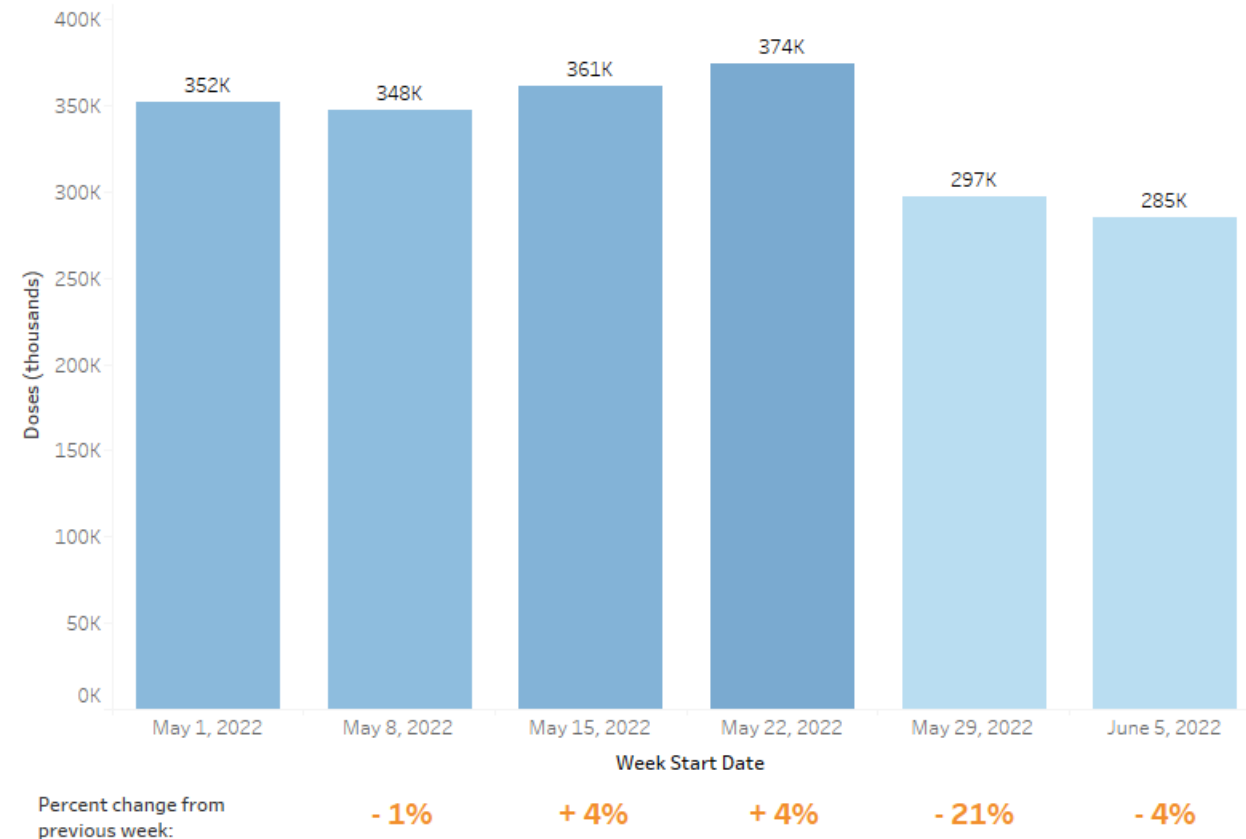
Trends in Vaccine Administration

as of June 13, 2022

Daily Doses Administered: **Statewide**



Weekly Doses Administered: **Statewide** (thousands)



Trends in Vaccine Administration

as of June 13, 2022

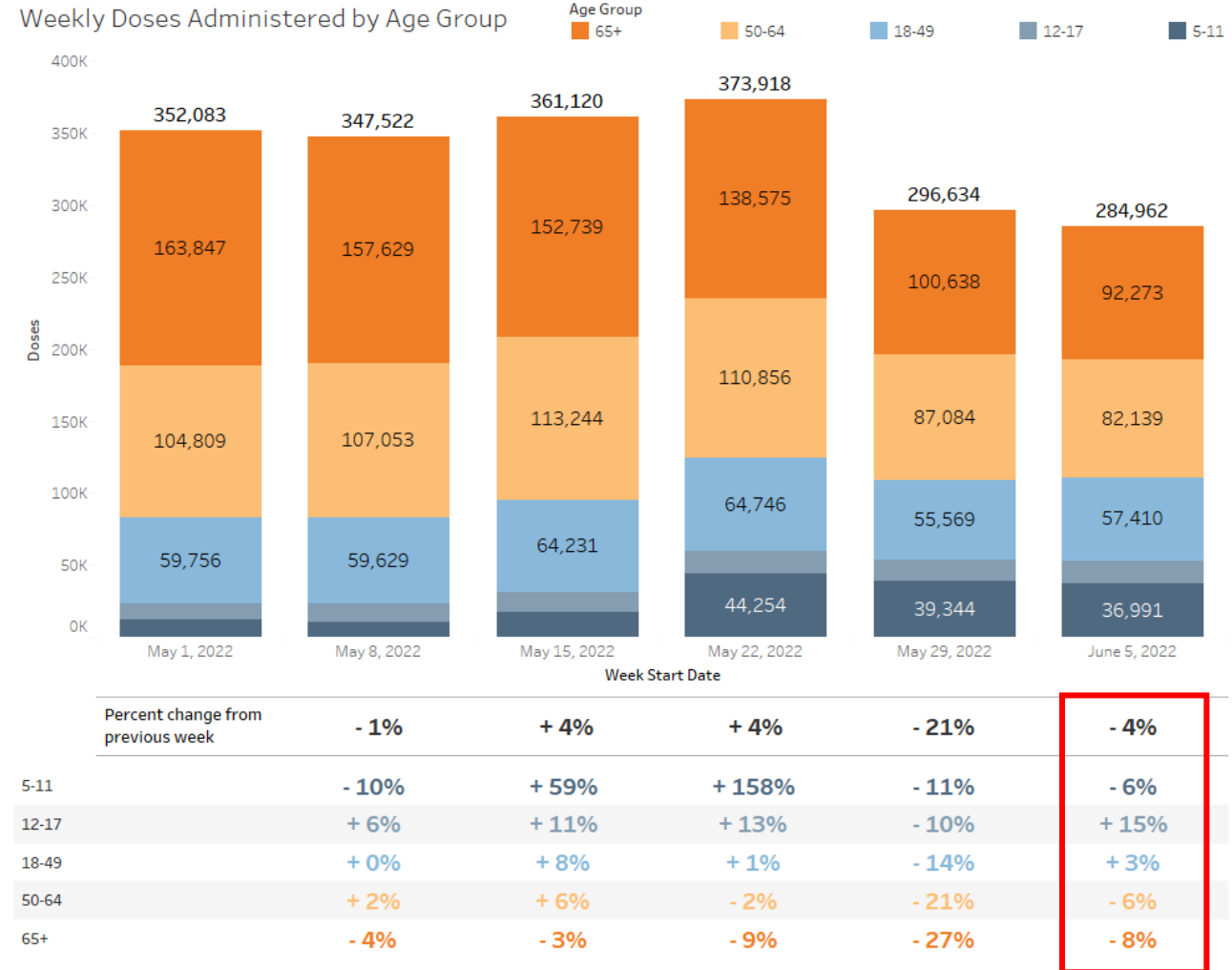
New Booster Eligibility Driving Demand

- Second boosters among 50+ year-olds
- First boosters among 5-to-11-year-olds

FDA NEWS RELEASE

Coronavirus (COVID-19) Update: FDA Expands Eligibility for Pfizer-BioNTech COVID-19 Vaccine Booster Dose to Children 5 through 11 Years

For Immediate Release: May 17, 2022

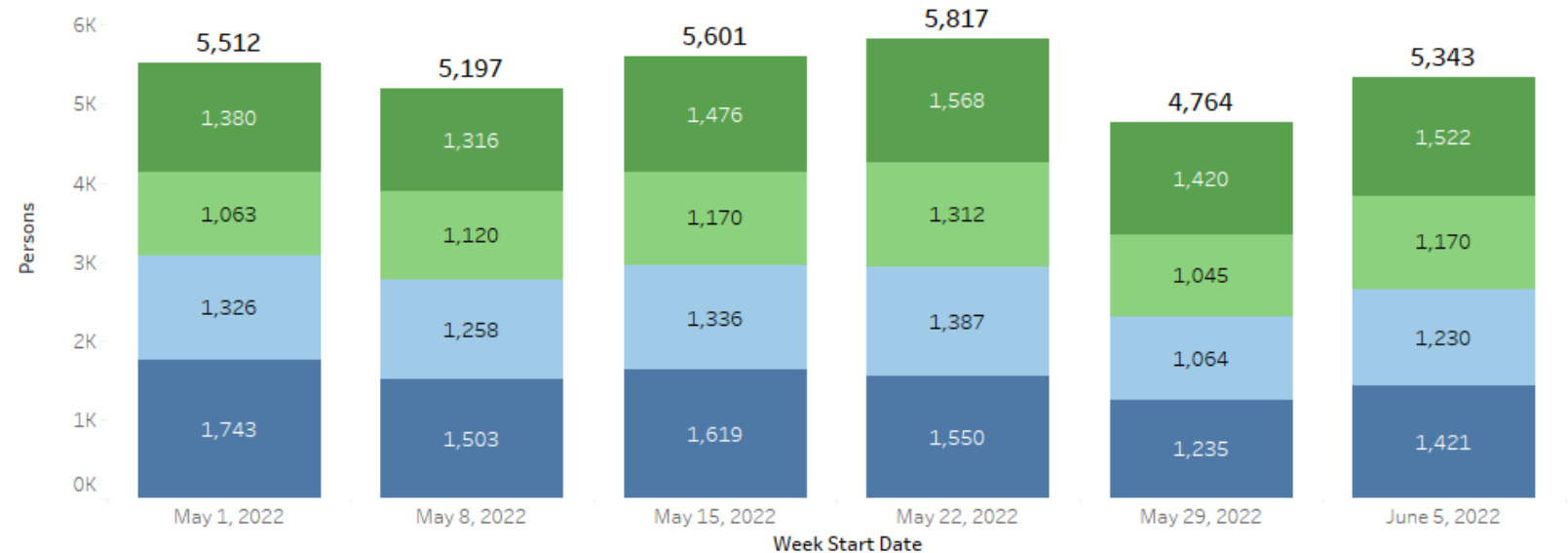


5-to-11-Year-Old Vaccination Trends

as of June 13, 2022

- Recent increase in first doses among 5-to-11-year-olds

Weekly New 5-11 year-old Partially Vaccinated Recipients by VEM: **Statewide**



	Percent Change from Previous Week:	- 6%	+ 8%	+ 4%	- 18%	+ 12%
Q4		- 5%	+ 12%	+ 6%	- 9%	+ 7%
Q3		+ 5%	+ 4%	+ 12%	- 20%	+ 12%
Q2		- 5%	+ 6%	+ 4%	- 23%	+ 16%
Q1		- 14%	+ 8%	- 4%	- 20%	+ 15%

1st Booster Vaccination Rates

as of June 13, 2022

CDC Strengthens Recommendations and Expands Eligibility for COVID-19 Booster Shots

Media Statement

For Immediate Release: Thursday, May 19, 2022

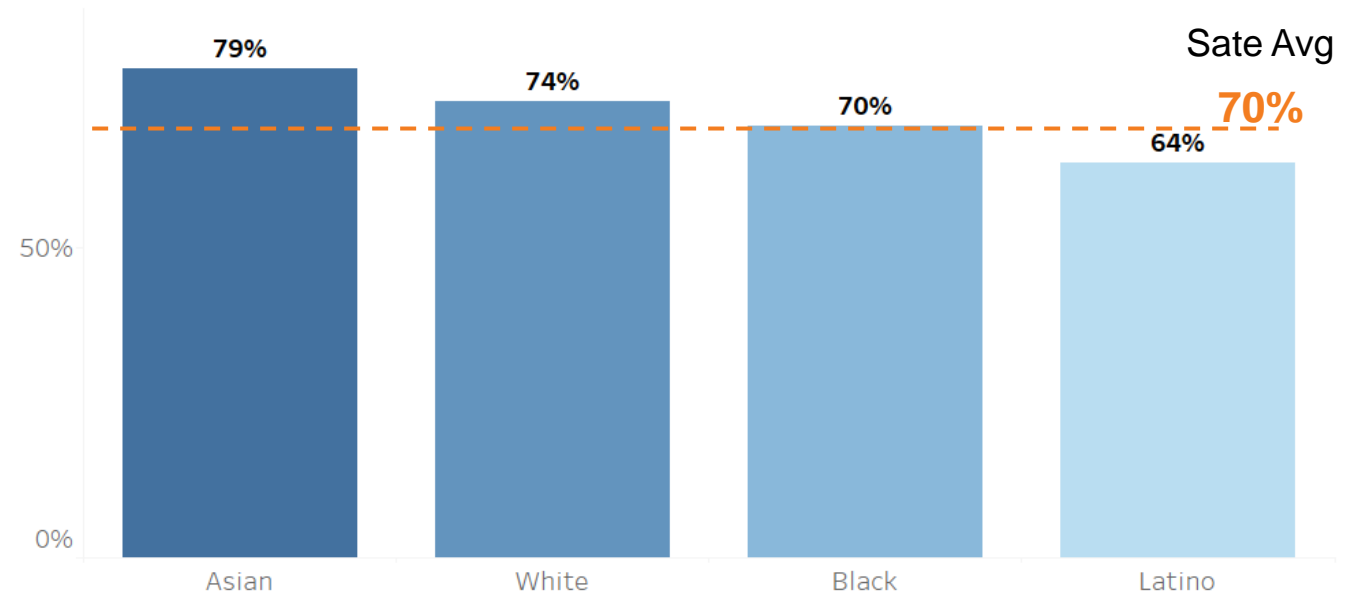
Contact: [Media Relations](#)

(404) 639-3286

Following today's meeting of the Advisory Committee on Immunization Practices' (ACIP), CDC is expanding eligibility of COVID-19 vaccine booster doses to everyone 5 years of age and older. CDC now recommends that children ages 5 through 11 years should receive a booster shot 5 months after their initial Pfizer-BioNTech vaccination series. Since the pandemic began, more than 4.8 million children ages 5 through 11 have been diagnosed with COVID-19, 15,000 have been hospitalized and, tragically, over 180 have died. As cases increase across the country, a booster dose will safely help restore and enhance protection against severe disease.

In addition, today CDC is strengthening its recommendation that those 12 and older who are immunocompromised and those 50 and older should receive a second booster dose at least 4 months after their first. Over the past month we have seen steady increases in cases, with a steep and substantial increase in hospitalizations for older Americans. While older Americans have the highest coverage of any age group of first booster doses, most older Americans received their last dose (either their primary series or their first booster dose) many months ago, leaving many who are vulnerable without the protection they may need to prevent severe disease, hospitalization, and death.

Received Booster 50+ (among booster-eligible population)



American Indian/Alaska Native 61%; Multiracial 84%; Native Hawaiian and Pacific Islander 67%; Other Race 53%.

Booster rate estimates for some groups, such as Native Hawaiian and other Pacific Islander and multi-race populations, may be unreliable. This is because of differences between how demographic data is collected through Census estimates and how information is collected at the time of vaccination.

Data Summary

as of June 13, 2022

Latest Metrics

76.9 Million doses administered

285k doses administered in previous week (-4% pt change)

5,343 new 5-to-11-year-old recipients (+12% pt change)

System Updates

- 4th doses included in overall dose admin count, but not currently displayed in immunization status

Clinical Update


Caterina Liu, M.D., CDPH

VRBPAC votes to support Novavax EUA

- On June 7, 2022, the Vaccines and Related Biological Products Advisory Committee (VRBPAC) voted to recommend the Emergency Use Authorization of the Novavax COVID-19 vaccine 2-dose primary series for persons ≥ 18 years
 - FDA approval pending
 - No current federal government orders for distribution
- CDC/ACIP and Western States Scientific Safety Review Workgroup (WSSSRW) - TBD



FDA VRBPAC & ACIP MEETINGS: JUNE 2022

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
6	7 Novavax EUA Request for 18+ 	8	9	10	11
13	14 Moderna EUA request for children 6-17 years	15 Moderna EUA request for 6mo to <6 years Pfizer EUA request for 6mo to <5 years	16	17 ACIP	18 ACIP
20 Juneteenth Holiday	21	22	23	24	25
First shipments of vaccine for <5's scheduled to arrive, if authorized					
27	28 Strain composition of COVID-19 Vaccines				

Pediatric COVID-19 Vaccine Products

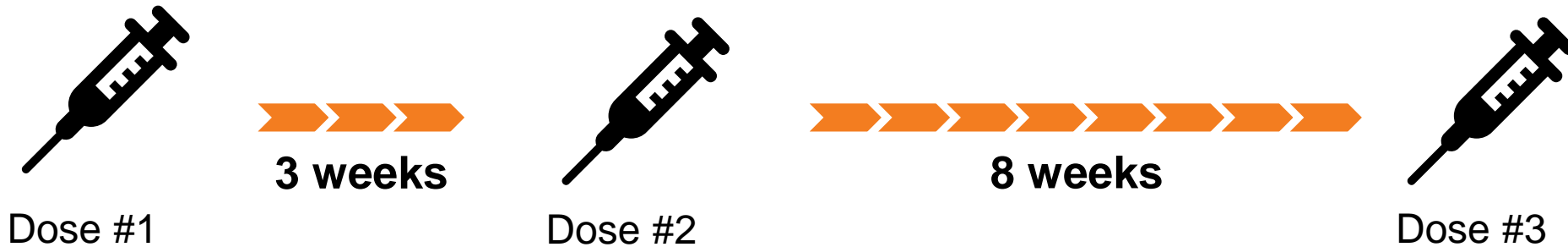
Under FDA Review (& already Authorized)

Age	Brand	Dose	Volume per dose	Primary Series
12+ years	(Pfizer Moderna)	30ug 100ug	0.3ml 0.5ml	2 doses) 2 doses
5-11 years 6-11 years	(Pfizer Moderna)	10ug 50ug	0.2ml 0.5ml	2 doses) 2 doses
6-59 months 6-71 months	Pfizer Moderna	3ug 25ug	0.2ml 0.25ml	3 doses 2 doses

Subject to change: stay tuned for updates

How many doses?

- **Pfizer** (3 micrograms): 3 doses for ages 6 months to under 5 years.

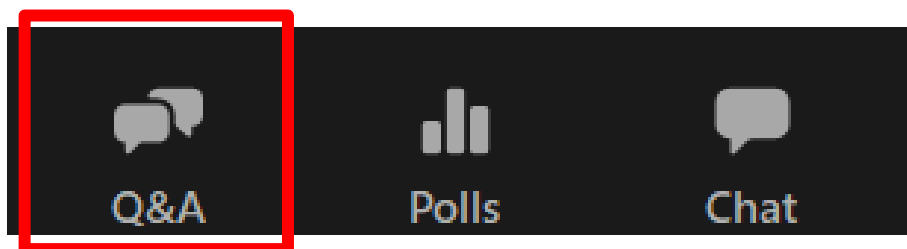


- **Moderna** (25 micrograms): 2 doses for ages 6 months to under 6 years.



Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Storage & Handling

Kate McHugh, CDPH

Moderna Infant/Toddler (6 Months-5 Years, Blue Cap) Storage & Handling

- Cap color: dark blue
 - Vial label: Magenta border
- 10 doses per vial, 100 dose minimum order
- Long-term storage
 - -50°C to -15°C until published expiration date ([Moderna Vial Expiration Date Lookup](#))
- Refrigerated storage (2°C to 8°C)
 - 30 days
- Total storage at 8°C to 25°C (46°F to 77°F) must not exceed 24 hours
- Discard 12 hours after the first puncture.
- Does **not** require diluent



Moderna 6 years – 11 years



- Not yet available for ordering
- 5 dose vials
- Long-term storage
 - -50°C to -15°C until published expiration date ([Moderna Vial Expiration Date Lookup](#))
- Refrigerated storage (2°C to 8°C)
 - 30 days
- Has mislabeled vials
 - [Moderna DHCP Letter 6 to 11 Dosing 06172022 \(fda.gov\)](#)
- Should not be used for individuals 6 mo-5 years or individuals 12+

Pfizer Infant/Toddler (6 Months-4 Years, Maroon Cap) Storage and Handling

- Cap color: **Maroon**
- 10 dose vial, 10 vial carton, 100 dose minimum order
 - The third-party redistributor will be doing small orders by June 27!
- Long-term storage
 - -90°C to -60°C
 - Until published expiration date (see the EUA)
- Refrigerated storage (2°C to 8°C)
 - 10 weeks
- 12 hours prior to puncture at normal room temperature (8° – 25° C)
- 12 hours after puncture at normal room temperature (8° – 25° C)
- **Requires diluent:** 2.2mL normal saline

Pfizer Infant/Toddler (6 Months-4 Years, Maroon Cap) Vial Labels

Label Characteristics

Maroon Cap Ages 6 months through 4 years

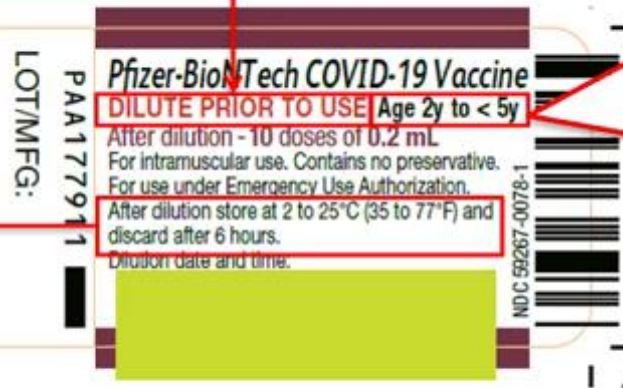


If authorized by the FDA, **Maroon Cap** vaccine vials and cartons you receive will be labeled as Pfizer-BioNTech COVID-19 Vaccine

Initial shipments of Maroon Cap vials and cartons will have the following label characteristics:

Maroon Cap vaccine requires dilution prior to use

*Maroon Cap vial labels and cartons may state that a vial should be discarded **6 hours** after the first dilution. Results from recent stability studies will supersede the current vial label and support discarding the vaccine after **12 hours** from the time of dilution



IMPORTANT INFORMATION

- The vial and carton labels may state **2 years to <5 years** of age or **6 months through 4 years of age**.
- Vials with labels that state for use in individuals **2 years to <5 years of age** can be used for individuals **6 months through 4 years of age**.

***Note:** Prior to preparation of the vaccine, please review the EUA Fact Sheet (if authorized by the FDA) as the timeframe for use post-dilution has been extended to **12 hours**

Expiration Dates

- Multiple Shelf-life Extensions
 - Always double check expiration dates
- [Moderna's Look-up Toolkit](#)
- [J&J's Janssen Vax check site](#)
- Pfizer Fact Sheet for Healthcare Providers:
 - [Purple Cap](#)
 - [Gray Cap](#)
 - [Orange Cap](#)
 - [Maroon Cap](#)

Vaccine Management

Eric Norton, My Turn and Maria Volk, CDPH

Infant/Toddler My Turn Workaround



- For the forecasted My Turn release, the **VRBPAC voted unanimously to amend the EUA to include both Infant/Toddler products on June 15th**. The **ACIP is meeting June 16th and 17th** and **WSSSRWG will meet shortly after**. The first delivery date for the pediatric vaccine is **June 20th**.
- The interim workaround for My Turn Clinic will be to input Infant/Toddler Pfizer and Moderna via the **inline and bulk upload functionality**. The CSV template on the Bulk Walk-In Upload tab cannot support these appointments until after the release Monday June 20th.
- By June 21st, My Turn Public and Clinic will deploy Infant/Toddler Pfizer (3 doses) and Infant/Toddler Moderna (2 doses) through scheduling, walk-ins, and inline/bulk upload.

4 Hour Grace Period Update – Release 27



CMs and VAs are unable to proceed past the initial enrollment questionnaire for the completed appointments uploaded through bulk upload that were not locked and sent to IIS due to a bug in the system. An error message will display on the screen stating that the patient must be checked-in first.

This will be corrected in the next release. In the interim, we recommend waiting for the record to be locked. You will know the record is locked by the notification, **"This record is locked and sent to IIS" above the name.** You will then be able to proceed to the next page.

What's New in myCAvax? - Release 27



New updates for Providers launched June 16th.



Providers

Account

- ✓ DocuSign is now stored at the Location Application level.
- ✓ Users with inactive accounts for 90 days will now have their accounts deactivated. Reminders will go out prior to deactivation.

Reports

- ✓ Providers are now able to create their own report types when creating a report.
- ✓ Account Name for Providers has been added to CDPH reports.

Monday	Tuesday	Wednesday	Thursday	Friday
May 30	31	June 1	2	3 Wave 1 Pre-Orders Opens on myCAvax (Delivery on 6/20-6/22)†
6 Wave 1 Order by 5pm (Delivery on 6/20-6/22)†	7 LHD Approval by 12pm CDPH submits orders–Wave 1	8	9	10 Wave 2 Order by 5pm (Delivery on 6/23-6/29)
13 LHD Approval by 12pm CDPH submits orders–Wave 2	14 FDA VRBPAC	15 FDA VRBPAC (anticipated approval^)	16	17-18 ACIP Western States (anticipated approval^)
★ 20 Juneteenth Holiday	21	22	23	24
Wave 1 Deliveries (Moderna: 6/20-6/21; Pfizer 6/20-6/22) (contingent upon approval^)			Wave 2 Deliveries (contingent upon approval^)	
27	28	29	30	
Wave 2 Deliveries (contingent upon approval^)				

^ Delivery is contingent upon FDA, ACIP, and Western States approval

APPENDIX

What's New on myCAvax: Release 27 (06/16)

Orders

- ✓ myCAvax allows LHDs to Move Small Orders to Standard Orders.
- ✓ New cancelation 'Status Reason' options have been added for orders.
- ✓ 'Doses Requested' field has been added to the Standard Order Review Screen.

Account

- ✓ DocuSign is now stored at the Location Application level.
- ✓ Account name has been added to Order Reports.
- ✓ Accounts inactive for 90 days will be deactivated.

Reports

- ✓ Providers can create their own report types when creating a report.

myCAvax – Known Issues - *Updated 6/10*

Known Issues

Inventory Summary Records for CDC Shipments Missing?




- ✓ We will correct an issue where CDC Shipments are not incrementing 'Provider Inventory' at the Account level.



Workaround/Next Steps

- ✓ Fix: 6/16
- ✓ Once we correct this issue, all previously missed records will be corrected

Slide Icon Key

Icon	Meaning
	This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.
	This is to label slides that include important system reminders.
	This is to label slides that include tips and best practices to improve your system experience.

myCAvax Release Roadmap

RECENTLY DEPLOYED

May 19th (R26.0)

Orders

- ✓ Product Colors on Multi-line Order screen
- ✓ Allow LHDs to Move Standards Orders to Small Orders
- ✓ Mass Update Order Flows to Include or Exclude Orders
- ✓ Dynamically Filter Preferred Vaccine Temperature on Vaccine Order Review Page

Account

- ✓ Easily identify active contacts
- ✓ Modify Account Compact Layout for LHD Account Record Type

Community

- ✓ Training Page for Product and CDC Training
- ✓ Update Links for on Product Training page for Pfizer
- ✓ Address Validation Language Enhancements

Site Visits

- ✓ Email Automation for Site Visits
- ✓ Addition of VFC Information on Site Visits
- ✓ Update Status of Site Visit based on Scheduled Date

Other

- ✓ Enable Quick Text in myCAvax
- ✓ Exclude Waste Events with a High '# of Doses Wasted' from VTrckS
- ✓ Changes to 'Community - CalVax Welcome Email Template' email template

RECENTLY DEPLOYED

June 16th (R27.0)

Orders

- ✓ Allow LHDs to Move Small Orders to Standard Orders
- ✓ Order Page Layout Changes
- ✓ Addition of new cancelation 'Status Reason' options for orders
- ✓ Update Audit History for Order/Transfers
- ✓ Add 'Doses Requested' to Standard Order Screen

Account

- ✓ Storing docusign at the Location Application

Community

- ✓ Add Knowledge Center article to account page
- ✓ Change Flow Title for Multiple Flows

Other

- ✓ Auto-Deactivate Licenses
- ✓ Allow CDPH Super Users to edit distributor proxies
- ✓ Default tab display on opening of records
- ✓ Remaining email templates to Lightning

UPCOMING

July 14 (R28.0)

Orders

- ✓ Order Fulfillment Updates to allow multiple lots, edit information, general UI enhancements
- ✓ Allow CDPH to change Vaccine/Qty on Shipment Records

Account

- ✓ Vacation Holds for Location Accounts
- ✓ Add VFC Regions to Accounts

Community

- ✓ Update Thermometer Type options and
- ✓ Add Data Logger as Shipment Incident Type

Site Visits

- ✓ Provider Category
- ✓ VFC Assigned Pin

Other

- ✓ New registration emails
- ✓ Sharing enhancements

My Turn Public Product Roadmap

RECENTLY DEPLOYED

June 7th (R27)

Release 27

- ✓ Update post appointment communications to check administration date and time
- ✓ [Analysis] Update error messaging for better user experience and accessibility
- ✓ [Continued] Failure Point Notification – setting up monitoring tools throughout My Turn System to flag (potential) issues
- ✓ Continued Analysis – Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability

CURRENT

June 20th (R28)

Release 28

- ✓ Infant/Toddler Pfizer rollout for 3 dose primary series for children 6mo-4yrs old
- ✓ Infant/Toddler Moderna rollout for 2 dose primary series for children 6mo-5yrs old
- ✓ Removing flu – zero out flu vaccine supplies to remove nasal spray and flu shot tags
- ✓ [Testing] Update error messaging for better user experience and accessibility
- ✓ [Continued] Failure Point Notification – setting up monitoring tools throughout My Turn system to flag (potential) issues
- ✓ Continued Analysis – Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability

UPCOMING

July 27th (R29)

Release 29

- ✓ [Testing] Custom flows for vaccine type
- ✓ [Delivery] Update error messaging for better user experience and accessibility
- ✓ [Continued] Failure Point Notification – setting up monitoring tools throughout My Turn system to flag (potential) issues
- ✓ [Testing] Consider Walk-in and bulk upload appointments for clinic's Public Portal capacity and availability

TBD (as approved):

- ✓ 6-11 y/o Moderna

My Turn Clinic Product Roadmap

RECENTLY DEPLOYED

June 7th (R27)

Release 27

- ✓ [Clinic Specific Links] Extending Expiration Date
- ✓ [Bulk Walk-In Upload] Add "Other" as an option to the State field
- ✓ [Reports] Create a New report for Appointments that Automatically Change to 'Vaccinated' status
- ✓ Data fix for 5-11 additional doses to booster
- ✓ [IIS - Inline Bulk Upload]-UPDATE: Adding 4hr grace period validations
- ✓ Investigation
 - ✓ Incorrect lot numbers being entered
 - ✓ Turn off SMS Confirmation for In-Home Vaccinations
 - ✓ Add grace period between Bulk Uploads & Contact records before sent to IIS

CURRENT

June 20th (R28)

Release 28

- ✓ Moderna Infant/Toddler 6 months-5-years two dose series
- ✓ Pfizer Infant/Toddler 6 months-4-years three-dose vaccine rollout
 - ✓ VA Flow Updates & EUA Links
 - ✓ Update to Dose Fields
 - ✓ Add Vaccine Supply & Inventory
 - ✓ Bulk Walk-In Upload
 - ✓ Clinic Creation Setup
 - ✓ Walk-in flow Update
 - ✓ Vaccine Administrator Flow Update
 - ✓ Single/Bulk Update
 - ✓ Appointment/IIS Tab Filter Update
 - ✓ Dashboard Homepage Update

UPCOMING

July 27th (R29)

Release 29

- ✓ [SMS/Email] Opt-out on the Walk-In flow
- ✓ [Vaccine Inventory] UPDATE: Entering Lot Numbers correctly

TBD (as approved):

- ✓ Moderna 6 year-11-year two dose series
- ✓ Moderna 12 year-17-year two dose series

Wrap-up

Leslie Amani, CDPH

Additional Support

Type of Support

Description

Updated 6.6.22



COVID-19 Provider Call Center

The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.

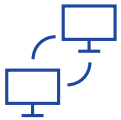
- Email: covidcallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–6PM



Enrollment Support

For Provider enrollment support, please contact myCAvax Clinic Operations at

- Email: myCAvaxinfo@cdph.ca.gov

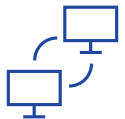


myCAvax Help Desk

Dedicated staff provide up-to-date information and technical support on the myCAvax system.

- Email: myCAvax.HD@Accenture.com
- Phone: (833)-502-1245, option 3, Monday through Friday 8AM–6PM

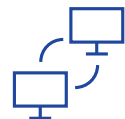
For training opportunities: <https://eziz.org/covid/education/>



My Turn Clinic Help Desk

For **onboarding support** (those in the process of onboarding): myturnonboarding@cdph.ca.gov
For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: MyTurn.Clinic.HD@Accenture.com or (833) 502-1245, option 4: Monday through Friday 8AM–6PM

For job aids, demos, and training opportunities: flu at <https://eziz.org/covid/myturn/flu/> and COVID at <https://eziz.org/covid/myturn/>



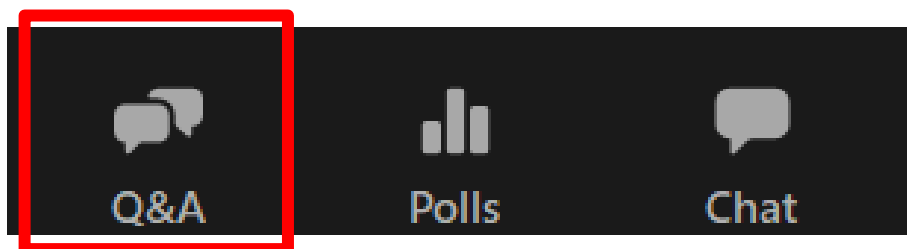
Archived Communications

For archived communications from the COVID-19 Provider Call Center about the California COVID-19 Vaccination Program visit

- Website: [EZIZ Archived Communications](#)

Provider Office Hours Q&A

During today's session, please use the Q&A panel to ask your questions so our subject matter experts can respond directly.



Thank you!



Monday

My Turn and myCAvax Office Hours

Next session: Monday, June 20, 12PM

Friday

Provider Office Hours

Next session: Friday, June 24, 9AM