California Department of Public Health
Vaccines for Children
Provider Webinar

Topic: Billing & Reimbursement
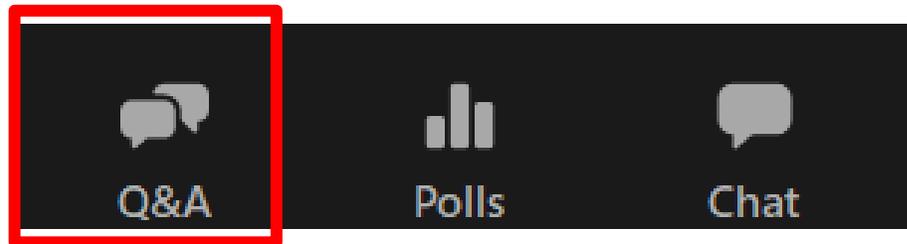
Wednesday, April 6, 2022

12:30PM – 1:00PM

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Together we can end the pandemic.

Q&A: VFC Provider Webinar

During today's session, please unmute, raise your hand, or use the Q&A panel to ask your questions.

Housekeeping
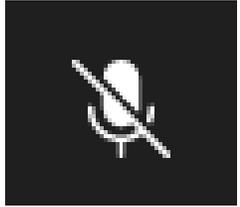
Reminder! Please mute yourself when not speaking to avoid feedback and background noise.

This session is being recorded. Slides and recording will be available on https://eziz.org/covid/enrollment/vfc/

Agenda: Wednesday, April 6, 2022

No.	Item	Speaker	Time (PM)
1	Welcome	Leslie Amani (Moderator)	12:30 – 12:35
2	COVID-19 Vaccine Administration Billing & Reimbursement	Nisha Gandhi (CDPH)	12:35 – 12:40
3	VFC Provider Sharing: Experience in the COVID-19 Vaccination Program	Lisa Duncan (Family Health Centers of San Diego)	12:40 – 12:45
	Questions and Answers		12:45 – 12:55
4	Resources and Wrap-up	Leslie Amani (Moderator)	12:55 – 1:00

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COVID-19 Vaccine Administration Billing & Reimbursement

Nisha Gandhi, CDPH

General Information

- Physicians who participate in the CDC COVID-19 Vaccination Program contractually agree to administer regardless of an individual's ability to pay/coverage and billing.

- Both public and private payors are required to cover the vaccine administration **without any patient cost sharing**.

- Physicians will be reimbursed for vaccine administration, but may <u>not</u> seek reimbursement from vaccine recipients, including for CPT 99072 (PPE, cleaning supplies, etc.).

- Recently added, physicians can now bill for counseling (information to be shared once available)

AMA Current Procedural Technology (CPT) Guidance

In accordance with new vaccine-specific product CPT codes, new vaccine administration codes were created.

Manufacturer	National Drug Code	Vaccine Serum Code	1st Admin Code	2nd Admin Code	3rd Admin Code	Booster Code
Pfizer (Age 12+ yrs)	59267-1000-1 59267-1000-01	91300	0001A	0002A	0003A	0004A
*Pfizer (Age 5-11 yrs)	59267-1055-1 59267-1055-01	91307	0071A	0072A	0073A	N/A
Moderna (100 mcg/0.5 mL dosage)	80777-273-10 80777-0273-10	91301	0011A	0012A	0013A	N/A
Moderna (Booster-Age 18+) (50 mcg/0.25 mL dosage)	80777-273-10 80777-0273-10	91306	N/A	N/A	N/A	0064A
Moderna (Booster-Age 18+) (50 mcg/.5 mL dosage)	80777-275-05 80777-0275-05	91309	N/A	N/A	N/A	0094A
Janssen (Johnson & Johnson)	59676-580-05 59676-0580-05	91303	0031A	N/A	N/A	0034A

*Physicians should <u>not</u> bill for the vaccine itself at this time. If accidentally submitted, it will be denied.

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Claim Submission and Reimbursement

Medicare Fee-For-Service Summary

- Claims for Medicare fee-for-service enrollees are reimbursed through Noridian, the Medicare Administrative Contractor

- **Submit claims to Noridian with patient's Medicare FFS (Fee for Service) ID number**

- Reimbursement = $40 for each dose required.

- Effective June 8, 2021, Medicare allows additional $35 payment per dose for administering the COVID-19 vaccine in the home for certain Medicare patients.

- To be paid, physicians MUST have Medicare billing privileges.
    - **Request provisional billing privileges during PHE (Public Health Emergency) - call (866)-575-4067**

Claim Submission and Reimbursement

<u>Medi-Cal (FFS and Managed Care)</u>

- DHCS carved out COVID-19 vaccine administration benefit from Medi-Cal managed care plans and will reimburse under Medi-Cal FFS system.

- **Submit claims to Medi-Cal FFS with patient's <u>Medi-Cal benefit ID number</u> (not Medi-Cal managed care number).**

  - Obtain Mcal FFS ID number with patient name and SSN at **Medi-Cal Homepage**.

- Reimbursement - $40 for each dose required.

- **To be paid, physicians MUST be enrolled in Medi-Cal system.**

  - Streamlined Emergency Medi-Cal enrollment process - **DHCS PAVE* Enrollment Webpage**

Claim Submission and Reimbursement

Medi-Cal/Medi-Cal Managed Care reimbursement for FQHCs, RHCs and Tribal FQHCs

- On March 2, 2022, CMS approved the DHCS State Plan Amendment (SPA 21-0020) providing coverage and reimbursement of COVID-19 vaccine administration services provided by Federally Qualified Health Centers (FQHC), Rural Health Centers (RHC) and Tribal RHCs.

- Reimbursement rate is **$67 per shot** for COVID-19 vaccine administration only services.

- The reimbursement rate is retroactive to November 2, 2020.

- Clarification forthcoming on timelines for the Medi-Cal claims system to be ready to process and pay affected COVID-19 vaccine administration services.

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Claim Submission and Reimbursement

Commercial Health Plans and Insurers

- Submit claims to plan or delegated group as you normally would, unless notified otherwise by health plan/delegated group.

  o **Blue Shield HMO claims-bill Blue Shield directly, rather than delegated group.**

- Submit claims to insurers as you normally would.

- Reimbursement

  o In-network physicians = reimbursed at contracted rate.

  o Out-of-network providers must be reimbursed at a "reasonable rate," which CMS suggests is the Medicare rate ($40 for each dose required).

Claim Submission and Reimbursement

Commercial Health Plan Reimbursement Caveat:

- SB 510 took effect January 1, 2022, but is retroactive to March 4, 2020.

- Requires payors to cover COVID-19 testing and vaccine administration, regardless of the provider's network status, with no prior auth requirements and no patient cost-sharing.

  - Payors must negotiate a payment rate for in-network providers.

  - Out-of-network services must be reimbursed at a rate that is reasonable when compared to prevailing market rates in the geographic region where the service is rendered.

  - Providers are required to accept this as payment in full and balance billing of patients is not allowed.

- Protects delegated groups/RBOs by prohibiting plans from delegating unfunded financial risk for services unless the parties have negotiated and agreed upon a new provision to the contract.

- Retroactivity of the bill is currently being challenged in the courts.

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Claim Submission and Reimbursement

<u>Uninsured Patients</u>

- As part of the Provider Relief Fund, physicians were reimbursed for administering COVID-19 vaccine to the uninsured by the U.S. Department of Health and Human Services' Health Resources and Services Administration (HRSA).

- Due to lack of funding, HRSA will only accept claims for vaccine administration until 11:59 p.m. on <u>April 5, 2022</u>.

- Any vaccine administration claims submitted through their Provider Portal after April 5, 2022, will not be adjudicated for payment.

- Reimbursement remains at Medicare rates ($40/shot).

- For more information, see the HRSA website - HRSA COVID-19 Reimbursement Webpage or HRSA FAQ - HRSA COVID-19 Uninsured Claims Submission Deadline FAQs.

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Vaccine Administration Resources

- [CMA's COVID-19 Vaccine Toolkit for Medical Practices and Reimbursement Quick Guide](#)

- [CMS COVID-19 Insurers Toolkit](#)

- [DHCS COVID-19 Medi-Cal Response webpage](#)

- Personalized claims support for CMA members and their staff: (888) 401-5911

VFC Provider Sharing: Experience in the COVID-19 Vaccination Program

Lisa Duncan, Family Health Centers of San Diego

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Q&A: VFC Provider Webinar

Please unmute, raise your hand, or use the Q&A panel to ask your questions.

Resources and Wrap-up

Leslie Amani, CDPH

VFC Provider Resources

- KidsVaxGrant

- VFC Provider Webpage

- Dispelling 6 Provider Myths about Joining the California COVID-19 Vaccination Program Flier

Providers **CAN** receive reimbursement for educating about or administering COVID-19 vaccine.

Reimbursement for Medi-Cal patients is $40 per dose administration and contracted rates for commercial insurance plans. In the near future, vaccine counseling for Medi-Cal patients will be a reimbursable benefit.

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Crucial COVID-19 Conversations Upcoming Webinars

Please join Dr. Atul Nakhasi, co-founder of #ThisIsOurShot, for a webinar training on **talking to colleagues** about COVID-19 vaccines.

When: Friday, April 15 at 12:00PM-1:00PM

Register here!

The following week, please join Dr. Eric Ball, pediatrician, for a webinar training on **talking to parents about COVID-19 vaccines for children**.

When: Friday, April 22 at 12:00PM-1:00PM

Register here!

'If not us, then who?'

These doctors and nurses battle covid all day. Then they go online and fight misinformation.

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Additional Support

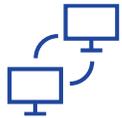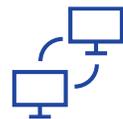| Type of Support	Description
COVID-19 Provider Call Center	The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace. • Email: covidcallcenter@cdph.ca.gov • Phone: (833) 502-1245, Monday through Friday from 8AM–6PM
Enrollment Support	For Provider enrollment support, please contact myCAvax Clinic Operations at • Email: myCAvaxinfo@cdph.ca.gov
myCAvax Help Desk	Dedicated staff provide up-to-date information and technical support on the myCAvax system. • Email: myCAvax.HD@Accenture.com • Phone: (833)-502-1245, option 3, Monday through Friday 7AM–7PM, Saturday and Sunday 8AM-1PM For training opportunities: https://eziz.org/covid/education/
My Turn Clinic Help Desk	For **onboarding support** (those in the process of onboarding): myturnonboarding@cdph.ca.gov For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: MyTurn.Clinic.HD@Accenture.com or (833) 502-1245, option 4: Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM. For job aids, demos, and training opportunities: flu at https://eziz.org/covid/myturn/flu/ and COVID at https://eziz.org/covid/myturn/
Archived Communications	For archived communications from the COVID-19 Provider Call Center about the California COVID-19 Vaccination Program visit • Website: EZIZ Archived Communications

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Thank you!

Upcoming Office Hours for Enrolled Providers:

- Provider Office Hours: Fridays, 9AM-10AM
  - Register **here**

- My Turn / myCAvax Office Hours: Mondays, 12PM-1PM
  - Register here

Appendix: Billing & Reimbursement FAQs

Q: When it comes to the HMO Plans, the patients that have a medical group or IPA. Who would be responsible to pay the $40, the plan or the IPA/Med group? Is anyone responsible?

CMA: The plan or IPA would be responsible for paying the contracted rate for the vaccine administration. However, based on a federal inquiry into United Healthcare reimbursing an unreasonably low rate and the payor's agreement to reprocess at the $40 rate as well as the requirements in SB 510, commercial payors should generally be reimbursing at or around $40/shot.

Q: Should we be billing private patients' insurance?

CMA: If the patient has private insurance, yes, the provider should submit a claim to the patient's private insurance.

Appendix: Uninsured Program-DHCS* FAQs

Q: *Do the uninsured apply themselves? Do providers apply?*

DHCS: For the COVID-19 Uninsured Group, the uninsured or underinsured (folks that have insurance that do not cover COVID-19 testing, testing-related, treatment services) will need to apply. Usually, Providers take the application in the clinic or hospital with the applicant present. Any interested provider will need to enroll as a Medi-Cal qualified provider in any of the Presumptive Eligibility programs to enroll individuals into the COVID-19 UIG. Providers follow an application process located here: Medi-Cal: Provider Enrollment to enroll as a Medi-Cal qualified provider.

Q: How does an independent pharmacy become part of the uninsured program to receive reimbursement?

DHCS: The pharmacy will need to have an arrangement with a Medi-Cal qualified provider under the Medi-Cal Presumptive Eligibility programs to receive reimbursement for services rendered under the COVID-19 UIG.

Q: Is funding for COVID vaccination for the uninsured different than the underinsured?

DHCS: The COVID-19 UIG covers COVID-19 vaccinations for both uninsured and underinsured.

Appendix: Uninsured Program- DHCS FAQs

Q: Does DHCS have an update on when they will provide guidance for FQHCs to submit COVID vaccine claims at the $67 approved rate?
DHCS: DHCS is currently working on this.

Q: Will DHCS cover the vaccine administration fee for "uninsured" patients who are on restricted scope Medi-Cal or who are enrolled via the COVID Uninsured Group Program?
DHCS: Yes. DHCS will cover vaccine administration fees for this group.

Q: Is there a state funding for covid testing now that federal funding for free covid testing is over?
DHCS: The COVID-19 UIG program is funded by federal Medicaid dollars, which is different than HRSA. Please note the COVID-19 UIG program ends the last day of the calendar month in which the COVID-19 Public Health Emergency (PHE) ends.

Q: Will patients have to apply to DHCS program before receiving treatment or can they apply after as well?
DHCS: It is recommended that individuals apply prior to so they have confirmed eligibility.

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Appendix: Uninsured Program - DHCS FAQs

Q: Can you please provide more information on the billing after the HRSA deadline of April 5? Are we billing Medi-Cal?
DHCS: The COVID-19 UIG program is different than the HRSA program, however it is similar in scope and covers uninsured individuals and underinsured individuals. It is another pathway for reimbursement for COVID-19 testing, testing-related, and COVID-19 treatment services. Providers billing COVID-19 UIG must be a Medi-Cal qualified provider under Medi-Cal presumptive eligibility programs in order to bill Medi-Cal for the COVID-19 UIG.

Q: What's the medical web address for non-insurance person for covid-19 vaccine?
DHCS: Medi-Cal qualified providers can log into the COVID-19 UIG application portal here: **Medi-Cal NewsFlash**: COVID-19 Uninsured Group Application Portal Qualified Provider Information (please follow onscreen instructions).

Q: Can you include the link to the DHCS website regarding the uninsured patient FAQ?
DHCS: COVID-19 Uninsured Group Program (ca.gov)