

# California Department of Public Health Vaccines for Children Provider Webinar

## Topic: Integrating COVID-19 Vaccination into Clinic Workflow



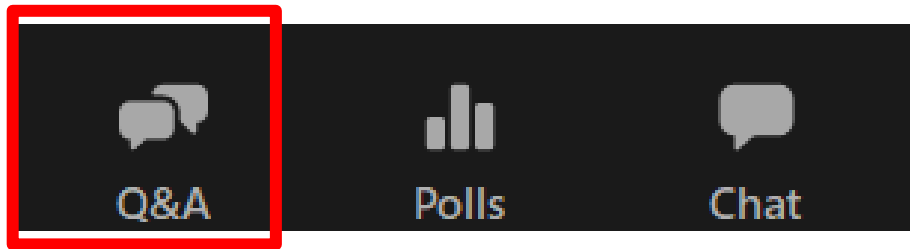
**Vaccinate ALL 58**  
Together we can end the pandemic.

Wednesday, April 13, 2022  
12:30PM – 1:00PM

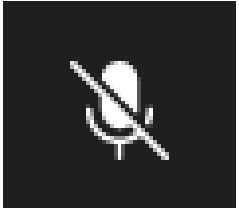


# Q&A: VFC Provider Webinar

**During today's session, please unmute, raise your hand, or use the Q&A panel to ask your questions.**



# Housekeeping



Reminder! Please mute yourself when not speaking to avoid feedback and background noise.



This session is being recorded. Slides and recording will be available on <https://eziz.org/covid/enrollment/vfc/>

# Agenda: Wednesday, April 13, 2022

No.	Item	Speaker	Time (PM)
1	Welcome	Leslie Amani (Moderator)	12:30 – 12:35
2	Lessons Learned: COVID-19 Vaccine Rollout	Anita Sankaran Piskun, MPH (Children's Health Orange County Primary Care Network)	12:35 – 12:40
Questions and Answers			12:40 – 12:55
3	Resources and Wrap-up	Leslie Amani (Moderator)	12:55 – 1:00

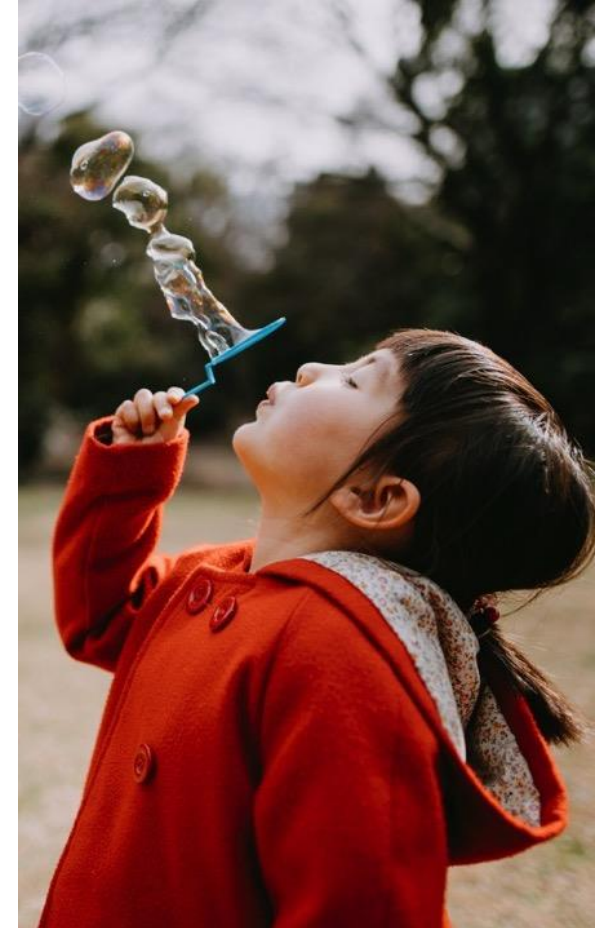
# Lessons Learned: COVID-19 Vaccine Rollout

Anita Sankaran Piskun, MPH

Vice President, Children's Health Orange County (CHOC) Primary Care Network

# Children's Health Orange County Primary Care Network

- 11 pediatric practices across 21 locations throughout Orange County and southern LA county
  - ~130 pediatricians
  - ~270K visits annually
  - + 8 urgent care sites
  - + Adolescent medicine
- Mix of Medi-Cal and commercial patients
  - VFC only practices
  - VFC + private stock practices
- Began administering vaccine as soon as it was available
  - 16+
  - 12-15
  - 5-11



# Lessons Learned

- It is a vaccine – similar to what you administer daily
  - Provider places order
    - Eligible patients may be offered COVID-19 vaccine during well child-care (WCC) or sick visit
    - Can be co-administered with other vaccines
  - **Emergency Use Authorization (EUA) is provided** (vs. providing a Vaccine Information Statement (VIS))
  - Nursing verifies vaccine reconciliation
  - Nursing prepares vaccine
    - **Should verify COVID-19 vaccine **vial** with order and licensed nurse or provider**
  - **Patient will wait 15 minutes post vaccination before leaving**
- Comprehensive training materials available through myCAVax
- Every dose needs to be documented in California Immunization Registry (CAIR)



# Lessons Learned

- Ordering and Inventory Management
  - Order placed through county
    - No shortage so can order often
  - Pay attention to the materials that come with the vaccine
    - Dates printed on the vials are not always accurate
    - Instructions will indicate date of expiration and that should be noted
  - Establish process to track time vial punctured and time doses will expire
  - Strict usage and wastage reporting requirements
    - Maintain a COVID-19 vaccine stewardship log
- Space
  - Refrigerator space – order what you can hold
  - Physical space – 15-minute wait can be done in the exam room or waiting room, with a clinical person checking periodically to ensure no adverse event





# Questions and Open Discussion

**Please unmute, raise your hand, or use the Q&A panel to ask your questions.**



# Resources and Wrap-up

Leslie Amani, CDPH

# VFC Provider Resources

- [KidsVaxGrant](#)
- [VFC Provider Webpage](#)
- [Dispelling 6 Provider Myths about Joining the California COVID-19 Vaccination Program Flier](#)

Providers **CAN** receive reimbursement  
for educating about or administering  
COVID-19 vaccine.

Reimbursement for Medi-Cal patients is \$40  
per dose administration and contracted rates  
for commercial insurance plans. In the near  
future, vaccine counseling for Medi-Cal  
patients will be a reimbursable benefit.

# Crucial COVID-19 Conversations Upcoming Webinars

Please join Dr. Atul Nakhasi, co-founder of [#ThisIsOurShot](#), for a webinar training on **talking to colleagues** about COVID-19 vaccines.

**When:** Friday, April 15 at 12:00PM-1:00PM

[Register here!](#)

The following week, please join Dr. Eric Ball, pediatrician, for a webinar training on **talking to parents about COVID-19 vaccines for children**.

**When:** Friday, April 22 at 12:00PM-1:00PM

[Register here!](#)



‘If not us, then who?’

These doctors and nurses battle covid all day. Then they go online and fight misinformation.

# Additional Support

## Type of Support

## Description

Updated 12.29.21



### COVID-19 Provider Call Center

The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.

- Email: [covidcallcenter@cdph.ca.gov](mailto:covidcallcenter@cdph.ca.gov)
- Phone: (833) 502-1245, Monday through Friday from 8AM–6PM



### Enrollment Support

For Provider enrollment support, please contact myCAvax Clinic Operations at

- Email: [myCAvaxinfo@cdph.ca.gov](mailto:myCAvaxinfo@cdph.ca.gov)



### myCAvax Help Desk

Dedicated staff provide up-to-date information and technical support on the myCAvax system.

- Email: [myCAvax.HD@Accenture.com](mailto:myCAvax.HD@Accenture.com)
- Phone: (833)-502-1245, option 3, Monday through Friday 7AM–7PM, Saturday and Sunday 8AM-1PM

For training opportunities: <https://eziz.org/covid/education/>



### My Turn Clinic Help Desk

For **onboarding support** (those in the process of onboarding): [myturnonboarding@cdph.ca.gov](mailto:myturnonboarding@cdph.ca.gov)

For **technical support** with My Turn Clinic for COVID-19 and flu vaccines: [MyTurn.Clinic.HD@Accenture.com](mailto:MyTurn.Clinic.HD@Accenture.com) or (833) 502-1245, option 4: Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM.

For job aids, demos, and training opportunities: flu at <https://eziz.org/covid/myturn/flu/> and COVID at <https://eziz.org/covid/myturn/>



### Archived Communications

For archived communications from the COVID-19 Provider Call Center about the California COVID-19 Vaccination Program visit

- Website: [EZIZ Archived Communications](#)



Thank you!

## Upcoming Office Hours for Enrolled Providers:

- Provider Office Hours: Fridays, 9AM-10AM
  - Register [here](#)
- My Turn / myCAvax Office Hours: Mondays, 12PM-1PM
  - Register [here](#)



# Appendix

# Pfizer-BioNTech COVID-19 Vaccine

## COVID-19 Vaccine Timing by Age



### Routine Schedule

Age	Vaccine	Primary Doses	Booster Dose	Consider 2nd Booster
5-11	Pfizer-Pediatric (5-11)	1st Dose → 3 weeks → 2nd Dose		
12+	Pfizer/Comirnaty (12+)	1st Dose → 3 weeks (8 weeks for some people*) → 2nd Dose → ≥5 months	1st Booster Ages 12-17: Pfizer	2nd Booster Ages 50+: Moderna/Pfizer
18+	Moderna/Spikevax	1st Dose → 4 weeks (8 weeks for some people*) → 2nd Dose → ≥5 months	18+: Moderna/Pfizer (mRNA preferred) or J&J*	18-49: Not currently recommended
18+	Johnson & Johnson Pfizer/Moderna preferred*	1st Dose → ≥2 months		

^ An 8-week interval may be preferable for some people, especially for males 12-39 years.

\* Although use of mRNA COVID-19 vaccines is preferred, the Janssen vaccine may be offered in [some situations](#).

View [Interim Clinical Considerations for Use of COVID-19 Vaccines](#) for details. Schedule is subject to change.

## COVID-19 Vaccine Timing by Age



### Schedule if Moderately or Severely Immunocompromised

Age	Vaccine	Primary Doses	Booster Dose	Consider 2nd Booster
5-11	Pfizer-Pediatric (5-11)	1st Dose → 3 weeks → 2nd Dose → ≥4 weeks → 3rd Dose		
12+	Pfizer/Comirnaty (12+)	1st Dose → 3 weeks → 2nd Dose → ≥4 weeks → 3rd Dose → ≥3 months	1st Booster Ages 12-17: Pfizer	2nd Booster Ages 12-17: Pfizer
18+	Moderna/Spikevax	1st Dose → 4 weeks → 2nd Dose → ≥4 weeks → 3rd Dose → ≥3 months	18+: Pfizer/Moderna (mRNA preferred) or J&J*	18+: Moderna/Pfizer
18+	Johnson & Johnson Pfizer/Moderna preferred*	1st Dose → 4 weeks → 2nd Dose of Moderna or Pfizer → ≥2 months		

\*Although use of mRNA COVID-19 vaccines is preferred, the Janssen vaccine may be offered in [some situations](#).











View [COVID-19 Vaccines for Moderately or Severely Immunocompromised People](#) for details. Schedule is subject to change.



# Pfizer-BioNTech COVID-19 Vaccine Products

**Check vaccine products before use to ensure proper storage and administration to appropriate ages.**

Refer to [CDC Product Guide](#) for more information. Details may differ from packaging; EUA fact sheets supersede info on vials and carton.

	6mo-4 years old	5-11 years old	12+ years old	
	Pfizer (Pediatric)	Pfizer (Pediatric)	Pfizer (Tri-Sucrose)	Pfizer
	Pending approvals 		Replaced purple cap product 	 No longer distributed
Packaging				
Doses Per Vial	10 doses	10 doses	6 doses	6 doses
Carton Size	100 doses	100 doses	60 doses	1170 (or 450) doses
Minimum Standard Order	100 doses	100 doses	300 doses	N/A
<a href="#">Carton NDC #</a>	59267-0078-4	59267-1055-4	59267-1025-4	59267-1000-2 (59267-1000-3)
Storage Limits Before Puncture: Label vaccine with expiration and use-by dates. Strictly comply with manufacturer guidance.				
ULT (-90°C to -60°C)	Until expiration	Until expiration	Until expiration	Until expiration
Thermal Shipper				Up to 30 days
Freezer				Up to 14 days (-25°C to -15°C)
Refrigerator (2°C to 8°C)	Up to 10 weeks	Up to 10 weeks	Up to 10 weeks	Up to 31 days
Checking Expiration Dates†	9 months (count month printed on vial as first month)	9 months (count month printed on vial as first month)	9 months (count month printed on vial as first month)	Check <a href="#">EUA fact sheet</a> for extended dates.

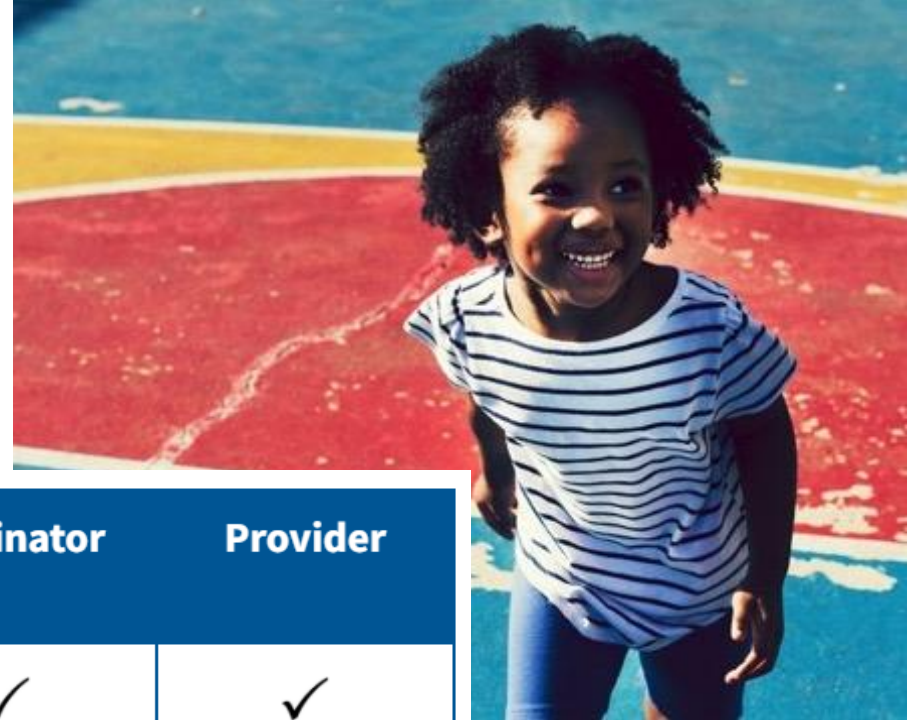
\* When extracting Moderna booster doses, the maximum number of doses from either vial presentation should not exceed 20 doses.

† Do not dispose of expired vaccine until checking with manufacturers for extended expiration dates.

California COVID-19 Vaccination Program

## COVID-19 Vaccine Product Guide

# COVID-19 Vaccine Product Training



Pfizer-BioNtech (Comirnaty)	Location Coordinator	Vaccinator	Provider
<ul style="list-style-type: none"><li>• Vaccine Preparation &amp; Administration <a href="#">Ages 5-11</a>   <a href="#">Ages 12+</a> (PDF)</li><li>• <a href="#">Mixing Diluent &amp; Vaccine</a> (PDF)</li><li>• Storage &amp; Handling: <a href="#">Ages 5-11</a>   <a href="#">Ages 12+</a> (PDF)</li></ul>	✓	✓	✓
<ul style="list-style-type: none"><li>• <a href="#">Storage &amp; Handling</a> (PDF)</li><li>• <a href="#">Delivery Checklist</a> (PDF)</li></ul>	✓	—	—

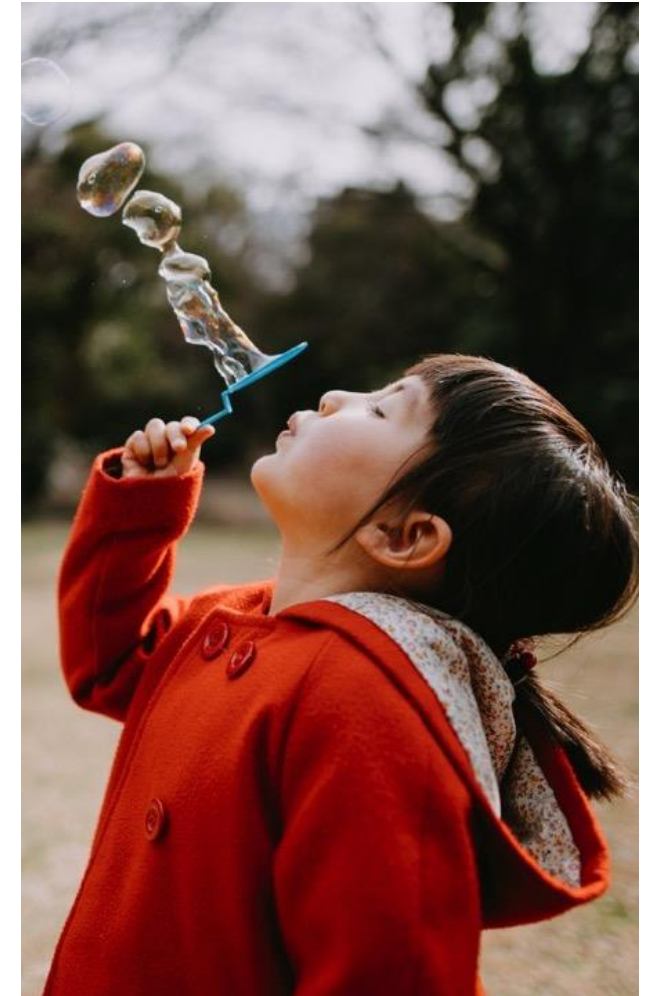
# Vaccine Program Stewardship

- Strict vaccine inventory management
  - Vaccine
  - Diluent vials
- Daily accounting on use and waste
  - myCAvax
  - COVID locating Health

**COVID 19 Vaccine Stewardship Log**  
12 & Up

Office: \_\_\_\_\_

Date	Vials Used daily	Doses Wasted daily	Vials Left daily	Staff Initials
Totals				



# COVID-19 Vaccination Workflow

- Patient
- Nurse Visit
- Family members/non-patient



# COVID-19 Vaccination Workflow

- Patient Visit
  - Eligible patients may be offered the COVID-19 vaccine during a well child-care (WCC) or sick visit
  - Can be co-administered with other vaccines
  - Emergency Use Authorization (EUA) is given vs. a VIS
  - Additional consent is not needed





# Pfizer Emergency Use Authorization (EUA)

**VACCINE INFORMATION FACT SHEET FOR RECIPIENTS AND CAREGIVERS  
ABOUT COMIRNATY (COVID-19 VACCINE, mRNA)  
AND THE PFIZER-BIONTECH COVID-19 VACCINE TO PREVENT CORONAVIRUS  
DISEASE 2019 (COVID-19) FOR USE IN INDIVIDUALS 12 YEARS OF AGE AND  
OLDER**

**FOR 12 YEARS OF AGE AND OLDER**

You are being offered either COMIRNATY (COVID-19 Vaccine, mRNA) or the Pfizer-BioNTech COVID-19 Vaccine to prevent Coronavirus Disease 2019 (COVID-19) caused by SARS-CoV-2.

This Vaccine Information Fact Sheet for Recipients and Caregivers comprises the Fact Sheet for the authorized Pfizer-BioNTech COVID-19 Vaccine and also includes information about the FDA-licensed vaccine, COMIRNATY (COVID-19 Vaccine, mRNA) for use in individuals 12 years of age and older.

The FDA-approved COMIRNATY (COVID-19 Vaccine, mRNA) and the Pfizer-BioNTech COVID-19 Vaccine authorized for Emergency Use Authorization (EUA) for individuals 12 years of age and older, when prepared according to their respective instructions for use, can be used interchangeably.<sup>1</sup>

**VACCINE INFORMATION FACT SHEET FOR RECIPIENTS AND CAREGIVERS  
ABOUT THE PFIZER-BIONTECH COVID-19 VACCINE TO PREVENT  
CORONAVIRUS DISEASE 2019 (COVID-19) FOR USE IN INDIVIDUALS  
5 THROUGH 11 YEARS OF AGE**

**FOR 5 THROUGH 11 YEARS OF AGE**

Your child is being offered the Pfizer-BioNTech COVID-19 Vaccine to prevent Coronavirus Disease 2019 (COVID-19) caused by SARS-CoV-2.

This Vaccine Information Fact Sheet for Recipients and Caregivers comprises the Fact Sheet for the authorized Pfizer-BioNTech COVID-19 Vaccine for use in individuals 5 through 11 years of age.<sup>1</sup>

The Pfizer-BioNTech COVID-19 Vaccine has received EUA from FDA to provide a two-dose primary series to individuals 5 through 11 years of age.

The Pfizer-BioNTech COVID-19 Vaccine has also received EUA from FDA to provide a third primary series dose to individuals 5 through 11 years of age who have been determined to have certain kinds of immunocompromise.



# COVID-19 Vaccination Workflow

- Nurse Visit
  - COVID-19 vaccine can be given without a current well child-care (WCC)
  - Primary Care Network (PCN) screening checklist is filled out by parent/guardian
    - Provider consulted with positive screening
  - Provide Emergency Use Authorization (EUA)
  - Recipient's temperature is taken:  $\leq 38$  degrees Celsius proceed
  - Recipient waits 15 minutes post administration
    - 30-minute wait if there were previous vaccine reactions

## CHOC Primary Care Network Consent and Screening Checklist for COVID-19 Vaccine For Children, Teens and Adults 2021-2022

\_\_\_\_\_  
PRINT NAME of person receiving vaccine

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
Date of Birth

\_\_\_\_\_  
Age

\_\_\_\_\_  
Address

\_\_\_\_\_  
City

\_\_\_\_\_  
State

\_\_\_\_\_  
Best Contact Number

(Address required for adult non-patients only)

\_\_\_\_\_  
Mother's First Name (Required for adult non-patients only)

### PLEASE ANSWER THE FOLLOWING QUESTIONS (please check):

1. Are you feeling sick today or have had a fever of 100.4 in the last 24 hours? ☐Yes ☐No
2. Have you ever received a dose of COVID-19 vaccine? ☐Yes ☐No
  - If yes which vaccine product did you receive?  
☐Pfizer ☐Moderna ☐Janssen (Johnson & Johnson) ☐Another Product
  - Did you bring your vaccination record card or other documentation? ☐Yes ☐No
3. Ever had an allergic reaction to: (This would include a severe allergic reaction [e.g., anaphylaxis] that required treatment with epinephrine or EpiPen® or that caused you to go to the hospital, ER, or ICU) ☐Yes ☐No



# COVID-19 Vaccination Workflow

- Family members/non-patients
  - Eligible family members may be offered the COVID-19 vaccine during patient's visit
  - Primary Care Network (PCN) screening checklist is filled out by parent/guardian if less than 18 years of age
  - PCN Screening checklist is filled out by recipient  $\geq 18$  years of age
  - Emergency Use Authorization (EUA) provided





# COVID-19 Vaccination Workflow

- Family members/non-patients
  - Screening checklist is reviewed by nursing
  - Recipient's temperature is taken:  $\leq 38$  degrees Celsius proceed
  - Provide completed vaccine card
  - Recipient waits 15 minutes post administration
  - Screening form is retained for 3 years at administering site
  - Vaccine administration is entered manually into CAIR

## Positive Screening Responses

Individual is referred to their own primary care provider for vaccination

# COVID-19 Vaccine Administration Workflow - Patient Visit

- Provider places order
- EUA is provided
- Nursing verifies vaccine reconciliation
- Nursing prepares vaccine
  - Medical assistant brings COVID-19 vaccine vial to licensed staff member to verify
- Family/patient is asked to wait in the lobby 15 minutes post vaccination before leaving clinic

