

California COVID-19 Vaccination Program Update



myCAVax
California Vaccine Management System

**New Release June,
16 2022**

Enhancement Details for Providers

The myCAVax system will have new functionalities available tomorrow. We are making many of these enhancements in response to user feedback. They have an impact on Providers, especially those newly enrolling, and Local Health Departments/MCEs. Please review what is changing based on your role in the system:

Account Updates

Job Aid

On the Details page of an Account, there will now be a link to the [Managing myCAVax Provider Accounts Job Aid](#)

User Account Deactivation

myCAVax users who have not logged in within 90 consecutive days will have their account deactivated. myCAVax Users will receive an email if their account has been inactive for 85 days, notifying them to log in within 5 days to remain an active user. At 90 days, they will receive an email notifying them of their account deactivation. If deactivated users need to reactivate their account, they can reach out to the myCAVax Help Desk for assistance.

Enrollment

DocuSign

The DocuSign for a specific Location Application will now be stored at the Location Application, instead of in the Contact of the individual who signed the DocuSign.

Other

Details Page

When navigating in myCAVax, all items with a 'Details' page will now default to the 'Details' page when selected.

Waste Events, Excursion Events, and Shipment Incidents

Providers will have updated field names and language updates to improve clarity when creating Waste Events, Excursion Events, and Shipment Incidents.

Reporting

New Report Type

A new report type, 'Location Applications with Activities' has been created. Providers can create custom reports using this new report type detailing their Location Applications that have had activities logged.

Provider Office Hours Reminder

June 16, 2022

Please visit [EZIZ](#) for program updates or use the Knowledge Center to access Job Aids.

myCAVax: <https://mycavax.cdph.ca.gov/s/>

You are welcome to share this information with myCAVax team members or business partners who may not have received it. If you have questions, please contact us:

My Turn & myCAVax Office Hours for LHDs and Providers

- [Every Monday at 12:00 PM](#) (Password: Immunize!)

If you have technical issues, please contact the myCAvax Help Desk:

- **Phone:** 833-502-1245 (Monday – Friday, 7AM–7PM; Saturday – Sunday, 8AM to 1PM)
- **Email:** myCAvax.HD@accenture.com

For questions regarding the COVID-19 Vaccination Program, please contact the COVID-19 Provider Call Center:

- **Phone:** 833-502-1245 (Monday – Friday, 8AM–6PM).
- **Email:** covidcallcenter@cdph.ca.gov

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COVID19 Vaccination Program



California Department of Public Health | Immunization Branch
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