

California COVID-19 Vaccination Program Update



myCAVax
California Vaccine Managen

New
ReleaseA
April 7, 202

Enhancement Details for Providers

The myCAVax system will have new functionalities available tomorrow. We are making many of these enhancements in response to user feedback. They have an impact on Providers, especially those newly enrolling, and Local Health Departments/MCEs. Please review what is changing based on your role in the system:

Multi-Line Ordering

Ancillary Kit Opt-Out Help Text

If a product is not eligible to opt-out of ancillary kits, then the following text will be displayed on the Multi-Line Ordering Step 2 screen:

"Ancillary kit opt-out not available for this product at this time, per CDC guidelines."

Doses Requested

If the inputted Doses Requested is 0, the form will advance and not create an order for that product.

Community Page

Location Coordinator Home Page

Location Coordinators will have an updated dynamic landing page. Coordinators will be able to review tasks, notifications, open orders, and manage vaccine inventory all from one page.

Enrollment

Rejected Location Applications

Rejected Location Applications will be removed from the Locations tab.

Deployment Date

April 7, 2022

Please visit [EZIZ](#) for program updates or use the Knowledge Center to access Job Aids.

myCAvax: <https://mycavax.cdph.ca.gov/s/>

You are welcome to share this information with myCAvax team members or business partners who may not have received it. If you have questions, please contact us:

My Turn & myCAvax Office Hours for LHDs and Providers

- [Every Monday at 12:00 PM](#) (Password: Immunize!)

If you have technical issues, please contact the myCAvax Help Desk:

- **Phone:** 833-502-1245 (Monday – Friday, 7AM–7PM; Saturday – Sunday, 8AM to 1PM)
- **Email:** myCAvax.HD@accenture.com

For questions regarding the COVID-19 Vaccination Program, please contact the COVID-19 Provider Call Center:

- **Phone:** 833-502-1245 (Monday – Friday, 8AM–6PM).
- **Email:** covidcallcenter@cdph.ca.gov

[View Archived Messages](#)



Vaccinate ALL 58

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[COVID-19 Vaccination Program](#)

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