

California COVID-19 Vaccination Program Update

New
Release April
29, 2022



Enhancement Details for Providers

The myCAvax system will have new functionalities available tomorrow. We are making many of these enhancements in response to user feedback. They have an impact on Providers, especially those newly enrolling, and Local Health Departments/MCEs. Please review what is changing based on your role in the system:

Multi-Line Ordering Updates

Account

The Account selected on Page 1 of the Multi-Line Ordering screen will be visible on Page 2 and the Order Confirmation screen.

Job Aids

The Job Aids listed at the top of the Multi-Line Ordering interface will be reordered to read: Need Help? Review the Job Aids for [placing vaccine order requests](#), [COVID-19 product guide](#), [shipping cadence](#), [Reporting Inventory to VF](#) and [COVID Locating Health](#).

Product Display Order

The order in which products are displayed will be reversed such that they are listed in reverse alphabetical order (Z-A).

Trash Can Icon

The Trash Can icon will have “Clear Row” text added next to the icon.

Vaccine Orders Detail Page

The Vaccine Order Details page will be read-only to ensure all Orders can only be edited or submitted using the Multi-Line Ordering interface.

Vaccine MarketPlace

'Assigned To' Field

The 'Assigned To' field will be relabeled 'Assigned To (LHD/MCE/CDPH Use Only)' and can only be assigned to LHD/MCE/CDPH users.

Enrollment

SDIR References

SDIR references in the enrollment process will be removed to support the SDIR to CAIR transition.

Shipment Incident

Redistributor Email

When a Shipment Incident is created for the TPR (AmerisourceBergen), it will automatically send an email to the Primary Coordinator, Backup Coordinator, TPR user group, and the COVID Call Center. This email will include Provider next steps and Shipment Incident information.

Other

Medical Staff Role

The myCAVax role “Medical Staff” will be added to represent the staff selected at a location, in lieu of the role “Other” where possible.

Storage Capacity Chatter

Chatter will be added on the Storage Capacity object.

Deployment Date

April 29, 2022

Please visit [EZIZ](#) for program updates or use the Knowledge Center to access Job Aids.

myCAVax: <https://mycavax.cdph.ca.gov/s/>

You are welcome to share this information with myCAVax team members or business partners who may not have received it. If you have questions, please contact us:

My Turn & myCAVax Office Hours for LHDs and Providers

- [Every Monday at 12:00 PM](#) (Password: Immunize!)

If you have technical issues, please contact the myCAVax Help Desk:

- **Phone:** 833-502-1245 (Monday – Friday, 7AM–7PM; Saturday – Sunday, 8AM to 1PM)
- **Email:** myCAVax.HD@accenture.com

For questions regarding the COVID-19 Vaccination Program, please contact the COVID-19 Provider Call Center:

- **Phone:** 833-502-1245 (Monday – Friday, 8AM–6PM).
- **Email:** covidcallcenter@cdph.ca.gov

[View Archived Messages](#)



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Together we can end the pandemic.

COVID19 Vaccination Program



California Dept of Public | Immunization Branch
850 Marina Bay Pkwy
Richmond CA 94804

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850 Marina Bay Parkway, Bldg P Richmond CA 94804

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