

FluMist® Quadrivalent Replacement Program 2020-21 Season

How the FluMist Quadrivalent Replacement Program Works:

1. Contact the FluMist Quadrivalent Replacement Program by e-mail (flumistreplacement@mckesson.com) or phone (1-877-633-7375) and provide the number of doses you need replaced, how many boxes you will need shipped, and your Provider Identification Number (PIN).
2. Follow all instructions as provided by McKesson Specialty Health (“MSH”) to send the expiring doses to the MSH Distribution Center.
3. Pack the expired/expiring doses as instructed by MSH and have them ready to ship or be picked up by the carrier the following business day. Expired doses of FluMist Quadrivalent do not have to be returned cold.
4. Doses will be replaced in increments of 10; therefore, the minimum number of doses that can be replaced is 10 doses. Doses from multiple eligible lot #'s can be used to achieve a multiple of 10.
 - a. Doses received that are less than a multiple of 10 will be rounded down to the nearest 10
5. Once the doses arrive at the MSH distribution center they will be validated against your initial request.
 - a. If the doses received match the request, replacement doses will ship within 72 business hours.
 - b. If the doses received are in excess of the request, only replacements doses that were initially requested will be shipped within 72 business hours.
 - Additional doses received in excess of the request will not be replaced
 - c. If the doses received are actually less than requested, only the doses received (rounded down to the nearest multiple of 10) will be replaced.
6. Requests on expiring doses may be made no more than 15 days prior to the expiration date stamped on the sprayer.
7. Requests can be made starting at 7am CST on Monday, January 4, 2021, through Friday, January 29, 2021 at 7:00pm CST.
8. All expired/expiring doses must be received by McKesson by Monday, February 15, 2021. Replacement product will not be shipped until expired/expiring doses are received.
 - a. Any doses received after February 15, 2021 will not be replaced

Eligibility Guidelines:

- Doses must have been purchased on the CDC contract. Private doses are not eligible for the Replacement Program.
- Expiration Dates must be on or before January 31, 2021

Important Dates to Remember

January 4, 2021	First day to make replacement requests
No more than 15 days prior to the expiration date stamped on the sprayer	Requests to replace expiring doses
February 4, 2021	Last day to make replacement requests
February 15, 2021	All expired doses must be received at MSH Distribution Center for replacement

Contact Information

FluMist Quadrivalent Replacement Program for CDC	1-877-633-7375 flumistreplacement@mckesson.com
Hours of Operation	7 am-7 pm CST Mon-Fri