

## Dear VFC Provider,

The California Vaccines for Children (VFC) Program Provider Operations Manual (POM) has been updated and posted on EZIZ.org. This version replaces the POM posted in 2017. The POM is a reference guide that helps providers stay compliant with VFC Program requirements, increase immunization levels in their patient population, and protect vaccine viability. It provides clear instructions to help you and your staff incorporate VFC Program requirements and best practices into your existing practice protocols.

Unlike previous versions which were only available electronically on EZIZ.org, this year the VFC Program is sending a printed copy of the POM to all VFC practices, along with a three-ring binder and a set of pre-printed tabs. The VFC Program will update and revise information in the POM as needed and will communicate changes to you. We ask that you replace relevant sections in your POM to ensure it reflects current policies and procedures. You will want to keep the POM accessible and within reach of staff who work with vaccines.

Binders are currently going out to all California VFC providers. In addition to the POM, the binder contains helpful immunization resources for your practice:

- 9 pre-printed binder tabs
- Cover letter
- Provider Operations Manual (IMM-1248)
- 2018 VFC Program Requirements At-a-Glance (IMM-1240)
- 2018 Immunization Timing Schedule (IMM-395)
- 2018 ACIP Immunization Schedules
- Refrigerator Temperature F<sup>o</sup> Log pad (IMM-1125)
- Freezer Temperature Fo Log pad (IMM-1126)

Use your new binder to file other important VFC Program-related documentation, such as your practice's Vaccine Management Plan, completed temperature logs, Digital Data Logger certificates of calibration, EZIZ training certificates, and vaccine order invoices. VFC Field Representatives may review your binder during site visits.

Please note: Our distributor experienced a technical glitch causing the wrong names to show up on mailing labels. When you receive the package, please keep the binder and resources sent to your address even if the name may be incorrect.

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