



Immunization Services Survey and Storage and Handling Contacts During COVID-19

Dear VFC Provider,

As we navigate through unprecedented and challenging times due to COVID-19, the VFC Program remains your partner in maintaining essential healthcare services (including immunizations) in your community, preventing vaccine-preventable diseases, as much as response measures allow. To assess your clinic's immunization needs during this time and maintain vaccine viability, we are implementing the following items:

Immunization Services Survey - Your Response to COVID-19

The following link is a brief survey to complete, so all Providers can let the VFC Program know how COVID-19 has affected immunizations at your practice. This will provide the VFC Program with helpful information to assess your immunization needs and any anticipated changes to your practice. Only one survey per PIN needs to be completed.

<https://immunizationbranch.wufoo.com/forms/vfc-and-vfa-provider-operations-during-covid19/>

Virtual VFC Storage and Handling Contacts in Lieu of In-person Site Visits

In-person VFC site visits have been postponed until further notice in order to minimize the impact to your practice. In the interim, CDC has

requested that we ensure all VFC vaccines continue to be stored and handled properly to ensure that viable vaccines are being administered. If your site is due for a routine compliance visit, VFC Field Representatives will instead reach out to your practice via email (Storage and Handling Contact) and request vaccine storage and handling documentation your practice is already maintaining for review. Information that will be requested include:

- VFC Temperature Logs for the past 30 days for each vaccine refrigerator and freezer unit holding VFC vaccines
- Digital Data Logger (DDL) report(s) for the past 30 days
- DDL calibration certificates for each vaccine storage unit
- Vaccine Management Plan

NOTE: We will follow-up with your site if needed. Once we resume in-person site visits, we will notify all VFC Program participants.

Temperature Log Review with Every Vaccine Order

To ensure proper vaccine storage and handling for sites not due for a virtual Storage and Handling Contact, the VFC Program will be requesting 30 days' of VFC Temperature Logs with every vaccine order submitted. After submitting your vaccine order, you must either upload temperature logs on your [MyVFCvaccines](#) account or fax them to the VFC Program at 877-FAXX-VFC (877-329-9832). Providers will only need to complete temperature log review once every 12 months.

NOTE: If you have been selected for a Storage and Handling contact by your Field Representative, you do not need to submit your temperature logs again to the VFC Program. Instead, upload or fax a copy of the communication sent by your Field Representative for proof that you have already received a request to submit temperature logs.

QUESTIONS?

If you have any questions, please call the VFC Customer Service Center at 877-243-8832 (877-2GET-VFC).

Thank you,

VACCINES for CHILDREN
CALIFORNIA

