



VFC Updates - January 2021

Customer Service Center Closures

The VFC Customer Service Center will be closed on the following dates:

- Monday, January 18, 2021 (Martin Luther King, Jr. Day)
- Monday, February 15, 2021 (President's Day)

Orders will continue to be received during these call center closures. Normal business hours will resume after each event. Please ensure that your practice has an adequate supply of VFC vaccines in stock to prevent running out of inventory during holiday closures.

2021 VFC Recertification

2021 VFC Recertification was launched on December 16, 2020. Complete and submit Recertification by **Monday, February 1, 2021**. Not completing Recertification will lead to a lapse in participation in the VFC Program and delays in vaccine order processing. Once submitted, Recertification will be valid through 2021. Begin the Recertification process by completing the required [EZIZ lessons](#). After lessons have been completed, you can access the 2021 VFC Recertification form on your [MyVFCVaccines](#) page.

NEW! Individual users can now link themselves to a PIN when logged in to their EZIZ training page. Click on "Edit Profile" to update information. Providers can also view a list of users associated with their PIN and their lesson completion dates. To access this feature, login to your [MyVFCVaccines](#) account and click on "EZIZ Training Accounts Linked to PIN."

Continue Ordering Additional Flu Vaccine

Providers should continue to order remaining doses of 2020-2021 influenza vaccine (pre-booked or allocated by VFC if no pre-book was submitted) for their practice.

As a reminder, flu vaccine usage and inventory are now required with every VFC vaccine order (both flu and non-flu vaccine orders). To expedite the submission and processing of your vaccine order, make sure you are ready to report VFC flu vaccine doses administered since the last order and the number of flu vaccine doses on-hand by lot number.

FluMist® Quadrivalent Replacement Program

If you received FluMist® vaccine from the VFC Program and have doses that expire on or before January 31, 2021, you can contact the FluMist® Quadrivalent Replacement Program by e-mail (flumistreplacement@mckesson.com) or phone (1-877-633-7375) to request FluMist® doses with a longer expiration date. Requests can be made through Friday, January 29, 2021 at 7:00pm CST. Private doses are not eligible for the Replacement Program. [Click here](#) for more information and instructions.

2021-2022 VFC Flu Pre-Book Coming Soon!

The California VFC Program is getting ready to launch our pre-book system for the upcoming 2021-2022 flu season. Prepare ahead of time by consulting with your practice's clinicians or your organization to determine your clinic's preferred flu vaccine products and the number of doses to request for the entire 2021-2022 season based on your patient population.

Thank you,



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