Planning for Fall: Pediatric Immunizations and the California COVID-19 Vaccination Program

California Department of Public Health
Immunization Branch

Wednesday, July 28, 2021
12:00PM – 1:30PM
Webinar Tech Tips!

1. Listen to today’s webinar through computer audio.

2. If you cannot connect through computer audio, have Webex call you.
Housekeeping

Attendee lines are automatically muted.

Please access today's slides at https://eziz.org/resources/afternoon-teach/. The webinar is being recorded and will be posted there after the event.

For webinar troubleshooting, please email Michael Fortunka at michael.fortunka@cdph.ca.gov
VFC Afternoon TEACh Q&A

During the session, please use the Q&A panel to comment or ask a question:

- Open the Q&A panel
- Select Ask: **All Panelists**
- Enter Text, Click **Send**
Webinar Objectives:

After this session, participants will be able to:

1. Understand the VFC Providers' critical role in the California COVID-19 Vaccination Program.
2. Describe resources and incentives available to help VFC Providers with COVID-19 vaccination, including the CalVaxGrant.
3. Explain current California COVID-19 Vaccination Program requirements.
4. Identify the importance of routine pediatric and COVID-19 vaccines.
We Appreciate Your Feedback!

We will have a short poll at the conclusion of today’s presentation.

Poll: Following today’s webinar, how likely are you to enroll in the California COVID-19 Vaccination Program?
# Agenda: Wednesday, July 28, 2021

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<tr>
<th>No.</th>
<th>Item</th>
<th>Speaker(s)</th>
<th>Time (PM)</th>
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<td></td>
<td>Welcome</td>
<td>Steven Vantine, Moderator (CDPH)</td>
<td>12:00</td>
</tr>
<tr>
<td>1</td>
<td>COVID-19 Pandemic &amp; the Role of VFC Providers</td>
<td>Tom Boo, MD (CDPH)</td>
<td>12:05 – 12:10</td>
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<tr>
<td>2</td>
<td>Clinical Guidance</td>
<td>Tom Boo, MD (CDPH)</td>
<td>12:10 – 12:15</td>
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<td>3</td>
<td>COVID-19 Provider Enrollment</td>
<td>Nisha Gandhi (CDPH)</td>
<td>12:15 – 12:20</td>
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<td>CalVaxGrant</td>
<td>Lupe Alonzo-Diaz (PHC)</td>
<td>12:20 – 12:25</td>
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<td>Reimbursement</td>
<td>Mark Lane (CMA)</td>
<td>12:25 – 12:30</td>
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<td>6</td>
<td>COVID-19 Vaccine Supply &amp; Ordering</td>
<td>Christina Sapad (CDPH)</td>
<td>12:30 – 12:35</td>
</tr>
<tr>
<td>7</td>
<td>COVID-19 Vaccine Storage &amp; Handling</td>
<td>Kate McHugh (CDPH)</td>
<td>12:35 – 12:40</td>
</tr>
<tr>
<td>8</td>
<td>COVID-19 Vaccine Reporting Requirements</td>
<td>Amy Pine (CDPH)</td>
<td>12:40 – 12:45</td>
</tr>
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<td>9</td>
<td>Summary</td>
<td>Claudia Aguiluz (CDPH)</td>
<td>12:45 – 12:50</td>
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<tr>
<td>10</td>
<td>Provider Resources</td>
<td>Jane Grey (CDPH)</td>
<td>12:50 – 12:55</td>
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<tr>
<td>11</td>
<td>Wrap-up and Poll</td>
<td>Steven Vantine, Moderator (CDPH)</td>
<td>12:55 – 1:00</td>
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<tr>
<td></td>
<td>Q &amp; A</td>
<td></td>
<td>1:00 – 1:30</td>
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- **Q & A**
COVID-19 Pandemic &
the Role of VFC Providers

Tom Boo, MD, FAAFP
Medical Officer, California Department of Public Health Immunization Branch
Why is it important to immunize children?

• COVID-19 vaccination in children will prevent uncommon severe pediatric cases and deaths
  o Prevent multisystem inflammatory syndrome in children (MIS-C)
• Prolonged symptoms seen in children as well as adults
• Protects families (vulnerable relatives)
• Safer return to school and social activities
  o Allowing more parents to return to work
• Population health benefits
Efforts to Reach Pediatric Populations

• Providers of care to children
• School-based clinics
• Community/mass vaccination sites
• Pharmacies
State of the Pandemic in CA

- Cases rising in CA and U.S.
  - Concerning indicator: percent positivity is rising
- Highly transmissible delta variant now dominant strain
- Vast majority of cases occurring in unvaccinated persons
  - Vaccination has slowed markedly
- Combination of spread of delta with relaxing other precautions
- Hospitalizations rising
- State planning efforts include scenarios with large numbers of pediatric hospitalizations
How are we doing?

• Rate of vaccination has plateaued
  o ~ 1/3 of kids 12-15 years old are immunized.
  o ~ 1/2 of teens 16-17 years old are immunized.

• Unacceptable disparities in vaccination coverage
  o Black, Latinx, Native American, and mixed-race kids all badly lag behind Asian and White kids.
    ▪ Vaccination coverage of 16–17-year-old Asians is twice that of Black youth
  o 35% coverage in lowest vaccine equity metric quartile vs. 71% in the highest quartile (16–17-year-olds, see next slide)
  o MediCal beneficiaries lag in every CA jurisdiction.
% Fully Vaccinated 12–15-year-olds by VEM

Date Administered

% Fully Vaccinated 16–17-year-olds by VEM

Date Administered

Vaccine Equity Metric (VEM) Quartiles:

- VEM 1
- VEM 2
- VEM 3
- VEM 4
Role of Providers in Improving Pediatric Coverage

• Surveys indicate many parents are more uncertain about vaccination of children than selves.
• Primary care providers are most trusted source of vaccination information.
• Kids should be able to get all immunizations in their medical home.
  o Many children have gotten behind on routine immunizations during the pandemic.
  o One stop
Why are VFC providers particularly important?

• Uniquely positioned to promote equitable access
  o Diverse patient populations
• Every child and family should have same opportunity for vaccination
• High VFC quality standards
Polling Question #1

Which COVID-19 vaccine has been approved for use in persons 12 years of age and older?

1. Moderna
2. Janssen
3. Pfizer
Polling Question #1 Answer

**Pfizer** has been approved for use in persons 12-years and older.
Clinical Guidance on Use of Pfizer COVID-19 Vaccine in Adolescents

Tom Boo, MD, FAAP
Medical Officer, California Department of Public Health Immunization Branch
Pfizer BioNTech Vaccine Highly Effective in Adolescents

- Efficacy equal to that seen in adults
- Low rates of serious side effects
- Benefits clearly outweigh risks
  - Save lives, prevent hospitalizations, prevent prolonged debilitating symptoms
- Recommended for all people in U.S. 12 years and older
  - CDC, ACIP, Western States Scientific Safety Advisory Work Group
Reports of Myocarditis After Vaccination

• Incidence low (rare) and severity generally low also
  o More common in young males
  o Second dose mRNA vaccines

• Healthcare providers should be aware and prepared to discuss with patients

• Product labeling EUA modified

• CDC, ACIP, FDA, AAP, Western States have reviewed data and concluded no changes to recommendations warranted
Clinical Considerations for Adolescents

- Dose and timing for vaccination of 12–15-year-olds are same as for adults:
  - 0.3ml per dose, given 21 days apart
- No restrictions on co-administration with other recommended vaccines
- Fainting risk with shots and blood draws higher in adolescents
  - Have a place where kids can lie down if not feeling well after
- Parents and guardians can enroll adolescents (ages 12 and older) in v-safe and complete health check-ins on their behalf after COVID-19 vaccination.
Co-administration of COVID-19 Vaccines

ACIP lifted original recommendation to avoid giving other vaccines within 14 days of COVID vaccines.

- When deciding whether to co-administer, providers should consider whether the patient is behind or at risk of becoming behind on recommended vaccines, their risk of disease, and the reactogenicity profile of the vaccines.

- Unknown whether reactogenicity is increased with co-administration, including with other vaccines known to be more reactogenic, such as adjuvanted vaccines or live vaccines.

- If multiple vaccines are administered at a single visit, administer each injection in a different injection site, i.e., spaced on same limb or on different limbs.

See CDC Best Practices resource for multiple injections.
Persons younger than 18 years must have consent given by a legally authorized representative (parent or guardian). An emancipated minor may consent for him/herself.

**Allowable Consent:**
- Parent/guardian accompanies the minor in person.
- If the parent/guardian cannot accompany the minor, a signed, written consent is acceptable. Phone or video consent is also possible. The consent must verify the parent/guardian has been provided the [Pfizer EUA Fact Sheet](#).
Sample Consent/Permission Slip

Found on CDPH website & in My Turn

Download the Sample Consent Form:
- Editable Word Doc template
- Fillable PDF form
Provider Enrollment

Nisha Gandhi, MPH, California Department of Public Health
CA COVID-19 Vaccination Program

• ~6,800 providers approved in the program
• Only 40% of VFC providers are in the COVID-19 Vaccine Program
• Additional expert vaccinators are needed for the next age group to be vaccinated this fall
VFC Enrollment Status

• Of **3,449** VFC providers in California:
  o **871** have administered doses and are registered in myCAvax
  o **320** are registered in myCAvax but have **not** administered doses
  o and **2,258** are **not** enrolled in myCAvax.

• Over 60% of the VFC providers in the less-advantaged Vaccine Equity Metric quartiles are **not** enrolled in myCAvax.
## Counties Where Less Than 50% of VFC Providers are Enrolled

<table>
<thead>
<tr>
<th>County</th>
<th>Inactive VFCs</th>
<th>Share of VFCs That Are Enrolled in myCAvax</th>
<th>1+ Dose Vaccination Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>San Joaquin County</td>
<td>43</td>
<td>19%</td>
<td>60%</td>
</tr>
<tr>
<td>San Bernardino County</td>
<td>195</td>
<td>21%</td>
<td>56%</td>
</tr>
<tr>
<td>Mariposa County</td>
<td>3</td>
<td>25%</td>
<td>60%</td>
</tr>
<tr>
<td>Orange County</td>
<td>184</td>
<td>27%</td>
<td>72%</td>
</tr>
<tr>
<td>Los Angeles County</td>
<td>715</td>
<td>29%</td>
<td>71%</td>
</tr>
<tr>
<td>San Francisco County</td>
<td>36</td>
<td>31%</td>
<td>82%</td>
</tr>
<tr>
<td>Santa Clara County</td>
<td>80</td>
<td>32%</td>
<td>86%</td>
</tr>
<tr>
<td>Amador County</td>
<td>4</td>
<td>33%</td>
<td>68%</td>
</tr>
<tr>
<td>Madera County</td>
<td>18</td>
<td>33%</td>
<td>55%</td>
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<tr>
<td>Riverside County</td>
<td>146</td>
<td>35%</td>
<td>60%</td>
</tr>
<tr>
<td>Alameda County</td>
<td>65</td>
<td>36%</td>
<td>81%</td>
</tr>
<tr>
<td>Contra Costa County</td>
<td>36</td>
<td>39%</td>
<td>81%</td>
</tr>
<tr>
<td>Sacramento County</td>
<td>51</td>
<td>41%</td>
<td>68%</td>
</tr>
<tr>
<td>Stanislaus County</td>
<td>29</td>
<td>41%</td>
<td>62%</td>
</tr>
<tr>
<td>San Diego County</td>
<td>112</td>
<td>42%</td>
<td>87%</td>
</tr>
<tr>
<td>Shasta County</td>
<td>14</td>
<td>42%</td>
<td>50%</td>
</tr>
<tr>
<td>Santa Cruz County</td>
<td>16</td>
<td>45%</td>
<td>76%</td>
</tr>
<tr>
<td>Merced County</td>
<td>22</td>
<td>45%</td>
<td>57%</td>
</tr>
<tr>
<td>Ventura County</td>
<td>35</td>
<td>47%</td>
<td>72%</td>
</tr>
<tr>
<td>San Mateo County</td>
<td>16</td>
<td>48%</td>
<td>85%</td>
</tr>
</tbody>
</table>
Providers Participating in the Vaccines for Children Program (VFC)

• Enrollment is separate from the VFC Program
  o VFC providers will need to enroll in the COVID-19 Vaccination Program, complete a federal participating agreement, and provide clinic information.
  o Vaccine orders will be submitted in a different system.
  o A call center is available for Providers in the COVID-19 Vaccination Program.
Before You Enroll

✔ Step 1: Review Program Requirements including CDC Provider Agreement
✔ Step 2: Immunization Information System (IIS)
✔ Step 3: Storage & Handling Guidelines
✔ Step 4: Enrollment Worksheet
✔ Step 5: Responsible Officers
✔ Step 6: Complete Required Training
✔ Step 7: CDC Provider Agreement in myCAvax
✔ Step 8: Onboard to My Turn (Optional)

See Enrollment Kit for additional details
Step 1: Review Program Requirements

• Review CDC COVID-19 Vaccination Program Provider Agreement (page 3)
• Requirements include:
  o EUA agreement
  o Storage & handling
  o Vaccine documentation and reporting
Step 7: Complete CDC Provider Agreement in myCAvax (https://mycavax.cdph.ca.gov/s/)

Thank you for joining California's fight against COVID-19

Before you can start the enrollment process, please complete the Preparing for Enrollment section at the bottom of this page. Staff must complete required training before your organization can start enrollment.

Prepare for enrollment

Preparing for Enrollment
Step 8: Onboard to My Turn Platform (optional*)

My Turn Platform ([My Turn Public](#) and [My Turn Clinic](#)) gives Providers the opportunity to have an all-in-one application for clinic management, dose accountability & reporting, public eligibility, public scheduling, and walk-in registration for vaccine clinics.

Why join My Turn?

- It's user friendly and has a network of trainers and technical assistance behind it to help you.
- Providers can set up and advertise (to their patients and/or family members) COVID-19 vaccine-specific clinics and send reminders/messages via text or email.
- All doses administered via My Turn system end up in CAIR – this enables providers to ensure doses get into the IIS if the EHR is not currently communicating with the registry AND allows for vaccination documentation of family members/patients who are not enrolled as patients.

* Only optional if submitting doses to IIS
Key Enrollment Tips for VFC Enrolled Sites

Although vaccine enrollment & ordering systems differ from VFC’s systems, both systems converge account information into CDC’s vaccine ordering system (VTrckS).

Any changes to the info below will impact VFC shipments as well:

- Vaccine delivery address
- Vaccine Coordinators
- Coordinator contact information
- Shipping hours
CalVaxGrant
Lupe Alonzo-Diaz, Physicians for a Healthy California
CalVaxGrant Practice Support Grants

- **Eligibility**
  - Completed & approved section A & B of myCAvax application
  - Physician medical practice with 200 physicians or less within the organization or an independent pharmacy organization
  - Will expend (or plan to expend) $10,000 per site for up to 5 sites between November 1, 2020 and November 1, 2021
  - Have not received pandemic grant funds to support COVID vaccine administration (State Innovation Fund)
  - $40 million available for up to 3,000 to 4,000 organizations
Requirements

• Have expended or will expend the grant funds on allowable expenses (see Attachment A in the Grant Guidelines for definitions):
  • Staffing
  • Training
  • Technology
  • Infrastructure
  • Supplies & equipment
  • Administrative overhead

• Order COVID-19 vaccines through myCAvax

• Follow all conditions within the Awardee Agreement
Webinars to Assist

Have questions about the application or want more information on the CalVaxGrant process?

Register for any of PHC's upcoming one-hour webinars:

• Friday, July 30, 2021, 1PM – 2PM  Register here
• Monday, August 9, 2021, 9AM – 10AM  Register here
COVID-19 Vaccine Administration Reimbursement
Mark Lane, California Medical Association
Both public and private payors required to cover the vaccine administration without any patient cost sharing.

Physicians will be reimbursed for vaccine administration.

- Medicare Fee-For-Service (FFS) / Medicare Advantage – $40/dose.
  - Effective June 8, 2021, Medicare allows additional $35 payment/dose for administration in the home for certain Medicare patients.
- Medi-Cal (FFS and Managed Care) – $40/dose.
- Commercial Health Plans/Insurers – Contracted rates or out-of-network (reasonable rate ~ $40/dose).

Uninsured Patients – $40/dose through Provider Relief Fund (HRSA), as funding allows.
Vaccine Administration Resources

• CMA’s COVID-19 Vaccine Toolkit for Medical Practices and Reimbursement Quick Guide
  www.cmadocs.org/covid-19/vaccine

• CMS COVID-19 Insurers Toolkit

• DHCS COVID-19 Medi-Cal Response webpage

• Personalized claims support for CMA members and their staff
  (888) 401-5911
COVID-19 Vaccine Supply & Ordering

Christina Sapad, California Department of Public Health
COVID-19 Vaccine Supply

**Pfizer (approved for 12+)**
- Minimum standard order is 450 doses
- 1170-dose product not available

**Moderna**
- Minimum standard order is 140 doses
- 100-dose product not available

**Janssen**
- Minimum standard order is 100 doses
- Not currently available for standard orders
COVID-19 Vaccine Ordering in myCAvax

• Once enrollment is approved and location is active in myCAvax, you can submit a COVID-19 vaccine request.

• LHDs review and approve all COVID-19 vaccine requests within their jurisdiction.

• Locations can receive vaccines in 4 ways:
  1. Standard Orders (CDC)
  2. Small Orders Fulfilled by Local Distribution (LHD)
  3. Small Orders Fulfilled by a Third-Party Redistributor (TPR)
  4. Vaccine Marketplace
Standard Orders (CDC)

• Standards orders are processed through CDC's system and are fulfilled by Pfizer or McKesson (Moderna, Janssen)

• Minimum order size based on products
  o 450 doses for Pfizer; 140 doses for Moderna

• Submit order requests on **Mondays by 5 pm**; shipments delivered the following Mon-Tues
  o Note: Providers can submit an order request at any point after that, but may not be delivered by Monday or Tuesday the following week

• Vaccine requests are reviewed and approved by the LHD on Wednesdays by 5pm for further processing by the CDPH team
Small Orders Fulfilled by Local Distribution (LHD)

- Great option for clinics that are not able to store and utilize the minimum standard order quantities
- LHDs will review and approve small order requests and will fulfill orders based on their existing COVID-19 vaccine inventory.
- Depending on LHD availability and participation, COVID-19 vaccines can either be delivered or picked-up.
Small Orders Fulfilled by Third-Party Redistributor (TPR)

• Great option for clinics that are not able to store and utilize the minimum standard order quantities
• Will be available for Pfizer COVID-19 vaccine requests
• LHDs will still review vaccine orders, and send for further approval if it can be fulfilled by the TPR
• COVID-19 vaccines will be delivered by the TPR just like a standard vaccine shipment
COVID-19 Vaccine Marketplace

• myCAvax page for locations to either:
  o **Report** excess or short-dated COVID vaccine
  o **Request** excess or short-dated COVID vaccines

• Vaccine Marketplace matching by the LHD and COVID Call Center

• Excellent way to utilize existing vaccine supply throughout California and minimize vaccine waste!

• We have hired a statewide courier service to help LHDs with locally redistributed COVID-19 vaccine doses.
COVID-19 Vaccine Storage & Handling

Kate McHugh, California Department of Public Health
Polling Question #2

In order to maintain compliance, Providers will need to have an Ultra-Low Temperature (ULT) freezer when storing vaccines?

1. Yes
2. No
Polling Question #2 Answer

No. If a Provider has a refrigerator, COVID-19 vaccine can be stored.

Storage for:

- Moderna: Up to 30 days
- Pfizer: Up to 31 days
Pfizer Overview

• Pfizer COVID-19 vaccine comes in vials with 6 doses per vial.
  o Depending on vaccinator technique and needles/syringe used, vaccinators may only be able to pull 5 doses from the vial.

• Pfizer COVID-19 vaccine is diluted with 1.8mL of normal saline.

• The federal government provides ancillary supplies (needles and syringes for administration and mixing, alcohol prep pads, vaccination record cards, small amount of PPE, and diluent vials).

• [Receiving & Storing Pfizer Vaccine job aid](#)
Pfizer Storage Overview

<table>
<thead>
<tr>
<th>Storage Condition</th>
<th>Length of Storage</th>
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<tbody>
<tr>
<td>Ultra-Cold (-80°C to -60°C)</td>
<td>Until published expiration date (approximately 6 months)</td>
</tr>
<tr>
<td>Standard Frozen (-25°C to -15°C)</td>
<td>14 days</td>
</tr>
<tr>
<td>Refrigerated (2°C to 8°C)</td>
<td>31 days</td>
</tr>
</tbody>
</table>

- If you have a standard freezer and a refrigerator, you can store Pfizer COVID-19 vaccine for up to 45 days using the combination of those two storage units.
- If you only have a refrigerator, you can store Pfizer COVID-19 vaccine for up to 31 days in your refrigerator.
- If you are receiving a Small Order and not receiving directly from Pfizer, it is likely you will be receiving Pfizer COVID-19 vaccine at refrigerated temperatures and will need to use the vaccine within 31 days.
Moderna Overview

• Moderna COVID-19 vaccine comes with 14 doses per vial.
  o Depending on vaccinator technique and supplies used, vaccinators may be able to pull anywhere from 13-15 doses per vial

• Moderna COVID-19 vaccine does not need to be diluted.

• The federal government provides ancillary supplies:
  Needles and syringes for administration, alcohol prep pads, vaccination record cards, small amount of PPE

• [Link: Receiving & Storing Moderna Vaccine job aid]
Moderna Storage Overview

<table>
<thead>
<tr>
<th>Storage Condition</th>
<th>Length of Storage</th>
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</thead>
<tbody>
<tr>
<td>Standard Frozen (-50°C to -15°C)</td>
<td>Until published expiration date (approximately 6 months)</td>
</tr>
<tr>
<td>Refrigerated (2°C to 8°C)</td>
<td>30 days</td>
</tr>
</tbody>
</table>

- If you only have a refrigerator, you can still store Moderna for up to 30 days.
- If you are receiving a Small Order and not receiving directly from Moderna, it is likely you will be receiving Moderna at refrigerated temperatures and will need to use the vaccine within 30 days.
Vaccine Waste

• Vaccine supply in the United States is now abundant!

• Never miss a vaccination opportunity! Vaccinate every eligible person who presents at a vaccination site—even if it means puncturing a vial at the end of the day.

• We still want to reduce waste when possible and plan clinics accordingly, but vaccinating every patient is more important than saving every dose.

• CDPH guidance: [Missed Vaccination Opportunities & Wastage](#)
COVID-19 Vaccine Reporting Requirements

Amy Pine, California Department of Public Health
COVID-19 Vaccine Reporting Requirements

1. Administered Doses into Immunization Information System (IIS) w/in 24-hours (CAIR2, SDIR, RIDE)

2. COVID-19 vaccine inventory daily into Vaccine Finder (Vaccines.gov)

As Needed
- Temperature excursions
- Doses wasted, spoiled, and expired
- Adverse events and/or errors – to VAERS

CA's required fields for COVID-19 administered doses include:
- Site Administration address
- Recipient name and ID
- Recipient date of birth
- Recipient sex
- Recipient race and ethnicity
- Recipient address, cell phone & email
- Administration date
- Produce
- Dose #
- Lot #
- Manufacturer
- Vaccine provider's name
- Provider's address
- Vaccine administration site (on the body)
- Vaccine expiration date
- Vaccine route of administration
Importance of Reporting

Through COVID-19 vaccine reporting, more is known about who and who is not getting vaccinated than has ever been known about any other vaccine.

Reporting:
• Helps identify pockets of unimmunized and vulnerable populations for program planning.
• Helps identify which Providers may struggle and need additional technical assistance.
• Gives consumers the opportunity to receive their digital covid vaccine record and to have COVID-19 vaccine be a part of their overall immunization history.
Summary

Claudia Aguiluz, VFC Program Coordinator-California Department of Public Health
You Have the Tools and Resources to Become a COVID Vaccine Provider Now!

In response to concerns that VFC providers may have about enrolling in the COVID Vaccine Program, here are some points of clarification to address any perceived issues.

Perception

Enrollment
- System is different from VFC

Vaccine Storage
- Does not have the equipment to store COVID vaccines
- I cannot store 1170 doses of vaccine

TPA Agreement
- Not wanting another agreement to be signed

Vaccine Waste
- Concerns about wasting vaccine
- Difficulty finding patients that want the vaccine

The Facts

Enrollment
- Information you submit in myCAvax enrollment is similar to what you already submitted for VFC enrollment/recertification
- Plenty of myCAvax trainings & job aids available

Vaccine Storage
- Vaccine storage requirements have evolved
- Small orders can be requested

TPA Agreement
- TPA Agreement is no longer required

Vaccine Waste
- OK to puncture a vaccine vial if it means not missing an opportunity to vaccinate
- Enroll now and be ready when the age indication expands to younger patients!
In Summary...

• Our fight against this COVID-19 pandemic continues, and as Providers, you have done so much already!

• COVID-19 cases are rising in CA and the U.S., where the highly transmissible Delta variant is the dominant strain.

• Vast majority of cases are occurring in unvaccinated persons, and a significant portion of patients 12-17 years of age are still unvaccinated.

• As VFC providers, you are uniquely positioned to reach unvaccinated populations, including those in less advantaged areas.

• Enrollment support, incentives, resources, and operational changes may help you implement COVID-19 vaccination in your practice.

• We know it is not easy, but it is crucial in order to protect patients served.
Provider Resources

Jane Grey, California Department of Public Health
Where can I go for enrollment support?

California Medical Association (CMA) Enrollment Support

To receive assistance with the enrollment process, contact:

- CMA at VaccineNetwork@cmadocs.org
- CMA Member Services: 800.786.4262
<table>
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<tr>
<th>Type of Support</th>
<th>Description</th>
<th>Updated 7.16.21</th>
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<tr>
<td><strong>COVID-19 Provider Call Center</strong></td>
<td>The COVID-19 Call Center for Providers and Local Health Departments is dedicated to medical providers in California and their COVID-19 response, specifically addressing questions about State program requirements, enrollment, and vaccine distribution, including the Vaccine Marketplace.</td>
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|                                | • Email: covidcallcenter@cdph.ca.gov  
|                                | • Phone: (833) 502-1245, Monday through Friday from 8AM–6PM                                                                                                                                           |                |
| **California Medical Association** | For Provider enrollment support, please contact the California Medical Association.                                                                                                                     |                |
|                                | • Email: vaccinenetwork@cmadocs.org  
|                                | • Phone: (800) 786-4262                                                                                                                          |                |
| **myCAvax Help Desk**         | Dedicated staff provide up-to-date information and technical support on the myCAvax system.                                                                                                               |                |
|                                | • Email: myCAvax.HD@Accenture.com  
|                                | • Phone: (833)-502-1245, option 2, Monday through Friday 8AM–8PM, Saturday and Sunday 8AM–1PM                                                                                                          |                |
|                                | For training opportunities: [https://eziz.org/covid/education/](https://eziz.org/covid/education/)                                                                                                         |                |
| **My Turn Clinic Help Desk**  | For **onboarding support** (those in the process of onboarding): myturnonboarding@cdph.ca.gov                                                                                                               |                |
|                                | For **technical support**: MyTurn.Clinic.HD@Accenture.com or (415) 621-9494: Monday through Friday 7AM–7PM, Saturday and Sunday 8AM–1PM.                                                                  |                |
|                                | For job aids and demo and training opportunities: [https://eziz.org/covid/myturn/](https://eziz.org/covid/myturn/)                                                                                     |                |
| **CalVaxGrant Program Support** | For questions and support around CalVaxGrant, contact the program's administrator, Physicians for a Healthy California.                                                                                   |                |
|                                | • Email: calvaxgrant@phcdocs.org  
|                                | • Phone: (916) 551-2565                                                                                                                         |                |
Stay informed!
Provider Resources on eziz.org/covid

Frequent Content Updates:

• Alerts
• Program Enrollment
• My Turn Onboarding
• Reporting Requirements
• Patient Resources
• Archived Communications
• Education & Support Materials
• More to explore!

Program Updates
Providers currently enrolled or in the process of enrolling in the California COVID-19 Vaccination Program can access program-related resources and communications on this website. If you need assistance with accessing documents on this website, email covidcalcencter@cdph.ca.gov or call (833) 502-1245. Call center hours are Mon-Fri 8 am–6 pm.

Program Education and Support
• Provider Office Hours and myCAvax Training Sessions
• Weekly Calendar of Provider Webinars and Trainings
• Frequently Asked Questions Updated 7/22
• Guide to Other COVID-19 Vaccine Related Websites

Alerts:
Moderna 100
• Product No Longer Available for Order in myCAvax.

No Missed Opportunities!
• Vaccinate every eligible person who comes to your vaccination site—even if it means puncturing a vial at the end of the day. See Missed Vaccination Opportunities and Wastage job aid for details.

CalVaxGrant for COVID-19 Vaccine Providers
• Grants Up to $55,000 Available for Support of Small Practices
• Register for an upcoming webinar to find out more:
  - Friday, July 30, 2021, at 1:00 PM
  - Monday, August 9, 2021, at 9:00 AM

Now Enrolling Providers of Pediatric Services
• How to Enroll in the California COVID-19 Vaccination Program:
  - Recorded Webinar (slides)
  - Enrollment Steps
  - Begin Enrollment at myCAvax
• What to Expect After Enrolling: Recorded Webinar (slides)

Be Prepared for Power Shutoffs!
If your site does not have a generator, we recommend having a partner facility (out of the immediate area) to move vaccine to if power is lost.
# COVID-19 Vaccination Program
**Webinars and Training for Providers: Week of July 26, 2021**

<table>
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<th>Day</th>
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| Monday 7/26 | myCAvax Vaccine Order Request – with Q&A  
10 am – 10:30 am  
PW: myCAvax2021! | Provider 101 Enrollment  
10 am – 11 am  
PW: myCAvax2021!  
Afternoon TEAch: Planning for Fall: Pediatric Immunization and the California COVID-19 Vaccination Program  
12 pm – 1:30 pm |
| Tuesday 7/27 | What's New in myCAvax  
12:30 – 1:00 pm  
PW: myCAvax2021! | |
| Wednesday 7/28 | Provider Office Hours  
9 am – 10 am  
PW: Immunize2021! | |
| Thursday 7/29 | My Turn and myCAvax Office Hours  
12 pm – 1 pm  
PW: Immunize2020! | |
| Friday 7/30  | My Turn and myCAvax Office Hours  
1 pm – 2 pm | |

**My Turn**  
Introduction to My Turn Onboarding  
On demand (archived link)  
Provider Office Hours  
9 am – 10 am  
PW: Immunize2021!

**Combined Office Hours**  
My Turn and myCAvax Office Hours  
1 pm – 2 pm  
PW: myCAvax2021!

**CalVax Grants**  
CalVaxGrant Application Webinar  
10 am – 11 am

### Help
- Website: [www.eziz.org/covid, FAQs](https://www.eziz.org/covid)  
  - General email: covidcallcenter@cdph.ca.gov  
  - CDPH Provider Call Center: 1-833-502-1245, 8am-6pm
- My Turn email: myturnonboarding@cdph.ca.gov  
  - myCAvax Help Desk Email: myCAvax.HD@accenture.com  
  - Phone: (833) 502-1245, option 2

Last updated: 7/22/21
COVID-19 Vaccine Provider FAQs

- Answers to Provider questions
- Updated weekly: Last updated 07.22.2021
- Currently in its 29th iteration!

1.7 Q: Can pediatric Providers also vaccinate family members of pediatric patients?

A: Yes. Although not required, pediatric Providers are encouraged to vaccinate family members of pediatric patients. Pediatric Providers must report all vaccine administration data to the immunization registry (IIS) through My Turn or the California Immunization Registry (CAIR). For more information about enrolling with a local registry, please visit Steps to Enrollment for Providers of Pediatric Services.

4.2 Q: Is a courier service available to transport vaccine between COVID-19 vaccine Providers using the myCAvax Vaccine Marketplace?

A: Yes. A courier service is available to transport vaccine between COVID-19 vaccine Providers using the myCAvax Vaccine Marketplace. To request a Vaccine Marketplace courier, Providers can contact the COVID-19 Provider Call Center via email at covidcallcenter@cdph.ca.gov, or by phone at 833.502.1245. For details on the Vaccine Marketplace, please visit Vaccine Marketplace Job Aid.

California COVID-19 Vaccination Program Provider FAQs

For Prospective, Newly Enrolled, and Current California COVID-19 Vaccine Providers. Providers may also visit California COVID-19 Vaccination Program for information and updates.

Directions: Click on a category to be directed to related FAQs.

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Provider FAQs on EZIZ
Wrap-up and Poll

Steve Vantine, California Department of Public Health
Your Feedback is Important to Us

**Poll:** Following today’s webinar, how likely are you to enroll in the California COVID-19 Vaccination Program?

A. Very likely
B. Likely
C. Not likely
D. I do not plan to enroll at this time.
Special Thanks to

Today's Presenters:
Dr. Tom Boo, Nisha Gandhi, Lupe Alonzo-Diaz, Mark Lane, Christina Sapad, Kate McHugh, Amy Pine, Claudia Aguiluz, Jane Grey

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VFC Afternoon TEACh Q&A

Please use the Q&A panel to comment or ask a question:

Q&A Panel

- Open the Q&A panel
- Select Ask: All Panelists
- Enter Text, Click Send
Thank you for your commitment to protect the health and well-being of all Californians.

And for joining today's webinar!