



# VFC Updates

## Customer Service Center Closures

The VFC Customer Service Center will be closed on the following dates:

- Wednesday, March 31, 2021 (Cesar Chavez Day)

Orders will continue to be received during the call center closures. Normal business hours will resume after each event. Please ensure that your practice has an adequate supply of VFC vaccines in stock to prevent running out of inventory during holiday closures.

## 2021 VFC Recertification

2021 VFC Recertification was launched on December 16, 2020. Completion and submission of Recertification was due by **Monday, February 1, 2021**. Not completing Recertification will lead to a lapse in participation in the VFC Program and delays in vaccine order processing. **Accounts that have not completed Recertification will be inactivated soon.**

## Continue Ordering Additional Flu Vaccine

Providers should continue to order remaining doses of 2020-2021 influenza vaccine (pre-booked or allocated by VFC if no pre-book was submitted) for their practice. Log into your MyVFCVaccines account to access the 2020-2021 Flu Vaccine Order form and submit your Flu Vaccine orders, as needed, through June 2021.

As a reminder, flu vaccine usage and inventory are required with every VFC vaccine order (both flu and non-flu vaccine orders). To expedite the submission and

processing of your vaccine order, make sure you are ready to report VFC flu vaccine doses administered since the last order and the number of flu vaccine doses on-hand by lot number.