



May 2021 VFC Program Update

Customer Service Center Closed

The VFC Customer Service Center will be closed on the following date:

- Monday, May 31, 2021 (Memorial Day Holiday)

Orders will continue to be received during these call center closures. Normal business hours will resume after each event. Please ensure that your practice has an adequate supply of VFC vaccines in stock to prevent running out of inventory during holiday closures.

Upcoming Webinars

- **Providers of Adolescent Services: What to Expect After Enrolling in the CA COVID-19 Vaccination Program**
May 25, 2021 from 5:00PM – 6:00PM If you have not yet done so, [REGISTER NOW](#)

Please join the California Department of Public Health (CDPH) and the California Medical Association (CMA) for an informational session covering clinical guidance for COVID-19 vaccination of adolescents and provider requirements for participating in the state's COVID-19 Vaccination Program. This webinar is intended for health care providers who serve adolescents and are interested in becoming a COVID-19 vaccine provider, in the process of completing enrollment, or enrolled in the state's COVID-19 vaccination program.

- **VFC TEACh Webinar: Catching up Routine Vaccines During the Pandemic**
Wednesday, May 26, 2021 from 12:00PM – 1:00PM

Join us as we discuss catch up vaccination strategies for your practice during the COVID-19 pandemic. If you have not yet done so, please [REGISTER NOW](#).

In this webinar you will:

- Identify tools and resources to increase (improve) immunization rates in your clinic
- Review the ACIP recommendations for catch-up immunizations
- Become familiar with current immunization rates/trends
- Learn how to utilize CAIR to identify which kids are missing which vaccines

2020-2021 Flu Vaccine

As we wrap-up this current flu season and begin to gear up for the 2021-2022 season, the VFC Program will close flu vaccine ordering for the 2020-2021 season on Friday, June 11, 2021. If you need additional flu vaccine before then, be sure to place your order as soon as possible to allow adequate time to receive and utilize the doses before they expire at the end of June.

- Take every opportunity to assess the immunization status of all incoming patients, including flu vaccines. If you still have doses on-hand and have patients under 8 years of age who have not yet received their second dose, recommend they receive it during their next scheduled immunization appointment before the end of this season.
- Flu vaccine is good until expiration. Do not remove viable vaccine doses from your storage unit prior to expiration. This will result in preventable negligent vaccine wastage.

Temperature Log Review

To ensure proper vaccine storage and handling, your site may be selected to submit VFC Temperature Logs for the past 30 days prior to processing your VFC vaccine order. You will likely be selected if it has been more than 12 months since your last temperature log review. If selected, you must either upload temperature logs on your [MyVFCVaccines](#) account or fax them to the VFC Program at 877-FAXX-VFC (877-329-9832).

Data Logger Calibration

REMINDER: Calibrate primary and backup devices annually (both device and probe together), or every other year when manufacturers recommend a period longer than two years—ideally by a laboratory with accreditation from an ILAC MRA signatory body.

- NOTE: If your current device only generates CSV data files or Excel spreadsheets and its calibration is due to expire, purchase a data logger instead of getting the device recalibrated. New devices that only generate CSV data files or Excel spreadsheets are not acceptable.

Thank you,



California Department of Public Health | Immunization Branch
Vaccines for Children (VFC) Program
850 Marina Bay Parkway
Richmond, CA 94804

Phone: 877-2GET-VFC (877-243-8832)

Fax: 877-FAXX-VFC (877-329-9832)

Email: MyVFCVaccines@cdph.ca.gov