



VFC Customer Service Center Updates

VFC Flu Vaccine Ordering

Continue to order the remaining balance of influenza vaccine your practice pre-booked or were allocated for the 2021-2022 season. As a reminder, flu vaccine usage and inventory are required with every VFC vaccine order (both flu and non-flu vaccine orders). The flu order form will always display before you can access the routine vaccine order form so that you can report flu vaccine usage and inventory. This must be reported even if you do not plan on requesting additional influenza vaccine doses.

Flucelvax® Can Now Be Given to Patients Aged 6 Months and Older

Flucelvax® is now approved for patients 6 months of age and older. Flucelvax® pre-filled syringes are available for ordering for providers who have pre-booked this product for the 2021-2022 season. More information about Flucelvax® can be found on the Seqirus [prescribing information](#) page.

Complete Flu Activities Survey by Friday, November 5

If you have not gotten a chance to share your feedback about Flu activities in your practice, there is still time! [Complete the survey](#) by Friday, November 5. Results help guide VFC Program flu priorities and communications in the future. Don't miss your chance to be heard!

Customer Service Center Closed

The VFC Customer Service Center will be closed on the following dates:

- Thursday, November 11, 2021 (Veterans Day)
- Thursday and Friday, November 25-26, 2021 (Thanksgiving Holiday)

Orders will continue to be received during these call center closures. Normal business hours will resume after each event. Please ensure that your practice has an adequate supply of VFC vaccines in stock to prevent running out of inventory during holiday closures.

Holiday Shipping Schedule

There will be limited shipping the weeks of November 22nd and December 13th. The VFC Program's National Vaccine Distributor, McKesson Specialty, and Merck (shipments of varicella-containing vaccines) will not ship routine vaccines during the following dates:

- Thursday, November 11, 2021 (Veterans Day Holiday)
- Wednesday, November 24, 2021 through Friday, November 26, 2021.
- Monday, December 20, 2021 through Friday, December 31, 2021.
- Monday, January 17, 2022 (Martin Luther King Jr. Day Holiday).

Key Order Cutoff Dates

Order By	Receive By
Tuesday, November 16	Tuesday, November 23
Thursday, December 9	Friday, December 17

Normal shipping resumes on Monday, November 29th, 2021 through Friday, December 17th, 2021, and again on Monday, January 3rd, 2022. We will continue to receive orders throughout these blackout dates and process for shipping based on the above dates.

For any questions, please call the VFC Customer Service Center at (877) 243-8832 or visit our website EZIZ.org for important VFC Program communications and information.

Thank you,



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EZIZ.org