



# VFC Updates

## **Customer Service Center Closure**

The VFC Customer Service Center will be closed on the following date:

- Thursday, March 31, 2022 (Cesar Chavez Day)

Orders will continue to be received during the call center closure. Normal business hours will resume after each event. Please ensure that your practice has an adequate supply of VFC vaccines in stock to prevent running out of inventory during holiday closures.

## **Continue Ordering Additional Flu Vaccine**

Providers should continue to order remaining doses of 2021-2022 influenza vaccine (pre-booked or allocated by VFC if no pre-book was submitted) for their practice. Log into your MyVFCVaccines account to access the 2021-2022 Flu Vaccine Order form and submit your Flu Vaccine orders, as needed, through June 2022.

As a reminder, flu vaccine usage and inventory are required with every VFC vaccine order (both flu and non-flu vaccine orders). To expedite the submission and processing of your vaccine order, make sure you are ready to report VFC flu vaccine doses administered since the last order and the number of flu vaccine doses on-hand by lot number.

**Thank you,**



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