



December 15, 2023

VFC Vaccine Supply, Recertification, and Holiday Operation Hours

VFC RSV, COVID, and Influenza Immunizations

- **RSV**

[RSV cases are still on the rise!](#) While RSV nirsevimab supply remains limited, we still have doses available to request. Orders will be approved based on usage, on hand inventory, and available supply. Approved requests will ship after the holiday shipping blackout period ends.

- **COVID**

Please continue to administer COVID vaccines to protect your patients over the holidays! COVID vaccines are readily available to order, however due to the holiday shipping blackout, approved orders will resume shipping starting January 2, 2024.

New presentation of Pfizer's 12y+ vaccine: This vaccine will be available starting the week of December 18 and replacing the current presentation. This new presentation **MUST BE STORED BETWEEN 2°C and 8°C (36°F and 46°F)** and can be used through the expiration date printed on the carton. Do NOT store at ultra-cold or standard freezer temperatures. Please continue using the original Pfizer 12y+ vaccine on hand until all used, expired, or beyond the beyond-use-date. Refer to the [full prescribing information](#) for additional details. The [COVID Product Guide](#) (IMM-1399) will also be updated soon with details on the new product.

- **Influenza**

Continue to order the remaining balance of influenza vaccine your practice pre-booked or were allocated for the 2022-2023 season. As a reminder, flu vaccine usage and inventory are required with every VFC vaccine order (both flu and non-flu vaccine orders). The flu order form will always display before you can access the routine vaccine order form so that you can report flu vaccine usage and inventory. This must be reported even if you do not plan on requesting additional influenza vaccine doses.

Flu Vaccine Ordering Progress Report Available Now!

Your *Flu Vaccine Ordering Progress Report* shows progress toward your VFC Flu Vaccine Target as of October 25, 2023. This is your first check-in of the current flu season and like last season, we'll be checking back again in January 2024. **We strongly recommend that you share your Flu Progress Report and VFC Flu Target with your clinic decision-makers in charge of ordering flu vaccine.** If you are close to reaching your VFC flu vaccine target, congratulations! If not, there is still plenty of time to implement key strategies into your [VFC flu action plan](#). Please log in to your [MyVFCVaccines](#) account any time throughout the season to view and share your report!

FluMist® Quadrivalent Replacement Program

The FluMist Quadrivalent Replacement Program allows for the replacement of unused, expiring FluMist Quadrivalent doses, at no cost, to help you maximize product usage opportunities! Please follow the detailed instructions in their letter ([also posted on EZIZ](#)) to take advantage of this Program. Requests can be made starting on Monday, December 4, 2023, through Wednesday, January 31, 2024, at 5 pm PST.

Please note: privately purchased doses are not eligible for this Program. Product expiration date must be on or before February 2, 2024 and received by McKesson by Thursday, February 15, 2024. Doses will be replaced while supplies last.

2024 VFC Recertification Coming Soon

Are you ready to complete the recertification process for your VFC Provider locations? We are working on updating our system prior to opening the recertification period for 2024. In the meantime, please ensure your provider profile information is up to date. For example, if you are enrolled in a California Immunization Information System ([CAIR](#) or [RIDE/Healthy Futures](#)), please ensure your registry ID is added to your provider profile.

Customer Service Center Closures

The VFC Customer Service Center will be closed on the following dates/times:

- Monday, December 25, 2023 (Christmas Day Holiday)
- Monday, January 1, 2024
- Tuesday, January 9, 2024 – 1:00-4:30 pm (Staff Development)
- Wednesday, January 10, 2024 (Staff Development)

- Monday, January 15, 2024

Orders will continue to be received during these call center closures. Normal business hours will resume after each event.

Holiday Shipping Schedule

There will be limited shipping the last two weeks of December (12/18 through 12/31/23). The VFC Program's National Vaccine Distributor, McKesson Specialty, Pfizer (shipments of COVID-19 vaccines), and Merck (shipments of varicella-containing vaccines) will not ship routine vaccine deliveries on the following dates:

- Monday, December 25, 2023 (Christmas Day Holiday)
- Tuesday, December 26, 2023
- Monday, January 1, 2024 (New Year's Day Holiday)
- Monday, January 15, 2024 (Martin Luther King Jr. Day Holiday)

For any questions, please call the VFC Customer Service Center at (877) 243-8832 or visit our [website](#) for important VFC Program communications and information.

Thank you,



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