



July 17, 2023

# Intermittent Connectivity to EZIZ and MyVFCVaccines Websites

Dear VFC Provider,

As part of our server maintenance that started over the weekend, we are continuing to resolve issues on the EZIZ and MyVFCVaccines websites. This also includes our internal access to these websites. In the meantime, you may experience:

- Possible outages to EZIZ and MyVFCVaccines.
- Links directing to a “Page Not Found.”
- EZIZ emails (i.e. order confirmations, order corrections needed, information update confirmations) may be sent to your junk/spam folder, or blocked by your email service provider.
- Limited access to account updates or other inquiries to VFC Customer Service Representatives and Field Representatives.

We apologize for the inconvenience. We have teams working to resolve these issues as soon as possible. If you run into any issues, please try the [EZIZ](#) and [MyVFCVaccines](#) websites again later.

**Thank you,**



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Richmond, CA 94804  
**Phone: 877-2GET-VFC (877-243-8832)**  
**Fax: 877-FAXX-VFC (877-329-9832)**  
**Email: [MyVFCVaccines@cdph.ca.gov](mailto:MyVFCVaccines@cdph.ca.gov)**

**EZIZ.org**