



Delay on Frozen Shipments from Merck

Dear VFC Provider,

According to Merck, due to a recent network incident at their third-party logistics provider, Merck is currently unable to fulfil frozen vaccine orders. This is affecting new VFC shipments of Varicella[®] and ProQuad[®] vaccine, potentially affecting orders submitted as early as 7/10/2023.

Merck is currently working to resolve the issue. The VFC Program will provide more updated information when available.

If you have any questions or concerns, please reach out to the VFC Customer Service Center at 877-243-8832.

Thank you,

VACCINES for CHILDREN
CALIFORNIA



California Department of Public Health | Immunization Branch

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