



July 26, 2023

## **UPDATE on Merck's Delay of Frozen Vaccine Shipments**

Dear VFC Provider,

Merck has reported that the issue with their third-party logistics provider has been resolved and has returned to normal operations. They are currently working to clear the backlog of orders of Varicella® and ProQuad® vaccine and expect to return to their normal shipping timelines no later than Friday, August 4, 2023.

If you have any questions or concerns, please reach out to the VFC Customer Service Center at 877-243-8832.

**Thank you,**

VACCINES for CHILDREN  
CALIFORNIA



California Department of Public Health | Immunization Branch

Vaccines for Children (VFC) Program

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