



August 2, 2024

VFC Vaccine Order Processing Wait Times

The Vaccines for Children (VFC) Program is currently reviewing and approving orders received in July. Due to our transition to myCAvax and a high volume of orders during back to school, we are experiencing longer order processing times, so we thank you in advance for your patience. We are reviewing your vaccine requests in the order we received them. To expedite order review, the VFC Customer Service Center is not taking calls this Friday, August 2. However, any urgent calls can be directed to the Provider Call Center at (877) 243-8832 and pressing 9.

If your order is sent back to you for corrections, please respond as soon as possible to prevent any additional delays in order processing. Providers can expect to receive their vaccines within 14 days after receiving the order processed notification. Please contact us at the VFC Customer Service Center if vaccines have not arrived within two weeks of your order processed confirmation email sent to your primary vaccine coordinator.

Thank you,



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