



California  
Vaccines for  
Children Program

December 10, 2024

# VFC Ordering During the Holidays, Recertification, and Call Center Reminders

## Holiday Shipping Schedule

As communicated last month, there will be limited shipping the last two weeks of December (12/23 through 12/31/24). Please ensure you submit your order now to ensure we have sufficient time to approve the order before the cutoff date of **Thursday, December 12** if you need your vaccines before our holiday shipping blackout period that will last through December. The VFC Program's National Vaccine Distributor, McKesson Specialty, Pfizer (shipments of COVID-19 vaccines), and Merck (shipments of varicella-containing vaccines) will NOT ship routine vaccine deliveries on the following dates:

- Tuesday, December 24 through Thursday, December 26, 2024
- Wednesday, January 1 through Thursday, January 2, 2025
- Monday, January 20, 2025 (Martin Luther King Jr. Holiday)

Please refer to our [Routine Vaccine Distribution Holiday Calendar](#) for details.

## Delivery Signature Release

As a general reminder, it is strongly recommended for all VFC Providers to cancel any signature release you may have on file with FedEx/UPS. When providers have a FedEx/UPS signature release on file, FedEx/UPS can drop off any FedEx/UPS package, including vaccine shipments, without a signature and regardless of the provider's office hours. Cancelling a signature release can help

prevent vaccine shipment incidents. However, such a cancellation would apply to all FedEx/UPS packages, not just vaccine shipments.

## **VFC RSV, COVID, and Influenza Immunizations**

- **RSV**  
[RSV cases are still on the rise!](#) RSV nirsevimab doses continue to remain in ample supply so please continue requesting doses based on your estimated patient need. Orders will be approved based on usage, on hand inventory, and available supply. Approved requests will ship as they are approved, so please ensure you have adequate doses in your inventory. If you need doses before January, make sure to submit your order and ensure it is approved before our upcoming holiday shipping blackout period.
- **COVID**  
Please continue to administer COVID vaccines to protect your patients over the holidays! COVID vaccines are readily available to order.
- **Influenza**  
Continue to order the remaining balance of influenza vaccine your practice pre-booked or were allocated for the 2024-2025 season. The flu vaccines are now part of the routine vaccine order form so you can include your flu request with all other vaccines. If you need additional flu vaccines before your full routine order is due, feel free to create a new order and indicate you need only flu vaccines by selecting “Seasonal vaccines” under the reason why you are submitting your order outside of your routine order frequency.

## **FluMist® Quadrivalent Replacement Program**

The FluMist® Quadrivalent Replacement Program allows for the replacement of unused, expiring FluMist® Quadrivalent doses, at no cost, to help you maximize product usage opportunities! Please follow the detailed instructions in their letter ([also posted on EZIZ](#)) to take advantage of this Program. Requests can be made starting on Monday, December 2, 2024, through Friday, January 31, 2025, at 5 pm PST.

*Please note:* Privately purchased doses are not eligible for this Program. Product expiration date must be on or before February 2, 2025 and received by McKesson by Saturday, February 15, 2025. Doses will be replaced while supplies last.

## 2025 VFC Recertification Coming Soon

Are you ready to complete the recertification process for your VFC Provider locations? We are working on updating the recertification form for its debut in myCAVax later this month. Please stay tuned for more Recertification communications including a Recertification worksheet to prepare you ahead of time. Updates to Recertification this year include:

- EZIZ lessons: All lessons are being updated this year and remain in the same [EZIZ Training portal](#) that hosted them during past recertification cycles. Wait to complete the required EZIZ lessons. VFC will send a separate communication informing you when they are ready.
  - *Please note:* Any EZIZ lessons taken before they have been updated for the 2025 Recertification period will not count towards recertification and will have to be completed an additional time.
- Once key practice staff have completed the EZIZ lessons, the Recertification form can be completed on your [myCAVax](#) account when available.
- After submitting the Recertification Form, the Provider of Record will be expected to electronically sign the VFC Program Provider Agreement and Addendum via DocuSign in order to complete the Recertification process.
- In the meantime, please ensure your provider profile information is up to date. For example, if you are enrolled in a California Immunization Information System ([CAIR](#) or [RIDE/Healthy Futures](#)), ensure your registry ID is added and updated in your provider profile. Also ensure that your data logger calibration is up to date and your certificate of calibration is readily available.

## Customer Service Center Closures

The VFC Customer Service Center will be closed on the following dates/times:

- Wednesday, December 25, 2024 (Christmas Day Holiday)
- Wednesday, January 1, 2025 (New Years Day Holiday)
- Thursday, January 16, 2025 (Staff Development Day)
- Monday, January 20, 2025 (Martin Luther King Jr. Holiday)

Orders will continue to be received during these call center closures. Normal business hours will resume after each event. For any questions, please call the

VFC Program at (877) 243-8832 or visit our [website](#) for important VFC Program communications and information.

**Thank you,**



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