



February 16, 2024

# VFC Vaccine Supply, Packaging, and Shipping Update, VFA/317 Program Transition to myCAvax, and Call Center Closure

## VFC Flu Vaccine Ordering

Flu season is not over yet! Continue to order the remaining balance of influenza vaccine your practice pre-booked or were allocated for the 2023-2024 season. As a reminder, flu vaccine usage and inventory are required with every VFC vaccine order (both flu and non-flu vaccine orders). The flu order form will always display before you can access the routine vaccine order form so that you can report flu vaccine usage and inventory. This must be reported even if you do not plan on requesting additional influenza vaccine doses.

## New Presentation and NDC for Hiberix

The current presentation of Hiberix (NDC 58160-0818-11, one vial of lyophilized antigen and one vial of diluent) will be deactivated and no longer available after February 29, 2024. Replacing it will be a new presentation of Hiberix (NDC 58160-0726-15, one vial of lyophilized antigen and one prefilled syringe of diluent – [see image](#)) and made available for ordering through the VFC order form starting March 1, 2024. Please continue to use any remaining doses of the current presentation of Hiberix before using the new presentation to ensure doses are not wasted.

## New Temperature Monitors in McKesson Shipments

Beginning Spring of 2024, McKesson will begin to phase in new electronic TagAlert temperature monitors for all of their vaccine shipments. These monitors are like the ones that are currently being used in the Frozen Moderna COVID-19 vaccine shipments

and monitor for both warm and cold excursions during the shipment. They will continue to use a qualified cooler and packout and use the temperature monitors as added protection for the vaccine shipments. Once we have more specific information about when the new monitors will launch we will send out additional communication. In the meantime, please prepare your teams by reviewing the [images of the new temperature monitors](#).

## **Vaccines for Adults (VFA)/LHD 317 Provider Transition to myCAvax**

Starting February 20, 2024, vaccine management activities for VFA, 317, or State vaccine can only be completed in myCAvax. This includes Orders and Shipment information, Temperature Excursions, Transfers, Returns or Waste.

For VFA and LHD 317 providers, Recertification Part 2 must be completed in myCAvax to be able to access vaccine management apps.

If you have any questions about the VFA/LHD 317 transition, please contact the Provider Call Center at 833-502-1245, or by email at [ProviderCallCenter@cdph.ca.gov](mailto:ProviderCallCenter@cdph.ca.gov).

## **Customer Service Center Closure**

The VFC Customer Service Center will be closed on the following date:

- Monday, February 19, 2024 (Presidents' Day Holiday)

Orders will continue to be received during this call center closure. Normal business hours will resume on Tuesday, February 20, 2024.

For any questions, please call the VFC Customer Service Center at (877) 243-8832 or visit our [website](#) for important VFC Program communications and information.

**Thank you,**



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