



July 26, 2024

# July VFC Update – Flu Vaccines, Vaccine Accountability, myCAvax Login, Excursion Reports

## 2023-2024 VFC Flu Vaccine Returns

Flu vaccines for the 2023-2024 season have expired as of June 30, 2024. Remove any remaining expired doses from your vaccine storage unit immediately. Complete and submit a Return form in myCAvax to request a return shipment label. Keep in mind:

- Do not return any expired privately purchased vaccine doses, broken vials or syringes, or open multi-dose vials.
- Return shipping labels are only valid for 30 days; ensure expired flu doses are returned to McKesson as soon as possible.
- UPS return labels requested through email will be sent to the Primary Vaccine Coordinator email address, usually on the day the return is submitted. The email will come from McKesson Specialty Dist. [mailto:pkginfo@ups.com], and the subject of the email with the return label will be titled “UPS Label Delivery.”
- Return labels for standard mail will be sent to the provider location. The envelope containing the return label will have the wording “Return Label for Expired Vaccines” printed in a red font. If you do not receive your return label from McKesson within 7 days, contact the VFC Program for further assistance.

## 2024-2025 VFC Flu Ordering Changes

The VFC Program is getting ready for the upcoming 2024-2025 flu season. Now that the VFC Program has transitioned to the myCAvax system, flu vaccine ordering will be different this season. More detailed information about VFC flu ordering will be communicated soon. In the meantime, changes to VFC flu ordering include:

- Orders will now be through myCAvax.
- There is no separate flu vaccine order form.
  - Flu vaccine will be on the regular VFC vaccine order form alongside other routine vaccines.
- Initial flu vaccine orders will not be shipped automatically by VFC.
  - In previous seasons, the VFC Program would send out 50% of what was pre-booked by providers, in increments, as supply was received at McKesson.

- For the 2024-2025 season, providers will be expected to actively go in and submit their flu vaccine request up to their allocated amount.
- Products and doses will be allocated based on what was pre-booked.
- The initial amounts available to order will be dependent on available supply. We will notify providers each time additional doses are added to allocations.
- Providers can submit a new flu vaccine order after their previous order is in “Completed” status.

### **Importance of Accurate Vaccine Accountability When Ordering**

To maintain the integrity of the VFC Program, VFC Providers are expected to report accurate accountability of the VFC vaccines received at their clinic. Not accounting for all vaccines as part of your on-hand inventory, doses administered, or any returns, wastes, or transfers, will lead to order delays as we try and reconcile any missing doses and may result in a negligent vaccine loss.

Tips to maintain proper accountability and prevent order delays:

- Conduct a [physical vaccine inventory](#) before ordering vaccines to prevent over-ordering (doses might expire before use) or under-ordering (might result in missed vaccination opportunities). Report inventory on hand on each vaccine order.
- Report vaccine transfers and nonviable vaccine before each order to keep accurate inventory quantities.
- Report doses administered (since the previous order) on each vaccine order **using quantities reported to the regional immunization registry.**
  - Ensure that the doses reported as administered are entered accurately in the California Immunization Registry (CAIR, Healthy Futures/RIDE). If you need help with CAIR, please reach out to your [local CAIR Rep](#) for assistance.

### **myCAvax Login and Security**

On June 10, 2024, the VFC Program transitioned to a new vaccine management system, myCAvax. The move to the new myCAvax system offers a more enhanced and secure way of managing California’s immunization programs. As a result, unique login access has been granted to key practice staff and certain parameters must be followed to ensure the system’s security.

With myCAvax being a more secure system, ensure that the email being used for your myCAvax login is a unique business email address. Shared email addresses cannot be used and must be unique for each key practice staff.

### **Excursion Reports in myCAvax**

Excursion reporting in myCAvax now has a new triage feature! Depending on the temperatures and timeframe of the excursion being reported, the myCAvax system will notify you if no further action is needed, or if you need to contact vaccine manufacturers.

At this time, you do not need to wait for CDPH to complete a review of your excursion report and can follow guidance given by the system or by the vaccine manufacturers.

Note: The only excursion reason that CDPH will need to offer you guidance on vaccine stability is if temperatures were not recorded, since most manufacturers do not give temperature stability guidance if there were no temperatures.

**Thank you,**



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