



June 10, 2024

# Vaccines for Children (VFC) Program is Now Live in myCAvax!

Dear VFC Provider,

The California VFC Program is excited to announce that it is officially live in myCAvax. **Providers will NO longer use the MyVFCVaccines portal for ordering VFC vaccines.**

## myCAvax Access

Primary and backup vaccine coordinators, identified in MyVFCVaccines prior to system transition, who do not have myCAvax access should have received a welcome email from [no-reply-mycaavax@cdph.ca.gov](mailto:no-reply-mycaavax@cdph.ca.gov) this morning. **Once password setup is complete (which must be done within 7 days), you will be able to login to myCAvax and manage your VFC vaccine account.**

Some VFC Providers already have access to myCAvax if they also participate in the VFA Program, LHD 317 Vaccine Program, or Bridge Access Program (BAP). **Starting today, these existing users will also have access to the VFC Program tile on their myCAvax home page.**

Key Provider Action: Log in to myCAvax to familiarize yourself with all VFC functions now available!

## VFC Provider Information from MyVFCVaccines

Information from MyVFCVaccines migrated to myCAvax includes contact information of the primary and backup vaccine coordinators, previous VFC vaccine orders, prior returns and transfers, and all information that you have provided about your VFC account since your 2024 VFC Recertification or prior to the transition timeline.

Provider of Record (POR) and POR Designee contacts have not been moved from MyVFCVaccines to myCAvax for VFC accounts yet. Once these 2 Key practice staff roles have been added, VFC will notify providers.

*Note: MyVFCVaccines is only available for read-only access to view previous Practice Profiles, Flu Progress Reports, COVID Awareness Cards, and prior Storage and Handling Online Triage System (SHOTS) reports.*

## **Vaccine Ordering Now in myCAvax**

Our VFC ordering policy has not changed. Please continue to follow your order frequency to guide you in submitting your vaccine orders in a timely manner. Ensure you're ordering sufficient amounts and updating your doses used and on-hand inventory accurately for all your vaccines, not just the products being requested, just as you have done in MyVFCVaccines. While the ordering functionality in myCAvax is similar to MyVFCVaccines, there are minor differences that may take some time for your staff to adapt to, so please take that into consideration when submitting your next vaccine order.

If your location was enrolled in a program in myCAvax, active or inactive, your VFC account will retain the storage units added for the COVID-19 or State General Fund vaccine programs. Please review and update your storage unit and data logger information to ensure that the information listed is current and at least one refrigerator and one freezer are identified as storing VFC vaccines. Please note that VFC vaccine ordering in myCAvax requires that at least one refrigerator and freezer are marked as storing VFC vaccines; and all data loggers must have a current calibration date.

## **Resources for Inventory Management and Ordering**

Please visit the Knowledge Center in your myCAvax account to view job aids and videos on topics like how to submit vaccine orders, manage your vaccine inventory, account management. Here are a few links to start with:

- [Placing Vaccine Order Requests](#) | [Video](#)
- [Recording Returns and Waste](#)
- [Recording Shipment Incidents](#) | [Video](#)
- [Recording Temperature Excursions](#) | [Video](#)
- [Managing Storage Units](#) (and updating Data Loggers!)

EZIZ.org is still available for VFC and immunization-related resources, trainings, and communications. Previous webinars related to the myCAvax transition and functionality are available on the [myCAvax Move Resource Webpage](#).

## myCAvax Trainings and Support

Please make sure to sign up and attend trainings. See registration links below. There are multiple sessions for each training with recordings, slide decks, and FAQs also available [here](#).

***Note: Due to high demand, capacity has been extended with additional sessions.***

### **VFC 101: Requesting VFC Vaccine in myCAvax | [Registration link](#)**

- Tuesday, June 11, 2024, 12:00 pm – 12:30 pm
- Tuesday, June 18, 2024, 11:30 am – 12:00 pm

### **VFC 102: Managing VFC Vaccine Inventory in myCAvax | [Registration link](#)**

- Wednesday, June 12, 2024, 10:00 am – 10:30 am
- Wednesday, June 19, 2024, 12:30 pm – 1:00 pm
- Friday, June 21, 2024, 9:30 am – 10:00 am

### **VFC Office Hours**

- Thursday, June 20, 2024, 9:30 am – 10:00 am (PT) | [Registration link](#)
- Thursday, June 20, 2024, 12:30 pm – 1:00 pm (PT) | [Registration link](#)
- Thursday, June 27, 2024, 9:30 am – 10:00 am (PT) | [Registration link](#)
- Thursday, June 27, 2024, 12:30 pm – 1:00pm (PT) | [Registration link](#)

For assistance related to the VFC program, please contact the VFC Customer Service Center at (877) 243-8832 or via email [MyVFCVaccines@cdph.ca.gov](mailto:MyVFCVaccines@cdph.ca.gov). To ensure all of your questions are answered in a timely manner, we are partnering with the Provider Call Center (PCC) for help with any myCAvax technical questions such as trouble accessing your account, updating or adding contacts to your location, and editing practice profile information. Feel free to contact them through our call center at (877) 243-8832, option 9.

**Thank you,**

VACCINES for CHILDREN  
CALIFORNIA



California Department of Public Health | Immunization Branch

Vaccines for Children (VFC) Program

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**EZIZ.org**