



June 5, 2024

# Storage and Handling Temperature Excursion Reporting with the Transition to myCAvax

Dear VFC Provider,

Temperature Excursion reporting is moving from the current Storage and Handling Online Triage System (SHOTS) to the new myCAvax system starting **Monday, June 10, 2024**. In the meantime, please document and report all temperature excursions to SHOTS under your MyVFCVaccines account.

## Starting June 10, 2024:

- Do **not** submit any storage and handling incident in SHOTS in myVFCvaccines.
- Providers will report all VFC temperature excursions in myCAvax and follow instructions to contact vaccine manufacturers for vaccine stability determination.
  - **Note:** The Triage component of SHOTS will NOT be available in myCAvax on June 10.
  - Additional S&H reporting functionality, including the triage component will be available in myCAvax on **Thursday, July 18, 2024. Stay tuned!**

## Temperature Excursion Reporting in myCAvax

In the current myVFCvaccines system, the Triage component of SHOTS guides providers on whether they can continue vaccination services or should contact vaccine manufacturers to determine vaccine viability, depending on the temperature and timeframe of the excursion(s) reported. Since the triage component will not be available in myCAvax until mid-July, vaccine manufacturers will need to be contacted for all temperature excursions to determine vaccine viability and document the resolution on your excursion report on myCAvax.

## Vaccine Manufacturer Contact Information:

Manufacturer	Contact Number
Dynavax	1-84-HEPLISAV; (844) 375-4728
GlaxoSmithKline	1-877-GSK-MI4U; (877) 475-6448
MassBiologics (Grifols)	(888) 825-5249
MedImmune (AstraZeneca)	(800) 236-9933
Merck	(800) 672-6372 Press: 1, 2, 2
Moderna	(866) 663-3762
Novavax	(844) 668-2829
Pfizer	(800) 438-1985 Press: 3
Pfizer-BioNTech	(800) 438-1985
Sanofi Pasteur	(800) 822-2463
Seqirus	(855) 358-8966 Press:1

Providers may also utilize the online vaccine stability calculators to determine whether the vaccine is still viable after an Excursion. The table below lists the links to the online vaccine stability calculators for different manufacturers.

Manufacturer	Online Vaccine Stability Calculator
GlaxoSmithKline	<a href="https://www.gskusmedicalaffairs.com/stability-calculator.html">https://www.gskusmedicalaffairs.com/stability-calculator.html</a>
Merck	<a href="https://www.merckmedicalportal.com/s/temperature-stability-calculator">https://www.merckmedicalportal.com/s/temperature-stability-calculator</a>
Moderna	<a href="https://tools.modernamedinfo.com/en-US/excursion/introduction-landing-page">https://tools.modernamedinfo.com/en-US/excursion/introduction-landing-page</a>
Pfizer	<a href="https://www.pfizermedicalinformation.com/en-us/stability-calculator">https://www.pfizermedicalinformation.com/en-us/stability-calculator</a>
Sanofi Pasteur	<a href="https://www.sanofimedicalinformation.com/s/stability-calculator?language=en_US&amp;CN=US">https://www.sanofimedicalinformation.com/s/stability-calculator?language=en_US&amp;CN=US</a>

Thank you,



California Department of Public Health | Immunization Branch  
Vaccines for Children (VFC) Program  
850 Marina Bay Parkway  
Richmond, CA 94804  
**Phone: 877-2GET-VFC (877-243-8832)**  
**Fax: 877-FAXX-VFC (877-329-9832)**  
**Email: [MyVFCVaccines@cdph.ca.gov](mailto:MyVFCVaccines@cdph.ca.gov)**

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