



May 21, 2024

Last Day to Order Vaccines (including Flu) in myVFCVaccines prior to the Transition to myCAvax, and Call Center Closure

Transition of Flu Seasons

As we wrap-up this current flu season and begin to gear up for the 2024-2025 season, the VFC Program will close flu vaccine ordering for the 2023-2024 season on Friday, May 24, 2024. Any remaining flu doses in inventory are still viable until expiration. Please remember these key points:

- Log in to your [MyVFCVaccines](#) account to order your last doses of flu vaccine for the 2023-2024 season now!
- For doses that have already expired, remove them from your vaccine storage unit immediately. Complete and submit a VFC Return Form and request a return shipment label by logging into your [MyVFCVaccines](#) account. For doses expiring at the end of June, you will need to submit a Return in myCAvax, after June 10, 2024.
- Do not return any expired privately purchased vaccine doses, broken vials or syringes, or open multi-dose vials.
- Each return shipping label requested in the Return Form is associated with that specific Return ID. Therefore, ONLY doses listed in the corresponding Return ID/Form can be included in the return shipment.
- Return shipping labels are only valid for 30 days; ensure expired flu doses are returned to McKesson as soon as possible.

Coming soon! For those that pre-booked vaccine for the 2024-2025 season, the VFC Program will be emailing this week your confirmed pre-book amounts which were determined based on your season target and available vaccine supply for the upcoming

season. For providers that did not pre-book, you will be able to confirm your initial orders during the next phase of VFC flu ordering. We will send additional details in July regarding the next phase of the upcoming VFC 2024-2025 flu season.

Transition of VFC-Related Activities to myCAvax

The Vaccines for Children (VFC) Program operations will be transitioning all VFC-related activities such as ordering and account management to myCAvax on **June 10, 2024**. Please consider addressing the following four items within your practice **before Friday, May 24**, the last day to submit new orders in MyVFCVaccines:

- If your next VFC order is due during or shortly after our blackout period (May 25 – June 9), submit a new VFC orders (including flu) along any corresponding transfers, waste, returns, and storage/handling incidents into MyVFCVaccines by this Friday, May 24th.
- Review and update Primary and Backup Vaccine Coordinator information in MyVFCVaccines (i.e. first name, last name, email address, etc.). Make sure the emails listed for each role correspond to the name of each person.
- Update Digital Data Logger (DDL) information in MyVFCVaccines (i.e. remove expired DDLs, update Certificate of Calibration expiration dates, etc.)
- Identify staff to participate in trainings and office hours and sign up! There are multiple sessions for each training. See those on our [EZIZ webpage](#).

[For detailed information, visit Move to myCAvax – California Vaccines for Children \(VFC\) \(eziz.org\)](#)

VFC's Customer Service Center Closure

The VFC Customer Service Center will be closed on the following date:

- Monday, May 27, 2024 (Memorial Day Holiday)

Normal business hours will resume on Tuesday, May 28, 2024. For any questions, please contact the VFC Program at (877) 243-8832 or MyVFCVaccines@cdph.ca.gov, or visit our [website](#) for important VFC Program communications and information.

Thank you,

VACCINES for CHILDREN
CALIFORNIA



California Department of Public Health | Immunization Branch

Vaccines for Children (VFC) Program

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